



Delaware Center for
Health Innovation

Delaware's State Innovation Model (SIM) Update

September 3, 2015

Topics for discussion



Board and Committee updates

DE Common Scorecard

Upcoming meetings and next steps

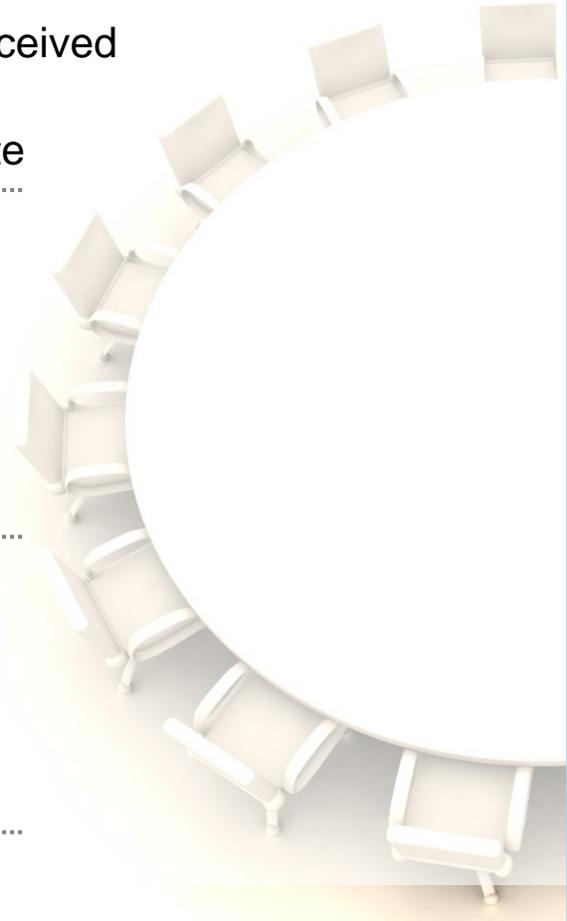
Summary of August DCHI Board meeting

- Provided updates on **recent progress**, including:
 - Committee activities for Patient & Consumer and Workforce
 - **Common Scorecard Version 1.0 testing** and feedback received with summary of potential changes
 - ED recruitment, DCHI infrastructure, and branding & website

- Discussed **Care Coordination**:
 - Reviewed delivery model changes over the past couple years in Delaware (e.g., launch of ACOs)
 - Discussed primary elements of Care Coordination consensus paper, including **common processes, cost estimates, and eligibility**

- Discussed progress for **Healthy Neighborhoods**:
 - Reviewed input received from stakeholders (including hospitals, grant makers and existing Delaware community health organizations)
 - Discussed **latest draft of boundaries**

- Covered **feedback received about the Cross-Committee meeting** and participants' requests for the focus of the next meeting in the fall



Committee updates (1/2)

Committee	Update
Payment	<ul style="list-style-type: none"> ▪ Discussed committee's long-term strategy and reviewed progress against goals ▪ Reviewed high-level Scorecard rollout timeline ▪ Discussed open questions on Care Coordination consensus
Healthy Neighborhoods	<ul style="list-style-type: none"> ▪ Presented draft of operating model paper to Delaware Healthcare Association ▪ Updated Neighborhood map based on stakeholder feedback ▪ Finalized draft of operating model paper to be presented to Board
Workforce	<ul style="list-style-type: none"> ▪ Discussed workforce capacity requirements based on population projections ▪ Reviewed workforce implications from Healthy Neighborhoods strategy ▪ Developed draft consensus papers on learning and capacity planning ▪ Discussed updates on credentialing

Committee updates (2/2)

Committee	Update
Clinical	<ul style="list-style-type: none">▪ Provided update on the status of care coordination consensus paper▪ Reviewed Scorecard feedback received and timelines for roll out of the Scorecard v2.0▪ Discussed options for increased Scorecard alignment with MSSP▪ Discussed practice transformation support rollout timelines and communication strategy to practices
Patient and Consumer	<ul style="list-style-type: none">▪ Discussed health literacy program and implications for patient and consumer advisory work for DCHI▪ Reviewed approach for patient/consumer communications strategy
TAG	<ul style="list-style-type: none">▪ Released the DE Common Scorecard to the 21 practices enrolled in the testing pilot▪ Discussed approaches to delivering attribution lists▪ Determining technical support feasibility for transition to v2.0

Near-term priorities

- Finalize **workforce learning and capacity consensus paper**
- Develop **Behavioral Health Integration** strategy
- Finalize **Healthy Neighborhoods** operating model and refine neighborhood boundaries
- Continue design of **value-based payment models**, including frameworks for tying the Common Scorecard to a payment model
- Incorporate feedback into version 2.0 of **Common Scorecard**

Overview of Delaware's Common Scorecard

Vision

- The Common Scorecard is a **single, integrated scorecard across all payers** that provides information about quality, utilization, and cost of care for **the entire panel** of patients
- The goal is to enable a **common and streamlined approach for incentivizing value-based care delivery**
- Over time, the scorecard will **replace the many reports currently received** from payers

Common Scorecard overview

- **19 measures** of quality, utilization and cost, balanced across adult, pediatric, and elderly populations
- Currently focused on **primary care**
- Drawn from **national measures** and refined with clinician input, primarily claims-based (goal to link to clinical data over time)
- **Single report** across patient panel with ability to view by payer
- To **be linked to payment** over time

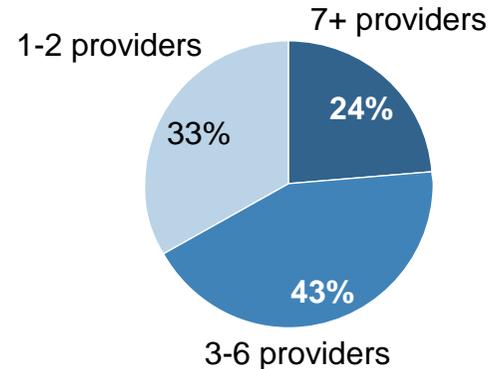
Common Scorecard current status

Current status

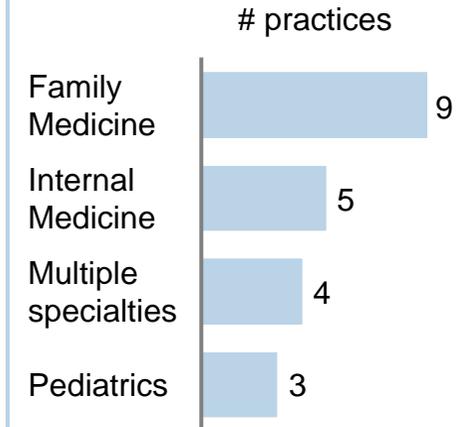
- The Scorecard was released in August to the 21 practices enrolled in the testing phase
- Solicited feedback on the Scorecard user interface, data accuracy, and clinical relevance of measures from payers and providers:
 - Interviewed all 21 practices to solicit input
 - Will be sending a formal feedback survey to collect structured feedback
- Integrating that feedback into planned October release, as well as v2.0 of the Scorecard (2016)

Testing practice characteristics (n=21)

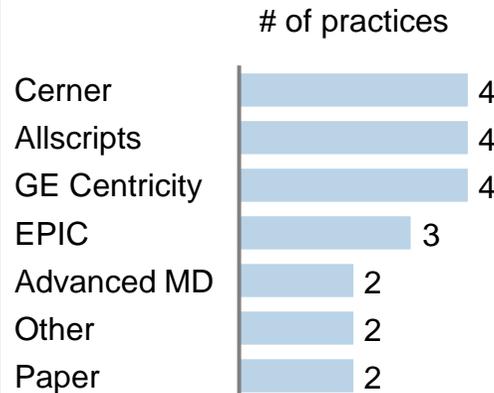
Practice size



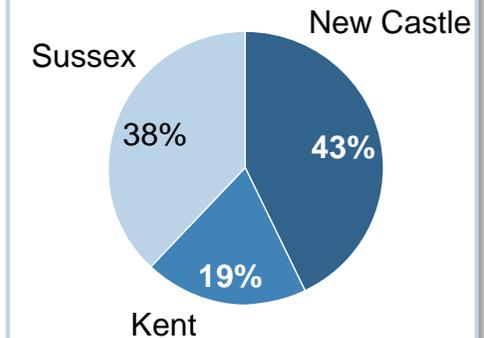
Specialty



EHR¹



Geography (County)



¹ Two of three practices are transitioning to Cerner in 2016

Feedback to be incorporated into v2.0

Feedback from payers and providers

- Limit reliance on CPT-II data
- Increase alignment with existing scorecards, e.g. (MSSP, Mednet ACO, PCMH, MU)
- Reduce the number of measures that may suffer from incomplete reporting due to measure specification details (e.g., influenza)
- For better balance, include more “women’s health” and “access to care” measures
- Consider the implications for scoring or tying payment to measures that represent new expectations for PCPs or require documentation in a different way

Summary of proposed changes

- Reduce number of measures requiring additional steps to capture clinical data
- Recommend “reporting only” for measures without baseline data (e.g., depression screening and fluoride varnish)
- Substitute measures within similar conditions/ classifications to facilitate data capture but maintain relevance to patient care
- Add an access-to-care measure such as follow-up within 7 days after hospital discharge (or similar)
- Add measures that broaden scope of the Scorecard to areas such as Women’s health and align with other existing quality initiatives in the State

Upcoming DCHI committee meetings



Patient and Consumer Advisory

- September 3, 1:00pm
- Edgehill Shopping Center



Clinical

- September 8, 5:00pm
- UD STAR Campus



Payment Model Monitoring

- September 9, 4:30pm
- UD STAR Campus



Workforce and Education

- September 10, 1:00pm
- UD STAR Campus



Healthy Neighborhoods

- September 10, 3:15pm
- UD STAR Campus

Please check the State's public calendar (egov.delaware.gov/pmc/) for the latest information about all DCHI Board and Committee meetings

Next DCHI Board meeting

Sept 9, 2pm: Room 113, University of Delaware's STAR Campus

Call to order

Status updates

Board business

DE Common Scorecard update

Healthy Neighborhoods operating model

Public comment

