



## IMPORTANT INFORMATION ABOUT FILLING YOUR PRESCRIPTIONS

**June 2009**

Dear Delaware Medical Assistance Program Participant:

As one of the more than 160,000 Medicaid clients in the state of Delaware you may have heard the news that beginning ~~July 6<sup>th</sup>~~ August 5<sup>th</sup>, Walgreens/Happy Harry's has decided not to participate in the following Delaware Medical Assistance Programs: Medicaid, Delaware Healthy Children Program (DHCP), Delaware Prescription Assistance Program (DPAP), Chronic Renal Disease Program (CRPD), and the Delaware Cancer Treatment Program (DCTP).

If you use Walgreens/Happy Harry's now for your prescriptions, you will need to select another pharmacy for any medications after ~~July 5<sup>th</sup>~~ August 4<sup>th</sup>. The good news is Walgreens' decision won't have any effect on how your doctor prescribes your medication, or what medication you'll receive.

All you need to do is transfer your prescriptions to one of the many other local drug stores in Delaware before ~~July 6, 2009~~ August 5, 2009. To make your switch, just select a new pharmacy. A list of participating pharmacies that will gladly honor your Medicaid prescriptions is enclosed with this letter. You can also find a complete list of pharmacies on our web site at [www.dhss.delaware.gov](http://www.dhss.delaware.gov).

If you have refills prescribed that you need to fill:

- Simply take your prescription bottle to your new pharmacy and ask to have your refills transferred;

**OR**

- If you do not have your prescription bottle, you may ask your doctor's office to call in the prescription for you at your new pharmacy. Please understand that your doctor's office may be experiencing a high volume of calls at this time, so please be patient.

You do not have to call your doctor before ~~July 6<sup>th</sup>~~ August 5<sup>th</sup> to transfer your prescriptions, you simply need to select a new pharmacy.

Just remember that after ~~July 5, 2009~~ August 4, 2009, Walgreens/Happy Harry's will no longer fill your prescriptions. We urge you to follow the steps listed above the next time you need to fill a prescription.

We know that this change is a difficult one, and we apologize for any inconvenience. If you have any questions please call 1-800-996-9969, Option 2.

Para ayuda en español llame al 1-800-996-9969.