



Delaware Center for
Health Innovation

Board Meeting

December 14th, 2016

Agenda



-
- **Call to order**
 - Status updates
 - ED update
 - Board business
 - DCHI Strategic Plan
 - Public comment
-

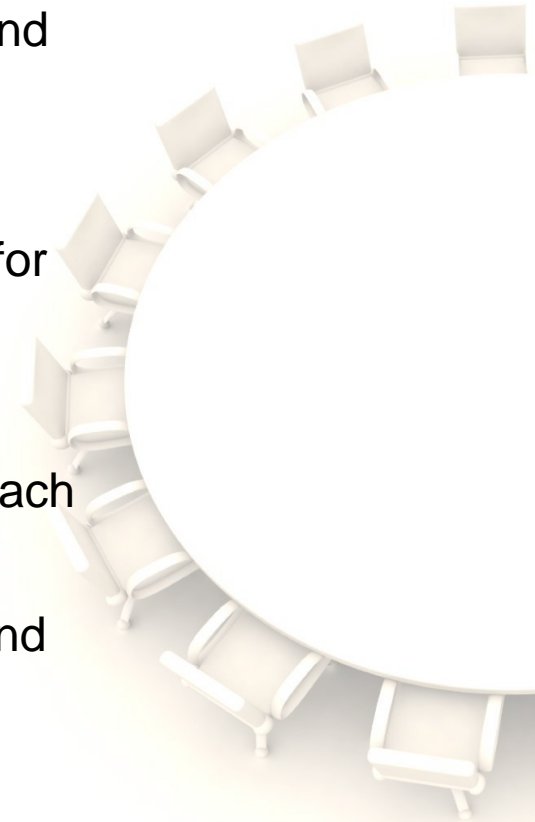
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Summary of November DCHI Board meeting

- Approved Patient and Consumer consensus paper
- Approved August and October Board minutes
- Approved Clinical, Healthy Neighborhoods, Payment, and Workforce Committee Chairs for renewal
- Approved new member for Workforce Committee
- Received update on HCCD timelines and path forward for Common Scorecard
- Received update on SIM budget from HCC
- Heard presentation from communications firm on approach for DCHI communications strategy
- Received update on DCHI strategic planning process and discussed Board feedback



DCHI success in 2016

Critical path

- 1 Common Scorecard accessible to PCPs statewide
- 2 50% providers participating in practice transformation
- 3 40% of Delawareans attributed to PCPs in value-based payment models
- 4 3 Healthy Neighborhoods launched

Supporting innovations

- 1 Behavioral health integration testing program launched
- 2 Workforce curriculum available
- 3 Health literacy materials launched on website
- 4 APCD on path to be operational in 2017

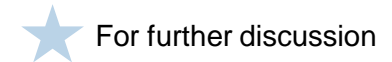
Operational sustainability

- 1 Broad base of financial contributors
- 2 Staff hired for Healthy Neighborhoods, Clinical and Payment Committees
- 3 DCHI program dashboard live

DCHI success in 2016: Critical path

Metrics

Status



For further discussion

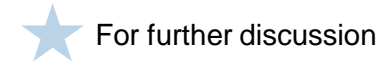
- | | |
|---|---|
| <p>1 Common Scorecard accessible to PCPs statewide</p> | <ul style="list-style-type: none"> ▪ V2.0 launched Statewide ▪ Enrollment live; providers may enroll at any time ▪ Current enrollment: ~50 practices |
| <p>2 50% providers participating in practice transformation</p> | <ul style="list-style-type: none"> ▪ ~37% PCPs enrolled¹ ▪ Planning for year 2 support in progress ★ Currently planning for January Learning Collaborative |
| <p>3 40% of Delawareans attributed to PCPs in value-based payment models</p> | <ul style="list-style-type: none"> ▪ ~30% Delawareans in value-based payment models ▪ Payers continuing to enroll practices |
| <p>4 3 Healthy Neighborhoods launched</p> | <ul style="list-style-type: none"> ▪ HN sustainability Committee convened ▪ Selection of Healthier Sussex Task Group; HN Local Council planning process underway ▪ Wilmington local committee to roll out in January |

¹ November 2016 PT vendor report indicated 99 sites and 345 MDs, NPs, PAs; does not include TCPI participants

DCHI success in 2016: Supporting innovations

Metrics

Status

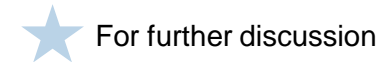


- | Metrics | Status |
|--|---|
| 1 Behavioral health integration testing program in development | <ul style="list-style-type: none"> Not launched; accepting expressions of interest from PC and BH practices Implementation plan approved at August Board for approval, currently under refinement |
| 2 Workforce curriculum available | <ul style="list-style-type: none"> Vendors currently developing curriculum First module launching in February 2017 |
| 3 Health literacy materials launched on website | <ul style="list-style-type: none"> Patient portal under development ab+c developing choosehealthde.com Effort underway to integrate health literacy materials |
| 4 HCCD on path to be operational in 2017 | <ul style="list-style-type: none"> DHIN leading implementation of HCCD, scheduled for Fall 2017 DHIN working with governor's office to publish draft regulations, expected Q2 2017 |

DCHI success in 2016: Operational sustainability

Metrics

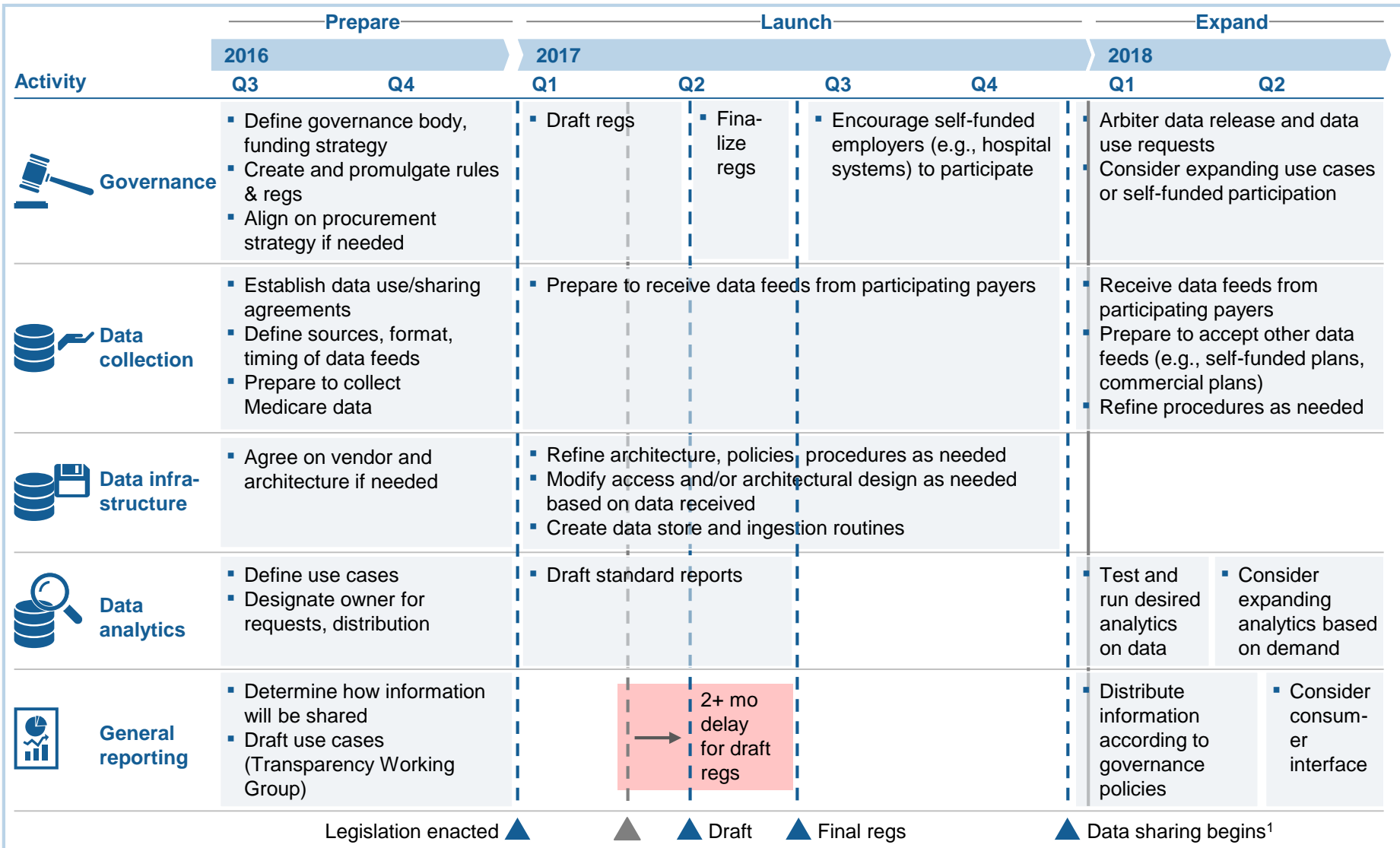
Status



Metrics	Status
<p>1 Broad base of financial contributors</p>	<p>★ DCHI Strategic Plan defining priorities and sustainability has been developed is in refinement</p> <ul style="list-style-type: none"> Expect to share broadly Q1 2017
<p>2 Staff hired for administration, Healthy Neighborhoods, Clinical Committees</p>	<ul style="list-style-type: none"> Executive Assistant, Healthy Neighborhoods project director, and Wilmington HN community coordinator hired Recruitment underway for HN Community Coordinator contractors Have hired HN Program Manager, starting 1/1/17
<p>3 DCHI program dashboard live</p>	<p>★ Initial dashboard shared at August Board; expect to update ~quarterly (next update today)</p>

Draft timeline and example activities for DE's Health Care Claims Database

▲ Current milestone timeline
 ▲ Previous timeline



¹ Legislation mandates participation from Medicaid Program, the State Group Health Insurance Program, any qualified health plan in the Delaware Health Insurance Marketplace and any federal healthcare plan



Community Engagement Report

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Practice Transformation: Learning Collaborative (1/2)

The Future of Primary Care in Delaware: An update on payment model changes, state innovation, and resources to help your practice be successful in a changing healthcare landscape

Overview	Tentative Agenda (January 24, 2017)																							
<p>Program Description The Learning Collaborative is designed to educate HCPs on the state's efforts to increase quality and reduce costs of health care. Learning objectives will focus on value-based care, understanding MACRA, building capabilities to deliver better care through PT, better utilization of team based care, and a networking session on key initiatives from DCHI (BHI and Workforce Curriculum)</p> <p>Target Audience PCPs, Practice Managers, Specialists (e.g. BHPs), State Leadership, DCHI Board and Committee Members, Public/Private stakeholders interested in learning about the State's SIM initiatives</p>	<table border="1"> <thead> <tr> <th data-bbox="677 333 924 379">Time</th> <th data-bbox="958 333 1784 379">Event</th> </tr> </thead> <tbody> <tr> <td data-bbox="677 400 924 446">7:30-8:00 am</td> <td data-bbox="958 400 1784 446">Registration</td> </tr> <tr> <td data-bbox="677 467 924 513">8:00-8:20 am</td> <td data-bbox="958 467 1784 513">Introduction</td> </tr> <tr> <td data-bbox="677 534 924 581">8:20-8:45 am</td> <td data-bbox="958 534 1784 617">Plenary: National & State SIM Updates <i>HCC, DCHI panel/ moderator TBD</i></td> </tr> <tr> <td data-bbox="677 638 924 684">8:45-9:30 am</td> <td data-bbox="958 638 1784 721">Healthcare Theater Simulation <i>UD, College of Health Sciences</i></td> </tr> <tr> <td data-bbox="677 742 924 788">9:30-10:30 am</td> <td data-bbox="958 742 1784 824">The Future of Primary Care in Delaware <i>Practice Transformation vendors</i></td> </tr> <tr> <td data-bbox="677 845 924 891">10:30-10:45 am</td> <td data-bbox="958 845 1784 891"><i>Break</i></td> </tr> <tr> <td data-bbox="677 912 924 958">10:45-12:00 pm</td> <td data-bbox="958 912 1784 1023">Team-based Care & Collective Impact-Peer Learning Networking Session <i>Vendor collaboration</i></td> </tr> <tr> <td data-bbox="677 1044 924 1090">12:00-12:15 pm</td> <td data-bbox="958 1044 1784 1090"><i>Break</i></td> </tr> <tr> <td data-bbox="677 1111 924 1157">12:15-1:15 pm</td> <td data-bbox="958 1111 1784 1236">Lunch and Key Note Presentation: Medicare Access and CHIP Reauthorization Act (MACRA) <i>Speakers TBD</i></td> </tr> <tr> <td data-bbox="677 1271 924 1317">1:15-1:30pm</td> <td data-bbox="958 1271 1784 1317">Closing Remarks</td> </tr> </tbody> </table>	Time	Event	7:30-8:00 am	Registration	8:00-8:20 am	Introduction	8:20-8:45 am	Plenary: National & State SIM Updates <i>HCC, DCHI panel/ moderator TBD</i>	8:45-9:30 am	Healthcare Theater Simulation <i>UD, College of Health Sciences</i>	9:30-10:30 am	The Future of Primary Care in Delaware <i>Practice Transformation vendors</i>	10:30-10:45 am	<i>Break</i>	10:45-12:00 pm	Team-based Care & Collective Impact-Peer Learning Networking Session <i>Vendor collaboration</i>	12:00-12:15 pm	<i>Break</i>	12:15-1:15 pm	Lunch and Key Note Presentation: Medicare Access and CHIP Reauthorization Act (MACRA) <i>Speakers TBD</i>	1:15-1:30pm	Closing Remarks	
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Practice Transformation: Learning Collaborative (2/2)

Event Logistics

Tuesday, January 24, 2017

7:30 AM –1:30 PM

The Outlook at the Duncan Center
500 West Lookerman St., Dover,
DE 19904

**Registration information
forthcoming**

For any questions, contact:

The Delaware Health Care
Commission

Phone: 302-739-2730 | E-mail:
dhcc@state.de.us

How can DCHI Board Members Help?

Save the date: January 24, 2017

Spread the word:

- Share the flyer (without the agenda, as it is not yet finalized) with your networks and partnering networks – you will receive an email with talking points and the flyer attached that you can forward
- Let us know with who and how else we can market the program to ensure robust attendance
- Share your suggestions for ways to disseminate the flyer and registration link



College of
Health Sciences



DCHI program dashboard

Arrow











↑ Improvement from previous

↓ No improvement from previous

Thermometer

● Status today XX 2016 Target

XX Aspirational goal

Metric		Description	Status		Progress towards target
Triple Aim Plus One			2015	2016	
	Population health	America's Health Ranking: Delaware's overall health assessment ranking (50-0)	32	TBD	#32 → #5
	Quality²	Percentage of Common Scorecard measures (out of 19) that meet DCHI established goals	58%	TBD	58% → TBD
	Patient experience¹	Consumer satisfaction per NCQA reports for top Commercial, Medicaid & Medicare health plans (out of 5.0)	3.0	TBD	3.0 → TBD
	Cost¹	Growth in annual total cost of care per patient per month relative to national projections	TBD	TBD	→ -1%
	Provider satisfaction	Satisfaction of practice transformation providers	N/A	N/A	→ TBD
Implementation Tracker			Q2 2016	Q3 2016	2015-2018
	Care delivery¹	Percentage of full-time providers enrolled in practice transformation ³	35%	↑ 37%	37% 50% → 80%
		Average number of 9 practice transformation milestones completed by participants enrolled for 1 year	N/A	N/A	→ 9
	Value-based payment¹	Percentage of Delawareans covered by a value-based payment program	20%	↑ 30%	30% 40% → 80%
	Healthy Neighborhoods¹	Percentage of Delawareans living in a Healthy Neighborhood	15%	↑ 22%	22% 35% → 80%
	Consumer engagement	Number of total consumers viewing ChooseHealth Delaware website	18K	↑ 23K	~23,000 ⁴ → TBD
	Workforce	Percentage of the health workforce who have received SIM/DCHI-sponsored training	0%	0%	0% → TBD

1 Reported to CMMI; 2 Based on DCHI goals set for 2016. Includes 16 quality measures, 1 utilization measure (hospital readmissions), and 2 potential future measures (follow-up after hospitalization within 7 days and developmental screening ages 0-3); excludes measures with known data capture challenges; 3 Does not include ~600 clinicians enrolled in PT through TCPI; 4 Users measured on 15th day of month, includes total users from January through September, 2016

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ED update

- 1 Operational update

- 2 Stakeholder engagement and communications update

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Board business

- 1 Today: vote on approval of Committee members

- 2 Today: hear nominations for Board officers

- 3 January: vote on candidates for Board officers

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DCHI Strategic Planning

Discussion during Nov Board

- Discussed incorporation of **Board feedback**
- Discussed **12 strategic imperatives**
- Sought **public comment** on strategic imperatives

Since Nov Board meeting

- **Incorporated discussion** from Nov Board meeting
- Sought and incorporated **feedback from all other interviewees** (~15)

Objectives for today

- Discuss **final strategic plan**
- **Vote** for approval

Twelve strategic priorities emerged in the process (1/3)

- 1 Maintain a broad portfolio of initiatives as necessary to realize the goals on which DCHI was founded, but evolve that portfolio in response to changes in the landscape
- 2 Establish and sustain a strong implementation role for most initiatives that extends well through launch, but generally look to other organizations for ongoing operations
- 3 Identify where policy solutions are necessary to support innovation and work with policymakers as necessary to bring those solutions to fruition
- 4 Ensure that adoption of value-based payment for primary care supports our goals for transformation, while fostering other models to transform the full continuum of care

Twelve strategic priorities emerged in the process (2/3)

- 5 Work with the next administration to leverage the State of Delaware's purchasing authority to foster provider risk sharing as a critical enabler of quality & affordability

- 6 Align DCHI-led delivery system transformation efforts with regulatory changes and investments being made by payers and providers to achieve similar goals

- 7 Evolve our approach toward multi-payer alignment of quality measurement and reporting, to ensure impact and long-term sustainability

- 8 Accelerate the rollout of Healthy Neighborhoods by streamlining the proposed operating model and establishing priorities based on identified community needs

Twelve strategic priorities emerged in the process (3/3)

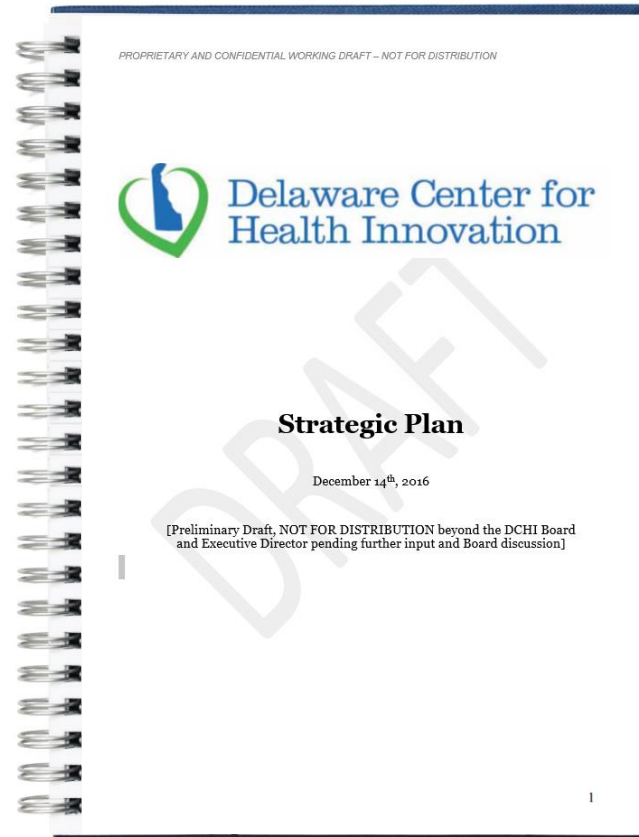
- 9 Adopt a systematic approach to communicating with stakeholders and cultivating stakeholder buy-in in relation to DCHI's efforts and how they dovetail with the efforts of other organizations and individuals

- 10 Affirm DCHI's commitment to be transparent in the decisions of its Board and use of resources while creating channels to manage sensitive information and challenging discussions

- 11 Continue to fund DCHI operations through stakeholder contributions, but augment this with grant funding for design and implementation of specific initiatives

- 12 Continue staff hiring plan; rely on contractors for time-limited projects that require surge capacity and/or specialized expertise

DCHI Strategic Plan: vote to approve



Board to vote today on adoption of Strategic Plan

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Upcoming DCHI Meetings for January 2017



Patient and Consumer

- Jan 5, 1:00pm
- Edgehill Shopping Center



Payment monitoring

- Jan 11, 4:30pm
- Del Tech Park, Newark



Board

- Jan 11, 2:00pm
- Del Tech Park, Newark



Workforce and Education

- Jan 12, 1:00pm
- DelTech Stanton



Clinical

- Jan 17, 5:00pm
- Del Tech Park, Newark



Healthy Neighborhoods

- Jan 16, 1:00pm
- DHSS Holloway, Chapel

Please check www.DEhealthinnovation.org for the latest information about all DCHI Board and Committee meetings