## **Delaware Aging and Disability Resource Center (ADRC)**

#### Lead Partners

**Delaware ADRC Project Forum** 

January 25, 2010

**Modern Maturity Center** 

#### **Delaware ADRC Lead Partners**

- Division of Medicaid and Medical Assistance
- Department of Insurance, ELDERinfo Program
- Freedom Center for Independent Living, Inc.
- Independent Resources, Inc.
- Delaware Aging Network
- Christiana Care Health System
- State Council for Persons with Disabilities
- Governor's Advisory Council on Services for Aging and Adults with Physical Disabilities

## **Division of Medicaid and Medical Assistance**

#### **DMMA - Agency Snapshot**

- The **Division of Medicaid & Medical Assistance** (DMMA) is one of 12 Divisions within the Department of Health & Social Services.
- It provides medical services to vulnerable populations in Delaware.

# Additional Information about DMMA

• There are approximately 150,000 people in Delaware receiving Medicaid.

• Approximately 1 out of every 5.5 Delawareans is on Medicaid.

• Cost is over a billion dollars annually.

# Additional Information about DMMA

• Approximately 6,600 are served under Long Term Care:

- Nursing Home- 2700
- Out of State Rehab- 10
- Disabled Children- 1022
- AIDS Waiver- 697
- Developmental Disabilities Services Waiver- 866
- Elderly and Disabled Wavier- 1113
- Assisted Living Waiver- 228
- Acquired Brain Injury Waiver- 50

# **DMMA's Role in Supporting the Delaware ADRC**

- Provide training for ADRC staff & partners on technical issues surrounding various Medicaid programs to enable the ADRC to better assist consumers & caregivers with Medicaid-related questions &/or applications.
- Provide the ADRC & partners with updates about important changes in Medicaid programs.
- Coordinate with the ADRC to expedite Medicaid applications through the ADRC.

# **Department of Insurance, ELDERinfo Program**

#### **ELDERinfo - Agency Snapshot**

 As the State Health Insurance Counseling & Assistance Program (SHIP) for Delaware,
ELDERinfo provides counseling & assistance on questions & problems related to Medicare,
Medicaid, Medigap, long-term care insurance & other types of health insurance.

#### **ELDERinfo's Role in Supporting the Delaware ADRC**

- Provide training for ADRC staff on various aspects of the ELDERinfo program.
- Educate ELDERinfo volunteers about the ADRC.
- Distribute ADRC outreach materials to consumers.
- Put a link to the ADRC website on the ELDERinfo website.
- Make referrals to & accept referrals from the ADRC.

# **Freedom Center for Independent Living, Inc.**

#### **Freedom Center - Agency Snapshot**

- Freedom Center for Independent Living is one of the Centers for Independent Living (CILs) in Delaware.
- CILs provide a range of services to persons with disabilities, including advocacy, peer support, information & referral & independent living skills training.

#### **Additional Information About Freedom Center**

- The Freedom Center for Independent Living is a non-profit organization established in 2001 as a Resource Center to assist persons with disabilities in achieving & maintaining a dignified independent lifestyle within the community;
- Believing that quality of life is dependent upon personal empowerment, demonstrable independence, & community participation.

### **Freedom Center's Role in Supporting the Delaware ADRC**

- Provide assistance in planning & developing ADRC materials.
- Engage in cross-training with ADRC staff.
- Share information regarding services, providers & resources to assist in maintaining & updating the ADRC database.
- Provide information regarding the unmet needs of older persons & adults with physical disabilities.
- Collaborate with DSAAPD on community events & outreach related to the ADRC
- Make referrals to &/ accept referrals from the ADRC.

#### Independent Resources, Inc.

#### **Independent Resources, Inc. -Agency Snapshot**

- Independent Resources, Inc. operates two Centers for Independent Living (CILs) in Delaware, with a satellite office in Dover, which gives us a statewide presence.
- CIL's provide a range of services to persons with disabilities, including advocacy, peer support, information & referral, & independent living skills training.

### Additional Information About Independent Resources

- Centers for Independent Living, as defined by the Federal Government, are private non-profit, community based, consumer-controlled, crossdisability organizations.
- Centers provide services that consumers consider critical in gaining control over their lives; services they feel will enable them to function in the community of their choosing.

#### **Independent Resource's Role in Supporting the Delaware ADRC**

- Provide assistance in planning & developing ADRC materials.
- Engage in cross-training with ADRC staff.
- Share information regarding services, providers & resources to assist in maintaining & updating the ADRC database.
- Provide information regarding the unmet needs of older persons & adults with physical disabilities.
- Collaborate with DSAAPD on community events & outreach related to the ADRC.
- Make referrals to & accept referrals from the ADRC.

#### **Delaware Aging Network (DAN)**

#### Delaware Aging Network -Agency Snapshot

- The **Delaware Aging Network** (DAN) is a consortium of over 50 agencies dedicated to improving the quality of services for older Delawareans.
- In addition to operating & coordinating services, DAN also advocates for policy changes that benefit the aging population.

### Additional Information About Delaware Aging Network

#### With funding from AstraZeneca & United Way of DE, care managers from DAN lead agencies in each county:

- Assess client needs
- Identify & link clients to appropriate services
- Educate clients about community resources & services
- Assist clients in building support networks
- Develop realistic goals with clients, promoting independence & safety
- Monitor delivery of services
- Utilize community resources to develop & enhance client opportunities

#### 1,400 clients were served by DAN care managers in 2009,

### **Delaware Aging Network's Role in Supporting the Delaware ADRC**

- Provide assistance in planning & developing ADRC materials.
- Engage in cross-training with ADRC staff.
- Share information regarding services, providers & resources to assist in maintaining & updating the ADRC database.
- Provide information regarding the unmet needs of older persons & adults with physical disabilities.
- Collaborate with DSAAPD on community events & outreach related to the ADRC.
- Make referrals to & accept referrals from the ADRC.

#### **Christiana Care Health System**

#### **Christiana Care -Organization Snapshot**

• The Christiana Care Health System is one of the largest health care providers in the mid-Atlantic region, offering a range of services including more than 1,100 licensed beds in two hospitals.

#### **Additional Information About Christiana Care**

- Christiana Care Department of Social Work provide services to:
  - All ages
  - People from all areas of Delaware
  - Diagnoses from acute to chronic
  - Variety of follow up needs from temporary to long term
  - High tech medical needs

### **Christiana Care's Role in Supporting the Delaware ADRC**

- Provide info regarding the unmet post-acute care needs of older persons & adults with physical disabilities in Delaware.
- Provide input into the development of ADRC materials for use in hospital discharge process.
- Engage in cross-training with ADRC staff.
- Distribute information provided by the ADRC to patients & caregivers.
- Coordinate with ADRC partner agencies selected by DSAAPD to support discharge planning efforts.

# **State Council for Persons with Disabilities (SCPD)**

# **SCPD - Organization Snapshot**

• The State Council for Persons with Disabilities (SCPD) is charged, in part, with the responsibility of proposing & promoting laws, regulations, programs & policies which improve the lives of individuals with disabilities.

### **Additional Information About SCPD**

The mission of the State Council for Persons with Disabilities is to unite, in one Council, disability advocates & State agency policy makers to ensure that individuals with disabilities are empowered to become fully integrated within the community.

#### **SCPD Membership**

- State agencies (DHSS, Kids, DOE, Labor, AAB, DTC)
- Advocacy Councils (e.g. Governor's Advisory Council on Aging & Adults with Physical Disabilities, DD Council)
- Providers (e.g. Easter Seals)
- Consumers
- Family Members



- Policy & Law
- Brain Injury Committee
- Housing
- Executive
- Health Care through the Governor's Commission

#### Accomplishments

- HB 30
- HB 447
- HB 154
- SB 121
- SB 261
- HB 433
- HB 355
- Revamping of the Regulations for Group Homes for People with Mental Illness
- Amendments to State regulations, policies, programs (e.g. waivers) & legislation

# **SCPD's Role in Supporting the Delaware ADRC**

- Review draft materials.
- Provide a forum for program planning.
- Assist in outreach activities.
- Participate in training events.
- Carry out other functions needed in support of the project.

**Governor's Advisory Council on Services for Aging and Adults with Physical Disabilities (GAC)** 

#### **GAC - Organization Snapshot**

- The Governor's Advisory Council on Services for Aging & Adults with Physical Disabilities is an advisory board comprised of older persons, adults with physical disabilities & service professionals from around the State.
- The Council takes an active role in advocacy & support on behalf of DSAAPD.

# GAC's Role in Supporting the Delaware ADRC

- Serve as the primary advisory body for the development & implementation of Delaware's ADRC.
- Hold approximately seven meetings per year.
- Provide advice & support related to the ADRC to DSAAPD staff & partner agencies.
- Make itself available for special projects & lend technical support, as needed.