

The Division of Medicaid and Medical Assistance (DMMA) wants to hear from you to learn how well services are supporting/have recently supported your child and what can be done to improve services.

DMMA is working with Vital Research, an independent research and evaluation company, to gather information from families with children with medically complex needs. Vital Research will mail a survey to all families with children with medically complex needs in November 2020. The survey will allow all families who choose to respond to share feedback with DMMA. Your privacy is important, and no individual responses will be shared with DMMA.

Your participation in the survey will allow DMMA to make improvements to better support your family. If have questions about this project, please contact:

• Karilyn Mauerman, Research Assistance, Vital Research; 888-848-2511; KMauerman@vitalresearch.com

or

• Yalanda Thomas, Policy Administrator, DMMA; 302-255-4560; yalanda.thomas@delaware.gov

or

• Chairperson, Delaware Health and Social Services Human Subjects Review Board; 302-255-9000; DHSS_HSRB@delaware.gov