

Delaware Center for Health Innovation Board Meeting

April 8, 2015

Agenda



Topic

Call to order

Status updates

DCHI Executive Director recruitment

Approach to stakeholder engagement

Overall program dashboard

Public comment

Summary of March DCHI Board meeting

Provided updates on **recent progress** of each committee

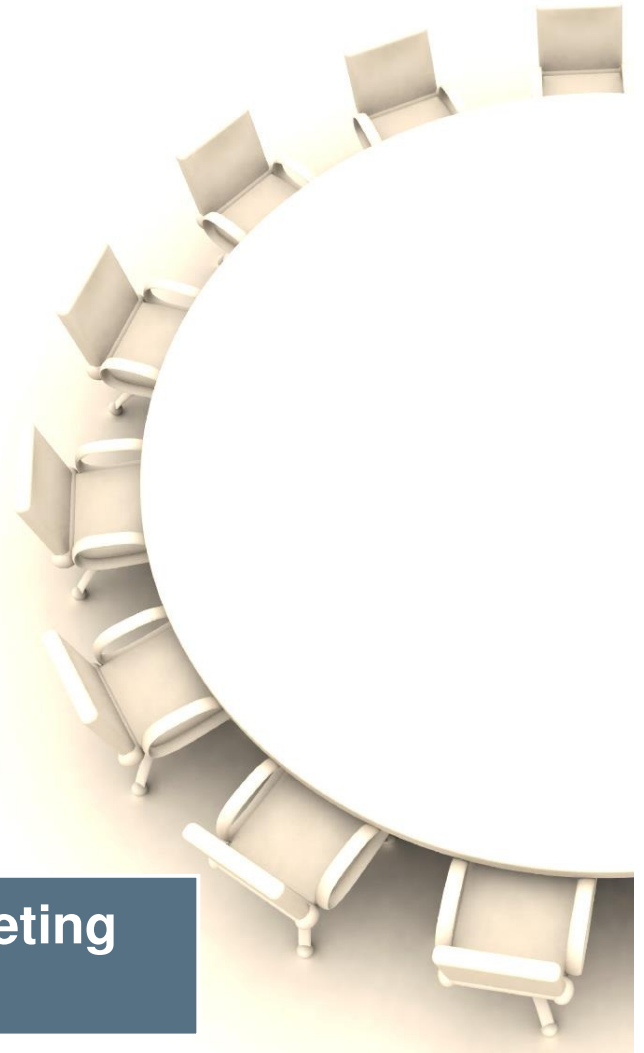
Discussed **Executive Director recruitment** process and materials

Reviewed **SIM goals, budget, and timeline** for achieving milestones

Shared list of **RFI respondents**

Reviewed **provider engagement strategy** for general and Scorecard-specific outreach

Draft minutes for the March meeting are available at your seats



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Showcasing Delaware's SIM work



Governor Markell
discusses
Delaware's SIM
initiative with the
Health Care Payment
Learning and Action
Network in
Washington

Committee updates

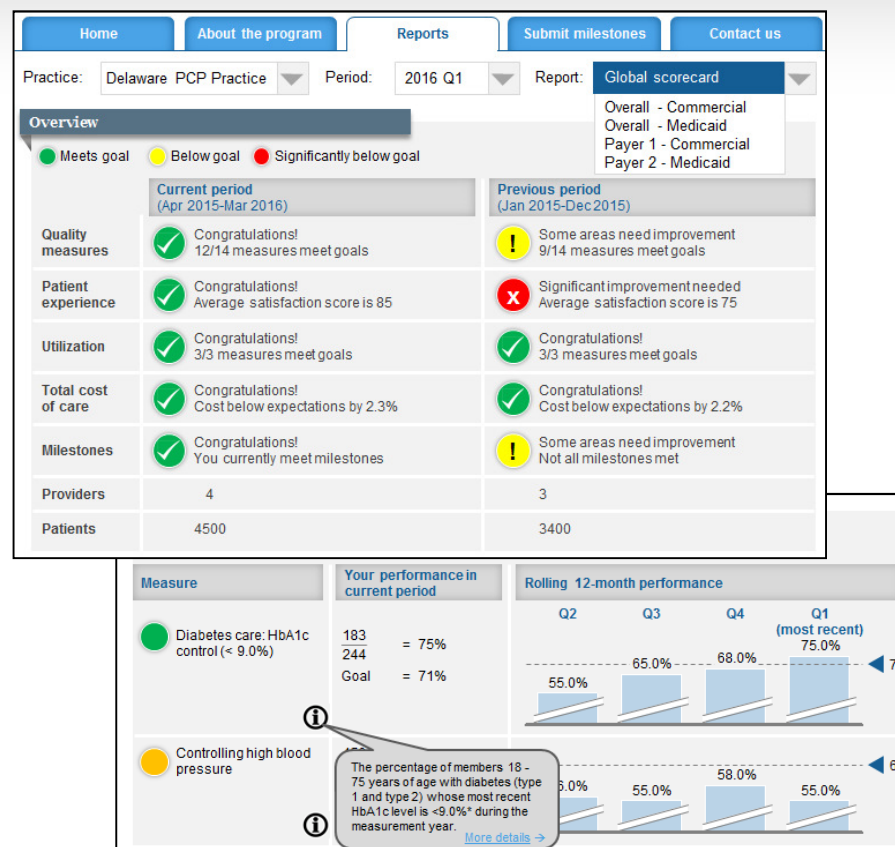
Committee	Update	Path forward
Payment	<ul style="list-style-type: none"> Aligned on recommendations for practice transformation eligibility and support model 	<ul style="list-style-type: none"> Discuss design decisions related to care coordination and quality requirements
Clinical	<ul style="list-style-type: none"> Practices identified for Scorecard testing Discussed practice transformation design decisions Practice transformation milestones working sessions held 	<ul style="list-style-type: none"> Answer open questions on Common Scorecard measures implementation Prepare for Common Scorecard testing
Healthy Neighborhoods	<ul style="list-style-type: none"> Met with Delaware Grantmaker's Association Aligned on use of America's Health Rankings as basis for initial Population Health Scorecard 	<ul style="list-style-type: none"> Align on use of Household Health Survey to supplement Scorecard Define approach for aligning on health priorities Meeting with Delaware Community Foundation to be scheduled
Clinical and Payment will draft a consensus paper on practice transformation for the Board's consideration and discussion at the May 13th meeting.		

Committee updates, cont'd

Committee	Update	Path forward
Patient and Consumer	<ul style="list-style-type: none"> Received briefings and provided consumer perspective on patient engagement tools, Healthy Neighborhoods program and DHIN 	<ul style="list-style-type: none"> Provide input to further refine DCHI outreach materials Provide input on DCHI website content
Workforce	<ul style="list-style-type: none"> Reviewed approach to care coordination and implications for workforce development Discussed data on workforce capacity Continued working group work 	<ul style="list-style-type: none"> HCC to release Consortium RFP Continue work on working groups
TAG	<ul style="list-style-type: none"> Payers submitting test data for Scorecard (one submission to date); vendor is incorporating into initial tests 	<ul style="list-style-type: none"> Continue to engage payers on technical coding of metrics

Enrolling practices for Scorecard testing

- Potential practices have been identified; Board members have reached out to approximately half of practices
 - 5 practices have enrolled
- For discussion: Have providers been receptive to participating in the testing group for the Scorecard? What are providers saying about this opportunity?



Approach for RFPs

The Health Care Commission is running the RFP process in accordance with state procurement guidelines

Description

RFP development

- Board members will continue to refine DCHI position on design of practice transformation and care coordination
- The Board will adopt one or more consensus papers on key design decisions, which RFPs may reference

Evaluation of proposals

- The team that evaluates proposals may include 1-2 DCHI Board members, subject to the constraints below (typical evaluation committees consist of 3-5 reviewers)
- Evaluation committee will be selected after proposals are received
- Any Board member who participates in scoring must sign strict no-bidder and conflict of interest statements

DCHI Start-up

Category	Item	Status
Infrastructure	<ul style="list-style-type: none"> 501(c)3 status Bank account Mailing address 	<ul style="list-style-type: none"> Application will be initiated with legal support In process of opening PO Box will be established after bank account opened
	<ul style="list-style-type: none"> Conference line D&O insurance 	<ul style="list-style-type: none"> Investigating free and low-cost options Researching options
Communications and branding	<ul style="list-style-type: none"> Branding Board communication tools (e.g., email, document sharing) Website 	<ul style="list-style-type: none"> Under development with vendor Email accounts created for Board members; document sharing site being populated Purchase of domain name complete; develop website design
	<ul style="list-style-type: none"> Executive Director job announcement 	<ul style="list-style-type: none"> Board members to conduct outreach; materials; materials posted to relevant job boards and listservs

Are there items to add to this list?

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DCHI Executive Director job description

Selected job requirements

- Manage the day-to-day assets, budget, and activities of DCHI
- Drive implementation of key projects as chartered by the Board
- Drive stakeholder communication and engagement
- Hire and on-board DCHI staff
- Oversee monitoring and evaluation, reporting to grant funders and stakeholders
- Act as a public spokesperson for Delaware's SIM initiative

Preferred qualifications

- Superior managerial skills
- Track record of managing stakeholders and building coalitions
- Understanding of strategic communications and media relations
- Knowledge of DE healthcare landscape
- Minimum of 5 years of senior level management experience
- Minimum of an MBA, MPH, or master's degree in a related field

Channels for Executive Director recruitment

Channel	Details
Personal outreach	<ul style="list-style-type: none">▪ Distribute job announcement to networks▪ Identify personal contacts who may be interested▪ Identify individuals with wide networks to distribute announcement
Affiliated organizations	<ul style="list-style-type: none">▪ Health Care Commission (announcement at April meeting, description circulated to listserv)▪ Delaware SIM listserv▪ Delaware Health Information Network listserv▪ DHSS website
Local and national organizations	<ul style="list-style-type: none">▪ Local university alumni networks▪ Local branches of national organizations (e.g., DAFP)▪ Social networking sites (e.g., LinkedIn)▪ National organizations (e.g., Association of Health Care Executives)
Please distribute the job announcement widely and contact Matt with other suggested channels	

Agenda



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Feedback on provider engagement from last month's meeting

- Re-engage providers in education about SIM
- Give providers ways to access information “on demand” / self-serve
- Engage providers through the health systems and professional societies
- Engage other important groups who will be involved – e.g., office managers
- Clearly articulate the benefits that SIM will deliver to providers

Outreach to build awareness in 2015

Audience	Description
Professional societies and health systems	<ul style="list-style-type: none">▪ One meeting per quarter with membership of provider societies, beginning in June 2015▪ One meeting per quarter with downstate health systems▪ One meeting with organization of practice managers▪ Education through professional society and health system newsletters
Broader healthcare community	<ul style="list-style-type: none">▪ Two large-format town hall meetings hosted by DCHI<ul style="list-style-type: none">— Offered in June, October— Format similar to earlier cross-workstream meetings— Goal to engage broad set of stakeholders and foster integration across DCHI committees Self-serve webinars on DCHI website▪ Sections of website tailored to providers / healthcare professionals
Patients and broader public	<ul style="list-style-type: none">▪ Pamphlets and one-pagers through participating providers▪ Sections of website tailored to general public

What other outreach strategies should we pursue?

Agenda



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Where we are in developing the Program Dashboard

- In November, this group reviewed a draft of the Program Dashboard
- In the first quarter, there has been significant movement on the Population Health Scorecard and further refinement of the Common Scorecard
- Today, the Board will revisit the Program Dashboard and discuss the process for gaining committee input on measures

Reminder: Questions addressed by the Program Dashboard

1

Is DCHI achieving its goals?

2

Where are there opportunities to address specific needs or share best practices

3












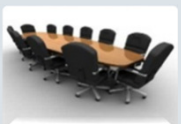
What programmatic decisions/changes should we consider?

Draft Program Dashboard measures

Roll-up from common provider scorecard

Domain	Category	Metrics	Committee
Health Improvement	Health risk factors	<ul style="list-style-type: none"> Percent cigarette smoking Percent of Delawareans eating fruits and vegetables Percent of Delawareans who report physical inactivity 	Healthy Neighborhoods
	Prevalence and incidence	<ul style="list-style-type: none"> Hypertension prevalence Diabetes prevalence Obesity prevalence 	
	Health outcomes	<ul style="list-style-type: none"> Cancer death per 100,000 Coronary heart disease deaths 30 Day Mortality Rate, all-cause, risk-adjusted post PCI intervention/cardiogenic shock/AMI Infant mortality 	
Care Improvement	Quality of care	<ul style="list-style-type: none"> Percent of primary care providers meeting benchmark for at least 10 out of 14 quality of care measures 	Clinical
	Patient experience	<ul style="list-style-type: none"> Survey/measure for patient access and physician effectiveness (e.g., CAHPS) 	
Cost reduction	Delaware goal	<ul style="list-style-type: none"> Actual total cost of care per patient vs. expected total cost of care (based on historic growth rate) 	Payment
	Total cost of care	<ul style="list-style-type: none"> Risk-adjusted, total of cost of care per patient 	
	Utilization	<ul style="list-style-type: none"> Inpatient admissions per 1000 patients ED visits per 1000 patients Hospital All-Cause Unplanned Readmissions, Risk Adjusted 	
Implementation	Clinical	<ul style="list-style-type: none"> Percent of eligible patient population (i.e., top 10-15% highest risk) with a care plan 	Clinical
	Patient	<ul style="list-style-type: none"> Number of patients / consumers consulted on DCHI activities per year Percent of Delawareans reached with messages about innovation activities Percent of Delawareans reached with messages about patient engagement tools 	Patient & Consumer advisory
	Payment	<ul style="list-style-type: none"> Fraction of payments made through a value-based model Payers offering at least one P4V and one TCC model Fraction of DE primary care providers enrolled in new payment models 	Payment committee
	Workforce strategy	<ul style="list-style-type: none"> Percent of relevant primary care workforce in Delaware that has participated in a SIM-sponsored training program 	Workforce
	Healthy Neighborhoods	<ul style="list-style-type: none"> Percent of population covered by a Healthy Neighborhood 	Healthy Neighborhoods
	Health information IT	<ul style="list-style-type: none"> Percent of practices receiving the common provider scorecard 	Clinical
Provider transformation	Provider performance	<ul style="list-style-type: none"> Percent of practice offering expanded access to care 	Clinical
Payer transformation	Payer performance	<ul style="list-style-type: none"> Average medical loss ratio (across payers) Growth rate of healthcare premiums vs. growth rate of total cost of care in DE 	Payment

Proposed steps to develop Program Dashboard

	Agree on guiding principles for Dashboard	
	Align on core areas of measurement (i.e., categories)	
	Draft initial Dashboard measures, including potential data sources	
	Review initial measures with stakeholders and incorporate feedback	
	Define data sources and long-term approach for Dashboard (e.g., updating)	
	Dashboard approval from DCHI Board	

Committee co-chairs should bring a proposal on Overall Dashboard metrics at the July meeting

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Upcoming DCHI Committee Meetings



Healthy Neighborhoods

- April 9, 3:15pm
- DHSS, Main Administration Building



Clinical

- April 21, 5:00pm
- UD STAR Campus



Payment Model Monitoring

- April 24, 2:00pm
- DHSS, Debnam Building



Workforce and Education

- April 30, 1:00pm
- UD STAR Campus



Patient and Consumer Advisory

- May 7, 1:00pm
- Margaret O'Neill Building

NOTE: April's Payment and Workforce Committee meetings have been rescheduled from their standing meeting times