



EVV Provider Forum

March 29, 2023

Delaware Division of Medicaid and Medical Services

Agenda

Welcome and Introductions

Project Updates

Important Dates

Q & A

Project Updates

The State's current focus for EVV is providers starting to use the system for the purposes of collecting and/or sending visit data!

Project Updates

- EVV is live as of 12/30/2022
 - Providers using an alternate EVV should begin sending their visit data if they have not done so already
 - Providers using the Sandata solution for their visit collection should begin doing so
 - Please note that we have no data from providers using the Sandata solution for visit collection.
- Providers are in various stages of adoption of EVV
- In preparation for the matching of claims to visit data, providers must begin submitting visit data by **April 15, 2023**

Project Updates

- Registration with Sandata
 - All providers who provide services subject to EVV were required to register with Sandata by **March 1, 2023**
 - During the registration process providers will identify if they are using an alternate EVV system or if they are using the Sandata solution
 - The steps for this process have been shared previously and can be found in the slides from the December and January forums.
 - The State is currently reviewing all MCDIDs for providers subject to EVV to ensure that all MCDIDs associated with taxonomies subject to EVV are registered for each provider.
 - The State will outreach to providers individually if it is determined that additional MCDIDs require registration.

Project Updates

- Some providers have registered with Sandata but have not entered Direct Service Workers into the Sandata system
 - Providers who are using the Sandata system for visit collection must enter their workers into the system
 - This activity must be completed by **April 1, 2023**

Project Updates

- All providers who are utilizing an alternate EVV system were required to submit and have approved an alternate EVV user attestation form **by March 15, 2023**. If you have not completed, please do so as soon as possible.
- The form is available at https://dhss.delaware.gov/dhss/dmma/info_stats.html
- Email completed forms to DHSS_DMMA_EVV@delaware.gov

Project Updates

- Some providers who have registered with Sandata have not completed training.
 - All providers were asked to complete all required training by **March 15, 2023**. If you have not completed, please do so as soon as possible.
- Instructions for training is available at:
[https://www.dhss.delaware.gov/dhss/dmma/files/evv de training 20221221.pdf](https://www.dhss.delaware.gov/dhss/dmma/files/evv_de_training_20221221.pdf)

Sandata Users

- A special Town Hall is scheduled in April 11 at 3:00 pm for providers who are using the Sandata solution for visit collection.
 - Session will be focused on unique challenges these providers are facing with initiating visit collection.
 - Details will be announced soon via the list serve and web page.

Claims Processes

- The State will use a Sandata process called Claims Validation to match EVV visits to claims.
- Providers do not need to make major changes to the process they use to submit claims.
- The timing of the initiation of the Claims Validation process will be announced as soon as possible.

No Span Billing

- Providers should submit claims for EVV covered services with each date of service on a separate claim line.
 - For example, if a provider conducted EVV covered visits daily from Monday to Friday, each visit must appear on a separate line. The five visits can be on the same claim, but each visit must be on a separate line. Providers may no longer bundle visits across a number of days onto the same claims line.

Span Billing Change to Daily Billing

The example below illustrates the change from Span Billing to Daily Billing

Individual received 2 hours of service a day (8 units) from 1/4/2023 to 1/8/2023.

| SPAN BILLING | | | |
|-------------------------|-------|-------|----------|
| DATE | CODE | Units | COST |
| 1/4/2023 to 1/8/2023 | T1019 | 40 | \$150.00 |

| DAILY BILLING | | | |
|---------------|-------|-------|---------|
| DATE | CODE | Units | COST |
| 1/4/2023 | T1019 | 8 | \$30.00 |
| 1/5/2023 | T1019 | 8 | \$30.00 |
| 1/6/2023 | T1019 | 8 | \$30.00 |
| 1/7/2023 | T1019 | 8 | \$30.00 |
| 1/8/2023 | T1019 | 8 | \$30.00 |

Important Dates

- March 1, 2023—Registration in Sandata must be complete
- March 15, 2023—Alternate EVV System Attestation forms must be submitted and approved
- March 15, 2023—All provider training must be complete
- April 1, 2023—All providers using the Sandata solution for visit collection must enter their DSWs into the Sandata system
- April 15, 2023—All providers must begin submitting visit data
- May 1, 2023—Providers contracted with Delaware First Health must begin submitting visit data
- TBD-The State will begin its process of matching visit data with claims data
- If you have not completed the required activities by the dates listed here please contact the State via the EVV mail box to work out a plan to become compliant.

Q&A/Wrap Up



Additional Questions and Information

- Additional questions may be emailed to:
DHSS_DMMA_EVV@delaware.gov
- DMMA will periodically post new information on our EVV webpage:
https://dhss.delaware.gov/dmma/info_stats.html