



# **An Affiliation Vision**

# Peninsula Regional Health System Nanticoke Health Services

June 27, 2019





#### Peninsula Regional Health System

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# Nanticoke Health Services (NHS)



Always Caring. Always Here.



# NHS - Background / History



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- Nanticoke Memorial Hospital opens in 1952; Now at 99 staffed beds
- NHS is the sole provider in its primary service area with 68% market share
- An early adopter of and local leader in value-based care
- Strong physician relations
- Strong award winning community hospital clinically focused
- Excellent brand identity and patient loyalty



Watson Health.. **100 TOP** HOSPITALS® 2019

# NHS Key Partnership Goals



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- Maintain commitment to NHS's mission and ensure long-term sustainability
- Ensure that NHS is well-positioned for population health management
- Improve NHS's access to capital to meet current and future capital needs
- Enhance operation efficiencies by leveraging economies of scale, business operations, systems and infrastructure.
- Continue to provide high-quality service to the local community
- Maintain and enhance existing clinical services
- Improve NHS's ability to recruit and retain high-quality physicians, staff and jobs in the local community
- Expand community outreach initiatives
- Increase managerial and administrative resources
- Retain local input and oversight





# Background / History

# Peninsula Regional Health System (PRHS) Peninsula Regional Medical Center (PRMC)



Peninsula Regional Health System



#### Mission

Improve the health of the communities we serve

#### Vision

To achieve comprehensive world-class health and wellness across the continuum of care

#### Values

Respect | Service | Honesty | Safety | Accountability | Compassion



### Clinical Pioneers – A Path to Tertiary Care













# Peninsula Regional Health System



#### Family Medicine Practices (5 Locations)

- Peninsula Regional Family Medicine Laurel\*
- Peninsula Regional Family Medicine Millsboro\*
  (Delmarva Health Pavilion Millsboro)
- Peninsula Regional Family Medicine Ocean Pines\*
  - (Delmarva Health Pavilion Ocean Pines)
- Peninsula Regional Family Medicine Salisbury\*
- Peninsula Regional Family Medicine Snow Hill\*

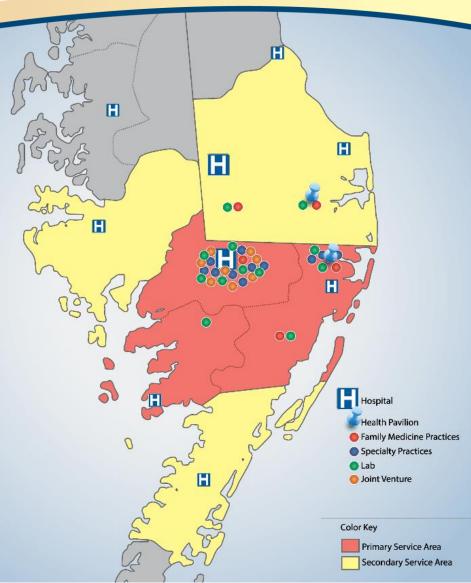
#### **Specialty Practices**

- Peninsula Regional CV Surgical
- Peninsula Regional Endocrinology Salisbury\*
- Peninsula Regional Endocrinology Berlin\*
- Peninsula Regional Gastroenterology Medicine
- Peninsula Regional Neurosurgery\*
- Peninsula Regional Neurology\*
- Peninsula Regional Pain Management
- Peninsula Regional Pulmonary & Critical Care
- Peninsula Regional Gastroenterology Berlin\*
- Peninsula Regional Oncology Salisbury
- Peninsula Regional Oncology Ocean Pines
- Peninsula Surgery Center
- Peninsula Breast Center

\*Lab services available

#### **Health Pavilions**

- Ocean Pines
- Millsboro



#### Population

#### **Red** Primary Service Area =186,806

**Yellow** Secondary Service Area =297,301

Total Service Area =484,107

Five Year CAGR = 1%

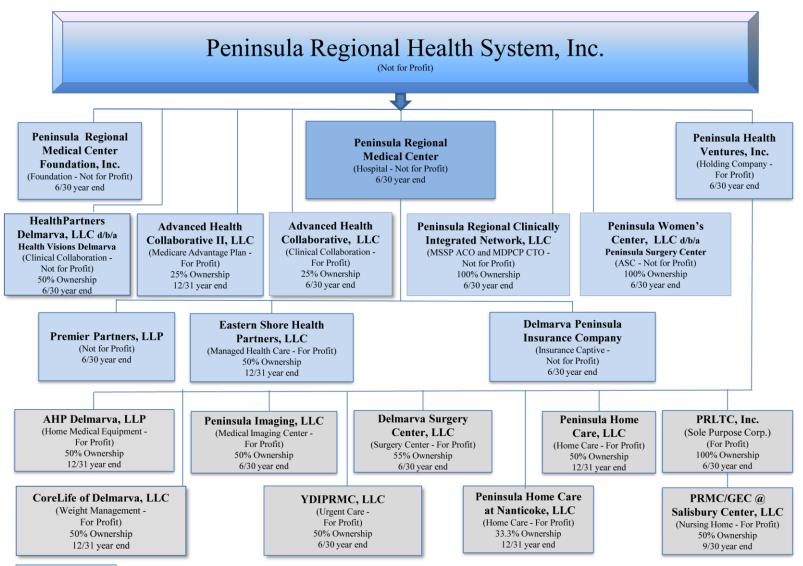
#### Joint Ventures

- American HomePatient
- Delmarva Surgery Center LLC
- Peninsula Home Care
- Peninsula Home Care Nanticoke
- Peninsula Imaging, LLC
- Your Doc's In
- Salisbury Rehabilitation and Nursing Center
- CoreLife



### System / Governance





September 27, 2018



# Peninsula Regional Medical Center







### Millsboro Health Pavilion







## **Ocean Pines Health Pavilion**







# FY 2018 | PRHS by the Numbers



17,223 Adult Admissions 74,684 Actual Days of Care 89,239 Emergency Department Visits 564,532 Outpatient Visits **3,044** Outpatient Observations 1,928 Babies Delivered **344** Open Heart Surgeries **18,444** Total Surgical Procedures **\$500 Million** + Economic Impact on the Region **26,432** Hours Donated to Our Community by Team PRMC **54,299** Personal Community Encounters to Provide Assistance 683 New People Joined Team PRMC (Including 133 RNs and 97 Nursing Assistants) 2,096 Values in Action Nominations by Staff to Recognize Exceptional Peers 1,736 Vaccinations at PRMC's Drive-Thru Flu Clinic in October 2017



### PRHS Awards and Recognitions





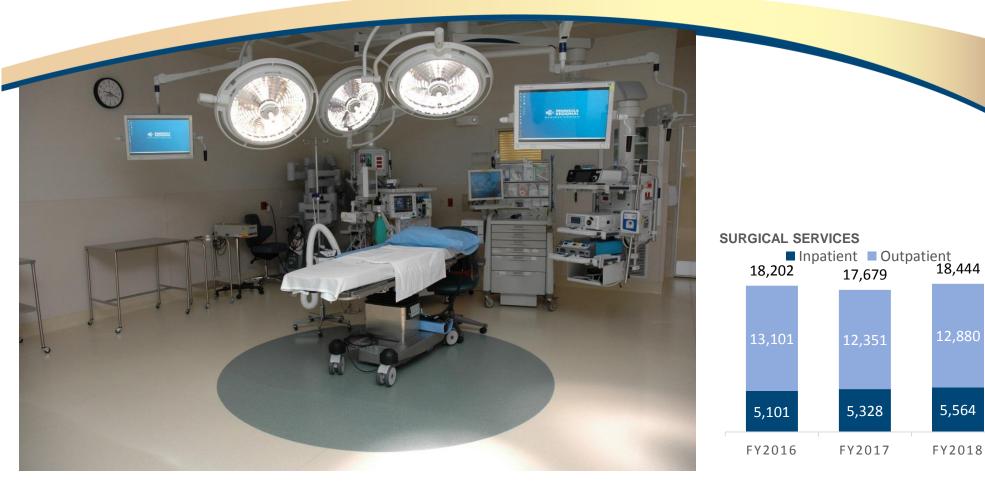






### Surgical Services





13 Operating Rooms & 4 Procedure Rooms





- Maryland Institute for Emergency Medical Services Systems (MIEMSS) accredited for the treatment of AMI
- Clinical trials
- Cutting-edge procedures
  - TAVR
  - Watchman Device
- Electrophysiology Lab
- Valve and A-Fib clinics
- Largest Cardiac Rehabilitation program in Maryland
- Free vascular screenings



### Open Heart





#### 15,000+ open heart surgeries, 300,000+ cardiac interventions



# Hybrid Operating Room







# Richard A. Henson Cancer Institute



- Multidisciplinary case conferences
- Locations in Salisbury and Ocean Pines
  - On-site radiation therapy TrueBeam ™
    - PerfectPitch Six Degrees of Freedom Couch
  - Medical oncology
- Surgical capabilities
- Johns Hopkins Clinical Research Network and other clinical trials
- Cutting-edge treatments including Immunotherapy
- Extensive support services
- Palliative and end-of-life care
- Cancer exercise program





A QUALITY PROGRAM of the AMERICAN COLLEGE OF SURGEONS



# Emergency | Trauma Services





58 Treatment Bays (4 Trauma Bays)



# Mother Baby | Special Care Nursery





Nearly 2,000 babies born here annually / more than all other regional hospitals combined



20 Postpartum Beds | 13 LDR Beds | 28 Bassinets



### **Behavioral Health**



**Inpatient** Adult Unit – 13 Beds Certificate of Need Approved for Children & Adolescents – 15 Beds

**Dutpatient** Adult & Child Intensive Adult Partial Hospitalization Program

**Emergency Department** Child and Adolescent Observation Unit





# Peninsula Regional Medical Group



- Family and Specialty Physicians | 45
- Advanced Practice Professionals | 46
- Peninsula Regional Medical Group Visits FY2018 | 43,526
- Peninsula Regional Pain Management Visits FY2018 | 7,838
- Chronic Disease Management provided in:
  - Family Practice
  - Pulmonary
  - Endocrinology
- Infectious Disease Clinic
- Hospitalists | Visits (FY18) =52,009 | 21 FTEs

#### **Family Medicine Practices**

- Peninsula Regional Family Medicine Laurel\*
- Peninsula Regional Family Medicine **Millsboro**\*
- Peninsula Regional Family Medicine **Ocean Pines**\*
- Peninsula Regional Family Medicine Salisbury\*
- Peninsula Regional Family Medicine Snow Hill\*

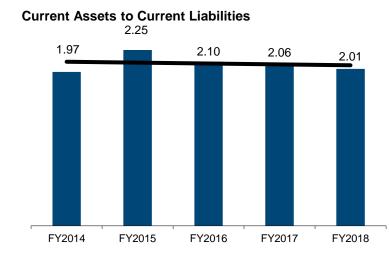
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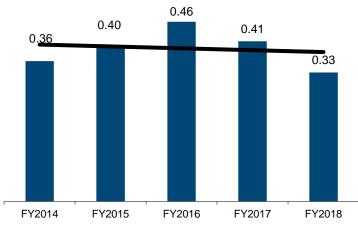


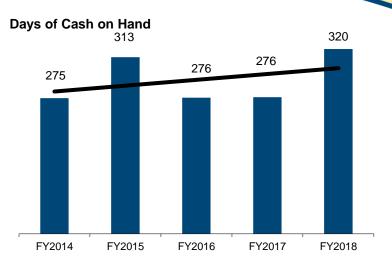
### **PRHS Financial Ratios**



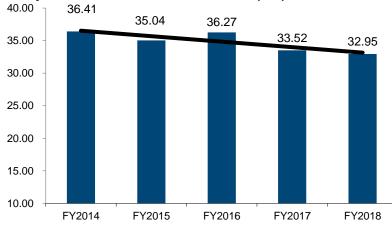








Days in Patient Accounts Receivable (Net)

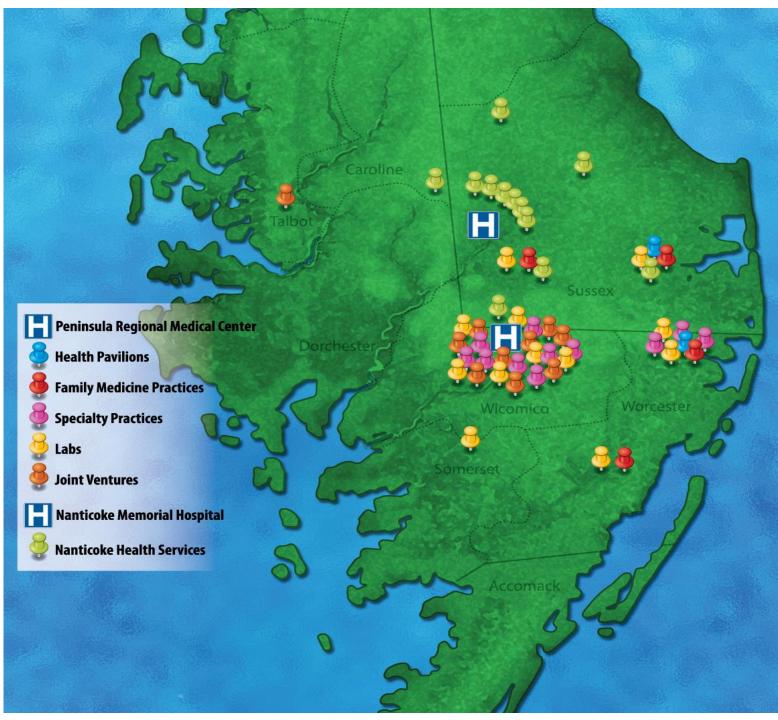






HEALTH SERVICES Always Caring. Always Here.

# A Combined Health System





# Affiliation Vision



- Experienced leadership
- Favorable demographics
- Sound strategic planning
- Solid medical staff alignment
- Community support
- Risk adverse capital structure
- Strong financial position
- Seven-year experience with Global Based Reimbursement – Volume to Value

- Maintain commitment to NHS's Mission
- Governance Representation
- Proximity
  - Ensure NHS is well-positioned for Population Health
  - Enhance operating efficiencies
  - Continue to provide high-quality services
  - Enhance recruitment and retention
  - Expand community outreach







Both organizations have a strong dedication to the community. The combined commitments and resources provided will ensure the long-term sustainability of both organizations.



#### Culture

Our Community Our Team

> Health Wellness Service Quality

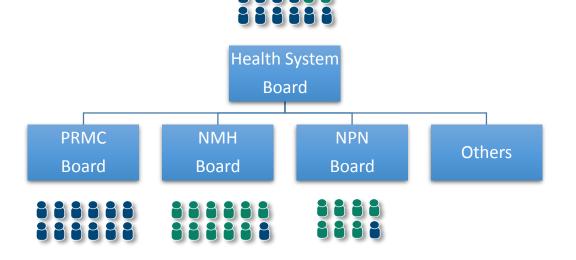
<u>NHS Mission</u> To positively impact our communities' quality of life through superior health service







- Building the journey together vs conforming
- Input on strategic decision-making and capital expenditures
- Collaborate on brand identity











- Due Diligence *Completed*
- Certificate of Public Review approval *In Process*
- Execution of definitive agreement T*entatively July I*
- Immediate post-transaction implementation
  - Advancing governance structures
  - Leadership team evolution
  - Long-range planning | future system evolution 2020







- Expansion and integration of an ambulatory strategy
- Development of an integrated physician enterprise
- Review and develop appropriate primary & specialty coverage
- Improve and expand value-based reimbursement
- Enrich information technology
- Enhance operating efficiencies (e.g., supply chain management)
- Expand community outreach
- Improve access to capital

These opportunities will ensure continued healthcare access in the Sussex County region.

