



Delaware Center for
Health Innovation

Clinical Committee Update to the Delaware Health Care Commission

August 6, 2015

Overview: Clinical Committee (1/2)

1 Common Scorecard

- **What it is:** Quality, cost, experience measures across all payers, eventual goal is for a single scorecard for all payers
- **Where we are today:** Version 1.0 drafted and being tested

2 Practice Transformation

- **What it is:** Common approach to help providers adopt changes in clinical, operational workflows and build the capabilities to coordinate care
- **Where we are today:** Consensus paper on capabilities, milestones, and support model published, RFP released by HCC for expert vendors

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Practice:	Dover Family Health	Period:	2016 Q1
		Report:	Global scorecard
Overview	● Meets goal ● Below goal ● Significantly below goal		
	Current period (Apr 2014-Mar 2015)		Previous period (Apr 2013-Mar 2014)
Quality measures	✔ Congratulations! 12/14 measures meet goals		! Some areas need improvement 9/14 measures meet goals
Patient experience	✔ Congratulations! Average satisfaction score is 85		✘ Significant improvement needed Average satisfaction score is -20
Utilization	✔ Congratulations! 3/3 measures meet goals		✔ Congratulations! 3/3 measures meet goals
Total cost of care	✔ Congratulations! Cost of care decreased .3%		✔ Congratulations! Cost of care decreased .2%
Milestones	✔ Congratulations! You currently meet milestones		! Some areas need improvement Not all milestones met
Providers	4		3
Patients	4500		3400

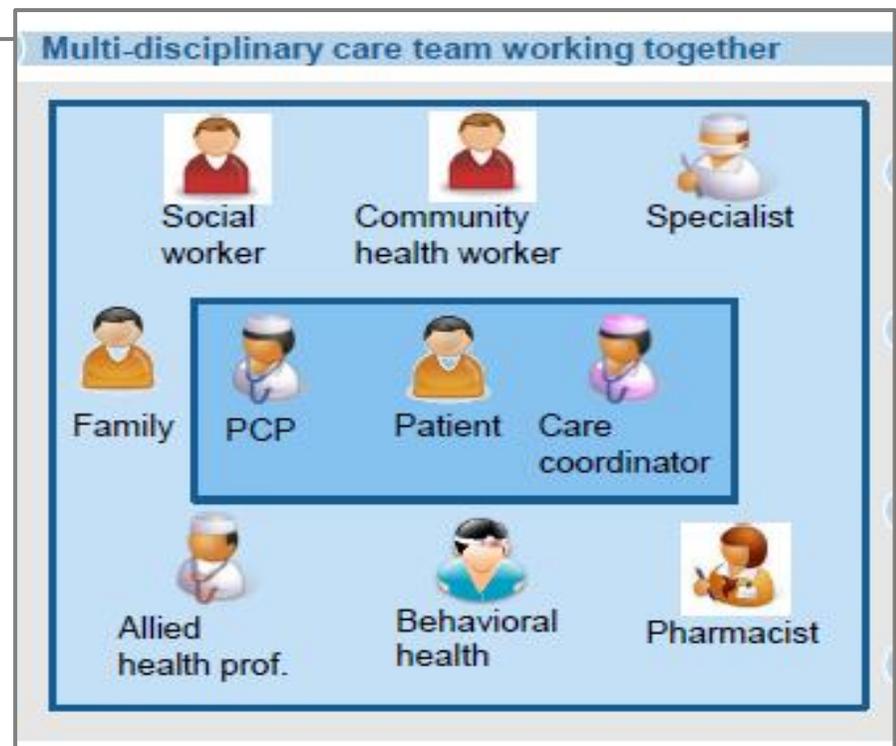
Overview: Clinical Committee (2/2)

3 Care Coordination

- **What it is:** Supporting practices to work with their patients to navigate the health system
- **Where we are today:** Developing detailed definitions and support model

4 Behavioral Health Integration

- **What it is:** Strategy to integrate primary care and behavioral health
- **Where we are today:** Identifying current barriers and best practices



1 Common Scorecard will tie to payment to incentivize high-quality healthcare

Vision of Common Scorecard

- A **single, integrated scorecard across all payers** that provides information about quality, utilization, and cost of care for **providers' entire panel** of patients
- Goal is to enable a **common, streamlined approach for incentivizing value-based care delivery**
- Over time, the scorecard will **replace the many reports providers currently receive** from payers

Overview of Version 1.0

- 19 measures of quality, utilization and cost, balanced across adult, pediatric, and elderly populations
- Currently focused on primary care
- Drawn from national measures and refined with clinician input, primarily claims-based (goal to link to clinical data over time)
- Single report across patient panel with ability to view by payer
- To be linked to payment over time

2 Capabilities of Advanced Primary Care



1 Panel management



5 Patient engagement



2 Access improvement



6 Performance management



3 Care management



7 Business process improvement



4 Team-based care coordination



8 Referral network management



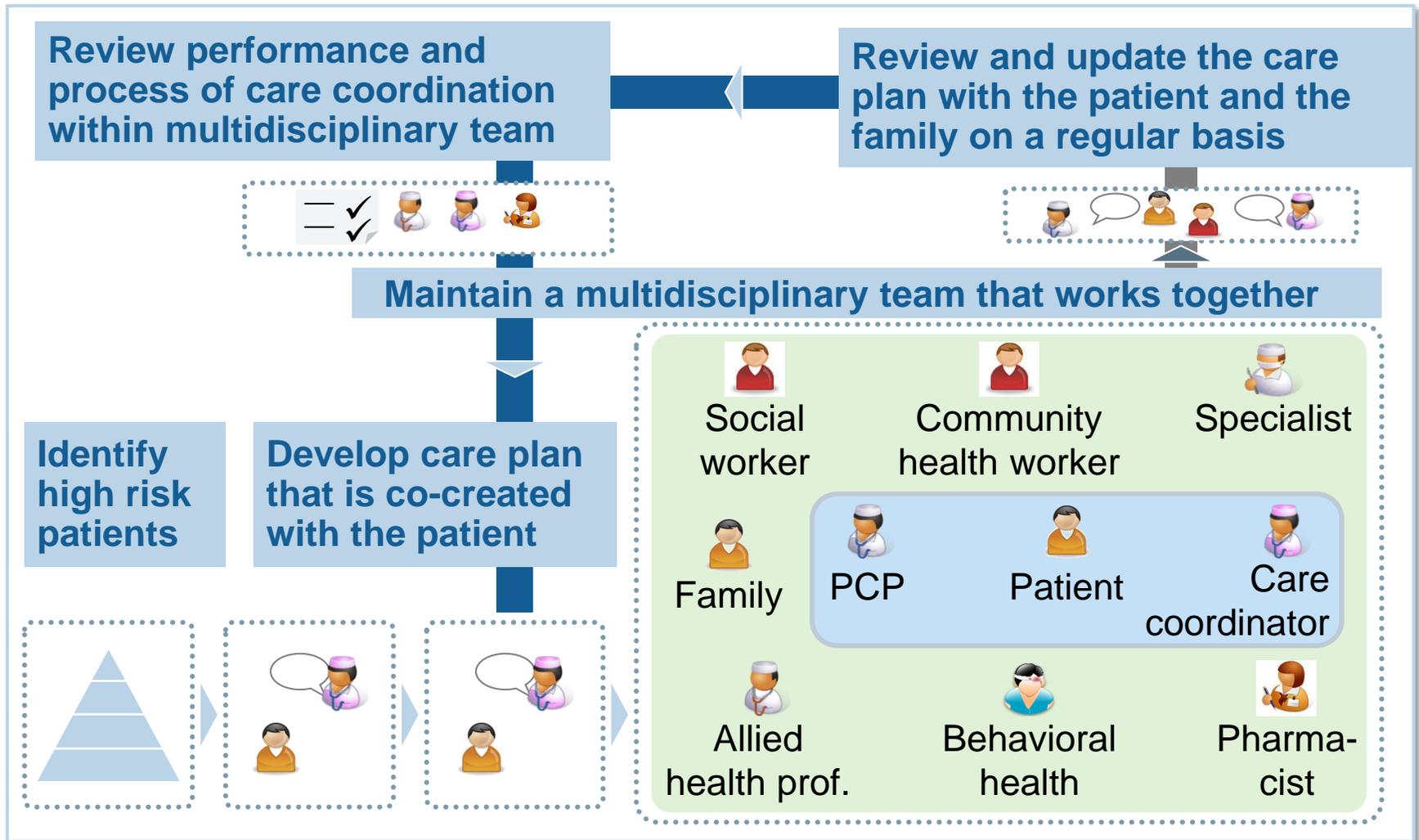
9 Health IT enablement

2 Transformation Milestones – measuring progress on population health management



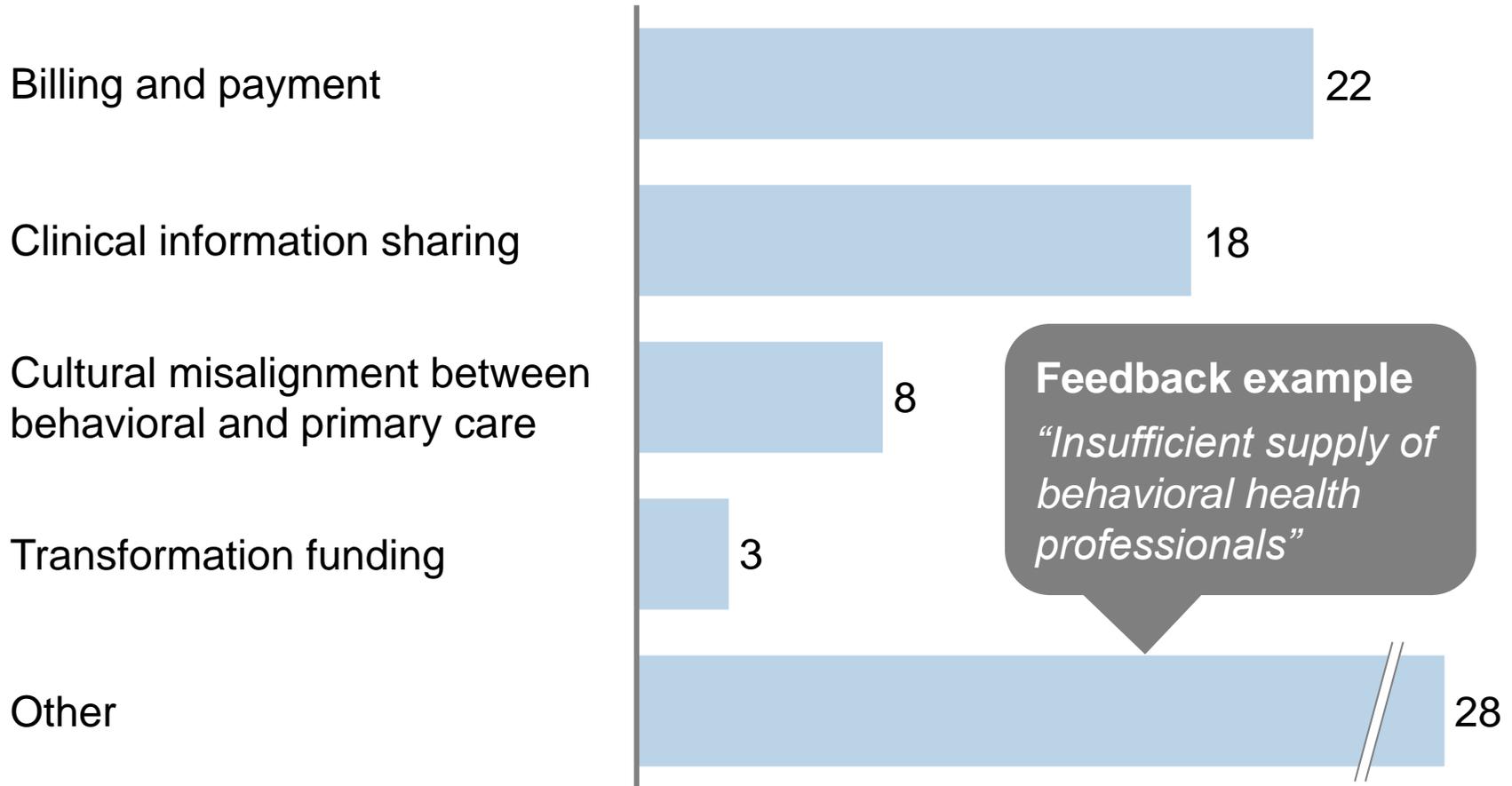
3 Coordinated care will build on the foundation of practice transformation

Overview: core elements of more coordinated care



4 Key challenges in integrating Behavioral Health in Delaware

Poll of opinions during DCHI cross-committee meeting



Near term areas of focus for the Clinical Committee

- Gather feedback on Common Scorecard and create version for payment
- Support engagement of providers with Practice transformation expert vendors
- Get to consensus on Care Coordination by mid-August
- Develop Behavioral Health Integration strategy by end of year

Questions
