

# DELAWARE'S CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

November 2, 2020

3:00 - 5:00 pm

## Meeting Notes

<b>Welcome and Roll Call</b>	<ul style="list-style-type: none"> <li>DMMA Director and CMCAC Chair, Stephen Groff welcomed CMCAC members and all had a chance to introduce themselves.</li> </ul>
<b>Checking-In</b>	<ul style="list-style-type: none"> <li>Advisory Committee Chairman Stephen Groff provided an update from DMMA.               <ul style="list-style-type: none"> <li>DMMA is still operating under emergency authority. Governor Carney has extended the emergency declaration in Delaware. The federal public health emergency was also extended.</li> <li>Delaware Medicaid is providing continuous coverage for all members and is waiving cost-sharing requirements.</li> <li>DMMA is continuing to make testing options available to members and will cover vaccines when they are approved and will cover therapies as they become available.</li> </ul> </li> <li>The group discussed challenges with the availability of home health nurses in Delaware, including possible reasons associated with the COVID-19 public health emergency. The Delaware Association for Home and Community Care will keep DMMA apprised of the situation with home health nurses.</li> <li>A meeting participant asked whether DMMA is seeing utilization rates of preventive care move back to pre-pandemic levels. DMMA confirmed that they are seeing a rebound, but utilization has not yet returned to pre-pandemic levels. Clear messaging will be needed to prevent further impacts of COVID-19 on utilization of preventive health services.</li> </ul>
<b>Nemours Updates</b>	<ul style="list-style-type: none"> <li>Dr. Jonathan Miller from Nemours provided an update on efforts at Nemours to improve care for children, including children with medical complexity and their families.</li> <li>The group discussed the value of telehealth, especially for children with medical complexity. Meeting participants expressed interest in maintaining telehealth services after the COVID-19 public health emergency ends.</li> <li>Nemours is building data analytics and technology regarding the CMC population.</li> <li>Nemours has also invested in care management and other resources for children with medical complexity and other high-risk populations. Nemours is in the process of getting NCQA certification for a new case management program that is specifically for children with medical complexity.</li> </ul> <p>The group discussed the need to improve communication between members of the clinical team for children with medical complexity.</p>
<b>Workgroup quarterly report</b>	<ul style="list-style-type: none"> <li>The Skilled Home Health Nursing (SHHN) Workgroup and Data Workgroup quarterly updates were provided to the group.</li> </ul>

	<ul style="list-style-type: none"> <li>○ Refer to the quarterly report posted on the CMCAC website for details.</li> </ul>
<b>Update on family satisfaction survey</b>	<ul style="list-style-type: none"> <li>○ Advisory Committee Chairman Stephen Groff thanked families for their support in the process of developing the family satisfaction survey and underscored that having this survey data will be very important to DMMA.</li> <li>○ Cathy Coddington from Vital Research provided a status update on the family satisfaction survey. The survey tool has been finalized and will be available in English and Spanish. Once the contact list is finalized, the survey will be distributed (targeting November 2020).</li> <li>○ An outreach flyer has also been developed to promote responses to the survey. Meeting participants can assist the effort by helping to distribute the flyer. <ul style="list-style-type: none"> <li>▪ The group discussed adding a statement to the flyer regarding the availability of support to families in completing the survey.</li> </ul> </li> </ul>
<b>Update on workforce capacity survey</b>	<ul style="list-style-type: none"> <li>● Brittany Powers of the University of Delaware provided an update on the workforce capacity study.</li> <li>● University of Delaware will obtain feedback from families in developing the survey tool.</li> <li>● The workforce capacity study will be sent out at the beginning of 2021 in order to avoid the family satisfaction survey and to reduce the burden on families.</li> <li>● There was discussion of clarifying terminology around hourly shifts for PDN as opposed to visits. <ul style="list-style-type: none"> <li>○ Additional updates will be provided to the Skilled Home Health Nursing Workgroup at their upcoming November meeting.</li> </ul> </li> </ul>
<b>Public comment</b>	<ul style="list-style-type: none"> <li>● The public was given an opportunity to comment. No additional comments were provided. Advisory Committee Chairman Stephen Groff closed the meeting.</li> </ul>

**Future Meeting Dates:**

January 12, 2021 9:00 AM – 11:00 AM	April 13, 2021 9:00 AM – 11:00 AM	July 13, 2021 9:00 AM – 11:00 AM	October 12, 2021 9:00 AM – 11:00 AM
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 CMCAC meetings are being held via webinar/phone due to the COVID-19 PHE until further notice