

# NATIONAL CORE INDICATORS: FAMILY GUARDIAN SURVEY

Help DDDS identify gaps in service delivery by completing the Family Guardian Survey!



## **DDDS WANTS TO HEAR FROM YOU!**

The **Delaware Division of Developmental Disabilities Services** (**DDDS**) is administering the National Core Indicator (NCI) **Family Guardian Survey (FGS)** to families who have an adult family member with an intellectual or developmental disability living outside of the family home.

### **TOPICS COVERED**

## **ELIGIBILITY**

- Employment
- Respect/Rights
- Service Planning
- Health & Safety
- Community Inclusion
- Choices



ADULT FAMILY MEMBER WITH AN IDD MUST BE 18+



RECEIVING CASE MANAGEMENT



RECEIVING AT LEAST ONE ADDITIONAL SERVICE

**QUESTIONS?** 

Contact Cristi Plocher



cristi.plocher@delaware.gov



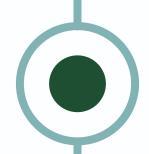
https://www.dhss.delaware.gov/dhss/ddds/nci.html



1-888-909-3559 (toll-free)

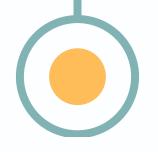


## WHAT TO EXPECT



## 1-RECEIVE YOUR SURVEY

DDDS is sending surveys to randomly selected families of adult family members who have an intellectual or developmental disability, and receive case management and at least one service.



### 2 - COMPLETE YOUR SURVEY

Surveys will take 30-45 min in length to complete. All answers will be kept confidential. You have two options to complete your survey: online or paper.

#### **ONLINE**



The survey sent by mail and email will include a unique ACCESS CODE you can use to complete the survey online.

#### **PAPER**



Fill out the paper survey you received in the mail. Return in the postage-paid envelope.

If you have questions for DDDS and their participation in the FGS survey, please contact:

#### **Katie Howe**

Director of Program Integrity Email: katie.howe@delaware.gov Phone: 302-836-2185

We look forward to hearing from you!





