

Quarter 3 Activities

- Developed FAQ document for families related to DME/supplies.
- Developing FAQ for families related to pharmaceutical issues for children with medical complexity.
- MCOs collected information from DME/supplies providers regarding availability of patient portals and provider websites.

Key Issues to Note

- As the Workgroup developed the FAQ documents related to DME/supplies and pharmaceutical issues, several issues were explored and addressed within the documents.
- There was strong collaboration among parent advocates, MCOs, providers, and DMMA in the development of the FAQ documents.

Upcoming Activities

- Develop FAQ document for providers related to pharmaceutical issues.
- Review EPSDT policies
- Upcoming meetings:
 - October 25, 2022
 - November 8, 2022

2022 Q1

- Explored issues related to pharmaceuticals.
- Reviewed draft MCO care coordinator training.

2022 Q2

- Finalized 2022 work plan.
- MCOs delivered care coordinator training.
- Determined action items to address pharmacy-related issues.

2022 Q3

- Developed FAQ document related to DME/supplies.
- Developing FAQ document for families related to pharmaceutical issues.

2022 Q4

- Develop FAQ document for providers related to pharmaceutical issues.
- Review EPSDT policies.

*Note that supplies includes pharmaceutical supplies.

