

Administering Division Contacts for Waivers

The Division of Medicaid & Medical Assistance

Long Term offices/ New Castle County:

Robscott Building
153 E. Chesnut Hill Road
Newark, DE
302-368-6610
Fax:368-6977

Kent/Sussex Counties:

Milford State Service Center
11-13 N. Church Ave.
Milford, DE.
302-424-7172
302-424-6349

The Division of Services for Aging & Adults with Physical Disabilities offices:

New Castle County

University Plaza
256 Chapman Road
Oxford Building Suite 200
Newark, DE 19702
302-453-3820 or 1-800-223-9074
Fax: 302-453-3836
TTY: 302-453-3837

Kent /Sussex Counties

Milford State Service Center
18 N. Walnut Street, 1st Floor
Milford, DE 19963
302- 424-7310 or 1-800-223-9074
Fax: 302-422-1346
TTY:302-422-1415

The Division of Disabilities Services office:

New Castle County— Fox Run

2540 Wrangle Hill Rd . Suite 200
Bear, DE 19701
302- 836-2100 or 1-866-552-5758
Fax: 302-836-2645

Kent/Sussex - Woodbrook Professional Ctr.

1056 Governor's Ave Suite 101
Dover, DE 19904
302-744-9600 or 1-866-553-5758
Fax: 302-744-9632



Delaware Health and Social Services
Division of Medicaid & Medical Assistance
Herman Holloway Campus—Lewis Building
P. O. Box 906
New Castle, DE 19720
Phone: (800) 372-2022 ext. 59625
Fax: (302) 255-4425



**DELAWARE HEALTH
AND SOCIAL SERVICES**
DIVISION OF MEDICAID & MEDICAL ASSISTANCE

**Home & Community
Based Medicaid
Waivers**

What are Home & Community (HCBS) Waiver Programs?

Home & Community Based Waivers (**HCBS**) are optional Medicaid programs Delaware selected to provide services to individuals who qualify for Medicaid & live in the community. These services are provided in addition to Medicaid State Plan services (doctor visits, prescriptions, hospitalizations) and help you to live independently in the community. Delaware has three (3) **HCBS** Waivers. The **HCBS** Waivers are:

- AIDS/HIV Related Diseases (**AHW**)
- Developmental Disabilities (**DD**)
- Elderly & Disabled (**E&D**)

The E&D Waivers is administered by the Division of Aging & Adults with Physical Disabilities (**DSAAPD**). The **AHW** is administered by the Division of Medicaid & Medical Assistance (**DMMA**). The **DD** waiver is administered by the Division of Developmental Disability Services (**DDDS**).

The Medicaid Agency has oversight authority over all **HCBS** Waivers.

HCBS Program Criteria

For you to participate in a **HCBS** Waiver program, you must:

- Be a Delaware resident
- Make a referral to the local Medicaid or administering agency office
- Complete a Medicaid application
- Be determined financially eligible
- Determined by **DMMA** standards to qualify for a medical level of care
- Determined eligible by the administering agency
- Consent to participation by signing a consent form
- Be able to be safely maintained in the community

Services Available through the HCBS Program

You will receive services available through regular Medicaid State services and the **HCBS** Waiver you select. You may be in only one waiver at a time. The services for each Waiver are:

AHW Waiver

- Case Management
- Personal Care
- Respite
- Mental Health Services
- Nutritional Supplement

E&D Waiver

- Case Management-administrative
- Personal Care/Personal Assistance
- Adult Day Service
- Day Habilitation
- Respite
- Personal Emergency Response System
- Assisted Living
- Cognitive Services
- Specialized Medical Equipment and Supplies

DD Waiver

- Case Management-administrative
- Residential Habilitation Service
- Prevocational Service
- Supported Employment
- Day Habilitation Service
- Respite
- Clinical/Behavioral Consultative Service
- Transportation- Residential Services

How Does the HCBS Program Work?

Once you are determined both medically & financially eligible, you will be visited by **HCBS** Waiver staff. The **HCBS** Waiver staff will schedule a visit with you at home. With your participation, a care plan is developed for medically necessary Medicaid services. The staff will visit you on an ongoing basis (at least annually) to assure your needs are getting met.

Changes in your medical condition may require a change in your care plan. You are responsible for notifying the Waiver staff of any changes in your medical condition or your financial status.

Changes in your medical condition or your financial status may make you ineligible for the **HCBS** waiver program. If services are discontinued you will receive a written notice explaining the action. If you do not agree with the decision you may ask for a hearing to address the issue. Your Waiver case manager can assist you with the hearing process.

To enroll in the **E&D** Waiver contact **DSAAPD** staff at: 1-800-223-9074

To enroll in the **AHW** Waiver contact **DMMA** staff at: 1-800-372-2022 ext. 59625 or

In NCC call 302-368-6610.

In Kent or Sussex Counties call: 302-424-7172

To enroll in the **DD** Waiver contact **DDDS** staff at: 1-866-552-5758