# DIRECTORY OF HUMAN SERVICES FOR DELAWARE

# 2011

*DELAWARE HEALTH AND SOCIAL SERVICES*

Division of State Service Centers

# A FEATURE OF THE 2011 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

## DELAWARE HELPLINE 2-1-1

**www.delaware211.org**

Delaware Helpline 2-1-1 is a comprehensive information and referral organization which links people in need of health and human services with appropriate service providers who can meet their needs. Delaware Helpline 2-1-1 offers information and referrals to programs that can help individuals and families with financial needs, health care needs, housing and homelessness, and so much more. Delaware Helpline 2-1-1 can be reached by dialing 2-1-1 and is available 8 a.m. to 8 p.m. Monday through Friday.

With a capability to access over 3,000 government, non-profit and faith based agencies and programs, Delaware Helpline 2-1-1 can be utilized by anyone. Delaware Helpline 2-1-1 is staffed by trained specialists who quickly assess callers' needs and refer them to agencies that can help. 2-1-1 is easy to remember, toll free, statewide and confidential.

Delaware Helpline 2-1-1 is made possible by United Way of Delaware and the State of Delaware.

**Dial 2-1-1 to get connected and get answers**
**Out of state callers: 1-800-560-3372**

**For state government information:**
**1-800-464-HELP or 1-800-464-4357**
**Out-of-state callers: 1-800-273-9500**

**DELAWARE HELP!LINE 1-800-464-4357**

Delaware 2-1-1 Get Connected. Get Answ

# A FEATURE OF THE 2011 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

## DELAWARE VOLUNTEER RESOURCE CENTER (STATE OFFICE OF VOLUNTEERISM)

**www.volunteerdelaware.org**

You can help. You can teach someone to read, give attention to a lonely child, get involved in the problems of drug abuse, the homeless, health care, or the environment. Take your place among the thousands of Delawareans who are active in the community. You make the choice. The Delaware Volunteer Resource Center has on file a list of more than 500 nonprofit organizations and public agencies and their needs for volunteers. We can help find the perfect job for you. The Delaware Volunteer Resource Center serves YOU!

## 1-800-815-5465

***DELAWARE HEALTH AND SOCIAL SERVICES***
**Division of State Service Centers**
**State Office of Volunteerism**

## START WITH YOURSELF…VOLUNTEER!

VOLUNTEER DELAWARE

*Turn Your Passion Into Action!*

# USEFUL PHONE NUMBERS

**EMERGENCY NUMBERS (All Counties)**

Ambulance, Fire, Police ..... 911

Hazardous Spills, Radiological Hazards,
and Natural Disasters ..... 1-800-292-9588 (in state only) or 302-659-3362

**CHILD ABUSE 24 HOUR HOTLINE**

Division of Family Services ..... 1-800-292-9582

**CONTACT LIFELINE (24 Hour Helpline)**

Rape, Crisis, Suicide Counseling, Crisis Intervention ..... 761-9100

**CRISIS INTERVENTION SERVICE**

New Castle County ..... 577-2484, 1-800-652-2929

Kent and Sussex Counties ..... 1-800-345-6785

**DEAF/DELAWARE RELAY SERVICES**

TTY ..... 1-800-232-5460

Voice ..... 1-800-232-5470

National Relay Service ..... 7-1-1

**DELAWARE HELPLINE (7:30 A.M.-6:00 P.M., Mon.-Fri.)**

All Counties (Voice and TDD) ..... 1-800-464-4357

Out of State (Voice and TDD) ..... 1-800-273-9500

**DOMESTIC VIOLENCE 24 HOUR HOTLINE**

New Castle County ..... 762-6110

Kent and Sussex Counties (Families in Transition) ..... 422-8058

**FOOD STAMP INFORMATION** (Delaware Helpline) .. 1-800-464-4357

**HOSPITALS:**

New Castle County

- Christiana Care Health System ..... 733-1000
- St. Francis Hospital ..... 421-4100

Kent County

- Kent General Hospital ..... 674-4700

Sussex County

- Beebe Hospital ..... 645-3300
- Milford Memorial Hospital ..... 422-3311
- Nanticoke Memorial Hospital ..... 629-6611

**POISON CONTROL CENTER** ..... 1-800-222-1222

**RUNAWAY YOUTH HOTLINE** ..... 762-6373

# KEY ABBREVIATIONS

Frequently used abbreviations in the 2009 Directory are as follows:

**DCMH** ..... Division of Child Mental Health

**DCSE** ..... Division of Child Support Enforcement

**DDDS** ..... Division of Developmental Disabilities Services

**DFS** ..... Division of Family Services

**DHSS** ..... Delaware Health and Social Services

**DLTCRP** ..... Division of Long-Term Care Residents Protection

**DMMA** ..... Division of Medicaid & Medical Assistance

**DMS** ..... Division of Management Services

**DOE** ..... Department of Education

**DOL** ..... Department of Labor

**DOS** ..... Department of State

**DPH** ..... Division of Public Health

**DSAAPD** ..... Division of Services for Aging and Adults with Physical Disabilities

**DSAMH** ..... Division of Substance Abuse and Mental Health

**DSCYF** ..... Division of Services for Children, Youth and Their Families

**DSS** ..... Division of Social Services

**DSSC** ..... Division of State Service Centers

**DVI** ..... Division for the Visually Impaired

**DVR** ..... Division of Vocational Rehabilitation

**OMB** ..... Office of Management and Budget

# USER'S GUIDE

Welcome to the *Directory of Human Services for Delaware 2011*, the sixteenth edition of the Directory, published by the Division of State Service Centers.

The Directory offers a comprehensive listing of the many human service programs within the state of Delaware. This edition expands on previous editions and includes more agencies, phone numbers, and web sites than ever before.

The keys to using this book are the Alphabetical and Subject Indices. Each agency and program is listed in the Alphabetical Index as well as in the Subject Index under each major service provided. In the 2011 edition, only one entry for each agency is listed which includes each agency's multiple locations throughout the state, eliminating the need for separate County Sections. Each entry provides a brief description of services, all relevant office addresses, contact information, as well as all of the areas an agency serves within the state. Service locations and areas identified pertain exclusively to Delaware, even though some agencies may provide services outside the State. The format and organization of the information has been designed to be easy to read and easy to use as you work with clients and/or other agencies.

Suggestions or comments about this Directory should be forwarded to:

Directory of Human Services
Division of State Service Centers
Charles H. Debnam Building
1901 North DuPont Highway
New Castle, DE 19720

Agencies that want to update information, or new agencies that would like to be added to the next edition, can complete the Agency Addition/ Revision located at the end of this Directory. Completed forms should be sent to the above address.

We trust that the *Directory of Human Services for Delaware 2011* will help you in your endeavor to link services with persons in need.

*Division of State Service Centers*

*Department of Health and Social Services*

# ALPHABETICAL INDEX

1212 Corporation ..... 1
4 Y.O.U., Inc. ..... 1

## A

A Door of Hope Pregnancy Center ..... 2
A.F.W. Counseling Services ..... 2
AARP Delaware ..... 3
ABR Counseling Associates ..... 4
Abriendo Puertas, Inc. ..... 5
Absalom Jones Senior Center ..... 5
Adams (Thurman, Jr.) State Service Center (DSSC, DHSS) ..... 6
Addictions Coalition of Delaware, Inc. ..... 7
Adolescent Health Services; Teen Pregnancy
Prevention (DPH, DHSS) ..... 7
Adopt-A-Family (DSSC, DHSS) ..... 8
Adoptions from the Heart ..... 9
Adoptive Families with Information and Support ..... 10
Adult Plus+ ..... 10
Adult Special Education Program (ASEP, Inc.) ..... 11
ADVOSERV ..... 12
AHEDD ..... 12
AID in Dover ..... 13
AIDS Delaware ..... 14
Al-Anon Family Groups ..... 14
Alcoholics Anonymous ..... 15
Alfred I. duPont Hospital for Children ..... 16
ALS Association-Greater Philadelphia Chapter ..... 17
Alzheimer's Association - Delaware Valley Chapter ..... 18
American Adoption Congress ..... 18
American Association of University Women ..... 19
American Cancer Society ..... 20
American Civil Liberties Union (ACLU) ..... 20
American Diabetes Association ..... 21
American Heart Association/American Stroke Association ..... 22
American Lung Association of Delaware ..... 23
American Red Cross of the Delmarva Peninsula ..... 23
Appoquinimink Adult Education Program ..... 24
Appoquinimink Counseling Services, LLC ..... 25

Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Aquila of Delaware ..... 26
Arthritis Foundation Delaware Branch ..... 27
Atlantic Shores Rehab & Health Center ..... 28
Atlantic Women's Medical Service ..... 28
Autism Delaware ..... 29

## B

Bayada Nurses Home Health Services, Inc. ..... 30
Bayard House/A Catholic Charities Program ..... 31
Beautiful Gate Outreach Center ..... 31
Beebe Medical Center ..... 32
Belvedere State Service Center (DSSC, DHSS) ..... 35
Bernard & Ruth Siegel Jewish Community Center ..... 35
Bethany Christian Services ..... 36
Better Business Bureau of Delaware, Inc. ..... 37
Big Brothers Big Sisters of Delaware, Inc. ..... 38
Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Birthright of Delaware, Inc. ..... 39
Blood Bank of Delmarva, Inc. ..... 40
Boy Scouts of America, Del-Mar-Va Council, Inc. ..... 40
Boys and Girls Clubs of Delaware, Inc. ..... 41
Brain Injury Association of Delaware ..... 44
Brandywine Counseling, Inc. ..... 45
Brandywine Nursing and Rehabilitative Center ..... 46
Brandywine Senior Center ..... 47
Bridgeville Senior Citizens, Inc. ..... 47
Bridgeville State Service Center (DSSC, DHSS) ..... 48
Broadmeadow Healthcare ..... 48
Bureau of Oral Health and Dental Services (DPH, DHSS) ..... 49
Bush Early Education Center ..... 50

## C

C & D Senior Center ..... 50
Calvary Baptist Church Clothes Closet ..... 51
Camelot (Diamond State Youth, Inc.) ..... 51
Camp Rehoboth ..... 52
Cancer Care Connection, Inc. ..... 53
Cancer Center of the Christiana Care Health System ..... 53
Canine Partners for Life ..... 55
Cape Henlopen Food Basket ..... 55

Cape Henlopen Senior Center, Inc. ..... 56
Capitol Healthcare Services, L.L.C. ..... 56
Casa San Francisco (Adult Emergency Center) ..... 57
Cathedral of St. Peter's Seton Center ..... 57
Catholic Charities, Inc. of the Diocese of Wilmington ..... 58
Catholic Charities Thrift Center ..... 59
Center for Community Research and Service ..... 60
Central Delaware Habitat for Humanity ..... 60
Centreville School ..... 61
Chandler Heights ..... 61
Cheer, Inc. ..... 62
Child and Home Study Associates ..... 63
Child Development Center; Owens Campus, Delaware
Technical & Community College ..... 64
Child Development Watch (DPH, DHSS) ..... 65
Child Mental Health Services; Division of (DSCYF) ..... 65
Child Support Enforcement; Division of (DCSE, DHSS) ..... 67
Child, Inc. ..... 68
Children and Families First ..... 70
Children, Youth and Their Families; Department of Services for
(DSCYF) ..... 71
Children's Advocacy Center of Delaware ..... 72
Children's Beach House, Inc. ..... 72
Children's Choice of Delaware ..... 73
Children's Choice, Inc. ..... 74
Chimes Delaware ..... 74
Christ the Bridge, Inc. ..... 75
Christiana Care Health System ..... 76
Christiana Care Visiting Nurse Association ..... 78
Christiana Counseling ..... 79
Christina Cultural Arts Center ..... 80
Christina Early Childhood Assistance Program ..... 80
Christina School District REACH Program ..... 81
Churchman Village ..... 81
City Fare Meals on Wheels ..... 82
Claremont School ..... 83
Claymont Community Center ..... 84
Claymont State Service Center (DSSC, DHSS) ..... 85
Claymore Senior Center, Inc. ..... 85
Cokesbury Village ..... 86
Community Development and Housing;
New Castle County Department of ..... 86

Community Legal Aid Society, Inc. ..... 87
Community Resource Development Program ..... 88
Community Resources; New Castle County
Department of Community Services ..... 88
Community Services; Office of (DSSC, DHSS) ..... 89
Compassionate Care Hospice ..... 90
Connecting Generations ..... 91
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Community Support Programs, Inc. ..... 93
Connections HIV/AIDS Case Management Program ..... 94
Connections Housing Programs for Homeless Adults ..... 94
Connections Path Homeless Outreach Program ..... 95
Consumer Credit Counseling Service ..... 95
Contact Lifeline, Inc. ..... 96
Cornell Abraxas Community Treatment (aka Abraxas) ..... 97
Cornerstone Senior Center ..... 98
Correction; Department of (DOC) ..... 98
Cosmetic & Reconstructive Support (CRS) Program;
National Coalition Against Domestic Violence ..... 100
Counseling Services, Inc. ..... 101
Country Rest Home, Inc. ..... 101
Courtland Manor Nursing Home ..... 102
Criminal Justice Council ..... 102
Crohn's & Colitis Foundation of America ..... 103
Crossroads of Delaware ..... 103
Cystic Fibrosis Foundation ..... 104

## D

DART First State/Delaware Transit Corporation (DTC) ..... 105
Delaware Adolescent Program, Inc. ..... 106
Delaware Association for Children of Alcoholics ..... 107
Delaware Association for the Blind ..... 108
Delaware Baptist Association ..... 108
Delaware Breast Cancer Coalition ..... 109
Delaware Business/Industry/Education (BIE) Alliance ..... 110
Delaware Center for Justice Incorporated ..... 110
Delaware Chapter, Renaissance Transgender Association, Inc. ..... 111
Delaware Coalition for Literacy, Inc. ..... 112
Delaware Commission for Women ..... 112
Delaware Community Reinvestment Action Council ..... 113
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Council on Gambling Problems, Inc. ..... 115

Delaware Early Childhood Center ..... 115
Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware End of Life Coalition; University of Delaware ..... 118
Delaware Family Center ..... 119
Delaware Futures ..... 120
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delaware Health Source - Sussex County ..... 121
Delaware Helpline ..... 122
Delaware HIV Consortium ..... 123
Delaware Hospice, Inc. ..... 123
Delaware Hospital for the Chronically Ill (DPH, DHSS) ..... 124
Delaware Housing Coalition ..... 125
Delaware Humanities Forum ..... 126
Delaware Pacem in Terris (Pardons Project) ..... 126
Delaware Pain Initiative ..... 127
Delaware Parents Association, Inc. ..... 127
Delaware Partners of Senior Medicare Patrol; Division of Services
for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) .. 128
Delaware Prison Arts Program ..... 129
Delaware Program for Deaf/Blind Children ..... 130
Delaware Psychiatric Center (DSAMH, DHSS) ..... 130
Delaware Safety Council, Inc. ..... 131
Delaware Senior Olympics ..... 131
Delaware Skills Center ..... 132
Delaware State Fire Marshal's Office ..... 133
Delaware State Housing Authority ..... 133
Delaware State Police Victim Services; Dept. of Public Safety ..... 135
Delaware State Police Youth and Community Services ..... 136
Delaware Volunteer Legal Services, Inc. ..... 136
Delaware Volunteer Resource Center (DSSC, DHSS) ..... 137
Delaware Youth for Christ, Inc. ..... 138
DeLaWarr Senior Center ..... 138
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Delmar Nursing & Rehabilitation Center ..... 139
Delmarva Rural Ministries, Inc. ..... 140
Delmarva Teen Challenge, Inc. ..... 141
Dental Health Center, Delaware Technical and Community College ..... 142
Developmental Disabilities Council ..... 142
Developmental Disabilities Services; Division of (DDDS, DHSS) .... 143
Diakon Brandywine Program ..... 144
Disabled American Veterans ..... 145
Division of Prevention and Behavioral Health Services (DPBHS) .... 145

Dover Behavioral Health System ..... 146
Dover Housing Authority ..... 147
Downs Cultural Center ..... 147

## E

Early Childhood Initiative ..... 148
Early Choices ..... 149
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Eastlawn Area Human Services, Inc. ..... 150
Eden Rock ..... 151
Edgemoor Community Center, Inc. ..... 151
Education Resource Center ..... 152
Eldercare Convalescent Service/Molter Associates, Inc. ..... 152
Elizabeth W. Murphey School, Inc. ..... 153
Elwyn Delaware, Inc. ..... 153
Emergency Medical Services Section; New Castle County
Department of Public Safety ..... 154
Emily P. Bissell Hospital (DPH, DHSS) ..... 155
Employment and Training; Division of (DOL) ..... 156
Epilepsy Foundation of Delaware ..... 157

## F

Faithful Friends ..... 157
Family Benefit Home Care; Division of Senior Social Services ..... 158
Family Court of the State of Delaware ..... 159
Family Court Resource Center; Family Court of the
State of Delaware ..... 160
Family Health Services (DPH, DHSS) ..... 161
Family Planning Services (DPH, DHSS) ..... 162
Family Promise® of Northern New Castle County ..... 164
Family Services; Division of (DSCYF) ..... 164
Fellowship Health Resources, Inc. ..... 166
File of Life ..... 166
Finders Keepers, Inc. ..... 167
First State Community Action Agency ..... 168
First State Employment, Inc. ..... 168
First State Mothers of Multiples ..... 169
First State Resource Conservation and Development
Council, Inc., Emergency Home Repair Project ..... 170
Fish of Northern Delaware, Inc. ..... 171
Five Star Senior Living, Inc. ..... 171

Food Bank of Delaware, Inc. ..... 172
Food Supplement Program (FSP) (DSS, DHSS) ..... 173
Forwood Manor ..... 175
Foster Grandparent Program (DSSC, DHSS) ..... 176
Foulk Manor North Retirement Community ..... 176
Foulk Manor South ..... 177
Fraim Center for Active Adults ..... 177
Frederica Senior Center for Adult Citizens ..... 178
Freedom Center for Independent Living ..... 179
Friendship House, Inc. ..... 179

## G

Gail P. Gill Consumer Health Library
(Delaware Academy of Medicine) ..... 180
Gateway House, Inc. ..... 181
Generations Home Care, Inc. ..... 182
Gilpin Hall ..... 182
Girl Scouts of the Chesapeake Bay Council, Inc. ..... 183
Girls Incorporated of Delaware ..... 184
God's Way to Recovery, Inc. ..... 185
Good Samaritan Aid Organization ..... 185
Goodwill Industries of Delaware and Delaware County, Inc. ..... 186
Governor Bacon Health Center (DPH, DHSS) ..... 188
Green Meadows at Dover ..... 188
Griswold Special Care ..... 189

## H

H.E.R.O.I.N. Hurts, Inc. ..... 190
Habitat for Humanity of New Castle County ..... 190
Habitat Restore - Kent County ..... 191
Harrington Senior Center, Inc. ..... 192
Harvest Years Senior Center ..... 192
Health and Social Services; Department of (DHSS) ..... 193
Health Promotion and Disease Prevention Section (DPH, DHSS) ... 194
Health Systems Protection (DPH, DHSS) ..... 195
Hearing Loss Association of Delaware ..... 196
Heartland Homehealth ..... 197
Henrietta Johnson Medical Center ..... 197
Hillside Center Health Care, Inc. ..... 198
Hilltop Lutheran Neighborhood Center ..... 198
HIV Services of Catholic Charities ..... 199

Hockessin Community Center, Inc. ..... 200
Hockessin United Methodist Church Clothes Closet ..... 201
Homeward Bound, Inc. (Emmaus House) ..... 201
Hope Builders International, Inc. ..... 202
Hope Dining Room ..... 202
Hope Medical Clinic, Inc. ..... 203
House of Pride, Inc. ..... 204
Housing Opportunities of Northern Delaware, Inc. ..... 204
Howard J. Weston Community and Senior Center, Inc. ..... 205
Howard T. Ennis School ..... 206
Hudson Health Services ..... 206
Hudson State Service Center ..... 207
Human Relations; Division of (DOS) ..... 208
Huntington's Disease Society of America;
Delaware Valley Chapter ..... 209

## I

Immaculate Heart of Mary "Outreach" Center ..... 209
Immigration Law Program: Community Legal Aid Society ..... 210
Independent Resources, Inc. ..... 211
Indian River Senior Center, Inc. ..... 212
Industrial Affairs; Division of (D0L) ..... 213
Ingleside Assisted Living ..... 213
Ingleside Retirement Apartments ..... 214
Ingleside Senior Services ..... 214
Intensive Community-Based Services for Children
Program of Caltholic Charities, Inc. ..... 215
Interfaith Community Housing ..... 216
Inter-Neighborhood Foundation of Wilmington ..... 216

## J

Jack F. Owens Campus; Delaware Technical &
Community College ..... 217
James H. Groves Diploma-At-A-Distance ..... 218
Jean Jugan Residence (Little Sisters of the Poor) ..... 218
Jewish Family Service of Delaware ..... 219
Job Corps; Employment and Training Division (D0L) ..... 220
Job Skills Training; Delaware Technical & Community
College, Terry Campus ..... 221
Jobs for Delaware Graduates, Inc. (JDG) ..... 221
John G. Leach School ..... 223

John S. Charlton School ..... 223
Joining Generations (DSAAPD, DHSS) ..... 224
Junior Achievement of Delaware, Inc. ..... 224
Juvenile Diabetes Research Foundation International ..... 225

## K

Kent County 4-H ..... 226
Kent County Community Action Agency, Inc. ..... 226
Kent County Community Development; Planning Services, Department of ..... 227
Kent County Community School ..... 227
Kent County Division of Emergency Management ..... 228
Kent County Public Library and Bookmobile ..... 229
Kent General Hospital/Milford Memorial Hospital, Bayhealth Medical Center, Inc. ..... 229
Kent Sussex Counseling Services (KSCS) ..... 230
Kent Sussex Industries, Inc. ..... 231
Kentmere Nursing Care Center ..... 232
Kids Count in Delaware ..... 232
Kinfolk, Limited ..... 233
Kingswood Community Center, Inc. ..... 233
Kuumba Academy Charter School ..... 234

## L

La Esperanza, Inc. ..... 235
La Red Health Center ..... 235
Latin American Community Center ..... 236
Laurel Senior Center ..... 237
Laurel State Service Center (DSSC, DHSS) ..... 238
Lawyer Referral Service ..... 238
LCS Faith Center ..... 239
League of Women Voters of New Castle County ..... 239
Learning Resource Center ..... 240
Legal Help Link ..... 241
Legal Services Corporation of Delaware, Inc. ..... 241
Leisure Group of St. John the Beloved ..... 242
Leukemia and Lymphoma Society ..... 242
Lewes Senior Citizens Center, Inc. ..... 243
Libraries; Delaware Division of (DOS) ..... 244
Libraries; New Castle County Department of Community Services ..... 244
Life Solutions, Inc. ..... 246

LifeCare at Lofland Park ..... 246
Lillian Smith Senior Citizens Center ..... 247
Limen House for Men, Inc. ..... 247
Limen House for Women, Inc. ..... 248
Literacy Volunteers Serving Adults/Northern Delaware, Inc. ..... 248
Living With Cancer ..... 249
Logisticare Solutions LLC. ..... 249
Long Term Care Residents Protection,
Division of (DLTCRP, DHSS) ..... 250
LOVEISRESPECT, National Teen Dating Abuse Helpline ..... 251
Lutheran Community Services ..... 251
Lutheran Senior Services of Dover, Inc. (Luther Towers of Dover) ..... 252
Lutheran Senior Services, Inc. ..... 253

## M

Madison Adoption Associates ..... 254
Mamie A. Warren Senior Center ..... 254
Manna Nutrition Program ..... 255
Manor Care Health Services ..... 256
March of Dimes Birth Defects Foundation ..... 256
Margaret S. Sterck School, Delaware School for the Deaf ..... 257
Mary Campbell Center ..... 257
Marydale-Catholic Ministry to the Elderly, Inc. ..... 258
Masonic Home of Delaware, Inc. ..... 258
Maxim Healthcare Services ..... 259
Meadow Wood Behavioral Health System ..... 260
Meadowood School ..... 260
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Medical Examiner, Office of (OCME) ..... 262
Medical Society of Delaware ..... 263
Mental Health Association in Delaware ..... 263
Methodist Country House ..... 264
Methodist Manor House ..... 265
Metropolitan Wilmington Urban League ..... 265
Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior
Citizen Center, Inc. (M.O.T.) ..... 266
Milford Center Genesis Eldercare ..... 267
Milford Housing Development Corporation (MHDC) ..... 267
Milford Memorial Hospital, Bayhealth Medical Center, Inc. ..... 268
Milford Senior Center, Inc. ..... 269

Milford State Service Center (DSSC, DHSS) ..... 269
Millcroft Senior Living Community ..... 270
Mom's House, Inc. of Dover ..... 271
Mom's House, Inc. of Wilmington ..... 271
MOPS International (Mothers of Preschoolers) ..... 272
Mothers Against Drunk Driving (MADD), Delaware Chapter ..... 273
Multiple Alternative Program (MAP) ..... 273
Muscular Dystrophy Association ..... 274
MX Physical Therapy, Inc. ..... 275

## N

Nanticoke Indian Association ..... 276
Nanticoke Memorial Hospital, Inc. ..... 277
Nanticoke Senior Center, Inc. ..... 277
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278
National Ambassadors of Corneal Transplant, Inc.,
Delaware Chapter ..... 279
National Center for Missing & Exploited Children ..... 279
National Council on Agricultural Life and Labor
Research Fund, Inc. (NCALL Research) ..... 280
National Domestic Violence Hotline ..... 281
National Kidney Foundation of Maryland ..... 281
National Kidney Foundation Serving the Delaware Valley ..... 282
National Multiple Sclerosis Society, Delaware Chapter ..... 283
National Reye's Syndrome Foundation, Delaware Chapter ..... 283
National Runaway Switchboard ..... 284
Needy Family Fund, Inc. ..... 284
Neighborhood House, Inc. – Middletown ..... 285
Neighborhood House, Inc. – Wilmington ..... 285
Nemours Health Clinic for Seniors ..... 286
Neuro-Care/Total-Care ..... 287
New Castle County 4-H ..... 287
New Castle County Community Partnership, Inc. ..... 288
New Castle County Head Start, Inc. ..... 288
New Castle County Learning Center ..... 289
New Castle County Medical Society ..... 290
New Castle County Police Community Services Unit ..... 290
New Castle County Police Victim Assistance ..... 291
New Castle Senior Center ..... 292
New Directions Delaware, Inc. ..... 292
New Directions Early Head Start ..... 293

New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 294
Newark Active Day ..... 294
Newark Arts Alliance, Inc. ..... 295
Newark Emergency Center, Inc. ..... 296
Newark Housing Authority ..... 296
Newark Manor Nursing Home ..... 297
Newark Senior Center, Inc. ..... 297
Newborn Screening Program (DPH, DHSS) ..... 298
Northeast State Service Center (DSSC, DHSS) ..... 299
Nursing Mothers, Inc. ..... 299

## O

O. A. Herring Community Services, Inc. ..... 300
Oak Grove Senior Center, Inc. ..... 301
Obsessive Compulsive Support Group ..... 301
Odyssey Hospice ..... 302
Office for Catholic Youth Ministry ..... 302
Open Door, Inc. ..... 303
Opportunity Center, Inc. ..... 303
Our Lady of Grace Home for Children, Inc. ..... 304

## P

PACE, Inc., Treatment for Alcoholism and Drug Addiction ..... 305
Parent Early Education Center ..... 305
Parent Information Center of Delaware, Inc. ..... 306
Parents and Children Together at Tech Child Care Center ..... 307
Parents As Teachers (DOE) ..... 307
Parish Social Ministry - Catholic Charities ..... 308
Parks and Recreation; Newark Department of ..... 309
Parks and Recreation; Wilmington Department of ..... 309
Parkview Nursing and Rehabilitation Center ..... 312
Passport Health ..... 312
Pencader Hundred Community Center (PHCC) ..... 313
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314
People's Place, Inc. ..... 315
People's Place Whatcoat Social Service Agency ..... 316
People's Settlement Association ..... 317
Personal Wellness Counseling Service ..... 318
PFLAG Wilmington/North Delaware, Inc. ..... 318
Pinnacle Rehabilitation & Health Center ..... 319

Planned Parenthood of Delaware ..... 319
Police Athletic League of Delaware ..... 320
Police Athletic League of Wilmington, Inc. (PALW) ..... 320
Polytech School District; Kent County ..... 321
Porter (Winder Laird) State Service Center (DSSC, DHSS) ..... 322
Positive Directions ..... 323
Pregnancy Help Center of Kent County ..... 323
Prevent Child Abuse Delaware ..... 324
PrimeCare Medical Transport, LLC. ..... 325
Prison Outreach of Delaware, Inc. ..... 325
Prostate Cancer Support Group; Bayhealth
Medical Center Wellness Community ..... 326
Psychological Services Training Center ..... 326
Public Advocate; Division of the (DOS) ..... 327
Public Allies Delaware ..... 327
Public Defender of the State of Delaware ..... 328
Public Guardian; Office of ..... 328
Public Health; Division of (DPH, DHSS) ..... 330
Pyle (Edward W.) State Service Center (DSSC, DHSS) ..... 331

## R

Read-Aloud Delaware ..... 332
Reading Assist Institute ..... 333
Recreation Section, New Castle County
Department of Community Services ..... 334
Regal Heights Health Care and Rehabilitation Center ..... 334
Regency Healthcare and Rehabilitation Center ..... 335
Renaissance Healthcare ..... 336
Renal Care Centers/Biomedical Applications ..... 336
Resurrection Parish Outreach ..... 338
Retired and Senior Volunteer Program (RSVP), Kent County ..... 338
Retired and Senior Volunteer Program (RSVP),
New Castle County (DSSC, DHSS) ..... 339
Retired and Senior Volunteer Program (RSVP),
Sussex County (DSSC, DHSS) ..... 339
Richardson Park Community Action Program, Inc. ..... 340
Rideshare Delaware Program ..... 341
Ridgaway Philips of Delaware ..... 341
Rockford Center ..... 342
Ronald McDonald House of Delaware ..... 343
Rose Hill Community Center, Inc. ..... 343

Roxana Cheer Senior Center ..... 344

## S

Sacred Heart Village ..... 344
Safe Harbor: Psychological Assessments & Services, Inc. ..... 345
Safe Kids Delaware, Inc. ..... 346
School-Based Health Centers (DPH, DHSS) ..... 346
Seaford Center Genesis Healthcare ..... 348
Seamen's Center of Wilmington, Inc. ..... 349
Seasons of Respect ..... 349
Sellers Senior Center, Inc. ..... 350
Senior Employment Services ..... 350
Senior Partner, Inc. ..... 351
Senior Roll Call - Are You Okay ..... 352
Senior Services; New Castle County Department of ..... 352
Septic Rehabilitation Loan Program; Division of Water Resources (DNREC) ..... 354
Serenity Place ..... 354
Service for Foreign Born ..... 355
Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ..... 356
Sexual Offense Support (S.O.S.) ..... 357
Share Food Program ..... 358
Shipley Manor ..... 358
Shipley (Anna C.) State Service Center (DSSC, DHSS) ..... 359
Smyrna State Service Center ..... 359
SOAR ..... 360
Social Security Administration ..... 361
Social Services; Division of (DSS, DHSS) ..... 362
SODAT-Delaware, Counseling and Evaluation Center ..... 363
Sojourners' Place, Inc. ..... 364
Somerford House of Newark ..... 365
Special Olympics Delaware ..... 365
Specialized Community Services (DPH, DHSS) ..... 366
St. Anthony's Community Center ..... 366
St. Francis Healthcare Services ..... 367
St. Helena's Parish Social Ministry ..... 368
St. James Episcopal Church ..... 369
St. Joseph's Parish Center ..... 369
St. Patrick's Center, Inc. ..... 370
St. Patrick's House, Inc. ..... 370

State Service Centers; Division of (DSSC, DHSS) ..... 371
Statewide Programs for Deaf and Hard of Hearing Children ..... 373
STEHM, INC. ..... 373
Stockley Center (DDDS, DHSS) ..... 374
Stonegates ..... 374
Substance Abuse and Mental Health; Division of (DSAMH, DHSS) ..... 375
Sunday Breakfast Mission ..... 378
Supporting Kidds: The Center for Grieving
Children and Their Families ..... 378
Sussex Boot Camp ..... 379
Sussex Community Crisis Housing Services, Inc. ..... 380
Sussex County Community Development & Housing Division ..... 380
Sussex County Department of Libraries ..... 381
Sussex County Habitat for Humanity ..... 382
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Sussex County Orthopedic Programs ..... 383
Sussex Pregnancy Care Center, Inc. ..... 384
Sussex Tech - Adult Education Division ..... 384
Sussex-Technical School District; Sussex County ..... 385

## T

Telamon Corporation ..... 386
Telamon Corporation - Delaware Head Start Programs -
Sussex County ..... 387
Telamon Corporation - Head Start Programs - Kent County ..... 388
Telephone Reassurance Program ..... 389
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389
The American Legion ..... 390
The Antonian ..... 392
The Arc of Delaware ..... 392
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
The Christian Storehouse ..... 394
The Clinical Pastoral Counseling Program of Kent
and Sussex Counties, Inc. ..... 394
The College School ..... 395
The Delaware Kinship Navigator ..... 396
The Down Syndrome Association of Delaware, Inc. ..... 396
The Elementary Workshop Montessori School ..... 397
The Home of the Brave Foundation ..... 398
The International Moms Club ..... 398
The Kutz Home, Inc. ..... 399

The Lorelton ..... 399
The Ministry of Caring, Inc. ..... 400
The Modern Maturity Center, Inc. ..... 402
The Pilot School, Inc. ..... 402
The Salvation Army ..... 403
The Salvation Army Early Learning Center ..... 404
The Salvation Army Senior Center ..... 405
The Shepherd Place, Inc. ..... 405
The Warren L. and Charles C. Allen, Jr.,
Cheer Community Center ..... 406
The Wellness Community-Delaware ..... 407
Tourette Syndrome Association-Delaware Chapter ..... 407
Tressler Brandywine Program ..... 408
Trinity Alcohol and Drug Program (TRIAD) ..... 408

## U

Unemployment Insurance; Division of (DOL) ..... 409
United Cerebral Palsy of Delaware, Inc. ..... 410
United States Probation Office ..... 411
United Way of Delaware, Inc. ..... 412
University of Delaware Cooperative Extension ..... 413
Upper Bay Adoption and Counseling Services ..... 413
USDA/Rural Development ..... 414

## V

Val's Needy Family Fund, Inc. ..... 415
Variety-The Children's Charity; Delaware Division ..... 415
Veterans Affairs; Department of ..... 416
Vial of Life; New Castle County Emergency Medical Services ..... 417
Victim Services; Dover Police Department ..... 418
Victim/Witness Assistance Program ..... 418
Victim/Witness Program; Federal ..... 419
Victims' Voices Heard ..... 420
Victory Christian Fellowship ..... 420
VisionQuest HomeQuest ..... 421
Visually Impaired; Division for the (DVI, DHSS) ..... 422
Vocational Rehabilitation; Division of (DOL) ..... 423
Vocational Technical School District; New Castle County ..... 424
Volunteerism; State Office of (DSSC, DHSS) ..... 425
VSA Arts of Delaware ..... 425

## W

Walkin Medical Care; Bayhealth Medical Center ..... 426
Washington Street Behavioral Health ..... 426
Wayfarers House, Inc. ..... 427
Welcome House ® Adoption Program of Pearl S. Buck International ..... 427
Well Spouse Association ..... 428
West Center City Adult Center, Inc. ..... 429
West Center City Neighborhood Planning Advisory Committee, Inc. (WCCNPAC, Inc.) ..... 429
West End Neighborhood House ..... 430
Weston Adult Day Care Center ..... 431
Westside Family Healthcare ..... 431
William “Hicks” Anderson Community Center ..... 432
Williams (James W.) State Service Center (DSSC, DHSS) ..... 433
Wilmington Enterprise Community, Inc. ..... 434
Wilmington Head Start, Inc. ..... 434
Wilmington Housing Authority ..... 435
Wilmington Police Victim Services ..... 436
Wilmington Senior Center ..... 437
Women, Infants, and Children Supplemental Food Program (WIC) (DPH, DHSS) ..... 437
Women’s Leadership Center, Inc. ..... 438
Work Incentives Planning & Assistance (WIPA) (DOL) ..... 439

## Y

YMCA of Delaware ..... 440
YMCA Resource Center of Delaware ..... 441
Youth and Families Division; City of Wilmington Department of Parks and Recreation ..... 442
Youth Rehabilitative Services; Division of (DSCYF) ..... 442
YWCA Delaware ..... 444
YWCA Delaware Domestic Abuse Outreach Center ..... 445

## Z

Zion Early Learning Center ..... 446

# SUBJECT INDEX

## ACQUIRED BRAIN INJURY

Elwyn Delaware ..... 153
Griswold Special Care ..... 189
Kent-Sussex Industries, Inc. ..... 231
Open Door, Inc. ..... 303

## ACQUIRED IMMUNE DEFICIENCY SYNDROME (AIDS)

AIDS Delaware ..... 14
Beautiful Gate Outreach Center ..... 31
Connections Community Support Programs, Inc. ..... 93
Connections HIV/AIDS Case Management Program ..... 94
Delaware Center for Justice Incorporated ..... 110
Delaware HIV Consortium ..... 123
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
Heartland Homehealth ..... 197
HIV Services of Catholic Charities ..... 199
Kent Sussex Counseling Services (KSCS) ..... 230
Odyssey Hospice ..... 302
Public Health; Division of (DPH, DHSS) ..... 330
Victory Christian Fellowship ..... 420
Westside Family Healthcare ..... 431

## ADOPTION

Adoptions from the Heart ..... 9
Adoptive Families with Information and Support ..... 10
American Adoption Congress ..... 18
Bethany Christian Services ..... 36
Catholic Charities of the Diocese of Wilmington ..... 53
Child and Home Study Associates ..... 63
Children and Families First ..... 70
Children, Youth and Their Families; Department of Services for (DSCYF) ..... 71
Children's Choice of Delaware ..... 73
Childrens Choice, Inc. ..... 74
Faithful Friends ..... 157
Family Court of the State of Delaware ..... 159
Family Services; Division of (DSCYF) ..... 164
Finders Keepers, Inc. ..... 167
Jewish Family Services of Delaware ..... 219
Madison Adoption Associates ..... 254

Passport Health ..... 312
Welcome House® Adoption Program of Pearl S. Buck International ..... 427

## ADULT EDUCATION

Adult Plus + ..... 10
Adult Special Education Program (ASEP, Inc.) ..... 11
Appoquinimink Adult Education Program ..... 24
Center for Community Research and Service ..... 60
Christina Cultural Arts Center ..... 80
Community Resource Development Program ..... 88
Connecting Generations ..... 91
Consumer Credit Counseling Service ..... 95
Cornerstone Senior Center ..... 98
Delaware Coalition for Literacy, Inc. ..... 112
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Humanities Forum ..... 126
Delaware Parents Association, Inc. ..... 127
Delaware Prison Arts Program ..... 129
Delaware Safety Council, Inc. ..... 131
Delaware Skills Center ..... 132
Edgemoor Community Center ..... 151
Faithful Friends ..... 157
Goodwill Industries of Delaware and Delaware County ..... 186
Jack F. Owens Campus; Delaware Technical & Community College ..... 217
James H. Groves Diploma-At-A-Distance ..... 218
Job Corps; Employment and Training Division ..... 220
Job Skills Training; Del. Tech. & Comm. College, Terry Campus ..... 221
Jobs for Delaware Graduates, Inc. ..... 221
Kent County Community Action Agency, Inc. ..... 226
League of Women Voters of Delaware ..... 239
Lewes Senior Citizens Center, Inc. ..... 243
Libraries; Delaware Division of (DOS) ..... 244
Literacy Volunteers Serving Adults/Northern Delaware, Inc. ..... 248
Mental Health Association in Delaware ..... 263
Mom's House, Inc. of Dover ..... 271
Multiple Alternative Program ..... 273
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
New Castle County Learning Center ..... 289
New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 294
Newark Senior Center, Inc. ..... 297
Office for Catholic Youth Ministry ..... 302
Parents as Teachers (DOE) ..... 307
Parish Social Ministry - Catholic Charities ..... 308
Parks and Recreation; Newark Department of ..... 309
Polytech School District; Kent County ..... 321
Prevent Child Abuse Delaware ..... 324

Sexual Offense Support (S.O.S.) ..... 357
Sussex Tech - Adult Education Division ..... 384
Sussex Technical School District; Sussex County ..... 385
The Delaware Kinship Navigator ..... 396
Vocational Technical School District; New Castle County ..... 424

## ADULT OFFENDERS

Adams State Service Center (DSSC, DHSS) ..... 6
Adult Special Education Program (ASEP, Inc.) ..... 11
Correction; Department of (DOC) ..... 98
Delaware Center for Justice Incorporated ..... 110
Family Court of the State of Delaware ..... 159
Prison Outreach of Delaware, Inc. ..... 325
Public Defender of the State of Delaware ..... 328
Sussex Boot Camp ..... 379
United States Probation Office ..... 411

## ALZHEIMER'S DISEASE

Alzheimer's Association - Delaware Valley Chapter ..... 18
Atlantic Shores Rehab & Health Center ..... 28
Brandywine Nursing and Rehabilitative Center ..... 46
Capitol Healthcare Services ..... 56
Christiana Care Visiting Nurse Association ..... 78
Country Rest Home, Inc. ..... 101
Courtland Manor Nursing Home ..... 102
Delmar Nursing and Rehab Center ..... 139
Eden Rock ..... 151
Elwyn Delaware ..... 153
Family Benefit Home Care; Division of Senior Social Services ..... 158
Foulk Manor North Retirement Community ..... 176
Foulk Manor South ..... 177
Green Meadows at Dover ..... 188
Griswold Special Care ..... 189
Heartland Homehealth ..... 197
Kentmere Nursing Care Center ..... 232
Lifecare at Lofland Park ..... 246
Manor Care Health Services ..... 256
Methodist Manor House ..... 264
Newark Active Day Center ..... 294
Newark Manor Nursing Home ..... 297
Odyssey Hospice ..... 302
Parkview Nursing and Rehabilitation Center ..... 312
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314
Public Allies Delaware ..... 327
Regal Heights Healthcare and Rehabilitation Center ..... 334
Regency Healthcare & Rehabilitation Center ..... 335
Senior Partner, Inc. ..... 351

Somerford House of Newark ..... 365
Weston Adult Day Care Center ..... 431

## CANCER

Alfred I. DuPont Hospital for Children ..... 16
American Cancer Society ..... 20
Beebe Medical Center ..... 32
Cancer Care Connection, Inc. ..... 53
Cancer Center of the Christiana Care Health System ..... 53
Christiana Care Health System ..... 76
Christiana Care Visiting Nurse Association ..... 78
Compassionate Care Hospice ..... 90
Delaware Breast Cancer Coalition ..... 109
Delaware Health Source - Sussex County ..... 121
Delaware Helpline ..... 122
Delaware Hospice, Inc. ..... 123
Delaware Pain Initiative ..... 127
Gail P. Gill Consumer Health Library (Delaware Academy of Medicine) ..... 180
Griswold Special Care ..... 189
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
Heartland Homehealth ..... 197
Henrietta Johnson Medical Center ..... 197
Kent General Hospital/Milford Memorial Hospital, Bayhealth Medical Center 229
Kinfolk, Limited ..... 233
Leukemia and Lymphoma Society ..... 242
Living with Cancer ..... 249
Milford Memorial Hospital/Bayhealth Medical Center, Inc. ..... 268
Nanticoke Memorial Hospital ..... 277
Odyssey Hospice ..... 302
Prostate Cancer Support Group (Bayhealth Medical Center ) ..... 326
Public Health; Division of (DPH, DHSS) ..... 330
Regency Healthcare & Rehabilitation Center ..... 335
Ronald McDonald House of Delaware ..... 343
The Wellness Community - Delaware ..... 407

## CASE MANAGEMENT

4 Y.O.U., Inc. ..... 1
Abriendo Puertas, Inc. ..... 5
Adult Special Education Program (ASEP, Inc.) ..... 11
AID in Dover, Inc. ..... 13
AIDS Delaware ..... 14
Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Child Development Watch (DPH, DHSS) ..... 65
Children's Choice of Delaware ..... 73
Connections HIV/AIDS Case Management Program ..... 94
Connections Path Homeless Outreach Program ..... 95
Cornell Abraxas Community Treatment (AKA Abraxas) ..... 97

Delaware Hospice, Inc. ..... 123
Delaware State Police Victim Services; Department of Public Safety ..... 135
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143
Family Benefit Home Care; Division of Senior Social Services ..... 158
Family Health Services (DPH, DHSS) ..... 161
Fellowship Health Resources, Inc. ..... 166
First State Community Action Agency ..... 168
Friendship House, Inc. ..... 179
Gateway House, Inc. ..... 181
Goodwill Industries of Delaware and Delaware County ..... 186
Griswold Special Care ..... 189
Health and Social Services; Department of (DHSS) ..... 193
Heartland Homehealth ..... 197
Henrietta Johnson Medical Center ..... 197
Homeward Bound, Inc. (Emmaus House) ..... 201
House of Pride, Inc. ..... 204
Human Relations; Division of (DOS) ..... 208
Ingleside Retirement Apartments ..... 214
Ingleside Senior Services ..... 214
Intensive Community-Based Services for Children (Catholic Charities, Inc.) . 215
Jewish Family Services of Delaware ..... 219
La Esperanza, Inc. ..... 235
Life Solutions, Inc. ..... 246
Limen House for Men, Inc. ..... 247
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Milford Senior Center, Inc. ..... 269
National Multiple Sclerosis Society, Delaware Chapter ..... 283
Neuro-Care/Total-Care ..... 287
People's Place, Inc. ..... 315
People's Place Whatcoat Social Service Agency ..... 316
Porter State Service Center (DSSC, DHSS) ..... 322
Senior Partner, Inc. ..... 351
Sojourners' Place, Inc. ..... 364
Specialized Community Services (DPH, DHSS) ..... 366
St. Helena's Parish Social Ministry ..... 368
The Arc of Delaware ..... 392
The Home of the Brave Foundation ..... 398
The Ministry of Caring, Inc. ..... 400
The Shepherd Place, Inc. ..... 405
United Cerebral Palsy of Delaware, Inc. ..... 410
Victim/Witness Assistance Program ..... 418
West End Neighborhood House, Inc. ..... 430
YWCA Delaware ..... 440
YWCA Delaware Domestic Abuse Outreach Center ..... 441

## CHILD DEVELOPMENT

Big Brothers Big Sisters of Delaware, Inc. ..... 38

Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Boy Scouts of America, Del-Mar-Va Council, Inc. ..... 40
Boys and Girls Clubs of Delaware, Inc. ..... 41
Child Development Center; Owens Campus, Delaware Tech ..... 64
Child Development Watch (DPH, DHSS) ..... 65
Children, Youth and Their Families; Department of Services for (DSCYF) ..... 71
Children's Beach House, Inc. ..... 72
Christina School District REACH Program ..... 81
Claremont School ..... 83
Connecting Generations ..... 114
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Early Childhood Center ..... 115
Delaware Program for DeafBlind Children ..... 130
Early Childhood Initiative ..... 148
Early Choices ..... 149
First State Community Action Agency ..... 168
Girls Incorporated of Delaware ..... 184
Hilltop Lutheran Neighborhood Center ..... 198
Kent County 4-H ..... 226
Kent County Community Action Agency, Inc. ..... 226
Kent County Community School ..... 227
Kuumba Academy Charter School ..... 234
Learning Resource Center ..... 240
Mom's House of Dover ..... 271
New Castle County 4-H ..... 287
New Castle County Head Start, Inc. ..... 288
New Directions Early Head Start ..... 293
Parent Early Education Center ..... 305
Parents as Teachers (DOE) ..... 307
Positive Directions ..... 323
Reading Assist Institute ..... 333
Safe Harbor: Psychological Assessments & Services, Inc. ..... 345
Seasons of Respect ..... 349
Smyrna State Service Center ..... 359
Specialized Community Services (DPH, DHSS) ..... 366
St. Anthony's Community Center ..... 366
Statewide Programs for Deaf and Hard of Hearing Children ..... 373
Telamon Corporation ..... 386
Telamon Corporation - Delaware Head Start Programs - Sussex County ..... 387
The Down Syndrome Association of Delaware, Inc. ..... 396
The Pilot School, Inc. ..... 402
YMCA of Delaware ..... 440

## CIVIL RIGHTS

American Civil Liberties Union of Delaware (ACLU-DE) ..... 20
Delaware Housing Coalition ..... 125
Freedom Center for Independent Living ..... 179
Housing Opportunities of Northern Delaware, Inc. ..... 204

Human Relations; Division of (DOS) ..... 208
League of Women Voters of Delaware ..... 239
Metropolitan Wilmington Urban League ..... 265
Parent Information Center of Delaware ..... 306
PFLAG Wilmington/North Delaware, Inc. ..... 318

## CLOTHING

Adopt-A-Family (DSSC, DHSS) ..... 8
Belvedere State Service Center ..... 35
Calvary Baptist Church ..... 51
Catholic Charities Thrift Center ..... 59
First State Community Action Agency ..... 168
Hockessin United Methodist Church Clothes Closet ..... 201
Hope Builders International, Inc. ..... 202
Hope Dining Room ..... 202
Hudson State Service Center (DSSC, DHSS) ..... 207
Lutheran Community Services ..... 251
Porter State Service Center (DSSC, DHSS) ..... 322
Pregnancy Help Center of Kent County ..... 323
Richardson Park Community Action Program, Inc. ..... 340
Seamen's Center of Wilmington, Inc. ..... 349
St. Patrick's Center, Inc. ..... 370
Sunday Breakfast Mission ..... 378
The Christian Storehouse ..... 394
Wayfarers House, Inc. ..... 427

## COMMUNITY CENTERS

1212 Corporation ..... 1
Adult Plus + ..... 10
American Diabetes Association ..... 21
Bernard and Ruth Siegel Jewish Community Center ..... 35
Camp Rehoboth ..... 52
City Fare Meals on Wheels ..... 82
Claymont Community Center ..... 84
Eastlawn Area Human Services, Inc. ..... 150
Edgemoor Community Center ..... 151
Fraim Center for Active Adults ..... 177
Harvest Years Senior Center ..... 192
Hilltop Lutheran Neighborhood Center ..... 198
Hockessin Community Center, Inc. ..... 200
Howard J. Weston Community and Senior Center, Inc. ..... 205
Indian River Senior Center, Inc. ..... 212
Latin American Community Center ..... 236
Learning Resource Center ..... 240
Neighborhood House, Inc. - Middletown ..... 285
Neighborhood House, Inc. - Wilmington ..... 285
Newark Arts Alliance, Inc. ..... 295

O. A. Herring Community Services, Inc. ..... 300
Parks and Recreation; Newark Department of ..... 309
Parks and Recreation; Wilmington Department of ..... 309
Pencader Hundred Community Center (PHCC) ..... 313
People's Settlement Association ..... 317
Planned Parenthood of Delaware ..... 320
Police Athletic League of Wilmington, Inc. ..... 327
Public Allies Delaware ..... 327
Recreation Section, NCC Department of Community Services ..... 334
Rose Hill Community Center, Inc. ..... 343
Seamen's Center of Wilmington, Inc. ..... 349
St. Anthony's Community Center ..... 366
The Salvation Army ..... 403
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406
USDA/Rural Development ..... 414
West End Neighborhood House, Inc. ..... 430
William "Hicks" Anderson Community Center ..... 432
Youth and Families Division; City of Wilmington
Department of Parks and Recreation ..... 442

## COMMUNITY EDUCATION

Adult Plus + ..... 10
ALS Association - Greater Philadelphia Chapter ..... 17
Alzheimer's Association - Delaware Valley Chapter ..... 18
American Lung Association of Delaware ..... 23
American Red Cross of the Delmarva Penninsula ..... 23
Appoquinimink Adult Education Program ..... 24
Arthritis Foundation Delaware Branch ..... 27
Atlantic Women's Medical Service ..... 28
Better Business Bureau of Delaware, Inc. ..... 37
Cancer Care Connection, Inc. ..... 53
Child Development Watch (DPH, DHSS) ..... 65
Christina Cultural Arts Center ..... 80
Community Development and Housing; NCC Dept. of Comm. Svcs ..... 86
Community Resource Development Program ..... 88
Consumer Credit Counseling Service ..... 95
Contact Lifeline, Inc. ..... 96
Criminal Justice Council ..... 102
Delaware Breast Cancer Coalition ..... 109
Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware Housing Coalition ..... 125
Delaware Humanities Forum ..... 126
Delaware Pain Initiative ..... 127
Delaware Parents Association, Inc. ..... 127
Delaware Safety Council, Inc. ..... 131
Delaware State Fire Marshal's Office ..... 133
Delaware Youth for Christ, Inc. ..... 138
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143

Division of Prevention and Behavioral Health Services ..... 145
Downs Cultural Center ..... 147
Faithful Friends ..... 157
File of Life ..... 166
Food Bank of Delaware, Inc. ..... 172
Foster Grandparent Program (DSSC, DHSS) ..... 176
Girls Incorporated of Delaware ..... 184
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
Ingleside Senior Services ..... 214
Interfaith Community Housing, Inc. ..... 216
Jack F. Owens Campus; Delaware Technical & Community College ..... 217
James H. Groves Diploma-At-A-Distance ..... 218
Job Corps; Employment and Training Division ..... 220
Job Skills Training; Del Tech, Terry Campus ..... 221
John G. Leach School ..... 223
John S. Charlton School ..... 223
Junior Achievement of Delaware, Inc. ..... 224
La Esperanza, Inc. ..... 235
League of Women Voters of Delaware ..... 239
Learning Resource Center ..... 240
Leukemia and Lymphoma Society ..... 242
Libraries; Delaware Division of (DOS) ..... 244
Literacy Volunteers Serving Adults/Northern Delaware, Inc. ..... 248
March of Dimes Birth Defects Foundation ..... 256
Mental Health Association in Delaware ..... 263
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Multiple Alternative Program ..... 273
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
National Kidney Foundation of Maryland ..... 281
National Kidney Foundation Serving the Delaware Valley ..... 282
National Multiple Sclerosis Society, Delaware Chapter ..... 283
New Castle County 4-H ..... 287
New Castle County Police Community Services Unit ..... 290
New Directions Delaware, Inc. ..... 292
New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 294
Newark Arts Alliance, Inc. ..... 295
Nursing Mothers, Inc. ..... 299
Parish Social Ministry - Catholic Charities ..... 308
Parks and Recreation; Newark Department of ..... 309
Passport Health ..... 312
Pencader Hundred Community Center (PHCC) ..... 313
Polytech School District; Kent County ..... 321
Pregnancy Help Center of Kent County ..... 323
Prevent Child Abuse Delaware ..... 324
Prostate Cancer Support Group; Bayhealth Medical Center ..... 326
Public Allies Delaware ..... 327

Safe Kids Delaware, Inc. ..... 346
Sexual Offense Support (S.O.S.) ..... 357
Supporting Kidds: The Center for Grieving Children and Their Families ..... 378
Sussex Pregnancy Care Center, Inc. ..... 384
Sussex Tech - Adult Education Division ..... 384
Sussex Technical School District; Sussex County ..... 385
The Delaware Kinship Navigator ..... 396
The Down Syndrome Association of Delaware, Inc. ..... 396
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406
Vial of Life; New Castle County Emergency Medical Services ..... 417
Vocational Rehabilitation; Division of (DOL) ..... 423
Women's Leadership Center, Inc. ..... 438
Work Incentives Planning & Assistance (WIPA) (DOL) ..... 439
Youth and Families Division; Wilmington Dept. of Parks and Recreation ..... 442
YWCA Delaware ..... 444

## COMMUNITY ORGANIZING

St. Helena's Parish Social Ministry ..... 368

## COMMUNITY SERVICE ORGANIZATIONS

Addictions Coalition of Delaware, Inc. ..... 7
AIDS Delaware ..... 14
Alzheimer's Association - Delaware Valley Chapter ..... 18
American Association of University Women ..... 19
American Cancer Society ..... 20
American Diabetes Association ..... 21
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Arthritis Foundation Delaware Branch ..... 27
Autism Delaware ..... 29
Better Business Bureau of Delaware, Inc. ..... 37
Big Brothers Big Sisters of Delaware, Inc. ..... 38
Bridgeville Senior Citizens, Inc. ..... 47
Cape Henlopen Food Basket, Inc. ..... 55
Casa San Francisco ..... 57
Catholic Charities Thrift Center ..... 59
Child Support Enforcement; Division of (DCSE, DHSS) ..... 67
Christina Cultural Arts Center ..... 80
City Fare Meals on Wheels ..... 82
Claymont Community Center ..... 84
Community Development and Housing; NCC Dept. of Comm.Svcs ..... 86
Community Resources; NCC Dept. of Comm. Svcs. ..... 88
Community Services; Office of (DSSC, DHSS) ..... 89
Compassionate Care Hospice ..... 90
Consumer Credit Counseling Service ..... 95
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Delaware Business/Industry/Education (BIE) Alliance ..... 110
Delaware Chapter, Renaissance Transgender Association, Inc. ..... 111

Delaware Health Source - Sussex County ..... 121
Delaware Volunteer Resource Center (DSSC, DHSS) ..... 137
Delmarva Rural Ministries ..... 140
Eastlawn Area Human Services, Inc. ..... 150
Elwyn Delaware ..... 153
Emergency Medical Services Division; New Castle County
Department of Public Safety ..... 154
Faithful Friends ..... 157
Gail P. Gill Consumer Health Library (DE Academy of Medicine) ..... 180
Girl Scouts of the Chesapeake Bay Council, Inc. ..... 183
Goodwill Industries of Delaware and Delaware County ..... 186
H.E.R.O.I.N. Hurts, Inc. ..... 190
Harvest Years Senior Center ..... 192
Hearing Loss Association of Delaware ..... 196
Hockessin Community Center, Inc. ..... 200
Hockessin United Methodist Church Clothes Closet ..... 201
Hope Builders International, Inc. ..... 202
Independent Resources, Inc. ..... 211
Indian River Senior Center, Inc. ..... 212
Inter-Neighborhood Foundation of Wilmington ..... 216
Job Corps; Employment and Training Division ..... 220
Junior Achievement of Delaware, Inc. ..... 224
La Esperanza, Inc. ..... 235
LCS F.A.I.T.H. Center, Inc. ..... 239
Leukemia and Lymphoma Society ..... 242
Limen House for Women, Inc. ..... 248
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261
Mom's House, Inc. of Dover ..... 271
MOPS International (Mothers of Preschoolers) ..... 272
National Kidney Foundation Serving the Delaware Valley ..... 282
New Castle County 4-H ..... 287
New Castle County Police Community Services Unit ..... 290
New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 294
Nursing Mothers, Inc. ..... 299
Opportunity Center, Inc. ..... 303
Parkview Nursing and Rehabilitation Center ..... 312
Passport Health ..... 312
Pencader Hundred Community Center (PHCC) ..... 313
PFLAG Wilmington/North Delaware, Inc. ..... 318
Police Athletic League of Wilmington, Inc. ..... 320
Public Allies Delaware ..... 327
Public Guardian; Office of ..... 328
Read-Aloud Delaware ..... 332
Retired and Senior Volunteer Program (RSVP), Sussex (DSSC, DHSS) ..... 339
Richardson Park Community Action Program, Inc. ..... 340
Rideshare Delaware Program ..... 341
Share Food Program ..... 358
St. Anthony's Community Center ..... 366

Sussex Pregnancy Care Center, Inc. ..... 384
The Arc of Delaware ..... 392
United Way of Delaware, Inc. ..... 412
USDA/Rural Development ..... 141
Westside Family Healthcare ..... 431
YMCA of Delaware ..... 440

## CONSUMER EDUCATION AND INFORMATION

AARP Delaware ..... 3
ALS Association - Greater Philadelphia Chapter ..... 17
Better Business Bureau of Delaware, Inc. ..... 37
Brandywine Counseling, Inc. ..... 45
Cancer Care Connection, Inc. ..... 53
Community Resource Development Program ..... 88
Consumer Credit Counseling Service ..... 95
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Delaware Community Reinvestment Action Council, Inc. ..... 113
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Health Source - Sussex County ..... 121
Delaware HIV Consortium ..... 123
Delaware Partners of Senior Medicare Patrol (DSAAPD, DHSS) ..... 128
Downs Cultural Center ..... 147
Faithful Friends ..... 157
Food Bank of Delaware, Inc. ..... 172
Gail P. Gill Consumer Health Library (DE Academy of Medicine) ..... 180
Health Systems Protection (DPH, DHSS) ..... 195
Hearing Loss Association of Delaware ..... 196
Hilltop Lutheran Neighborhood Center ..... 198
Human Relations; Division of (DOS) ..... 208
Immigration Law Program (CLASI) ..... 210
Interfaith Community Housing, Inc. ..... 216
Joining Generations (DSAAPD, DHSS) ..... 224
Junior Achievement of Delaware, Inc. ..... 224
Libraries; Delaware Division of (DOS) ..... 244
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
Medical Society of Delaware ..... 263
Mental Health Association in Delaware ..... 263
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278
Neighborhood House, Inc. - Middletown ..... 285
Neighborhood House, Inc. - Wilmington ..... 285
Passport Health ..... 312
Rideshare Delaware Program ..... 341
Safe Kids Delaware, Inc. ..... 346
Senior Employment Services ..... 350
Sussex Technical School District; Sussex County ..... 385

The Arc of Delaware ..... 392
The Delaware Kinship Navigator ..... 396
Visually Impaired; Division for the ..... 422
Work Incentives Planning & Assistance (WIPA) (DOL) ..... 439

## CORRECTIONS

American Civil Liberties Union of Delaware (ACLU-DE) ..... 20
Correction; Department of (DOC) ..... 98
Delaware Prison Arts Program ..... 129
Prison Outreach of Delaware, Inc. ..... 325
Sussex Boot Camp ..... 379
United States Probation Office ..... 411
Victims' Voices Heard ..... 420
Wilmington Police Victim Services ..... 436

## COUNSELING - CHRISTIAN

A Door of Hope Pregnancy Center ..... 2
Christiana Counseling ..... 79
Frederica Senior Center ..... 178

## COUNSELING - EDUCATIONAL

Appoquinimink Adult Education Program ..... 24
Christina Cultural Arts Center ..... 80
Consumer Credit Counseling Service ..... 95
Delaware Business/Industry/Education (BIE) Alliance ..... 110
Delaware Coalition for Literacy, Inc. ..... 112
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Hospice, Inc. ..... 123
Housing Opportunities of Northern Delaware, Inc. ..... 204
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
Job Corps; Employment and Training Division ..... 220
Kent Sussex Counseling Services (KSCS) ..... 230
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
Positive Directions ..... 323
Psychological Services Training Center ..... 326
SODAT-Delaware, Counseling and Evaluation Center ..... 363
Specialized Community Services (DPH, DHSS) ..... 366
Sussex Tech - Adult Education Division ..... 384
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
VisionQuest HomeQuest ..... 421
Wilmington Enterprise Community ..... 434

## COUNSELING - FAMILY/MARRIAGE

A.F.W. Counseling Services ..... 2
ABR Counseling ..... 4

Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Child Support Enforcement; Division of (DCSE, DHS ..... 67
Christiana Counseling ..... 79
Delaware Family Center ..... 119
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delaware Parents Association, Inc. ..... 127
Fellowship Health Resources, Inc. ..... 166
Intensive Community-Based Services for Children (Catholic Charities, Inc.) . 215
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
National Domestic Violence Hotline ..... 281
Open Door, Inc. ..... 303
Personal Wellness Counseling Service ..... 318
Psychological Services Training Center ..... 326
SOAR ..... 360
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389
The Clinical Pastoral Counseling Prog. of Kent and Sussex Counties, Inc. ... 394
Upper Bay Adoption and Counseling Services ..... 413
Well Spouse Association ..... 428
YWCA Delaware ..... 444

## COUNSELING - MENTAL HEALTH

A.F.W. Counseling Services ..... 2
ABR Counseling ..... 4
Adams State Service Center (DSSC, DHSS) ..... 6
Appoquinimink Counseling Services, LLC ..... 26
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Aquila of Delaware ..... 26
Brandywine Counseling, Inc. ..... 45
Camp Rehoboth ..... 52
Catholic Charities of the Diocese of Wilmington ..... 58
Child Mental Health Services; Division of (DSCYF) ..... 65
Christiana Counseling ..... 79
Claymont Community Center ..... 84
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Community Support Programs, Inc. ..... 93
Connections Path Homeless Outreach Program ..... 95
Contact Lifeline, Inc. (Prev. Contact Delaware, Inc.) ..... 96
Counseling Services, Inc. ..... 101
Delaware Family Center ..... 119
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delmarva Rural Ministries ..... 140
Diakon Brandywine Program (Formerly Tressler Brandywine Program) ..... 144
Dover Behavioral Health System ..... 146
Fellowship Health Resources, Inc. ..... 166
HIV Services of Catholic Charities ..... 199
Intensive Community-Based Services for Children (Catholic Charities) ..... 215
Jewish Family Services of Delaware ..... 219

La Red Health Center ..... 235
Latin American Community Center ..... 236
Laurel State Service Center ..... 238
Meadow Wood Behavioral Health System ..... 260
National Multiple Sclerosis Society, Delaware Chapter ..... 283
Obsessive Compulsive Support Group ..... 301
Open Door, Inc. ..... 303
People's Place, Inc. ..... 315
Personal Wellness Counseling Service ..... 318
Psychological Services Training Center ..... 326
Rockford Center ..... 342
Safe Harbor: Psychological Assessments & Services, Inc. ..... 345
School-Based Health Centers (DPH, DHSS) ..... 346
SOAR ..... 360
SODAT-Delaware, Counseling and Evaluation Center ..... 363
Substance Abuse and Mental Health; Division of (DSAMH, DHSS) ..... 375
Supporting Kidds: The Center for Grieving Children and Their Families ..... 378
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389
The Clinical Pastoral Counseling Program
of Kent and Sussex Counties, Inc. ..... 394
Upper Bay Adoption and Counseling Services ..... 413
Williams State Service Center (DSSC, DHSS) ..... 433

## COUNSELING - OFFENDERS/PERPETRATORS

Child Mental Health Services; Division of (DSCYF) ..... 65
Child, Inc. ..... 68
Christiana Counseling ..... 79
Counseling Services, Inc. ..... 101
Prison Outreach of Delaware, Inc. ..... 325

## COUNSELING - SEXUAL HEALTH

A Door of Hope Pregnancy Center ..... 2
ABR Counseling ..... 4
AIDS Delaware ..... 14
Atlantic Women's Medical Service ..... 28
Beautiful Gate Outreach Center ..... 31
Camp Rehoboth ..... 52
Children and Families First ..... 70
HIV Services of Catholic Charities ..... 199
Personal Wellness Counseling Service ..... 318
Planned Parenthood of Delaware ..... 319
Porter State Service Center (DSSC, DHSS) ..... 322
School-Based Health Centers (DPH, DHSS) ..... 346
SOAR ..... 360
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393

## COUNSELING - SUBSTANCE ABUSE

A.F.W. Counseling Services ..... 2
ABR Counseling ..... 4
Addictions Coalition of Delaware, Inc. ..... 7
Aquila of Delaware ..... 26
Brandywine Counseling, Inc. ..... 45
Cape Henlopen Senior Center, Inc. ..... 56
Catholic Charities of the Diocese of Wilmington ..... 58
Child Mental Health Services; Division of (DSCYF) ..... 65
Christiana Counseling ..... 79
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Community Support Programs, Inc. ..... 93
Counseling Services, Inc. ..... 101
Crossroads of Delaware ..... 103
Delaware Family Center ..... 119
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delmarva Rural Ministries ..... 140
Fellowship Health Resources, Inc. ..... 166
Hudson Health Services, Inc./TAU House ..... 206
Kent Sussex Counseling Services (KSCS) ..... 230
Laurel State Service Center ..... 238
Limen House for Men, Inc. ..... 247
Limen House for Women, Inc. ..... 248
Open Door, Inc. ..... 303
Pace, Inc., Treatment for Alcoholism and Drug Addiction ..... 305
School-Based Health Centers (DPH, DHSS) ..... 346
SODAT-Delaware, Counseling and Evaluation Center ..... 363
St. Joseph's Parish Center ..... 369
Substance Abuse and Mental Health; Division of (DSAMH, DHSS) ..... 375
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Trinity Alcohol and Drug Program (TRIAD) ..... 408
YMCA of Delaware ..... 440

## COUNSELING - VICTIMS

Abriendo Puertas, Inc. ..... 5
Appoquinimink Counseling Services, LLC ..... 26
Child, Inc. ..... 68
Christiana Counseling ..... 79
Contact Lifeline, Inc. ..... 96
Counseling Services, Inc. ..... 101
Delaware Center for Justice Incorporated ..... 110
Delaware Family Center ..... 119
Housing Opportunities of Northern Delaware, Inc. ..... 204
La Esperanza, Inc. ..... 235
LOVEISRESPECT. National Teen Dating Helpline ..... 251
National Domestic Violence Hotline ..... 281

People's Place, Inc. ..... 315
Personal Wellness Counseling Service ..... 318
Safe Harbor: Psychological Assessments & Services, Inc. ..... 345
Sexual Offense Support (S.O.S.) ..... 357
SOAR ..... 360
Victim Services; Dover Police Department ..... 418
Victim/Witness Assistance Program ..... 418
Victims' Voices Heard ..... 420
Wilmington Enterprise Community ..... 434
Wilmington Police Victim Services ..... 436
YWCA Delaware ..... 444
YWCA Delaware Domestic Abuse Outreach Center ..... 445

## CRISIS INTERVENTION

Birthright of Delaware, Inc. ..... 39
Catholic Charities of the Diocese of Wilmington ..... 58
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delaware State Police Victim Services; Department of Public Safety ..... 135
Dover Behavioral Health System ..... 146
Faithful Friends ..... 157
Homeward Bound, Inc. (Emmaus House) ..... 201
Laurel State Service Center ..... 238
LCS F.A.I.T.H. Center, Inc. ..... 239
LOVEISRESPECT. National Teen Dating Helpline ..... 251
Mom's House of Dover ..... 271
National Domestic Violence Hotline ..... 281
National Runaway Switchboard ..... 284
People's Place Whatcoat Social Service Agency ..... 316
Substance Abuse and Mental Health; Division of (DSAMH, DHSS) ..... 375
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389
Tourette Syndrome Association-Delaware Chapter ..... 407
VisionQuest HomeQuest ..... 421
West End Neighborhood House, Inc. ..... 430

## DAY CARE - ADULT

Beebe Medical Center ..... 32
Christiana Care Visiting Nurse Association ..... 78
Eden Rock ..... 151
Elwyn Delaware (Previously Delaware Elwyn, Inc.) ..... 153
Gilpin Hall ..... 182
Health Systems Protection (DPH, DHSS) ..... 195
Howard J. Weston Community and Senior Center, Inc. ..... 205
Laurel Senior Center ..... 237
Newark Active Day Center ..... 294
Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ... 358
The Modern Maturity Center, Inc. ..... 402

USDA/Rural Development ..... 414
Well Spouse Association ..... 428
Weston Adult Day Care Center ..... 431
William “Hicks” Anderson Community Center ..... 432

## DAY CARE - CHILD

Bernard and Ruth Siegel Jewish Community Center ..... 35
Boys and Girls Clubs of Delaware, Inc. ..... 41
Child Development Center; Owens Campus, Delaware Tech ..... 64
Children, Youth and Their Families; Department of Services for (DSCYF) ..... 71
Christina Cultural Arts Center ..... 80
Claremont School ..... 83
Delaware Adolescent Program, Inc. ..... 106
Delaware Early Childhood Center ..... 115
Edgemoor Community Center ..... 151
Family Services; Division of (DSCYF) ..... 164
Hilltop Lutheran Neighborhood Center ..... 198
Joining Generations (DSAAPD, DHSS) ..... 224
Kent County Community Action Agency, Inc. ..... 226
Kingswood Community Center, Inc. ..... 233
Kuumba Academy Charter School ..... 234
Latin American Community Center ..... 236
Learning Resource Center ..... 240
Mom’s House, Inc. of Dover ..... 271
Mom’s House, Inc. of Wilmington ..... 271
New Castle County Head Start, Inc. ..... 288
O. A. Herring Community Services, Inc. ..... 300
Parents and Children Together at Tech Child Care Center ..... 307
People’s Settlement Association ..... 317
Pyle State Service Center (DSSC, DHSS) ..... 331
Read-Aloud Delaware ..... 332
Rose Hill Community Center, Inc. ..... 343
Social Services; Division of (DSS, DHSS) ..... 362
St. Anthony’s Community Center ..... 366
Telamon Corporation ..... 386
Telamon Corporation - Delaware Head Start Programs - Sussex County ..... 387
Telamon Corporation - Head Start Programs - Kent County ..... 388
The Delaware Kinship Navigator ..... 396
The Salvation Army ..... 403
The Salvation Army Early Learning Center ..... 404
United Cerebral Palsy of Delaware, Inc. ..... 410
USDA/Rural Development ..... 414
West Center City Neighborhood Planning Advisory Committee, Inc. ..... 429
Wilmington Head Start, Inc. ..... 434
YMCA of Delaware ..... 440

## DENTAL CARE

Adams State Service Center (DSSC, DHSS) ..... 6
Bureau of Oral Health and Dental Services (DPH, DHSS) ..... 49
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Delmarva Rural Ministries ..... 140
Dental Health Center, Delaware Technical and Community College ..... 142
Henrietta Johnson Medical Center ..... 197
Hope Medical Clinic ..... 203
Westside Family Healthcare ..... 431

## DEVELOPMENTAL DISABILITIES - ADULT

ADVOSERV ..... 12
AHEDD ..... 12
Autism Delaware ..... 29
Canine Partners for Life ..... 55
Chimes Delaware ..... 74
Delaware Program for DeafBlind Children ..... 130
Developmental Disabilities Council ..... 142
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Elwyn Delaware ..... 153
Freedom Center for Independent Living ..... 179
Goodwill Industries of Delaware and Delaware County ..... 186
Griswold Special Care ..... 189
Howard T. Ennis School ..... 206
Kent-Sussex Industries, Inc. ..... 231
Mary Campbell Center ..... 257
Maxim Healthcare Services ..... 259
Meadowood School ..... 260
Newark Active Day Center ..... 294
Opportunity Center, Inc. ..... 303
Parent Information Center of Delaware ..... 306
Special Olympics Delaware ..... 365
Stockley Center (DDS, DHSS) ..... 374
The Arc of Delaware ..... 392
Tourette Syndrome Association-Delaware Chapter ..... 407
United Cerebral Palsy of Delaware, Inc. ..... 410
Vocational Rehabilitation; Division of (DOL) ..... 423
VSA Arts of Delaware ..... 425
Weston Adult Day Care Center ..... 431

## DEVELOPMENTAL DISABILITIES - YOUTH

ADVOSERV ..... 12
AHEDD ..... 12
Alfred I. DuPont Hospital for Children ..... 16
Autism Delaware ..... 29

Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Bush Early Education Center ..... 50
Canine Partners for Life ..... 55
Child Development Watch (DPH, DHSS) ..... 65
Children's Beach House, Inc. ..... 72
Chimes Delaware ..... 74
Christina School District REACH Program ..... 81
Delaware Early Childhood Center ..... 115
Delaware Program for DeafBlind Children ..... 130
Developmental Disabilities Council ..... 142
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143
Early Childhood Initiative ..... 148
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Family Health Services (DPH, DHSS) ..... 161
Griswold Special Care ..... 189
Howard T. Ennis School ..... 206
Intensive Community-Based Services for Children (Catholic Charities) ..... 215
John G. Leach School ..... 223
John S. Charlton School ..... 223
Kent County Community School ..... 227
Kent-Sussex Industries, Inc. ..... 231
Learning Resource Center ..... 240
Mary Campbell Center ..... 257
Maxim Healthcare Services ..... 259
Meadowood School ..... 260
New Castle County Head Start, Inc. ..... 288
Opportunity Center, Inc. ..... 303
Parent Information Center of Delaware ..... 306
Reading Assist Institute ..... 333
Special Olympics Delaware ..... 365
Sussex County Orthopedic Programs ..... 383
The Arc of Delaware ..... 392
The College School ..... 395
The Down Syndrome Association of Delaware, Inc ..... 396
Tourette Syndrome Association-Delaware Chapter ..... 407
United Cerebral Palsy of Delaware, Inc. ..... 410
Variety-The Children's Charity; Delaware Division ..... 415
VSA Arts of Delaware ..... 425

## EARLY CHILDHOOD EDUCATION/INTERVENTION

Bush Early Education Center ..... 50

## EMERGENCY ASSISTANCE

Abriendo Puertas, Inc. ..... 5
Adams State Service Center (DSSC, DHSS) ..... 6
American Red Cross of the Delmarva Peninsula ..... 23
Appoquinimink State Service Center (DSSC, DHSS) ..... 26

Atlantic Women's Medical Service ..... 28
Belvedere State Service Center ..... 35
Bridgeville State Service Center (DSSC, DHSS) ..... 48
Cape Henlopen Food Basket, Inc. ..... 55
Casa San Francisco ..... 57
Cathedral of St. Peter's Seton Center ..... 57
Children's Advocacy Center of Delaware ..... 72
Claymont State Service Center (DSSC, DHSS) ..... 85
Delaware Baptist Association ..... 108
Delaware HIV Consortium ..... 123
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Emergency Medical Services Division; NCC Dept. of Public Safety ..... 154
Family Court Resource Center; Family Court of the State of Delaware ..... 160
First State Resource Conservation and Development
Council, Inc., Emergency Home Repair Project ..... 170
Frederica Senior Center ..... 178
Good Samaritan Aid Organization ..... 185
Hockessin Community Center, Inc. ..... 200
Hockessin United Methodist Church Clothes Closet ..... 201
Homeward Bound, Inc. (Emmaus House) ..... 201
Hudson State Service Center (DSSC, DHSS) ..... 207
Immaculate Heart of Mary "Outreach" Center ..... 209
Kent County Division of Emergency Management ..... 228
Kingswood Community Center, Inc. ..... 233
Laurel State Service Center ..... 238
LCS F.A.I.T.H. Center, Inc. ..... 239
Libraries; Delaware Division of (DOS) ..... 244
Lutheran Community Services ..... 251
Medical Examiner; Office of (OCME, DHSS) ..... 262
Milford State Service Center ..... 269
National Kidney Foundation of Maryland ..... 281
Needy Family Fund, Inc. ..... 284
Neighborhood House, Inc. - Wilmington ..... 285
Northeast State Service Center (DSSC, DHSS) ..... 299
People's Place, Inc. ..... 315
People's Place Whatcoat Social Service Agency ..... 316
Porter State Service Center (DSSC, DHSS) ..... 322
Pyle State Service Center (DSSC, DHSS) ..... 331
Resurrection Parish Outreach ..... 338
Rockford Center ..... 342
Ronald McDonald House of Delaware ..... 343
Shipley State Service Center (DSSC, DHSS) ..... 359
Smyrna State Service Center ..... 359
St. Joseph's Parish Center ..... 369
The Christian Storehouse ..... 394
The Ministry of Caring, Inc. ..... 400
The Shepherd Place, Inc. ..... 405
Vial of Life; New Castle County Emergency Medical Services ..... 417

Williams State Service Center (DSSC, DHSS) ..... 433
Youth and Families Division; Wilmington Dept. of Parks and Recreation ..... 442

## EMERGENCY ASSISTANCE - MEDICAL

Adams State Service Center (DSSC, DHSS) ..... 6
Adopt-A-Family (DSSC, DHSS) ..... 8
Alfred I. DuPont Hospital for Children ..... 16
Children's Advocacy Center of Delaware ..... 72
Christiana Care Health System ..... 76
Emergency Medical Services Division; NCC Dept. of Public Safety ..... 154
File of Life ..... 166
Nanticoke Memorial Hospital ..... 277
Needy Family Fund, Inc. ..... 284
Newark Emergency Center, Inc. ..... 296
St. Francis Healthcare Services ..... 367
The Ministry of Caring, Inc. ..... 400
Vial of Life; New Castle County Emergency Medical Services ..... 417

## EMPLOYMENT AND TRAINING

Adult Special Education Program (ASEP, Inc.) ..... 11
AHEDD ..... 12
Center for Community Research and Service ..... 60
Chimes Delaware ..... 74
Christina School District REACH Program ..... 81
Delaware Coalition for Literacy, Inc. ..... 112
Delaware Program for DeafBlind Children ..... 130
Delaware Safety Council, Inc. ..... 131
Delaware Skills Center ..... 132
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Employment and Training; Division of (DOL) ..... 156
First State Community Action Agency ..... 168
First State Employment, Inc. ..... 168
Food Bank of Delaware, Inc. ..... 172
Goodwill Industries of Delaware and Delaware County ..... 186
Jack F. Owens Campus; Delaware Technical & Community College ..... 217
Job Corps; Employment and Training Division ..... 220
Job Skills Training; Del Tech, Terry Campus ..... 221
Jobs for Delaware Graduates, Inc. ..... 221
Kent-Sussex Industries, Inc. ..... 231
Latin American Community Center ..... 236
Masonic Home of Delaware, Inc. ..... 258
Multiple Alternative Program ..... 273
Nanticoke Indian Association ..... 276
New Castle County Community Partnership, Inc. ..... 288
O. A. Herring Community Services, Inc. ..... 300
Opportunity Center, Inc. ..... 303

Parks and Recreation; Wilmington Department of ..... 309
Polytech School District; Kent County ..... 321
Senior Employment Services ..... 350
Social Services; Division of (DSS, DHSS) ..... 362
Sussex Tech - Adult Education Division ..... 384
Sussex Technical School District; Sussex County ..... 385
The Arc of Delaware ..... 392
The Ministry of Caring, Inc. ..... 400
The Salvation Army Senior Center ..... 405
Visually Impaired; Division for the ..... 422
Vocational Rehabilitation; Division of (DOL) ..... 423
West End Neighborhood House, Inc. ..... 430

## ENERGY ASSISTANCE

Belvedere State Service Center ..... 35
Cathedral of St. Peter's Seton Center ..... 57
Catholic Charities of the Diocese of Wilmington ..... 58
Claymont State Service Center (DSSC, DHSS) ..... 85
Community Services; Office of (DSSC, DHSS) ..... 89
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Eastlawn Area Human Services, Inc. ..... 150
Immaculate Heart of Mary "Outreach" Center ..... 209
Laurel Senior Center ..... 237
Milford State Service Center (DSSC, DHSS) ..... 269
Needy Family Fund, Inc. ..... 284
Northeast State Service Center (DSSC, DHSS) ..... 299
Pyle State Service Center (DSSC, DHSS) ..... 331
St. Helena's Parish Social Ministry ..... 368
West Center City Neighborhood Planning Advisory Committee, Inc. ..... 429
Youth and Families Division; City of Wilm. Dept. of Parks and Recreation ... 442

## FAMILY PLANNING

Adoptions from the Heart ..... 9
Alzheimer's Association - Delaware Valley Chapter ..... 18
Atlantic Women's Medical Service ..... 28
Child Support Enforcement; Division of (DCSE, DHSS) ..... 67
Delaware Adolescent Program, Inc. ..... 106
Family Planning Services ..... 162
Henrietta Johnson Medical Center ..... 197
La Red Health Center ..... 235
Parkview Nursing and Rehabilitation Center ..... 312
Planned Parenthood of Delaware ..... 319
Porter State Service Center (DSSC, DHSS) ..... 322
Public Health; Division of (DPH, DHSS) ..... 330
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
Westside Family Healthcare ..... 431

## FINANCIAL ASSISTANCE

AARP Delaware ..... 3
Adams State Service Center (DSSC, DHSS) ..... 6
American Association of University Women ..... 19
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Belvedere State Service Center ..... 35
Bridgeville State Service Center (DSSC, DHSS) ..... 48
Casa San Francisco ..... 57
Children's Beach House, Inc. ..... 72
Claymont State Service Center (DSSC, DHSS) ..... 85
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Food Supplement Program (FSP) (DSS, DHSS) ..... 173
Health and Social Services; Department of (DHSS) ..... 193
Hudson State Service Center (DSSC, DHSS) ..... 207
Immaculate Heart of Mary "Outreach" Center ..... 209
Laurel State Service Center ..... 238
Lutheran Community Services ..... 251
Milford State Service Center (DSSC, DHSS) ..... 269
National Multiple Sclerosis Society, Delaware Chapter ..... 283
Northeast State Service Center ..... 299
People's Place Whatcoat Social Service Agency ..... 316
Porter State Service Center (DSSC, DHSS) ..... 322
Pyle State Service Center (DSSC, DHSS) ..... 331
Richardson Park Community Action Program, Inc. ..... 340
Septic Rehabilitation Loan Program; Div. of Water Resources (DNREC) ..... 354
Shipley State Service Center ..... 359
Smyrna State Service Center ..... 359
Social Security Administration ..... 361
Social Services; Division of (DSS, DHSS) ..... 362
St. Helena's Parish Social Ministry ..... 368
The Salvation Army ..... 403
West End Neighborhood House, Inc. ..... 430
Williams State Service Center (DSSC, DHSS) ..... 433

## FOOD

AIDS Delaware ..... 14
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Bayard House/A Catholic Charities Program ..... 31
Belvedere State Service Center ..... 35
Brandywine Senior Center ..... 47
Bridgeville Senior Citizens, Inc. ..... 47
Bridgeville State Service Center (DSSC, DHSS) ..... 48
Cape Henlopen Food Basket, Inc. ..... 55
Casa San Francisco ..... 57
Catholic Charities of the Diocese of Wilmington ..... 58
City Fare Meals on Wheels ..... 82

Claymont State Service Center (DSSC, DHSS) ..... 85
Community Services; Office of (DSSC, DHSS) ..... 89
Cornerstone Senior Center ..... 98
Delaware Parents Association, Inc. ..... 127
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Eastlawn Area Human Services, Inc. ..... 150
Food Bank of Delaware, Inc. ..... 172
Food Supplement Program (FSP) (DSS, DHSS) ..... 173
Frederica Senior Center ..... 178
Good Samaritan Aid Organization ..... 185
Goodwill Industries of Delaware and Delaware County ..... 186
Harvest Years Senior Center ..... 192
Health Systems Protection (DPH, DHSS) ..... 195
Hockessin Community Center, Inc. ..... 200
Hope Builders International, Inc. ..... 202
Hope Dining Room ..... 202
Hudson State Service Center (DSSC, DHSS) ..... 207
Immaculate Heart of Mary “Outreach” Center ..... 209
Ingleside Senior Services ..... 214
Kent County Community Action Agency, Inc. ..... 226
Kingswood Community Center, Inc. ..... 233
Laurel State Service Center ..... 238
Lutheran Community Services ..... 251
Mamie A Warren Senior Center ..... 254
Manna Nutrition Program ..... 255
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford State Service Center (DSSC, DHSS) ..... 269
Nanticoke Senior Center, Inc. ..... 277
Needy Family Fund, Inc. ..... 284
Neighborhood House, Inc. - Middletown ..... 285
Newark Senior Center, Inc. ..... 297
O. A. Herring Community Services, Inc. ..... 300
Porter State Service Center (DSSC, DHSS) ..... 322
Resurrection Parish Outreach ..... 338
Richardson Park Community Action Program, Inc. ..... 340
Senior Services; New Castle County Department of ..... 352
Share Food Program ..... 358
Smyrna State Service Center ..... 359
Social Services; Division of (DSS, DHSS) ..... 362
St. Anthony’s Community Center ..... 366
St. Helena’s Parish Social Ministry ..... 368
St. Patrick’s Center, Inc. ..... 370
Sunday Breakfast Mission ..... 378
The Christian Storehouse ..... 394
The Salvation Army Senior Center ..... 405
University of Delaware Cooperative Extension ..... 413
Val’s Needy Family Fund, Inc. ..... 415

Williams State Service Center (DSSC, DHSS) ..... 433
Women, Infants, and Children Supplemental Food Program (WIC) ..... 437

## FOSTER CARE

Adoptive Families with Information and Support ..... 10
Bayard House/A Catholic Charities Program ..... 31
Camelot (Diamond State Youth, Inc.) ..... 51
Child, Inc. ..... 68
Children and Families First ..... 70
Children, Youth and Their Families; Department of Services for (DSCYF) ..... 71
Children's Choice of Delaware ..... 73
Childrens Choice, Inc. ..... 74
Delaware Helpline ..... 122
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143
Elizabeth W. Murphey School, Inc. ..... 153
Faithful Friends ..... 157
Family Services; Division of (DSCYF) ..... 164
Generations Home Care, Inc. ..... 182
Jean Jugan Residence (Little Sisters of the Poor) ..... 218
Our Lady of Grace Home for Children, Inc. ..... 304
Upper Bay Adoption and Counseling Services ..... 413

## HEALTH CARE

American Diabetes Association ..... 21
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Atlantic Shores Rehab & Health Center ..... 28
Atlantic Women's Medical Service ..... 28
Bayada Nurses Home Health Services ..... 30
Blood Bank of Delmarva, Inc. ..... 40
Brandywine Nursing and Rehabilitative Center ..... 46
Broadmeadow Healthcare ..... 48
Bureau of Oral Health and Dental Services (DPH, DHSS) ..... 49
Capitol Healthcare Services ..... 56
Child Development Watch (DPH, DHSS) ..... 65
Christiana Care Health System ..... 76
Christiana Care Visiting Nurse Association ..... 78
Churchman Village ..... 81
Claymont Community Center ..... 84
Compassionate Care Hospice ..... 90
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Courtland Manor Nursing Home ..... 102
Cystic Fibrosis Foundation ..... 104
Delaware Adolescent Program, Inc. ..... 106
Delaware End of Life Coalition ..... 118
Delaware Health Source - Sussex County ..... 121
Delaware Hospice, Inc. ..... 123
Delaware Hospital for the Chronically Ill (DPH, DHSS) ..... 124

Delaware Pain Initiative ..... 127
Delmar Nursing and Rehab Center ..... 139
Delmarva Rural Ministries ..... 140
Eden Rock ..... 151
Eldercare Convalescent Service/Molter Associates, Inc. ..... 152
Emergency Medical Services Division; NCC Dept. of Public Safety ..... 154
Emily P. Bissell Hospital (DPH, DHSS) ..... 155
File of Life ..... 166
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Foulk Manor North Retirement Community ..... 176
Gail P. Gill Consumer Health Library/Delaware Academy of Medicine ..... 180
Generations Home Care, Inc. ..... 182
Governor Bacon Health Center (DPH, DHSS) ..... 188
Green Meadows at Dover ..... 188
Henrietta Johnson Medical Center ..... 197
Hillside Center Genesis Health Care ..... 198
Hope Medical Clinic ..... 203
Ingleside Assisted Living ..... 213
Ingleside Retirement Apartments ..... 214
Jean Jugan Residence (Little Sisters of the Poor) ..... 218
Kent General Hospital/Milford Memorial Hospital, Bayhealth Medical Center 229
Kids Count in Delaware ..... 232
La Red Health Center ..... 235
Lifecare at Lofland Park ..... 246
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
Lutheran Senior Services, Inc. ..... 253
Masonic Home of Delaware, Inc. ..... 258
Meadow Wood Behavioral Health System ..... 260
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Medical Examiner; Office of (OCME, DHSS) ..... 262
Medical Society of Delaware ..... 263
Methodist Manor House ..... 265
Milford Center Genesis Healthcare Corp. ..... 267
Milford Memorial Hospital/Bayhealth Medical Center, Inc. ..... 268
Millcroft Senior Living Community ..... 270
Muscular Dystrophy Association ..... 274
Mx Physical Therapy ..... 275
Nanticoke Memorial Hospital ..... 277
National Kidney Foundation Serving the Delaware Valley ..... 282
Needy Family Fund, Inc. ..... 284
Nemours Health Clinic for Seniors ..... 286
Neuro-Care/Total-Care ..... 287
Newark Emergency Center, Inc. ..... 296
Newborn Screening Program (DPH, DHSS) ..... 298
Odyssey Hospice ..... 302
Pace, Inc., Treatment for Alcoholism and Drug Addiction ..... 305
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314

Pinnacle Rehabilitation & Health Center ..... 319
Planned Parenthood of Delaware ..... 319
Porter State Service Center (DSSC, DHSS) ..... 322
Primecare Medical Transport, LLC ..... 325
Public Health; Division of (DPH, DHSS) ..... 330
Regal Heights Healthcare and Rehabilitation Center ..... 334
Renal Care Centers/Biomedical Applications ..... 336
Rockford Center ..... 342
Ronald McDonald House of Delaware ..... 343
School-Based Health Centers (DPH, DHSS) ..... 346
Seaford Center Genesis Healthcare ..... 348
Shipley Manor ..... 358
Social Services; Division of (DSS, DHSS) ..... 362
Somerford House of Newark ..... 365
St. Francis Healthcare Services ..... 367
Stonegates ..... 374
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
The Kutz Home, Inc. ..... 399
The Lorelton ..... 399
The Salvation Army Senior Center ..... 405
The Wellness Community - Delaware ..... 407
USDA/Rural Development ..... 414
Veterans Affairs; Department of ..... 416
Vial of Life; New Castle County Emergency Medical Services ..... 417
Walkin Medical Care; Bayhealth Medical Center ..... 426
Westside Family Healthcare. ..... 431
Women, Infants, and Children Supplemental Food Program (WIC) ..... 437

## HEALTH EDUCATION

Adolescent Health Services; Teen Pregnancy Prevention (DPH, DHSS) ..... 7
AIDS Delaware ..... 14
Alfred I. DuPont Hospital for Children ..... 16
ALS Association - Greater Philadelphia Chapter ..... 17
Alzheimer's Association - Delaware Valley Chapter ..... 18
American Diabetes Association ..... 21
American Heart Association/American Stroke Association ..... 22
American Lung Association of Delaware ..... 23
American Red Cross of the Delmarva Peninsula ..... 23
Arthritis Foundation Delaware Branch ..... 27
Beautiful Gate Outreach Center ..... 31
Blood Bank of Delmarva, Inc. ..... 40
Boys and Girls Clubs of Delaware, Inc. ..... 41
Cancer Care Connection, Inc. ..... 53
Cornerstone Senior Center ..... 98
Crohn's & Colitis Foundation of America ..... 103
Cystic Fibrosis Foundation ..... 104
Delaware Adolescent Program, Inc. ..... 106
Delaware Breast Cancer Coalition ..... 109

Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware End of Life Coalition ..... 118
Delaware Health Source - Sussex County ..... 121
Delaware Pain Initiative ..... 127
Delaware Senior Olympics ..... 131
Delaware Skills Center ..... 132
Epilepsy Foundation of Delaware ..... 157
File of Life ..... 166
Fraim Center for Active Adults ..... 177
Gail P. Gill Consumer Health Library/Delaware Academy of Medicine ..... 180
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
Heartland Homehealth ..... 197
Henrietta Johnson Medical Center ..... 197
HIV Services of Catholic Charities ..... 199
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
Kent General Hospital/Milford Memorial Hospital, Bayhealth ..... 229
La Red Health Center ..... 235
Leukemia and Lymphoma Society ..... 242
March of Dimes Birth Defects Foundation ..... 256
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Medical Society of Delaware ..... 263
Milford Memorial Hospital/Bayhealth ..... 268
Muscular Dystrophy Association ..... 274
Nanticoke Memorial Hospital ..... 277
National Kidney Foundation of Maryland ..... 281
National Kidney Foundation Serving the Delaware Valley ..... 282
National Multiple Sclerosis Society, Delaware Chapter ..... 283
National Reye's Syndrome Foundation, Delaware Chapter ..... 283
New Directions Delaware, Inc. ..... 292
Newark Senior Center, Inc. ..... 297
Nursing Mothers, Inc. ..... 299
Passport Health ..... 312
Planned Parenthood of Delaware ..... 319
Polytech School District; Kent County ..... 321
Prostate Cancer Support Group; Bayhealth; Wellness Community ..... 326
Public Allies Delaware ..... 327
Retired and Senior Volunteer Program (RSVP), Sussex County ..... 339
Roxana Cheer Senior Center ..... 344
Safe Kids Delaware, Inc. ..... 346
School-Based Health Centers (DPH, DHSS) ..... 346
St. Francis Healthcare Services ..... 367
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Sussex Tech - Adult Education Division ..... 384
Sussex Technical School District; Sussex County ..... 385
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
The Salvation Army Senior Center ..... 405
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406
The Wellness Community - Delaware ..... 407

Trinity Alcohol and Drug Program (TRIAD) ..... 408
University of Delaware Cooperative Extension ..... 413
Westside Family Healthcare ..... 431
Wilmington Senior Center ..... 437
YMCA of Delaware ..... 440

## HEARING IMPAIRED

Children's Beach House, Inc. ..... 72
Chimes Delaware ..... 74
Delaware Program for DeafBlind Children ..... 130
Hearing Loss Association of Delaware ..... 196
Howard T. Ennis School ..... 206
Independent Resources, Inc. ..... 211
Margaret S. Sterck School, Delaware School for the Deaf ..... 257
Opportunity Center, Inc. ..... 303
Statewide Programs for Deaf and Hard of Hearing Children ..... 373

## HOME HEALTH SERVICES

4 Y.O.U., Inc. ..... 1
Bayada Nurses Home Health Services ..... 30
Beebe Medical Center ..... 32
Cheer, Inc. ..... 62
Christiana Care Health System ..... 76
Christiana Care Visiting Nurse Association ..... 78
Compassionate Care Hospice ..... 90
Delaware Hospice, Inc. ..... 123
Eldercare Convalescent Service/Molter Associates, Inc. ..... 152
Generations Home Care, Inc. ..... 182
Heartland Homehealth ..... 197
Ingleside Assisted Living ..... 213
Kent General Hospital/Milford Memorial Hospital, Bayhealth ..... 229
Maxim Healthcare Services ..... 259
Milford Memorial Hospital/Bayhealth Medical Center, Inc. ..... 268
Neuro-Care/Total-Care ..... 287
Odyssey Hospice ..... 302
Ridgaway Philips of Delaware ..... 341
Senior Partner, Inc. ..... 351
Services for Aging and Adults with Physical Disabilities ..... 356
St. Francis Healthcare Services ..... 367
Telephone Reassurance Program ..... 389

## HOME REPAIR/REHABILITATION/ WEATHERIZATION

4 Y.O.U., Inc. ..... 1
Community Development and Housing; NCC Dept. of Comm. Svcs ..... 86
Community Resources; NCC Dept. of Community Services ..... 88

Community Services; Office of (DSSC, DHSS) ..... 89
Delaware State Housing Authority ..... 133
First State Community Action Agency ..... 168
First State Resource Conservation and Development
Council, Inc., Emergency Home Repair Project ..... 170
Habitat ReStore ..... 191
Health Systems Protection (DPH, DHSS) ..... 195
Hope Builders International, Inc. ..... 202
Ingleside Senior Services ..... 214
Inter-Neighborhood Foundation of Wilmington ..... 216
Kent County Community Development; Planning Services ..... 227
Lutheran Community Services ..... 251
Newark Senior Center, Inc. ..... 297
Rose Hill Community Center, Inc. ..... 343
Sussex County Community Development & Housing Division ..... 380
West Center City Neighborhood Planning Advisory Committee, Inc. ..... 429

## HOMEMAKERS/HOME HEALTH AID

4 Y.O.U., Inc. ..... 1
Bayada Nurses Home Health Services ..... 30
Cheer, Inc. ..... 62
Christiana Care Visiting Nurse Association ..... 78
Eldercare Convalescent Service/Molter Associates, Inc. ..... 152
Family Benefit Home Care; Division of Senior Social Services ..... 158
Griswold Special Care ..... 189
Jewish Family Services of Delaware ..... 219
Maxim Healthcare Services ..... 259
Neuro-Care/Total-Care ..... 287
Ridgaway Philips of Delaware ..... 341
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406

## HOSPICE

Delaware Hospice, Inc. ..... 123
Heartland Homehealth ..... 197
Ingleside Assisted Living ..... 213
Newark Manor Nursing Home ..... 297
Odyssey Hospice ..... 302

## HOSPITALS

Alfred I. DuPont Hospital for Children ..... 16
Beebe Medical Center ..... 32
Blood Bank of Delmarva, Inc. ..... 40
Christiana Care Health System ..... 76
Compassionate Care Hospice ..... 90
Delaware Psychiatric Center (DSAMH, DHSS) ..... 130
Dover Behavioral Health System ..... 146

File of Life ..... 166
Health Systems Protection (DPH, DHSS) ..... 195
Kent General Hospital/Milford Memorial Hospital, Bayhealth Medical Center 229
Meadow Wood Behavioral Health System ..... 260
Medical Examiner; Office of (OCME, DHSS) ..... 262
Milford Memorial Hospital/Bayhealth Medical Center, Inc. ..... 268
Nanticoke Memorial Hospital ..... 277
Newark Emergency Center, Inc. ..... 296
Public Guardian; Office of ..... 328
Rockford Center ..... 342
St. Francis Healthcare Services ..... 367
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
USDA/Rural Development ..... 414
Veterans Affairs; Department of ..... 416

## HOUSING - LOW INCOME

C & D Senior Center ..... 50
Central Delaware Habitat for Humanity ..... 60
Chandler Heights ..... 61
Christ the Bridge, Inc. ..... 75
Community Development and Housing; NCC Dept. of Comm. Svcs. ..... 86
Connections Community Support Programs, Inc. ..... 93
Connections Housing Programs for Homeless Adults ..... 94
Delaware HIV Consortium ..... 123
Delaware Housing Coalition ..... 125
Delaware State Housing Authority ..... 133
Delmarva Rural Ministries ..... 140
Dover Housing Authority ..... 147
First State Community Action Agency ..... 168
Habitat for Humanity of New Castle County ..... 190
Housing Opportunities of Northern Delaware, Inc. ..... 204
Ingleside Retirement Apartments ..... 214
Interfaith Community Housing, Inc. ..... 216
Inter-Neighborhood Foundation of Wilmington ..... 216
Lutheran Senior Services of Dover, Inc. ..... 252
Lutheran Senior Services, Inc. ..... 253
Marydale-Catholic Ministry to the Elderly, Inc. ..... 258
Milford Housing Development Corporation (MHDC) ..... 267
National Council on Agricultural Life and Labor Research Fund, Inc. ..... 280
Newark Housing Authority ..... 296
Sacred Heart Village ..... 344
St. Patrick's House, Inc. ..... 370
Sussex County Habitat for Humanity ..... 382
The Antonian ..... 392
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406
USDA/Rural Development ..... 414
West Center City Neighborhood Planning Advisory Committee, Inc. ..... 429

Wilmington Housing Authority ..... 435
YMCA of Delaware ..... **440**

## HOUSING - TEMPORARY/TRANSITIONAL

Abriendo Puertas, Inc. ..... 5
Addictions Coalition of Delaware, Inc. ..... 7
AID in Dover, Inc. ..... 13
American Red Cross of the Delmarva Peninsula ..... 23
Casa San Francisco ..... 57
Catholic Charities of the Diocese of Wilmington ..... 58
Christ the Bridge, Inc. ..... 75
Community Services; Office of (DSSC, DHSS) ..... 89
Connections Housing Programs for Homeless Adults ..... 94
Delaware Housing Coalition ..... 125
Eastlawn Area Human Services, Inc. ..... 150
Family Promise® of Northern New Castle County ..... 164
Friendship House, Inc. ..... 179
Gateway House, Inc. ..... 181
God's Way to Recovery, Inc. ..... 185
Homeward Bound, Inc. (Emmaus House) ..... 201
House of Pride, Inc. ..... 204
Housing Opportunities of Northern Delaware, Inc. ..... 204
Hudson Health Services, Inc./TAU House ..... 206
Hudson State Service Center (DSSC, DHSS) ..... 207
Limen House for Men, Inc. ..... 247
Milford Housing Development Corporation (MHDC) ..... 267
Needy Family Fund, Inc. ..... 284
New Castle County Community Partnership, Inc. ..... 288
People's Place, Inc. ..... 315
People's Place Whatcoat Social Service Agency ..... 316
People's Settlement Association ..... 317
Sojourners' Place, Inc. ..... 364
Somerford House of Newark ..... 365
STEHM, Inc. ..... 373
Sunday Breakfast Mission ..... 378
Sussex Community Crisis Housing Services, Inc. ..... 380
The Home of the Brave Foundation ..... 398
The Ministry of Caring, Inc. ..... 400
The Salvation Army ..... 403
The Shepherd Place, Inc. ..... 405
Wayfarers House, Inc. ..... 427
West End Neighborhood House, Inc. ..... 430
Wilmington Enterprise Community ..... 434

## INCOME MAINTENANCE

4 Y.O.U., Inc. ..... 1
Interfaith Community Housing, Inc. ..... 216

St. Helena's Parish Social Ministry ..... 368
Unemployment Insurance; Division of (DOL) ..... 409

## INFORMATION & REFERRAL

A Door of Hope Pregnancy Center ..... 2
Abriendo Puertas, Inc. ..... 5
Absalom Jones Senior Center ..... 5
Adams State Service Center (DSSC, DHSS) ..... 6
Addictions Coalition of Delaware, Inc. ..... 7
Adolescent Health Services; Teen Pregnancy Prevention (DPH, DHSS) ..... 7
Adoptive Families with Information and Suppport ..... 10
ALS Association - Greater Philadelphia Chapter ..... 17
Alzheimer's Association - Delaware Valley Chapter ..... 18
American Adoption Congress ..... 18
American Cancer Society ..... 20
Appoquinimink Adult Education Program ..... 24
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Arthritis Foundation Delaware Branch ..... 27
Autism Delaware ..... 29
Beautiful Gate Outreach Center ..... 31
Belvedere State Service Center (DSSC, DHSS) ..... 35
Better Business Bureau of Delaware, Inc. ..... 37
Birthright of Delaware, Inc. ..... 39
Brandywine Senior Center ..... 47
Bridgeville State Service Center (DSSC, DHSS) ..... 48
Bush Early Education Center ..... 50
Camp Rehoboth ..... 52
Cancer Care Connection, Inc. ..... 53
Cape Henlopen Senior Center, Inc. ..... 56
Cathedral of St. Peter's Seton Center ..... 57
Center for Community Research and Service ..... 60
Cheer, Inc. ..... 62
Children and Families First ..... 70
Christ the Bridge, Inc. ..... 75
Claymont State Service Center (DSSC, DHSS) ..... 85
Community Services; Office of (DSSC, DHSS) ..... 89
Compassionate Care Hospice ..... 90
Consumer Credit Counseling Service ..... 95
Cornerstone Senior Center ..... 98
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Delaware Association for Children of Alcoholics ..... 107
Delaware Breast Cancer Coalition ..... 109
Delaware Chapter, Renaissance Transgender Association, Inc. ..... 111
Delaware Coalition for Literacy, Inc. ..... 112
Delaware Commission for Women ..... 112
Delaware Community Reinvestment Action Council, Inc. ..... 113
Delaware Council on Gambling Problems, Inc. ..... 115

Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware Health Source - Sussex County ..... 121
Delaware Helpline ..... 122
Delaware HIV Consortium ..... 123
Delaware Housing Coalition ..... 125
Delaware Pain Initiative ..... 127
Delaware Partners of Senior Medicare Patrol (DSAAPD, DHSS) ..... 128
Delaware Prison Arts Program ..... 129
Delaware Safety Council, Inc. ..... 131
Delaware State Fire Marshal's Office ..... 133
Delaware State Housing Authority ..... 133
Delaware State Police Victim Services; Department of Public Safety ..... 135
Delaware Volunteer Resource Center (DSSC, DHSS) ..... 137
DeLaWarr Senior Center ..... 138
Division of Prevention and Behavioral Health Services ..... 145
Dover Behavioral Health System ..... 146
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Eastlawn Area Human Services, Inc. ..... 150
Epilepsy Foundation of Delaware ..... 157
Faithful Friends ..... 157
Family Court Resource Center; Family Court of the State of Delaware ..... 160
File of Life ..... 166
Fraim Center for Active Adults ..... 177
Frederica Senior Center ..... 178
Freedom Center for Independent Living ..... 179
Friendship House, Inc. ..... 179
Gail P. Gill Consumer Health Library/Delaware Academy of Medicine ..... 180
Gateway House, Inc. ..... 181
Harvest Years Senior Center ..... 192
Health and Social Services; Department of (DHSS) ..... 193
Hearing Loss Association of Delaware ..... 196
Heartland Homehealth ..... 197
Hockessin Community Center, Inc. ..... 200
Homeward Bound, Inc. (Emmaus House) ..... 201
Hope Medical Clinic ..... 203
House of Pride, Inc. ..... 204
Housing Opportunities of Northern Delaware, Inc. ..... 204
Howard J. Weston Community and Senior Center, Inc. ..... 205
Human Relations; Division of (DOS) ..... 208
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
Immaculate Heart of Mary "Outreach" Center ..... 209
Independent Resources, Inc. ..... 211
Indian River Senior Center, Inc. ..... 212
Ingleside Senior Services ..... 214
Joining Generations (DSAAPD, DHSS) ..... 224
Kent County Community School ..... 227
Kids Count in Delaware ..... 232
Laurel Senior Center ..... 237

Lawyer Referral Service ..... 238
Lewes Senior Citizens Center, Inc. ..... 243
Libraries; Delaware Division of (DOS) ..... 244
Libraries; New Castle County Department of Community Services ..... 244
Life Solutions, Inc. ..... 246
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
LOVEISRESPECT. National Teen Dating Helpline ..... 251
Mamie A Warren Senior Center ..... 254
March of Dimes Birth Defects Foundation ..... 256
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Medical Society of Delaware ..... 263
Mental Health Association in Delaware ..... 263
Methodist Manor House ..... 265
Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford Senior Center, Inc. ..... 269
Milford State Service Center (DSSC, DHSS) ..... 269
Nanticoke Senior Center, Inc. ..... 277
National Domestic Violence Hotline ..... 281
National Multiple Sclerosis Society, Delaware Chapter ..... 283
National Reye's Syndrome Foundation, Delaware Chapter ..... 283
National Runaway Switchboard ..... 284
Neighborhood House, Inc. - Middletown ..... 285
New Castle County 4-H ..... 287
New Castle County Community Partnership, Inc. ..... 288
New Castle County Head Start, Inc. ..... 288
New Castle County Medical Society ..... 290
New Castle Senior Center, Inc. ..... 292
Newark Senior Center, Inc. ..... 297
Newborn Screening Program (DPH, DHSS) ..... 298
Northeast State Service Center (DSSC, DHSS) ..... 299
Oak Grove Senior Center, Inc. ..... 301
Obsessive Compulsive Support Group ..... 301
Parent Early Education Center ..... 305
Parent Information Center of Delaware ..... 306
PFLAG Wilmington/North Delaware, Inc. ..... 318
Porter State Service Center (DSSC, DHSS) ..... 322
Pregnancy Help Center of Kent County ..... 323
Prison Outreach of Delaware, Inc. ..... 325
Public Advocate; Division of the (DOS) ..... 327
Public Defender of the State of Delaware ..... 328
Rideshare Delaware Program ..... 341
Rockford Center ..... 342
Rose Hill Community Center, Inc. ..... 343
Roxana Cheer Senior Center ..... 344
Safe Kids Delaware, Inc. ..... 346
Sellers Senior Center, Inc. ..... 350

Senior Services; New Castle County Department of ..... 352
Service for Foreign Born ..... 355
Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ... 356
Sexual Offense Support (S.O.S.) ..... 357
Shipley State Service Center (DSSC, DHSS) ..... 359
Social Security Administration ..... 361
St. Patrick's Center, Inc. ..... 370
Statewide Programs for Deaf and Hard of Hearing Children ..... 373
Supporting Kidds: The Center for Grieving Children and Their Families ..... 378
Telephone Reassurance Program ..... 389
The Arc of Delaware ..... 392
The Delaware Kinship Navigator ..... 396
The Home of the Brave Foundation ..... 398
The Ministry of Caring, Inc. ..... 400
The Salvation Army Senior Center ..... 405
Tourette Syndrome Association-Delaware Chapter ..... 407
United Way of Delaware, Inc. ..... 412
Victim Services; Dover Police Department ..... 418
Victim/Witness Assistance Program ..... 419
Victims' Voices Heard ..... 420
Visually Impaired; Division for the ..... 422
West Center City Neighborhood Planning Advisory Committee, Inc. ..... 429
Wilmington Enterprise Community ..... 434
Wilmington Senior Center ..... 437
YMCA Resource Center of Delaware ..... 440
Youth and Families Division; Wilmington Dept. of Parks and Recreation ..... 442
YWCA Delaware ..... 444
YWCA Delaware Domestic Abuse Outreach Center ..... 445

## INTERMEDIATE AND LONG TERM CARE

Atlantic Shores Rehab & Health Center ..... 28
Brandywine Nursing and Rehabilitative Center ..... 46
Broadmeadow Healthcare ..... 48
Capitol Healthcare Services ..... 56
Country Rest Home, Inc. ..... 101
Courtland Manor Nursing Home ..... 102
Delaware Hospital for the Chronically Ill (DPH, DHSS) ..... 124
Delmar Nursing and Rehab Center ..... 139
Elizabeth W. Murphey School, Inc. ..... 153
Emily P. Bissell Hospital (DPH, DHSS) ..... 155
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Foulk Manor North Retirement Community ..... 177
Foulk Manor South ..... 177
Gilpin Hall ..... 182
Governor Bacon Health Center (DPH, DHSS) ..... 188
Green Meadows at Dover ..... 188
Jean Jugan Residence (Little Sisters of the Poor) ..... 218

Kentmere Nursing Care Center ..... 232
Lifecare at Lofland Park ..... 246
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
Manor Care Health Services ..... 256
Mary Campbell Center ..... 257
Masonic Home of Delaware, Inc. ..... 258
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Methodist Country House ..... 264
Millcroft Senior Living Community ..... 270
Newark Manor Nursing Home ..... 297
Parkview Nursing and Rehabilitation Center ..... 312
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314
Pinnacle Rehabilitation & Health Center ..... 319
Public Guardian; Office of ..... 328
Regal Heights Healthcare and Rehabilitation Center ..... 334
Regency Healthcare & Rehabilitation Center ..... 335
Seaford Center Genesis Healthcare ..... 348
Senior Partner, Inc. ..... 351
Shipley Manor ..... 358
Somerford House of Newark ..... 365
St. Francis Healthcare Services ..... 367
Stockley Center (DDS, DHSS) ..... 374
The Kutz Home, Inc. ..... 399
The Lorelton ..... 399
Vial of Life; New Castle County Emergency Medical Services ..... 417

## JUVENILE DELINQUENCY

Adams State Service Center (DSSC, DHSS) ..... 6
ADVOSERV ..... 12
Aquila of Delaware ..... 26
Camelot (Diamond State Youth, Inc.) ..... 51
Children, Youth and Their Families; Department of Services for (DSCYF) ..... 71
Cornell Abraxas Community Treatment (AKA Abraxas) ..... 97
Crossroads of Delaware ..... 103
Delaware Center for Justice Incorporated ..... 110
Delaware State Fire Marshal's Office ..... 133
Delaware State Police Youth and Community Services ..... 136
Family Court of the State of Delaware ..... 159
Girls Incorporated of Delaware ..... 184
Jobs for Delaware Graduates, Inc. ..... 221
Public Defender of the State of Delaware ..... 328
VisionQuest HomeQuest ..... 421
Wilmington Enterprise Community ..... 434
YMCA Resource Center of Delaware ..... 440
Youth Rehabilitative Services; Division of (DSCYF) ..... 442

## LAW ENFORCEMENT

Correction; Department of (DOC) ..... 98
Counseling Services, Inc. ..... 101
Delaware Prison Arts Program ..... 129
Delaware State Police Youth and Community Services ..... 136
Industrial Affairs; Division of (DOL) ..... 213
Medical Examiner; Office of (OCME, DHSS) ..... 262
New Castle County Police Community Services Unit ..... 290
Retired and Senior Volunteer Program (RSVP), Sussex (DSSC, DHSS) ..... 339
Senior Roll Call - Are You Okay ..... 352
United States Probation Office ..... 411
Victim Services; Dover Police Department ..... 418
Victim/Witness Assistance Program ..... 418
Wilmington Police Victim Services ..... 436

## LEGAL GUARDIANSHIP/FINANCIAL MANAGEMENT

Family Court of the State of Delaware ..... 159
Senior Partner, Inc. ..... 351

## LEGAL SERVICES

Child Support Enforcement; Division of (DCSE, DHSS) ..... 67
Community Legal Aid Society, Inc. ..... 87
Delaware Pacem in Terris (Pardons Project) ..... 126
Delaware Volunteer Legal Services, Inc. ..... 136
Family Court Resource Center; Family Court of the State of Delaware ..... 160
Immigration Law Program: Community Legal Aid Society, Inc. (CLASI) ..... 210
Lawyer Referral Service ..... 238
Legal Help Link ..... 241
Legal Services Corporation of Delaware ..... 241
Public Defender of the State of Delaware ..... 328
Senior Partner, Inc. ..... 351
Sunday Breakfast Mission ..... 378
Victim/Witness Assistance Program ..... 418

## LGBT

ABR Counseling ..... 4
PFLAG Wilmington/North Delaware, Inc. ..... 318

## LIBRARIES

Appoquinimink Adult Education Program ..... 24
Community Resources; NCC Dept. of Community Services ..... 88
Delaware Health Source - Sussex County ..... 121
Education Resource Center ..... 152

Family Court Resource Center; Family Court of the State of Delaware ..... 160
Gail P. Gill Consumer Health Library/Delaware Academy of Medicine ..... 180
Kent County Public Library and Bookmobile ..... 229
Learning Resource Center ..... 240
Libraries; Delaware Division of (DOS) ..... 244
Libraries; NCC Department of Community Services ..... 244
Nanticoke Indian Association ..... 276
New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 394
Parent Information Center of Delaware ..... 306
Recreation Section, NCC Department of Community Services ..... 334
Supporting Kidds: The Center for Grieving Children and Their Families ..... 378
Sussex County Department of Libraries ..... 381

## MENTAL HEALTH SERVICES - PSYCHIATRIC TREATMENT

A.F.W. Counseling Services ..... 2
ABR Counseling ..... 4
Adams State Service Center (DSSC, DHSS) ..... 6
Aquila of Delaware ..... 26
Brandywine Counseling, Inc. ..... 45
Child Mental Health Services; Division of (DSCYF) ..... 65
Children's Advocacy Center of Delaware ..... 72
Christiana Care Health System ..... 76
Christiana Counseling ..... 79
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Community Support Programs, Inc. ..... 93
Connections Path Homeless Outreach Program ..... 95
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delaware Psychiatric Center (DSAMH, DHSS) ..... 130
Dover Behavioral Health System ..... 146
Fellowship Health Resources, Inc. ..... 166
Intensive Community-Based Services for Children ..... 215
Jewish Family Services of Delaware ..... 219
La Red Health Center ..... 235
Meadow Wood Behavioral Health System ..... 260
New Directions Delaware, Inc. ..... 292
Obsessive Compulsive Support Group ..... 301
Open Door, Inc. ..... 303
Opportunity Center, Inc. ..... 303
Psychological Services Training Center ..... 326
Rockford Center ..... 342
SOAR ..... 360
Substance Abuse and Mental Health; Division of (DSAMH, DHSS) ..... 375
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389
The Clinical Pastoral Counseling Program
of Kent and Sussex Counties, Inc. ..... 394

Upper Bay Adoption and Counseling Services ..... 413
Williams State Service Center (DSSC, DHSS) ..... 433

## NURSING SERVICES

Alfred I. DuPont Hospital for Children ..... 16
American Diabetes Association ..... 21
Bayada Nurses Home Health Services ..... 30
Brandywine Nursing and Rehabilitative Center ..... 46
Broadmeadow Healthcare ..... 48
Christiana Care Visiting Nurse Association ..... 78
Country Rest Home, Inc. ..... 101
Emily P. Bissell Hospital (DPH, DHSS) ..... 155
Generations Home Care, Inc. ..... 182
Governor Bacon Health Center (DPH, DHSS) ..... 188
Heartland Homehealth ..... 197
Ingleside Assisted Living ..... 213
Kentmere Nursing Care Center ..... 232
Lutheran Senior Services, Inc. ..... 253
Neuro-Care/Total-Care ..... 287
Newark Active Day Center ..... 294
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314
Renaissance Healthcare ..... 336
Ridgaway Philips of Delaware ..... 341
Seaford Center Genesis Healthcare ..... 348

## NUTRITION

C & D Senior Center ..... 50
Absalom Jones Senior Center ..... 5
American Cancer Society ..... 20
American Heart Association/American Stroke Association ..... 22
Brandywine Senior Center ..... 47
Bridgeville Senior Citizens, Inc. ..... 47
C & D Senior Center ..... 50
City Fare Meals on Wheels ..... 82
Delaware Cooperative Extension, University of Delaware ..... 114
DeLaWarr Senior Center ..... 138
Food Bank of Delaware, Inc. ..... 172
Food Supplement Program (FSP) (DSS, DHSS) ..... 173
Frederica Senior Center ..... 178
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
Howard J. Weston Community and Senior Center, Inc. ..... 205
La Red Health Center ..... 235
Laurel Senior Center ..... 237
Mamie A Warren Senior Center ..... 254
Manna Nutrition Program ..... 255
March of Dimes Birth Defects Foundation ..... 256
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261

Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford Senior Center, Inc. ..... 269
National Kidney Foundation of Maryland ..... 281
New Castle Senior Center, Inc. ..... 292
Nursing Mothers, Inc. ..... 299
Oak Grove Senior Center, Inc. ..... 301
Planned Parenthood of Delaware ..... 319
Public Health; Division of (DPH, DHSS) ..... 330
Regency Healthcare & Rehabilitation Center ..... 335
Roxana Cheer Senior Center ..... 344
Sellers Senior Center, Inc. ..... 350
Senior Services; New Castle County Department of ..... 352
Shipley State Service Center (DSSC, DHSS) ..... 359
Smyrna State Service Center ..... 359
St. Patrick's Center, Inc. ..... 370
The Ministry of Caring, Inc. ..... 400
The Modern Maturity Center, Inc. ..... 402
The Salvation Army Senior Center ..... 405
The Wellness Community - Delaware ..... 407
University of Delaware Cooperative Extension ..... 413
Williams State Service Center (DSSC, DHSS) ..... 433
Wilmington Senior Center ..... 437
Women, Infants, and Children Supplemental Food Program (WIC) ..... 437

## OCCUPATIONAL THERAPY

Alfred I. DuPont Hospital for Children ..... 16
Atlantic Shores Rehab & Health Center ..... 28
Bayada Nurses Home Health Services ..... 30
Beebe Medical Center ..... 32
Brandywine Nursing and Rehabilitative Center ..... 46
Capitol Healthcare Services ..... 56
Centreville School ..... 61
Christiana Care Visiting Nurse Association ..... 78
Christina School District REACH Program ..... 81
Churchman Village ..... 81
Courtland Manor Nursing Home ..... 102
Delmar Nursing and Rehab Center ..... 139
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Foulk Manor North Retirement Community ..... 176
Gilpin Hall ..... 182
Heartland Homehealth ..... 197
Hillside Center Genesis Health Care ..... 198
Howard T. Ennis School ..... 206
Ingleside Assisted Living ..... 213
John G. Leach School ..... 223

Kentmere Nursing Care Center ..... 232
Lifecare at Lofland Park ..... 246
Manor Care Health Services ..... 256
Methodist Country House ..... 264
Methodist Manor House ..... 265
Milford Center Genesis Healthcare Corp. ..... 267
Millcroft Senior Living Community ..... 270
Mx Physical Therapy ..... 275
Nanticoke Memorial Hospital ..... 277
Pinnacle Rehabilitation & Health Center ..... 319
Regal Heights Healthcare and Rehabilitation Center ..... 334
Ridgaway Philips of Delaware ..... 341
Seaford Center Genesis Healthcare ..... 348
Shipley Manor ..... 358
Sussex County Orthopedic Programs ..... 383
The Kutz Home, Inc. ..... 399

## PERINATAL SERVICES

Birthright of Delaware, Inc. ..... 39
Brandywine Counseling, Inc. ..... 45
Children and Families First ..... 70
Delaware Adolescent Program, Inc. ..... 106
Delmarva Rural Ministries ..... 140
Henrietta Johnson Medical Center ..... 197
Kent General Hospital/Milford Memorial Hospital, Bayhealth Medical Center 229
La Esperanza, Inc. ..... 235
La Red Health Center ..... 235
March of Dimes Birth Defects Foundation ..... 256
Milford Memorial Hospital/Bayhealth Medical Center, Inc. ..... 268
New Directions Early Head Start ..... 293
Newborn Screening Program (DPH, DHSS) ..... 298
Nursing Mothers, Inc. ..... 299
Planned Parenthood of Delaware ..... 319
Read-Aloud Delaware ..... 332
St. Francis Healthcare Services ..... 367
The Birth Center: Holistic Women's Health Care L.L.C. ..... 393
Women, Infants, and Children Supplemental
Food Program (WIC) (DPH, DHSS) ..... 437

## PHYSICAL DISABILITIES - ADULTS

AHEDD ..... 12
Brain Injury Association of Delaware ..... 44
Canine Partners for Life ..... 55
Chimes Delaware ..... 74
Delaware Association for the Blind ..... 108
Delmar Nursing and Rehab Center ..... 139

First State Resource Conservation and Development Council, Inc.,
Emergency Home Repair Project ..... 170
Freedom Center for Independent Living ..... 179
Goodwill Industries of Delaware and Delaware County ..... 186
Griswold Special Care ..... 189
Howard T. Ennis School ..... 206
Hudson Health Services, Inc./TAU House ..... 206
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
Independent Resources, Inc. ..... 211
Kent-Sussex Industries, Inc. ..... 231
Mary Campbell Center ..... 257
Maxim Healthcare Services ..... 259
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261
Muscular Dystrophy Association ..... 274
Mx Physical Therapy ..... 275
National Kidney Foundation Serving the Delaware Valley ..... 282
Opportunity Center, Inc. ..... 303
Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ... 356
Social Security Administration ..... 361
United Cerebral Palsy of Delaware, Inc. ..... 410
Vocational Rehabilitation; Division of (DOL) ..... 423
VSA Arts of Delaware ..... 425
Weston Adult Day Care Center ..... 431

## PHYSICAL DISABILITIES - YOUTH

Alfred I. DuPont Hospital for Children ..... 16
Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Brain Injury Association of Delaware ..... 44
Canine Partners for Life ..... 55
Child Development Watch (DPH, DHSS) ..... 65
Children's Beach House, Inc. ..... 72
Christina School District REACH Program ..... 81
Delaware Association for the Blind ..... 108
Early Childhood Initiative ..... 148
First State Resource Conservation and Development Council, Inc.,
Emergency Home Repair Project ..... 170
Freedom Center for Independent Living ..... 179
Griswold Special Care ..... 189
Howard T. Ennis School ..... 206
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
John G. Leach School ..... 223
Kent County Community School ..... 227
Mary Campbell Center ..... 257
Maxim Healthcare Services ..... 259
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Muscular Dystrophy Association ..... 274
National Kidney Foundation Serving the Delaware Valley ..... 282

Social Security Administration ..... 361
Sussex County Orthopedic Programs ..... 383
United Cerebral Palsy of Delaware, Inc. ..... 410
Variety-The Children's Charity; Delaware Division ..... 415
VSA Arts of Delaware ..... 425

## PHYSICAL THERAPY

Alfred I. DuPont Hospital for Children ..... 16
Atlantic Shores Rehab & Health Center ..... 28
Bayada Nurses Home Health Services ..... 30
Beebe Medical Center ..... 32
Bernard and Ruth Siegel Jewish Community Center ..... 35
Brandywine Nursing and Rehabilitative Center ..... 46
Capitol Healthcare Services ..... 56
Christiana Care Health System ..... 76
Christiana Care Visiting Nurse Association ..... 78
Christina School District REACH Program ..... 81
Churchman Village ..... 81
Courtland Manor Nursing Home ..... 102
Delmar Nursing and Rehab Center ..... 139
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Foulk Manor North Retirement Community ..... 176
Generations Home Care, Inc. ..... 182
Gilpin Hall ..... 182
Heartland Homehealth ..... 197
Hillside Center Genesis Health Care ..... 198
Howard T. Ennis School ..... 206
Ingleside Assisted Living ..... 213
John G. Leach School ..... 223
Kent General Hospital/Milford Memorial Hospital, Bayhealth Medical Center 229
Kentmere Nursing Care Center ..... 232
Lifecare at Lofland Park ..... 246
Manor Care Health Services ..... 256
Methodist Manor House ..... 265
Milford Center Genesis Healthcare Corp. ..... 267
Milford Memorial Hospital/Bayhealth Medical Center, Inc. ..... 268
Millcroft Senior Living Community ..... 269
Mx Physical Therapy ..... 275
Neuro-Care/Total-Care ..... 287
Newark Active Day Center ..... 294
Parkview Nursing and Rehabilitation Center ..... 312
Pinnacle Rehabilitation & Health Center ..... 319
Regal Heights Healthcare and Rehabilitation Center ..... 334
Regency Healthcare & Rehabilitation Center ..... 335
Ridgaway Philips of Delaware ..... 341
Seaford Center Genesis Healthcare ..... 348

Shipley Manor ..... 358
Specialized Community Services (DPH, DHSS) ..... 366
Sussex County Orthopedic Programs ..... 383
The Kutz Home, Inc. ..... 394

## PRESCHOOL EDUCATION

Bernard and Ruth Siegel Jewish Community Center ..... 35
Bush Early Education Center ..... 50
Centreville School ..... 61
Child Development Center; Owens Campus, Del Tech ..... 64
Christina Cultural Arts Center ..... 80
Christina Early Childhood Assistance Program ..... 80
Christina School District REACH Program ..... 81
Claremont School ..... 83
Delaware Early Childhood Center ..... 115
Early Childhood Initiative ..... 148
Edgemoor Community Center ..... 151
Education Resource Center ..... 152
Howard T. Ennis School ..... 206
John G. Leach School ..... 223
John S. Charlton School ..... 223
Kent County Community Action Agency, Inc. ..... 226
Latin American Community Center ..... 240
Learning Resource Center ..... 240
Meadowood School ..... 260
Mom's House, Inc. of Wilmington ..... 271
New Castle County Head Start, Inc. ..... 288
Parents and Children Together at Tech Child Care Center ..... 307
Parks and Recreation; Newark Department of ..... 309
Prevent Child Abuse Delaware ..... 324
Read-Aloud Delaware ..... 332
Reading Assist Institute ..... 333
Specialized Community Services (DPH, DHSS) ..... 366
Statewide Programs for Deaf and Hard of Hearing Children ..... 373
Telamon Corporation ..... 386
Telamon Corporation - Delaware Head Start Programs - Kent ..... 388
Telamon Corporation - Delaware Head Start Programs - Sussex ..... 387
The Elementary Workshop Montessori School ..... 397
The Pilot School, Inc. ..... 402
The Salvation Army Early Learning Center ..... 404
VSA Arts of Delaware ..... 425
Wilmington Head Start, Inc. ..... 434
Zion Early Education Center ..... 446

## PROTECTIVE SERVICES - ADULT

Milford State Service Center (DSSC, DHSS) ..... 269
Public Guardian; Office of ..... 328

Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ... 356

## PROTECTIVE SERVICES - YOUTH

Adams State Service Center (DSSC, DHSS) ..... ,6
Children, Youth and Their Families; Dept. of Services for (DSCYF) ..... 71
Children's Advocacy Center of Delaware ..... 72
Children's Choice of Delaware ..... 73
Childrens Choice, Inc. ..... 74
Elizabeth W. Murphey School, Inc. ..... 153
Family Services; Division of (DSCYF) ..... 164
Milford State Service Center (DSSC, DHSS) ..... 269

## PUBLIC HEALTH

Adams State Service Center (DSSC, DHSS) ..... 6
Addictions Coalition of Delaware, Inc. ..... 7
Adolescent Health Services; Teen Pregnancy Prevention (DPH, DHSS) ..... 7
American Heart Association/American Stroke Association ..... 22
Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Bureau of Oral Health and Dental Services (DPH, DHSS) ..... 49
Child Development Watch (DPH, DHSS) ..... 65
Cystic Fibrosis Foundation ..... 104
Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware Senior Olympics ..... 131
DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Emergency Medical Services Division; NCC Dept. of Public Safety ..... 154
Emily P. Bissell Hospital (DPH, DHSS) ..... 155
Family Health Services (DPH, DHSS) ..... 161
First State Resource Conservation and Development Council, Inc.,
Emergency Home Repair Project ..... 170
Governor Bacon Health Center (DPH, DHSS) ..... 188
Health and Social Services; Department of (DHSS) ..... 193
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
Health Systems Protection (DPH, DHSS) ..... 195
Hearing Loss Association of Delaware ..... 196
Leukemia and Lymphoma Society ..... 242
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Medical Examiner; Office of (OCME, DHSS) ..... 262
National Kidney Foundation of Maryland ..... 281
Newborn Screening Program (DPH, DHSS) ..... 298
Northeast State Service Center (DSSC, DHSS) ..... 299
Obsessive Compulsive Support Group ..... 301
Passport Health ..... 312
Porter State Service Center (DSSC, DHSS) ..... 322
Public Health; Division of (DPH, DHSS) ..... 330
Pyle State Service Center (DSSC, DHSS) ..... 331
Safe Kids Delaware, Inc. ..... 346
School-Based Health Centers (DPH, DHSS) ..... 346

Septic Rehabilitation Loan Program; Div. of Water Resources (DNREC) ..... 354
Shipley State Service Center (DSSC, DHSS) ..... 359
Smyrna State Service Center (DSSC, DHSS) ..... 359
Vial of Life; New Castle County Emergency Medical Services ..... 417
Victims' Voices Heard ..... 420
Westside Family Healthcare ..... 431
Williams State Service Center (DSSC, DHSS) ..... 433
Women, Infants, and Children Supplemental Food Program (WIC) ..... 437

## RECREATION

1212 Corporation ..... 1
Absalom Jones Senior Center ..... 5
Bayard House/A Catholic Charities Program ..... 31
Bernard and Ruth Siegel Jewish Community Center ..... 35
Boy Scouts of America, Del-Mar-Va Council, Inc. ..... 40
Boys and Girls Clubs of Delaware, Inc. ..... 41
Brandywine Senior Center ..... 47
Community Resources; NCC Department of Community Services ..... 88
Cornerstone Senior Center ..... 98
Delaware Association for the Blind ..... 108
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Senior Olympics ..... 131
DeLaWarr Senior Center ..... 138
Edgemoor Community Center ..... 151
Fraim Center for Active Adults ..... 177
Girl Scouts of the Chesapeake Bay Council, Inc. ..... 183
Harvest Years Senior Center ..... 192
Health Systems Protection (DPH, DHSS) ..... 195
Hilltop Lutheran Neighborhood Center ..... 198
Howard J. Weston Community and Senior Center, Inc. ..... 205
Indian River Senior Center, Inc. ..... 212
Jack F. Owens Campus; Delaware Technical & Community College ..... 217
Laurel Senior Center ..... 237
Lewes Senior Citizens Center, Inc. ..... 243
Lillian Smith Senior Citizens Center ..... 247
Mamie A Warren Senior Center ..... 254
Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Nanticoke Senior Center, Inc. ..... 277
New Castle County Community Partnership, Inc. ..... 288
New Castle Senior Center, Inc. ..... 292
Newark Arts Alliance, Inc. ..... 295
Oak Grove Senior Center, Inc. ..... 301
Office for Catholic Youth Ministry ..... 302
Parks and Recreation; Newark Department of ..... 309
Police Athletic League of Delaware ..... 320
Police Athletic League of Wilmington, Inc. ..... 320

Recreation Section, NCC Department of Community Services ..... 334
Roxana Cheer Senior Center ..... 344
Seaford Center Genesis Healthcare ..... 348
Seamen's Center of Wilmington, Inc. ..... 349
Senior Services; New Castle County Department of ..... 352
Special Olympics Delaware ..... 365
The Modern Maturity Center, Inc. ..... 402
The Salvation Army Senior Center ..... 405
United Cerebral Palsy of Delaware, Inc. ..... 410
William "Hicks" Anderson Community Center ..... 432
Wilmington Senior Center ..... 437
YMCA of Delaware ..... 440

## RESIDENTIAL CARE - CHILDREN AND YOUTH

ADVOSERV ..... 12
AID in Dover, Inc. ..... 13
Children, Youth and Their Families; Department of Services for (DSCYF) ..... 71
Elizabeth W. Murphey School, Inc. ..... 153
Family Services; Division of (DSCYF) ..... 164
Our Lady of Grace Home for Children, Inc. ..... 304
People's Place, Inc. ..... 315
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389

## RESIDENTIAL FACILITIES - DISABILITIES

ADVOSERV ..... 12
Brain Injury Association of Delaware ..... 44
Chimes Delaware ..... 74
Developmental Disabilities Services; Division of (DDDS, DHSS) ..... 143
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
Mary Campbell Center ..... 257
Maxim Healthcare Services ..... 259
Milford Center Genesis Healthcare Corp. ..... 267
Pinnacle Rehabilitation & Health Center ..... 319
Stockley Center (DDS, DHSS) ..... 374
The Arc of Delaware ..... 392
The Kutz Home, Inc. ..... 399
The Salvation Army ..... 403
Variety-The Children's Charity; Delaware Division ..... 415

## RESIDENTIAL TREATMENT FACILITIES - PSYCHIATRIC

Children and Families First ..... 70
Delaware Psychiatric Center (DSAMH, DHSS) ..... 130
Fellowship Health Resources, Inc. ..... 166
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389

## RESIDENTIAL TREATMENT FACILITIES - SUBSTANCE ABUSE

Delmarva Teen Challenge, Inc. (Previously Seaford Mission, Inc.) ..... 141
Hudson Health Services, Inc./TAU House ..... 206
Limen House for Men, Inc. ..... 247
Limen House for Women, Inc. ..... 248
Serenity Place ..... 354
Substance Abuse and Mental Health; Division of (DSAMH, DHSS) ..... 375
Sunday Breakfast Mission ..... 378
The Salvation Army ..... 403

## RESPITE CARE

Cheer, Inc. ..... 62
Country Rest Home, Inc. ..... 101
Generations Home Care, Inc. ..... 182
Griswold Special Care ..... 189
Joining Generations (DSAAPD, DHSS) ..... 224
Mary Campbell Center ..... 257
Methodist Country House ..... 264
Neuro-Care/Total-Care ..... 287
Newark Active Day Center ..... 294
Seaford Center Genesis Healthcare ..... 348
Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ... 356
The Delaware Kinship Navigator ..... 396

## RETIREMENT FACILITIES

Churchman Village ..... 81
Cokesbury Village ..... 86
Country Rest Home, Inc. ..... 101
Eden Rock ..... 151
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Foulk Manor North Retirement Community ..... 176
Green Meadows at Dover ..... 188
Ingleside Retirement Apartments ..... 214
Jean Jugan Residence (Little Sisters of the Poor) ..... 218
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
Lutheran Senior Services, Inc. ..... 253
Masonic Home of Delaware, Inc. ..... 258
Methodist Country House ..... 264
Methodist Manor House ..... 265
Millcroft Senior Living Community ..... 270
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314
Retired and Senior Volunteer Program (RSVP), Sussex (DSSC, DHSS)339
Seaford Center Genesis Healthcare ..... 348

Shipley Manor ..... 358
Somerford House of Newark ..... 365
St. Patrick's House, Inc. ..... 370
Stonegates ..... 374
The Antonian ..... 392
The Lorelton ..... 399

## SCHOOLS - ALTERNATIVE

Addictions Coalition of Delaware, Inc. ..... 7
Adult Special Education Program (ASEP, Inc.) ..... 11
Appoquinimink Adult Education Program ..... 24
Centreville School ..... 61
Child Development Center; Owens Campus, Del Tech ..... 64
Crossroads of Delaware ..... 103
Delaware Skills Center ..... 132
Early Childhood Initiative ..... 148
Education Resource Center ..... 152
James H. Groves Diploma-At-A-Distance ..... 218
Job Corps; Employment and Training Division ..... 220
Job Skills Training; Del Tech, Terry Campus ..... 221
John S. Charlton School ..... 223
Kuumba Academy Charter School ..... 234
Multiple Alternative Program ..... 273
Positive Directions ..... 323
SODAT-Delaware, Counseling and Evaluation Center ..... 363
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Sussex Tech - Adult Education Division ..... 384
Sussex Technical School District; Sussex County ..... 385
The College School ..... 395
The Elementary Workshop Montessori School ..... 397
The Pilot School, Inc. ..... 402
VSA Arts of Delaware ..... 425

## SENIOR CENTERS

Absalom Jones Senior Center ..... 5
Adams State Service Center (DSSC, DHSS) ..... 6
Adult Plus + ..... 10
Bernard and Ruth Siegel Jewish Community Center ..... 35
Brandywine Senior Center ..... 47
Bridgeville Senior Citizens, Inc. ..... 47
C & D Senior Center ..... 50
Cape Henlopen Senior Center, Inc. ..... 56
Cheer, Inc. ..... 62
City Fare Meals on Wheels ..... 82
Claymont Community Center ..... 84
Claymore Senior Center, Inc. ..... 85
Community Resources; NCC Dept. of Community Services ..... 88

Cornerstone Senior Center ..... 98
Delaware Ecumenical Council on Children and Families, Inc. ..... 116
DeLaWarr Senior Center ..... 138
Fraim Center for Active Adults ..... 177
Frederica Senior Center ..... 178
Griswold Special Care ..... 189
Harrington Senior Center, Inc. ..... 192
Harvest Years Senior Center ..... 192
Howard J. Weston Community and Senior Center, Inc. ..... 205
Indian River Senior Center, Inc. ..... 212
Jack F. Owens Campus; Delaware Technical & Community College ..... 217
Kingswood Community Center, Inc. ..... 233
Laurel Senior Center ..... 237
Leisure Group of St. John the Beloved ..... 242
Lewes Senior Citizens Center, Inc. ..... 243
Lillian Smith Senior Citizens Center ..... 247
Mamie A Warren Senior Center ..... 254
Manna Nutrition Program ..... 255
Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford Senior Center, Inc. ..... 269
Nanticoke Senior Center, Inc. ..... 277
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
New Castle Senior Center, Inc. ..... 292
Newark Active Day Center ..... 294
Newark Senior Center, Inc. ..... 297
Oak Grove Senior Center, Inc. ..... 301
Opportunity Center, Inc. ..... 303
Parks and Recreation; Wilmington Department of ..... 309
Parkview Nursing and Rehabilitation Center ..... 312
People's Settlement Association ..... 317
Public Guardian; Office of ..... 328
Pyle State Service Center (DSSC, DHSS) ..... 331
Recreation Section, NCC Department of Community Services ..... 334
Retired and Senior Volunteer Program (RSVP), Sussex (DSSC, DHSS) ..... 339
Rose Hill Community Center, Inc. ..... 343
Sellers Senior Center, Inc. ..... 350
Senior Services; New Castle County Department of ..... 352
St. Anthony's Community Center ..... 366
St. Patrick's Center, Inc. ..... 370
St. Patrick's House, Inc. ..... 370
Telephone Reassurance Program ..... 389
The Modern Maturity Center, Inc. ..... 402
The Salvation Army ..... 403
The Salvation Army Senior Center ..... 405
Vial of Life; New Castle County Emergency Medical Services ..... 417
West Center City Adult Center ..... 429
Wilmington Senior Center ..... 437

Youth and Families Division; City of Wilmington
Department of Parks and Recreation ..... 442

## SENIOR CITIZENS - EMPLOYMENT

AHEDD ..... 12
Foster Grandparent Program (DSSC, DHSS) ..... 176
Inter-Neighborhood Foundation of Wilmington ..... 216
Senior Employment Services ..... 350
Services for Aging and Adults with Physical Disabilities (DSAAPD, DHSS) ... 356
The Modern Maturity Center, Inc. ..... 402
Wilmington Senior Center ..... 437

## SENIOR CITIZENS - RESIDENTIAL CARE

Churchman Village ..... 81
Compassionate Care Hospice ..... 90
Eden Rock ..... 151
Family Benefit Home Care; Division of Senior Social Services ..... 158
Gilpin Hall ..... 182
Green Meadows at Dover ..... 188
Ingleside Assisted Living ..... 213
Ingleside Retirement Apartments ..... 214
Jean Jugan Residence (Little Sisters of the Poor) ..... 218
Life Solutions, Inc. ..... 246
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
Lutheran Senior Services, Inc. ..... 253
Masonic Home of Delaware, Inc. ..... 258
Milford Center Genesis Healthcare Corp. ..... 267
Millcroft Senior Living Community ..... 270
Newark Manor Nursing Home ..... 297
Peninsula United Methodist Homes, Inc. (PUMH) ..... 314
Somerford House of Newark ..... 365
St. Patrick's House, Inc. ..... 370
The Kutz Home, Inc. ..... 399
The Lorelton ..... 399

## SHORT TERM REHABILITATION

Broadmeadow Healthcare ..... 48
Heartland Homehealth ..... 197
Hillside Center Genesis Health Care ..... 198
Methodist Country House ..... 264
Regency Healthcare & Rehabilitation Center ..... 335
Seaford Center Genesis Healthcare ..... 348

## SPEECH THERAPY

Alfred I. DuPont Hospital for Children ..... 16

Atlantic Shores Rehab & Health Center ..... 28
Bayada Nurses Home Health Services ..... 30
Beebe Medical Center ..... 32
Brandywine Nursing and Rehabilitative Center ..... 46
Capitol Healthcare Services ..... 56
Centreville School ..... 61
Children's Beach House, Inc. ..... 72
Christiana Care Visiting Nurse Association ..... 78
Christina School District Reach Program ..... 81
Churchman Village ..... 81
Delaware Early Childhood Center ..... 115
Delmar Nursing and Rehab Center ..... 139
Early Childhood Initiative ..... 148
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Foulk Manor North Retirement Community ..... 176
Gilpin Hall ..... 182
Hillside Center Genesis Health Care ..... 198
Howard T. Ennis School ..... 206
John G. Leach School ..... 223
Kentmere Nursing Care Center ..... 232
Lifecare at Lofland Park ..... 246
Manor Care Health Services ..... 256
Methodist Country House ..... 264
Methodist Manor House ..... 265
Milford Center Genesis Healthcare Corp. ..... 267
Millcroft Senior Living Community ..... 270
Pinnacle Rehabilitation & Health Center ..... 319
Regal Heights Healthcare and Rehabilitation Center ..... 334
Regency Healthcare & Rehabilitation Center ..... 335
Ridgaway Philips of Delaware ..... 341
Seaford Center Genesis Healthcare ..... 348
Shipley Manor ..... 358
Statewide Programs for Deaf and Hard of Hearing Children ..... 373
Sussex County Orthopedic Programs ..... 383
The Kutz Home, Inc. ..... 399

## STATE SERVICE CENTERS

Adams State Service Center (DSSC, DHSS) ..... 6
Adopt-A-Family (DSSC, DHSS) ..... 8
Appoquinimink State Service Center (DSSC, DHSS) ..... 26
Belvedere State Service Center ..... 35
Bridgeville State Service Center (DSSC, DHSS) ..... 48
Child Support Enforcement; Division of (DCSE, DHSS) ..... 67
Claymont State Service Center (DSSC, DHSS) ..... 85
Community Services; Office of (DSSC, DHSS) ..... 89

DeLaWarr State Service Center (DSSC, DHSS) ..... 139
Family Court Resource Center; Family Court of the State of Delaware ..... 160
Hudson State Service Center (DSSC, DHSS) ..... 207
Human Relations; Division of (DOS) ..... 208
Laurel State Service Center ..... 238
Medicaid & Medical Assistance; Division of (DMMA, DHSS) ..... 261
Milford State Service Center (DSSC, DHSS) ..... 269
Northeast State Service Center (DSSC, DHSS) ..... 299
Porter State Service Center (DSSC, DHSS) ..... 322
Public Guardian; Office of ..... 328
Pyle State Service Center (DSSC, DHSS) ..... 331
Retired and Senior Volunteer Program (RSVP), Sussex (DSSC, DHSS) ..... 339
Shipley State Service Center (DSSC, DHSS) ..... 359
Smyrna State Service Center ..... 359
State Service Centers; Division of (DSSC, DHSS) ..... 471
Williams State Service Center (DSSC, DHSS) ..... 433

## SUBSTANCE ABUSE - PREVENTION

1212 Corporation ..... 1
Addictions Coalition of Delaware, Inc. ..... 7
Aquila of Delaware ..... 26
Boy Scouts of America, Del-Mar-Va Council, Inc. ..... 40
Boys and Girls Clubs of Delaware, Inc. ..... 41
Brandywine Counseling, Inc. ..... 45
Cornell Abraxas Community Treatment (AKA Abraxas) ..... 97
Delaware Association for Children of Alcoholics ..... 107
Delaware Center for Justice Incorporated ..... 110
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Parents Association, Inc. ..... 127
Delaware Youth for Christ, Inc. ..... 138
Division of Prevention and Behavioral Health Services ..... 145
Edgemoor Community Center ..... 151
Girls Incorporated of Delaware ..... 184
God's Way to Recovery, Inc. ..... 185
H.E.R.O.I.N. Hurts, Inc. ..... 190
Health Promotion and Disease Prevention Section (DPH, DHSS) ..... 194
House of Pride, Inc. ..... 204
Kent Sussex Counseling Services (KSCS) ..... 230
New Castle County Police Community Services Unit ..... 290
O. A. Herring Community Services, Inc. ..... 300
Office for Catholic Youth Ministry ..... 302
Open Door, Inc. ..... 303
Pace, Inc., Treatment for Alcoholism and Drug Addiction ..... 305
People's Settlement Association ..... 317
Police Athletic League of Delaware ..... 320
Rose Hill Community Center, Inc. ..... 343
Trinity Alcohol and Drug Program (TRIAD) ..... 408

VisionQuest HomeQuest ..... 421
William “Hicks” Anderson Community Center ..... 432
YMCA Resource Center of Delaware ..... 441

## SUBSTANCE ABUSE - TREATMENT

1212 Corporation ..... 1
A.F.W. Counseling Services ..... 2
Aquila of Delaware ..... 26
Brandywine Counseling, Inc. ..... 45
Child Mental Health Services; Division of (DSCYF) ..... 65
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Community Support Programs, Inc. ..... 93
Counseling Services, Inc. ..... 101
Crossroads of Delaware ..... 103
Delaware Association for Children of Alcoholics ..... 107
Dover Behavioral Health System ..... 146
Fellowship Health Resources, Inc. ..... 166
H.E.R.O.I.N. Hurts, Inc. ..... 190
Hudson Health Services, Inc./TAU House ..... 206
Kent Sussex Counseling Services (KSCS) ..... 230
Limen House for Men, Inc. ..... 247
Limen House for Women, Inc. ..... 248
Meadow Wood Behavioral Health System ..... 260
Open Door, Inc. ..... 303
People’s Settlement Association ..... 317
Serenity Place ..... 354
Sunday Breakfast Mission ..... 378
Trinity Alcohol and Drug Program (TRIAD) ..... 408

## SUPPORTIVE SERVICES/SUPPORT GROUPS - DISABILITY/DISEASE

1212 Corporation ..... 1
AIDS Delaware ..... 14
ALS Association - Greater Philadelphia Chapter ..... 17
Alzheimer’s Association - Delaware Valley Chapter ..... 18
American Cancer Society ..... 20
American Diabetes Association ..... 21
Arthritis Foundation Delaware Branch ..... 27
Autism Delaware ..... 29
Beautiful Gate Outreach Center ..... 31
Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Brain Injury Association of Delaware ..... 44
Cancer Care Connection, Inc. ..... 53
Crohn’s & Colitis Foundation of America ..... 103
Delaware Association for the Blind ..... 108
Delaware Breast Cancer Coalition ..... 109

Delaware Early Childhood Center ..... 115
Easter Seals Delaware and Maryland's Eastern Shore ..... 149
Fraim Center for Active Adults ..... 177
Freedom Center for Independent Living ..... 179
Health and Social Services; Department of (DHSS) ..... 193
Hearing Loss Association of Delaware ..... 196
Huntington's Disease Society of America; Delaware Valley Chapter ..... 209
Juvenile Diabetes Research Foundation International ..... 225
Kinfolk, Limited ..... 233
Life Solutions, Inc. ..... 246
Living with Cancer ..... 249
Muscular Dystrophy Association ..... 274
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278
National Kidney Foundation of Maryland ..... 281
National Kidney Foundation Serving the Delaware Valley ..... 282
National Multiple Sclerosis Society, Delaware Chapter ..... 283
Newark Senior Center, Inc. ..... 297
Odyssey Hospice ..... 302
Parent Information Center of Delaware ..... 306
Prostate Cancer Support Group; Bayhealth Wellness Community ..... 326
St. Joseph's Parish Center ..... 369
Telephone Reassurance Program ..... 389
The Down Syndrome Association of Delaware, Inc. ..... 396
The Modern Maturity Center, Inc. ..... 402
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406
The Wellness Community - Delaware ..... 407
Tourette Syndrome Association-Delaware Chapter ..... 407
Visually Impaired; Division for the ..... 422
VSA Arts of Delaware ..... 425
Well Spouse Association ..... 428

## SUPPORTIVE SERVICES/SUPPORT GROUPS - FAMILY ISSUES/PARENTING

Adoptive Families with Information and Suppport ..... 10
AID in Dover, Inc. ..... 13
Al-Anon Family Groups ..... 14
Autism Delaware (Prev. ASD) ..... 29
Bayard House/A Catholic Charities Program ..... 31
Birth to Three Early Intervention System (DMS, DHSS) ..... 38
Child, Inc. ..... 62
Children and Families First ..... 70
Children's Choice of Delaware ..... 73
Delaware Association for Children of Alcoholics ..... 107
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Early Childhood Center ..... 115
Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware End of Life Coalition ..... 118

Delaware Youth for Christ, Inc. ..... 138
Division of Prevention and Behavioral Health Services ..... 145
Early Childhood Initiative ..... 148
First State Mothers of Multiples ..... 169
Girls Incorporated of Delaware ..... 184
H.E.R.O.I.N. Hurts, Inc. ..... 190
Health and Social Services; Department of (DHSS) ..... 193
Homeward Bound, Inc. (Emmaus House) ..... 201
Intensive Community-Based Services for Children -
Program of Catholic Charities, Inc. ..... 215
Joining Generations (DSAAPD, DHSS) ..... 224
Juvenile Diabetes Research Foundation International ..... 225
Mom's House of Dover ..... 271
MOPS International (Mothers of Preschoolers) ..... 272
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278
Nursing Mothers, Inc. ..... 299
Parent Early Education Center ..... 305
Parkview Nursing and Rehabilitation Center ..... 312
PFLAG Wilmington/North Delaware, Inc. ..... 318
Positive Directions ..... 323
Specialized Community Services (DPH, DHSS) ..... 366
Supporting Kidds: The Center for Grieving Children and Their Families ..... 378
Sussex Pregnancy Care Center, Inc. ..... 384
The Clinical Pastoral Counseling Prog. of Kent and Sussex Counties ..... 394
The Delaware Kinship Navigator ..... 396
The Down Syndrome Association of Delaware, Inc. ..... 396
The International Moms Club ..... 398
Tourette Syndrome Association-Delaware Chapter ..... 407
Upper Bay Adoption and Counseling Services ..... 413
VisionQuest HomeQuest ..... 421
Well Spouse Association ..... 428
William "Hicks" Anderson Community Center ..... 432

## SUPPORTIVE SERVICES/SUPPORT GROUPS - MENTAL HEALTH

1212 Corporation ..... 1
A.F.W. Counseling Services ..... 2
ABR Counseling ..... 4
AIDS Delaware ..... 14
Aquila of Delaware ..... 26
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Path Homeless Outreach Program ..... 95
Delaware Chapter, Renaissance Transgender Association, Inc. ..... 111
Fellowship Health Resources, Inc. ..... 166
Gateway House, Inc. ..... 181
Mental Health Association in Delaware ..... 263
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278

New Directions Delaware, Inc. ..... 292
Obsessive Compulsive Support Group ..... 301
SOAR ..... 360
Sojourners' Place, Inc. ..... 364
The Clinical Pastoral Counseling Prog. of Kent and Sussex ..... 494
Tourette Syndrome Association-Delaware Chapter ..... 407
Well Spouse Association ..... 428

## SUPPORTIVE SERVICES/SUPPORT GROUPS - OFFENDERS/PERPETRATORS

Delaware Pacem in Terris (Pardons Project) ..... 126
Prison Outreach of Delaware, Inc. ..... 325
Sojourners' Place, Inc. ..... 364

## SUPPORTIVE SERVICES/SUPPORT GROUPS - PERSONAL ISSUES

A.F.W. Counseling Services ..... 2
AARP Delaware ..... 3
Al-Anon Family Groups ..... 14
Beautiful Gate Outreach Center ..... 31
Child Support Enforcement; Division of (DCSE, DHSS) ..... 67
Connections Path Homeless Outreach Program ..... 95
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Delaware Chapter, Renaissance Transgender Association, Inc. ..... 111
Delaware End of Life Coalition ..... 118
Delaware Parents Association, Inc. ..... 127
Delaware Youth for Christ, Inc. ..... 138
Finders Keepers, Inc. ..... 167
Friendship House, Inc. ..... 179
Gateway House, Inc. ..... 181
God's Way to Recovery, Inc. ..... 185
Health and Social Services; Department of (DHSS) ..... 193
Ingleside Retirement Apartments ..... 214
PFLAG Wilmington/North Delaware, Inc. ..... 318
Prison Outreach of Delaware, Inc. ..... 325
Sojourners' Place, Inc. ..... 364
Telephone Reassurance Program ..... 389
The Clinical Pastoral Counseling Prog. of Kent and Sussex ..... 394
Victory Christian Fellowship ..... 420
VisionQuest HomeQuest ..... 421
Well Spouse Association ..... 428
Wilmington Senior Center ..... 437

## SUPPORTIVE SERVICES/SUPPORT GROUPS - SUBSTANCE ABUSE

1212 Corporation ..... 1
Al-Anon Family Groups ..... 14
Alcoholics Anonymous ..... 15
Aquila of Delaware ..... 26
Connections Alcohol and Other Drug Outpatient Treatment ..... 92
Connections Community Support Programs, Inc. ..... 93
Connections Path Homeless Outreach Program ..... 95
Crossroads of Delaware ..... 103
Delaware Association for Children of Alcoholics ..... 107
Delaware Youth for Christ, Inc. ..... 138
Division of Prevention and Behavioral Health Services ..... 145
Fellowship Health Resources, Inc. ..... 166
Gateway House, Inc. ..... 181
God's Way to Recovery, Inc. ..... 185
H.E.R.O.I.N. Hurts, Inc. ..... 190
House of Pride, Inc. ..... 204
Hudson Health Services, Inc./TAU House ..... 206
Kent Sussex Counseling Services (KSCS) ..... 230
Limen House for Men, Inc. ..... 247
Limen House for Women, Inc. ..... 248
New Castle County Community Partnership, Inc. ..... 288
Serenity Place ..... 354
Sojourners' Place, Inc. ..... 364
St. Joseph's Parish Center ..... 369
Trinity Alcohol and Drug Program (TRIAD) ..... 408
Victory Christian Fellowship ..... 420
West Center City Neighborhood Planning Advisory
Committee, Inc. (WCCNPAC, Inc.) ..... 429

## SUPPORTIVE SERVICES/SUPPORT GROUPS - VICTIMS OF ABUSE, CRIME, AND VIOLENCE

Abriendo Puertas, Inc. ..... 5
Child, Inc. ..... 68
Contact Lifeline, Inc. (Prev. Contact Delaware, Inc.) ..... 96
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Hockessin United Methodist Church Clothes Closet ..... 201
Homeward Bound, Inc. (Emmaus House) ..... 201
Mental Health Association in Delaware ..... 263
New Castle County Community Partnership, Inc. ..... 288
Prevent Child Abuse Delaware ..... 324
Sexual Offense Support (S.O.S.) ..... 357
SOAR ..... 360
Victim/Witness Assistance Program ..... 418

Victims' Voices Heard ..... 420
Victory Christian Fellowship ..... 420
Wilmington Police Victim Services ..... 430
YWCA Delaware ..... 444
YWCA Delaware Domestic Abuse Outreach Center ..... 445

## SUPPORTIVE SERVICES/SUPPORT GROUPS – YOUTH

AID in Dover, Inc. ..... 13
AIDS Delaware ..... 14
Big Brothers Big Sisters of Delaware, Inc. ..... 38
Camelot (Diamond State Youth, Inc.) ..... 51
Children's Advocacy Center of Delaware ..... 72
Crohn's & Colitis Foundation of America ..... 103
Delaware Adolescent Program, Inc. ..... 106
Delaware Business/Industry/Education (BIE) Alliance ..... 110
Delaware End of Life Coalition ..... 118
Delaware Hospice, Inc. ..... 123
Delaware State Fire Marshal's Office ..... 133
Division of Prevention and Behavioral Health Services ..... 145
Elizabeth W. Murphey School, Inc. ..... 153
Family Services; Division of (DSCYF) ..... 164
Girls Incorporated of Delaware ..... 184
House of Pride, Inc. ..... 204
Inter-Neighborhood Foundation of Wilmington ..... 216
Job Corps; Employment and Training Division ..... 220
Kinfolk, Limited ..... 233
LOVEISRESPECT. National Teen Dating Helpline ..... 251
New Castle County Community Partnership, Inc. ..... 288
Parks and Recreation; Wilmington Department of ..... 309
Positive Directions ..... 323
Pregnancy Help Center of Kent County ..... 323
Supporting Kidds: The Center for Grieving Children and Their Families ..... 378
Sussex Pregnancy Care Center, Inc. ..... 384
The Wellness Community - Delaware ..... 407
Upper Bay Adoption and Counseling Services ..... 413
VisionQuest HomeQuest ..... 421

## TAX ASSISTANCE

4 Y.O.U., Inc. ..... 1
AARP Delaware ..... 3
Absalom Jones Senior Center ..... 5
Brandywine Senior Center ..... 47
Cape Henlopen Senior Center, Inc. ..... 56
Cornerstone Senior Center ..... 98
Delaware Community Reinvestment Action Council, Inc. ..... 113

DeLaWarr Senior Center ..... 138
Frederica Senior Center ..... 178
Indian River Senior Center, Inc. ..... 212
Kent County Community Action Agency, Inc. ..... 226
Lewes Senior Citizens Center, Inc. ..... 243
Mamie A Warren Senior Center ..... 254
Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford Senior Center, Inc. ..... 269
Nanticoke Senior Center, Inc. ..... 277
New Castle Senior Center, Inc. ..... 292
Oak Grove Senior Center, Inc. ..... 301
Sellers Senior Center, Inc. ..... 350
Senior Partner, Inc. ..... 351
The Salvation Army Senior Center ..... 405

## TRANSPORTATION

4 Y.O.U., Inc. ..... 1
Absalom Jones Senior Center ..... 5
ALS Association - Greater Philadelphia Chapter ..... 17
American Cancer Society ..... 20
Beautiful Gate Outreach Center ..... 31
Bridgeville Senior Citizens, Inc. ..... 47
C & D Senior Center ..... 50
Cape Henlopen Senior Center, Inc. ..... 56
Cheer, Inc. ..... 62
DART First State/Delaware Transit Corporation (DTC) ..... 105
Delaware Ecumenical Council on Children and Families, Inc. ..... 116
Delaware HIV Consortium ..... 123
Delaware Safety Council, Inc. ..... 131
DeLaWarr Senior Center ..... 138
Disabled American Veterans ..... 145
First State Community Action Agency ..... 168
Fish of Northern Delaware, Inc. ..... 171
Five Star Senior Living, Inc. ..... 171
Forwood Manor ..... 175
Generations Home Care, Inc. ..... 182
Green Meadows at Dover ..... 188
Griswold Special Care ..... 189
Kent Sussex Counseling Services (KSCS) ..... 230
Kent-Sussex Industries, Inc. ..... 231
Laurel Senior Center ..... 237
Lewes Senior Citizens Center, Inc. ..... 243
Logisticare Solutions LLC. ..... 249
Mamie A Warren Senior Center ..... 254
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford Senior Center, Inc. ..... 269

National Runaway Switchboard ..... 284
New Castle Senior Center, Inc. ..... 292
Newark Senior Center, Inc. ..... 297
Primecare Medical Transport, LLC ..... 325
Richardson Park Community Action Program, Inc. ..... 340
Rideshare Delaware Program ..... 341
Roxana Cheer Senior Center ..... 344
St. Helena's Parish Social Ministry ..... 368
St. Patrick's Center, Inc. ..... 370
The Modern Maturity Center, Inc. ..... 402
The Salvation Army Senior Center ..... 405

## TUTORING

Appoquinimink Adult Education Program ..... 24
Boys and Girls Clubs of Delaware, Inc. ..... 41
Centreville School ..... 61
Claymont Community Center ..... 84
Delaware Coalition for Literacy, Inc. ..... 112
Delaware Futures, Inc. ..... 120
Foster Grandparent Program (DSSC, DHSS) ..... 176
Girls Incorporated of Delaware ..... 184
Hilltop Lutheran Neighborhood Center ..... 198
Job Skills Training; Delaware Tech. & Comm. College, Terry Campus ..... 221
Kent County Community Action Agency, Inc. ..... 226
Kingswood Community Center, Inc. ..... 233
Literacy Volunteers Serving Adults/Northern Delaware, Inc. ..... 248
Neighborhood House, Inc. - Wilmington ..... 285
New Castle County Community Partnership, Inc. ..... 288
New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 294
Our Lady of Grace Home for Children, Inc. ..... 304
Parks and Recreation; Wilmington Department of ..... 309
Police Athletic League of Delaware ..... 320
Reading Assist Institute ..... 333
Sojourners' Place, Inc. ..... 364
St. James Episcopal Church ..... 369
William "Hicks" Anderson Community Center ..... 432

## VETERANS/MILITARY PERSONNEL

Adult Special Education Program (ASEP, Inc.) ..... 11
American Red Cross of the Delmarva Peninsula ..... 23
Courtland Manor Nursing Home ..... 102
Delaware Volunteer Legal Services, Inc. ..... 137
Disabled American Veterans ..... 145
Gateway House, Inc. ..... 181
Hearing Loss Association of Delaware ..... 196
Heartland Homehealth ..... 197
Legal Help Link ..... 241

Life Solutions, Inc. ..... 246
People's Place, Inc. ..... 315
Pyle State Service Center (DSSC, DHSS) ..... 331
Regal Heights Healthcare and Rehabilitation Center ..... 334
The American Legion ..... 390
The Home of the Brave Foundation ..... 398
Veterans Affairs; Department of ..... 416

## VICTIMS OF ABUSE, CRIME, AND VIOLENCE

Abriendo Puertas, Inc. ..... 5
Appoquinimink Counseling Services, LLC ..... 25
Child, Inc. ..... 68
Children's Advocacy Center of Delaware ..... 72
Contact Lifeline, Inc. ..... 96
Cosmetic & Reconstructive Support Program (NCADV) ..... 100
Counseling Services, Inc. ..... 101
Delaware Center for Justice Incorporated ..... 110
Delaware State Police Victim Services; Department of Public Safety ..... 135
Delaware Volunteer Legal Services, Inc. ..... 136
Family Court Resource Center; Family Court of the State of Delaware ..... 160
Human Relations; Division of (DOS) ..... 208
Immigration Law Program: Community Legal Aid Society, Inc. (CLASI) ..... 210
La Esperanza, Inc. ..... 235
Latin American Community Center ..... 236
Legal Help Link ..... 241
Long Term Care Residents Protection; Division of (DLTCRP, DHSS) ..... 250
LOVEISRESPECT. National Teen Dating Helpline ..... 251
Milford State Service Center (DSSC, DHSS) ..... 269
National Center for Missing & Exploited Children ..... 279
National Domestic Violence Hotline ..... 281
New Castle County Police Victim Assistance ..... 291
Prevent Child Abuse Delaware ..... 324
Public Guardian; Office of ..... 328
Safe Harbor: Psychological Assessments & Services, Inc. ..... 345
Sexual Offense Support (S.O.S.) ..... 357
Victim Services; Dover Police Department ..... 418
Victim/Witness Assistance Program ..... 418
Victim/Witness Program; Federal ..... 419
Victims' Voices Heard ..... 420
Wilmington Enterprise Community ..... 434
Wilmington Police Victim Services ..... 436

## VISUALLY IMPAIRED

AHEDD ..... 12
Children's Beach House, Inc. ..... 72
Delaware Association for the Blind ..... 108
Delaware Program for DeafBlind Children ..... 130

Family Benefit Home Care; Division of Senior Social Services ..... 158
Freedom Center for Independent Living ..... 179
Howard T. Ennis School ..... 206
Independent Resources, Inc. ..... 211
Kent-Sussex Industries, Inc. ..... 231
Libraries; Delaware Division of (DOS) ..... 244
Milford State Service Center (DSSC, DHSS) ..... 269
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
Pinnacle Rehabilitation & Health Center ..... 319
Visually Impaired; Division for the ..... 422

## VOLUNTEERISM

AARP Delaware ..... 3
Adopt-A-Family (DSSC, DHSS) ..... 8
Alfred I. DuPont Hospital for Children ..... 16
ALS Association - Greater Philadelphia Chapter ..... 17
American Association of University Women ..... 19
American Cancer Society ..... 20
American Lung Association of Delaware ..... 23
American Red Cross of the Delmarva Peninsula ..... 23
Arthritis Foundation Delaware Branch ..... 27
Atlantic Shores Rehab & Health Center ..... 28
Autism Delaware ..... 29
Big Brothers Big Sisters of Delaware, Inc. ..... 38
Boy Scouts of America, Del-Mar-Va Council, Inc. ..... 40
Capitol Healthcare Services ..... 56
Casa San Francisco ..... 57
Center for Community Research and Service ..... 60
Central Delaware Habitat for Humanity ..... 60
Cheer, Inc. ..... 62
Christina Cultural Arts Center ..... 80
City Fare Meals on Wheels ..... 82
Community Resource Development Program ..... 88
Community Resources; NCC Dept. of Community Services ..... 88
Connecting Generations ..... 91
Contact Lifeline, Inc. ..... 96
Crohn's & Colitis Foundation of America ..... 103
Cystic Fibrosis Foundation ..... 104
Delaware Business/Industry/Education (BIE) Alliance ..... 110
Delaware HIV Consortium ..... 123
Delaware Volunteer Resource Center (DSSC, DHSS) ..... 137
Faithful Friends ..... 157
Family Court Resource Center; Family Court of the State of Delaware ..... 160
Family Promise® of Northern New Castle County ..... 164
First State Resource Conservation and Development
Council, Inc., Emergency Home Repair Project ..... 170
Food Bank of Delaware, Inc. ..... 172

Foster Grandparent Program (DSSC, DHSS) ..... 176
Fraim Center for Active Adults ..... 177
Friendship House, Inc. ..... 179
Girl Scouts of the Chesapeake Bay Council, Inc. ..... 183
Habitat for Humanity of New Castle County ..... 190
Harvest Years Senior Center ..... 192
Hilltop Lutheran Neighborhood Center ..... 198
Hope Dining Room ..... 202
Indian River Senior Center, Inc. ..... 212
Ingleside Retirement Apartments ..... 214
Junior Achievement of Delaware, Inc. ..... 224
Juvenile Diabetes Research Foundation International ..... 225
Kent County 4-H ..... 226
Kinfolk, Limited ..... 233
League of Women Voters of Delaware ..... 239
Lewes Senior Citizens Center, Inc. ..... 243
Literacy Volunteers Serving Adults/Northern Delaware, Inc. ..... 248
Mamie A Warren Senior Center ..... 254
Meals on Wheels of Lewes and Rehoboth, Inc. ..... 261
Mid-County Senior Center, Inc. ..... 266
Middletown-Odessa-Townsend Senior Citizen Center, Inc. (M.O.T.) ..... 266
Milford Senior Center, Inc. ..... 269
Mom's House of Dover ..... 271
Mom's House, Inc. of Wilmington ..... 271
Nanticoke Memorial Hospital ..... 277
National Alliance on Mental Illness in Delaware (NAMI-DE) ..... 278
National Kidney Foundation of Maryland ..... 281
New Castle County 4-H ..... 287
New Start Adult Learning Program; An Affiliate of Proliteracy America ..... 294
Newark Senior Center, Inc. ..... 297
Parks and Recreation; Newark Department of ..... 309
Police Athletic League of Delaware ..... 320
Public Allies Delaware ..... 327
Read-Aloud Delaware ..... 332
Reading Assist Institute ..... 333
Recreation Section, NCC Department of Community Services ..... 334
Retired and Senior Volunteer Program (RSVP), Kent County ..... 338
Retired and Senior Volunteer Program (RSVP),
New Castle County (DSSC, DHSS) ..... 339
Retired and Senior Volunteer Program (RSVP),
Sussex County (DSSC, DHSS) ..... 339
Ronald McDonald House of Delaware ..... 343
Roxana Cheer Senior Center ..... 344
Senior Services; New Castle County Department of ..... 352
Sexual Offense Support (S.O.S.) ..... 357
Share Food Program ..... 358
SODAT-Delaware, Counseling and Evaluation Center ..... 363
Special Olympics Delaware ..... 365

St. Helena's Parish Social Ministry ..... 368
Sunday Breakfast Mission ..... 378
Sussex County Habitat for Humanity ..... 382
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Telephone Reassurance Program ..... 389
The Modern Maturity Center, Inc. ..... 402
The Warren L. and Charles C. Allen, Jr., Cheer Community Center ..... 406
United Way of Delaware, Inc. ..... 412
Victory Christian Fellowship ..... 420
Visually Impaired; Division for the ..... 422
Volunteerism; State Office of (DSSC, DHSS) ..... 425
Wayfarers House, Inc. ..... 427
YMCA of Delaware ..... 440

## YOUTH

Adolescent Health Services; Teen Pregnancy Prevention (DPH, DHSS) ..... 7
AHEDD ..... 12
AID in Dover, Inc. ..... 13
Alfred I. DuPont Hospital for Children ..... 16
American Lung Association of Delaware ..... 23
Bernard and Ruth Siegel Jewish Community Center ..... 35
Big Brothers Big Sisters of Delaware, Inc. ..... 38
Birthright of Delaware, Inc. ..... 39
Boy Scouts of America, Del-Mar-Va Council, Inc. ..... 41
Boys and Girls Clubs of Delaware, Inc. ..... 41
Bureau of Oral Health and Dental Services (DPH, DHSS) ..... 49
Camelot (Diamond State Youth, Inc.) ..... 51
Child Development Center; Owens Campus, Del. Tech. ..... 64
Child Development Watch (DPH, DHSS) ..... 65
Child Mental Health Services; Division of (DSCYF) ..... 65
Child, Inc. ..... 68
Children's Advocacy Center of Delaware ..... 72
Children's Beach House, Inc. ..... 72
Community Resources; NCC Dept. of Community Services ..... 88
Connecting Generations ..... 91
Cornell Abraxas Community Treatment (AKA Abraxas) ..... 97
Crossroads of Delaware ..... 103
Delaware Adolescent Program, Inc. ..... 106
Delaware Association for Children of Alcoholics ..... 107
Delaware Business/Industry/Education (BIE) Alliance ..... 110
Delaware Cooperative Extension, University of Delaware ..... 114
Delaware Council on Gambling Problems, Inc. ..... 115
Delaware Futures, Inc. ..... 120
Delaware Guidance Services for Children and Youth, Inc. ..... 120
Delaware Parents Association, Inc. ..... 127
Delaware Skills Center ..... 132
Delaware State Fire Marshal's Office ..... 133

Delaware Volunteer Resource Center (DSSC, DHSS) ..... 137
Delaware Youth for Christ, Inc. ..... 138
Diakon Brandywine Program ..... 144
Division of Prevention and Behavioral Health Services ..... 145
Dover Behavioral Health System ..... 146
Edgemoor Community Center ..... 151
Elizabeth W. Murphey School, Inc. ..... 153
Girl Scouts of the Chesapeake Bay Council, Inc. ..... 183
Girls Incorporated of Delaware ..... 184
H.E.R.O.I.N. Hurts, Inc. ..... 190
Habitat for Humanity of New Castle County ..... 190
House of Pride, Inc. ..... 204
Intensive Community-Based Services for Children -
Program of Catholic Charities, Inc. ..... 215
Jack F. Owens Campus; Del. Tech ..... 217
Job Corps; Employment and Training Division ..... 220
Jobs for Delaware Graduates, Inc. ..... 221
Joining Generations (DSAAPD, DHSS) ..... 224
Junior Achievement of Delaware, Inc. ..... 224
Kent County 4-H ..... 226
Kids Count in Delaware ..... 232
Kingswood Community Center, Inc. ..... 233
La Esperanza, Inc. ..... 235
Latin American Community Center ..... 236
LOVEISRESPECT. National Teen Dating Helpline ..... 251
Mom's House, Inc. of Wilmington ..... 271
Multiple Alternative Program ..... 273
National Ambassadors of Corneal Transplant, Inc., Delaware Chapter ..... 279
National Center for Missing & Exploited Children ..... 279
National Runaway Switchboard ..... 284
Neighborhood House, Inc. - Wilmington ..... 285
New Castle County 4-H ..... 287
New Castle County Community Partnership, Inc. ..... 288
New Castle County Police Community Services Unit ..... 290
Newark Arts Alliance, Inc. ..... 295
O. A. Herring Community Services, Inc. ..... 300
Office for Catholic Youth Ministry ..... 302
Open Door, Inc. ..... 303
Opportunity Center, Inc. ..... 303
Parks and Recreation; Newark Department of ..... 309
Parks and Recreation; Wilmington Department of ..... 309
People's Settlement Association ..... 317
Personal Wellness Counseling Service ..... 318
Police Athletic League of Delaware ..... 320
Police Athletic League of Wilmington, Inc. ..... 320
Positive Directions ..... 323
Public Allies Delaware ..... 327
Recreation Section, NCC Department of Community Services ..... 334

Rockford Center ..... 342
Rose Hill Community Center, Inc. ..... 343
Safe Kids Delaware, Inc. ..... 346
School-Based Health Centers (DPH, DHSS) ..... 346
Seasons of Respect ..... 349
SODAT-Delaware, Counseling and Evaluation Center ..... 363
Sussex County Opportunity Program in Education (S.C.O.P.E.) ..... 383
Terry Children's Psychiatric Center (DCMH, DSCYF) ..... 389
The Elementary Workshop Montessori School ..... 397
Volunteerism; State Office of (DSSC, DHSS) ..... 425
West End Neighborhood House, Inc. ..... 430
William "Hicks" Anderson Community Center ..... 432
Wilmington Enterprise Community ..... 434
Women's Leadership Center, Inc. ..... 438
YMCA Resource Center of Delaware ..... 441
Youth and Families Division; City of Wilmington
Department of Parks and Recreation ..... 442
Youth Rehabilitative Services; Division of (DSCYF) ..... 442
YWCA Delaware ..... 445

## 1212 CORPORATION

**2700 N. Washington Street**
**Wilmington, DE 19802**
302-764-4048

**PERSON IN CHARGE:** Stephen Burns, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Open house center for substance abusers offering friendship and advice on an informal basis. AA and NA meetings are held each day. Al-Anon and Debtors Anonymous meetings are also held at this location. The center generally provides a non-agency atmosphere for information and referral.

**HOURS OF OPERATION:** 7:00 a.m.-10:00 p.m., 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** No charge.

## 4 Y.O.U., INC.

**43 Skyline Drive**
**New Castle, DE 19720**
302-983-3111

**PERSON IN CHARGE:** Jeanette Parkell and Beth Stubbs, CNA, Administrators

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides a broad range of services to young, old, and unable persons with a desire to stay in their homes. Evaluation of appropriate services or needs, including tax preparation, assistance with medical claims, discounted home repairs, lawn maintenance, laundry services, cooking, cleaning, shopping, errands, transportation to appointments, and friendly visits. For the family, provides consultation on existing problems or needs and referrals.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend appointments available)

**ELIGIBILITY:** All persons in need of help

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, and appointments.

**FEES:** Yes, depending on services provided

## A DOOR OF HOPE PREGNANCY CENTER

**3407 Lancaster Pike**
**Wilmington, DE 19805**
**302-998-9000**
**Website: www.adoorofhope.org**

**218 E. Main Street**
**Suite 114**
**Newark, DE 19711**
**302-737-5928**

**PERSON IN CHARGE:** Carol Doherty, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free and confidential services including early detection pregnancy tests, education and information on pregnancy, abortion and abortion alternatives, spiritual counseling, assistance with maternity and baby needs, and resource referrals. Does not provide abortion services or abortion referrals. Provides sexual abstinence education free of charge in public and private schools.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, Visit website: www.adoorofhope.org

**FEES:** None

## A.F.W. COUNSELING SERVICES

**925 Kitts Hummock Road**
**Dover, DE 19901**
302-734-0991

**PERSON IN CHARGE:** Marcia Wilson Morin, M.Ed., L.P.C.M.H., M.A.C., NCHH, C.C.M.H.C.

**STATUS:** For Profit

**SERVICE DESCRIPTION:** Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, and counter-productive habits and compulsions.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Tues.-Fri.; 9:00 a.m.-12:00 noon, Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call for appointment

**FEES:** $80 per hour.

## AARP DELAWARE

**1100 North Market Street, Suite 1201**
**Wilmington, DE 19801**
**Business Office: 302-571-8791**
**Fax: 302-571-1984**
**Website: http://www.aarp.org/de**

**PERSON IN CHARGE:** Lucretia Young, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Membership organization for persons 50 and over. Provides information and resources; engages in legislative, regulatory, and legal advocacy; assists members in serving their communities; and offers a wide range of unique benefits, special products, and services, including *AARP The Magazine*, published bimonthly; *AARP Bulletin*, a monthly newspaper; *AARP Viva*, a quarterly Spanish newspaper; and has offices in 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

**LOCATIONS:**

- Claymont Area #175: U.M. Church of the Atonement, 3519 Philadelphia Pike, 1:00 p.m., 2nd Thurs.
- Concord Area #3979: Aldersgate Methodist Church, Concord Pike, Fairfax, Wilmington, 1:00 p.m., 4th Wed.
- Dover Area #721: Modern Maturity, 1:00 p.m., 3rd Tues.
- Hockessin Area #4612: Hockessin Memorial Hall, Hockessin, 1:00 p.m., 3rd Wed.
- Long Neck Area #4903: American Legion #28, Rt. 24, Long Neck, 12:00 p.m., 3rd Tues.
- Milford Area #3134: Avenue U.M. Church, 20 N. Church Ave., 1:00 p.m., 2nd Tues.

- Seaford Area #1084: Methodist Manor House, 1001 Middleford Rd., 1:30 p.m., 2nd Thurs.
- South Coastal Area #5226: The Bay Center, 113 Dickinson Street, Dewey Beach, 12:00 noon, 3rd Tues.
- S.E. Sussex Area #3543: La Rosa Negra, 1201 Savannah Road, Lewes, 12:00 noon, 2nd Tues.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over or spouse of any age

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 1-888-OUR-AARP

**FEES:** Dues: National, $12.50; Chapter, $4-$7.

## ABR COUNSELING ASSOCIATES

**1550 South Governor's Avenue**
**Dover, DE 19904**
**302-678-4558**

**33124 Lighthouse Road**
**Selbyville, DE 19975**
**302-436-5868**

**PERSON IN CHARGE:** Joseph B. Hicks, M.Ed., C.C.M.H.C., L.P.C.M.H.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, counter-productive habits, and compulsions, including problem gambling. Staff includes licensed child therapist. LGBT friendly.

**HOURS OF OPERATION:** 8:00 a.m.-9:00 p.m., Mon.-Fri.; 8:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** $85 per hour. Medicaid and all major health insurance accepted. Some hardship cases will be considered.

## ABRIENDO PUERTAS AT PEOPLE'S PLACE

**1129 Airport Road**
**Milford, DE 19963**
**Office: 302-422-5015**
**Bilingual Hotline: 302-745-9874**
**Email: rmartinez@peoplesplace2.com**

**PERSON IN CHARGE:** Rosemary Martinez, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides shelter, court advocacy, hotline, case management, as well as anything needed by the families of immigrant female victims of domestic violence. Also, community outreach, education, and prevention work.

**HOURS OF OPERATION:** Office hours: 8:30 a.m.-4:30 p.m., Mon.-Fri.; 24 hour emergency, bilingual hotline.

**ELIGIBILITY:** Hispanic immigrant female victims of domestic violence and their children.

**AREA SERVED:** State of Delaware and, if needed, out of state.

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** None

## ABSALOM JONES SENIOR CENTER

**310 Kiamensi Road**
**Wilmington, DE 19804**
**302-998-0363**

**PERSON IN CHARGE:** Joan E. Budrow, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreation, nutrition, education, transportation, and information and referral through a number of programs and activities. These include hot noontime meals; arts and crafts; exercise; films; trips to grocery, bank, and post office; recreational trips; educational speakers; special programs; entertainment; and salad bar dinner dances–line dancing.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over. Any age, but meal costs more.

**AREA SERVED:** Newport and other local areas. Transportation for Belvedere and Marshallton, Elsmere, Kiamensi, and Stanton.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meal

## ADAMS (THURMAN, JR.) STATE SERVICE CENTER (DSSC, DHSS)

**546 S. Bedford Street**
**Georgetown, DE 19947**
**302-856-5574**
**Community Resource and Assistance Services:**
**302-856-5557; 302-856-5574**
**Website: www.dhss.delaware.gov/dssc**

**PERSON IN CHARGE:** Bonnie O'Day, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State agencies: **Division of Social Services** - Food Stamps, Public Assistance, Medicaid, Day Care, Employment and Training; **Division of Family Services** - family and child protective services; **Division of Public Health** - Child Health, Women's Health, Dental Clinic, Adult Health Screening, TB testing, HIV testing, WIC; **Division of Mental Health**; **Department of Correction**; **Division of Human Relations** - investigates reports of discrimination in housing, employment, etc., on basis of race, age, sex, handicap; **Division of State Service Centers** - Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Community Resource and Assistance Services, Specialized Transportation, Retired and Senior Volunteer Program (RSVP) Sussex County, and Foster Grandparent Program; **Sussex County Senior Services** - Home Health Care Services, Nutrition Program, Specialized Transportation. **Department of Services for Children, Youth and Their Families –** Child Mental Health and Youth Rehabilitative Services.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## ADDICTIONS COALITION OF DELAWARE, INC.

**Community Services Building**
**100 West Tenth Street, Suite 1012**
**Wilmington, DE 19801**
**302-984-2322**
**Fax: 302-984-2732**

**PERSON IN CHARGE:** Joseph Connor, Acting Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Part of a national movement to inform and educate the community that treatment works; advocates for chemically addicted individuals and families; provides public education, speaking engagements, literature, and referral services; interacts with public policy makers and legislators to assure the fullest possible consideration of addicts in areas such as health care coverage and budgets for publicly funded programs.

**HOURS OF OPERATION:** Office: 8:30 a.m.-4:30 p.m., Mon.-Fri. Emergency telephone crisis counseling available 7 days per week.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, referral by individuals seeking treatment, call for information. To schedule interviews for Oxford House, call individual houses.

**FEES:** None

## ADOLESCENT HEALTH SERVICES; TEEN PREGNANCY PREVENTION (DPH, DHSS)

**Jesse Cooper Building**
**Federal and Water Streets**
**Dover, DE 19901**
**302-744-4822**

**PERSON IN CHARGE**: Frederick W. MacCormack, MPA, MPH, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Program development, contracts for prevention programs, Health Education/Inservices on topics related to adolescent health.

**HOURS OF OPERATION**: 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Public Resource

**AREA SERVED:** Statewide

**OBTAINING SERVICES**: Call for information regarding adolescent health.

**FEES:** None

## ADOPT-A-FAMILY (DSSC, DHSS)

**Claymont Community Center**
**3301 Green Street**
**Claymont, DE 19703**
**Main: 302-792-9538**
**Fax: 302-762-6784**

**Milford State Service Center Annex**
**13 S.W. Front St., Suite 103**
**Milford, DE 19963**
**302-424-7260; Dover: 302-739-3145**
**Fax: 302-424-2782**

**PERSON IN CHARGE:** Jaqueline Farr, Social Service Administrator, New Castle County; Edie Banning, Program Administrator, Kent/Sussex County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Throughout the year, prepares care packages of essential household and baby items for families experiencing crisis or transition. Monetary donations and donations of critical household, bath, kitchen, and bedroom items, as well as baby items, are welcomed. Tax-deductible donations are assigned to families in need without charge. Volunteers are available to pick up donations. **Holiday program** operates from mid-October through December, and anonymously matches sponsors with families and individuals who do not have means to provide holiday gifts for their immediate family. Sponsors receive information about the family's circumstances and are asked to purchase gift certificates to specific stores that the adopted family has requested. Homebound seniors, persons with disabilities, and residents in nursing homes are also matched with sponsors who provide gift items from a wish list. **Hanover Clothing Closet,** operated by Adopt-a-Family in New Castle County, at Hanover Presbyterian Church, offers clothing up to two times a month with photo I.D. Clothing donations can be dropped off at the church, 18th St. and Baynard Blvd., Mon.-Fri., 9:00 a.m.-3:00 p.m., or at Adopt-a-Family office during business hours. A pickup can be scheduled for large donations. **Adopt-A-Student Program** operates June through September and provides students in need with a backpack and school supplies. Donations of these items are requested from corporations and community members during those months.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Needy families, disabled or elderly persons, low income: AFDC, GA, SSI, Medicaid-eligible.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral. Clothing Closet: walk in

**FEES:** None

## ADOPTIONS FROM THE HEART

**18-A Trolley Square**
**Wilmington, DE 19806**
**302-658-8883**
**Website: www.AFTH.org**

**PERSON IN CHARGE:** Jeanne Heinemann, District Supervisor

**STATUS:** Private, non-profit

**SERVICE DESCRIPTION:** A licensed, nonprofit, nonsectarian adoption agency offering free services for pregnant women. Also offering embryo placement program and domestic adoption programs for families and India surrogacy.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening and weekend appointments available as needed.

**ELIGIBILITY:** All ages, races, and marital status

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, internet.

**FEES:** Vary by service, depend on type of adoption program; free services to pregnant women

## ADOPTIVE FAMILIES WITH INFORMATION AND SUPPORT

**P.O. Box 7405**
**Wilmington, DE 19803-8784**
**302-571-8784; Warmline: 302-239-6232, 24/7**
**Email: afisdelaware@comcast.net**
**Website: afisdelaware.org**

**PERSON IN CHARGE:** Mary Jo Wolfe, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Network of adoptive families in Delaware and nearby Pennsylvania and Maryland. Volunteers provide information, referral, and support to families. Services include ongoing support groups, helpline, newsletter, adoption subsidy advocate, adoption libraries, workshops on adopting in Delaware and trans-racial adoption, and social events.

**HOURS OF OPERATION:** Warmline 24/7

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, attend group meetings or social events

**FEES:** None

## ADULT PLUS+

**Student Services Building**
**Route 18, P.O. Box 610**
**Georgetown, DE 19947**
**302-856-5618**
**Website: www.dtcc.edu/owens/ccp**
**Email: lforte@dtcc.edu**

**PERSON IN CHARGE:** Linda M. Forte

**STATUS:** Public

**SERVICE DESCRIPTION:** Day trips. Activities, i.e., cards, games, art classes, swimming/exercise, computer classes, and wood carving.

**OTHER LOCATIONS:** Jason Building, Rt. 18, P.O. Box 610, Georgetown 19947 (302-856-5703)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Age 50 and above; if younger, additional $18.00 for dues.

**AREA SERVED:** Mostly Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** $18.00 annual dues; $28.00 for younger than 50.

## ADULT SPECIAL EDUCATION PROGRAM (ASEP, INC.)

**6 Denny Road**
**Fox Point Center, Suite 109**
**Wilmington, DE 19809**
**302-762-5783, 302-762-6419**
**Fax: 302-762-5692**

**PERSON IN CHARGE:** Rosario R. Limmina, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps young adults to be productive and self-sufficient; provides basic knowledge needed for finding and holding jobs. Areas include: communication; occupational information and evaluation; consumer education; driver education; employment orientation; socialization; financial and family responsibilities; and job development, placement, and follow up.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; Tues. and Thurs. evenings by appointment only.

**ELIGIBILITY:** All adults with disabilities, especially former special education participants.

**AREA SERVED:** Statewide (primarily, New Castle County)

**OBTAINING SERVICE:** Call for information

**FEES:** None

## ADVOSERV

**4185 Kirkwood-St. Georges Road**
**Bear, DE 19701**
**302-834-7018**
**Website: www.advoserv.com**

**PERSON IN CHARGE:** Greg Harrison, Facility Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Residential and community based treatment programs for individuals who are developmentally disabled, severely emotionally disturbed, and dually diagnosed, who present challenging behavior. Treatment and curriculum areas include behavior management, independent living, self-care, educational services, pre-vocational, and vocational skills.

**HOURS OF OPERATION:** 24 hours, 365 days per year

**ELIGIBILITY:** Autistic, mentally retarded, and severely emotionally disturbed who are behaviorally involved individuals, ages seven through adulthood

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for interview and evaluation.

**FEES:** Yes

## AHEDD

**P.O. Box 1322**
**Dover, DE 19903-1422**
**302-674-1181**
**Fax: 302-736-3714**
**Website: www.ahedd.org**

**PERSON IN CHARGE:** Carolyn Hutchison, Area Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides employment and training services for persons with disabilities. Specialized services are provided on an individual basis, based on needs, skills, individual goals, and ability. Services may include job-seeking skills, job placement, community based work assessments, job coaching, and follow-up services. AHEDD is an employment network for ticket-to-work recipients that receive SSI or SSDI.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Mentally and/or physically disabled

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** None

## AID IN DOVER, INC.

**801 West Division Street**
**Dover, DE 19904**
**302-734-7610**
**Website: www.aidindover.org**
**Email: aidindover@aidindover.org**

**PERSON IN CHARGE:** Beverly C. Williams, M.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A private non-profit organization providing emergency shelter care and transitional independent living services to youth and young adults. Shelter services include diagnostic screening; family, individual, and group counseling; tutoring; and 24-hour residential care for 15-30 days with a maximum capacity of 4 youth. Both residential and nonresidential transitional independent living services are provided for up to 18 months for a maximum of 26 youths and young adults. After school and summer activity programs for “at risk” youth and children.

**Facility Location:**

- Eight-O-One Shelter, 801 W. Division St., Dover 19901
- Transitional Living Program, 731 and 801 W. Division St., Dover 19904
- After School Programs, Dover Housing Authority, Manchester Square, Dover, DE 19901

**HOURS OF OPERATION:** Administrative Office: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Shelter and Transitional Living Program: 24 hours

**ELIGIBILITY:** Shelter: children and youth ages 12-18; Transitional Living Program: youth and young adults ages 16-21; After School: children 8-14; youth 14-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

## AIDS DELAWARE

**100 West 10th Street, #315**
**Wilmington, DE 19801**
**Phone: 302-652-6776**
**Fax: 302-652-5150**
**Delaware HIV/AIDS Information Line: 1-800-422-0429**
**Gay and Lesbian Hotline: 1-800-292-0429**
**Gay Youth Hotline: 1-800-810-6776**
**Website: www.aidsdelaware.org**

**PERSON IN CHARGE:** John Klein, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** AIDS education and outreach; AIDS hotline information and referral; free and confidential HIV counseling and testing; HIV/AIDS support groups and counseling; buddy services; hospital visitors; financial assistance; nutritional counseling and assistance; advocacy; gay and lesbian mental health services; support groups; and community networking. Gay and Lesbian Hotline.

**OTHER LOCATIONS:** Rehoboth Office, 37201 Rehoboth Ave., Suite 1, Rehoboth Beach 19971 (302-226-5350); 36 South Market St., Seaford, DE 19973 (302-629-6806)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY**: Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## AL-ANON FAMILY GROUPS

**Al-Anon Information Services**
**P. O. Box 561**
**Northeast, MD 21901-0561**
**Toll-Free: 866-460-4070**
**Website: marydelalanon.org**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Fellowship of relatives and friends of alcoholics who share their experience, strength, and hope to solve common problems; believe alcoholism is a family illness and that changed attitudes can aid

recovery; helps families of alcoholics by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

**HOURS OF OPERATION:** 24 hour telephone answering service

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for meeting times and places

**FEES:** None

## ALCOHOLICS ANONYMOUS

| Northern Delaware | Kent County | Sussex County |
|---|---|---|
| Northern Intergroup | Central Intergroup | Southern Intergroup |
| Trolley Square | P.O. Box 853 | P.O. Box 1080 |
| Suite 21B | Dover, DE 19903 | Millsboro, DE 19966 |
| Wilmington, DE 19806 | 302-736-1567 | 302-856-6452 |
| 24 hours: 302-655-5113 | | |

**Al-Anon/Al-A-Teen: 302-366-8484 (separate, not affiliated)**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Program of recovery from the illness of alcoholism. International fellowship of men and women who meet to attain and maintain sobriety. Membership is open to any alcoholic who wants to do something about his/her drinking problem. Approximately 260 meetings in the New Castle County area throughout the week. (Provides Al-Anon for spouses and friends of alcoholics, and Al-A-Teen for young people and children involved with alcoholics – 302-366-8484).

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY**: Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and schedules

**FEES:** None. Self-supporting organization.

# ALFRED I. DUPONT HOSPITAL FOR CHILDREN

**1600 Rockland Road**
**P.O. Box 269**
**Wilmington, DE 19899**
**302-651-4000**

**PERSON IN CHARGE:** Thomas P. Ferry, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient and outpatient diagnostic and treatment services in a wide range of pediatric subspecialties, including orthopedics, critical care, emergency care, rehabilitation, neurology, genetics, pulmonology, dentistry, developmental medicine, hematology/oncology, cardiology and cardiac surgery, endocrinology, gastroenterology and nutrition, neonatology, and ophthalmology, psychology, rheumatology, pediatric general surgery, urology, neurosurgery, ENT, nephrology, plastic surgery and other pediatric medical and surgical areas. Also available, services in physical, occupational, and speech therapy; medical imaging; and other diagnostic/therapeutic services.

**OTHER LOCATIONS:**

**Wilmington:**

**Nemours Pediatrics at Jessup Street:** 1602 Jessup Street, Wilmington, 19802 (302-576-5050)

**Nemours Pediatrics at St. Francis:** Medical Services Bldg., Suite 400, 7th and Clayton Sts., Wilmington, 19805-0500 (302-421-9700)

**New Castle County:**

**Nemours Pediatrics at Middletown:** Suite 201, 200 Cleaver Farm Road, Middletown, 19709 (302-378-5100)

**Nemours Pediatrics at Peoples Plaza:** 1400 Peoples Plaza, Suite 300, Newark, 19702 (302-836-7820)

**Nemours Pediatrics at Philadelphia Pike:** 222 Philadelphia Pike, Wilmington, 19809 (302-761-4660)

**Nemours Pediatrics, Foulk Road**: 910 Foulk Road, Suite 101, Wilmington, 19809 (302-655-3242)

**Kent County:**

**Nemours Pediatrics at Rodney Village:** Water Street Office Plaza, 102 W. Water Street, Dover 19904 (302-672-5650)

**Sussex County:**

**Nemours Pediatrics at Milford:** 703 North Dupont Highway, Teal Creek Plaza, Milford, 19963 (302-422-4559)

**Nemours Pediatrics at Seaford:** 49 Fallon Avenue, Seaford 19973 (302-629-5030)

**HOURS OF OPERATION:** Clinic hours by appointment; Emergency Department, 24 hours

**ELIGIBILITY:** Ages 17 and younger

**OBTAINING SERVICE:** Referral through physician, Public Health or school nurse, self (302-651-4200)

**FEES:** Yes

## ALS ASSOCIATION-GREATER PHILADELPHIA CHAPTER

**321 Norristown Road, Suite 260**
**Ambler, PA 19002**
**215-643-5434 or 877-434-7441**
**Website: www.alsphiladelphia.org**

**PERSON IN CHARGE:** Brenda Edelman, LCSW, BCD, Director of Patient Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and resources for ALS patients, their families, and caregivers. Patient service programs include transportation, equipment loan, home care assistance, and two ALS care centers.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Diagnosis of ALS and reside in service area.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## ALZHEIMER'S ASSOCIATION – DELAWARE VALLEY CHAPTER

**240 N. James Street, Suite 100A**
**Newport, DE 19804**
**302-633-4420; 1-800-272-3900**
**Fax: 302-633-4494**
**Website: www.alz.org/desjsepa**
**Email: katie.macklin@alz.org**

**PERSON IN CHARGE:** Katie Macklin, Executive Director DE

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 24/7 Helpline/Contact Center; Newsletter; Caregiver Support Groups; Respite Care Financial Assistance; Medic Alert and Safe Return; Speakers' Bureau; Lending Library; Public Policy and Advocacy; Volunteer Opportunities; Professional In-Service Training Program; Community Education Programs.

**OTHER LOCATION:** 108 N. Bedford St., P.O. Box 625, Georgetown, DE 19947 (302-854-9788); Julie H. C. Bailey Training Center, 100 S. Main St., Suite 211, Smyrna, DE 19977 (302-514-6510)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. Mon.-Fri., other hours by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; Call for information; Referral; Call for appointment.

**FEES:** None

## AMERICAN ADOPTION CONGRESS

**Carolyn Hoard**
**192 Rose View Drive**
**West Grove, PA 19390**
**484-667-8550**
**Website: www.americanadoptioncongress.org**

**PERSON IN CHARGE:** Carolyn Hoard, DE/PA Representative, Donnie Davis, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information, education, and assistance with legislation related to adoption reform.

**OTHER LOCATIONS:** Main Office: P.O. Box 42730, Washington, DC 20015 (202-483-3399)

**HOURS OF OPERATION:** Anytime

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## AMERICAN ASSOCIATION OF UNIVERSITY WOMEN

**1800 Fairfax Boulevard**
**Wilmington, DE 19803**
**302-428-0939**
Website: www.aauwwilmington.org
**Email: aauwwilm@gmail.com**

**PERSON IN CHARGE:** Rotating President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community organization of volunteers. Sponsors study groups for members in various interest areas; provides a translation service; publishes a newsletter; conducts an annual Used Book Sale; provides college and graduate scholarships for Delaware women.

**HOURS OF OPERATION:** 9:30 a.m.-1:30 p.m., Tues.

**ELIGIBILITY:** Female graduates of two year college or university

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## AMERICAN CANCER SOCIETY

**New Castle County and Kent County**
**92 Read's Way, Suite 205**
**New Castle Corporate Commons**
**New Castle, DE 19720**
**302-324-4227; 800-ACS-2345**
**Alternate: 1-800-937-9696**
**Website: www.cancer.org**

**Sussex County**
**c/o 1138 Parsons Road**
**P.O. Box 163**
**Salisbury, MD 21803-0163**
**Main: 410-749-1624**

**PERSON IN CHARGE:** Alva Hutchison, State Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Voluntary health organization which provides cancer information and patient service. Fund raising efforts support these programs and cancer research. Limited financial assistance can help defray some medical costs not covered by insurance. **Patient Service** provides free resource information and guidance to answer questions. **Various Support Programs**: Reach to Recovery, peer support, and information for breast cancer patients. **Road to Recovery** provides transportation for cancer patients to and from treatment, **Look Good…Feel Better** hands-on workshop for female cancer patients.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. Local office resources and information - 24 hours a day, 7 days a week: 1-800-227-2345.

**ELIGIBILITY:** Anyone seeking cancer information, patient, family, friends, health professionals.

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** None

## AMERICAN CIVIL LIBERTIES UNION OF DELAWARE (ACLU-DE)

**100 West Tenth Street, Suite 309**
**Wilmington, DE 19801**
**302-654-3966**
**Website: www.aclu-de.org**
**Email: aclu@aclu-de.org**

**PERSON IN CHARGE:** Kathleen MacRae, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** ACLU-DE defends the civil rights provided by the U.S. Constitution, the Bill of Rights and works to expand rights for disenfranchised groups, with no regard for political partisanship. Free legal services are provided for specific civil rights cases and educational programs. ACLU-DE also advocates for policy change at all levels of government.

**HOURS OF OPERATION:** 8:30 a.m. - 4:00 p.m., Mon. - Fri.

**ELIGIBILITY:** Open to individuals or groups whose Constitutional Rights have been violated or to organizations that would like to coordinate social change efforts.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## AMERICAN DIABETES ASSOCIATION

**100 West Tenth Street, Suite 1002**
**Wilmington, DE 19801**
**302-656-0030**
**Information: 1-800-312-2383**
**Website: www.diabetes.org**

**PERSON IN CHARGE:** Prudence K. Vipiani, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides diabetes research, information, and advocacy to prevent/cure diabetes and to improve the lives of all people affected by diabetes. Wilmington office offers programs relating to prevention, detection, and maintenance of diabetes including: professional education; community outreach; support groups; special weekend retreats for children and families with diabetes; signature events such as Step Out Walk, School Walk, Sugar-Free Weekend Retreat, and Diabetes Gala, as well as a free nationwide Diabetes Information Call Center (1-800-DIABETES) with English and Spanish speaking operators.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** None

## AMERICAN HEART ASSOCIATION
## AMERICAN STROKE ASSOCIATION

**200 Continental Drive**
**Suite 101**
**Newark, DE 19713**
**NCC: 302-454-0613**
**Toll Free: 877-750-4276**
**Fax: 302-454-0619**
**Website: www.americanheart.org; www.strokeassociation.org**

**PERSON IN CHARGE:** Stephanie Rhoads, Senior Development Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Mission:** Building healthier lives free of cardiovascular disease and stroke; **National Website:** provides quick, easy access to everything from heart-healthy tips to the latest in cardiovascular research, such as interactive risk assessment, dietary recommendations, nutrition facts and nutritious recipes, warning signs, CPR and emergency care, risk factors, news releases, scientific advisories, AHA comments, professional and consumer news, heart and stroke statistical update, biostatistical fact sheets, and more.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 1-800-242-8721 or visit website for free heart-healthy information. Call 1-888-277-5463 for CPR classes. Visitors welcome during office hours. Call local office for more information.

**FEES:** Vary by program. None for most services.

## AMERICAN LUNG ASSOCIATION OF DELAWARE

**1021 Gilpin Avenue, Suite 202**
**Wilmington, DE 19806**
**302-655-7258 or**
**1-800-LUNG-USA (1-800-586-4872)**
**Website: www.lunginfo.org**

**PERSON IN CHARGE:** Kelli Burris, Regional Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Our mission is to save lives by improving lung health and preventing lung disease through education, support, advocacy and research. Programs include asthma, tobacco, environment, information/referrals, allergies, sarcoidosis, all lung related issues. Free materials on asthma, lung disease, smoking, second-hand smoke, air pollution, occupational hazards, and marijuana are available. Supported primarily by public and private donations.

**OTHER LOCATION:**
Dover Branch Office, 422 S. Governor's Ave., Dover 19904 (302-674-9701)
Fax: 302-678-5114

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, walk in

**FEES:** Vary by service

## AMERICAN RED CROSS OF THE DELMARVA PENINSULA

| Northern Office | Upper Shore Office | Southern Office |
|---|---|---|
| 100 W. 10th St., Ste 501 | 207 Blue Ball Avenue | 1505 Emerson Ave. |
| Wilmington, DE 19801 | Elkton, MD 21921 | Salisbury, MD 21801 |

**24 Hour Emergency: 302-656-6620 or 1-800-777-6620**
**Website: www.redcrossdelmarva.org**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION**: **Disaster relief**: emergency shelter, food and clothing for disaster victims, additional assistance based on loss and need.

**Disaster Training:** All disaster training is free of charge. **Service to military persons and their families**: emergency messages, counseling and referral, grants and loans in specific situations. **Health courses**: CPR, First Aid, AED, workplace and community courses. **Lifeline:** Personal Emergency Response Services.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide. Also Caroline, Dorchester, Queen Anne's, Talbot, Cecil, and Kent counties in Maryland.

**OBTAINING SERVICE:** Call for information

**FEES:** For Health Services courses. No one denied due to inability to pay. For Lifeline services: free installation; monthly service fees apply.

## APPOQUINIMINK ADULT EDUCATION PROGRAM

**120 Silver Lake Road**
**Middletown, DE 19709**
**302-378-5037**
**Fax: 302-378-0362**

**PERSON IN CHARGE:** Hazel Showell, Principal; Darren Blackston, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides adult education and family literacy services to residents in Southern New Castle County and Kent County. Provides an educational continuum from one-to-one tutoring through secondary attainment (high school diploma or GED). Programs include one-to-one tutoring (MARK), ABE (adult basic education), ESL (English as a Second Language), GED Prep and Testing, In-School Credit Program (serves at-risk, in-school student), and adult secondary education (high school diploma).

**OTHER LOCATIONS:**

- Smyrna ABE/GED, Telemon Headstart, 204 George's Alley, Smyrna 19977 (302-659-5092, ext. 21)
- Manchester Square ABE, GED, and Family Literacy, 76 Stevenson Drive, Dover 19901 (302-678-4989)

- More Adult Readers in Kent County (MARK) Program, (One-on-one Tutoring), Senate View Apartments, 430 New Castle Avenue, Dover 19901 (302-678-4952).

**HOURS OF OPERATION:** 8:00 a.m.–9:30 p.m., Mon.–Thurs; 8:00 a.m.-12:00 p.m., Friday; hours at other locations vary, call for details.

**ELIGIBILITY:** Open

**AREA SERVED:** Southern New Castle County and Kent County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** ABE/GED Prep and ESL classes are free; one-on-one tutoring is free; $40 per semester for adult secondary education; call for GED testing fees.

## APPOQUINIMINK COUNSELING SERVICES, LLC

**PO Box 1273**
**11 Crawford Street, 2nd Floor**
**Middletown, DE 19709**
**898-1616**
**Fax: 866-596-5049**
**Email: info@appocounseling.com**
**Website: www.appocounseling.com**

**PERSON IN CHARGE:** Dawn Schatz, LCSW, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Psychotherapy services for adolescents and adults, individuals, couples, and families. Specialty areas include dating violence, domestic violence, and sexual abuse/assault. Educational programs and training are available, as are information and referral services.

**HOURS OF OPERATION:** By appointment

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, Kent County

**OBTAINING SERVICE:** Call for information; call for appointment

**FEES:** Schedule; insurance and private pay accepted

## APPOQUINIMINK STATE SERVICE CENTER (DSSC, DHSS)

**122 Silver Lake Road**
**Middletown, DE 19709**
**378-5770**

**PERSON IN CHARGE:** Lisa Scoon, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of State Service Centers -** Family Support Services including Emergency Assistance Services, Community Resource and Assistance Services, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Medical Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund; **Division of Public Health -** School Based Wellness Center; **Division of Social Services -** Public Assistance, Food Stamps, Cash Assistance, Medicaid, and Child Care; **Department of Services for Children, Youth and Their Families - Division of Youth Rehabilitative Services**; **Department of Labor - Division of Vocational Rehabilitation**; **Christiana Counseling** and **Child Inc. -** Parenting Classes.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m. (hours vary by program)

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware City, Middletown, Odessa, Port Penn, St. Georges, Townsend, and other communities.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## AQUILA OF DELAWARE

**10 North Railroad Avenue**
**Georgetown, DE 19947**
**302-856-9746**
**Fax: 302-856-9766**

**1812 Newport Gap Pike**
**Wilmington, DE 19808**
**302-999-1106**

**PERSON IN CHARGE:** Georgetown: April Lathbury, LCSW, Program Director; Wilmington: Joan Chatterton, R.N., L.C.S.W., CADC, Executive Director; Brian Callahan, Program Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Dedicated to identifying and treating substance abusing adolescents and their families. Assists adolescents and their families in creating a dynamic and creative recovery process through day treatment, intensive outpatient, and school based services.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adolescent substance abuse and families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral, call for information

**FEES:** Accept all major insurances, Medicaid

## ARTHRITIS FOUNDATION DELAWARE BRANCH

**PO Box 637**
**Bear, DE 19701**
**302-332-0047**
**Email: mmarsilii@arthritis.org**
**Website: www.arthritis.org**

**PERSON IN CHARGE:** Michele Marsilii, Community Branch Associate Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free information on arthritis and related diseases through patient, public, and professional education. This is done through literature as well as Arthritis Updates Seminars that educate the public on areas where the disease is most prominent. The Arthritis Foundation also provides educational seminars for medical professionals. To help manage the pain and lack of mobility that comes with arthritis, the Arthritis Foundation promotes both aquatic and land exercise programs.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

## ATLANTIC SHORES REHAB & HEALTH CENTER

**231 S. Washington Street**
**Millsboro, DE 19966**
**302-934-7300; 1-888-874-5711 (toll free)**
**Fax: 302-934-9399**
**Email: jennifer.edgar@atlanticrhc.com**

**PERSON IN CHARGE:** Elliott Neal White, NHA, MHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides comprehensive medical and rehabilitative services, including physical therapy, speech therapy, and occupational therapy, long and short term stays, skilled and intermediate care, therapeutic recreation and specialized diets, assisted living care on campus. Respite care and hospice care also available.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Persons in need of daily nursing care and/or rehabilitation

**AREA SERVED:** Delmarva Peninsula and surrounding state

**OBTAINING SERVICE:** Referral through health care professional, or call admission director.

**FEES:** Yes, call admission director for rates. Accepts Medicaid, Medicare, and most private insurance.

## ATLANTIC WOMEN'S MEDICAL SERVICE

**1643 North DuPont Highway**
**Dover, DE 19901**
**1-800-925-8706**

**2809 Baynard Boulevard**
**Wilmington, DE 19802**
**1-800-456-0369**

**Website: www.awms-wilm.com; www.awms-dover.com**
**Email: awmswilm@gmail.com**

**PERSON IN CHARGE:** L. T. Brinkley

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Surgical abortions, medical abortions, ultrasounds (pills), pregnancy testing, and emergency contraceptive.

**OTHER LOCATIONS:** 1643 North Dupont Highway, Dover 19901 (1-800-925-8706)

**HOURS OF OPERATION:** Wilmington: 9:00 a.m.-5:00 p.m., Mon.-Sat.; Dover: 9:00 a.m.-5:00 p.m., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

## AUTISM DELAWARE

**924 Old Harmony Road, Suite 201**
**Newark, DE 19713**
**302-224-6024**
**Website: www.delautism.org**
**Email: delautism@delautism.org**

**PERSON IN CHARGE:** Theda M. Ellis, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to improve the lives of people with autism and their families through education, advocacy, and public awareness; and to promote lifelong opportunity and acceptance for people with autism in their communities. Provides day and vocational services for adults with autism, as well as support, information, and referral services to families or persons with autism and professionals in the field of Autism/ P.D.D. Also provides social events, support groups, meetings with speakers, and maintains a sense of community for those impacted by autism spectrum disorders.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to all families, friends, and professionals who are interested in promoting education and welfare of persons with autism.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## BAYADA NURSES HOME HEALTH SERVICES, INC.

**750 Shipyard Drive, Suite 100**
**Wilmington, DE 19801-5126**
**24 hours: 302-658-3000**
**Fax: 302-658-3600**
**Website: www.bayada.com**

**PERSON IN CHARGE:** Laura Workman, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home health care to adults and children requiring skilled nursing, mental health nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides; high tech care, specializing in clients with tracheotomies, ventilators, and infusion.

**OTHER LOCATIONS:**

- 1400 Peoples Plaza, Suite 111, Newark 19702 (302-836-1000); Dover, DE (302-736-6001)
- Delaware Pediatrics, 32 Read's Way New Castle 19720 (302-322-2300)
- Delaware Private Duty, 750 Shipyard Drive, Suite 101, Wilmington 19801 (302-655-1333)
- Delaware Pediatrics South, 600 NE Front Street Extension, Milford, DE 19963 (Phone: 302-424-8200; Fax: 302-424-0654)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Those in need of home health care

**AREA SERVED:** New Castle County, Kent County, Sussex County

**OBTAINING SERVICE:** Referral by physician, hospital, insurance company, and self

**FEES:** Accept Medicare, Medicaid, Blue Cross, most insurances, and self-pay.

## BAYARD HOUSE/A CATHOLIC CHARITIES PROGRAM

**300 Bayard Avenue**
**Wilmington, DE 19805**
**302-654-1184**
**Fax: 302-654-8570**
**Website: www.cdow.org**

**PERSON IN CHARGE:** Shavonne Hines, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides 24-hour residential program for pregnant women in a home-like atmosphere. Program includes housing; meals and nutritional education; birthing and parenting classes; educational and/or employment assistance; independent living/home management skills training; access to pre-natal care and pregnancy counseling; and information and referral to necessary social services.

**HOURS OF OPERATION:** 24 hours a day

**ELIGIBILITY:** Residential program is for pregnant teens/young women 12 years to 27 years-old. Referral services open to anyone.

**AREA SERVED:** Statewide and regional

**OBTAINING SERVICE:** Call for information

**FEES:** None

## BEAUTIFUL GATE OUTREACH CENTER

**604 North Walnut Street**
**Wilmington, DE 19801**
**302-472-3002**
**Website: www.bgate.org**
**Email: Beautifulgate1@aol.com**

**PERSON IN CHARGE:** Renee P. Beaman, R.N.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Caring Hearts Support Group (bi-monthly); Carolyn's Circle of Mothers (support group for mothers affected by HIV); Karen's Dreamgirls (support group for HIV positive women); Medical Care (on-site) in partnership with Christiana Care; Transportation Services; Door to Door community education; Dorcas Clothing (free clothing); Faith Community Ministry Development and Mentoring; HIV Counseling and Testing (rapid test, same day results, valid photo ID required); Home and

Hospital Visitations; Grief Support; Massage Therapy (by appointment only); Men Mentoring Men Program (educating males/youth on responsibility); One-on-One Counseling (includes family members); Prison Ministry Outreach; Resource Center (books, videos, more); Saving Our Seniors (SOS) HIV prevention program for senior citizens; Women to Women (female empowerment, education, HIV prevention program); Street Outreach; Sunday Breakfast HIV Prevention Outreach; Theatrical Performances—HIV Education; Youth HIV/AIDS/STD Prevention Programs; Saving Our Sisters—HIV prevention program for girls (12 and up) and adult women.

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon., Wed., Thurs., and Fri; 10:00 a.m.-8:00 p.m., Tues.

**ELIGIBILITY:** Open, 13 and above for testing, Photo ID required for all HIV testing services.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral.

**FEES:** None

## BEEBE MEDICAL CENTER

**424 Savannah Road**
**Lewes, DE 19958**
**302-645-3300**
**Fax: 302-645-3466**
**Website: http://www.beebemed.org/**

**PERSON IN CHARGE:** Jeffrey M. Fried, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A fully-accredited health care facility providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; Beebe Express lab service; adult day care; home health agency; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management; patient education; and nursing school.

**Millville Emergency Center** of Beebe Medical Center, Route 26, Millville 19930 (302-539-8450). Fully staffed and equipped emergency treatment

centers providing all levels of emergency care from minor ailments or injuries to life threatening conditions. Operates 24 hours per day, seven days per week from Memorial Day to Labor Day.

**Gull House,** located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.

**OTHER LOCATIONS:**

- Beebe Physician Network, Inc., 400 Savannah Road, Suite B, Lewes 19958 (302-645-3555)
- Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645 3232)
- Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3196)
- Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)
- Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (732-3680)
- Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)
- Weekend Walk-In Health Center, 205 Atlantic Ave., Millville 19967 (302-541-4175)
- Bookhammer Outpatient Center @ BHC, 18941 John J. Williams Highway, Rehoboth 19971 (302-645-2400)
- Bookhammer Outpatient Center @ BHC, "Express Testing" (Lab) (302-645-2400)
- BHC Tunnell Center, Medical Office Building Laboratory, 18947 John Williams Hwy., Rehoboth 19971 (302-645-3100 x2660)
- Baylis Rehabilitation Center @ BHC, Physical Therapy, Occupational Therapy, Speech & Language Pathology, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2424
- Bookhammer Outpatient Center @ BHC, Diagnostic Imaging, 18941 J John Williams Hwy., Rehoboth 19971 (302-645-2401)
- Beebe Lab Express, 5 Point Plaza, 1111 Hwy. One Unit 6-B, Lewes

19958 (302-644-9344)

- Beebe Lab Express, 205 Atlantic Ave., Millville 19967 (302-539-1602)
- Beebe Lab Express, 614 Mulberry Street, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, Suite 200, 232 Mitchell St., Millsboro 19966 (302-934-5052)
- BMC Millville Emergency Laboratory, 205 Atlantic Ave., Millville 19970 (302-539-8749)
- Beebe Lab Express, 20163 Office Circle, Suite 106, Georgetown 19947 (302-856-7781)
- Beebe Home Health Agency, 20232 Ennis Road, Georgetown 19947 (302-854-5210)
- Millsboro Physical Therapy, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Physical Therapy, Creekside Plaza, Suite 7, 203 Atlantic Ave., Millville 19967 (302-539-6404)
- Beebe Imaging, 20163 Office Circle Suite 106, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Suite 7, 203 Atlantic Avenue, Millville 19967 (302-539-8749)
- Wound Care/Diabetes Management, 32060 Long Neck Road, Millsboro 19966 (302-947-2500)
- Millville Emergency Center, 205 Atlantic Ave., Millville, DE 19967 (302-539-8450)
- Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)
- BMC Public Relations & Community Health, 424 Savannah Road, Lewes 19958 (302-645-3221)
- Patient Financial Services Satellite, 1632 Savannah Road, Suite 12, Lewes 19958 (302-645-3100 x2280)
- Beebe School of Nursing, 424 Savannah Road, Lewes 19958 (302-645-3251)

**HOURS OF OPERATION:** 24 hours at hospital, varies at other locations

**ELIGIBILITY:** Open to those in need of medical care

**AREA SERVED:** Sussex County and surrounding areas

**OBTAINING SERVICE:** Physician referral or call 302-645-3332

**FEES:** Yes

## BELVEDERE STATE SERVICE CENTER (DSSC, DHSS)

**310 Kiamensi Road**
**Wilmington, DE 19804**
**302-995-8545**

**PERSON IN CHARGE:** E. M. Saunders, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing for various State agencies offering human services. **Division of State Service Centers:** Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. **Division of Public Health:** Dental Clinic.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Newport-Belvedere, Elsmere, and Marshallton areas, some of Wilmington 19805

**OBTAINING SERVICE:** Call for appointment, walk in

**FEES:** Vary by program

## BERNARD AND RUTH SIEGEL JEWISH COMMUNITY CENTER

**101 Garden of Eden Road**
**Wilmington, DE 19803**
**302-478-5660**
**Website: www.siegeljcc.org**

**PERSON IN CHARGE:** Ivy Harlev, Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides educational, recreational, cultural and social programs for all ages. **Health and Physical Education** offers a variety of fitness and swim programs. Site has full indoor recreational facilities including state-of-the-art fitness center and outdoor recreational facilities, housed at adjacent Family Campus. **The Children's Center of the JCC** provides services for children including full and part-time day care and pre-school. After-school care, school vacation programs and summer day camp program are offered. **Teen Services** include college search programs, SAT courses, various classes, and trips. **Adult Services** includes awareness and public affairs programs, trips and community concert performances. **Senior Center** offers recreational and social programs for persons ages 62 and over; hot kosher meals served Mon. – Fri., trips, crafts, speakers, public event seminars, discussion groups, social and health issues.

**HOURS OF OPERATION: Wilmington**: 8:00 a.m.–6:00 p.m., Sun.; 6:00 a.m.–10:00 p.m., Mon.–Thurs.; 6:00 a.m.–6:00 p.m., Fri.; 8:00 a.m.–6:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in for tour

**FEES:** Vary with services

## BETHANY CHRISTIAN SERVICES

**260 Chapman Road, Suite 201G**
**Newark, DE 19702**
**302-369-3470**
**Pregnancy counseling line: 1-800-238-4269**
**Website: Bethany.org**
**Email: JBrown@Bethany.org**

**PERSON IN CHARGE:** Jennifer Chantz, Branch Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides birthparent counseling, family assessment, and networking support; education to prepare for adoptive parenthood; support throughout the adoption process including post-adoption visits; development of open, semi-open, or confidential plan for domestic infant adoptions; facilitation of adoptive family-birthparent communication as agreed upon; assistance with legal requirements and

finalization; education and assistance regarding interstate procedures; services for adoptive families in designated or attorney-facilitated adoption. Placement of older and special needs children now available/waiting in state systems; international adoption—16 countries.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Thurs. Evening appointments available.

**ELIGIBILITY:** Vary according to adoptive program.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** Vary by service.

## BETTER BUSINESS BUREAU OF DELAWARE, INC.

**60 Read's Way**
**New Castle, DE 19720**
**302-230-0108**
**Website: www.delaware.bbb.org**

**PERSON IN CHARGE:** Christine R. Sauers

**STATUS:** Not for profit 501 (c) 6

**SERVICE DESCRIPTION:** Provides reliability reports on businesses; reviews and handles business/customer disputes; offers mediation and/or arbitration of business-customer disputes; supplies advice and guidance concerning the buying of products and services; and provides services in consumer education. **Better Business Bureau Foundation 501 (c) 3:** Consumer education and information.

**HOURS OF OPERATION:** 9:00 a.m.-12:00 noon, Mon.-Fri.; 1:00 p.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## BIG BROTHERS BIG SISTERS OF DELAWARE, INC.

**105 Robino Court**
**Suite 413**
**Wilmington, DE 19804**
**302-998-3577**
**Website: www.bbbsde.org**

**PERSON IN CHARGE:** Joseph J. Duffy, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Adult volunteers are matched with boys and girls from single parent homes in order to develop friendly, supportive, goal-oriented mentor relationships. Mentors are also provided to adolescents to help explore different career paths.

**OTHER LOCATIONS:**

- 838 Walker Road, Suite 22-2, Dover 19904 (302-674-2486)
- 111-A N. Bedford St., Georgetown 19947 (302-856-2918)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6-17, from single parent homes

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## BIRTH TO THREE EARLY INTERVENTION SYSTEM (DMS, DHSS)

**Main Building, 2nd Floor**
**1901 North DuPont Highway**
**New Castle, DE 19720**
**302-255-3134**
**Fax: 302-255-4407**
**Website: www.dhss.delaware.gov/dms/epqc/birth3/directory.html**

**PERSON IN CHARGE:** Rosanne Griff-Cabelli, Part C Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Administrative arm of the statewide Early Intervention System for Infants and Toddlers with Disabilities, Part C. Responsible for public awareness, the Interagency Coordinating Council,

the Central Directory of Services for Young Children with Special Needs, the Growing Together Portfolio Project and statewide policies and training. Provides family support activities.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children (birth to age three) with developmental delays/ disabilities, regardless of income, served by Child Development Watch.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional or parent.

**FEES:** Service Coordination, evaluation for eligibility and IFSP development are provided by Child Development Watch at no cost to families. Commercial Insurance and Medicaid may be applied to services provided, as identified on the Individualized Family Service Plan (IFSP). Part C is the payor of last resort.

## BIRTHRIGHT OF DELAWARE, INC.

**1311 N. Scott Street**
**Wilmington, DE 19806**
**Office: 302-656-7080**
**24 hour Hotline: 1-800-550-4900**
**Website: www.birthrightofdel.net**
**Email: birthrightofdel@verizon.net**

**PERSON IN CHARGE:** Nan Bernardo, Exec. Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers emotional and practical support to any woman facing an unexpected pregnancy. All services are free and confidential and include pregnancy testing, support counseling and friendship, options counseling, maternity and infant clothes and books. Also provides community referrals for such items as medical care, child care, parenting classes, food, clothing, furniture, transitional housing, transportation, and job training.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon., Tues., Thurs. & Fri; 11:00 a.m.–7:00 p.m., Wed.

**ELIGIBILITY:** Pregnant women of all ages and their families

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment or walk in

**FEES:** None

## BLOOD BANK OF DELMARVA, INC.

**100 Hygeia Drive**
**Newark, DE 19713**
**302-737-8400**
**Website: www.delmarvablood.org**

**PERSON IN CHARGE:** Robert L. Travis, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides blood assurance coverage for all members. Collects, processes, and distributes blood and blood products to 17 hospitals in Delaware and on the Eastern Shore of Maryland. Provides reference laboratory service to hospitals. Provides education, video, and lecture programs on blood to the medical community, local companies/ organizations, and the public.

**DONOR LOCATIONS:**

- Christiana Center, 100 Hygeia Dr., Newark 19713 (302-737-8400)
- Wilmington Center, 913 Market St., Wilmington 19801 (302-737-8400)
- Dover Center, 221 Saulsbury Rd., Dover 19901 (888-825-6638)
- Other locations in Salisbury, MD
- 3 mobile units travel on the Delmarva Peninsula to 31 locations.

**HOURS OF OPERATION:** Mon.-Sat., Hours vary

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware; Cecil County, MD; Eastern Shore of MD

**OBTAINING SERVICE:** Call for information

**FEES:** Membership: $5 (senior discounts)

## BOY SCOUTS OF AMERICA, DEL-MAR-VA COUNCIL, INC.

**100 N. 10th Street, Suite 915**
**Wilmington, DE 19801**
**302-622-3300**

**PERSON IN CHARGE:** Patrick Sterrett, Scout Executive

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides multiple activities by age groups

through programs conducted by volunteer leaders. Strong emphasis on outdoor related programs and career education: Tiger Cubs (boys), age 6; Cub Scouts (boys), ages 7-10; Boy Scouts (boys), ages 11-17; and Explorers (co-ed), ages 15–20, and Venture Crew, ages 15-21 (coed).

**OTHER LOCATIONS:**

- Henson Scout Reservation, Sharptown, MD 21861
- Rodney Scout Reservation, Northeast, MD 21901
- CSB (Community Service Building), Wilmington, DE 19801

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6-20

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: $15.00

## BOYS AND GIRLS CLUBS OF DELAWARE, INC.

**General Office**
**669 S. Union Street**
**Wilmington, DE 19805**
**302-658-1870**
**Website: www.bgclubs.org**

**PERSON IN CHARGE:** George Krupanski, Jr., President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A licensed child care guidance organization for children ages 6-20 provides behavior guidance, helping youth build self-esteem and achieve personal development. Offers a diversified program including: fine arts, homework help, tutoring, computers, crafts, library activities, gamesroom activities, special interest groups, indoor swimming, varsity and intramural athletic leagues, informal and low-organized games, drug/alcohol prevention, teen sexual abstinence programs, violence behavior prevention.

**OTHER LOCATIONS:**

**Wilmington**

- Brandywine Springs Elementary, 2916 Duncan Rd., Wilmington 19808 (302-636-3734)
- Clarence Fraim Club, 669 S. Union St., Wilmington 19805 (302-655-4591)

- H. Fletcher Brown Club, 1601 N. Spruce St., Wilmington 19802 (302-656-1386)
- Highlands Elementary, 2100 Gilpin Ave., Wilmington 19805 (302-658-3886)
- Linden Hill Elementary, 3415 Skyline Drive, Wilmington 19808 (302-454-3406)
- Pulaski Elementary, 1300 Cedar Street, Wilmington 19805
- Richardson Park Elementary, 16 Idella Dr., Wilmington 19805 (302-992-5570)

**New Castle County**

- Appoquinimink Club, 14 S. Broad St., Middletown 19709 (302-378-7620)
- Brader Elementary, 107 Four Seasons Parkway, Newark 19702 (302-547-2913)
- Brick Mill Elementary, 378 Brick Mill Rd., Middletown 19709 (302-218-9507)
- Cedar Lane Elementary, 12 Cedar Lane, Middletown 19709
- Claymont Club, 3301 Green St., Claymont 19703 (302-792-1882)
- Greater Newark Club, 1 Positive Place, Newark 19702 (302-836-6464)
- New Castle Club, 19 Lambson Lane, New Castle 19720 (302-655-8569)
- North Star Elementary, 1340 Little Baltimore Rd., Hockessin 19707
- Olive B. Loss Elementary, 200 Brennan Blvd., Bear, DE 19701 (302-463-8132)
- Porter Road Elementary, 500 Caledonia Way, Bear, DE 19701 (302-383-7470)

**Kent County**

- Allen Frear Elementary, 23 Sorghum Mill Rd., Camden 19934
- Charlton School, 278 Sorghum Mill Road, Camden 19984 (302-757-5108)
- Clayton Elementary, 510 W. Main St., Clayton 19938 (302-653-8587)
- Dover AFB-Club, 3499 Cypress St., Dover AFB, Dover 19902 (302-677-6376)
- Liberty Court Club, 289 Walker Rd., Apt. A-15, Dover 19904 (302-674-0823)

- McIlraine Early Childhood Center, 11 E. Walnut Street, Magnolia 19962 (302-270-5820)
- Nellie Hughes Stokes Elementary, 3874 Upper King Road, Dover 19904
- Simon Circle Club, 375 Simon Circle, Dover 19904 (302-678-5182)
- Smyrna Club, 240 E. Commerce St., Smyrna 19977 (302-659-5610)
- Smyrna Elementary, 121 S. School Lane, Smyrna 19977 (302-653-8588)
- Smyrna North Elementary, 365 N. Main St., Smyrna (302-653-8989)
- Star Hill Elementary, 594 Voshells Mill Road, Dover 19901
- Sunnyside Elementary, 123 Rabbit Chase Road, Smyrna 19977
- W. B. Simpson Elementary, 5 Old North Rd., Camden 19934
- W. Reily Brown Elementary, 360 Webbs Lane, Dover 19904

**Sussex County**

- Dagsboro, 28154 Lighthouse Crossing, Unit 2, Dagsboro 19939 (302-732-6636)
- Georgetown Club, 115 N. Race St., Georgetown 19947 (302-856-4903)
- Greater Milford Club, 105 N.E. Front St., Milford 19963 (302-422-4453)
- Laurel Club, 454 Central Ave., Laurel 19956 (302-875-1200)
- Milton Elementary, 512 Federal St., Milton 19968 (302-684-1220)
- Oak Orchard, 31550 Oak Orchard Rd., Millsboro 19966 (302-945-2244)
- Western Sussex Club, 113 Arch St., Seaford 19973 (302-628-3789)
- Woodbridge Elementary, Governors Ave., Greenwood 19950 (302-629-4539)

**HOURS OF OPERATION:** (hours may vary by location)
(School Year) 3:30 p.m.-9:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.
(Summer) 7:00 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6 - 20

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: $15.00 - $20.00

## BRAIN INJURY ASSOCIATION OF DELAWARE

**P.O. Box 1897**
**Dover, DE 19903**
**302-346-2083**
**Toll Free: 1-800-411-0505**
**Fax: 1-888-258-3694**
**Website: www.biade.org**

**PERSON IN CHARGE:** Esther Curtis, Executive Director; Devon Dorman, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Advocates for and with survivors of traumatic brain injury to secure and develop community-based services for survivors and their families. Supports research to enhance lives of survivors and their families. Promotes prevention of brain injury through public awareness, education, and legislation.

MEETING LOCATIONS:

- **New Castle County**: Third Thursday of each month except December at 7:00 p.m. Facilitators: Margie and John Goodier (302-378-0375). A.I. duPont Hospital for Children, 1600 Rockland Rd., Wilmington. Note: To attend pre-meeting dinner group (at your expense) contact Matt (302-998-0782) or David (302-453-1634) by the Tuesday before the meeting and meet at Hollywood Grille at Concord Pike & Murphy Road.
- **Kent County:** Second Tuesday of each month at 7:00 p.m. Facilitators: Becky Bolt & Devon Dorman (302-346-2083). Location: 840 Walker Road, Suite A, Dover, DE.
- **Sussex County - Daytime:** First and Third Tuesday of each month from 1:00 p.m-3:00 p.m. Facilitators: Beverly & Ed Bell (302-537-9016). Location: Millville Volunteer Fire Company, Route 26, Millville, DE.
- **Sussex County – Nightime:** Third Monday of each month at 7:00p.m. Facilitator: Brenna Meixner (800-411-0505). Location: Easter Seals facility, Route 113, Georgetown, DE.
- **Salisbury, MD:** Second Tuesday of each month at 6:00 p.m. Facilitator: Dr. Glenwood Brooks (410-546-4600 or 800-938-4600). Location: Chesapeake Rehabilitation Hospital, Employees' Dining Room, Rt. 50 and Tilghman Road, Salisbury, MD.

**HOURS OF OPERATION:** Resource Center open Monday through Friday, 8:00 a.m.-1:00 p.m. Support group meetings are held on a regular monthly basis.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## BRANDYWINE COUNSELING & COMMUNITY SERVICES

**2713 Lancaster Avenue**
**Wilmington, DE 19805**
**302-656-2348**
website: www.brandywinecounseling.org

**PERSON IN CHARGE:** Lynn M. Fahey, Ph.D., CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Outpatient behavioral health treatment center provides a full range of services to help persons and their families living with mental health, addiction, and HIV-related challenges; including: Medication Assisted Treatment; individual and group therapy; services for criminal justice referrals; outpatient and intensive outpatient behavioral health programs; case-management programs specific to HIV/AIDS clients, homeless, pregnant women, and chronic substance abusers; on-site infectious disease clinic; prevention programs for youth and their families; community outreach; confidential HIV counseling and testing; needle exchange; psychiatric and mental health therapy; clothing closet; and residential treatment for women and their children.

**HOURS OF OPERATION:** Lancaster Center: Mon.-Thurs, 5 a.m.-7 p.m.; Fri., 5 a.m.-2 p.m.; Sat., 6 a.m.-9 a.m.; Sun., 7 a.m.-10 a.m.; Newark Center: Mon.-Tues., 5 a.m.-8 p.m.; Wed.-Fri., 5:00 a.m.-2:00 p.m.; Sat., 6 a.m.-8 a.m.; Sun., 7 a.m.-9 a.m.; Alpha Center: Mon.-Thurs., 7 a.m.–7 p.m.; Fri., 7 a.m.–3 p.m.; Alpha North Wilmington Center: Mon.-Thurs., 8:30 a.m.-7 p.m.; Fri, 8:30 a.m.–3 p.m.; Georgetown Center: Mon.-Tues., 8 a.m.–8 p.m.; Wed.-Fri.; 8 a.m.-4:30 p.m.

**OTHER LOCATIONS:**

- Newark Center: 24 Brookhill Dr., Newark 19702 (302-454-3020)
- Alpha Center: 2500 W. 4th St., Wilmington 19805 (302-472-0381)
- Outreach Center: 2814 Lancaster Ave., Wilmington 19805 (302-655-9880)

- Alpha North Wilmington Center, 500 Duncan Rd., Suite 144, Wilmington 19809 (302-225-8008)
- Georgetown Center: 528 E. Market St., Georgetown 19947 (302-856-4700)
- Lighthouse Program: 13726 South Old State Rd., Ellendale 19941 (302-424-8080)

**ELIGIBILITY:** Ages 18 and over and a Delaware resident.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment or walk-in for intakes, first come, first served.

**FEES:** Sliding scale

## BRANDYWINE NURSING AND REHABILITATIVE CENTER

**505 Greenbank Road**
**Wilmington, DE 19808**
**302-998-0101**
**Website: www.brandywinenursing.org**

**PERSON IN CHARGE:** Fred DiBartolo, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** In-patient skilled nursing and rehabilitation center. Provides medical treatment and rehabilitation including physical therapy, occupational therapy, and speech therapy; progressive activities program for residents; extensive participation by religious and community groups. In-house optometric, dental, and podiatry services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Persons needing long term nursing care and rehabilitation

**AREA SERVED:** Delaware, Pennsylvania, and New Jersey

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## BRANDYWINE SENIOR CENTER

**Claymont Community Center**
**3301 Green Street**
**Claymont, DE 19703**
**302-798-5562**
**Website: www.claymontcenter.org**

**PERSON IN CHARGE:** Phyllis A. Hicks

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noon-time meals, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics and pottery, billiards, transportation, physical fitness program, computer classes, recreation, socialization, information and referral.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Claymont and vicinity

**OBTAINING SERVICE:** Call or walk in. Reservations required for some activities.

**FEES:** Donation requested for meals

## BRIDGEVILLE SENIOR CITIZENS, INC.

**414 Market Street**
**Bridgeville, DE 19933**
**302-337-8771**

**PERSON IN CHARGE:** Fran Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides daily hot meal, transportation, educational programs, information and referral, social and recreation programs, and an outreach program.

**HOURS OF OPERATION:** 9:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Bridgeville and surrounding area

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## BRIDGEVILLE STATE SERVICE CENTER (DSSC, DHSS)

**400 Mill Street**
**Bridgeville, DE 19933**
**302-337-8261, 302-856-5350**

**PERSON IN CHARGE:** Regina Headley-Marvel, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides neighborhood, residential and general services. Houses the following services: **Division of Vocational Rehabilitation**; **Division of Social Services**; and **Division of State Service Centers** - Community Resource and Assistance Services and Emergency Assistance Program, Kinship Care, Teen Vouchers, and Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Bridgeville

**OBTAINING SERVICE:** Referral, walk in

**FEES:** Vary by service

## BROADMEADOW HEALTHCARE

**500 South Broad Street**
**Middletown, DE 19709**
**302-449-3400**
**Website: www.broadmeadowhealthcare.com**

**PERSON IN CHARGE:** Don Boger, NHA Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Short and long term rehabilitation and skilled nursing services for the elder population in Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Preadmission screening for level of care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Medicare and Medicaid approved

## BUREAU OF ORAL HEALTH AND DENTAL SERVICES (DPH, DHSS)

**417 Federal Street**
**Dover, DE 19901**
**302-744-4701**

**PERSON IN CHARGE:** Robert Sundquist, D.M.D., Acting Dental Director; Barbara Antlitz, Acting Bureau Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides preventive and restorative dental care for children through age 20 on Medicaid.

**SERVICE LOCATIONS:**

**New Castle County:**

- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)

**Kent County:**

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5120)

**Sussex County:**

- Georgetown State Service Center, 546 Bedford St. Extension, Georgetown, 19947 (302-856-5240)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7160)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2009)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 20 and younger; Medicaid eligible

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## BUSH EARLY EDUCATION CENTER

**101 Whitby Drive**
**Sharpley**
**Wilmington, DE 19803**
302-479-1617
**Website: www.k12.de.us/bush**

**PERSON IN CHARGE:** Kristina J. Viar, Principal

**STATUS:** Public

**SERVICE DESCRIPTION: Great Beginnings Program:** Provides early childhood education, speech/language, occupational, and physical therapies to 3 and 4 year old children with developmental delays; enrolls children from the community, ages 3 and 4, to participate in preschool program with special needs peers; program staff services developmentally delayed students in their private community preschool placements; staffed by degreed certified teachers and therapists, including physical education and music, as well as a psychologist and social worker.

**HOURS OF OPERATION:** 9:00 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 3 and 4 year olds with or without developmental delays

**AREA SERVED:** Brandywine School District residents and/or children attending child care in the Brandywine School District

**OBTAINING SERVICE:** Referrals by Child Development Watch, Childfind, pediatrician, parents, and preschools

**FEES:** Free for developmentally delayed students; minimal charge for others

## C & D SENIOR CENTER

**100 Liberty Terrace**
**Newark, DE 19702**
**302-323-2630**
**Fax: 302-323-4937**

**PERSON IN CHARGE:** Susan Shertok, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noon-time meal, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics, games, transportation, and physical fitness program.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Red Lion, Newark, Bear, and Delaware City

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals and craft projects. Bus fee required for daily pick-up and long distance trips.

## CALVARY BAPTIST CHURCH CLOTHES CLOSET

**215 E. Delaware Avenue**
**Newark, DE 19711**
**302-368-4904**

**PERSON IN CHARGE:** Rev. Bruce G. Martin, Pastor; Rebecca Boothe, Secretary

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Clothes closet is open to everyone on Saturday mornings.

**HOURS OF OPERATION:** Sat., 9:00 a.m.-12:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide.

**OBTAINING SERVICE:** Walk in

**FEES:** None

## CAMELOT (DIAMOND STATE YOUTH, INC.)

**1413 Lore Avenue**
**Wilmington, DE 19809**
**302-762-6360**
**Website: www.Camelot1413@AOL.com**

**PERSON IN CHARGE:** Jonathan Fiske, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential homes for male, dependent, neglected and adjudicated youth. Camelot A Home for Boys (under the corporate name of Diamond State Youth, Inc.) has a holistic approach to reaching today's teenage boys at risk. Services include job development, placement, referral, recreation, athletics, tutoring, cultural activities and

speakers, motivational and building self-esteem activities, counseling (family, individual, parent-child, and groups), independent living classes, and behavior modification programs.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Males, ages 8-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court, juvenile correction, and agency referrals

**FEES:** None

## CAMP REHOBOTH

**37 Baltimore Avenue**
**Rehoboth Beach, DE 19971**
**302-227-5620**
**Website: www.CAMPRehoboth.com**
**Email: info@Camprehoboth.com**

**PERSON IN CHARGE:** Steve Elkins, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers services for the gay, lesbian, bisexual, and transgender community, including support groups for men and women; HIV prevention services such as outreach, HIV testing and counseling, sexual health counseling, and condom distribution; education and outreach to the at-large community including sensitivity training seminars and printed materials to promote positive images of gay and lesbian persons and others; networking and information resources by publishing a newsletter and functioning as an alternative tourist board; health programming for gays and lesbians.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available. Saturday and Sunday hours May-August.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

## CANCER CARE CONNECTION, INC.

**Delaware Technology Park**
**1 Innovation Way, Suite 400**
**Newark, DE 19711**
**Offices: 302-266-9686; 302-266-8050; Toll Free, 866-266-7008**
**Website: www.cancercareconnection.org**
**Email: info@can-connect.org**

**PERSON IN CHARGE:** Janet F. Teixeira, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, referrals, coaching, and compassionate listening to people affected by cancer. The service is free and provided over the phone. Information and referrals range from everyday local solutions to selected global cancer information sources. Experienced health professionals help callers assess their individual needs, identify relevant questions and provide coaching and resources to find answers. Oncology nurses on call for additional assistance.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** People affected by cancer

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## CANCER CENTER OF THE CHRISTIANA CARE HEALTH SYSTEM

**Helen F. Graham Cancer Center**
**4701 Ogletown-Stanton Road, Suite 1213**
**Newark, DE 19713**
**302-623-4500**
**Attention: Cecilia Touchstone**
**Website: www.christianacare.org**
**Email: ctouchstone@christianacare.org**

**PERSON IN CHARGE:** Medical Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Develops and operates a community based multidisciplinary cancer program for the improved prevention, detection, diagnosis, treatment, rehabilitation, and continuing care of cancer patients.

Offers professional educational opportunities, consultation, and joint program planning to agencies attempting to develop programs to benefit cancer patients and families. Provides information concerning the Cancer Program. Through statewide referrals, offers adjuvant and advanced treatment for cancer patients with a wide variety of malignant diseases utilizing nationally accepted protocols involving treatment, rehabilitation, prevention, and follow-up. Provides weekly in-service education programs for health professionals. Education programs are also available for patients and their families. See the following list of **acute care hospitals** where cancer patients might be treated as inpatients or outpatients.

**LOCATIONS:**

**Acute Care Hospitals:**

- Beebe Hospital, 424 Savannah Rd., P.O. Box 226, Lewes 19958 (302-645-3300)
- Kent General Hospital, 640 S. State St., Dover 19901 (302-734-4701)
- Milford Hospital, P.O. Box 199, Milford 19963 (302-422-3311)
- Nanticoke Hospital, 801 Middleford Rd., Seaford 19973 (302-629-6611)
- Peninsula General Hospital, W. Locust St., Salisbury, MD (301-546-6400)
- Salem County Memorial Hospital, Woodstown Rd., Salem, NJ 08079 (609-935-1000)
- St. Francis Hospital, 700 N. Clayton St., Wilmington 19805 (302-421-4100)
- Union Hospital, Singerly Ave., Elkton, MD 21921 (301-398-4000)
- Veterans Administration Hospital, 1601 Kirkwood Hwy., Wilmington 19805 (302-994-2511)

**Christiana Care Health System:**

- Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4680)
- Christiana Hospital, 4755 Ogletown-Stanton Rd., Wilmington 19718 (302-428-4680)

**HOURS OF OPERATION:** 8:30 a.m.-5 p.m., Mon.-Fri.

**ELIGIBILITY:** Cancer patients and families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## CANINE PARTNERS FOR LIFE

**230 Whitehorse Road**
**Cochranville, PA 19330**
**610-869-4902**
**Website: www.k94life.org**
**Email: info@k94life.org**

**PERSON IN CHARGE:** Darlene Sullivan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trains service dogs to assist people with physical disabilities. Service dogs can retrieve dropped objects, tug clothing off, open/close doors, operate light switches/door buttons/elevator buttons, pay cashiers, alert of upcoming seizures, and provide balance for someone who has difficulty walking. Also provides home companion dogs to all ages and all types of disabilities to provide therapeutic companionship in the home environment.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves all ages, placing service and home companion dogs to assist people with disabilities.

**AREA SERVED:** Statewide and nationwide

**OBTAINING SERVICE:** Application and interview

**FEES:** Donation of $1,000.00 – $3,000.00, depending on income; $600.00 for Home Companion Dog.

## CAPE HENLOPEN FOOD BASKET, INC.

**34688 Jiffy Way**
**(Adjacent to New Life Thrift Shop)**
**Lewes, DE 19958**
**302-644-7727**

**Mailing Address:**
**P.O. Box 567**
**Nassau, DE 19969**

**PERSON IN CHARGE:** Tom Starnes, President

**STATUS:** 501C3 not for profit

**SERVICE DESCRIPTION:** Provides emergency food.

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon., Wed., and Fri.

**ELIGIBILITY:** Accept walk-ins in need and serve clients three times during

emergency; then refer clients to Social Services; ongoing service based on assessment from Social Services.

**AREA SERVED:** Cape Henlopen School District

**OBTAINING SERVICE:** Must have identification.

**FEES:** None

## CAPE HENLOPEN SENIOR CENTER, INC.

**11 Christian Street**
**Rehoboth, DE 19971**
**302-227-2055**
**Fax: 302-226-0961**
**Website: www.capehenlopenseniorcenter.org**

**PERSON IN CHARGE:** Juanita J. Morch, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides social activities, outreach services and educational programs. Provides free transportation to the Lewes, Dewey, and Rehoboth area including grocery shopping, banks, post office, and mini trips to malls, museums.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over, retired, handicapped, or disabled

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual donation requested: $20.00

## CAPITOL HEALTHCARE SERVICES – CADIA REHABILITATION AT CAPITOL

**1225 Walker Road**
**Dover, DE 19904**
**302-734-1199**

**PERSON IN CHARGE:** Lisa M. Sierer, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Long term in-patient skilled nursing.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, Medicaid approved, and free of communicable disease

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## CASA SAN FRANCISCO/A CATHOLIC CHARITIES PROGRAM –Adult Emergency Shelter

**127 Broad Street**
**P.O. Box 38**
**Milton, DE 19968**
**302-684-8694, 302-684-8708**

**PERSON IN CHARGE**: William Post, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides nutrition services including Food Coop Club and emergency food; free blood pressure screening; referral services to available resources including health care and fuel assistance; 10 bed emergency housing shelter (screening by Casa staff, 8:30 a.m. - 4:30 p.m.); Emergency assistance for rents, utilities, and mortgages.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.; **Shelter**: 24 hours a day, 7 days a week

**ELIGIBILITY:** Low-income

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Agency referral, call for appointment

**FEES:** None. Clients may be required to pay a portion of a utility or rent bill before assistance can be provided.

## CATHEDRAL OF ST. PETER'S SETON CENTER

**Seton Center**
**501 West Street**
**Wilmington, DE 19801**
**302-654-2275**

**PERSON IN CHARGE:** Sister Mary George Barlow, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Networks** with other agencies in order to aid those in need. **Food Referrals**: Food provided to clients from local pantries.; **Emergency Assistance**: Monetary assistance to prevent eviction or electric shut-off, also help to establish a payment plan.

**HOURS OF OPERATION:** 10:00 a.m.-12:00 p.m., Mon.-Thurs.; Appointments for monetary assistance.

**ELIGIBILITY:** Open

**AREA SERVED:** Zip codes 19801, 19802, and 19805.

**OBTAINING SERVICE:** Walk in for food vouchers; call for appointment for monetary assistance to prevent eviction or electric shut-off when funds are available.

**FEES:** None

## CATHOLIC CHARITIES, INC. OF THE DIOCESE OF WILMINGTON

**2601 W. 4th Street**
**P.O. Box 2610**
**Wilmington, DE 19805-0610**
**302-655-9624**

**1155 Walker Road**
**Dover, DE 19904**
**302-674-1600**

**406 S. Bedford Street, Suite 9**
**21801Georgetown, DE 19947**
**302-856-9578**

**1201 Pemberton Drive, Suite 1A**
**Salisbury, MD**
**410-749-1121**

**Fax: 302-655-9753**
**Website: www.cdow.org/charities.html**

**PERSON IN CHARGE:** Richelle A. Vible, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services provided include behavioral health treatment, adoption, group care for children, maternity home services, crisis alleviation, food and shelter, support for persons living with HIV/AIDS, intervention programs for perpetrators of domestic violence, marriage preparation, day care support, assistance with immigration needs, a thrift store, social justice education, and support for community organizing.

**OTHER LOCATIONS:**

- Bayard House, 300 Bayard Ave., Wilmington 19805 (302-654-1184)
- Casa San Francisco, 127 Broad St., Milton, 19968 (302-684-8694)

- Seton Villa Residence, 800 Bellevue Rd., Wilmington 19809 (302-762-2982)
- Thrift Store, 1320 E. 23rd St., Wilmington 19802 (302-764-2717)
- Marydale Retirement Village, 135 Jeandell Drive, Newark 19713 (302-368-2784)
- Seton Center, P.O. Box 401, Princess Anne, MD 21853 (410-651-9608)
- Toll-free, 24 Hour Pregnancy Counseling Hotline (1-877-225-7870)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.–Fri. (hours vary by location and program)

**ELIGIBILITY:** Many programs have no restrictions for service. Some financial assistance programs do require proof of income eligibility. Call for further information.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; call for appointment; referral; walk-in (Thrift Store)

**FEES:** Sliding scale. Fees vary by program.

## CATHOLIC CHARITIES THRIFT CENTER

**1320 E. 23rd Street**
**Wilmington, DE 19802**
**302-764-2717**

**PERSON IN CHARGE:** Diane Giovannozzi, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sells reasonably priced used furniture, clothing, appliances, and household items. New mattresses also available. Used reconditioned box springs and mattresses also available.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-3:00 p.m.; Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** Yes, with exceptions for emergency needs

## CENTER FOR COMMUNITY RESEARCH AND SERVICE

**Graham Hall, Room 297**
**University of Delaware**
**Newark, DE 19716**
**302-831-6780**

**PERSON IN CHARGE:** Dr. Steven W. Peuquet

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Public service unit which provides training, technical assistance and applied research to nonprofit organizations and government agencies. With a staff skilled in the fields of planning, program evaluation, community economic development, and agency management and governance, seeks to assist agencies concerned with improving the quality of life for economically disadvantaged Delawareans.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Agencies, groups, and organizations dedicated to community improvement

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## CENTRAL DELAWARE HABITAT FOR HUMANITY

**P.O. Box 63**
**Dover, DE 19903**
**302-698-1939**
**Website: http://www.centraldelawarehfh.com**
**Email: info@centraldelawarehfh.com**

**PERSON IN CHARGE:** Jocelyn McBride, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Builds simple, decent, affordable homes throughout Kent County in partnership with very low and low income people.

**ELIGIBILITY:** Resident of or worked in Kent Count at least one year; Demonstrated need for housing; Ability to pay; Ability to partner

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Website, call for information

**FEES:** No fee for service; however, applicant does pay for cost of home.

## CENTREVILLE SCHOOL

**6201 Kennett Pike**
**Wilmington, DE 19807**
**302-571-0230**
**Website: www.centrevilleschool.org**

**PERSON IN CHARGE:** Denise Orenstein, Head

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** School for children with learning disabilities. Provides full educational program with integrated services of occupational and speech/language therapy; educational tutoring and therapy; and parent workshops for both in-house and outside referrals.

**HOURS OF OPERATION:** 8:00 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-14

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## CHANDLER HEIGHTS

**2 Chandler Heights**
**Eskridge Highway and Chandler Street**
**Seaford, DE 19973**
**302-629-6522**

**PERSON IN CHARGE:** Danielle Green, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides housing for very low income families (Section 8 subsidized rental housing).

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## CHEER, INC.

**546 S. Bedford Street**
**Georgetown, DE 19947**
**Administrative Offices: 302-856-5187**
**Fax: 302-856-5451**
**Website: www.cheerde.org**

**PERSON IN CHARGE:** Arlene Littleton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: CHEER Home Services** (302-854-9555, 302-854-9562): provides Home Health aide services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite, and running errands. **CHEER Nutrition** (302-856-5187): provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals, and all meals are monitored by a registered dietitian. **CHEER Transportation** (302-856-4909 or 302-856-5641)**:** provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips, and all buses equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers. **CHEER Care Management:** Information, referral, and counseling services to assist mature adults to remain in their own homes. **CHEER Community Resources:** Provide variety of services to mature adults of Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, multi-generational clown troupe, grocery store on wheels "Store-to-Door Services", telephone reassurance program and friendly visits to homebound elderly, homebound meal delivery, and respite for caregivers of older adults and adults with physical disabilities. **CHEER Community Center:** Multi-purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, dances, concerts, and health screenings. The Fit "N" Fun Center offers professional equipment, a Multi-Purpose Banquet Room is available for public rental with dining for up to 420 (700 concert style), catering service available, and a performance stage. **CHEER Apartments** are staffed by on-site management and maintenance personnel. Offers affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. Adjacent to the CHEER Community Center and managed by East Coast Property Management.

**CHEER Center Locations**

- CHEER Center at Georgetown, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5187)

- CHEER Community Center at Georgetown, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)
- CHEER Apartments, 1000 Clark Dr., Georgetown 19947 (302-856-6676)
- West Street Manor Apartments (CHEER), 700 Mason Ave., Harrington 19953 (302-398-9043)
- CHEER Activity Center at Greenwood, 41 Schulze Road, Greenwood 19950 (302-349-5237)
- CHEER at Lewes, Harbour Lights Center, 34211 Woods Edge Dr., Lewes 19958 (302-645-9239)
- CHEER at Long Neck, Pelican Cove Center, 26089 Long Neck Rd., Millsboro 19966 (302-945-3551)
- CHEER at Ocean View, Coastal Leisure Center, 30637 Cedar Neck Rd., Ocean View, 19970 (302-539-2671)
- CHEER at Roxana, Pyle Health and Social Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-3662)
- CHEER Activity Center at Milton, 308 Front Street, Milton 19968 (302-684-4819)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## CHILD AND HOME STUDY ASSOCIATES

**242 North James Street, Suite 202**
**Wilmington, DE 19804-3168**
**302-475-5433**
**Website: www.chsadoptions.org**
**Email: info@chsadoptions.org**

**PERSON IN CHARGE:** Karen B. Burrill, LSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Prepares home study reports that meet Immigration and Naturalization Service regulations and Interstate Compact requirements. Works cooperatively with placing agencies and takes an

active role in preparing client for adoption. Provides client with an educational presentation addressing many of the adoption related issues that may be met in raising child. Also addresses issues related to adoption of children from abroad who have spent a period of time in an institutionalized setting prior to joining a family.

**OTHER LOCATIONS:** 1029 N. Providence Rd., Media, PA 19063 (610-565-1544)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adults who wish to adopt.

**AREA SERVED:** Delaware, New Jersey, and Pennsylvania (Delaware Valley)

**OBTAINING SERVICE:** Walk in at Media office, call for information, referral, call for appointment, website, and email

**FEES:** Available upon request

## CHILD DEVELOPMENT CENTER; OWENS CAMPUS, DELAWARE TECHNICAL & COMMUNITY COLLEGE

**P.O. Box 610/Seashore Hwy.**
**Georgetown, DE 19947**
**302-855-5950**
**Email: laurieb@dtcc.edu; wbernste@dtcc.edu**

**PERSON IN CHARGE:** Laurie Beauchamp, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves children of DTCC students, staff, and the community. Provides creative programming, assesses needs and develops individualized plans, coordinates with local school districts, and collaborates with on-campus technologies.

**HOURS OF OPERATION:** 7:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 6 weeks to 12 years; ECAP Head Start: 4 years by August 31, income eligible.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information (302-855-5950)

**FEES:** Sliding scale

## CHILD DEVELOPMENT WATCH (DPH, DHSS)

**Northern Health Services**
**2055 Limestone Road**
**Wilmington, DE 19808**
**302-995-8617**

**Southern Health Services**
**18 N. Walnut Street**
**Milford, DE 19963**
**302-424-7300 or 1-800-752-9393**

**Central Intake for referrals: 302-995-8590**

**PERSON IN CHARGE:** Barbara Akenhead, R.N.C., M.S.N., Northern Clinic Manager; M. Diane Foor, Southern Clinic Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides developmental assessment, case management and referrals to community resources for families with infants/toddlers who have developmental delays or disabilities. Services may include: Occupational, Physical, Speech therapies; Early Childhood Education, family training, counseling, social work, hearing/vision services, medical evaluation, psychology, and assistive technology. Medical clinics vary by site. They may include Neonatology, Neurology, Developmental and Genetic Clinics.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children (birth to age 3) with developmental delays/disabilities regardless of income.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Northern Health Services: 995-8590; Southern Health Services: 302-424-7300

**FEES:** Commercial insurance and Medicaid may be applied to services. Part C (Child Development Watch) is payor of last resort. There is no charge for developmental assessment, case management or IFSP (Individual Family Service Plan) development.

## CHILD MENTAL HEALTH SERVICES; DIVISION OF (DSCYF)

**Delaware Youth and Family Center**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2600**

**PERSON IN CHARGE:** Susan A. Cycyk, M.Ed. CRC, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a variety of mental health and substance abuse treatment services to children and adolescents including: outpatient, day, and residential treatment; crisis intervention; and inpatient hospitalization. Services include the Intake and Assessment Service (available only after referring agency has exhausted its diagnostic resources). Cases are reviewed by treatment planning teams who must approve services at the more restrictive levels.

**OTHER LOCATIONS:**

- Statewide Adolescent Clinical Services: New Castle County (302-633-2571)
- Kent and Sussex Counties (1-800-722-7710)
- New Castle County Intake and Assessment Services (302-633-2579)
- Kent County Intake and Assessment Services (302-739-4194)
- Sussex County Intake and Assessment Services (302-422-1425)

**Mobile Crisis Units:** (24 hours a day, 7 days a week)

- Northern New Castle County (302-633-5128 or 1-800-722-7710)
- Southern New Castle County (1-800-969-HELP (4357))
- Kent/Sussex Counties (302-424-HELP (4357))

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (services may vary)

**ELIGIBILITY:** Mentally ill and emotionally disturbed, birth - age 18, and their families. Questions should be directed to division staff at 302-633-2573.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Open

**FEES:** Sliding scale for outpatient services. Possible charge of up to 10% of disposable income for more restrictive levels of service.

# CHILD SUPPORT ENFORCEMENT; DIVISION OF (DCSE, DHSS)

**Churchman's Corporate Center**
**84A Christiana Road**
**New Castle, DE 19720**

**New Castle County Customer Service: 302-577-7171**
**Kent County Customer Service: 302-739-8299**
**Sussex County Customer Service: 302-856-5386**
**Website: www.dhss.delaware.gov/dcse**

**PERSON IN CHARGE:** Charles E. Hayward, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides help in obtaining or modifying child support orders; enforcement of child support orders; wage attachments; federal and state tax intercept programs; collection and disbursement of support payments; paternity testing and establishment; and absent parent location. Services are provided in cooperation with the State Department of Justice, the Family Court, and various other state and federal agencies. Services can also be provided in cases where one of the parents lives in another state by means of the Uniform Interstate Federal Support Act, which provides that states must cooperate with one another in the above named functions.

**OTHER LOCATIONS:**

- Carroll's Plaza, 1114 S. Dupont Highway, Suite 101, Dover 19901 (302-739-8299)
- 9 Academy St., Georgetown 19947 (302-856-5386)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon., Tues., Wed., Thurs., and Fri.

**ELIGIBILITY:** All persons seeking financial and/or medical support for children.

**OBTAINING SERVICE:** Referral by DSS for applicants or recipients of TANF. Others - call or write for an application.

**FEES:** None for TANF recipients. Others: $25 application fee for basic services; $25 yearly fee for non-public assistance clients when collections exceed $500.

## CHILD, INC.

**507 Philadelphia Pike**
**Wilmington, DE 19809-2177**
**302-762-8989**
**Kent County: 800-874-2070**
**Website: www.childinc.com**

**24-Hour Domestic Violence HOTLINE: 302-762-6110**
**Runaway and Homeless Youth HOTLINE: 302-762-6373**

**PERSON IN CHARGE:** Timothy J. Brandau, Ph.D., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Governor Terry Children's Center:** 10-bed facility that offers emergency temporary shelter for children and youth in the custody or care of the Division of Family Services. **Runaway and Homeless Youth Program:** Works to reduce the rate of teenage runaways and out-of-home placement in New Castle County through a 24-hour Runaway Hotline for youth and their parents, short-term emergency shelter (2 beds), crisis intervention, short-term individual and family counseling and referral services. **24-Hour Runaway Hotline:** 302-762-6373. **Anger Management for Youth:** 3-hour classes and 8-week groups available for adolescents ages 13 to 17 having difficulty managing their anger at home, school and other social settings. Groups for adolescents 13-17 having difficulty managing their anger at home, school, and other social setting. **Specialized Foster Care for Youth:** Placement and monitoring of youth in homes of selected and trained professional foster parents. **Domestic Violence Victim Advocacy Program-Family Court** (New Castle County: 302-255-0420; Kent County: 302-672-1075; Sussex County: 302-856-5843): Provides support and advocacy services for victims of domestic violence who are involved in cases at Family Court in New Castle, Kent and Sussex Counties. They offer community resources and assist with understanding the court process. They may assist clients with filing Protection From Abuse (PFA) Orders and accompany them to court hearings. **24-Hour Domestic Violence Services:** 302-762-6110 provides 24-hour crisis intervention counseling services. The hotline accesses shelters and may place families in one of the two shelters. **Martha's Carriage House:** 35-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Sarah's House:** 18-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Family Visitation**

**Centers:** Supervised exchange for off-site visitation or monitored on-site visitation for children who have experienced domestic violence or sexual abuse. **Domestic Violence Treatment Program:** 24-hour crisis intervention counseling. **Men's Program:** Helps men who batter recognize the causes for their abusive behavior and learn ways to change old patterns. This is a 20-week course. Participants may be men on probation, court-ordered or men who need help with anger management. **Victim Therapy Program:** Individual and group therapy to help empower women to avoid the continuation of abuse. **Helping Children Heal:** Offers counseling for children who have been exposed to domestic abuse between parents or parental figures. Treatment services focus on trauma and feelings surrounding their experience, education about abuse and violence, and safety planning. **Separation/Divorce Programs:** The Children Cope with Parental Separation seminars are certified by the state and meet the state mandate for parties to petition in Family Court. Counseling services are offered for families involved in divorce/separation, custody/visitation issues. **Sparrow Run Family Resource Center** (302-832-5451): Offers an array of services to families in Sparrow Run and families within the Christiana School District. Services include information and referral, parent education, literacy programs, tutoring/home/life management skills and a variety of recreational activities**. Parent Education Classes and Workshops:** Parenting classes are held at over 100 community-based locations throughout the state to promote positive parenting skills; specialized classes address specific needs of parents - understanding adolescents, troubled teens and stepfamilies; coping with separation, divorce and the effects of domestic violence on children - workshops and training arranged with schools, churches, and work-site locations.

**OTHER LOCATIONS:**

- Community Services Building, 100 W. Tenth St., Suite 208, Wilmington 19801 (302-472-4710)
- 2089 S. Dupont Hwy., Dover 19901 (302-687-7516)
- Sparrow Run Community Center, 148 Flamingo Dr., Newark, 19702 (302-832-5451)
- Martha's Carriage House, Northern New Castle County
- Sarah's House, Southern New Castle County
- Governor Terry Children's Center

**HOURS OF OPERATION**: 24 hours

**ELIGIBILITY:** Neglected, dependent, and abused children and their families; victims and perpetrators of domestic violence and their families;

and the general public.

**AREA SERVED:** Statewide

**OBTAINING SERVICE**: Call for information or visit website

**FEES:** Sliding scale. No one denied due to inability to pay.

## CHILDREN AND FAMILIES FIRST

**2005 Baynard Boulevard**
**Wilmington, DE 19802**
**302-658-5177**
**Fax: 302-658-5170**
**Website: www.cffde.org**

**PERSON IN CHARGE:** Leslie Newman, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Children and Families First offers services to help individuals across their lifespan. **Healthy Babies**: Connect at-risk pregnant women with medical care and social services so that their babies are born healthy and stay healthy. **Child Care Quality**: Strive to improve child care quality and availability in Delaware and help families find programs that meet their specific needs. **Children's Safety**: Train foster parents and supervise the families while children are in their care. CFF also works to find permanent adoptive homes for children of all ages. **Positive Parenting**: CFF offers classes to parents and children to build skills and improve family communication. Classes address the needs of vulnerable families and teach them positive, effective ways to interact. **Family Resources**: CFF links families to community resources such as child and elder care options, and essential services such as medical care and housing. CFF also helps families get back on their feet such as medical care and housing. CFF also helps families get back on their feet through employment and training supports. **Supporting Teens**: CFF helps teens decrease risk-taking and promote healthy choices. CFF also supports teens' mental and emotional well-being through a variety of programs. **Older Adults**: CFF helps people get the most out of their golden years, offering companionship for older adults and respite for those who are raising other family members' children. CFF also helps caregivers find appropriate services for their older relatives. **Workplace Services**: CFF works with employers around the country to provide services that help employees successfully juggle their work and family lives, such as dependent care resource and referral services and *Just in Time Care*, and emergency backup dependent care program.

**FACILITY LOCATIONS:**

- 2001 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 91 Wolf Creek Blvd., Suite 1, Dover 19901 (302-674-8384)
- 809 Washington St., Wilmington 19801 (302-658-5177)
- 400 Market St. Extension, Seaford 19973 (302-629-6996)
- 410 S. Bedford St., Georgetown 19947 (302-856-2388)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Open some evenings and weekends.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk-In, Referral, Call for Information, Call for Appointment

**FEES:** Vary by service. Sliding scale.

## CHILDREN, YOUTH AND THEIR FAMILIES; DEPARTMENT OF SERVICES FOR (DSCYF)

**Office of the Secretary**
**Delaware Youth and Family Center**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2500**
**Website: http://kids.delaware.gov**

**PERSON IN CHARGE:** Vivian Rapposelli, Cabinet Secretary

**STATUS:** Public

**SERVICE DESCRIPTION:** See separate listings for:
Division of Child Mental Health Services (302-633-2600)
Division of Family Services (302-633-2657)
Division of Youth Rehabilitative Services (302-633-2620)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Abused, neglected, dependent, delinquent, mentally ill, or emotionally disturbed children, youth and/or their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in. Child Abuse, Neglect, Hotline: 1-800-292-9582. Mental Health Crisis: 302-633-5128; 1-800-722-7710; 800-969-4357 (lower New Castle County); 800-425-4357 (Kent and Sussex Counties).

**FEES:** Vary by program. None for most services.

## CHILDREN'S ADVOCACY CENTER OF DELAWARE

**The duPont Hospital for Children**
**1600 Rockland Road, P. O. Box 269**
**Wilmington, DE 19899**
**302-651-4566**
**Fax: 302-651-4569**

**611 South Dupont Highway**
**Suite 201**
**Dover, DE 19901**
**302-741-2123, Ext. 101**
**Fax: 302-741-2007**

**410 South Bedford Street**
**Georgetown, DE 19947**
**302-854-0323, Ext. 101**
**Fax: 302-854-0335**

**Website: CACOFDE.ORG**

**PERSON IN CHARGE:** Randall E. Williams, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The mission of The Children's Advocacy Center (CAC) is to reduce the devastating long-term effects that child abuse has on children, their families, and society through immediate coordinated, child-focused services, education, and advocacy.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by law enforcement agencies, Division of Family Services, Attorney General's Office, or private physician

**FEES:** None

## CHILDREN'S BEACH HOUSE, INC.

**100 West Tenth Street, Suite 411**
**Wilmington, DE 19801-1674**
**302-655-4288**
**Website: www.cbhinc.org**

**PERSON IN CHARGE:** Richard T. Garrett, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Youth Development Program** for children ages 7 - 18 who have special needs. Services include recreation, cultural enrichment, mentoring, counseling/social skills development, and remediation for communication problems.

**FACILITY LOCATION:** 1800 Bay Ave., Lewes 19958 (302-645-9184) or 100 West Tenth Street, Suite 411, Wilmington 19801 (302-655-4288)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide, Delaware only

**OBTAINING SERVICE:** Referral by professional.

**FEES:** Sliding scale. Modest per person fee.

## CHILDREN'S CHOICE OF DELAWARE

**25 South Old Baltimore Pike, Suite 101**
**Newark, DE 19702**
**302-731-9512, or 888-345-9512**
**Website: childrenschoice.org**

**PERSON IN CHARGE:** La Tannia Neal, MS, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides foster care/adoption, specialized foster care/adoption, low risk treatment services, and interstate compact home monitoring.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; emergency 24-hour pager available to clients.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by Division of Family Services. Call for information about becoming a foster parent only.

**FEES:** None

## CHILDREN'S CHOICE, INC.

**707 Walker Road**
**Dover, DE 19904**
**302-678-0404**

**PERSON IN CHARGE:** Cynthia Knapp, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Contracts with the **Division of Family Services** to provide specialized foster care, adoption, low risk treatment, and interstate compact. All referrals must come from **Division of Family Services**. Those interested in becoming foster or adoptive parents can call for information.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## CHIMES DELAWARE

**514 Interchange Boulevard**
**Newark, DE 19711**
**302-452-3400**
**Website: http://www.chimes.org**

**PERSON IN CHARGE:** Pete Dakunchak, Chief Operating Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Vocational Program:** Provides pre-vocational skill training to develop behaviors, skills, and work habits necessary for employment. Multiple employment options include employment in Chimes Industries, supported employment to include enclave, mobile work crew, individual and cluster job placements. Intensive job coaching/development/ placement and follow-up; volunteer assignments. **Residential Program:** 24-hour neighborhood homes and apartments provide group care for adults with developmental disabilities age 21 and over. Services to enhance social, emotional, and independent living skills. Increase participation in the community to improve quality of life and aid in reaching their fullest potential. **Behavior/Health Services:** Provides full range of medical, habilitative, behavioral treatment, and health care services; offers counseling, and case

management.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 16 and over with disabilities including the cognitively disabled, autism, dually diagnosed, Prader-Willie syndrome, and behaviorally challenged, Aspergers Syndrome, physical handicaps, deaf/blind, and MR.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by agency, self, professional, school, state of Delaware

**FEES:** Yes

## CHRIST THE BRIDGE, INC.

**1011 N. Clayton Street**
**Wilmington, DE 19805**
**302-655-4613**

**PERSON IN CHARGE:** M. Ann Brandi Syfrit, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Women's issues, adult child, and alcoholism/drug abuse recovery in a long term transitional cooperative living community. Emphasis on career development/enhancement and personal growth through expressive arts, counseling (if needed), and/or recovery support groups. Information and referral to other agencies for some goods and/or services.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Agency referral for housing.

**FEES:** Sliding scale

## CHRISTIANA CARE HEALTH SYSTEM

**Executive Offices**
**501 W. 14th Street**
**Wilmington, DE 19801**
**302-733-1000**
**Fax: 302-327-3310**
**Website: http://www.christianacare.org**

**PERSON IN CHARGE:** Robert J. Laskowski, M.D., MBA, FACP, President and Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Christiana Care Health System is one of the region's largest health care providers, serving Delaware and neighboring areas in Maryland, Pennsylvania, and New Jersey. A not-for-profit teaching hospital, Christiana Care is recognized as a regional center for excellence in cardiology, cancer, and women's health services, as well as for its Level-I trauma care and Level-3 neonatal intensive care (both highest capability. Christiana Care includes two hospitals with 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 10,000 employees, Christiana Care is the largest private employer in Delaware and the 10th largest employer in the Philadelphia region.

**Hospitals:**

- Wilmington Hospital, 501 W. 14 Street, Wilmington 19801
- Christiana Hospital, 4755 Ogletown-Stanton Road, Newark 19718

**Other Locations:**

- Eugene du Pont Preventive Medicine and Rehabilitation Institute, 3506 Kennett Pike, Wilmington 19807
- Helen F. Graham Cancer Center, 4701 Ogletown-Stanton Rd., Newark 19718
- Center for Heart & Vascular Health, 4755 Ogletown-Stanton Road, Newark 19718
- Roxana Cannon Arsht Surgicenter, 12th & Jefferson Streets, Wilmington 19801

**Family Medicine Centers**

- Adult Medicine Office, Wilmington Hospital Health Center, 501 West

14th Street, Wilmington 19801 (302-428-4411)

- Carney's Point Center, 341 Shell Road, Carney's Point, NJ 08069 (856-299-4600)
- Claymont Center, 2401 Philadelphia Pike, Claymont 19703 (302-798-1303)
- Family Medicine Center at New Castle Senior Center, 400 South Street, Suite 100, New Castle (302-325-2309)
- Family Medicine Center at Wilmington Senior Center, 1901 N. Market Street, Suite 200, Wilmington 19802 (302-421-2700)
- Family Medicine Center, Foulkstone Plaza, 1401 Foulk Road, Wilmington 19803 (302-477-3309/3301)
- Family Medicine Center at Wilmington, Wilmington Annex, 1400 N. Washington Street, Wilmington 19801 (302-477-3300)
- HealthCare Center at Christiana, 200 Hygeia Dr., Newark 19713 (302-623-0100)
- Hockessin Center, 726 Yorklyn Rd., Suite 100, Hockessin 19707 (302-234-5770)
- Internal Medicine Faculty Practice, Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4900)
- Lancaster Pike Center, 3301 Lancaster Pike, Wilmington 19805 (302-656-2069)
- Limestone Medicine and Pediatrics, 4512 Kirkwood Highway, Suite 300, Wilmington 19808 (302-623-7500)
- Middletown Family Medicine, 124 Sleepy Hollow Drive, Suite 103, Middletown 19709 (302-449-3030)
- New Castle Center, 239 Christiana Road, New Castle 19720 (302-322-0860)
- Rockwood Family Medicine, 2002 Foulk Road, Suite C & D, Wilmington 19810 (302-529-1975)
- Smyrna Family Practice, 100 South Main Street, Suite 207, Smyrna 19977 (302-659-4490)
- Springside Family Medicine, 300 Biddle Avenue, Connor Building, Suite 200, Newark 19702 (302-838-4750)
- Woodstown, 187 East Avenue, Woodstown, NJ 08098 (856-769-2800)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services

**AREA SERVED:** Statewide and surrounding region

**OBTAINING SERVICE:** Call for general information: 302-733-1000

**FEES:** Yes

## CHRISTIANA CARE VISITING NURSE ASSOCIATION

**New Castle Corporate Commons**
**One Read's Way, Suite 100**
**New Castle, DE 19720**
**302-327-5200; 1-888-862-0001**

**2116 S. DuPont Hwy., Suite 2**
**Camden, DE 19934**
**302-698-4300**
**Website: www.christianacare.org**

**PERSON IN CHARGE:** Lynn C. Jones, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers a comprehensive array of home health care services including skilled and specialty nursing; physical, speech, and occupational therapy; medical social work; nutrition counseling; private duty nursing; home health aid/homemaker; and respite care. CCVNA also operates an Adult Day Program which specializes in care for adults with Alzheimer's.

**LOCATIONS:**

- Evergreen Center for Alzheimer Day Treatment, Emily P. Bissell Hospital, 3000 Newport Gap Pike, Wilmington 19808 (302-995-8448)

**HOURS OF OPERATION:** 24-hours (main offices) Hours vary by location, Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes. Sliding scale for many services; special grants available; accepts Medicare, Medicaid and most third-party insurances

## CHRISTIANA COUNSELING

**5235 W. Woodmill Drive, #46, #47 and #48**
**Wilmington, DE 19808**
**302-995-1680**
**Website: www.christianacounseling.com**

**PERSON IN CHARGE:** R. Blaine Morris, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Multi-specialty mental health and addictions practice provides a spectrum of outpatient services to all ages through professional trainers, graduate-level counselors, licensed clinical social workers, psychologists, and psychiatrists. **Parenting Classes:** both 6 and 8 hour-long classes and a more extensive 10-week class guided by professional trainers, specifically for parents of adolescents. **Adult Anger Classes:** 12 hour-long sessions focus on improving stress and anger management.

**OTHER LOCATION:** Appoquinimink State Service Center, 122 Silver Lake Road, Middletown (302-995-1680)

**HOURS OF OPERATION:** 9:00 a.m.-7:00 p.m., Mon.-Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale, vary by service. Available for parenting classes. Most insurances accepted.

## CHRISTINA CULTURAL ARTS CENTER

**705 North Market Street**
**Wilmington, DE 19801**
**302-652-0101**
**Fax: 302-652-7480**
**Website: www.ccacde.org**
**Email: ccacde@aol.com**

**PERSON IN CHARGE:** H. Raye Jones Avery, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides arts education and cultural programs for youth and adults which includes courses in the performing and visual arts, pre-school, after-school program, and art summer camp.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County/Tri-State Area

**OBTAINING SERVICE:** Call for information, or walk in during business hours. Visit website: www.ccacde.org.

**FEES:** Vary by program, based on family size and income

## CHRISTINA EARLY CHILDHOOD ASSISTANCE PROGRAM

**200 Tyre Avenue**
**Newark, DE 19711**
**302-454-2103 Ext. 404**
**Website: www.christina.k12.de.us/ECAP/index.htm**

**PERSON IN CHARGE:** Nancy A. Smith, Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Comprehensive preschool program serving low income and developmentally delayed four-year-olds in the Christina School District.

**HOURS OF OPERATION:** 9:00 a.m.-1:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Children who turn 4 years of age on or before August 31. Families must meet or fall below the current Federal Poverty Guidelines or

child must have an identified developmental delay or disability.

**AREA SERVED:** Christina School District

**OBTAINING SERVICE:** Call for information (302-454-2103, ext. 404)

**FEES:** None

## CHRISTINA SCHOOL DISTRICT REACH PROGRAM/ SPECIAL PROGRAMS FOR STUDENTS WITH DISABILITIES

**600 Lombard Street**
**Wilmington, DE 19801**
**302-552-2624**
**Website: www.christina.k12.de.us**

**PERSON IN CHARGE:** Shannon O'Neill, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Inclusion program that focuses on community involvement, vocational training, functional academics, and life skills.

**OTHER LOCATIONS:** Call for other locations

**HOURS OF OPERATION:** 7:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 2½ - 21; resident of Christina School District; moderate to severe developmental disability

**AREA SERVED:** Christina School District

**OBTAINING SERVICE:** Call for information; Student must have an Individualized Education Program and be accepted into the Program through a referral process.

**FEES:** None

## CHURCHMAN VILLAGE

**4949 Ogletown-Stanton Road**
**Newark, DE 19713**
302-998-6900

**PERSON IN CHARGE:** Susan Comegys, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Nursing facility, which provides skilled,

intermediate, custodial, and respite care. Rehabilitative and medical services offered including physical, occupational, speech, and outpatient therapy. Offers social, recreational, and spiritual services. Retirement apartments are available for the independent living.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## CITY FARE MEALS ON WHEELS

**St. Anthony's Community Center**
**1703 W. 10th Street**
**Wilmington, DE 19805**
**302-421-3734**

**PERSON IN CHARGE:** Erica Porter

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides LUNCH meals at strategically located group settings in the City of Wilmington for Delawareans over age 60, particularly those with low incomes. Meals on Wheels are also delivered to eligible senior citizens across New Castle County.

**LOCATIONS:**

- Peoples Settlement Association Senior Center, 408 E. 8th St., Wilmington 19801 (302-658-4133)
- Jimmy Jenkins Senior Center, 23rd and Bowers Sts., Wilmington 19802 (302-764-9022)
- South Wilmington Senior Adult Program, 451 Townsend St., Wilmington 19801 (302-655-7750)
- Salvation Army Senior Center, 102 W. 5th St., Wilmington 19801 (302-658-0789)
- St. Anthony's Senior Center, 1703 W. 10th St., Wilmington 19805 (302-421-3736)
- Claymore Senior Center, 504 S. Clayton St., Wilmington 19805 (302-428-3172)

- St. Patrick's Center, 107 E. 14th St., Wilmington 19801 (302-652-6219)
- West Center City Adult Center, 501 Madison St., Wilmington 19801 (302-658-5332)
- Wilmington Senior Center, 1901 N. Market St., Wilmington 19801 (302-651-3400)
- Parkview Apts., 1800 N. Broom St., Wilmington 19802 (302-429-7288)
- Compton Towers, 325 E. Fifth St., Wilmington 19801 (302-429-6774)
- Francis X. Norton Senior Center, 917 N. Madison St. Wilmington 19801 (302-594-9455)
- Christiana Care, 700 Lea Blvd., 1st Floor, Main Building, Wilmington 19802 (302-765-4191)
- Fraim, 669 S. Union Street, Wilmington 19805 (302-658-8420)
- Los Jardines, 1000 W. 5th Street, Wilmington 19805 (302-652-6391)
- Maplewood, 501 S. Rodney Street, Wilmington 19805 (302-421-9198)
- Terry Apartments, 2400 N. Broom Street, Wilmington 19802 (302-655-6661)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Wilmington; Meals on Wheels in New Castle County.

**OBTAINING SERVICE:** Call Centers for information

**FEES:** Donation requested for meals

## CLAREMONT SCHOOL

**1501 Marsh Road**
**Wilmington, DE 19803**
302-478-4531

**PERSON IN CHARGE:** Stephani Richardson, Director; Wendy Leary, Assistant Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private school and licensed child care center with small class size and low student-teacher ratio. Offers creative arts and age appropriate academics including music and movement, language arts, field trips, computer education, gardening, and swimming during

summer camp. Also offers before and after school care for Carrcroft Elementary and summer camp for ages 6-8.

**HOURS OF OPERATION:** 7:00 a.m.-6:00 p.m., Mon.-Fri. (all year)

**ELIGIBILITY:** Ages 6 weeks-Kindergarten

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Monthly tuition

## CLAYMONT COMMUNITY CENTER

**3301 Green Street**
**Claymont, DE 19703**
302-792-2757
**Website: www.claymontcenter.org**

**PERSON IN CHARGE:** James R. Thornton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Services include:** Housing and utility assistance; food closet; individual, family, and group mental health counseling; academic tutoring; ESOL classes; health care for people who are uninsured or underinsured; senior activities; financial education; employment training & placement, alcohol and drug counseling; pre-school; after school care; day care; nutrition for infants and women; summer camp; juvenile probation; family assistance; volunteer opportunities, and community enrichment activities. **Programs and Agencies include:** Crisis Alleviation, Learning Center, Claymont Family Health Services, Claymont Counseling Center, Brandywine Senior Center, Open Door, Inc., Claymont Library, Claymont State Service Center, State Division of Youth Rehabilitation Services, Jewish Family Services–Promoting Safe & Stable Families, Delaware Financial Literacy Institute, WIC, Adopt-A-Family, Girls, Inc., Brandywine Child Care, Head Start, and Professional Staffing Associates, Inc.

**HOURS OF OPERATION:** 8 a.m.-9 p.m., Mon.–Thurs.; 8 a.m.-6 p.m. Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Varies by program and agency. Call first to inquire whether an appointment is required.

**FEES:** Varies by service and agency

## CLAYMONT STATE SERVICE CENTER (DSSC, DHSS)

**3301 Green Street**
**Claymont, DE 19703**
302-798-2870

**PERSON IN CHARGE:** Madonna Brooks, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of Social Services:** Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; **Division of State Service Centers:** Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Medical Fund, Diabetes Fund, and Information and Referral.

**HOURS OF OPERATION:** 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)

**ELIGIBILITY:** Open

**AREA SERVED:** Claymont

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## CLAYMORE SENIOR CENTER, INC.

**504 S. Clayton Street**
**Wilmington, DE 19805**
**302-428-3170**
**Fax: 302-254-4431**
**Website: www.claymoresc.org**
**Email: theclaymoresc@msn.com**

**PERSON IN CHARGE:** Donna J. McPoland, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Fully equipped fitness center, computer instruction, art classes, recreational activities, dancing instruction, day and extended-day trips, educational seminars, onsite medical services (audiologist), and noon meal, Blue Cross and Blue Shield service site, “YOGA,” low impact cardio, stability ball class.

**HOURS OF OPERATION:** 7:30 a.m.-3:15 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle County and City of Wilmington

**OBTAINING SERVICE:** Call, walk in, and email

**FEES:** No membership fee. $15 per month for fitness center.

## COKESBURY VILLAGE

**726 Loveville Road**
**Hockessin, DE 19707**
**302-235-6000**
**Website: www.actsretirementlife.org**

**PERSON IN CHARGE:** Robyn Crandall, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A senior citizen retirement facility offering Independent Living, Assisted Living, Skilled Health Care, and Alzheimer Care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 62 and over

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call Marketing (Debra Croker)

**FEES:** Entry fee, plus monthly service fee. No direct admissions to Assisted Living or Skilled Nursing Health Center.

## COMMUNITY DEVELOPMENT AND HOUSING; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**87 Reads Way**
**New Castle, DE 19720**
**302-395-5600**
**Website: www.nccde.org**

**PERSON IN CHARGE:** Marcus Henry, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers Section 8 Housing Program (federal funds provided for rent subsidies for low income families), and the Community Development Block Grant Program, including Operation Home Fix-Up (low interest and deferred loans for home repairs). Provides first-time homebuyers with down payment or settlement expenses through the DPS Program.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Income eligible grants and loans

## COMMUNITY LEGAL AID SOCIETY, INC.

**100 West Tenth Street, Suite 801**
**Wilmington, DE 19801**
**302-575-0660**

**840 Walker Road**
**Dover, DE 19904**
**302-674-8500**
**1-800-292-7980**

**20161 North Office Circle**
**Georgetown, DE 19947**
**302-856-0038**
**Website: www.declasi.org**

**PERSON IN CHARGE:** William J. Dunne, Interim Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Civil legal services for low-income, elderly, disabled, and mentally ill Delawareans. Civil (non-criminal) cases handled include: family, housing, domestic abuse, public benefits (Social Security, TANF, Food Stamps, and Medicaid). In addition, the Elder Law Program (ELP) and the **Disabilities Law Program (DLP)** serve the special needs of older clients and clients with disabilities. Types of legal services include advice, individual representation, and community legal education.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, elderly, disabled, and/or mentally ill

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## COMMUNITY RESOURCE DEVELOPMENT PROGRAM

**Food and Resource Economics**
**213 Townsend Hall, University of Delaware**
**Newark, DE 19716**
**302-831-6773**
**Email: ilvento@udel.edu**

**PERSON IN CHARGE:** Dr. Tom Ilvento, Extension Specialist

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Works with groups of people regarding community problems and issues such as industrial development, environmental matters, human resources, institutional resources, community facilities and services, land use issues, and community needs assessments.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## COMMUNITY RESOURCES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**87 Reads Way**
**New Castle Corporate Commons**
**New Castle, DE 19720**
**302-395-5600**
**Website: www.nccde.org**

**PERSON IN CHARGE:** Marcus Henry, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio,

four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Lunch is provided for seniors over 60 years of age at 14 sites throughout the county as well as medical transportation through the WHEELS program. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

**HOURS OF OPERATION:** Varies by program, generally 7 days per week

**ELIGIBILITY:** Open to all except where noted above

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Visit the website or call

**FEES:** Vary by program and services

## COMMUNITY SERVICES; OFFICE OF (DSSC, DHSS)

**Charles H. Debnam Building**
**Herman M. Holloway, Sr., Campus**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**302-255-9875**
**Fax: 302-255-4463**

**PERSON IN CHARGE:** Robert J. Broesler, Senior Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Administering state agency for the following Federal programs targeted to low-income people in Delaware: Low-Income Home Energy Assistance Program (LIHEAP) and the Community Services Block Grant (CSBG). Also administers State funds for the Governor's Council on Hispanic Affairs, emergency and transitional housing operations, food distribution, and taxpayer donations to the Emergency Housing Assistance Fund. Services are provided on a contractual basis with non-profit, community-based agencies and include: heating and cooling assistance, energy crisis intervention, emergency/transitional housing, food access, community leadership and resource development, case management for self-sufficiency, and other services that address the causes and conditions of poverty.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.
**ELIGIBILITY:** 200% of current Federal Poverty Level (FPL) income guidelines for most services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referrals are made to community based non-profit agencies. Call for information and listings of contracted service providers.

**FEES:** None

## COMPASSIONATE CARE HOSPICE

**702-B Kirkwood Highway**
**Wilmington, DE 19805**
**1-800-219-0092**
**Website: www.cchnet.net**

**PERSON IN CHARGE:** Thomas W. Taylor, Regional Program Director

**STATUS:** Proprietary with non-profit foundation

**SERVICE DESCRIPTION:** Hospice services including physician care, nursing care, social work services, spiritual counseling, volunteer support, nutritional counseling, bereavement support; oxygen, medical equipment and supplies, short-term respite care, short-term acute inpatient care, pain management and symptom control; provides supplemental care for residents of long-term care facilities.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Terminal illness/life limiting illness no restrictions on age, race, and income level

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by doctor, family, or facility

**FEES:** Covered by medicare/medicaid, HMO's, and most private insurances. No one is denied service due to inability to pay.

## CONNECTING GENERATIONS

**100 W. 10th Street, Suite 1115**
**Wilmington, DE 19801**
**302-656-2122**
**Toll Free: 877-202-9050**
**Fax: 302-656-2123**

**Website: www.connecting-generations.org**
**Email: mainoffice@connecting-generations.org**

**PERSON IN CHARGE:** Rich Kapolka, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers three programs that serve children and adults throughout Delaware: **Creative Mentoring** trains adult mentors who want to volunteer in a school or community mentoring program and partners with Delaware public schools and other organizations to create and support their mentoring programs; **Seasons of Respect** presents anti-bullying workshops in fifth grade classes in schools throughout Delaware; and **Creative Transitions** presents workshops focused on supporting adults going through life transitions like moving from work to retirement.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; Some training classes and workshops on Saturdays and evenings.

**ELIGIBILITY:** Any adult who wishes to volunteer as a mentor or participate in a workshop. Any school that would like to offer the free Creative Mentoring or Seasons of Respect programs to their students.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or visit website for information and on-line application: www.connecting-generations.org.

**FEES:** Only for services to private organizations.

## CONNECTIONS ALCOHOL AND OTHER DRUG OUTPATIENT TREATMENT

**3304 & 3305 Drummond Plaza**
**Newark, DE 19711**
**302-454-7520**
**Fax: 302-454-7524**

**22 N. Broad St.**
**Middletown, DE 19709**
**302-449-1272**
**Fax: 302-449-1271**

**222 N. DuPont Blvd.**
**Smyrna, DE 19977**
**302-659-5060**
**Fax: 302-659-2820**

**896 S. Bay Road**
**Dover, DE 19904**
**302-672-9360**
**Fax: 302-672-9114**

**Intake Coordinator: 1-866-477-5345**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Christopher Faulkner, Director, AOD Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Licensed treatment for substance use disorders, including outpatient, intensive outpatient, day treatment, and DUI treatment. Services include assessments; individual and group counseling; psychiatric and mental health treatment as needed, including medication services; family psycho-education; primary health care; and case management.

**HOURS OF OPERATION:** **Newark**: 8:00 a.m.-8:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri. **Middletown**: 8:00 a.m.-8:00 p.m., Mon.; 12:00 p.m.-8:00 p.m., Tues.; 8:00 a.m.-8:00 p.m. Wed., Thurs.; 8:00 a.m.-12:00 p.m. Fri. **Smyrna**: 9:00 a.m.-4:00 p.m., Mon., Wed, Fri.; 10:00 a.m.-8:00 p.m., Tues., Thurs. **Dover**: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:30 p.m., Fri.

**ELIGIBILITY:** Adults with substance use co-occuring disorders. Serves persons without insurance and accepts Medicaid and other insurances.

**AREA SERVED:** New Castle and Kent counties.

**OBTAINING SERVICE:** Call intake coordinator (866-477-5345).

**FEES:** Co-pays as assessed.

## CONNECTIONS COMMUNITY SUPPORT PROGRAMS, INC.

**500 West Tenth Street**
**Wilmington, DE 19801**
**1-866-477-5345; 302-984-2502 X1100**
**Fax: 984-3324**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Catherine Devaney McKay, MC

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a comprehensive array of community based treatment, support, housing, and rehabilitation services for those recovering from and living with mental health and substance use conditions, homelessness, and HIV/AIDS. Services include community housing and homeless outreach, out-patient and residential treatment for substance abuse and mental health conditions, HIV case management, and primary medical care.

OTHER LOCATIONS: Outpatient Clinics and Homeless Outreach
- 917 Washington Street, Wilmington 19801
- 3304 Drummond Plaza, Newark 19711
- 5 Teal Circle, Newark 19702
- 22 N. Broad Street, Middletown 19709
- 222 N. DuPont Pkwy, Smyrna 19977
- 2-4 Forrest Avenue, Dover 19904
- 21305 Berlin Road, Georgetown 19947

**HOURS OF OPERATION:** Most services operate 24 hours/7 days per week. Call 1-866-477-5345 from 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with mental health and substance use disorders, HIV/AIDS, and homelessness.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in. Call for information.

**FEES:** Sliding scale based on income and need.

## CONNECTIONS HIV/AIDS CASE MANAGEMENT PROGRAM

**500 West 8th Street**
**Wilmington, DE 19801**
**302-984-3380; 302-293-5557**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Christopher Devaney

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community based case management services for persons living with HIV/AIDS in New Castle County.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Delaware residents with HIV/AIDS.

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Call and ask about HIV Case Management Program.

**FEES:** None

## CONNECTIONS HOUSING PROGRAMS FOR HOMELESS ADULTS

**500 West Tenth Street**
**Wilmington, DE 19801**
**302-984-3380, ext. 102**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Sara Weimer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Permanent housing for homeless adults with behavioral health disorders and/or HIV/AIDS.

**OTHER LOCATIONS:**

- Women Space Permanent Housing
- Delthine House Safe Haven
- Enterprise Permanent Housing
- East Access Permanent Housing

· Next Step Permanent Housing

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless adults with mental health and/or substance disorders. Some programs target homeless adults with HIV/AIDS.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call and ask for a referral packet. We accept agency referrals and self-referrals.

**FEES:** Rental charges based on income.

## CONNECTIONS PATH HOMELESS OUTREACH PROGRAM

**500 West Tenth Street**
**Wilmington, DE 19801**
**302-984-3380, ext. 100**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Debbie Snyder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Outreach, referral, and day drop in services for homeless adults in New Castle County.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.,

**ELIGIBILITY:** Homeless adults with mental health and/or substance use disorders.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call and ask for the PATH Outreach Worker.

**FEES:** None

## CONSUMER CREDIT COUNSELING SERVICE

**375 W. North Street**
**Dover, DE 19904**
**1-800-642-2227**
**Website: www.cccs-inc.org**

**2055 Limestone Road, Suite 212**
**Wilmington, DE 19808**
**1-800-642-2227**

**PERSON IN CHARGE:** Carol Alt, Branch Manager; Mary Rammel, Branch Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Credit education, budget counseling, and debt management programs. Telephone counseling is also available. Housing and bankruptcy counseling.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon., Wed., Thurs., and Fri.; 11:30 a.m.–8:00 p.m., Tues.

**ELIGIBILITY:** Open

**AREA SERVED:** Most states, U.S.A.

**OBTAINING SERVICE:** Call 1-800-642-2227 for appointment

**FEES:** $35 monthly contribution for clients that enter a debt management program. Counseling sessions are free.

## CONTACT LIFELINE, INC.

**P.O. Box 9525**
**Wilmington, DE 19809**
**302-761-9800**

**P.O. Box 61**
**Milford, DE 19963**
**302-422-1154**

**Crisis Helpline/Rape Crisis Services:**
**New Castle County: 302-761-9100**
**Kent and Sussex Counties: 1-800-262-9800**
**Voice and TTY DEAF CONTACT: 302-761-9700**
**Website: www.contactlifeline.org**

**PERSON IN CHARGE:** Patricia P. Tedford, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: CRISIS Helpline:** provides immediate statewide toll-free 24-hour access to suicide prevention telephone counseling, crisis intervention, information and referral services to anyone in need. Provides public education on crisis intervention/suicide prevention. **DEAF Helpline:** Provides 24-hour telephone link-up, information and referral to 2500+ community resources, crisis intervention and telephone counseling to the hearing impaired. **Rape Crisis Services:** Provides comprehensive statewide services to victims of sexual assault. Services include: statewide toll-free 24-hour telephone counseling, accompaniment services at hospital emergency rooms, police, and courts; short-term individual counseling support for victims and families, support groups for victims, public education on sexual assault and rape prevention. **Reassurance Program:** Provides daily telephone reassurance and caring human interaction to the lonely and disenfranchised elderly/homebound population. **Sexual Assault Network of Delaware (SAND):** Voluntary

network of law enforcement professionals, sexual assault nurse examiners, victim advocates, and volunteers charged with raising public awareness and ensuring the availability of sufficient services for victims of sexual assault.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## CORNELL ABRAXAS COMMUNITY TREATMENT (AKA ABRAXAS)

**Milford Business Park**
**1005 Mattlind Way**
**Milford, DE 19963**
**302-422-0600**
**Website: www.abraxasyfs.com**

**PERSON IN CHARGE:** Valerie A. Waddell, Program Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Intensive home-based services to address criminal behavior, substance abuse issues, educational difficulties, family problems, and poor decision making. Emphasis is on insuring the youth completes court-ordered conditions. Program duration is 3-6 months. Electronic monitoring and urinalysis drug testing is utilized. High level of accountability with a system of graduated sanctions and rewards. Prepares youth to exit the juvenile justice system and become a productive, law abiding member of society. Life skills curriculum focuses on issues of self-esteem, positive role modeling, and victim awareness.

**OTHER LOCATION:** Philadelphia Reintegration Program, 3121 W. Hunting Park Avenue, Philadelphia, PA 19132 (215-223-8437 – Office; 215-223-8906 – Fax)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon., 9:00 a.m.–8:00 p.m., Tues.-Fri.; community work/service, Sat. Staff on call for crisis management.

**ELIGIBILITY:** Male and female adjudicated youth ages 10-18 referred by Division of Youth Rehabilitative Services case manager for level 3 or 3A supervision in the community.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Referral by Division of Youth Rehabilitative Services

**FEES:** None

## CORNERSTONE SENIOR CENTER

**3135 Summit Bridge Road (Rt. 896)**
**Glasgow/Bear, DE 19701**
302-836-6463
**Email: vplus4@aol.com**

**PERSON IN CHARGE:** Victoria Ponce

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides noontime meals, arts and crafts, speakers, movies, book exchange, day trips, oil painting, jewelry, ceramics, watercolors, exercise, and sharing groups.

**HOURS OF OPERATION:** 9:30 a.m.–3:00 p.m., Mon.–Fri.; some evening classes

**ELIGIBILITY:** Ages 50 and over or disabled

**AREA SERVED:** Bear, Glasgow, Kirkwood

**OBTAINING SERVICE:** Call or walk in

**FEES:** Lunch $3.00; various charges for crafts

## CORRECTION; DEPARTMENT OF (DOC)

**Central Administration Office**
**245 McKee Road**
**Dover, DE 19904**
**302-739-5601**
**Website: www.state.de.us/correct**

**PERSON IN CHARGE:** Carl C. Danberg, Commissioner

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Responsible for administering the state's adult correctional services. Provides five levels of supervision with the most restrictive being incarceration (level 5), and the least restrictive being unsupervised probation (level 1). Levels 4-1 are primarily community-based

services that include work release, supervised custody, halfway house, house arrest, residential drug treatment, intensive supervision, probation/parole, and unsupervised probation.

**LOCATIONS:**

**Administrative Offices:**

- Delaware Correctional Industries (302-857-5491)
- Employee Development Center, 245 McKee Rd., Dover 19904 (302-739-5601)
- Human Resource Office, 245 McKee Rd., Dover 19904 (302-739-5601)

**Adult Correction Institutional Services:**

- James T. Vaughn Correctional Center, 1181 Paddock Rd., Smyrna 19977 (302-653-9261).
- Inmate visit scheduling (out-of-State): (302-653-4828).
- Toll free in Delaware: inmate names A-J: (1-800-282-8602)
- Toll free in Delaware: inmate names K-Z (1-800-722-0252).
- Howard R. Young Correctional Institution, 1301 E. 12th St., P.O. Box 9279, Wilmington 19801 (302-429-7700; Inmate visits: 302-575-0330)
- Sussex Correctional Institution, Route 113, Box 500, Georgetown 19947 (302-856-5280; Inmate visits: 302-856-5545)
- Sussex Boot Camp, Route 113 Box 500, Georgetown 19947 (302-856-5286; Inmate visits: 302-856-5287)
- Delores J. Baylor Women's Correctional Institution, 660 Baylor Rd., New Castle 19720 (302-577-3004; Inmate visits: 302-577-5837)

**Adult Correction Community Services:**

- Northern New Castle County Probation and Parole Office, 314 Cherry Lane, New Castle 19702 (302-577-3443)
- Plummer Community Correctional Center, 38 Todds Lane, Wilmington 19805 (302-577-3039)
- Georgetown State Service Center, 546 S. Bedford St. and Rt. 113, Georgetown 19947 (302-856-5243)
- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2016)
- Kent County Office of Probation and Parole, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Community Correctional Center, 23207 Dupont Blvd., Box 700, Georgetown 19947(302-856-5790)
- Morris Community Correctional Center, 300 Water St., Dover 19901 (302-739-4758)
- Central Violation of Probation Center, 875 Smyrna Landing Rd. Smyrna 19977 (302-659-6100)

- Sussex Violation of Probation Center, 23207 Dupont Blvd., P.O. Box 700, Georgetown 19947 (302-856-5790)
- New Castle Office of Probation and Parole, 26 Parkway Circle, New Castle 19720 (302-323-6050)
- Kent Probation and Parole Day Reporting Center, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Day Reporting Center, 317 N. Dupont Hwy., Georgetown 19947 (854-6904)
- Webb Community Correction Center, 200 Greenbank Rd., Wilmington 19808 (302-995-8614)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court commitment, referral

**FEES:** None

## COSMETIC & RECONSTRUCTIVE SUPPORT (CRS) PROGRAM; NATIONAL COALITION AGAINST DOMESTIC VIOLENCE (NCADV)

**1120 Lincoln Street, #1603**
**Denver, CO 80203-2136**
**1-303-839-1852**
**Website: www.ncadv.org**
**Email: mainoffice@ncadv.org**

**PERSON IN CHARGE:** Rita Smith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Works in partnership with three medical associations to assist survivors of domestic violence who cannot afford the cosmetic/reconstructive surgery and dentistry needed to repair injuries received from an intimate partner or spouse. **Face to Face: The National Domestic Violence Project** offers facial plastic and reconstructive surgery to repair injuries on the face, head, and neck. **Give Back A Smile (GBAS) Program** offers cosmetic dentistry to repair injuries to the front teeth or the "smile zone." **Skin Care Outreach Empowers Survivors (S.C.O.R.E.S.) Program** offers dermatologic surgery to repair skin injuries like scars, burns, and tattoos on parts of the body other than face, head, or neck.

**OTHER LOCATIONS:**

- Face to Face: The National Domestic Violence Project (1-800-842-4546)

- Give Back A Smile (GBAS) Program (1-800-773-4227)
- Skin Care Outreach Empowers Survivors (S.C.O.R.E.S.) Program (1-800-892-6702)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Adult survivors of domestic violence.

**AREA SERVED:** Nation-wide

**OBTAINING SERVICE:** Individuals can call for information. Agencies can call to order a CRS packet with reproducible application and brochures.

**FEES:** None

## COUNSELING SERVICES, INC.

**18-C Trolley Square**
**Wilmington, DE 19806**
**302-894-1477**
**Website: http://WOLSKEE.COM**

**PERSON IN CHARGE:** Ron Wolskee, L.C.S.W., Clinical Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Adults and adolescents. Individual counseling, EAP, sexual assault, anger management, and impulse control.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## COUNTRY REST HOME, INC.

**12046 Sunset Lane**
**Greenwood, DE 19950**
**302-349-4114**

**PERSON IN CHARGE:** Mark Yoder, Jr., Owner and Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Intermediate care facility with 56 bed capacity. Private pay only.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Delaware and Maryland

**OBTAINING SERVICE:** Call for information

**FEES:** $143.84-$155.34 per day

## COURTLAND MANOR NURSING HOME

**889 S. Little Creek Road**
**Dover, DE 19901**
**302-674-0566**
**Website: www.courtlandmanor.com**

**PERSON IN CHARGE:** E. Ray Quillen, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Skilled and intermediate inpatient care. Medicare, Medicaid, and V.A. certified. Respite care (less than two weeks) available.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Free of "active" communicable disease; not in need of active psychiatric care or individualized treatment plan for mental retardation. Age 16 and over with care needs which can be met by facility.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## CRIMINAL JUSTICE COUNCIL

**Carvel State Office Building**
**820 N. French Street, 10th floor**
**Wilmington, DE 19801**
**302-577-5030**
**Website: http://www.state.de.us/cjc**

**PERSON IN CHARGE:** Drewry Fennell, Esq.

**STATUS:** Public

**SERVICE DESCRIPTION:** Coordinates and plans for the criminal justice system; distributes and administers crime fighting funds; and provides technical assistance, information, training, and statistics to criminal justice agencies. Also conducts public education.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Interested agencies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## CROHN'S & COLITIS FOUNDATION OF AMERICA

**367 East Street Road**
**Trevose, PA 19053**
**215-396-9100**
**Website: www.ccfa.org**
**Email: philadelphia@ccfa.org**

**PERSON IN CHARGE:** Development Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and education services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## CROSSROADS OF DELAWARE

**109 W. 7th Street**
**Wilmington, DE 19801**
**302-652-1405**
**Email: mabarbieri28@comcast.net**

**PERSON IN CHARGE:** Michael A. Barbieri

**STATUS:** For profit

**SERVICE DESCRIPTION:** Outpatient substance abuse treatment program. Provides adolescent full day program, intensive outpatient, outpatient, wrap services, and specialty groups. Provides intensive outpatient and outpatient for adults.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Thurs.; 9;00 a.m.-6:00 p.m., Fri.

**ELIGIBILITY:** Over 12

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Sliding scale, vary by service

## CYSTIC FIBROSIS FOUNDATION

**2004 Sproul Road, Suite 208**
**Broomall, PA 19008**
**610-325-6001**
**Website: www.CFF.ORG/chapters/delawarevalley**
**Email: del-valley@CFF.ORG**

**PERSON IN CHARGE:** Eileen Miley, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Supports and accredits care centers offering diagnosis services and comprehensive treatment for persons with CF and their families. Provides **grants** to scientists to conduct CF research. Funds its own Research Development Program network of **CF research centers** at universities and medical schools to discover new ways to find a cure. Supports and governs the many stages of drug development and clinical evaluation of CF therapies. Funds **clinical trials**. Offers matching grants to biotechnology companies for the development of new CF drug treatments.

**HOURS OF OPERATION:** 8:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware Valley (South Jersey, Delaware and Philadelphia area)

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment, email.

**FEES:** Event ticket fees to attend certain events and sponsorship available for all events. Please visit website for more information.

## DART FIRST STATE/DELAWARE TRANSIT CORPORATION (DTC)

**119 Lower Beech Street**
**Suite 100**
**Wilmington, DE 19805**
**Administrative Offices: 302-576-6000**
**Information: 800-652-3278**
**Reservations: 800-553-3278**
**Customer Relations: 800-355-8080**
**TTD: 800-252-1600**
**Website: www.DartFirstState.com**

**PERSON IN CHARGE:** Stephen Kingsberry, Executive Director

**STATUS:** Subsidiary, Delaware Department of Transportation

**SERVICE DESCRIPTION:** Provides public bus and passenger rail transportation services throughout the state including paratransit services. Special programs available for persons with disabilities and senior citizens.

**DART First State Paratransit:** Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased cards or cash; Fees: $2.00 for one-way trip; Medicaid approved; Hours—Mon.-Fri., 5:00 a.m.-11:00 p.m.; Sat., 5:00 a.m.-8:00 p.m.; and Sun., 8:00 a.m.-6:30 p.m. Reservations must be made 24 hours in advance via telephone number or website listed above.

**DART First State Visually Impaired Service:** Free service to legally blind passengers with photo identification card from Division of the Visually Impaired; parents/guardians of blind children must pay full fare unless over 65.

**DART First State Reduced Fare Program:** Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or guardians of disabled children must pay full fare unless over 65; Fees: cash-$.45; reduced fare DART Card, $14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.

**DART First State Senior Citizens Affordable Taxi (S.C.A.T.):** Alternative transportation for senior citizens 60 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-652-3278 or TTY 1-800-252-1600 for application; Fees: $10 book of S.C.A.T. tickets can be purchased for $5.00.

**DART First State Pedal and Park Bicycle Locker Program:** Free access to bicycle lockers located at various Park & Ride lots throughout New Castle County (Rt. 896 & 4, Rt. 273 & 7, Rt. 100 & 52, Prices Corner and Newark, Fairplay at Churchman's Crossing, Wilmington, and Claymont train stations). Enables riders to ride to a lot, store bike, and catch bus or car pool. Agreement options include 1-month, 3-month, or 6-month term, and each term requires a $10.00 key deposit. Call 1-800-652-3278 for an agreement.

**DART First State Ride Share Delaware:** Provides car pool matching service; Guarantee Ride Home Program and Business Partners in Transit; Call toll-free 1-888-RIDE-MATch (1-888-743-3628) or visit www.ridesharedelaware.org.

**DART First State Travel Training Program:** Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-739-3278 for all counties. Hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**HOURS OF OPERATION:** Administrative Hours: Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) Hours: Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m., Sun. 8:00 a.m.–5:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for schedule and fare information or visit website at www.DartFirstState.com.

**FEES:** Yes

## DELAWARE ADOLESCENT PROGRAM, INC.

**2900 North Van Buren Street**
**Wilmington, DE 19802**
**302-764-9740**

**185 South Street**
**Camden, DE 19934**
**302-697-0356**

**26673 N. DuPont Highway**
**Seaford, DE 19973**
**302-629-7790**
**Website: www.dapi.org**

**PERSON IN CHARGE:** Lucy O'Donnell, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Comprehensive service program for pregnant teenagers and adolescent parents which includes continuing education (grades 6-12); medical care coordination; social services (individual, group and family counseling); day care (one week to 4 years of age); counseling in child development; nutrition; and prevention programs in the schools.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m. Mon.-Fri. (school) 8:00 a.m.-4:00 p.m. Mon.-Fri. (day care)

**ELIGIBILITY:** Pregnant or parenting girls, ages 12-19, grades 6-12, State residents

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE ASSOCIATION FOR CHILDREN OF ALCOHOLICS

**P.O. Box 2666**
**Wilmington, DE 19805-0666**
**Wilmington: 656-5554**
**1-877-302-ACOA (2262)**
**Website: www.DACOA.org**

**PERSON IN CHARGE:** Barbara Ridge, LCSW, CADC, CAE, CFRE, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** State chapter of the National Association for Children of Alcoholics. Goals are to promote public awareness of the special problems and needs of members of alcoholic families; to provide training and information to professionals; and to advocate for appropriate prevention and treatment services for this population. The office has information on self help groups. Workshops are available for care providers.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Children of all ages from alcoholic or otherwise dysfunctional families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## DELAWARE ASSOCIATION FOR THE BLIND

**800 West Street**
**Wilmington, DE 19801**
**302-655-2111**
**Website: www.dabdel.org**

**PERSON IN CHARGE:** Linda S. Lauria, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education and recreational programs; **Sunnybrook Day Camp** for blind children; swimming pool; audio book program recording ink-print material on cassette tapes for the blind; bingo; arts and crafts; music appreciation; trips to a variety of community events and attractions; annual Christmas Party; peer counseling and similar programs designed to further the well-being of the blind. Also available, a small fund to help with financial emergencies. Call for guidelines and assistance in obtaining transportation. Store selling aids and appliances.

**OTHER LOCATION:** Landis Lodge, 2915 Newport Gap Pike, Wilmington 19808 (302-994-9478)

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Legally blind or severely visually impaired

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional, agency, or self

**FEES:** For trips

## DELAWARE BAPTIST ASSOCIATION

**9 E. Loockerman Street**
**Treadway Towers, Suite 203**
**Dover, DE 19901**
**302-741-2488**
**Fax: 302-741-2489**

**PERSON IN CHARGE**: James S. McBride, Director of Missions

**STATUS**: Nor for profit

**SERVICE DESCRIPTION**: Provides health kits for migrant community (comb, toothbrush and paste). Literacy training available.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m.

**ELIGIBILITY**: Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE BREAST CANCER COALITION

**New Castle County:**
**111 W. 11th Street, Suite 3**
**Wilmington, DE 19801**
**302-778-1102**

**Kent County:**
**165 Commerce Way, Suite 2**
**Enterprise Business Park**
**Dover, DE 19904**
**302-672-6435**

**Sussex County:**
**Red Mill Center**
**16529 Coastal Highway**
**Suite 116**
**Lewes, DE 19958**
**302-644-6844**

**Toll Free Number: 1-866-312-3222**
**Women's Mobile Health Screening Toll Free Number: 1-888-672-9647**
**Website: www.debreastcancer.org**
**Email: dbcc@debreastcancer.org**

**PERSON IN CHARGE:** Victoria Cooke, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Delaware Breast Cancer Coalition is the only statewide breast cancer organization in Delaware and has office locations in Wilmington, Dover and Lewes, serving all three counties. Utilizing a comprehensive strategy, DBCC addresses the spectrum of breast health issues through awareness, outreach, education, support, mentoring, screening and advocacy. Programs include the Annual Breast Cancer Update Conference, featuring the latest information on breast cancer and advocacy; Living and Giving Exhibit; MAAM: Mature African Americans for Mammography; *Mujeres pro Salud Promotoras* (Latina women); Taking Care of Ourselves (Lesbians and Women Who Partner with Women); Survivor Peer Mentor Support (supporting newly diagnosed and providing education about clinical trials) and Women's Mobile Health Screening Van.

**HOURS OF OPERATION:** Wilmington, 9:00 a.m.–5:00 p.m., Mon.–Fri.; Dover, 8:30 a.m.–6:00 p.m., Mon.–Fri.; Lewes, 9:00 a.m.-5:00 p.m., Mon.-Fri. (times may vary)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

## DELAWARE BUSINESS/INDUSTRY/EDUCATION (BIE) ALLIANCE

**New Castle County:**
**226 W. Park Place**
**Newark, DE 19711**
**302-368-4372**

**Kent and Sussex Counties:**
**George Massey Station**
**516 West Loockerman Street**
**Dover, DE 19904**
**302-739-2384**

**Website: www.bie.k12.de.us**

**PERSON IN CHARGE:** Carol Blaeuer, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Coordinates a variety of career exploration services linking the community with schools.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Teachers, counselors, educators, or students

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE CENTER FOR JUSTICE INCORPORATED

**100 West Tenth Street, Suite 905**
**Wilmington, DE 19801**
**302-658-7174**
**Website: www.dcjustice.org**

**PERSON IN CHARGE:** Janet A. Leban, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information and advocacy agency for issues in criminal justice with special emphasis on adult corrections, juvenile justice,

victims of crime, and legislative monitoring; services to juvenile/adult offenders and victims of crime; recruits and trains volunteers for adults and juveniles incarcerated in Delaware institutions.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and weekend hours by appointment)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE CHAPTER, RENAISSANCE TRANSGENDER ASSOCIATION, INC.

**P.O. Box 5656**
**Wilmington, DE 19808**
**Website: www.ren.org/rafil/delaware/rende.html**
**Email: del@ren.org**

**PERSON IN CHARGE:** Lindsey Nowak, Chapter Leader

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteer based support group open to all adults who seek education about the transgender community in a safe, secure, nonsexual environment: cross-dressers, transsexuals, transgenderists, their families and friends, and interested professionals. We also do outreach to the community at large.

**HOURS OF OPERATION:** 24-hour voice mail

**ELIGIBILITY:** Open to all adults

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; regular monthly meetings open to walk-ins.

**FEES:** None

## DELAWARE COALITION FOR LITERACY, INC.

**P.O. Box 716**
**Newark, DE 19711**
**366-8771**
**Literacy HELPLINE: 1-800-464-HELP (4357)**
**Website: www.decoalitionforliteracy.com**

**PERSON IN CHARGE:** Syd Goldberg, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Literacy HELPLINE provides information on available literacy and adult education programs, family and workplace learning programs; referrals for literacy volunteers. Provides directories of adult literacy services; recruits students and volunteers; speakers bureau; technical assistance for businesses starting workplace learning programs.

**HOURS OF OPERATION:** HELPLINE Hours: 7:30 A.M.-6:00 P.M.; Office Hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**FEES:** None

## DELAWARE COMMISSION FOR WOMEN

**Carvel State Building**
**820 N. French St., Suite 201**
**Wilmington, DE 19801**
**577-5287**
**Fax: 577-7113**
**Website: www.commissionforwomen.delaware.gov**

**PERSON IN CHARGE:** Romona S. Fullman, Esq., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Organizes and convenes focused workshops, conferences, and public forums. Publishes informational materials and resources on topics important to women. Improves women's access to community, state, and national programs and services. Monitors legislation, serves as policy advisors, and advocates for the advancement of issues involving women. Facilitates collaboration among women's organizations, government, business, and community based agencies for the advancement of the interests of women and their families.

**OTHER LOCATION:** Cannon Building, 861 Silver Lake Blvd., Suite 204, Dover 19904 (760-7034; Fax: 739-2368)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE COMMUNITY REINVESTMENT ACTION COUNCIL, INC.

**601 North Church Street**
**Wilmington, DE 19801**
**654-5024; Toll free: 877-825-0750, Ext. 100**
**Website: www.dcrac.org**
**Email: rrangan@dcrac.org**

**PERSON IN CHARGE:** Rashmi Rangan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Bilingual Agency – informs and educates on money matters; provides access to representation in tax cases; serves at-risk homeowners through foreclosure prevention; and assists with fair housing/lending complaints.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evenings and weekends by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None

# DELAWARE COOPERATIVE EXTENSION, UNIVERSITY OF DELAWARE

**New Castle County Extension Office**
**461 Wyoming Drive**
**Newark, DE 19716-1303**
**831-8956**

**Kent County Extension Office**
**69 Transportation Circle**
**Dover, DE 19901**
**730-4000**

**Sussex County Extension Office**
**Elbert N. and Ann V. Carvel Research and Education Center**
**16483 County Seat Highway**
**Georgetown, DE 19947**
**856-2585**

**Website: http://ag.udel.edu/extension/index.php**

**PERSON IN CHARGE:** Dr. Janice Seitz, Associate Dean, Extension and Outreach Director, UD Cooperative Extension

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides research based information and education to citizens. Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, leadership development, and community resource development. The **Consumer Science Education Program** provides educational programs related to the family and home, including financial management, food and nutrition, family well-being, child and youth development, and food safety. **Expanded Food and Nutrition Education Program** provides low-income families with assistance in planning, purchasing, and preparing meals to help them acquire skills to improve diets; targets families with young children. **4-H Youth Program** offers informal out-of-school educational enrichment programs for ages 5-19.

**OTHER LOCATION:** Delaware State University, Dover 19901 (736-4929): Family Living (739-5156); 4-H (739-5157)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. (hours by location)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Call for information

**FEES:** Depends on program

## DELAWARE COUNCIL ON GAMBLING PROBLEMS, INC.

**100 West Tenth Street, Suite 303**
**Suite 303**
**Wilmington, DE 19801-1677**
**302-655-3261**

**37201 Rehoboth Avenue**
**Ext. Unit 3**
**Rehoboth Beach, DE 19971**
**302-226-5041**

**1-888-850-8888 (24-hour Helpline)**
**Website: www.dcgp.org**

**PERSON IN CHARGE:** Elizabeth B. Pertzoff, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides public information and education about compulsive gambling to schools, community groups, and individuals. Professional training available in identification, referral, and treatment of compulsive gamblers and their families. Bi-monthly newsletter and other literature available at no cost. Crisis Helpline, outpatient treatment.

**HOURS OF OPERATION:** Wilmington Office: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Rehoboth Beach Office: Call for information

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## DELAWARE EARLY CHILDHOOD CENTER

**Lake Forest South B Elementary School**
**Mispillion and West Streets**
**Harrington, DE 19952**
**302-398-8945**
**Fax: 302-398-8983**
**Website: www.lf.k12-de.us/decc**

**PERSON IN CHARGE:** Janet R. Cornwell, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides comprehensive, coordinated, and high quality services and support for young children and their families. **Early CHOICES:** Special education and related services for children with

developmental delays or disabilities who are 3 and 4 years old. **Little Spartans Early Learning Center:** Preschool for 3-5 year-olds in Lake Forest community. **Early Childhood Assistance Program:** Comprehensive preschool program for 4-year-old children and their families in Capital, Milford, Woodbridge, Cape Henlopen, and Seaford School Districts. **Sussex Parents as Teachers/Early Head Start:** Parenting education for parents of first born children who are newborn to 3-years-of-age as well as home visiting for low income families of children birth to 3 in partnership with Telamon Headstart. **Adult Education:** Academic support for adults in need of GED. **English Language Learners:** Family literacy and language learning for families and children, newborn to 8 years old, who do not speak English. **Part C Early Intervention:** Developmental services for children with developmental delays or disabilities ages birth to 3 and their families. **New Directions Early Head Start-Kent County:** Home, community, and center-based services for pregnant women and families of children birth to three through partnership with the University of Delaware to serve 48 infants, toddlers, and their families.

**OTHER LOCATIONS:**

- New Castle Corporate Commons, Suite 105, 92 Reads Way, New Castle 19720 (302-323-5370, Fax: 302-323-5371)
- 32 W. Loockerman St., Dover 19901 (302-739-4707, Fax: 302-739-3938)
- 115B S. Bedford Street, Georgetown 19947 (302-856-5239, Fax: 302-856-5249)

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** None

## DELAWARE ECUMENICAL COUNCIL ON CHILDREN AND FAMILIES, INC.

**240 N. James Street, Ste. B1B**
**Wilmington, DE 19804**
**302-225-1040**
**Parent Helpline: 302-225-3011**
**Fax: 302-225-1041**
**Website: www.deccf.org**

**Email: deccf@aol.com**

**PERSON IN CHARGE:** Robert P. Hall, M.Div., FAPA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Healthy Congregations—**Health promotion and public health education on important health status and systems issues, including the distribution of informational resources, the implementation of educational workshops, and conferences for both laity and clergy. Issues covered include adult immunizations, asthma, breast cancer, cervical cancer, child safety, diabetes, family violence, heart disease and stroke, infant and childhood immunizations, prostate cancer, and substance abuse. **Faith in Action** (**Interfaith Volunteer Caregivers)—**Volunteer assistance for individuals and families affected by chronic disease, disability, frailty, or victimization to keep many chronically ill, disabled, and elderly Delawareans independent. Services include befriending, homemaking assistance, medical transportation, referral agency, respite care, supportive listening, and telephone reassurance. **Parents Anonymous—**Weekly parent mutual support group meetings led by participants who are assisted by professional facilitators. There are corresponding group programs for children. Parents Anonymous® has been cited by agencies of the federal government as an effective family strengthening and child protection program. There are four guiding principles: parent leadership, mutual support, shared leadership, and personal growth. **Interfaith Health Advocates—**Lay health advisors in faith communities and related community-based organizations. They act as resource persons in their communities on issues of health, especially those pertaining to women's health. These volunteers function as community educators and advocates for healthier lifestyles. **Aging Parents®—** Seminars for adult children preparing to care for aging parents. The various workshops cover topics ranging from family dynamics to financial planning to coping with stress to medical issues. **Healthy Marriage—**Community education and leadership development on the skills required to form and sustain healthy marriages and strong relationships. This includes professional training for clergy and others who work with couples to prepare for marriage. **People in Focus (Covering Congregations)**—Helping individuals and families to identify, access and utilize appropriate health care financing, including publicly-funded health insurance and other programs. This initiative includes public education, professional training, and individual and family consultations. Of particular importance is access and education for the community Healthcare Access Program. **Other Program Services—**Advocacy for victims of family violence who disclose through faith communities. Community education and leadership development on accessibility and inclusiveness, family violence, food and nutrition, and health care.

**OTHER LOCATION:**

- PO Box 309, Smyrna, DE 19977 (302-653-8825)
- PO Box 41, Viola, DE 19979 (302-284-4825)
- PO Box 380, Lewes, DE 19958 (302-644-4033)
- PO Box 423, Frankford, DE 19945 (302-732-3371)
- PO Box 31, Bishopville, MD 21813 (410-352-5616

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. (Wilmington); other hours by appointment—downstate hours vary by site.

**ELIGIBILITY:** Varies by program; includes children and elderly at risk or with special needs and their families, parents, and family caregivers under stress.

**AREA SERVED:** Statewide, some activities on Lower Eastern Shore of Maryland

**OBTAINING SERVICE:** Call for information

**FEES:** None, but donations accepted

## DELAWARE END OF LIFE COALITION; UNIVERSITY OF DELAWARE

**25 North College Avenue**
**Room 205 McDowell Hall**
**Newark, DE 19716**
**302-831-4549**
**Website: www.deolc.org**
**Email: dsp-email@udel.edu**

**PERSON IN CHARGE:** Madeline E. Lambrecht, Ed.D., R.N., FT, Director, Division of Special Programs

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Stimulates public and professional awareness, shares knowledge, and creates change so that every Delawarean is aware of issues and choices related to the end of life. Strengthens collaboration between the public and professional communities of Delaware regarding end-of-life issues. Serves as an umbrella organization to share resources and information, promote public and professional education, foster innovations in provision of care, address public policy, and increase cooperation among various groups that provide end-of-life services.

**HOURS OF OPERATION:** Administrative offices: 8:00 a.m-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Access resources on website.

**FEES:** None

## DELAWARE FAMILY CENTER

**3608 Lancaster Pike**
**Wilmington, DE 19805**
**302-995-9600**
**Website: www.DelawareFamilyCenter.com**
**Email: Wesley@delawarefamilycenter.com**

**PERSON IN CHARGE:** Wesley Bowman/Diana Terrell, Ph.D., Directors

**STATUS:** For profit

**SERVICE DESCRIPTION:** Outpatient psychotherapy for individuals, couples, and families (child, adolescent, and adult).

**HOURS OF OPERATION:** 8:00 a.m.-7:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** Vary by therapists. Insurance, medicare, Medicaid, or self-pay

## DELAWARE FUTURES, INC.

**Program Site:**
**1104 N. Adams St.**
**Wilmington, DE 19801**
**302-652-8609**
**Fax: 302-652-8613**

**Admission Office:**
**Community Service Building**
**100 W. 10th St., Suite 3**
**Wilmington, DE 19801**
**655-6935 (9 a.m.-5 p.m.)**
**Website: www.delawarefutures.org**
**Email: mdtolliver@deelawarefutures.org**

**PERSON IN CHARGE:** M. Denise Tolliver, Executive Director

**STATUS:** Not-for-profit

**SERVICE DESCRIPTION:** Provides academic, social, motivational support and cultural enrichment that empowers economically disadvantaged high school students to recognize and fulfill their unrealized potential and become matriculated college students.

**HOURS OF OPERATION:** Sept. through May: 9:30 a.m.-4:30 p.m., Mon., Wed., Friday; 12 p.m.-8:00 p.m., Tues., Thurs.; June through Aug.: 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** High school youth, economically disadvantaged (per federal guidelines for free or reduced

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Enrollment

**FEES:** None

## DELAWARE GUIDANCE SERVICES FOR CHILDREN AND YOUTH, INC.

**1213 Delaware Avenue**
**Wilmington, DE 19806**
**302-652-3948**
**Fax: 302-652-8297**
**Website: www.delawareguidance.org**

**PERSON IN CHARGE:** Bruce Kelsey, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Full service multidisciplinary mental health services including psychiatric, psychological and educational evaluations and assessment: individual, family, group therapy; and interagency consultations. Sexual abuse counseling for victims, perpetrators, and families. Developmental disabilities counseling. Intensive Outpatient Treatment Services; Mobile Crisis Services; Day Treatment Services.

**OTHER LOCATIONS:**

- Suites 1208, Drummond Plaza, Kirkwood Hwy., Newark (302-455-9333)
- 103 Mont Blanc Blvd., Dover (302-678-3020)
- 31168 Learning Lane, Lewes 19958 (302-645-5338)
- 900 Health Services Drive, Seaford 19973 (302-262-3505)

**HOURS OF OPERATION:** 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.

**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders. Day treatment: ages 6-12, residents of Kent and Sussex counties who have already received outpatient counseling.

**AREA SERVED:** Statewide; day treatment - Kent and Sussex Counties; Crisis Services - Kent and Sussex Counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service, sliding scale

## DELAWARE HEALTH SOURCE – SUSSEX COUNTY
## A program of the Delaware Academy of Medicine

**Lewes Public Library**
**11 Adams Avenue**
**Lewes, DE 19971**
**Website: http://dehealthsource.org**
**Email: lil@delamed.org**

**PERSON IN CHARGE:** Linda Leonard, Consumer Health Librarian

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Professionally trained health librarian helps individuals find current, reliable information on any health topic; researches specific questions about health, diseases, wellness, nutrition, diabetes, cancer, pregnancy, etc.; recommends library resources such as books,

DVDs, and magazine articles; provides guidance to individuals doing health-related research online or in the Delaware library catalog.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon., Wed., Thurs., Fri.; 1:00 p.m.-8:00 p.m., Tues.

**ELIGIBILITY:** All Sussex County residents

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call, e-mail, write a letter, or ask for the Librarian in person.

**FEES:** Most services free.

## DELAWARE HELPLINE

**900 North King Street, Suite 330**
**Wilmington, DE 19801**
**Phone: 2 – 1 – 1**
**Out of State: 1-800-273-9500**
**Website: http://www.delawarehelpline.org**

**PERSON IN CHARGE:** Anna Maloney, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Statewide telephone information and referral service providing Delawareans with information to over 2,100 health and human service programs and to all state government offices and personnel. Delaware Helpline, Inc. is a nonprofit agency assisting people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Literacy Hotline, the Foster Care Information line, the Screening for Life line, the Earned Income Tax Credit Information line and the Cancer Helpline.

**HOURS OF OPERATION:** 8:00 a.m.–8:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE HIV CONSORTIUM

**100 West Tenth Street, Suite 415**
**Wilmington, DE 19801**
**302-654-5471**
**Website: www.delawarehiv.org**
**Email: phoule@delawarehiv.org**

**PERSON IN CHARGE:** Peter Houle

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Housing assistance, emergency client assistance, referrals, client advocacy, integrated policy and planning, and fundraising.

**HOURS OF OPERATION:** 8:15 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-1:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## DELAWARE HOSPICE, INC.

**Wilmington Office:**
**3515 Silverside Road**
**100 Clayton Building**
**Wilmington, DE 19810**
**302-478-5707**
**800-838-9800**

**Dover Office:**
**911 S. DuPont Highway**
**Dover, DE 19901**
**302-678-4444**
**800-838-9800**

**Milford Office:**
**The Delaware Hospice Center**
**100 Patriots Way**
**Milford, DE 19963**
**302-856-7717**
**800-838-9800**
**Website: www.delawarehospice.org**

**PERSON IN CHARGE:** Susan D. Lloyd, MSN, RN, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hospice care and comfort to those with life-limiting illnesses and their families throughout the state and adjacent counties in Pennsylvania. Tailors services to meet patients where they live (family residence, assisted living facility, nursing home, Delaware Hospice Center, or in a hospital). Develops a plan to address each concern. Responds to the medical, nursing, and emotional needs of patients and their entire family. Works closely with caregivers to ensure the highest quality of care. Nationally recognized "New Hope" program for children ages 6-17 and Adult Bereavement program. "Transitions" program for seriously ill needing support. Partners with community organizations to help identify resources required to meet needs.

**HOURS OF OPERATION:** Available 24 hours

**ELIGIBILITY:** Life-limiting illness, and family and patient decide to pursue comfort measures and focus on caring support.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 800-838-9800

**FEES:** Families not billed. Costs are covered by Medicare, Medicaid, private insurance, or community contributions.

## DELAWARE HOSPITAL FOR THE CHRONICALLY ILL (DPH, DHSS)

**100 Sunnyside Road**
**Smyrna, DE 19977**
**302-223-1000**

**PERSON IN CHARGE:** Cheryl A. Hollis, Director

**STATUS:** Public

**SERVICE DESCRIPTION**: Nursing home care including Adult Day Care Unit and a secure care unit for patients who wander dangerously.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Nursing home, appropriate level of care, ages 18 and over; asset limit, $54,000.00; assessment by Department of Health and Social Services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information regarding intake process

**FEES:** Yes

## DELAWARE HOUSING COALITION

**P. O. Box 1633**
**Dover, DE 19903-1633**
**302-678-2286**
**Fax: 302-678-8645**
**Website: www.housingforall.org**
**Email: dhc@housingforall.org**

**PERSON IN CHARGE:** Ken Smith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Statewide membership organization works for safe, decent, and affordable housing. **Publications**: Delaware Housing Coalition (DHC) publishes bilingual versions of the *Summary of the Landlord Tenant Code* and *"Housing in a Hurry"*, a guide to finding temporary shelter or permanent housing in Delaware. It compiles and publishes *The Realities of Poverty in Delaware*. The Coalition disseminates a print quarterly, *The Housing Journal*. It produces the annual report on housing affordability, *Who can afford to Live in Delaware?* It released *Housing Needs of Extremely Low-Income Delaware Households (November 2007)* and *Investing to Meet Delaware's Affordable Housing Needs: An Economic Impact Analysis (November 2004).* These publications can be downloaded from the DHC website (www.housingforall.org), or can be ordered by phone or by contacting dhc@housingforall.org. **Policy and Advocacy:** DHC works to make affordable housing a state priority commensurate with the problem. It advocates an enhanced Housing Development Fund, the use of shared equity, permanent affordability, and inclusionary housing models. **Grassroots and Professional Committees:** DHC convenes the Nonprofit Housing Agenda, a collaborative of nonprofits with the aim of advancing legislative initiatives for affordable housing; the Delaware Housing Policy Round Table, an affordable housing industry group concerned with housing policy and funding issues; and the Sussex Housing Group, a collaborative of agencies which focuses on fair and affordable housing issues in that county.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., and by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, email, and visit website (www.housingforall.org)

**FEES:** None

## DELAWARE HUMANITIES FORUM

**100 West Tenth Street, Suite 1009**
**Wilmington, DE 19801**
**302-657-0650**
**Toll Free: 1-800-752-2060**
**Website: www.dhf.org**

**PERSON IN CHARGE:** Marilyn P. Whittington, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides grant money from the National Endowment for the Humanities and from the private sector to non-profit groups wishing to sponsor public programs which promote understanding and appreciation of the humanities and public policy. Relevant fields include history, literature, comparative religion, philosophy, and those aspects of the social sciences (psychology, sociology, political science, etc.) which employ historical or cultural approaches. Also conducts own programs, including speakers' bureau (to bring humanities scholars to civic organizations), Visiting Scholars' Program (to bring humanities scholars into schools), and book/film discussions and lecture series.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri., and as programs are delivered in the community.

**ELIGIBILITY:** Nonprofit organizations and ad hoc committees

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fees for speakers' bureau

## DELAWARE PACEM IN TERRIS (PARDONS PROJECT)

**1304 N. Rodney St.**
**Wilmington, DE 19806**
**302-656-2721**
**Fax: 302-656-2730**
**Website: www.depaceminterris.org**
**Email: depaceminterris@gmail.com**

**PERSON IN CHARGE:** Sally Milbury-Steen, Executive Director; Mary Starkweather-White, Director, Pardons Project

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides assistance to ex-offenders in obtaining pardons.

**HOURS OF OPERATION:** 8:00 a.m.-6:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None

## DELAWARE PAIN INITIATIVE

**PO Box 7651**
**Newark, DE 19714-7651**
**302-292-1616**
**Website: www.endpain.org**

**PERSON IN CHARGE:** Board of Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information/education/advocacy to persons with pain, their caregivers, and healthcare professionals.

**HOURS OF OPERATION:** No set hours. Evening speakers available. Leave message for return call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE PARENTS ASSOCIATION, INC.

**101 W. Loockerman Street, Suite 3A & 3B**
**Dover, DE 19904**
**302-678-9288**
**Delaware: 1-800-262-2080 New Castle/Sussex Counties**
**Fax: 302-678-2730**
**Website: www.delparents.org**

**PERSON IN CHARGE:** Cynthia Taylor, Board President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Empowers families by promoting parental involvement and supporting secondary caregivers. Services include: **Parent Support Network** – parent education classes and support groups, divorcing parents education (fee required); **Childcare Provider Program and Services** – food program, nutrition education training; **Creating Strong Families** – substance abuse prevention; **Healing our Nation Project**- understanding and eliminating racial conditioning; **Resource and Referral Services**; **Get Smart, Don't Star**t – tobacco prevention program for youth; **Delaware All-Stars** – youth based program.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.; Group meetings scheduled by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fees for some programs

## DELAWARE PARTNERS OF SENIOR MEDICARE PATROL; DIVISION OF SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

**DHSS Herman Holloway Campus**
**1901 N. DuPont Highway**
**Main Bldg., 1st Floor Annex**
**New Castle, DE 19720**
**302-255-9390**

**Milford State Service Center**
**18 North Walnut Street**
**Milford, DE 19963**
**302-422-1386**

**Toll Free: 1-800-223-9074**
**Website: www.dshss.delaware.gov/dhss/dsaapd**
**Email: cynthia.allen@state.de.us**

**PERSON IN CHARGE:** Cynthia M. Allen, Program Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes consumer awareness, prevents elder/disabled victimization, and works to implement community partnerships to prevent Medicare and Medicaid fraud, error, and abuse. Trains volunteer retired senior professionals to advertise the program, make presentations to educate the targeted population, provide one-on-one counseling, and to participate at health fairs, community days, and other activities throughout the State of Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Evening presentations available.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment.

**FEES:** None

## DELAWARE PRISON ARTS PROGRAM

**Department of Correction**
**D.O.C. Central Admin. Bldg.**
**245 McKee Road**
**Dover, DE 19904-2232**
**302-739-5601, ext. 277 or 302-857-5277 (direct)**
**Cell: 302-256-8682**
**Fax: 302-739-7215**
**E-Mail: ckelley@state.de.us**

**PERSON IN CHARGE:** Carmita Kelley, Correctional Arts Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Incarcerated offenders create marketable artwork for self-support commissions and gifts.

**OTHER LOCATIONS:** Currently the program is offered at the James T. Vaughn Correctional Center in Smyrna.

**HOURS OF OPERATION:** Vary according to institution; Office hours: 8 a.m.-4:30 p.m., Mon.-Fri. Artwork is not on display at J.T.V.C.C., but is on display at the Central Administration Building on McKee Road in Dover, DE.

**ELIGIBILITY:** Inmates

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Participating offenders are subject to an internal scheduling and classification process

**FEES:** No fees to participants.

## DELAWARE PROGRAM FOR DEAFBLIND CHILDREN

**Delaware School for the Deaf**
**620 E. Chestnut Hill Road**
**Newark, DE 19713**
**302-454-2305**
**Email: campanom@christina.k12.de.us**

**PERSON IN CHARGE:** Mark Campano, State Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Serves children and youth identified with deafblindness in collaboration with their local school district to address unique challenges including communication, orientation, mobility, and individualized education, as well as transition and inclusion in the family, school, and community. Birth mandated program, entitles identified children 0-21 years to services.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 0-21 years; vision and hearing loss documentation.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## DELAWARE PSYCHIATRIC CENTER (DSAMH, DHSS)

**1901 N. Dupont Highway**
**New Castle, DE 19720**
**302-255-2700**
**Website: www.dhss.delaware.gov/dhss/dpc.html**

**PERSON IN CHARGE:** Kevin A. Huckshorn, RN, MSN, CAP, Acting Director

**STATUS:** Not for profit-state operated

**SERVICE DESCRIPTION:** Provides inpatient services with intensive psychiatric treatment for individuals who have mental disorders. Referral process: voluntary admission through individual's physician; involuntary admission through civil commitment procedure, with medical certification; 24 hour emergency commitment for persons who are a "danger to themselves or to others"; court commitment; Interstate Compact Transfer.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Adults civilly or criminally committed for psychiatric hospitalization.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or psychiatrist according to Delaware law.

**FEES:** Sliding scale

## DELAWARE SAFETY COUNCIL, INC.

**3 Old Barley Mill Road**
**Wilmington, DE 19807**
**302-654-7786**
**1-800-342-2287**
**Website: www.delawaresafetycouncil.org**

**PERSON IN CHARGE:** Harry L. Roosevelt, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A membership organization which provides defensive driving courses, flagger training, first aid and CPR courses, and OSHA compliance training throughout the state.

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** Vary by service

## DELAWARE SENIOR OLYMPICS

**1121 Forrest Avenue**
**Dover, DE 19904**
**888-881-6128; Kent County, 302-736-5698**
**Website: www.delawareseniorolympics.org**
**Email: admin@delawareseniorolympics.org**

**PERSON IN CHARGE:** Paul Gatti, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Promotes wellness, fitness, and healthy lifestyles through annual competitive sports events and year-round fitness events for the Delaware senior population, ages 50 and older. Covers all areas of Delaware with a central office in Dover. Hosts annual sports and fitness events throughout the state.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.–Thurs.; 9:00 a.m.–12:00 p.m., Fri.

**ELIGIBILITY:** Age 50+

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, email, website.

**FEES:** None for fitness programs; schedule for annual games

## DELAWARE SKILLS CENTER

**13th and Clifford Brown Walk**
**Wilmington, DE 19801**
**302-654-5392**
**Website: www.deskillscenter.org**

**PERSON IN CHARGE:** Joseph M. Potochney

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Training center for Delaware residents over 18 with a valid driver's license and ability to pass math and reading tests at prescribed grade levels. Offers hands-on training and job placement in the following areas: HVAC, construction electric, welding, carpentry, certified nursing assistant, practical nursing, medical assistant, and computer repair. Courses vary in time and length. Registration involves interviewing and testing.

**HOURS OF OPERATION:** 7:30 a.m.-3:30 p.m., Mon.-Fri.; classes: 7:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Unemployed, underemployed

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: 302-654-5392

**FEES:** Student required to pay some fees such as: license or certification testing, background check and drug screen.

## DELAWARE STATE FIRE MARSHAL'S OFFICE

**22705 Park Avenue**
**Georgetown, DE 19947**
**302-856-5600**
**Fax: 302-856-4607**

**1537 Chestnut Grove Road**
**Dover, DE 19904**
**302-739-5665**
**Fax: 302-739-6756**

**2307 MacArthur Road**
**New Castle, DE 19720**
**Voice: 302-323-5375**
**Fax: 302-323-5366**

**Fire Service Centers: Toll Free (Delaware Residents): 800-432-8500**
**Website: www.delaware.gov**
**Email: john.lattomus@state.de.us**

**PERSON IN CHARGE:** John F. Lattomus, Jr., Juvenile Intervention Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Interview and assessment of children and their family because of child's involvement in fire related behavior.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. Other hours by appointment only.

**ELIGIBILITY:** Children 3-17 years old, fire related behavior only.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral by parent/guardian, Family Court, Child Mental Health, Division of Family Services, Fire Service

**FEES:** None

## DELAWARE STATE HOUSING AUTHORITY

**Central Office**
**18 The Green**
**Dover, DE 19901**
**302-739-4263**
**Toll Free: 888-363-8808**

**New Castle County Office**
**Carvel State Office Building**
**820 French Street**
**Wilmington, DE 19801**
**302-577-5001**

**Website: www.destatehousing.com**

**PERSON IN CHARGE:** Anas Ben Addi, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the following programs: **Public Housing Home Ownership Program:** provides home ownership opportunities to low-income families who are residents in DSHA's Public Housing or Section 8 programs; **Second Mortgage Assistance Loan Program:** provides up to $10,000 in down-payment and closing cost assistance to low-income home buyers in Delaware, low-income borrowers cannot have owned a principal residence within the past year; **Single Family Mortgage Revenue Bond Program:** provides below-market fixed interest rate mortgages to home buyers in Delaware; buyers must not have owned a principal residence within the past three years; **Community Development Block Grant:** via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons; **Emergency Shelter Grants Program:** Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties; **Housing Rehabilitation Loan Program:** provides housing rehabilitation loans to low- and moderate-income home owners and landlords renting to low-income tenants to moderately rehabilitate existing properties to comply with the State Housing Code or to make homes handicapped-accessible; **State Housing Code:** Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible; **HOME Investment Partnerships Program:** Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide; **Housing Development Fund:** provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program; **Low Income Housing Tax Credit Program:** offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans; **Moving to Work Program:** provides rental subsidies for five years to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance; **Public Housing:** provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties; **Section 8 New Construction:** provides rental subsidies to eligible low-income individuals and families renting at any of the program's sites statewide; **Section 8 Voucher Program:** provides rental subsidies to very low-income individuals and

families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income Delawareans. Income limits vary by program and county.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** Vary by program

## DELAWARE STATE POLICE VICTIM SERVICES; DEPARTMENT OF PUBLIC SAFETY

**DSP Headquarters**
**P.O. Box 430**
**Dover, DE 19903**
**302-739-3711**
**Website: www.state.de.us/dsp/us.htm**
**Email: debra.reed@state.de.us**

**PERSON IN CHARGE:** Debra Reed, Director of Victim Services

**STATUS:** Public

**SERVICE DESCRIPTION:** Addresses the needs of crime victims, witnesses and family members regarding sudden death. Provides crisis intervention, information, and referrals. Provides some financial support

**OTHER LOCATIONS:** Offices in New Castle, Kent, and Sussex counties. Hotline: 1-800-842-846

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. 24 hour on call hotline (1-800-842-8461)

**ELIGIBILITY:** Victim of crime or family member of sudden death investigated by Delaware State Police. Also provides services to victims of cases investigated by most other police agencies in Delaware (Delaware Victim Center).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## DELAWARE STATE POLICE YOUTH AND COMMUNITY SERVICES

**Troop 2**
**100 Lagrange Avenue**
**Newark, DE 19702**
**Youth Aid Services:**
**302-834-2630, ext. 223**

**Troop 3**
**Kent County**
**Youth Aid Services: 302-697-2106**

**Community Services:**
**Kent/Sussex County – 302-739-5961**
**New Castle County – 302-834-2620, ext 233**
**Victim Services: 1-800-VICTIM-1 (842-8461)**

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides crime/conflict resolution and juvenile crime prevention/deterrence for youth to age 18. Offers program on child abuse, deals with school problems, runaways, missing persons, family services, counseling and crisis intervention.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. (on call after hours—834-2630, ext. 0)

**ELIGIBILITY:** Ages 18 and younger and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral or parental request

**FEES:** None

## DELAWARE VOLUNTEER LEGAL SERVICES, INC.

**P. O. Box 7306**
**Wilmington, DE 19803**
**Legal Help Link: 302-478-8850**
**Website: www.dvls.org**

**PERSON IN CHARGE:** Janine N. Howard-O'Rangers, Esq., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Delivers pro bono legal services to needy Delawareans. Each client must meet federal poverty standards for income eligibility and have a meritorious civil legal problem that is not fee generating. Cases meeting the above mentioned criteria are placed with one of agency's

pro bono attorneys. Legal representation ranges from brief consultations to litigation.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Poverty level clients

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** In New Castle County, call 302-478-8680 for intake and initial screening. In Kent and Sussex Counties, call 1-800-773-0606.

**FEES:** None

## DELAWARE VOLUNTEER RESOURCE CENTER (DSSC, DHSS) (STATE OFFICE OF VOLUNTEERISM)

**Charles H. Debnam Building**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9899**
**1-800-815-5465**

**Williams State Service Center**
**805 River Road, 2nd Floor**
**Dover, DE 19901**
**302-857-5006**

**Website: www.volunteerdelaware.org**
**Webpage: www.state.de.us/dhss/dssc/sov.htm**

**PERSON IN CHARGE:** Carrie Hart, Volunteer Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** A service of the State Office of Volunteerism. Provides information on volunteer opportunities to individuals of all ages and faith-based, corporate, and school groups. Administers a web-based volunteer referral system (website above). Maintains a comprehensive database of non-profit agencies and special service projects. Provides collections of current resources on the management of volunteers that are available for loan through any public library in Delaware. Offers training and technical assistance to those who coordinate service projects and volunteers. Administers the Delaware Volunteer Credit Program, an elective credit available to high school students who complete 90 hours of volunteer service. Certifying agency for the President's Volunteer Service Awards.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DELAWARE YOUTH FOR CHRIST, INC.

**6 N. Clifton Avenue**
**Wilmington, DE 19805**
**302-995-6937**

**PERSON IN CHARGE:** Brett Foester, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services: City Life Club, Bible study, counseling for youth, educational trips, homework club, drop-in recreation, leadership training, and mentoring.

**OTHER LOCATIONS:**

- Urban Youth Center, 2203 N. Market St., Wilmington 19802 (302-654-0189)
- 310 Kiamensi Rd, Wilmington 19804 (302-992-9609)
- 24 W. Green St., Middletown 19709 (302-376-1716)

**HOURS OF OPERATION:** 3:00 p.m.-6:30 p.m., Mon.-Fri. (answering service). Summer hours differ. Administrative office: 8:30 a.m.-5:00 p.m.

**ELIGIBILITY:** Youth of junior high/middle school age through senior high age.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information or walk in at all drop-in centers weekday afternoons, 3:00 p.m.-6:30 p.m.

**FEES:** Trips and out-of-area activities only

## DELAWARR SENIOR CENTER

**19 Lambson Lane**
**New Castle, DE 19720**
**302-429-0581**

**PERSON IN CHARGE:** Janice Schilling

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noontime meal, arts and crafts, recreation, classes, guest speakers, films, shopping and recreation trips, counseling, transportation, social security assistance, physical fitness program, health screening, tax assistance, information, and referral.

**HOURS OF OPERATION:** 9:00 a.m.–2:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals

## DELAWARR STATE SERVICE CENTER (DSSC, DHSS)

**500 Rogers Road**
**New Castle, DE 19720**
**302-577-2970**

**PERSON IN CHARGE:** Ivy Jones-Ledbetter, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses various State and private human service providers. **Division of State Service Centers -** provides Community Resource and Assistance, Car Seat Loaner Program, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Medical Assistance, Cooling Assistance, and EFSP; **Division of Public Health –** Dental Services; **Division of Social Services –** Food Stamps, Medicaid, Public Assistance; **Community and Civic Meetings –** Dunleith Civic Association, Oakmont Civic Association, **Additional Services –** Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.

**HOURS OF OPERATION:** 7:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Central New Castle County and South Wilmington

**OBTAINING SERVICE:** Call for information. Service policies vary by program.

**FEES:** Vary by service. Sliding scale.

## DELMAR NURSING AND REHAB CENTER

**101 E. Delaware Avenue**
**Delmar, DE 19940**
**302-846-3077**

**PERSON IN CHARGE:** Martin Melson, N.H.A., Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides medical treatment, inpatient care, long-term care, therapeutic diets, and recreational activities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open, must be free of communicable disease

**AREA SERVED:** Southern Delaware

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## DELMARVA RURAL MINISTRIES, INC.

**26 Wyoming Avenue**
**Dover, DE 19904**
**302-678-3652**

**Kent Community Health Center (KCHC)**
**1095 South Bradford Street**
**Dover, DE 19904**
**302-678-2000**

**Elizabeth Cornish Landing Apartments (ECL)**
**100 Elizabeth Landing Road**
**Bridgeville, DE 19933**
**302-337-9744**
**Website: www.drminc.org**

**PERSON IN CHARGE:** Shannon Backus, Interim Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides health care, housing, and social services to individuals with modest incomes, including migrant farm workers. Through the KCHC, offers primary and preventive health care services, including dental care, mental health/substance abuse, and prenatal care. Offers health screenings, health education, and primary healthcare services to underserved populations in hard to reach areas of Kent and Sussex counties, such as migrant labor camps, homeless shelters, and unincorporated communities, through the operation of the Mobile Access to Community Health Van (MATCH). Assistance provided in accessing services such as Temporary Assistance to Needy Families, Food Stamps, Medicaid, Community Health Access Program (CHAP), and Screening for Life (SFL), WIC, and emergency shelter. Owns and manages the Elizabeth Cornish Landing Apartments, an apartment complex located in Bridgeville comprised of 50 affordable rental units targeting migrant and seasonal farm

workers. Additionally, Elizabeth Cornish Landing Annex offers 12 rental housing units for families of low to moderate income levels.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Kent Community Health Center: 8:30 a.m.-4:30 p.m., Mon., Wed., Thurs., and Fri. 8:30 a.m.-6:30 p.m., Tues. 9:00 a.m.-12:00 p.m., Sat.

**ELIGIBILITY: Health Care**: Accepts Medicaid, Medicare, other insurances, and offers a sliding fee discount for uninsured individuals. **Housing**: (Elizabeth Cornish Landing Apartments) Seasonal and migrant farm worker households. (Elizabeth Cornish Landing Annex) Low to moderate income households.

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** Applicable only to health care and housing services and are based on household income levels.

## DELMARVA TEEN CHALLENGE, INC.

**611 Third Street**
**P. O. Box 1271**
**Seaford, DE 19973**
**302-629-2559**

**PERSON IN CHARGE:** Bob Carey, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provide long-term residential treatment for adult men with life-controlling problems. Limited short-term (90 days emergency housing) transitional housing available. Inquiries call for application and interview.

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m.

**ELIGIBILITY:** Need within program guidelines. Male addictions program.

**AREA SERVED:** Sussex County and surrounding areas

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** $250 entrance fee for residential program; $400 a month for transitional housing.

## DENTAL HEALTH CENTER, DELAWARE TECHNICAL AND COMMUNITY COLLEGE

**333 Shipley Street**
**Wilmington, DE 19801**
**302-571-5364**

**PERSON IN CHARGE:** Shameka Reeves-Russell, Manager

**STATUS:** Not for profit – Educational Setting

**SERVICE DESCRIPTION:** Full preventive services available to the general public including oral exams, x-rays, cleanings, sealants, and fluoride treatments. Preventive services performed by dental hygiene students under the direct supervision of dental hygiene faculty and licensed dentists. General dental services, including exams, fillings, crowns, dentures, and non-surgical extractions, are provided by licensed dentists and dental residents.

**HOURS OF OPERATION:** Mon.-Thurs: 8:30 a.m.-4:30 p.m. (hours/days of operation may vary); applications processed Mon-Thurs.: 9-11 a.m. and 1-3 p.m.

**ELIGIBILITY:** Preventive services open to general public. Dental services – eligibility determined by financial status.

**AREA SERVED:** Open

**OBTAINING SERVICE:** Call for appointment and/or eligibility requirements

**FEES:** Yes

## DEVELOPMENTAL DISABILITIES COUNCIL

**Margaret M. O'Neill Bldg. 2nd Floor**
**410 Federal Street, Suite 2**
**Dover, DE 19901**
**302-739-3333**
**Website: http://ddc.delaware.gov**

**PERSON IN CHARGE:** Patricia L. Maichle, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Staffs the Developmental Disabilities Council: planning, advocacy, and demonstration projects for the benefit of persons with developmental disabilities. Council works for systems change and capacity building.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with developmental disabilities.

**AREA SERVED:** Statewide (only office in Kent County)

**OBTAINING SERVICE:** Call for information

**FEES:** None

## DEVELOPMENTAL DISABILITIES SERVICES; DIVISION OF (DDDS, DHSS)

**Woodbrook Professional Center**
**1056 S. Governors Avenue**
**Suite 101**
**Dover, DE 19904**
**302-744-9600**
**Website: www.dhss.delaware.gov/dhss/ddds**

**PERSON IN CHARGE:** Roy Lafontaine, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Community programs: **Home and Community Based Services** provide residential services, adult day habilitation, work activity services, family support, and respite. **Early Intervention Program** (422-1335) works to prevent or minimize developmental delays in children from birth through 3 years by working with the family whose baby was born prematurely or who experienced problems at birth. **Stockley Center** provides habilitative training, health care, and residential services in an institutional setting.

**LOCATIONS:**

**New Castle County:**

- Community Services Regional Office, Fox Run Building, 2540 Wrangle Hill Road, Suite 200, Bear 19701 (302-836-2100)

**Kent County:**

- Woodside Day Habilitation Center, R.D. #1, Box 750D, Dover 19901 (302-739-4494)

**Sussex County:**

- First State Senior Center, 219A N. Rehoboth Blvd., Milford 19963 (302-422-1510)

- Georgetown Day Habilitation Center, 5 Academy St., Georgetown 19947 (302-856-5366)
- Stockley Center, R.D. 1, Box 1000, Georgetown 19947 (302-934-8031)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children and adults with mental retardation/developmental disabilities, Delaware residents.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 302-744-9700 – Director of Applicant Services

**FEES:** Vary by service

## DIAKON BRANDYWINE PROGRAM

**240 N. James St., Suite 200**
**Newport, DE 19804**
**302-995-2002**

**PERSON IN CHARGE:** Fern Davis, L.C.S.W., Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Child Priority Response Program** (Crisis Response and Intervention)**:** mobile crisis services for children and adolescents who are threatening to harm themselves or others or have experienced trauma related to violence or crime; intensive crisis stabilization and mobile intervention provided at time of crisis; brief respite services in a crisis bed are also available; services available 24 hours a day. **Intensive Outpatient Program:** An intensive treatment service designed to serve children and adolescents with a history of chronic mental health issues; therapeutic and case management services provided at the home and community level.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri., and evening hours by appointment

**ELIGIBILITY:** Children/adolescents up to age 18. Referrals for IOP through DCMH.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral by DCMH, call Crisis Hotline.

**FEES:** None

## DISABLED AMERICAN VETERANS

**1601 Kirkwood Highway**
**Wilmington, DE 19805**
**302-993-7258**

**PERSON IN CHARGE:** Robert W. McClellan, National Service Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services: represents veterans and their families who are seeking benefits through the Veterans Administration; provides counseling and referral, including referral to appropriate medical treatment; reviews V.A. files; offers life enrichment, recreation, rehabilitation and remediation of physical disabilities; provides free transportation to the V.A. Hospital for medical care.

**HOURS OF OPERATION:** 8:30 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** All veterans and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information. For transportation, call Hospital Coordinator at 302-633-5414 (Louis Wright).

**FEES:** None

## DIVISION OF PREVENTION AND BEHAVIORAL HEALTH SERVICES (DPBHS)

**Mailing address:**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2600**

**PERSON IN CHARGE:** Susan Cycyk, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Division of Prevention and Behavioral Health Services (DPBHS) provides effective prevention and treatment services for children through collaboration with families and service partners. Services are voluntary and community-based collaborations are broad and all-encompassing. Through a variety of programs, DPBHS provides direct service and manages contracts for services with community partners. Through its prevention efforts, DPBHS provides training, public education and consultation services aimed at preventing child abuse, dependency,

neglect, juvenile delinquency, mental health disorders and drug and alcohol abuse among children and youth. Early intervention services are provided statewide in elementary schools as well as in the community. Mental health assessment and treatment services are provided in facilities, homes, schools and the community. Crisis services are available statewide 24 hours a day. Behavioral health services are provided both on an inpatient and outpatient basis depending on the needs of the child and family. DPBHS educates both internal and external stakeholders in the art of evidence and research-based prevention and how to succeed with community-based programming. DPBHS provides diversified services that include a combination of both contracted and direct service, and provide services to children and families who may be at different points along the department service continuum. DPBHS also has a resource room available to the public with informative materials on a wide range of prevention topics.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral by anyone, call for appointment, mail.

**FEES:** None

## DOVER BEHAVIORAL HEALTH SYSTEM

**725 Horsepond Road**
**Dover, DE 19901**
**302-741-0140**
**Fax: 741-8551**
**Website: www.doverbehavioral.com**
**Email: aimee.mcfarlan@uhsinc.com**

**PERSON IN CHARGE:** William Weaver, COO

**STATUS:** For profit

**SERVICE DESCRIPTION:** A 52 bed behavioral health facility providing in-patient and day program services for adults and adolescents. Dual diagnosis programming is available for adults.

**HOURS OF OPERATION:** 24 hours/7 days a week

**ELIGIBILITY:** Above the age of 12. The facility accepts all major insurances and is Medicare, Medicaid, and Tricare approved.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for assessment appointment or walk-in at any time.

**FEES:** Insurance

## DOVER HOUSING AUTHORITY

**76 Stevenson Drive**
**Dover, DE 19901**
**302-678-1965**
**Fax: 302-678-1971**

**PERSON IN CHARGE:** Ami Sebastian Hauer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides safe, decent, sanitary housing and housing assistance to low to moderately income families in the City of Dover.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Applicants must meet income limits as established annually by the U.S. Department of Housing and Urban Development; additional requirements with regard to residency and employment. Effective September, 2005, first priority will be given to existing public housing and voucher program participants from other jurisdictions who have been displaced due to a federally declared disaster.

**AREA SERVED:** Dover and three mile radius surrounding city

**OBTAINING SERVICE:** Applications must be completed in person

**FEES:** No application fees, rent charged is based on income.

## DOWNS CULTURAL CENTER

**1005 N. Franklin Street**
**Wilmington, DE 19806**
**302-575-0250, ext. 2244**
**Website: www.inglesidehomes.org**
**Email: aclinton@inglesidehomes.org**

**PERSON IN CHARGE:** Alfreda Clinton, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Theater providing all forms of entertainment, educational, political, and interactive performances. Orchestras, plays, debates, vocalists, chorus, magic, etc. Programs "free and open" to the community. Note: Building physically attached to Ingleside Retirement Apartments. Parking "on the street."

**HOURS OF OPERATION:** 9:30 a.m.-5:00 p.m., Mon.-Fri.; evening shows, 7:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment.

**FEES:** None

## EARLY CHILDHOOD INITIATIVE

**Brandywine ECAP**
**P.S. duPont Middle School**
**701 West 34 Street**
**Wilmington, DE 19802**
**302-761-7420**

**PERSON IN CHARGE:** P. J. Facciolo, MSW, Program Coordinator/Social Worker

**STATUS:** Public

**SERVICE DESCRIPTION:** ECAP (Head Start Program) for 4-year-olds

**HOURS OF OPERATION:** **School hours:** 8:45 a.m.–3:45 p.m., Mon.–Fri.; **Program hours:** 8:45 a.m.–12:30 p.m., and 1:30 p.m. – 3:30 p.m. Mon.–Fri.

**ELIGIBILITY:** Low income eligible

**AREA SERVED:** Brandywine School District

**OBTAINING SERVICE:** Walk in, phone information, referrals

**FEES:** None

## EARLY CHOICES

**32 West Loockerman Street, Suite 202**
**Dover, DE 19901**
**302-739-4707**
**Fax: 302-739-3938**

**PERSON IN CHARGE:** Nancy Schaefer, Supervisor

**STATUS:** Public

**SERVICE DESCRIPTION:** An early childhood special education program for three year old children with mild developmental delays, and three and four year old children with speech delays. Services available include referral, screening, assessment, early childhood special education, speech therapy, and related services. Services are provided in natural settings at no cost.

**OTHER LOCATION:** New Castle County Office: New Castle Corporate Commons, Suite 126, 2 Reads Way, New Castle, DE 19720.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Three year olds with developmental and speech delays, and four year olds with speech delays.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by local school district; call for information

**FEES:** None

## EASTER SEALS DELAWARE AND MARYLAND'S EASTERN SHORE

**New Castle Corporate Commons**
**61 Corporate Circle**
**New Castle, DE 19720**
**302-324-4444**
**Fax: 302-324-4441**
**TDD: 302-324-4442**
**Website: www.de.easterseals.com**

**PERSON IN CHARGE:** William J. Adami, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and referral, advocacy and direct services for persons with disabilities. Services include occupational, physical, and speech therapies; adult programs, assistive technology;

camping and recreation; and personal attendant services.

**OTHER LOCATIONS:**

- 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302-678-3353; Fax: 302-678-3650)
- 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 253-1100; Fax: 856-7296)
- 22242 Bay Shore Rd., Chestertown, MD 21620 (Phone: 410-778-0566; Fax: 410-778-0567)
- 1205 Pemberton Dr., Suite 103, Salisbury, MD 21801 (Phone: 410-546-2894; Fax: 410-546-4913
- 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865; Fax: 302-709-0869)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with short or long-term disabilities

**AREA SERVED:** Statewide and Eastern Shore of Maryland

**OBTAINING SERVICE:** Contact individual locations for information

**FEES:** Yes

## EASTLAWN AREA HUMAN SERVICES, INC.

**202 E. 35th Street**
**Wilmington, DE 19802**
**302-764-4323**
**Fax: 302-764-2855**

**PERSON IN CHARGE:** Mary Plant, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emergency shelter, food closet, senior consultation and assistance. Referrals and information.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-3:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** City of Wilmington and New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## EDEN ROCK

**2210 Swiss Lane**
**Ardentown, DE 19810**
**302-475-9400**

**PERSON IN CHARGE:** Joyce Winters

**STATUS:** For profit

**SERVICE DESCRIPTION:** Assisted living, adult day services, respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Elderly, private pay

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

## EDGEMOOR COMMUNITY CENTER, INC.

**500 Duncan Road, Suite A**
**Wilmington, DE 19809**
**302-762-1391**
**Website: www.ecc-de.org**
**Email: ecc@dca.net**

**PERSON IN CHARGE:** Scott Borino, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services/programs: food assistance; instructional classes; special events; child care and school-age child care services; preschool; tutoring for youth and teens; adult education; youth, teen and adult recreation; summer youth day camp; a variety of family support services; Sellers Senior Center; meeting space for community based groups; gym rentals; youth summer employment programs, and youth prevention programs.

**HOURS OF OPERATION:** 7:00 a.m.–9:00 p.m., Mon.–Fri.; 9:00 a.m.-12 p.m., Sat.; June–August, 7:00 a.m.–6:00 p.m.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## EDUCATION RESOURCE CENTER

**012 Willard Hall**
**University of Delaware**
**Newark, DE 19716-2940**

**PERSON IN CHARGE:** Christine H. McBride, Director

**STATUS:** Public University

**SERVICE DESCRIPTION:** The mission of the Education Resource Center (ERC) is to provide preschool through grade 12 (P-12) curriculum resources and related services for the preparation and professional development of educators in support of national and Delaware content and performance standards. The ERC will serve: University of Delaware education candidates and faculty, candidates in the School Library Media Program, P-12 professional educators in Delaware, University of Delaware P-12 schools located on campus, and State and community agencies and Delaware school districts through partnerships.

**HOURS OF OPERATION:** Fall & Spring Semesters: 8:30 a.m.- 9:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 10:00 a.m.-2:00 p.m., Sat. Summer & Winter Sessions: 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware and adjacent states

**FEES:** Yes

## ELDERCARE CONVALESCENT SERVICE/MOLTER ASSOCIATES, INC.

**3203 Concord Pike, Suite 2**
**Wilmington, DE 19803**
**302-479-5200**
**Website: www.eldercarede.com**

**PERSON IN CHARGE:** JoAnn B. Marsh, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides private duty personal care. **Molter Associates Plan,** the full service plan, provides companion or attend aide

personnel, and provides all bookkeeping services and responsibilities, weekly statements based on hourly rates for insurance or tax purposes, and ease of payment with single weekly check services. Staff consists of nurse aides and companions, supervised by staff R.N., and insured and bonded.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Convalescing persons of all ages

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## ELIZABETH W. MURPHEY SCHOOL, INC.

**42 Kings Highway East**
**Dover, DE 19901**
**302-734-7478**

**PERSON IN CHARGE:** Michael J. Kopp, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides residential care for dependent and neglected children, health care for residents, mental health care through referral, education, and counseling.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Dependent/neglected children, ages 8-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## ELWYN DELAWARE, INC.

**321 E. 11th Street**
**Wilmington, DE 19801**
**TTY and Voice: 302-658-8860**
**Website: www.elwyn.org**

**PERSON IN CHARGE:** Kendra Johnson

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services include **Adult Day Care** for elderly individuals whose families work and who cannot be left at home during the day without supervision. Medical supervision is also provided. **Sheltered Employment** for individuals with multiple disabilities offers employment and training in a sheltered setting. **Supported Employment** provides job placement, intensive job coaching, and long term follow-up services to individuals with mental retardation, deafness, closed head injuries, and other disabilities. New day programming options available for adults with acquired brain injuries.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 18 and over with disability or economic disadvantage for most programs. Senior program, persons 60 and older. Case by case consideration given to day care participants under age 60.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral by agency, medical social worker, physician, or self

**FEES:** Transportation fees vary by program. Some programs request but do not require contributions.

## EMERGENCY MEDICAL SERVICES DIVISION; NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY

**New Castle County Public Safety Headquarters**
**3601 North DuPont Highway**
**New Castle, DE 19720-6315**
**302-395-8184 (Administrative Offices, non-emergency number)**
**Emergency Telephone: 9-1-1**
**Website: www.nccde.org/ems**

**PERSON IN CHARGE:** Chief Lawrence E. Tan, Emergency Medical Services Division

**STATUS:** Public, county government service

**SERVICE DESCRIPTION:** Provides advanced life support “paramedic” care to all portions of New Castle County. County paramedics are dispatched through the universal “9-1-1” emergency telephone number and provide mobile intensive care. The New Castle County paramedics also provide community CPR/AED and first aid training, a “Vial of Life” program for senior citizens or those with special needs, and speakers regarding the community emergency medical services system.

**HOURS OF OPERATION:** Emergency Services: 24 hours; Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to those with an emergency medical need, as determined during prioritization of the incident by the emergency communications center. Public education opportunities (CPR/AED, first aid training and Vial of Life program) available to all interested persons.

**AREA SERVED:** New Castle County, including the incorporated areas.

**OBTAINING SERVICE:** **Emergency: Dial 9-1-1**; General Information: call 302-395-8184.

**FEES:** No charge for emergency medical services. CPR/AED course participants must purchase their textbook. Vial of Life program offered free of charge.

## EMILY P. BISSELL HOSPITAL (DPH, DHSS)

**3000 Newport Gap Pike**
**Wilmington, DE 19808**
**302-995-8400**

**PERSON IN CHARGE:** John Schmitt, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides treatment and care for persons needing either skilled or intermediate level of care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, nursing home level of care, financial assets less than $54,000

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Long Term Care Section Intake Unit (302-255-1000)

**FEES:** Yes

# EMPLOYMENT AND TRAINING; DIVISION OF (DOL)

**Administration Office**
**4425 N. Market Street**
**P.O. Box 9828**
**Wilmington, DE 19809-0828**
**302-761-8129**
**Website: https//joblink.delaware.gov**

**PERSON IN CHARGE:** Thomas M. Smith, Director, DET

**STATUS:** Public

**SERVICE DESCRIPTION: Job Referral/Placement** matches applicants to job requirements of employers, offers job seeking skills workshops; computerized Job Search System; Resource Rooms; and vocational counseling services. **Occupational and basic remedial training** for adult and youth through service providers funded under Federal and State grants. Most service providers place persons who have completed program into jobs. Special services for veterans, adults, dislocated workers, migrant seasonal farm workers, and youth, including summer work for youth.

**LOCATIONS:**

- 4425 N. Market St., Wilmington 19802 (302-761-8084)
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702 (302-368-6622)
- 1114 S. Dupont Highway, Suite 104, Dover 19901 (302-739-5473)
- 600 N. Dupont Highway, Suite 207, Georgetown 19947 (302-856-5230)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for an appointment, or visit our website at https://joblink.delaware.gov

**FEES:** None

## EPILEPSY FOUNDATION OF DELAWARE

**Tower Office Park**
**240 North James Street, Suite 208**
**Newport, DE 19804**
**New Castle County: 302-999-9313**
**Kent and Sussex Counties: 800-422-3653 in Delaware**
**Website: www.epilepsyfoundation.org/delaware**
**Email: efd@efde.org**

**PERSON IN CHARGE:** Barbara H. Blair, RN, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Educates and supports individuals with epilepsy and their families. Increases awareness in the general community and facilitates prevention and management of epilepsy. Educational presentations, especially for schools; support groups and a lending library of videos and printed materials. Some emergency funding of medications is available.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## FAITHFUL FRIENDS

**12 Germay Drive**
**Wilmington, DE 19804**
**302-427-8514**
**Website: faithfulfriends.us**
**Email: frontdesk@faithfulfriends.us**

**PERSON IN CHARGE:** Jane Pierantozzi, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides affordable pet spay/neuter and adoption programs, pet therapy, and low cost pet vaccination clinics, volunteer opportunities.

**HOURS OF OPERATION:** 7 days a week: 8:00 a.m.-9:00 p.m.; Public Visiting Hours: 1:00 p.m.-7:00 p.m., Wed.-Fri.; 1:00 p.m.-4:00 p.m., Sat.

and Sun.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Sliding scale, vary by service

## FAMILY BENEFIT HOME CARE; DIVISION OF SENIOR SOCIAL SERVICES

**3322 Englewood Road**
**Wilmington, DE 19810**
**302-998-7603;**
**877-220-9755**
**E-Mail: fbhc@comcast.net**
**www.familybenefithomecare.com**

**PERSON IN CHARGE:** Linda Chiffens, Co-Director; Elise Romero, Co-Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private pay, non-medical home care for the elderly.

**HOURS OF OPERATION:** Business Office: 8:00 a.m.-5:30 p.m.; Emergency calls answered.

**ELIGIBILITY:** Open to anyone needing home care.

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Call for information

**FEES:** By the hour, three hour minimum, $15 per hour for home care aid, $17 per hour for CNA.

# FAMILY COURT OF THE STATE OF DELAWARE

**Administrative Office**
**500 North King Street, Suite 3500**
**Wilmington, DE 19801-3757**
**302-255-0070**
**Website: http://courts.state.de.us/family**

**PERSON IN CHARGE:** The Honorable Chandlee Johnson Kuhn, Chief Judge

**STATUS:** Public

**SERVICE DESCRIPTION:** Statutorily enumerated juvenile delinquency matters, child neglect, dependency, child abuse, adult misdemeanor crimes against juveniles, child and spousal support, paternity of children, custody and visitation of children, adoptions, terminations of parental rights, divorces and annulments, property divisions, specific enforcement of separation agreements, guardianship over minors, imperiling the family relationship, orders of protection from abuse and intra-family misdemeanor crimes.

**OTHER LOCATIONS:**

- **New Castle**–500 North King Street, Wilmington 19801 (302-255-0300)
- **Kent**–400 Court Street, Dover 19901 (302-672-1000)
- **Sussex**–22 The Circle, Georgetown 19947 (302-855-7400)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons under Family Court's jurisdiction

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by relative, police, magistrate, citizen agency

**FEES:** Yes. Pursuant to the schedule of assessed costs to be found on our website. Call for more information on fees.

## FAMILY COURT RESOURCE CENTER; FAMILY COURT OF THE STATE OF DELAWARE

**New Castle County Courthouse**
**500 King Street, Suite 400**
**Wilmington, DE 19801-3757**
**255-0300**

**Kent County Courthouse**
**400 Court Street, 1st Floor**
**Dover, DE 19901**
**672-6500**

**Sussex County Courthouse**
**22 The Circle, 1st Floor**
**Georgetown, DE 19947**
**855-7400**

**Website: http://courts.state.de.us/family**

**PERSON IN CHARGE:** Director of Pro Se Programs

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides Family Court litigants with central location to find resources needed for guidance through the legal process and to deal with the emotional challenges resulting from legal circumstances. Provides access to resources such as information desk, court forms, instructions, educational materials, legal self-help books, books addressing emotional aspects of cases, a data bank of attorneys willing to represent a litigant on a specific area of family law, notary services for court forms, computers with Microsoft Word and Internet access for court-related work, high speed printer, photocopy machine, television and VCR for free viewing of court-related videos, fax machine, and other equipment enabling litigants to prepare for cases at one location. Instructional materials range from Instruction and Form Packets to how to address an envelope. Family Court documents can be filed at the Centers. Staff is available to review documents for completeness, verifying there are no missing signatures or necessary attachments and that forms are complete. Resource Center staff cannot provide legal advice.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** Fees for photocopying, purchase of stamped envelopes, and instruction packets. Various filing fees and fees for other court-related services. See schedule of assessed costs.

# FAMILY HEALTH SERVICES (DPH, DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19903**
**302-741-2980**

**PERSON IN CHARGE:** Alisa Olshefsky, M.P.H., Director, Maternal and Child Health

**STATUS:** Public

**SERVICE DESCRIPTION:** Responsible for administering Title V of the Social Security Act which is directed specifically towards improving the health of all mothers and children. Direct clinical services are made available through public health clinics and programs throughout the State. Responsible for administrative functions including assessing the health status and health needs of women of childbearing age, infants, young children, and adolescents, including children with special health care needs, allocating resources to ensure the delivery of needed services at the State and local level, and supporting a variety of community generated programs in areas such as infant mortality reduction, promotion of health and safe child care; and home visits for first time parents. Provides information on the following programs: prenatal care, children with special health care needs, SIDS, school-based health centers, home visiting, and child health prevention and maintenance.

**LOCATIONS (for direct services):**

**New Castle County:**

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2430); Clinics: Tues., Wed.
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2974 or 302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7556)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200); Pre-natal Services (302-378-9596)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5478)

**Kent County:**

- Smyrna/Clayton Child Health Clinic, Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-739-4726 for appointment)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4726); Prenatal Services (302-739-4728)

**Sussex County:**

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7200); Prenatal Services (302-424-7140)
- Pyle State Service Center, Omar-Roxana Rd., Rt. 2, Box 281, Frankford 19945 (302-732-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## FAMILY PLANNING SERVICES (DPH, DHSS)

**Adolescent and Reproductive Health**
**417 Federal Street**
**Dover, DE 19901**
**Website: reproductivehealth.dhss.delaware.gov**

**PERSON IN CHARGE:** Norman W. Clendaniel, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Birth control methods and supplies; education and counseling; free pregnancy tests; problem pregnancy counseling; PAP tests and pelvic exams; breast exams and instruction; STD testing; lab diagnostic testing; medical, social service and nutrition referrals; educational programs for community, schools, and professionals (human sexuality, responsible decision-making, reproductive health).

**LOCATIONS:**

**New Castle County:**

- Middletown Clinic, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Northeast State Service Center, 1624 N. Jessup St., Wilmington 19802 (302-552-3600)
- Porter Clinic, 511 W. 8th St., Wilmington 19801 (302-577-3521)

**Kent County:**

- Milford State Service Center, 13 North Church St., Milford 19963 (302-424-7140)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5150)

**Sussex County**:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5225)
- Pyle State Service Center, 34314 Pyle Center Rd., Frankford (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2031)

**HOURS OF OPERATION:** 8:00-4:30 p.m., Mon.-Fri. (hours vary by location, some evening hours)

**ELIGIBILITY**: Males and females for reproductive health services and supplies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale for some services. No one denied due to inability to pay. Free services below 100% of poverty level. Free pregnancy test. Free services for students.

## FAMILY PROMISE® OF NORTHERN NEW CASTLE COUNTY

**2104 St. James Church Road**
**Wilmington, DE 19808**
**Telephone: 302-998-2222**
**Fax: 302-998-2202**
**Website: www.familypromisede.org**
**Email: info@familypromisede.org**

**PERSON IN CHARGE:** Merrie Bailey, Interim Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Family Promise® of Northern New Castle County helps homeless families with children move toward lasting independence by providing a safe place to eat and sleep, intensive case management, life skills training, support, and encouragement. Each guest and volunteer is important to us, and we are joyful about all of the acts that happen in our midst to restore families to stable housing.

**HOURS OF OPERATION:** Administration: 8:00-5:00 p.m., Mon.-Fri.; Services: 24 hours/7 days

**ELIGIBILITY**: Homeless families (parents and children) with no criminal history, mental health or domestic violence issues.

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment, contact via website

**FEES:** None

## FAMILY SERVICES; DIVISION OF (DSCYF)

**Delaware Youth and Family Center**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2650**
**Child Abuse HOTLINE: 1-800-292-9582**
**Website: www.kids.delaware.gov**

**PERSON IN CHARGE:** Laura Miles, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes child well-being by protecting children and strengthening communities. Responsible for investigating reports of child abuse, neglect, and dependency, with goals to provide and coordinate services to help prevent further abuse or neglect. A 24-hour statewide toll-free child abuse/neglect report line assists in detection of child abuse. Offers rehabilitative services to families including counseling, parent aides, shelter, and temporary foster and group care for the safety of children. Provides on-going services to promote family preservation, family reunification or when necessary, ongoing services for a stable alternative living arrangement. If adoption is determined to be the best plan for a child, facilitates this with the help of community agencies. If child has special needs, an adoption subsidy may be available. **Office of Child Care Licensing:** Seeks to protect children by regulating facilities, conducting criminal background checks on potential providers, investigating concerns, and providing coordinated and subsidized training for providers.

**LOCATIONS:**

- City of Wilmington/Northern New Castle County: Beech St., 119 Lower Beech St., Wilmington, 19805 (302-577-3824)
- Southern New Castle County: University Plaza, 263 Chapman Road, Newark, 19702-5408 (302-451-2800)
- New Castle County Serious Injury Unit: NCCPD, 3601 N. DuPont Hwy., New Castle, DE 19720
- Report Line, Weekend, 2nd & 3rd Shifts, and Urgent Response Staff, New Castle County Police Department, 3601 North DuPont Highway, New Castle, 19720 (302-577-5509/5510)
- Silver Lake Professional Plaza, Barratt Bldg., 821 Silver Lake Blvd., Dover 19904 (302-739-5487)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5450)
- Riverwalk Center at Milford, 245 N.E. Front Street, Milford 19963 (302-422-1400)
- Pyle State Service Center, Route 2, Frankford 19945 (302-856-5237)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2024)
- Office of Child Care Licensing: 4417 Lancaster Ave., Barley Mill Plaza, Bldg. 18, Wilmington 19805 (892-5800); 821 Silver Lake Blvd., Barratt Bldg., Dover 19904 (302-739-5487)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (emergency duty worker on call 24 hours)

**ELIGIBILITY:** Families where abuse or neglect (maltreatment) is reported.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program; none for most services

.

## FELLOWSHIP HEALTH RESOURCES, INC.

**12649 DuPont Highway**
**Ellendale, DE 19941**
**302-422-1530**
**Website: www.fellowshipr.org**
**Email: pdaisey@fellowshipr.org**

**PERSON IN CHARGE:** Pamela Daisey, Regional Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Community Residential—**Provides housing for clients who require 24-hour supervision but pose no significant danger warranting inpatient hospitalization. **Continuous/Mobile Treatment Teams—**Provides assertive outreach to persons suffering from mental illness requiring ongoing supervision but pose no significant danger that warrants inpatient hospitalization. Provides comprehensive treatment in client's home. **Outpatient Mental Health and Substance Abuse Counseling**: Individual and group counseling services in an outpatient setting.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral by Division of Substance Abuse and Mental Health

**FEES:** Vary by service

## FILE OF LIFE

**Beebe Medical Center**
**424 Savannah Road**
**Lewes, DE 19958**
**302-645-3468**
**Website: beebemed.org**
**Email: ncummings@bbmc.org**

**PERSON IN CHARGE:** Nancy Cummings, Coordinator, Public Relations

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Participants are given a medical history card, medication safety card, a red sticker, and a red magnetic holder. Completed cards are placed in holder and attached to their refrigerator. File of Life sticker is placed on front door to direct first responders to kitchen for the File of Life card.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Voice mail available.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## FINDERS KEEPERS, INC.

**1625 Bear Corbitt Road**
**Bear, DE 19701-0181**
**302-834-8888**
**Email: searchde@aol.com**

**PERSON IN CHARGE:** Ginger Farrow, President & Co-founder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Search and support group consisting of members in the adoption triangle (birthparents, adoptive parents, and adult adoptees). Provides search assistance and emotional support to individuals separated from birth families due to divorce, foster care, adoption, or family disruption of any kind. Search assistance also available to siblings of adoptees and significant others. Can assist with searches in Delaware, other states, and in some foreign countries. **Search Assistance Meeting** held on an individualized basis. **A Soft Shoulder**, someone to trust, call Sandy, 302-762-5642, or Email: sandycox03@comcast.net

**HOURS OF OPERATION:** Can call anytime

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or email.

**FEES:** None

## FIRST STATE COMMUNITY ACTION AGENCY

**308 N. Railroad Avenue**
**P.O. Box 877**
**Georgetown, DE 19947**
**302-856-7761**
**1-800-372-2240**

**Rosehill Community Center**
**19 Lambson Lane, Suite 8**
**New Castle, DE 19720**
**302-498-0454**
**302-575-1706**

**655 S. Bay Road, Suite 4J**
**Blue Hen Corporate Center**
**Dover, DE 19901**
**302-674-1355**

**PERSON IN CHARGE:** Bernice Edwards, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps people help themselves and each other by developing action plans with communities, families, and individuals; and by providing housing and money management counseling; community based programs for youth; Cars for Careers; the Senior Community Services Employment Program; the Senior Companion Program; Weatherization; crisis assistance; emergency home repair; employment and entrepreneurship training; La Casita resource, referral and education programs for Hispanic adults and children; medical transportation; and a Career Closet clothing store.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; other hours available by appointment

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Most services free to low-income households.

## FIRST STATE EMPLOYMENT

**PO Box 30197**
**Wilmington, DE 19805**
**302-992-0458**
**Fax: 302-992-0462**

**PERSON IN CHARGE:** Merrie G. Bailey

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides an overall needs assessment, career development, job placement, interviewing techniques, and monitor placement satisfaction for 3 months.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Documentation of Disability

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information or appointment; Dept. of Labor referrals

**FEES:** No fees if referred by Department of Labor; private referrals vary by service

## FIRST STATE MOTHERS OF MULTIPLES

**P.O. Box 5626**
**Wilmington, DE 19808-0626**
**302-368-9691**
**Website: www.fsmom.org**

**PERSON IN CHARGE:** Christi Pingitore, President (selected annually)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** To broaden the understanding of those aspects of child development relating specifically to multiples, and to support mothers in the early months and beyond. Bi-annual children's resale.

**MEETING LOCATION:** Limestone Presbyterian Church, 3201 Limestone Rd., Wilmington 19808

**HOURS OF OPERATION:** 6:45 p.m.-9:30 p.m., 2nd Tues. (Aug.-May)

**ELIGIBILITY:** Expectant parents, parents or guardians of multiples

**AREA SERVED:** Delaware, and nearby New Jersey, Maryland, and Pennsylvania

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Membership $20.00 annually

# FIRST STATE RESOURCE CONSERVATION AND DEVELOPMENT COUNCIL, INC., EMERGENCY HOME REPAIR PROJECT

**P.O. Box 1557**
**Dover, DE 19903**
**302-674-1952**
**Website: rcdhomerepair.net**
**Email: rcdehrp@verizon.net**

**PERSON IN CHARGE:** Fred Traute, Emergency Home Repair Project Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assists very low income homeowners to eliminate a housing health or safety hazard of an immediate nature. Provides materials for repairs, recruits and organizes volunteers to assist with repairs, which may include repairing holes in floors, walls, roofs, doors, windows, and constructing safe steps and wheelchair ramps for persons with disabilities. Heating, plumbing, and electrical problems are completed by contractors. After the immediate housing problem is resolved, the homeowner is referred to existing housing rehabilitation programs in the county for more extensive repairs if needed. Homeowner is expected to participate in the resolution of the entire home repair problem, usually by in-kind service. Relies heavily on volunteers and applicant family members in the completion of repairs when possible.

**OTHER LOCATION:** None

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Applicant must own home, home must have a housing condition that qualifies as a health or safety hazard of an immediate nature. Household must meet HUD income requirements for low income.

**AREA SERVED:** Kent and Sussex counties, and targeted areas of Wilmington.

**OBTAINING SERVICE:** Call for information, referral, call for an appointment.

**FEES:** None

## FISH OF NORTHERN DELAWARE, INC.

**P. O. Box 30125**
**Wilmington, DE 19805-7125**
**302-658-2954**

**PERSON IN CHARGE:** Jack Michener, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.

**HOURS OF OPERATION:** Transportation service is Mon.-Thurs. Around-the-clock answering service.

**ELIGIBILITY:** Persons without transportation resources, not requiring DAST vehicles, and not Medicaid-eligible.

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## FIVE STAR SENIOR LIVING, INC.

**Forwood Manor**
**1912 Marsh Road**
**Wilmington, DE 19810**
**302-529-1600**

**PERSON IN CHARGE:** David Bolton, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Operates six facilities offering a wide range of services and accommodations for health care and independent retirement living with studio, one, and two bedroom apartments. Programs include adult day care, assisted living, respite care, long and short term nursing care, sub-acute care, and outpatient therapies.

**LOCATIONS**:

- Forwood Manor, 1912 Marsh Road, Wilmington 19810 (302-529-1600)
- Foulk Manor South, 407 Foulk Road, Wilmington 19803 (302655-6249)
- Foulk Manor North, 1212 Foulk Road, Wilmington 19803 (302-478-4296)

- Millcroft Retirement and Nursing Home, 255 Possum Park Road, Newark 19711 (302-366-0160)
- Shipley Manor, 2723 Shipley Road, Wilmington 19803 (302-479-0111)

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Sun.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## FOOD BANK OF DELAWARE, INC.

**14 Garfield Way**
**Delaware Industrial Park**
**Newark, DE 19713**
**302-292-1305**
**Website: www.fbd.org**

**1040 Mattlind Way**
**Milford, DE 19963**
**302-424-3301**

**PERSON IN CHARGE:** Patricia D. Beebe

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is a community free from hunger. Primary activity is distributing millions of pounds of food to not-for-profit member organizations who operate onsite emergency food closets, and mass distribution feeding programs to the low income (less than 200% federal poverty level). Also offers a free Fresh Produce Distribution. Additional programs include Mobile Pantries where boxes of food are distributed from the back of a FBD truck to individuals throughout Delaware; Summer Food Service Program; Child and Adult Care Feeding Program (meals for after school programs); Backpack Program (at risk children are given backpacks at the end of the school week filled with nutritious food for the weekend); and Food Stamp Nutrition Education (employ a full-time community nutritionist). The Culinary School at the Food Bank of Delaware is a certified trade school that trains un/underemployed individuals in food service skills. The Commodity Supplemental Food Program (CSFP) is a federal food program that is designed to improve the health of senior citizens. Volunteers are welcome and are a very important entity of the Food Bank of Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 501c3 organizations or groups with a not-for-profit sponsor

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or call the Delaware Helpline at 1-800-464-4357 for food assistance listing

**FEES:** Annual membership fee; fee for services

## FOOD SUPPLEMENT PROGRAM (FSP) (DSS, DHSS)

**P.O. Box 906**
**New Castle, DE 19720**
**302-255-9500**
**Website: https://assist.dhss.delaware.gov**

**PERSON IN CHARGE:** Beatrice Dixon, Social Service Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Helps low-income households buy the food they need for good health. Eligible households receive food benefits via Electronic Benefit Transfer (EBT) to use the same as cash for most food items at participating stores. For most households, FSP benefits are used in addition to their own cash to buy enough food for a month. Amount of FSP benefits households receive is based on number of persons in the family and net monthly income after certain deductions including shelter and/or medical expenses.

**LOCATIONS:**

**New Castle County:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Churchman's Corporate Center, 84 Christiana Rd., Suite B, New Castle 19720 (302-395-6740)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Lewis Building, DHSS Campus, 1901 N. Dupont Highway, New Castle 19720 (302-257-9500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)

- Robscott Building, 153 Chestnut Hill Rd., Newark 19713 (302-368-6725)

**Kent County:**

- Carroll's Plaza, 1114 S. Dupont Hwy., Dover 19901 (302-739-4437)
- Milford State Service Center, 13 S. W. Front St., Suite 105, Milford 19963 (302-424-7250)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5020)
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

**Sussex County:**

Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)·
Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)

- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-2280)
- Pyle State Service Center, Omar-Roxana Rd., Frankford 19945 (302-732-9504)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; 8:00 a.m.-7:00 p.m., Wed., Hudson and Williams State Service Centers only

**ELIGIBILITY:** Gross income limits: 130% of poverty level; net income limits: 100% of poverty level. Clients must register for work unless they are exempt.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Clients can apply at the location closest to their home. Agencies or individuals may apply for persons unable to apply themselves. Certain individuals living in group homes may apply themselves or have the group home apply for them. Individuals receiving SSI can apply for food benefits at the local Social Security Administration Office. Elderly or disabled individuals can mail in applications if they are unable to come into the office. Individuals can apply online through Delaware Assist (Application for Social Services and Internet Screening Tool).

**FEES:** None

## FORWOOD MANOR

**1912 Marsh Road**
**Wilmington, DE 19810**
**302-529-1600**

**PERSON IN CHARGE:** David Bolton, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Full-service rental retirement community offering a wide range of services. **Independent retirement living** services include 140 studio, 1, or 2 bedroom apartment with full kitchen, one meal per day, plus continental breakfast in the main dining room, utilities (excluding telephone), 24 hour security, social program led by a full-time director, emergency medical response and free medical transportation within a 15-mile radius. Optional services available. **Assisted Living Services** include 37 furnished or unfurnished private rooms with bath, 3 meals per day in the assisted living dining room, a full range of activities and social programs, including transportation within a 15 mile radius and optional assistance with medication administration. Health Care Programs include: 72 skilled and intermediate beds; in-house Rehabilitation Department offering physical, occupational, and speech therapy; and a full range of activities and social programs.

**HOURS OF OPERATION:** Information: 9:00 a.m.-5:00 p.m., 7 days

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and surrounding areas

**OBTAINING SERVICE:** Referral by hospital, physician, attorney, trust officer, other retirement facility, or contact Marketing Director for further information

**FEES:** Yes

## FOSTER GRANDPARENT PROGRAM (DSSC, DHSS)

**Debnam Building**
**1901 N. DuPont Hwy.**
**New Castle, DE 19720**
**302-255-9688**

**James Williams State Service Center**
**(Main Office)**
**805 River Road**
**Dover, DE 19901**
**302-857-5040**
**Fax: 302-857-5041**

**Adams State Service Center**
**546 S. Bedford Street**
**Georgetown, DE 19947**
**302-856-5262**

**Appoquinimink State Service Center**
**122 Silverlake Road**
**Middletown, DE 19709**
**302-378-5770, ext. 206**

**PERSON IN CHARGE:** Robin M. Fisher, Program Manager; Dorothy Godwin, Kent County Supervisor; Karen Elliott, Sussex County Supervisor; Provi Hernandez and Jane Williams, New Castle County Supervisors

**STATUS:** Public

**SERVICE DESCRIPTION:** Enables low income seniors the opportunity to volunteer in the community to render supportive one-on-one services to children with special needs for 15 to 40 hours per week in designated community settings. Volunteers receive a tax-free stipend, transportation reimbursement, meals while on duty, physical exam, in-service training, accident and personal liability insurance, earned sick and vacation leave, and paid holidays.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 55 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in or call for application

**FEES:** None

## FOULK MANOR NORTH RETIREMENT COMMUNITY

**1212 Foulk Road**
**Wilmington, DE 19803**
**302-478-4296**
**Website: www.fivestar.com**

**PERSON IN CHARGE:** Virginia C. Gray, NHA, General Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Full-service retirement community with independent living, assisted living, and health care centers in the same building. Offers a broad selection of activities including programs with an emphasis on maintaining wellness; three dining rooms; transportation; and housekeeping.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Call for information

**AREA SERVED:** Northern Delaware and Southern Pennsylvania

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## FOULK MANOR SOUTH

**407 Foulk Road**
**Wilmington, DE 19803**
**302-655-6249**

**PERSON IN CHARGE:** Brenda C. Coley-Moody, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides three levels of care: assisted living, intermediate nursing, and protected Alzheimer's wing.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** 18 years and over. Admission criteria varies by level of care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital or family. Call for tour.

**FEES:** Yes

## FRAIM CENTER FOR ACTIVE ADULTS

**Boys & Girls Club Building**
**669 S. Union Street**
**Wilmington, DE 19805**
**302-658-8420**
**Fax: 302-658-3907**
**Website: www.fraimcenter.org**

**PERSON IN CHARGE:** Ann Suchta, Managing Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior citizen multi-purpose center with pool and fitness center. Services include recreation, athletics and fitness, health screenings, health and related programs, cultural enrichment, art, music, newsletter, referral and counseling.

**HOURS OF OPERATION:** 6:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** $30 Social Membership; $75 Fitness Membership; $150 Social and Fitness Membership with pool privileges. Courtesy Membership as needed.

## FREDERICA SENIOR CENTER, INC.

**216 S. Market Street**
**P.O. Box 165**
**Frederica, DE 19946**
**302-335-4555**

**PERSON IN CHARGE:** Wilbur Jones, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides nutrition (noontime meal), recreation, socialization, transportation, outreach, crafts program, limited shopping assistance, day trips, lending library, information and referral, counseling and monthly newsletter.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over/persons with disabilities

**AREA SERVED:** Bowers, Magnolia, Felton, Frederica, Harrington, Milford, Lincoln, Viola, and Woodside

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: $20.00. Donation requested for meals: $5.00.

## FREEDOM CENTER FOR INDEPENDENT LIVING

**400 North Broad Street**
**Middletown, DE 19709**
**302-376-4399**
**Fax: 302-376-4395**
**TTY: 302-449-1487**

**PERSON IN CHARGE:** Ernest G. Cole, Ed.D., Executive Director

**STATUS:** Not for profit, 501(c)(3)

**SERVICE DESCRIPTION:** The Freedom Center for Independent Living is a resource center for persons with disabilities. Its purpose is to empower persons with disabilities so they can better control the direction of their own lives, as well as identify and obtain the support services they need to maintain an independent lifestyle within the community. The this end, the Freedom Center provides:

- Individual one-on-one consultations to identify specific needs and to develop a plan of action to meet those needs;
- Peer Support Meetings to promote peer interaction and mentoring; and
- Independent Living Skills Training to assist in developing the knowledge needed to navigate the bureaucratic system and advocate for one's rights.

The Freedom Center is funded by the U.S. Department of Education and does not charge for its services

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m. Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Southern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## FRIENDSHIP HOUSE, INC.

**P. O. Box 1517**
**Wilmington, DE 19899**
**302-652-8133**
**Website: www.friendship-house.org**

**PERSON IN CHARGE:** William Perkins, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Weekly hospitality and advocacy center for marginalized persons, particularly the homeless; consulting service for churches involved in ministry to the homeless; ten transitional housing programs for women, children and single men.

**LOCATIONS:**

- **Men's Center** - 226 N. Walnut St., Wilmington 19801 (302-652-8278);
- **Women's Center** - 8th and Orange Sts., Wilmington 19801 (302-652-8033)
- **Newark Empowerment Center** – 69 E. Main St., Newark 19711 (302-544-0165)

**HOURS OF OPERATION:** 6:00 a.m.-3:00 p.m., Mon.-Thurs. (men); 7:30 a.m.-2:30 p.m., Mon.-Fri. (women); Newark Empowerment Center: 1:00 p.m.-4:00 p.m., Thurs.; 6:00 a.m.-12:00 p.m., Friday

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## GAIL P. GILL CONSUMER HEALTH LIBRARY
## A program of the Delaware Academy of Medicine

**4765 Ogletown Stanton Road, Suite M6**
**Newark, DE 19713**
**302-733-1122**
**Website: http://www.dehealthsource.org**
**Email: consumer@delamed.org**

**PERSON IN CHARGE:** Consumer Health Librarian

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Professionally trained librarian will help individuals find current, reliable information on any health topic; will research specific questions about health, diseases, pregnancy, nutrition, diabetes, cancer, alternative medicine, etc.; will recommend library resources such as books, DVDs, and magazine articles; will guide individuals in their own health-related research on-line or in the Delaware library catalog.

**OTHER LOCATIONS:**

- Delaware Health Source – Kent County, Dover Public Library, 45 S. State St., Dover 19901 (302-736-7079)
- Delaware Health Source – Sussex County, Lewes Public Library, 111 Adams Avenue, Lewes, DE 19958 (302-227-2854)

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon., Tues., Wed., and Fri.; 11:00 a.m.-4:00 p.m., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call, e-mail, write a letter, or ask the Librarian in person.

**FEES:** Most services free.

## GATEWAY HOUSE, INC.

**121 N. Poplar Street**
**Wilmington, DE 19801**
**302-571-8885**
**Email: sjohnson108@verizon.net**

**PERSON IN CHARGE:** Sherrie Johnson, Executive Director; Sherita Williams, Admissions Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides SRO Long Term Housing for homeless men. Residents responsible for food and schedule. Individualized Personal Development Plan assures follow-up with outside services providers. Section 8 assistance with rent. State assistance with security deposit, if needed.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m.

**ELIGIBILITY:** Homeless male over 18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## GENERATIONS HOME CARE, INC.

**Central Office:**
**2 Penns Way, Suite 303**
**New Castle, DE 19720**
**302-322-3100**
**Fax: 302-322-2730**

**New Castle County**
**15 Ashley Place**
**Suite 1A**
**Wilmington, DE 19804**
**302-856-7774**
**Fax: 302-856-7753**

**Kent County:**
**1125 Forest Ave**
**Suite 201**
**Wilmington, DE 19804**
**302-658-6731**
**Fax: 302-322-2730**

**Sussex County:**
**205 E. Market Street**
**Georgetown, DE 19947**
**302-734-7005**
**Fax: 302-734-1826**

**Website: www.ghcde.org**
**Email: info@ghcde.org**

**PERSON IN CHARGE:** Paulette Austin, M.S.W., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a variety of home care services, including: skilled nursing; certified home health aid/homemaker; housekeeping; companion service; physical, occupational, speech therapy; medical social worker; adult foster care; and medical transportation.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.; skilled nurse available 24 hours per day.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call nearest County Office

**FEES:** Sliding scale

## GILPIN HALL

**1101 Gilpin Avenue**
**Wilmington, DE 19806**
**302-654-4486**
**Fax: 302-655-8601**
**Website: gilpinhall.org**

**PERSON IN CHARGE:** Linda B. Schwind, NHA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential facility offering Adult Day Program, assisted care; intermediate, skilled, and respite nursing care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Men and women requiring minimal to skilled assistance in maintaining their activities of daily living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes; per diem rates dependent on level of care need and room size.

## GIRL SCOUTS OF THE CHESAPEAKE BAY COUNCIL, INC

**501 S. College Avenue**
**Newark, DE 19713**
**302-456-7150**
**Kent and Sussex Counties: 1-800-341-4007**
**Website: www.gscb.org**

**PERSON IN CHARGE:** Anne T. Hogan, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps girls develop leadership skills and increase self-esteem. Offers a Resident Camp and Day Camp in Cecil County, MD and a Day Camp in Hockessin, DE, Salisbury, MD and Denton, MD.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Females, grade level K-12

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** Registration fees

## GIRLS INCORPORATED OF DELAWARE

**1019 Brown Street**
**Wilmington, DE 19805**
**302-575-1041**
**Website: www.girlsincde.org**

**PERSON IN CHARGE:** Brenda A. Algar, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Daily after school, evening, and summer programs in youth development and basic life skills; artistic and cultural programs; athletics; community service; leadership and recreation. Summer day camp and specialized teen programs at all locations. Adolescent pregnancy prevention programs and child abuse prevention programs offered at all locations and area public schools. Before/after school child care services provided for whole day kindergarten and elementary students. Limited transportation available. **Project Pride:** operates at the Dennison Branch and provides adult basic education, GED preparation, parenting skills and support services to teen parents.

**OTHER LOCATIONS:**

- Dennison Branch, 1019 Brown St., Wilmington 19805 (302-575-1041); 8:00 a.m.-8:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.
- Claymont Branch, 3301 Green St., Claymont 19703 (302-798-9243); 7:00 a.m.-6:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. (administrative office)

**ELIGIBILITY:** Before and after school, evening and summer programs. Kiwanis and Claymont branches: girls ages 6 - 18, boys ages 6 - 12. Dennison Branch: girls ages 6-18.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Varies for child care services and summer camp. $35 annual membership fee for Girls programs and additional fees for activities. DHSS referrals accepted. Scholarships available. POC accepted.

## GOD'S WAY TO RECOVERY, INC.

**9 Causey Avenue**
**Milford, DE 19963**
**302-422-3033**

**PERSON IN CHARGE:** Rev. Roger Wood

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Counseling, advocacy, discipleship, residency, Bible studies, thrift stores, clothing, support groups

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Outreach services, no restrictions. Transition home, men ages 18 and over. No smoking or use of mind-altering prescribed medications permitted.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral by Detox, People's Place, SCI

**FEES:** Every resident is required to pay $100.00/week. This includes room and board.

## GOOD SAMARITAN AID ORGANIZATION

**P.O.Box 643**
**Laurel, DE 19956**
**302-875-9710**

**PERSON IN CHARGE:** Melinda Tingle or Mary Bolden

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides food, rent, heat, clothes, electricity, gas, prescriptions, and shelter. Operates a thrift shop where people can buy used clothing at very low cost, with funds used to help people in need. Churches, Fraternal Organizations and private citizens donate money, food and clothing to aid those in need.

**OTHER LOCATION:** Outreach Shop, 201 W. Market St. (302-875-2425), Heneretta Koch/Midge McMasters

**HOURS OF OPERATION:** Shop located at Poplar and Market Steets.: 10:00a.m.-4:00 p.m., Thurs., Fri.; 10:00 a.m.-1:30 p.m., Sat. Outreach

Service: 8:00 a.m.-9:00 p.m., Mon.-Sat. (leave a message)

**ELIGIBILITY:** Persons in need

**AREA SERVED:** Laurel School District

**OBTAINING SERVICE:** Agency referral, Good Samaritan Outreach (302-875-9710)

**FEES:** None

## GOODWILL OF DELAWARE AND DELAWARE COUNTY, INC.

**The Goodwill Center**
**300 East Lee Boulevard**
**Wilmington, DE 19802**
**302-761-4640**
**Fax: 302-761-4649**
**Website: www.goodwillde.org**

**PERSON IN CHARGE:** Ted Van Name, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Improves the quality of life for people with barriers to self-sufficiency through vocational services and work opportunities. Provides programs and services such as vocational evaluations/situational assessment, computerized office skills training, retail skills training, job readiness training, job development/placement/follow-up, sheltered/transitional employment, janitorial skills training, temporary staffing services, communications technology training, and ShopRite retail skills training. Operates retail stores for the sale of used goods. **Languages:** English and Spanish.

**OTHER LOCATIONS:**

**Training Locations:**

- The Goodwill Center, 300 E. Lea Blvd., Wilmington 19802 (302-761-4640; Fax: 302-761-4649)
- The Goodwill Center at Bridgeville, 18178 Sussex Highway, Rt. 13 South, Bridgeville 19933 (302-377-7284; Fax: 302-337-9746)
- Career Development Services, 1678 governors Avenue, Dover 19904 (302-741-0456; Fax: 302-741-2104)

**Retail Locations:**

**New Castle County**

- Fox Run Shopping Center, 334 Fox Hunt Dr., Bear, 19701 (302-834-6780)
- 311 Newark Shopping Center, Newark 19711 (302-453-1430)
- Gordy Plaza Shopping Center, 4317 Kirkwood Hwy., Wilmington 19805 (302-993-0413)
- The Outlet Store, 300 E. Lea Blvd., Wilmington 19802
- 2701 Philadelphia Pike, Claymont 19703 (302-798-9047)
- Middletown Square Shopping Center, 801 N. Broad St., Middletown 19709 (302-376-6258)

**Kent County**

- Rodney Village Shopping Center, Rt. 13 South, Dover 19904 (302-674-9071)
- Gateway West Shopping Center, Rt. 8 & Saulsbury Rd., Dover 19904 (302-678-4602)
  ·694 N. Dupont Hwy., Milford, DE 19963 (302-422-2566)

**Sussex County**

- Mid-Sussex Shopping Center, 339 E. DuPont Highway, Millsboro 19966 (302-934-9146)
- 18178 Sussex Highway, Rt. 13 S., Bridgeville 19933 (302-337-8561)

**Delaware County, PA**

- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA, 19043 (610-586-6360)
- Swarthmorewood Shopping Center, 725 South Chester Road, Swathmore, PA 19081 (610-543-4399)
- 255 Wilmington-West Chester Pike, Chadds Ford, PA 19317 (610-558-3722)
- Willowbrook Shopping Center, 3294 Chichester Avenue, Boothwyn, PA 19061 (610-494-8412)

**Donations Only:**

- Wachovia Bank, 7270 Lancaster Pike, Hockessin 19707
- The Goodwill Center, 300 E. Lea Boulevard, Wilmington 19802
- Smyrna Donation Center, 250 Stadium, Suite 101, Smyrna, DE 19977

**HOURS OF OPERATION:** Office hours: Mon.-Fri. - 8:00 a.m.-4:30 p.m.; Store Hours: Mon.-Fri. - 9:00 a.m.-8:00 p.m.; Sat. - 9:00 a.m.-6:00 p.m.; Sun. - 12:00 p.m.-5:00 p.m.; Outlet Store: Mon.-Sat. – 9:00 a.m.-6:00 p.m. Mon.-Sat., Closed Sun.

**ELIGIBILITY:** Ages 16 and over, socially and/or economically disadvantaged, physical, mental, or emotional disabilities.

**AREA SERVED:** Statewide and Delaware County, PA

**OBTAINING SERVICE:** Call The Goodwill Center (302-761-4640)

**FEES:** None

## GOVERNOR BACON HEALTH CENTER (DPH, DHSS)

**P. O. Box 559**
**Delaware City, DE 19706-0559**
**302-836-2550**
**Fax: 836-4104**
**Website: http://www.dhss.delaware.gov/dhss/main/maps/bacon/govbacon.htm**

**PERSON IN CHARGE:** John L. Schmitt, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** GBHC operates a 94 bed Intermediate Care Facility licensed by the State of Delaware and approved by Medicaid. It is part of the Long Term Care Unit, which includes Delaware Hospital for the Chronically Ill (DHCI) and Emily P. Bissell Hospital.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Voluntary admissions; approved for intermediate (ICF) level of care, assets under $54,000

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Pre-admission screening through the Central Intake Unit at DHCI (302-223-1052)

**FEES:** Sliding scale

## GREEN MEADOWS AT DOVER

**150 Saulsbury Road**
**Dover, DE 19904**
**302-674-4407**
**Website: WWW.EMERITUS.COM**

**PERSON IN CHARGE:** Terry Reardon, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Green Meadows at Dover is located on the

east side of Dover, Delaware. The warm and caring staff members give residents the feeling of comfort and security, just like home. A daily activity program is provided to the residents, including various day outings, stimulating arts and crafts activities such as ceramics, and a daily exercise program to keep body, mind, and soul healthy. Residents are provided with assistance with the activities of daily living, medication management, and transportation, as well as laundry and linen service. The Memory Care Neighborhood focuses on care for residents with Alzheimer's Disease and other related dementias. The "Join their Journey" program allows the staff to provide meaningful interactions to encourage the residents to be successful and purposeful each day.

**HOURS OF OPERATION:** 24 hours daily

**ELIGIBILITY:** Senior citizen, no financial information required

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment, internet

**FEES:** Fees applied according to monthly rent and level of care required.

## GRISWOLD SPECIAL CARE

**1915 Kirkwood Highway**
**Newark, DE 19711**
**302-456-9904**

**109 Market Street**
**Lewes, DE 19958**
**302-644-6990**

**Website: www.gscdelaware.com**
**Email: maryannemurray@aol.com**

**PERSON IN CHARGE:** Mary Anne Murray, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. 24/7 on call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; call for information; referral by social workers, discharge planners, physician offices, hospice.

**FEES:** Schedule

## H.E.R.O.I.N. HURTS, INC.

**P. O. Box 96**
**Middletown, DE 19709**
**302-368-0620**
**302-653-6448**
**Fax: 302-453-9060**
**Website: www.heroinhurts.com**
**Email: aamsler1@hotmail.com**

**PERSON IN CHARGE:** Dorothy Ann Amsler, Board President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides charitable support, advocacy, and education. Provides parents, family members, and friends of persons with addictions with educational, emotional, and social support, enabling them to advocate for the health, security, education, and rehabilitation of persons with substance addictions.

**OTHER LOCATIONS:** Meeting sites:

- St. James Episcopal Church, Newport, Tuesday, 6:30 p.m., call 302-368-0620
- St. Peter's Episcopal Church, Smyrna, 1st and 3rd Wednesday of the month, 7:00 p.m., call 302-653-6448

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** None

## HABITAT FOR HUMANITY OF NEW CASTLE COUNTY

**1920 Hutton Street**
**Wilmington, DE 19802**
**302-652-0365**
**Website: www.habitatncc.org**
**Email: klsmith@habitatncc.org**

**PERSON IN CHARGE:** Kevin L. Smith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Partners with low income families to build simple, decent housing at no profit through a combination of volunteer labor, "sweat equity", and no interest mortgages. Acts in partnership with local community as a diverse group, including individuals, partner families, faith groups, civic organizations, and businesses.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Construction Site: 8:00 a.m.-3:00 p.m., Tues.-Fri., year round.

**ELIGIBILITY:** To volunteer, must be at least 16. For home ownership, must be low income, unable to obtain mortgage through other means, and currently living in substandard housing.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information: 302-652-0365 Ext. 120. Must attend orientation to obtain an application for housing.

**FEES:** Mortgage based program (no interest, at-cost mortgage)

## HABITAT RESTORE – KENT COUNTY

**233 Railroad Avenue**
**Dover, DE 19903**
**302-3460-0220**
**Website: www.centraldelawarehfh.com/restore**
**Email: restore@centraldelawarehfh.com**

**PERSON IN CHARGE:** Ceil Jones, ReStore Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** New and gently used donated household and construction materials sold at 50% or below retail price. Items for sale include appliances, cabinets, furniture, light fixtures, windows, doors, building materials and more. Proceeds are used to help with the operational costs of Habitat for Humanity.

**ELIGIBILITY:** Open to the public

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Come in

**FEES:** Materials offered for sale are 50% or below retail price

## HARRINGTON SENIOR CENTER, INC.

**102 Fleming Street**
**Harrington, DE 19952**
**302-398-4224/4225**

**PERSON IN CHARGE:** Robert Eugene Price, Jr.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals, recreation, social services, information and referral, and bus transportation.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs., Fri. 9:00 a.m.-2:00 p.m.

**ELIGIBILITY:** Ages 50 and over, (60 and over for meals).

**AREA SERVED:** Southwest Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals (suggested donation, $3.50)

## HARVEST YEARS SENIOR CENTER

**30 South Street**
**Camden, DE 19934**
**302-698-4285**
**Fax: 302-698-4286**
**Website: harvestyears.org**

**PERSON IN CHARGE**: Tom Bones, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides home style meals from 11:30 a.m.-12:30 p.m.; social, recreational and educational activities; and crafts. Shopping service is available for the homebound, or transport may be provided as needed. This service is door-to-door, with assistance as needed. Monthly newsletter, activities calendar, and menu. Provides outreach service to the community, and membership is required for Shopping Program.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over or disabled

**AREA SERVED:** All of Kent County for shopping program. Senior Center activities: Dover, Smyrna, Camden, Little Creek, Felton

**OBTAINING SERVICE:** Walk in or call (24 hour answering service)

**FEES:** $12.00 Annual Dues for Membership, and donations are accepted. Shopping Program has a $3.00/trip fee. May be waived for hardship cases.

## HEALTH AND SOCIAL SERVICES; DEPARTMENT OF (DHSS)

**Herman M. Holloway, Sr., Health and Social Service Campus**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9040**

**PERSON IN CHARGE:** Rita Landgraf, Secretary

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides most of the human services available through Delaware State Government, including Medicaid, the Children's Health Insurance Program, food stamps, welfare-to-work, vaccines for children, child support enforcement, public health programs, and general services for the aging, for individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).

**DIVISIONS:**

- Services for Aging and Adults with Physical Disabilities (302-255-9390)
- Substance Abuse and Mental Health (302-255-9399)
- Child Support Enforcement (302-577-7171)
- Long Term Care Residents Protection (302-577-6661)
- Management Services (302-255-9000)
- Office of the Chief Medical Examiner (302-577-3420)
- Developmental Disabilities Services (302-744-9600)
- Public Health (302-744-4700)
- Social Services (302-255-9500)
- State Service Centers (302-255-9675)
- Visually Impaired (302-255-9800)
- Medicaid & Medical Assistance (302-255-9500)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Divisions for information

**FEES:** Vary by program. None for most services.

## HEALTH PROMOTION AND DISEASE PREVENTION SECTION (DPH, DHSS)

**Thomas Collins Building, Suite #7**
**540 S. DuPont Highway**
**Dover, DE 19901**
**302-744-1000**
**Website: www.dhss.delaware.gov/dph/**

**PERSON IN CHARGE:** Jill Rogers, M.S.N., Section Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a wide range of services, ranging from education and consultation to direct services and financial assistance in a variety of program areas. Includes programs to reduce major risk factors such as smoking, physical inactivity, and obesity which are the leading causes of chronic disease. The Women, Infants and Children (WIC) Program provides supplemental nutrition and education to low income pregnant women and young children. The Comprehensive Cancer Program provides cancer treatment for low income uninsured individuals as well as screening for breast, cervical, and colorectal cancer. Provides immunizations including flu shots, and programs to prevent and control spread of sexually transmitted diseases, HIV/AIDS, tuberculosis, and other communicable diseases. Also collects data for health planning, implementation, and evaluation, including the Behavioral Risk Factor Survey and the Adult and Youth Tobacco Surveys. Provides educational materials, community and worksite interventions, health information, statistics, wellness programs and resources on diabetes prevention, awareness and education.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Educational programs at other times by appointment.

**ELIGIBILITY:** Delaware residents and organizations. Varies according to the service. Check website or call to inquire about eligibility.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral by physician.

**FEES:** None

## HEALTH SYSTEMS PROTECTION (DPH, DHSS)

**417 Federal Street**
**Jesse Cooper Building**
**Dover, DE 19901**
**302-744-4705**
**Website: www.dhss/delaware.gov/dhss/dph/hsp/hsp.html**

**PERSON IN CHARGE:** Thomas V. May, REHS/RS

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides **inspections, investigations, information, training, and/or consultations** for migrant labor camps; public drinking water supplies; private drinking water; mattress, pillow and bedding; lead poisoning prevention; occupational health; healthy homes; non-alcoholic beverages; plumbing installations; ice manufacturers; eating establishments; dairies; bakeries; food processing plants; recreation camps; swimming pools/spas/slides; radiation equipment/facilities; day care centers; non-residential health care facilities; home health agencies; managed care organizations; body art and cosmetology facilities; consumer complaint driven inspections re: Clean Indoor Air Act; **sampling** and **testing** for milk, food, radiation, radon, toxicology; **permitting/licensing/certification** for water operators; lead contractors/workers/training; public eating places; dairies; bedding; recreation camps; plumbers; medical laboratories; frozen desserts; swimming pools; bottling plants; migrant labor camps; radiation users; radiation technologists; non-residential health care facilities; home health agencies; managed care organizations; body art; **emergency/disaster assistance** – water; food; radiation; epidemiology investigations; emergency response for all program areas.

**OTHER LOCATIONS:**

- Environmental Health Field Services, New Castle County, 2055 Limestone Rd., Suite 100, Wilmington 19808 (302-995-8650) (Move planned for January 2011)
- Environmental Health Field Services, Kent County, 540 S. DuPont Highway, Suite 5, Dover 19901 (302-744-1220)
- Environmental Health Field Services, Sussex County, 544 S. Bedford Street, Georgetown 19947 (302-856-5496)
- Office of Drinking Water, 43 S. DuPont Highway, Dover 19901 (302-741-8630) (ODW has moved to the Edge Hill Shopping Center)
- Office of Health Facilities Licensing and Certification, 2055 Limestone Road, Suite 200, Wilmington 19808 (302-995-8521) (Move planned for January 2011)
- Office of Engineering, 43 S. DuPont Highway, Dover 19901 (302-741-8640)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program: plan review; public eating plans; drinking water systems; private drinking water; non-alcoholic beverages; food establishments; water operator certification; lead abatement certification; mattress, pillow and bedding; radiation technologists/technician certification; radiation machine facility permitting; hospitals, hospice, prescribed pediatric extended care centers, birthing centers, free standing emergency centers, free standing surgical centers, home health agencies, managed care organizations, plumbing permits; and body art establishments.

## HEARING LOSS ASSOCIATION OF DELAWARE

**New Castle County:**
**2400 W. Fourth Street**
**Wilmington, DE 19805**
**302-292-3066 (phone and fax)**

**Kent/Sussex County**
**Support Group:**
**Bayhealth Medical Center**
**Kent General Hospital**
**640 S. State Street**
**Dover, DE 19901**
**302-674-3272**

**Website: www.hlade.org**
**Email: hlade@comcast.net**

**PERSON IN CHARGE:** Linda S. Heller, M.A.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to open the world of communication to deaf and hard-of-hearing children and adults by providing information, education, support, and advocacy. Educational training programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Wilmington group meets second Saturday of each month except July and August from 10 a.m-12 p.m. Dover group meets the first Tuesday of each month except July and August from 6 p.m.–8 p.m. Voice mail 8:00 a.m.-9:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or call for appointment

**FEES:** None

## HEARTLAND HOMEHEALTH AND HOSPICE

**256 Chapman Road**
**Newark, DE 19702**
**302-737-7080**

**PERSON IN CHARGE:** Meg Montgomery, Director of Professional Services

**STATUS:** For profit

**SERVICE DESCRIPTION:** Skilled homehealth care. Services include homecare nursing, social work, home health aides, nutrition counseling, assistance with obtaining medical and pharmaceutical supplies and equipment, and referral to appropriate community resources. Nursing ranging from assessment and teaching to delivery of high tech therapies. Serves all ages in any stage of illness.

**HOURS OF OPERATION:** Office hours: 8:30 a.m. - 5:00 p.m., Mon. - Fri.; RN on call 24 hours a day/7 days a week.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** Yes, often paid by third party

## HENRIETTA JOHNSON MEDICAL CENTER

**Southbridge:**
**601 New Castle Avenue**
**Wilmington, DE 19801**
**302-655-6187**

**Riverside:**
**700 Lea Blvd.**
**Suite 201**
**Wilmington, DE 1980**
**302-761-4610**

**PERSON IN CHARGE:** Rosa Rivera, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Comprehensive Family Healthcare from prenatal care to pediatrics. Healthcare for adolescents and adults to geriatric medicine. Serving all ages for medical, dental and OB & GYN care.

**HOURS OF OPERATION:**

- Southbridge: 8:00 a.m.-5:00 p.m., Thurs. and Fri.; 8:00 a.m.-7:00 p.m., Mon., Tues., Wed.; 9:00 a.m.-1:00 p.m., 1st & 3rd Sat.
- Dental: 9:00 a.m.-5:00 p.m., Mon., Wed.; 8:00 a.m.-4:30 p.m., Tues.;

10:00 am. -6:00 pm., Thurs.; 8:30 a.m.-4:30 p.m., Fri.
- Riverside: 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Appointment, referral, walk-in

**FEES:** Sliding scale; most insurances accepted (Medicaid, Medicare, etc.)

## HILLSIDE CENTER GENESIS HEALTH CARE

**810 S. Broom Street**
**Wilmington, DE 19805**
**302-652-1181**
**Fax: 302-778-3817**

**PERSON IN CHARGE:** Frank Reimbold, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Extended care facility providing sub-acute, skilled intermediate, terminal, and respite care services. Full time physical therapy, occupational therapy, speech therapy, recreational therapy, intravenous therapy, and specialty wound care. Offers coordinated support and clinical expertise to achieve a full life.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Medical need

**AREA SERVED:** Open

**OBTAINING SERVICE:** Referral, appointment, walk-in

**FEES:** Yes

## HILLTOP LUTHERAN NEIGHBORHOOD CENTER

**1018 West 6th Street**
**Wilmington, DE 19805**
**302-656-3224**
**Fax: 656-3830**

**PERSON IN CHARGE:** Jea P. Street, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides comprehensive services for children

from infants through 18 years of age. **Early Childhood Education:** For infants through Kindergarten emphasizes school readiness. Provides visiting nurse, dental and hearing screening, nutrition program, educational services, physical health program, and referrals to agencies as appropriate. **Youth Services Program**: Provides a full range of daily educational and recreational activities for children aged 6-18. Participation in study sessions required. The Center maintains contact with schools to monitor student progress. Girl Scouts, book clubs, team sports, clubs, special trips, career and college awareness activities. **Latchkey Program:** Provides year-round educational care for school children aged 6-12. Activities provide fun in a safe learning environment. **Early Childhood Education Program (ECEP):** (traditionally known as Head Start) Three classes serve 52 participants each day. Works with families to ensure that children attain academic success. **Summer Camp:** Provides comprehensive, fun-filled day camp experience for 90 children. Swimming, weekly trips, journal-keeping, crafts, and computer time for children 6-12 years old. **Parent Involvement/Community Development Program:** Encourages and supports parents' efforts to be involved in children's education and other community issues.

**ELIGIBILITY:** Varies by program

**HOURS OF OPERATION:** 7:00 a.m.-5:30 p.m., Mon.-Fri. Childcare, ECAP, Latchkey and Youth Services: 4:30 p.m.-6:00 p.m., Mon.-Thurs. (some weekend activities)

**AREA SERVED:** Hilltop area of the City of Wilmington

**FEES:** Day Care, Latchkey and Summer Camp

## HIV SERVICES OF CATHOLIC CHARITIES

**2601 W. 4th Street**
**Wilmington, DE 19805**
**Office: 302-762-9244**
**Fax: 302-762-9246**
**Email: mhassler@ccwilm.org**
**Website: www.cdow.org/aidsministry.html**

**PERSON IN CHARGE:** Michael Hassler, LCSW

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mental health counseling, emergency financial assistance (for rent, utilities), budget counseling, transportation assistance, medication co-pay assistance, eye glasses, clothing, literature drop off,

Christmas gift program (for children).

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Referral by Ryan White, case manager, only

**AREA SERVED:** Primarily New Castle County

**OBTAINING SERVICE:** Call for information.

**FEES:** Most services provided without fee.

## HOCKESSIN COMMUNITY CENTER, INC.

**P. O. Box 393**
**4266 Millcreek Road**
**Hockessin, DE 19707**
**302-239-2363**

**1304 Old Lancaster Pike**
**Hockessin, DE 19707**

**PERSON IN CHARGE:** Roslyn W. Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Adult and Senior Services** include information and referral, education workshop, limited emergency fuel assistance, and emergency assistance for rent/mortgage, HUD approved housing counseling agency, budget counseling, first time home buyers counseling, foreclosure counseling; post housing purchase counseling; and homeless counseling. **Youth Services** include educational workshop, counseling, information and referral, and employment and training services. General community services include recreation, workshop, information and referral, and classes.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Dependent on income (low-to-moderate income families)

**AREA SERVED:** Zip codes 19707, 19711, 19804, 19805, and 19808

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service

## HOCKESSIN UNITED METHODIST CHURCH CLOTHES CLOSET

**Main Office:**
**7250 Lancaster Pike**
**Hockessin, DE 19707**
**302-239-3030**
**Email: Reillyli@dol.net**

**PERSON IN CHARGE:** Kay Vollmar, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides clothing, household goods, and some furniture. Special appointments for persons burned out, locked out, or in other emergency situations.

**OTHER LOCATION:** Founders Hall, 1155 Old Lancaster Pike, Hockessin, 19707. Regular opening for clients, 10:00 a.m.-11:00 a.m., 1st Sat. and 1st and 3rd Tuesday. All other times by appointment.

**HOURS OF OPERATION:** Main office: 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Total household income of all people sharing a living space under $25,000 (pay stub with YTD listed), all ages; PA or DE Health and Social Services Card, WIC Card, Medicare or Disability Card, Release From Jail Form, SSI, referral letter.

**AREA SERVED:** Statewide, plus some clients from PA and NJ.

**OBTAINING SERVICE:** Walk in to Founders Hall at specified times, call for information, call for appointment, referral.

**FEES:** None

## HOMEWARD BOUND, INC. (EMMAUS HOUSE)

**P. O. Box 9740**
**Newark, DE 19714-9740**
**302-737-2241**
**Website: www.homewardbound.org**

**PERSON IN CHARGE:** Nancy Berry and Mary Ellen Green, Co-Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides temporary emergency shelter, room and board, counseling, and referral.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Homeless families with children

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## HOPE BUILDERS INTERNATIONAL, INC.

**104 Hunting Way**
**Smyrna, DE 19977**
**302-382-8076**
**Website: hopebuildersintl.org**
**Email: hopebuildersintl@comcast.net**

**PERSON IN CHARGE:** Thomas B. Pitman, IV, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides assistance to individuals/families in impoverished conditions or during crisis. Typically offers meals, home improvements, and clothing/household goods.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Dependent upon activity

**AREA SERVED:** Statewide and overseas missions

**OBTAINING SERVICE:** Call for information, call for appointment, website, or email

**FEES:** None

## HOPE DINING ROOM

**Administration Address:**
**292 W. Main Street**
**Newark, DE 19711**
**302-737-1131**

**Facility Location:**
**Kingswood United**
**Methodist Church**
**300 Marrows Road**
**Brookside, Newark, DE 19713**
**302-738-4478**

**PERSON IN CHARGE:** John Hornor, Chairman

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides lunch to persons in need of food. Volunteers and food are provided by local churches, organizations, groups, and individuals. Donated and used clothing available most days. Volunteer opportunities available.

**HOURS OF OPERATION:** 12:00 noon–1:00 p.m., Mon., Wed., Thurs., Fri.

**ELIGIBILITY:** Open to those in need of assistance

**AREA SERVED:** Newark

**OBTAINING SERVICE:** Walk in

**FEES:** None

## HOPE MEDICAL CLINIC, INC.

**Modern Maturity Center**
**1125 Forrest Avenue, Suite 202**
**Dover, DE 19904**
**302-735-7551**

**PERSON IN CHARGE:** Vicenta G. Marquez, M.D., Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Non-emergency medical and dental consultation and available treatment. Referral to subspecialist, if necessary.

**HOURS OF OPERATION:** 9:00 a.m. to 5:00 p.m., Tuesday

**ELIGIBILITY:** 18-64 years old, no medical insurance and income below federal poverty guideline

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** By appointment only

**FEES:** None

## HOUSE OF PRIDE, INC.

**105 South New Street**
**Dover, DE 19904**
**302-677-0116**
**Fax: 302-677-0234**
**Website: www.houseofpride.org**
**Email: hoppride@aol.com**

**PERSON IN CHARGE:** Marian L. Harris, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long-term recovery and transitional housing.

**OTHER LOCATIONS:** 321 W. Loockerman St., Dover, 302-677-0197; 110 S. New St., Dover, 302-677-0173; 105 S. New St., 302-677-0116/302-677-0234; after hours and weekends.

**HOURS OF OPERATION:** 9 a.m.-5:00 p.m.

**ELIGIBILITY:** 18 years or older

**AREA SERVED:** Statewide, New Jersey, Maryland, Pennsylvania, New York

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## HOUSING OPPORTUNITIES OF NORTHERN DELAWARE, INC.

**Community Services Building**
**100 West Tenth Street, Suite 1001**
**Wilmington, DE 19801**
**302-429-0794**
**Toll Free: 1-800-826-4663 (hond)**
**Fax: 302-429-0795**
**Website: www.hond.org**
**Email: spikes@hond.org**

**PERSON IN CHARGE:** Gladys B. Spikes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Private fair housing corporation established to

promote fair and equal opportunity in renting and purchasing housing. Functions include: educating the public regarding fair housing; insuring compliance of fair housing laws; providing assistance to individuals; and serving as an advocate for fair housing. Available programs: First Time Homebuyer Counseling, Refinance, Mortgage Default Counseling, and Credit/Budget Management Services.

**HOURS OF OPERATION:** 10:00 a.m. - 6:00 p.m., Mon. - Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, limited services in Kent and Sussex Counties

**OBTAINING SERVICE:** Call, e-mail or walk-in

**FEES:** Vary by service

## HOWARD J. WESTON COMMUNITY AND SENIOR CENTER, INC.

**One Bassett Avenue, Manor Park**
**New Castle, DE 19720**
**Senior Center: 302-328-6626**
**Community Center: 302-328-6094**

**PERSON IN CHARGE:** Sandra Krett, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Active senior center offering a nutrition program (continental breakfast at 9 a.m. and full noontime meal) available Monday through Friday. The center offers a great variety of activities including art class, billiards, bingo, cards, ceramics, crafts, dance class, shuffleboard, and much more. Health seminars are offered monthly and health screenings include blood pressure screening, flu shots, and mammograms. Information and referral services include defensive driving, and tax assistance. The center sponsors a great variety of day trips and extended tours. Transportation is available (call for route information). The center is a Blood Bank group sponsor.

**HOURS OF OPERATION:** 9:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Lunch

## HOWARD T. ENNIS SCHOOL

**20346 Ennis Road**
**Georgetown, DE 19947**
**302-856-1930**
**Nurse: 302-856-1933**
**Website: http://www.k12.de.us/ennis**

**PERSON IN CHARGE:** Kristina Perfetti, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers a full-continuum of special education and related services to children ages 3-21 who are in need of special education intervention.

**HOURS OF OPERATION:** Building: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Student Day: 8:00 a.m.- 3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-21, mentally disabled, hearing impaired, deaf/blind, physically impaired, and/or orthopedically impaired.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Referral by home school/home school district or an outside agency

**FEES:** Public school - tuition based

## HUDSON HEALTH SERVICES, INC. / TAU HOUSE

**11 West Pine Street**
**Georgetown, DE 19947**
**302-855-9622**
**Website: tauhouse.org**
**Email: cwitt@hudson-health.org**

**PERSON IN CHARGE:** Cynthia Witt, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house program offers recovering women residence in a therapeutically structured home-like environment for a maximum of 6 months. Residents learn to maintain sobriety, as well as deal with past irresponsibility and desolation while developing self-responsibility, self-worth, and their futures, through individual counseling, group therapy, and weekly didactic sessions to provide training in life skills, coping mechanisms, development of self-esteem, spirituality, community

involvement, etc. Residents are actively involved in the daily operation of the House and pay room and board from the day they move in.

**HOURS OF OPERATION:** 10:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Recovering women

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by inpatient/outpatient primary substance abuse treatment program, self-referrals

**FEES:** Room and Board $95 per week.

## HUDSON (FLOYD I.) STATE SERVICE CENTER (DSSC/DHSS)

**501 Ogletown Road**
**Newark, DE 19711**
**302-283-7500**

**PERSON IN CHARGE:** Dalva Washington, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing for State and private agencies: **Division of Social Services –** Public Assistance Payments, Food Stamps, Medicaid**; Division of Public Health –** WIC (Women, Infants and Children), AIDS Testing and Counseling, Dental Clinic, Public Health Nurses, Hearing and Eye Clinic; **Parents Anonymous; Alcoholics Anonymous; Child Inc.; Division of State Service Centers –** Emergency Assistance Services Program (CRASP), Kinship Care, Teen Vouchers, Diabetes Fund, Food Closet, Utility Assistance, Cooling Assistance (when available), Medical Assistance (when available), Needy Family Fund, Family Visitation Center, EFSP-Emergency Food & Shelter Program, Statewide Security Loan Program, and NCALL Research.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Thurs.-Tues.; 7:30 a.m.-7:00 p.m., Wed.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Southern and Western New Castle County

**OBTAINING SERVICE:** Call for appointment for most services. Food Stamp and Welfare Clients come at 8:00 a.m.

**FEES:** Vary by program

## HUMAN RELATIONS; DIVISION OF (DOS)

**Carvel State Office Building**
**820 N. French Street, 4th Floor**
**Wilmington, DE 19801**
**302-577-5050**

**Division of Human Relations**
**Cannon Building**
**861 Silver Lake Boulevard, Suite 205**
**Dover, DE 19904**
**302-739-4567**

**Georgetown State Service Center**
**546 S. Bedford Street**
**Georgetown, DE 19947**
**302-856-5331**
**Website: www.statehumanrelations.delaware.gov**

**PERSON IN CHARGE:** Romona S. Fullman, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Referral source for persons with problems and questions concerning human relations; administers law prohibiting discrimination in housing, public accommodations, state employment, and state services on the basis of race, color, creed, religion, national origin, age, sex, disability, marital status, and familar status; performs administrative, fiscal, and clerical functions for the State Human Relations Commission; acts as conciliator in matters involving race, color and all other protected categories; promotes amicable relationships among various racial and cultural groups; conducts investigations, surveys, and studies relative to incidents of racial, cultural, or group incidents and tensions; monitors and evaluates compliance with the State Affirmative Action Plan of the State Executive Branch of Government with the assistance of the Human Relations Commission.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## HUNTINGTON'S DISEASE SOCIETY OF AMERICA; DELAWARE CHAPTER

**HDSA Delaware Chapter Social Worker available at:**
**502 W. Germantown Pike, Suite 405**
**Plymouth Meeting, PA 19462**
**610-260-0420; 1-877-834-3721**
**Website: www.hdsa.org**

**Mailing address:**
**PO Box 7235**
**Wilmington, DE 19803**

**PERSON IN CHARGE:** Alex Roque, HDSA National Field Development; Theresa Hughes, Volunteer HDSA DE Chapter President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Support Services** – free referral and information dissemination, individual and family counseling, in-service training for home and facility caregivers, and education events on disease management and research. **Newark and Groups** – individuals, their families, and caregivers meet most months to provide mutual aid or support in dealing with issues and concerns.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment, or email jluz@hdsa.org.

**FEES:** None

## IMMACULATE HEART OF MARY "OUTREACH" CENTER

**Immaculate Heart of Mary Church**
**4701 Weldin Road**
**Wilmington, DE 19803**
**302-764-1430**

**PERSON IN CHARGE:** Coordinator (changes yearly)

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Within the parish:** Provides emergency meals, financial assistance, transportation, respite care, and bereavement ministry. **For the greater community:** Financial assistance for utilities and housing in a crisis situation; weekly casseroles for Mary, Mother of Hope House and House of Joseph; lunch monthly for Emmanuel Dining Room; Christmas Adopt-a-Family; Meals on Wheels drivers and food collection for St. Paul's.

**HOURS OF OPERATION:** 9:30 a.m.–11:30 p.m., Mon., Wed., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Referral by agency or professional, or phone for information

**FEES:** None

## IMMIGRATION LAW PROGRAM: COMMUNITY LEGAL AID SOCIETY, INC. (CLASI)

**New Castle County:**
**Community Service Building**
**100 West Tenth Street, Suite 801**
**Wilmington, DE 19801**
**302-575-0660, ext. 210**
**Fax: 302-575-0840**

**Kent County:**
**840 Walker Road**
**Dover, DE 19904**
**302-674-8500**
**Fax: 302-674-8145**

**Sussex County:**
**20161 North Office Circle**
**Georgetown, DE 19947**
**302-856-0038**
**Fax: 302-856-6133**

**CONTACT:** The CLASI office in the county in which you live for an intake screening.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** As program funding permits, provide consultation and legal representation; U Visa Petitions for injured victims of crime who cooperate with the investigation and/or prosecution of the crime; Violence Against Women Act ("VAWA") Self-Petitions for victims of domestic violence; and Special Immigrant Juvenile Petitions for dependant immigrant children within the juvenile system.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., by appointment only.

**ELIGIBILITY:** Must meet financial guidelines for legal services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call the appropriate CLASI office for an intake screening.

**FEES:** None

## INDEPENDENT RESOURCES, INC.

**Two Fox Point Centre**
**6 Denny Road, Suite 101**
**Wilmington, DE 19809**
**302-765-0191**
**TT/TTY: 302-765-0194**
**Delaware Relay: 800-232-5470**
**Voice: 866-603-6292**
**Website: www.iri-de.org**
**Email: LHenderson@independentresources.org.**

**PERSON IN CHARGE:** Larry D. Henderson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Center for Independent Living provides, at a minimum, the core services of **Advocacy or Self Advocacy** which involves IRI staff working with persons with disabilities to teach them how to go about obtaining necessary support services from other agencies in the community and **Community or Systems Advocacy** which involves IRI staff, board members, and volunteers initiating activities to make changes in the community that make it easier for persons with disabilities to better access needed services. **Information and Referral** – IRI maintains information on availability of accessible housing, transportation, and other services in the community. **Peer Counseling/Peer Support** – offers a consumer the opportunity to work with another person with a disability to explore options, make informed decisions, and achieve increased self-control over his/her life. **Independent Living Skills Training** – offers instruction to help people with disabilities gain skills that will enable them to live more independently. **Sensitivity Training** – provided to area businesses, organizations, and individuals designed to meet the specific needs of the audience. **Services for Deaf and Hard of Hearing** – programming developed to meet the needs of Delaware's Deaf and Hard of Hearing community. **Community Education and Outreach** – public education workshops for school systems, neighborhood organizations, and other community and civic groups that provide information about independent living, and issues affecting persons with hearing loss. **Computer Training for the Blind** – computer training for individuals who are blind. Instruction is provided to persons with varying levels of visual

impairments utilizing computers with the most widely used adaptive software. **Transition Program** – the focus of this program is to identify individuals with disabilities or long-term illness in nursing facilities or in the community who desire to live a more independent lifestyle.

**OTHER LOCATIONS:** 32 W. Loockerman St., Suite 104, Dover 19904 (302-735-4599) voice); 31038 Country Gardens Blvd., Suite D-4, Dagsboro 19939 (302-732-9500)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** No income level, disability

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral from other agencies, self-referral

**FEES:** None. Donations accepted.

## INDIAN RIVER SENIOR CENTER, INC.

**214 Irons Avenue**
**Millsboro, DE 19966**
**302-934-8839**

**PERSON IN CHARGE:** Diane DiTolvo, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides fellowship to senior citizens as well as recreation, crafts, adult education, and trips. Lunches once/week. **Public Service:** Defensive Driving classes; Flu shots.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over, or disabled

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual dues: $30

## INDUSTRIAL AFFAIRS; DIVISION OF (DOL)

**Department of Labor**
**4425 N. Market Street**
**Wilmington, DE 19802**
**302-761-8200**

**Office of Labor Law Enforcement**
**225 Corporate Boulevard, Suite 104**
**Newark, DE 19702**
**302-451-3423**

**Office of Labor Law Enforcement**
**24 NW Front Street, Suite 100**
**Milford, DE 19963**
**302-422-1134**

**PERSON IN CHARGE:** James G. Cagle, Jr., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Handles Workers' Compensation, Occupational Safety and Health Consultation, and Statistics. Enforces labor standards laws including employment discrimination, wage collection, child labor, and other laws governing employment.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 14 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## INGLESIDE ASSISTED LIVING

**1605 N. Broom Street**
**Wilmington, DE 19806**
**302-984-0950**
**Website: www.inglesidehomes.org**

**PERSON IN CHARGE:** Keith Ropka, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assisted Living residential facility with 24-hour per day nurse staffing. Assistance with personal care, all meals; trips and activities provided.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend tours available.

**ELIGIBILITY:** No restrictions.

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Walk-In, referral by physician, call for information or call for appointment.

**FEES:** Medicaid coverage for those financially and medically qualified; schedule.

## INGLESIDE RETIREMENT APARTMENTS

**1005 N. Franklin Street**
**Wilmington, DE 19806**
**302-575-0250**
**Website: www.inglesidehomes.org**

**PERSON IN CHARGE:** Lawrence R. Cessna, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retirement facility for independent congregate living with meals, housekeeping, activities, and 24 hour security.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 62 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (575-0250 – Admissions Director)

**FEES:** Rent (sliding scale, HUD subsidies) and service (flat fee)

## INGLESIDE SENIOR SERVICES

**1005 North Franklin Street**
**Wilmington, DE 19806**
**575-0250, ext. 2260**
**Website: inglesidehomes.org**
**Email: twilliams@inglesidehomes.org**

**PERSON IN CHARGE:** Theresa Williams-Bell, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community information and referrals; needs assessments/care management, coordination of community resources; community education to senior citizens 60 years and older, senior citizens living alone, frail older adults, and caregivers of older adults.

**HOURS OF OPERATION:** 8:00 a.m.-4:00, Mon.-Fri.

**ELIGIBILITY:** Age 60 and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN/A CATHOLIC CHARITIES PROGRAM

**2601 West 4th Street**
**Wilmington, DE 19805**
**302-656-0651**
**Fax: 302-655-9753**

**406 S. Bedford Street, Suite 9**
**Georgetown, DE 19947**
**302-856-9578**
**Fax: 302-856-6297**

**1155 West Walker Road**
**Dover, DE 19904**
**302-674-1600**
**Fax: 302-674-1005**

**PERSON IN CHARGE**: Valleree L. R. Roach, Clinical Supervisor

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community-based mental health services to children and youth up to age 17. Services include individual and group therapy for children, family therapy and parent group treatment, assessment, psychiatric and community consultation, transportation, interagency collaboration, case management, treatment, transition, and discharge planning in conjunction with the Division of Child Mental Health.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (other times by appointment)

**ELIGIBILITY:** Children with emotional and behavioral problems

**AREA SERVED:** Statewide; NCC serves youth with developmental disabilities/mental retardation

**OBTAINING SERVICE:** Contact the Division of Child Mental Health Services (1-800-722-7710)

**FEES:** None (program funding through Division of Child Mental Health Services)

## INTERFAITH COMMUNITY HOUSING, INC.

**613 Washington Street**
**Wilmington, DE 19801**
**302-652-3991**
**Website: www.ichde.org**

**PERSON IN CHARGE:** Gary Pollio, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education and training on home ownership, budget, mortgage and default counseling. Also, operates rental apartments, sells homes for home ownership and works with partner community organizations to promote issues related to affordable and fair housing.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or access website at www.ichde.org for information.

**FEES:** Homebuyer education.

## INTER-NEIGHBORHOOD FOUNDATION OF WILMINGTON

**1300 N. French Street**
**Wilmington, DE 19801**
**302-429-0333**

**PERSON IN CHARGE:** Acting Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** In area served, provides loans to owner/occupant residents in order to bring property up to City Housing Code. Streetscape planning. Housing rehabilitation for sale to low and moderate income families, with preference given to residents within impact area. Limited rental properties for low and moderate income neighbors within impact area.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents of area served

**AREA SERVED:** N. Pine St. to 11th St.; 11th St. to Washington St.; Washington St. to Baynard Blvd. to Concord Ave.; Concord Ave. to Vandever Ave.; and Vandever Ave. to N. Pine St.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Interest rates: 0%-9%, when applicable.

## JACK F. OWENS CAMPUS; DELAWARE TECHNICAL & COMMUNITY COLLEGE

**Seashore Highway, P.O. Box 610**
**Georgetown, DE 19947**
**302-856-5400**
**Website: www.dtcc.edu**

**PERSON IN CHARGE:** Dr. Ileana Smith, Vice President and Campus Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Institution of higher education providing academic, technical, continuing education, and industrial training opportunities at four campuses. Offers several degree, diploma, and certificate programs in a variety of technical and non-technical areas. Associate in Applied Science degree granted upon successful completion of specific curriculum requirements.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Classes offered evenings until 10:00 p.m. Student Service Center open until 7:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Requirements differ depending on service requested.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

## JAMES H. GROVES DIPLOMA-AT-A-DISTANCE

**Massey Building**
**516 West Loockerman Street**
**Dover, DE 19904**
**888-321-GRAD**
**Website: www.dcdal.org**
**Email: daad@dcdal.org**

**PERSON IN CHARGE:** Matt Davis, Administrator

**STATUS:** Open

**SERVICE DESCRIPTION:** On-line high school for out of school adults seeking high school diploma or GED.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Schedule

## JEAN JUGAN RESIDENCE (LITTLE SISTERS OF THE POOR)

**185 Salem Church Road**
**Newark, DE 19713**
**302-368-5886**
**Website: ispusa.org/**

**PERSON IN CHARGE:** Sister Joseph Caroline Beulter, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Group home for the elderly operated by the International Congregation of Women Religious whose sole mission is caring for the elderly poor (men and women).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over with very limited assets (preferably SSI or Medicaid eligible) and able to care for self

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information—Cathy Marcum

**FEES:** Yes

## JEWISH FAMILY SERVICE OF DELAWARE

**99 Passmore Road**
**Wilmington, DE 19803**
**302-478-9411**
**Fax: 302-479-9883**
**Website: www.jfsdelaware.org**
**Email: info@jfsdelaware.org**

**PERSON IN CHARGE:** Dory Zatuchni, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Counseling:** Serving children, adolescents, adults, and older adults. Services include 1) out-patient mental health services, 9) psychiatric assessments, 3) medication evaluations, and 4) support services for Asperger's Syndrome. **Care Management:** Serving older adults in their own homes or in-office. Services include: 1) information and referral, 2) assessments of need and monitoring of in-home services, 3) options counseling, 4) discharge planning, and 5) housekeeping services. **Youth Development:** Job development through the utilization of digital equipment for at-risk youth and formerly incarcerated youth. **Special Programs: Adoption Services**: Evaluation and Home placement for families considering adoption; **Healing Hearts**: Co-parenting educational program for divorcing and separated parents and their children (Certified by Family Court); **GEM** (Growth Education Mental Fitness): social and educational programs for adults 50+; and **Volunteer Network**: provides opportunities for volunteering.

**OTHER LOCATION:** The Relationship Center, 288 E. Main St., Newark, 19711 (302-286-1403)

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.-Thurs.; 8:00 a.m.–4:00 p.m. Fri. Evening hours available by appointment.

**ELIGIBILITY:** Open to all regardless of religious beliefs

**AREA SERVED:** Primarily New Castle County

**OBTAINING SERVICE:** Call main number (302-478-9411) for information or to schedule appointments.

**FEES:** Sliding scale fee. Most insurances accepted including Medicaid and Medicare.

## JOB CORPS; EMPLOYMENT AND TRAINING DIVISION (DOL)
## Delaware Outreach and Admissions/Career Transition Services

**Main Office:**
**9 Vandever Avenue**
**Wilmington, DE 19802**
**302-230-2572**

**Field Office:**
**4425 North Market Street**
**Wilmington, DE 19802**
**302-761-8150**

**Bear Office:**
**1 Positive Place**
**Newark, DE 19702**
**302-834-1741**
**Website: www.jobcorps.org**

**PERSON IN CHARGE:** Jhmira Alexander, OA/CTS Supervisor; Vanessa Minor, Field Office Contact

**STATUS:** Public

**SERVICE DESCRIPTION:** One- and two-year Vocational Training program for at-promise youth who are in need of educational opportunities and career planning. Job Corps focuses on the training of today's youth, ages 16 to 25, who are in need of continued educational opportunities to advance in their chosen career path. Training is focused on employment soft skills with hands-on training opportunities in high industry fields. Educational support services are provided to those in need of a HS Diploma or GED. Continued support services are provided to each student who enters and completes the program for up to 18 months.

**HOURS OF OPERATION:**

- Main Office: 8:00 a.m.-6:00 p.m., Mon.-Fri.
- Field Office: 8:00 a.m.-5:00 p.m.
- Georgetown DOL: 9:00 a.m.-6:00 p.m., Tues.
- Dover DOL: 9:00 a.m.-5:00 p.m., Thurs.

**ELIGIBILITY:** Ages 16 – 24/At or Below Federal Poverty Guidelines

**AREA SERVED:** State of Delaware

**OBTAINING SERVICE:** Call any office for additional information

**FEES:** None

## JOB SKILLS TRAINING; DELAWARE TECHNICAL & COMMUNITY COLLEGE – TERRY CAMPUS

**Corporate Training Center**
**100 Campus Drive**
**Dover, DE 19901**
**302-857-1400**
**Website: dtcc.edu**
**Email: dhoughta@dtcc.edu**

**PERSON IN CHARGE:** Dr. Susan Looney, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Occupational Skills Training**—adult training in programs funded by the Department of Labor; information sessions Mondays, 1:30 p.m.; call 857-1400 to schedule. **Employment Connections**—TANF job placement, by referral only; call 857-1531.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** **Occupational Skills Programs**: Must pass assessment test; **Employment Connections**: referred by DSS.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by agency, call for information

**FEES:** None

## JOBS FOR DELAWARE GRADUATES, INC. (JDG)

**Corporate Office:**
**381 W. North Street**
**Dover, DE 19904**
**302-734-9341**
**Fax: 302-734-4912**

**New Castle County:**
**302-369-2550**
**Fax: 302-369-2545**

**Kent and Sussex Counties:**
**621 N. DuPont Highway, #108**
**Milford, DE 19963**
**302-424-8345**
**Fax: 302-424-8347**
**Website: jobsdegrads.org**

**PERSON IN CHARGE:** Dr. Susanna Lee, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:**

**MULTI-YEAR Program:** The Multi-Year Program for grades 9 – 12 is an approved high school career pathway which provides school-to-work transition services inclusive of droupout prevention, academic remediation, career and personal counseling, job search; job survival and life skills and a year of follow-up services upon graduation. The program has classrooms in public high schools throughout Delaware.

**GROVES Program:** The Groves Program provides services similar to those of the Multi-Year to out-of-school youth in a classroom setting at the Wilmington site of the James H. Groves Adult High School (Diploma program).

**ALTERNATIVE EDUCATION Programs:** Kent/Sussex Out-of-School Program objective is to enrich the employment and/or educational status of Kent and Sussex County youth ages 16 to 21 by individually tailoring services to the needs of the selected youth.

**OTHER LOCATIONS:**

**Groves School:** James H. Grove High School, Wilmington Center

**Multi-Year Program**: High School classrooms at A.I. DuPont; Brandywine; Caesar Rodney; Cape Henlopen; Christiana ; Concord; Delmar; Dickinson; Dover; Glasgow; Lake Forest; Laurel; McKean; Middletown; Milford; Mount Pleasant; Newark; Seaford; Smyrna; William Penn; and Woodbridge.

**Alternative Education Programs:** Varies throughout Kent and Sussex Counties based on participant need.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Multi-Year Program: In-school youth, ages 14-21; Groves Program: Age 16 and up; Kent/Sussex Out-of School Program: Ages 16 to 21.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Multi-Year Program: Contact Multi-Year Program Specialist at main office of any participating high school; Groves Program: Contact JDG Groves Specialist (302-654-4085); Kent/Sussex Out-of-School Program: Contact Alternative Program Supervisor (302-734-9341)

**FEES:** No

## JOHN G. LEACH SCHOOL

**10 Landers Lane**
**New Castle, DE 19720**
**302-429-4055**

**PERSON IN CHARGE:** John A. Jadach

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides comprehensive education program and therapy for youth with physical disabilities and cognitive disabilities.

**HOURS OF OPERATION:** 8:10 a.m.-2:50 p.m., Mon.–Fri.

**ELIGIBILITY:** Physically/cognitively impaired, ages 3-21; visually impaired, ages 2-12

**AREA SERVED:** Five School Districts in New Castle County

**OBTAINING SERVICE:** Referral through school district

**FEES:** None

## JOHN S. CHARLTON SCHOOL

**278 Sorghum Mill Road**
**Camden, DE 19934**
**302-697-3103**
**Fax: 302-697-4998**

**PERSON IN CHARGE:** Pamela A. Atchison, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides educational services for disabled population whose educational classifications include: Severely Mentally Disabled (SMD), Trainably Mentally Disabled (TMD), Autism, EIP/DD; OI; OHI; Deaf/Blind; and Blind.

**HOURS OF OPERATION:** 12 month educational program.

**ELIGIBILITY:** SMD and TMD, ages 3–21; Autistic, 2-21

**AREA SERVED:** Kent County School Districts55

**OBTAINING SERVICE:** Referral by residential school district

**FEES:** None

## JOINING GENERATIONS (DSAAPD, DHSS)

**Herman Holloway Senior Campus**
**Main Building/Annex**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**1-800-223-9074**
**Email: carol.boyer@state.de.us**
**Website: www.dhss.delaware.gov/dhss/dsaapd**

**PERSON IN CHARGE:** Carol Boyer, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, support, advocacy, and respite programs for grandparents and relatives who are raising other relatives' children. Administers the **Grand Time Off Program**, a limited child care subsidy program for relative caregivers age 50+, provided through **Children and Families First** (1-888-546-7449). Administers the **Camp Respite Program** for children being raised by caregivers who are 55+. **Summer Camp Respite** is provided throughout Delaware by the YMCA branches. Support and information groups, as well as other information pertinent to relative caregivers can be found on the website. Joining Generations also oversees The Delaware Kinship Navigator, an information and referral service for grandparents and relatives raising other relatives' children. The phone number from New Castle County is 302-479-1588. From Kent and Sussex Counties the number is 1-888-546-7449.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Grandparents and relative caregivers raising other relatives' children. Primarily 60+. Some 50+.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale for programs, no fee for I & A

## JUNIOR ACHIEVEMENT OF DELAWARE, INC.

**522A S. Walnut Street**
**Wilmington, DE 19801**
**302-654-4510**
**Website: www.jadelaware.org**

**PERSON IN CHARGE:** Rob Eppes, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Educates and inspires young people to value free enterprise, understand business and economics, and be workforce ready. Volunteer business consultants, parents, and retirees assist by developing in young people the desire to value education, appreciate lifelong learning, develop positive attitudes toward work, and contribute to a diverse society. Emphasizes that business and education create a bridge between the classroom and the workplace.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri. (office)

**ELIGIBILITY:** Students K–12th grade. Usually classes or programs are arranged through classroom teachers or community centers. Programs are held at JA World program facility in Wilmington, DE.

**AREA SERVED:** Statewide; Salem County, NJ; and Cecil County, MD

**OBTAINING SERVICE:** Call for information or visit www.jadelaware.org

**FEES:** None

## JUVENILE DIABETES RESEARCH FOUNDATION INTERNATIONAL

**100 West Tenth Street**
**Suite 1103**
**Wilmington, DE 19801-1680**
**302-888-1117**
**Website: www.jdrf.org/delawar**

**PERSON IN CHARGE:** Amanda Foxman, Branch Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Tax exempt, nonprofit, voluntary health agency whose mission is to raise funds in support of research for a cure for Type I Diabetes and its health-related complications. Also provides a support group for Type I diabetic children and parents of juvenile diabetics.

**HOURS OF OPERATION:** 9:00 a.m. – 5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## KENT COUNTY 4-H

**Delaware Cooperative Extension**
**University of Delaware, Pardee Center**
**69 Transportation Circle**
**Dover, DE 19901**
**302-730-4000**
**Website: http://ag.udel.edu/extension/kent/programs/4H.htm**
**Email: dcrouse@udel.edu**

**PERSON IN CHARGE:** Doug Crouse, Extension Agent, 4-H & Youth Development

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A community of young people nationwide learning leadership, citizenship, and life skills. Coordinated by adult volunteers who work with the youth in a variety of 4-H project areas.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Cloverbud, age 5-7; Traditional, age 8-19. Age as of January 1 of current year.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## KENT COUNTY COMMUNITY ACTION AGENCY, INC.

**120 A South Governors Avenue**
**Dover, DE 19904**
**302-678-1949**

**PERSON IN CHARGE:** Sarah L. Butler, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Drug Intervention Prevention Program (DIPP) promotes health and wellness and creates a positive culture in the community.

**HOURS OF OPERATION:** 7:00 a.m.-12:00 midnight, Mon.-Fri.

**ELIGIBILITY:** 12 mo.-12 yrs.

**AREA SERVED:** Greater Dover and Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale; Purchase of Care accepted

## KENT COUNTY COMMUNITY DEVELOPMENT; PLANNING SERVICES, DEPARTMENT OF

**Kent County Administrative Building**
**555 Bay Road**
**Dover, DE 19901**
**302-774-2480**
**Fax: 302-736-2128**
**Website: www.co.kent.de.us**

**PERSON IN CHARGE:** Sarah E. Keifer, AICP, Director

**STATUS:** Public

**SERVICE DESCRIPTION: Community Development Block Grant Program:** Provides grants to finance housing rehabilitation, demolition, and public works improvements which serve low- and moderate-income persons. **Housing Preservation Grant Program:** Provides grants to finance housing rehabilitation for low- and very low-income persons. **Housing Rehabilitation Loan Program:** Provides home improvement loans to owner-occupants or landlords interested in moderately rehabilitating existing properties. Loans, up to a maximum value of $35,000 per owner-occupied unit, and $25,000 per tenant-occupied unit, at 3% interest rate for a term up to 15 years.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income persons

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Contact Albert F. Biddle, Jr., for information

**FEES:** Vary by service

## KENT COUNTY COMMUNITY SCHOOL

**65-1 Carver Road**
**Dover, DE 19901**
**302-672-1960**

**PERSON IN CHARGE:** Christopher J. Lehman

**STATUS:** Public/Special School

**SERVICE DESCRIPTION:** The Kent County Community School (KCCS) and Capital's Delaware Autism Program (DAP) provides programs that support learning opportunities for all of its students in all of the components of the Capital School District. Students receive the services indicated in their IEP. The students are involved in the Delaware Special Olympics, the Motor Activities Training Program (MATP), KCCS Aquatics Program and the Sensory Techniques with Educational Play Program (STEP), community outings, community resource instruction opportunities, and our preschool reverse mainstreaming class. All of these programs are supported through the following related services: physical therapy, speech and language therapy, occupational therapy, adapted physical education, music, and the aquatics program.

**HOURS OF OPERATION:** Office Hours: 7:30 a.m.-4:00 p.m., Mon.-Fri.; Student Hours: 8:10 a.m.-2.:50 p.m., Mon.-Fri.

**ELIGIBILITY:** Students with physical and moderate to severe cognitive disabilities age 3-21; students with autism 2-21 (educational diagnosis); deaf/blind ages birth-21 (state requirements for classification).

**AREA SERVED:** Kent County for all except Autism; this program services only those students in the Capital School District.

**OBTAINING SERVICE:** Resident school district or other agency with supportive IFSP/IEP documentation, including educational assessments and/or medical documentation.

**FEES:** None

## KENT COUNTY DIVISION OF EMERGENCY MANAGEMENT

**911 Public Safety Blvd.**
**Dover, DE 19901**
**302-735-3465**

**PERSON IN CHARGE:** Colin Faulkner, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides emergency and disaster coordination.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m. Mon.-Fri., and on call

**ELIGIBILITY:** Open to those in need of assistance due to disasters or emergencies

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by police or Fire Company, walk in

**FEES:** None

## KENT COUNTY PUBLIC LIBRARY AND BOOKMOBILE

**497 South Red Haven Lane**
**Dover, DE 19901**
**302-698-6440**
**Website: www.co.kent.de.us**
**Email: kcpleco@kent.de.us**

**PERSON IN CHARGE:** Hillary Welliver, Library Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Library and bookmobile service open to all Kent County residents. Service to homebound available; contact 698-6440 for details. Free internet and Wi-Fi access.

**OTHER LOCATIONS:** Bookmobile: Call for schedule; may change quarterly.

**HOURS OF OPERATION:** Main library: 8:30 a.m.-7:00 p.m., Mon.; 8:30 a.m.-9:00 p.m., Tues., Wed., and Thurs.; 8:30 a.m.-7:00 p.m., Fri.; 8:30 a.m.-4:30 p.m., Sat.; 1:00 p.m.-5:00 p.m., Sun.

**ELIGIBILITY:** Identification as resident in Kent County.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in

**FEES:** Overdue items and lost items; printing and copying; meeting room rental.

## KENT GENERAL HOSPITAL/MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.

**640 S. State Street**
**Dover, DE 19901**
**302-674-4700**
**Website: www.bayhealth.org**

**PERSON IN CHARGE:** Terry Murphy, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient short term care. Outpatient emergencies. Elective outpatient surgery and other services.

**OTHER LOCATION:** Bayhealth Medical Center, Inc., Milford Memorial Hospital, 21 W. Clarke Avenue, Box 199, Milford 19963 (302-422-3311)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician

**FEES:** Yes

## KENT SUSSEX COUNSELING SERVICES (KSCS)

**KSCS Corporate Office:**
**1241 College Park Drive**
**Dover, DE 19904**
**302-735-7790**
**Website: www.kscs.org**

**PERSON IN CHARGE:** David W. Parcher, Executive Director

**STATUS:** Not for profit 501-C3 corporation

**SERVICE DESCRIPTION:** KSCS provides a comprehensive array of treatment, case management and support services to include medication assisted opioid treatment and drug free outpatient services for the treatment of alcohol and drug dependency to adults and children; Drug Court diversion services; 24 hour inebriate transportation services to and from treatment facilities or detoxification; and treatment for co-occurring mental health disorders. In addition to substance abuse treatment services, KSCS offers HIV support services including HIV education, counseling, testing and case management.

All services provided are confidential; operating in strict compliance with the Code of Federal Regulations 42 CFR Part II and the Health Insurance Portability and Accountability Act (HIPAA). Accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF). Licensed to provide alcohol and drug outpatient treatment services by Delaware Health and Human Services, Division of Substance Abuse and Mental Health.

**LOCATIONS:**

- 1241 College Park Drive, Dover 19904 (302-735-7790)

- Level 1 Outpatient Services
- Medication Assisted Opioid Treatment
- Drug Court Diversion, Case Management Services
- HIV/AIDS Case Management and Support Services
- IT Program (HOPE Volunteers)
- 20728 DuPont Boulevard, Georgetown 19947 (302-854-0172)
- Level 1 Outpatient Services
- Medication Assisted Opioid Treatment
- HIV/AIDS Case Management and Support Services
- 111 Mechanic St., Laurel 19956 (302-877-0444)
- Level 1 Outpatient Services
- HIV/AIDS Case Management and Support Services

**HOURS OF OPERATION:** HIV Counseling, Testing, Case Management & Support Services: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Medication Assisted Opioid Treatment: 6:00 a.m.-2:30 p.m., Mon.-Fri.; Medication Dispensing: 6:00 a.m.-10:30 a.m., Mon.-Fri.; Level 1 Drug Free Out-Patient Treatment Program: Hours vary by location.

**ELIGIBILITY:** Persons seeking help for alcohol and or drug abuse or dependency.

**AREA SERVED:** Central and Southern Delaware

**OBTAINING SERVICE:** Walk in or call for an appointment

**FEES:** Sliding scale.

## KENT SUSSEX INDUSTRIES, INC.

**301 North Rehoboth Boulevard**
**Milford, DE 19963**
**302-422-4014**
**Website: www.ksiinc.org**

**PERSON IN CHARGE:** B. Craig Crouch, CEO

**STATUS:** Not for profit 501c3

**SERVICE DESCRIPTION:** Employment opportunities for adults with disabilities; vocational evaluation and vocational training available; transportation arranged to KSI worksite as needed. Day habilitation program for adults with acquired brain injury.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Disabled, ages 16 and over

**AREA SERVED:** Kent, Sussex, and New Castle counties

**OBTAINING SERVICE:** Usually agency referral

**FEES:** Varies by program

## KENTMERE NURSING CARE CENTER

**1900 Lovering Avenue**
**Wilmington, DE 19806**
**302-652-3311**
**Website: www.kentmerenursing.com**

**PERSON IN CHARGE:** Eileen Mahler, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long term care for elderly and chronically ill. Services available include intermediate, memory impaired, and skilled care, physical therapy, social and recreational programs.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Chronically ill, elderly, short term rehab, or skilled nursing

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## KIDS COUNT IN DELAWARE

**298K Graham Hall, University of Delaware**
**Academy Street**
**Newark, DE 19716**
**302-831-4966**
**Website: www.dekidscount.org**
**Email: terrys@udel.edu**

**PERSON IN CHARGE:** Teresa Schooley, Project Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides data on the status of children and families in Delaware.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## KINFOLK, LIMITED

**1600 Rockland Road**
**Wilmington, DE 19803**
**302-298-7174**
**Fax: 302-298-7210**
**Website: www.kinfolkkids.org**
**Email: kinfolk1@verizon.net**

**PERSON IN CHARGE:** Melinda J. McGuigan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves children with serious illness or injury with its laptop lending program and free internet accounts connecting them to family and school while they are hospitalized or homebound for treatment.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m. Mon.-Fri.

**ELIGIBILITY:** Children ages Birth-18 years

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information, referral by social worker or school nurse

**FEES:** None

## KINGSWOOD COMMUNITY CENTER, INC.

**2300 Bowers Street**
**Wilmington, DE 19802**
**302-764-9022**

**PERSON IN CHARGE:** Bernadette P. Winston, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers housing information, a current list of job openings, nutrition program, family services, child care, after school supervision, cultural enrichment (arts, music, theater, dance, club groups, athletics, games), programs for senior citizens, and houses community organizations, tenants groups, and the Jimmy Jenkins Senior Center.

**HOURS OF OPERATION:** 6:30 a.m.-7:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** None

## KUUMBA ACADEMY CHARTER SCHOOL

**519 North Market Street**
**Wilmington, DE 19801**
**302-472-6450**
**Fax: 302-472-6452**
**Website: www.kuumbaacademy.org**

**PERSON IN CHARGE:** Dr. Yamil Sachez, Head of School

**STATUS:** Public

**SERVICE DESCRIPTION:** Kuumba Academy is an elementary charter school for the arts serving 250 children in grades K-5. The school has an intensive core academic program that places significant emphasis on English Language arts, writing, science, mathematics, and social studies. The faculty, staff and parents create an environment for learning that focuses on learning using multiple intelligences. Parental and community involvement are keys to the success of the school.

**HOURS OF OPERATION:** 7:30 a.m.-6:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Admission by application

**AREA SERVED:** Transportation available in selected areas of New Castle County. Parents may provide transportation to residents outside New Castle County.

**OBTAINING SERVICE:** Call for information

**FEES:** None

## LA ESPERANZA, INC.

**216 North Race Street**
**Georgetown, DE 19947**
**302-854-9262**
**Fax: 302-854-9277**
**Website: www.laesperanza.org**
**Email: info@laesperanza.org**

**PERSON IN CHARGE:** Zaida I. Guajardo, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** English Language Learner classes, Spanish Literacy, Computer Literacy, and Citizenship classes. Pre-natal care, transportation, and counseling for immigrant Hispanic pregnant women. Translation/Interpretation; appointment scheduling; and general outreach, referral, and case management. Victim immigration services, victim counseling, and support services.

**HOURS OF OPERATION:** 9:00 a.m.-12:00 p.m.; 1:00 p.m.-5:00 p.m. (closed 12:00-1:00 p.m.), Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral, call for information

**FEES:** Donation; fees for immigration and legal work

## LA RED HEALTH CENTER

**505 West Market Street, Suite 100**
**Georgetown, DE 19947**
**302-855-1233**

**1340 Middleford Road, Suite 401**
**Seaford, DE 19973**
**302-628-7752**

**Website: www.laredhealthcenter.org**

**PERSON IN CHARGE:** Brian Olson, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community health center offering primary medical services and preventive care for the entire family: perinatal care, pediatrics, adolescent services, adult and elder care. On-site mental health counseling services are also available. A wide array of additional services is also available such as: community outreach and health education, transportation, interpretation, and access to low cost medications.

**HOURS OF OPERATION:** 8:00 a.m.-7:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 noon, Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Sliding fee scale; Medicare, Medicaid, private insurance plans.

## LATIN AMERICAN COMMUNITY CENTER

**403 N. Van Buren Street**
**Wilmington, DE 19805**
**302-655-7338**
**Website: www.thelatincenter.org**

**PERSON IN CHARGE:** Maria Matos, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mental Health Program includes individual and family counseling; Domestic Violence Prevention Program includes individual counseling, case management, and women's support group; Family Support Services includes First State Community Action Program for self sufficiency, emergency assistance, food and clothing closet, parent education programs, breast feeding support group; Workforce Development includes job placement, job search skills training, English as a Second Language, English Language Civics, Adult Basic Education and Spanish language classes; Outreach includes HIV/AIDS prevention education and testing, support for Latino crime victims, Drug and Alcohol prevention education, classes for DUI offenders, and Senior Citizen outreach; La Fiesta I Early Development Center for ages 1 to 4 and before- and after-school care for grades K-6; Evening Enrichment Program for grades 7-12; Summer Day Camp; De-Lead Delaware lead paint abatement program, Hispanic Student Recognition Program; *Los Jardines* HUD 202 Senior Housing for low-income seniors, 62+ years of age.

**OTHER LOCATION:** Mental Health Program and De-Lead Delaware located at Manuelita Perez Olson building, 301 N. Harrison Street, Wilmington; Adult Education located at 701 Maryland Avenue, Newport; Early childhood Assistance Program (ECAP) located at 402 N. Van Buren Street, Wilmington; *Los Jardines* located at 1000 W. 5th Street, Wilmington.

**HOURS OF OPERATION:** Van Buren Street administrative hours: 9 a.m.-

5 p.m. Call for information on specific program hours.

**ELIGIBILITY:** Open to all, but primarily serves Spanish-speaking population. 100% of direct service staff are bilingual (Spanish/English).

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Appointments required for mental health program. Referral required for food and clothing closets. Registration required for La Fiesta, after-school programs and Summer Day Camp. Walk-ins accepted for social services emergency.

**FEES:** Mental Health Program, La Fiesta Early Development Centers, 21st Century After School Learning Centers, DUI education.

## LAUREL SENIOR CENTER

**P.O. Box 64**
**113 N. Central Avenue**
**Laurel, DE 19956**
**302-875-2536**
**Email: lsc@dmv.com**

**PERSON IN CHARGE:** Penny Duncan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community-based services to the elderly, which include nutrition, transportation, outreach/referral, wellness programs, recreation, travel and crafts/activities, adult day care, and blood pressure screening.

**HOURS OF OPERATION:** Senior Center: 8:00 a.m.-3:00 p.m., Mon.-Fri.; Adult Care: 7:30 a.m.–3:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Membership: ages 55 and over; Federal Services: ages 60 and over

**AREA SERVED:** Laurel/Delmar area

**OBTAINING SERVICE:** Walk in

**FEES:** Donation for meals, donation for dues: $15.00.

## LAUREL STATE SERVICE CENTER (DSSC, DHSS)

**31039 North Poplar Street**
**Laurel, DE 19956**
**302-875-6943**

**PERSON IN CHARGE:** Candace Jones, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides neighborhood/residential services, and general services. Houses services for **Division of Social Services**, **Division of Vocational Rehabilitation**, **Office of the Public Guardian**, **Division of Youth Rehabilitation**, **Division of State Service Centers, Division of Substance Abuse and Mental Health** and **Child Mental Health**. Provides Community Resource and Assistance Services, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, and EBT—Electronic Benefit Transfer Food Stamp Cards.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Laurel, Delmar, and some of Seaford (from Royal Farms and below)

**OBTAINING SERVICE:** Referral, walk in, appointment

**FEES:** Vary by service

## LAWYER REFERRAL SERVICE

**Delaware State Bar Association**
**Contact the Legal Help Link: 302-478-8850**
**Kent and Sussex Counties: 1-800-773-0606**
**Website info on: www.DVLS.org**

**PERSON IN CHARGE:** Mrs. Berma Scott

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Strictly a referral service. A client may call to be referred to an attorney. Client will have to give name, address, and brief description of the problem. The service selects and notifies an attorney who practices primarily in that particular area of the law. The lawyer then sets up an appointment with the client. A $35 fee is payable at that time and entitles the client to 30 minutes of consultation. Potential client should not expect an attorney to furnish assistance over the telephone.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Thurs.

**ELIGIBILITY:** Open to those with possible legal problem

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Consultation: $35 for first 1/2 hour only.

## LCS FAITH CENTER

**Old Asbury Church**
**226 N. Walnut Street**
**Wilmington, DE 19801**
**302-654-4550**
**Fax: 302-654-4520**

**PERSON IN CHARGE:** Jean Washington, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Referrals, minimal counseling, financial assistance

**HOURS OF OPERATION:** 10:00 a.m.-3:00 p.m., Tues., Wed., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Northern New Castle County, City of Wilmington (Claymont and Newark by referral from agency only)

**OBTAINING SERVICE:** Referral by member church agencies; personal call for appointment

**FEES:** None

## LEAGUE OF WOMEN VOTERS OF DELAWARE

**Clash Wing, Lower Level, Room 1**
**2400 W. 17th Street**
**Wilmington, DE 19806**
**302-571-8948**
**Website: www.de.lwv.org**
**Email: lwvde@voicenet.com**

**PERSON IN CHARGE:** Sandra Spence, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The League of Women Voters, a nonpartisan political organization, encourages informed and active participation in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy.

**HOURS OF OPERATION:** Hours vary. Volunteers work from home.

**ELIGIBILITY:** Everyone

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## LEARNING RESOURCE CENTER

**Delaware Technical and Community College**
**Owens Campus Child Development Center**
**Georgetown, DE 19907**
**302-885-1649**
**Email: ppayne3@dtcc.edu**

**PERSON IN CHARGE:** Patti Payne, Resource Center Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Resource system of instructional materials for providing services to all students, including students with disabilities. Access is available to special and regular educators, college students, parents, and adult community members.

**HOURS OF OPERATION:** Hours of operation vary; call center for hours.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (302-855-1649)

**FEES:** None

## LEGAL HELP LINK

**P. O. Box 7306**
**Wilmington, DE 19803**
**302-478-8850**
**800-773-0606 Kent and Sussex Counties**
**Website: www.DVLS.org**

**PERSON IN CHARGE:** Janine N. Howard-O'Rangers, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Enables prospective clients to make one call to determine if they have a case that one of the four legal service organizations handles and whether the callers are eligible for client services. Eligible callers are transferred to the appropriate organization. If none of the organizations handle the type of cases (for example, a traffic violation or personal injury), or the caller is not income eligible, Legal Help Link staff will complete a Lawyer Referral form for the Delaware State Bar Association ("DSBA").

**HOURS OF OPERATION:** 9:00 a.m.–4:30 p.m., Mon.–Thurs; 9:00 a.m.-12:45 p.m., Friday.

**ELIGIBILITY:** Poverty level

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Telephone

**FEES:** None

## LEGAL SERVICES CORPORATION OF DELAWARE, INC.

**Community Services Building**
**100 West Tenth Street, Suite 203**
**Wilmington, DE 19801**
**302-575-0408**
**Website: www.lscd.com**

**PERSON IN CHARGE:** Douglas B. Canfield, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free legal services for persons with low incomes in certain types of civil (non-criminal) non-fee generating cases such as consumer cases including bankruptcy cases, private landlord-tenant cases, and unemployment compensation cases

**OTHER LOCATION:** 24A Hiawatha Lane, Dover 19904 (302-734-8820)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Federally regulated income and asset thresholds

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment. New clients in New Castle County should call 302-478-8850; Kent and Sussex counties, call 1-800-773-0606

**FEES:** None

## LEISURE GROUP OF ST. JOHN THE BELOVED

**907 Milltown Road**
**Sherwood Park**
**Wilmington, DE 19808**
**302-999-9581**

**PERSON IN CHARGE:** Agnes Haley, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides religious service, luncheon, information on senior citizen programs, and recreation. Mass in church is followed by a business meeting, lunch, and a social hour.

**HOURS OF OPERATION:** 11:00 a.m.–2:00 p.m., 2nd Tues. (Sept.–May)

**ELIGIBILITY:** Ages 55 and over, guests welcome

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None; nominal fee for lunch

## LEUKEMIA AND LYMPHOMA SOCIETY

**100 West Tenth Street, Suite 209**
**Wilmington, DE 19801**
**302-661-7300, or 800-220-1617**
**Website: www.lls.org**
**Email: michelle.sobczyk@lls.org**

**PERSON IN CHARGE:** Rose Carrano-Bevilacqua, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers the following programs: **Family Support Groups** – the Helen F. Graham Cancer Center offers information and encourages communication among patients, families, and healthcare workers; **First Connection** – matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer; **School Re-entry** – helps young survivors adjust to life after treatment, and teaches families, classmates, teachers, and healthcare professionals how to deal with the issues surrounding childhood cancer; **Patient Financial Aid** – provides assistance to help defray treatment and costs not covered by insurance; **Free Educational Programs and Materials**; **Information Resource Center** – (800-955-4572) staffed by social workers and nurses provides up to date information on blood cancers. Website is available for a variety of education and information needs.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Patients and families with Leukemia, the Lymphomas, Hodgkin's disease, and Myeloma

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## LEWES SENIOR CITIZENS CENTER, INC.

**310 Nassau Park Road**
**Lewes, DE 19958**
**302-645-9293**
**Email: info@lewescenter.com**
**www.lewescenter.com**

**PERSON IN CHARGE:** Lee Noderer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Adult Education, personal/group counseling, widow/widower counseling, transportation, recreation, clubs and groups, and health care. Site for Blood Bank of Delaware two times a month, year-round (call 1-888-825-6638 for appointment). AARP Driver Safety Program Monthly. Educational and social trips.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over, or handicapped

**AREA SERVED:** Sussex County—Southeastern Area

**OBTAINING SERVICE:** Call for information

**FEES:** Individual: $20; couple: $35

## LIBRARIES; DELAWARE DIVISION OF (DOS)

**121 Duke of York Street**
**Dover, DE 19901**
**302-739-4748**
**1-800-282-8696**
**1-800-282-8676 – Delaware Library Access Services (formerly LBPH)**
**Fax: 302-739-6787**
**URL: www.state.lib.de.us**
**Delaware Library Catalog: www.lib.de.us**
**Delaware Book Festival: www.debookfestival.lib.de.us**

**PERSON IN CHARGE:** Annie Norman, Director/State Librarian

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the Delaware Library Catalog, Delaware Library Access Services for people with disabilities (formerly Delaware Library for the Blind and Physically Handicapped), and the Delaware Center for the Book including the Summer Library Reading Program. The Community Resources Exchange is a partnership for interested agencies and organizations to provide information to the public through libraries. Visit the websites for many other services and programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Via public libraries, websites, or call for information

**FEES:** None

## LIBRARIES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**Administrative Office**
**Community Services Center**
**87 Read's Way, New Castle Corporate Commons**
**New Castle, DE 19720**
**302-395-5617**
**Website: www.co.new-castle.de.us**

**PERSON IN CHARGE:** Diana J. Brown

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides books and other materials, e.g., large print, audio books, magazines, newspapers, compact disks, video tapes, DVD's and Playaways. Other services include: information (in person and by phone); programs for children and adults; handicapped access; tax forms; literacy tutoring; photocopy machines; public computers; and deposit collections for preschools, nursing homes, and correctional facilities. (Not all libraries offer all of the above).

**OTHER LOCATIONS:**

- Appoquinimink, 651 North Broad St., Middletown (302-378-5588)
- Bear, 101 Governor's Place, Bear (302-838-3300)
- Claymont, 3303 Green St., Claymont (302-798-4164)
- Brandywine Hundred Branch, 1300 Foulk Rd, Wilmington (302-477-3150)
- Corbit-Calloway, 2nd and High Streets, Odessa (302-378-8838)
- Delaware City, Fifth and Bayard Streets, Delaware City (302-834-4148)
- Elsmere, 30 Spruce Ave., Wilmington (302-892-9814)
- Hockessin, 1023 Valley Rd., Hockessin (302-239-5160)
- Kirkwood Highway, 6000 Kirkwood Hwy., Wilmington (302-995-7663)
- New Castle, 424 Delaware St., New Castle (302-328-1995)
- Newark, 750 Library Ave., Newark (302-731-7550)
- North Wilmington, 3400 N. Market Street, Wilmington (302-761-4290)
- Wilmington Institute, 10th and Market Streets, Wilmington (302-571-7400)
- Garfield Park Lending Library, 26 Karlyn Drive, New Castle (302-571-7312)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Open to those with proper identification

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## LIFE SOLUTIONS, INC.

**P. O. Box 1507**
**Wilmington, DE 19899**
**302-622-8292**
**Email: Lifesolutions80@hotmail.com**

**PERSON IN CHARGE:** Mary S. Ferry, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Court-appointed guardianship, power of attorney, bill paying service, coordination of services, and case management.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## LIFECARE AT LOFLAND PARK

**715 East King Street**
**Seaford, DE 19973**
**302-628-3000**
**Website: www.nanticoke.org**
**Email: neradw@nanticoke.org**

**PERSON IN CHARGE:** Wendy Nerod, NHA Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 110 bed skilled long term care and extended care facility with a specialty subacute unit and a dedicated Alzheimer's unit. Onsite physical, occupational, and speech therapy available. The specialty subacute unit provides a transition from hospital to the community.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri. Evening and weekend appointments available.

**ELIGIBILITY:** Over 16 who meet admission criteria

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Schedule

## LILLIAN SMITH SENIOR CITIZENS CENTER

**410 Main Street**
**P.O. Box 76**
**Clayton, DE 19938**
**302-653-6119, 302-653-6123**

**PERSON IN CHARGE:** Pearl E. Cole, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION**: Provides programs, relaxation and entertainment for senior citizens including: information and referral; educational programs; arts and crafts; trips; two covered dish luncheons a month; lending library; visiting nurse checkups monthly; lending service for wheelchairs, walkers, and crutches; and an outreach program. The Clayton Century Club also meets at the Center. Clayton Police put on a program every 2nd Tuesday.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p. m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Clayton, Smyrna, Hartly, and Marydel

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## LIMEN HOUSE FOR MEN, INC.

**PO Box 1306**
**600 W. Tenth Street**
**Wilmington, DE 19899**
**302-652-7969**

**PERSON IN CHARGE:** Reginald Irby, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. 12 month commitment required.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Recovering male alcoholics and addicts, ages 18 & over.

**AREA SERVED:** Statewide and surrounding states

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## LIMEN HOUSE FOR WOMEN, INC.

**PO Box 1306**
**624 N. Broom Street**
**Wilmington, DE 19899**
**302-571-1216**

**PERSON IN CHARGE:** Reginald Irby, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. 12 month commitment required.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Recovering female alcoholics and addicts, ages 18 and over

**AREA SERVED:** Statewide and surrounding states

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## LITERACY VOLUNTEERS SERVING ADULTS/ NORTHERN DELAWARE, INC.

**Wilmington Library**
**10th and Market Streets**
**P. O. Box 2083**
**Wilmington, DE 19899-2083**
**302-658-5624**
**Website: www.litvolunteers.org**

**PERSON IN CHARGE:** Cynthia E. Shermeyer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trained volunteer tutors help adults improve their literacy skills or English language skills. Tutors meet with students on a one-on-one basis at a place and time convenient to both.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 16 and over and out of school

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## LIVING WITH CANCER

**Milford Church of the Nazarene, Chapel**
**11 NW Salevan Place**
**Milford, DE 19963-1249**
**302-422-7489**
**Email: secretary@milfordnazarene.comcastbiz.net**

**PERSON IN CHARGE:** Lois M. Studte, R.N.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A cancer support group for individuals with cancer and for family members. Group meets the third Tuesday of each month at 7:00 p.m. in the Chapel.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## LOGISTICARE SOLUTIONS LLC.

**160 Greentree Drive, Suite 102**
**Dover, DE 19904**
**302-677-8900**
**Website: www.Logisticare.com**

**PERSON IN CHARGE:** Ann Atwater Bourne, General Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Medicaid broker of NET transportation under State contract. Provides efficient, reliable transportation to the Delaware Medicaid community.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Must have Medicaid eligibility

**AREA SERVED:** New Castle, Kent, and Sussex counties

**OBTAINING SERVICE:** Call 1-866-412-3778 for information

**FEES:** Medicaid accepted

## LONG TERM CARE RESIDENTS PROTECTION; DIVISION OF (DLTCRP, DHSS)

**3 Mill Road**
**Suite 308**
**Wilmington, DE 19806**
**Fax: 302-577-6673**

**Windsor Building**
**24 NW Front Street**
**Milford, DE 19963**
**302-424-8600**

**24 hour, 7 day hotline: 1-877-453-0012**

**PERSON IN CHARGE:** Susan C. Del Pesco, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes the quality of care, safety, and security of those who receive long term care services. Inspects facilities and investigates complaints of abuse, neglect, mistreatment, and financial exploitation. Inspection teams survey assisted living facilities, group homes, neighborhood homes, nursing homes, and rest family care homes to ensure compliance with all applicable state/federal laws and regulations protecting the rights of residents. Investigators on call 24 hours a day, 7 days a week to respond to urgent complaints. Maintains database of all reports received through its Incident Referral Center. Processes Criminal Background Checks on those seeking employment in the long term care industry. Maintains a statewide Adult Abuse Registry, tracking individuals found to abuse, neglect, and exploit long term care residents. Regulates the training and certification of certified Nurse Aides. Operates and maintains the Nurse Aide Registry.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Resident of a licensed long term care facility

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment; public can contact

**FEES:** None

## LOVEISRESPECT. NATIONAL TEEN DATING ABUSE HELPLINE

**PO Box 161810**
**Austin, TX 78716**
**Hotline: 866-331-9474**
**Administrative Phone: 512-453-8117**
**Fax: 512-453-8541**
**TTY: 866-331-8453**
**Website: www.loveisrespect.org**
**Email: contact@loveisrespect.org**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** loveisrespect. National Teen Dating Abuse Helpline is a national resource that can be accessed by phone or the internet. The Helpline and loveisrespect.org offer real-time, one-on-one support from trained Peer Advocates. Peer Advocates are trained to offer support, information, and advocacy to those involved in dating abuse relationships as well as concerned parents, teachers, clergy, law enforcement, and service providers. The National Domestic Violence Hotline operates loveisrespect, National Teen Dating Abuse Helpline from their call center in Austin, TX.

**HOURS OF OPERATION:** 24 hours/365 days

**ELIGIBILITY:** Open

**AREA SERVED:** U.S., Puerto Rico, U.S. Virgin Islands and Guam

**OBTAINING SERVICE:** Call. Live chat available via the website (loveisrespect.org) from 4 p.m. to 2 a.m. CST.

**FEES:** None

## LUTHERAN COMMUNITY SERVICES

**1304 N. Rodney Street**
**Wilmington, DE 19806**
**302-654-8886**
**Website: www.lcsde.org**

**PERSON IN CHARGE:** Jean Warren, LCSW

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Lutheran Community Services provides various emergency food, housing and other services for low income people in

Wilmington and New Castle County. Services include: three stationary food pantries; two mobile pantries; weekly produce distributions; transportation for elderly residents of Luther Towers to medical facilities; no interest loans and grants to individuals and families who need help with security deposits, rent or mortgage; minor repairs and maintenance at reasonable fees for elderly or disabled homeowners; free clothing distributions; and vouchers for pharmacy smoking cessation aids.

**OTHER LOCATIONS:**

- Hope Lutheran Church, New Castle
- New Calvary Baptist Church, Wilmington
- Shiloh Baptist Church, Wilmington
- St. Paul's Lutheran Church, Newark
- St. Philip's Lutheran Church, Kirkwood Highway
- St. Stephen's Lutheran Church, Wilmington
- Tree of Life Lutheran Church, Middletown
- Zion Lutheran Church, Wilmington

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income persons and families

**AREA SERVED:** New Castle County and the City of Wilmington; Smoking Cessation Program Statewide

**OBTAINING SERVICE:** Food pantry referral by caseworker. For all housing services, make initial contact by phone. Call office for more information and additional locations.

**FEES:** Varies by program

## LUTHERAN SENIOR SERVICES OF DOVER, INC. (Luther Towers of Dover)

**430 King's Highway**
**Dover, DE 19901**
**302-674-1408**

**PERSON IN CHARGE:** Gary Coy, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential apartment complex (Section 8) for eligible seniors. Full time security personnel on duty and emergency call stations in each apartment. Within two miles of a hospital and other services on call. Assistance is provided in obtaining services.

**HOURS OF OPERATION:** 8:00 a. m.-4:30 p. m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 62 and over.

**AREA SERVED:** United States

**OBTAINING SERVICE:** Agency referral, complete application

**RENTS:** 30% of income (as defined by HUD

## LUTHERAN SENIOR SERVICES, INC.

**Luther Towers I**
**1201 N. Harrison Street**
**Wilmington, DE 19806**
**302-652-3737**

**Luther Towers II**
**1420 N. Franklin Street**
**Wilmington, DE 19806**

**PERSON IN CHARGE:** Rolf F. Eriksen, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides 365 affordable apartments at Luther Towers I and Luther Towers II for adults 62 and over. Rents include utilities. 75 newly renovated apartments are wheelchair accessible. Meal plans, housekeeping, and service coordination are also offered as affordable assisted living packages. Other support services include restaurant, convenience store, beauty salon, computer center with free internet access, transportation, health and wellness programs, and many social activities.

**HOURS OF OPERATION:** 24/7

**ELIGIBILITY:** Low and extremely low income, ages 62 and over

**OBTAINING SERVICE:** Call for information at 302-652-3737, ext. 107

**AREA SERVED:** United States

**FEES:** Fees vary; Luther Towers II is based on income; Luther Towers I offers affordable housing

## MADISON ADOPTION ASSOCIATES

**1004 Woodstream Drive**
**Wilmington, DE 19810**
**302-475-8977; 610-459-4570**
**Website: madisonadoption.com**
**Email: sara.maa@comcast.net; diana.maa@comcast.net; kerry.maa@comcast.net; aleda.maa@comcast.net**
**Fax: 302-529-1976**

**PERSON IN CHARGE:** Aleda P. Madison, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** International and domestic adoption agency. Home study agency.

**OTHER LOCATIONS:** 2414 Blueball Avenue, Boothwyn, PA 19061 (610-459-4570); PO Box 129, Itasca, IL 60143-0219; 128 N. John Street, Street, Suite 2, Rochester, IL 62563

**HOURS OF OPERATION:** 9:00 a.m.-6:00 p.m., Mon.-Fri., or by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** Vary by service

## MAMIE A WARREN SENIOR CENTER

**1775 Wheatleys Pond Road**
**Smyrna, DE 19977**
**302-653-4078**
**Website: www.mamiewarren.org**

**PERSON IN CHARGE:** Debra Brown, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Hot lunch, nutritional education, arts, crafts, trips, recreation, and transportation to and from site.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over and spouse of any age

**AREA SERVED:** Kenton, Hartly, Smyrna, Clayton

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for dues: $1 per month or $10 per year.

## MANNA NUTRITION PROGRAM

**1121 Forrest Avenue**
**Dover, DE 19904**
**302-734-1200**
**Website: www.modern-maturity.org**

**PERSON IN CHARGE**: Carolyn Fredricks, Executive Director, Modern Maturity Center, Inc.; Jaime Sherman, Director of Nutrition

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides daily nutritionally sound and satisfying meals to older Delawareans, particularly low income, at strategically located group settings where participants can also obtain rehabilitative and social services. Delivery of food and supportive services is also available to homebound participants.

**OTHER LOCATIONS:**

- Milford Senior Center, Inc., 111 Park Ave., Milford 19963 (302-422-5750)
- Harrington Senior Center, 102 Fleming St., Harrington 19952 (302-398-4224)
- Mamie A. Warren Maturity Center, 1775 Wheatleys Pond Rd., Smyrna 19977 (302-653-4078)
- Peach Circle Nutrition Site, 800 Peach Circle, Smyrna 19977 (302-653-4591)
- The Modern Maturity Senior Center, Inc., 1121 Forrest Ave., Dover 19904 (302-734-1200)
- Luther Towers Nutrition Site, 430 Kings Hwy., Dover, DE 19901 (302-674-1408)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri. (sites)

**ELIGIBILITY:** Ages 60 and over, including homebound (complete disability); under 60 homebound participants must qualify under Block Grant guidelines

**AREA SERVED:** Kent County and homebound to Lower New Castle and Upper Sussex counties

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## MANOR CARE HEALTH SERVICES

**700 Foulk Road**
**Wilmington, DE 19803**
**302-764-0181**
**Website: http://www.hcr-manorcare.com**

**PERSON IN CHARGE:** Kim Blunt, RN, BSN, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled nursing care and short-term rehabilitation services. Medicare and Medicaid certified. Specialty services include an Alzheimer's wing which provides programming for residents with dementia, and hospice-respite care. Rehabilitation specialties include modalities to enhance outcomes.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admissions Director

**FEES:** Call Admissions Director

## MARCH OF DIMES BIRTH DEFECTS FOUNDATION

**Delaware State Chapter**
**236-C North James Street**
**Newport, DE 19804**
**302-225-1020**
**Website: www.marchofdimes.com/delaware**

**PERSON IN CHARGE:** Aleks Casper, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides public and professional health education programs aimed at preventing birth defects, reducing infant mortality and premature birth, and improving the health of mothers and babies; referral services; support of national research and local community services for pregnant women. Speakers, literature, and films available to individuals, organizations, teachers, health professionals, businesses, and the general public with emphasis on prenatal health and preconception health. Programs and literature available in Spanish

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## MARGARET S. STERCK SCHOOL, DELAWARE SCHOOL FOR THE DEAF

**620 East Chestnut Hill Road**
**Newark, DE 19713**
**Voice: 302-454-2301; TTY: 302-451-1403**
**Website: www.christina.K12.de.us/sterck**

**PERSON IN CHARGE:** Della Thomas, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a comprehensive educational program for students who are deaf or hard of hearing (dependent on needs), including audiological services, speech therapy, mainstreaming support, residence hall facilities, and parent education.

**HOURS OF OPERATION:** Regular school schedule

**ELIGIBILITY:** Hearing loss inhibiting learning in regular auditors environment, birth–age 21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Pre-enrollment evaluation and district of residence approval required

**FEES:** Tuition for out of state residents

## MARY CAMPBELL CENTER

**4641 Weldin Road**
**Wilmington, DE 19803**
**302-762-6025**
**Website: www.marycampbellcenter.org**

**PERSON IN CHARGE:** Jerrold P. Spilecki, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential care for adults and youth with disabilities. Hydrotherapy Center and full range of therapies, education,

recreation, physical development, case management, and comprehensive health care services. Non-residential programs for children and youth having special needs within an integrated environment. Respite Care to persons with disabilities, and Community Participant program for members of the community with disabilities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Physically and/or developmentally disabled persons

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** yes

## MARYDALE-CATHOLIC MINISTRY TO THE ELDERLY, INC.

**135 Jeandell Drive**
**Newark, DE 19713**
**302-368-2784**

**PERSON IN CHARGE:** Raymond Lloyd, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Low-income housing (Section 8) for elderly and/or handicapped persons.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Low to moderate income; ages 62 and over or physically handicapped of any age

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact office for application

**FEES:** Rent based on 30% of adjusted gross income

## MASONIC HOME OF DELAWARE, INC.

**4800 Lancaster Pike**
**Wilmington, DE 19807**
**302-994-4434**
**Website: www.highfieldmasonichomedel.org**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community of 55 rest/residential beds and 25 skilled nursing beds. Also private cottages for independent living. Offers several levels of life style accommodations and various amenities depending on the needs of the resident.

**HOURS OF OPERATION:** Administrative Office: 9:00 a.m. – 5:00 p.m., Mon.-Fri.; Residential Care: 24/7.

**ELIGIBILITY:** Member of a Masonic Lodge, a Masonic affiliation through a family member, or recommendation by a Delaware Master Mason. Minimum age is 55 years.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Schedule

## MAXIM HEALTHCARE SERVICES

**1409 Foulk Road, Suite 203**
**Wilmington, DE 19803**
**302-478-3434**
**Website: www.maxhealth.com**

**PERSON IN CHARGE:** Matthew Delle Cave, Aministrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home adult and pediatric healthcare, private duty nursing, and companion services.

**HOURS OF OPERATION:** 24/7

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Vary by service

## MEADOW WOOD BEHAVIORAL HEALTH SYSTEM

**575 S. DuPont Highway**
**New Castle, DE 19720**
**302-323-8000**

**PERSON IN CHARGE:** William Mason, C.E.O.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private psychiatric hospital providing acute psychiatric care for adolescents, adults, and older adults in need of secure treatment setting. Specialized programs for short-term assessment and treatment, and substance abuse treatment. In addition to general psychiatric treatment, also provides an adult partial hospitalization program.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18–99 in need of in-patient or partial psychiatric treatment

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by out-patient provider, call for admission evaluation

**FEES:** Yes

## MEADOWOOD SCHOOL

**55A S. Meadowood Drive**
**Meadowood**
**Newark, DE 19711**
**302-454-3400**
**Website: www.redclay.k12.de.us/schools/meadwd.htm**

**PERSON IN CHARGE:** Kathie Mattix, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** School program for mentally challenged children and youth.

**HOURS OF OPERATION:** Regular school schedule, plus summer program

**ELIGIBILITY:** Ages 3-21, with moderate, or severe disabilities

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## MEALS ON WHEELS OF LEWES AND REHOBOTH, INC.

**32409 Lewes Georgetown Highway**
**Lewes, DE 19958**
**302-645-7449**
**Website: www.beachmeals.com**

**PERSON IN CHARGE:** Kathleen Keuski, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals seven days a week to homebound area residents, ages 60 and over, who are unable to provide nutritious meals for themselves due to illness, handicaps, etc. Three diets are available. Daily delivery consists of 1 hot meal and 1 bag meal (brunch).

**HOURS OF OPERATION:** 8:00 a.m.-3:00, Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over, homebound, ill and handicapped

**AREA SERVED:** Rehoboth Beach, Lewes, outlying county roads

**OBTAINING SERVICE:** Referral by physician, hospital, concerned citizen, family member, or self

**FEES:** Donation based on a monthly pledge

## MEDICAID & MEDICAL ASSISTANCE; DIVISION OF (DMMA, DHSS)

**Administration:**
**Lewis Building**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**302-255-9500**
**Website: www.dhss.delaware.gov/dhss/dmma/**

**PERSON IN CHARGE:** Roseanne Mahaney, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Legal Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.

**OTHER LOCATIONS:**

**New Castle County:**

- Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)
- Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)
- Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)

**Kent and Sussex Counties:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)
- Milford State Service Center, 11-13 Church Ave., Milford 19963 (302-424-7200)
- Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Age, income, functional conditions

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## MEDICAL EXAMINER; OFFICE OF (OCME, DHSS)

**Forensic Sciences Laboratory**
**200 S. Adams Street**
**Wilmington, DE 19801**
**302-577-3420**

**Southern Office:**
**26351 Patriot Way**
**Georgetown, DE 19947**
**302-933-3050**

**PERSON IN CHARGE:** Richard T. Callery, M.D., Chief Medical Examiner; Director, Forensic Science Laboratory

**STATUS:** Public

**SERVICE DESCRIPTION:** Official investigation of death; forensic toxicology and forensic chemistry laboratory tests (laboratory services are performed through referrals by criminal justice agencies only).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (office). Post-mortems, 24 hours. Investigators on call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## MEDICAL SOCIETY OF DELAWARE

**900 Prides Crossing**
**Newark, DE 19713**
**302-366-1400**
**Kent & Sussex Counties: 1-800-348-6800**
**Website: www.medicalsocietyofdelaware.org**

**PERSON IN CHARGE:** Mark A. Meister, Sr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and referral (New Castle, Kent and Sussex Counties) and responds to questions relating to the medical profession. Publishes the *Delaware Medical Journal* monthly.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## MENTAL HEALTH ASSOCIATION IN DELAWARE

**100 West Tenth Street, Suite 600**
**Wilmington, DE 19801**
**302-654-6833**
**Fax: 654-6838**
**Kent and Sussex Counties: 1-800-287-6423**
**Website: www.mhainde.org**

**PERSON IN CHARGE:** James Lafferty, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support, education and advocacy services which include: **information and referral** for persons with questions

and concerns pertaining to mental health problems or services. **Support groups**: groups available for people with depression and anxiety disorders, survivors of suicide and survivors of fatal accidents and murder. **Advocacy**: participation in legislative, administrative and budgetary actions which affect mental health service provision across the State. **Community Education** provided for the general public as well as in schools, churches, businesses, community centers, and other targeted audiences. **Brochures** available on a variety of mental health subjects.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## METHODIST COUNTRY HOUSE

**4830 Kennett Pike**
**Wilmington, DE 19807**
**302-654-5101**
**Website: www.actsretirement.org**

**PERSON IN CHARGE:** Terri White, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior citizen retirement facility offering housekeeping, dining services, health care services, activities, and maintenance.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## METHODIST MANOR HOUSE

**1001 Middleford Road**
**Seaford, DE 19973**
**302-629-4593**
**Website: www.pumh.org**

**PERSON IN CHARGE:** Eileen Hanhawser, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers independent living in both apartments and cottages, assisted living, skilled nursing, dementia care, rehabilitation services, and Wellness Program with aquatic center.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. (24 hours/day operation)

**ELIGIBILITY:** Ages 60 and over (your spouse can be younger)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and a personal tour.

**FEES:** Lifecare, fee for service and direct admission to A.L. and skilled care.

## METROPOLITAN WILMINGTON URBAN LEAGUE

**Community Service Building**
**100 West Tenth Street, Suite 710**
**Wilmington, DE 19801**
**302-622-4300**
**Email: info@mwul.org**
**Website: www.mwul.org**

**PERSON IN CHARGE:** Deborah T. Wilson, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Advocacy through research. Program: Achievement Matters (call for information).

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Voice mail available 4:30 p.m.-8:30 a.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## MID-COUNTY SENIOR CENTER, INC.

**Delaware National Guard Headquarters**
**First Regiment Road**
**Wilmington, DE 19808**
**302-995-6555, 302-995-6728**

**PERSON IN CHARGE:** Mrs. Sally Williams

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Multi-purpose senior center offering a regular menu for the noon-time meal, exercise program, educational, recreational, and social activities.

**HOURS OF OPERATION:** 8:00 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 60 and over or spouse of any age for nutrition program; 50 for other activities.

**AREA SERVED:** Statewide. Approximate transportation area: North to Brackenville Road; East to Newport Gap Pike; South to Main Street, Stanton; West to Polly Drummond Road (call for information).

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## MIDDLETOWN-ODESSA-TOWNSEND SENIOR CITIZEN CENTER, INC. (M.O.T.)

**300 S. Scott Street**
**Middletown, DE 19709**
**302-378-3041, 302-378-4758**

**PERSON IN CHARGE:** Cecilia Rozumalski, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A private not-for-profit Senior Center. Services include: nutrition program, information and referral, recreation, homebound meals for the elderly and disabled, transportation, Alzheimer Support Group, Pharmaceutical Assistance Program and outreach/supportive services.

**HOURS OF OPERATION:** 8:30 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Middletown, Odessa, Townsend, and all of lower New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals and transportation.

## MILFORD CENTER GENESIS HEALTHCARE CORP.

**700 Marvel Road**
**Milford, DE 19963**
**302-422-3303**

**PERSON IN CHARGE:** Bruce Levin, Administrator; Linda Darling, Director of Nursing

**STATUS:** For profit

**SERVICE DESCRIPTION:** Professional nursing staff 24 hours per day; extensive rehabilitation services including daily physical therapy, occupational therapy, speech therapy, and respiratory therapy; hospice and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Director of Admissions

**FEES:** Yes

## MILFORD HOUSING DEVELOPMENT CORPORATION (MHDC)

**977 E. Masten Circle**
**Milford, DE 19963**
**302-422-8255**
**Website: www.milfordhousing.com**
**Email: dmoore@milfordhousing.com**

**PERSON IN CHARGE:** David W. Moore, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Self-Help Housing**—Staff work with 4-8

families to build their homes. **Transitional Housing**—Temporary housing (1 year) for homeless and abused women with children, and seniors; clients must be working or in a program with a case manager. **Single Family Homeownership**—Builds homes in modest price ranges to serve primarily individuals and families with incomes below 100% of County median. **Multifamily Housing Development**—Owns/builds additional multifamily rental complexes catering to families and seniors in Kent and Sussex counties; contracts with management agents for day-to-day management of the complexes.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** Vary by service

## MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.

**21 W. Clarke Avenue**
**Box 199**
**Milford, DE 19963**
**302-422-3311**

**PERSON IN CHARGE:** Terry Murphy, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient short term care. Outpatient emergencies. Elective outpatient surgery, cancer care and other services.

**OTHER LOCATION:** Bayhealth Medical Center, Inc., Kent General Hospital, 640 S. State St., Dover 19901 (302-674-4700)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services.

**AREA SERVED:** Statewide

**OBTAINING SRVICES:** Referral by physician

**FEES:** Yes

## MILFORD SENIOR CENTER, INC.

**111 Park Avenue**
**Milford, DE 19963**
**302-422-3385**
**Fax: 302-422-6414**
**Website: milfordseniorcenter.org**
**Email: msckaren@comcast.net**

**PERSON IN CHARGE:** Karen R. Lloyd, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education, socialization, recreation, nutrition, transportation, and outreach services for seniors.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Daily; 8:30 a.m.-8:30 p.m., Mon.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** $15.00 Membership donation, $3.50 lunch donation.

## MILFORD STATE SERVICE CENTER (DSSC, DHSS)

**The Church Street Bldg.**
**11-13 Church Avenue**
**Milford, DE 19963**
**302-424-7211**
**Fax: 302-422-1519**

**The Annex Bldg.**
**13 S.W. Front Street**
**Milford, DE 19963**
**302-424-7230**
**Fax: 302-422-5311**

**The Walnut Street Bldg.**
**18 N. Walnut Street**
**Milford, DE 19963**
**302-424-7301, 302-424-7300**

**River Walk Center**
**Division of Family Services**
**247 Northeast Front Street**
**Milford, DE 19963**
**302-422-1400, 800-292-9582**

**Website: www.dhss.delaware.gov/dssc**

**PERSON IN CHARGE:** Suzanne Moore, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION: Division of State Service Centers** - Adopt-A-

Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; **Division for the Visually Impaired** - Adult Services, Education, Training Center, and Vocational Rehabilitation; **Division of Social Services** - Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; **Delaware State Police Victims Services Program** - Referrals/Counseling for persons who have been victims of crimes; **Division of Child Mental Health** - Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; **Division of Youth Rehabilitative Services** - Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; **Division of Family Services** - Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; **Division of Public Health** - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; **Division of Medicaid and Medical Assistance - Medicaid Long Term Care** - Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; **Fleet Services**; **Division of Aging and Adults with Physical Disabilities -** Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; **Treatment Access Center (TASC)**; **Child Development Watch**.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri. 5:00 p.m.-7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)

**ELIGIBILITY:** Open

**AREA SERVED:** Southern Kent County and Northern Sussex County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## MILLCROFT SENIOR LIVING COMMUNITY

**255 Possum Park Road**
**Newark, DE 19711**
**302-366-0160**
**Website: www.fivestarqualitycare.com**

**PERSON IN CHARGE:** Geoffrey L. Henry, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** A Five Star Quality Care Community. Offers independent, assisted living, and health care (62 luxury apartments, 26 assisted living private suites, and 110 health care beds). Offers a variety

of services and activities including in-house and outpatient rehabilitation therapies.

**HOURS OF OPERATION:** Front Office: 8:30 a.m.–8:00 p.m., Mon.–Sun.

**ELIGIBILITY:** Call for information

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, or walk in for information and tour

**FEES:** Yes

## MOM'S HOUSE INC. OF DOVER

**864 South State Street**
**Dover, DE 19901**
**302-678-8688**
**Email: momshousedover@yahoo.com**

**PERSON IN CHARGE:** D. Renee' Bullock

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free child care for infants and toddlers, parenting classes, tutoring, and other related services

**ELIGIBILITY:** Single parent attending school full time in financial need. Must maintain passing grades, attend biweekly parenting classes, volunteer 3 hours weekly, and work 3 hours of fundraisers each semester.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m. (closed in summer)

**OBTAINING SERVICE:** Walk in, call for information. Call for appointment, referral

**FEES:** None

## MOM'S HOUSE, INC. OF WILMINGTON

**1718 Howland Street**
**Wilmington, DE 19805**
**302-658-3433**

**PERSON IN CHARGE:** Mary Kay Wilson, Executive Director.; Lahoma Jackson, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Free child care for single, student parents;

parenting classes, support services, career/school counseling, loving care for both children and parents (moms and/or dads), and opportunity for volunteerism in a variety of capacities.

**HOURS OF OPERATION:** 7:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low-income, single, student parents of children ages 6 weeks to school age.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

## MOPS INTERNATIONAL (MOTHERS OF PRESCHOOLERS)

**2370 South Trenton Way**
**Denver, CO 80231**
**303-733-5353**
**Website: www.MOPS.org**

**PERSON IN CHARGE:** Naomi Cramer Overton, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Encourages, equips, and develops mothers of preschoolers as women, mothers, and leaders. Locations worldwide and international. Meets in churches. Fees based upon each group and their determination of expenses. Charter fees for the international group. Childcare available at most sites.

**HOURS OF OPERATION:** Headquarters: 8:00 a.m.-5:00 p.m. (MST), Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** International

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by location

## MOTHERS AGAINST DRUNK DRIVING (MADD), DELAWARE CHAPTER

**17 East Market Street**
**Georgetown, DE 19947**
**Sussex County and out of State calls: (302) 853-6233**
**Kent and New Castle Counties: 1-877-630-6233**
**24-hour Hotline: 1-800-438-6233**
**E-Mail: nancy.raynor@madd.org**

**PERSON IN CHARGE:** Nancy Raynor, Program Specialist/Victim Advocate

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Agency provides emotional support and assistance to victims of impaired drivers. Also provides a crisis intervention network of assistance to surviving families and injured victims of D.U.I. crashes including adjudication process. Public awareness programs; speakers bureau; legislative initiatives.

**HOURS OF OPERATION:** 10:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** E-Mail or call for information. E-Mail and answering machine checked regularly. If an emergency, call the hotline (1-800-438-6233).

**FEES:** None

## MULTIPLE ALTERNATIVE PROGRAM (MAP)

**1703 School Lane**
**Marshallton, DE 19808**
302-683-3642
**E-Mail: mmarra@nccvt.k12.de.us**
**Website: www.nccvtadulteducation.com**

**PERSON IN CHARGE:** Edward F. Crumlish, Jr.

**STATUS:** Public

**SERVICE DESCRIPTION:** The Multiple Alternative Program (MAP) is a High School Diploma program, which includes academic and vocational training for Delaware residents 16 – 21 years of age, who no longer attend their regular high school. Courses are offered in all of the core academic

areas (Math, Social Studies, English and Science) and Driver Education, in addition to a Career Pathway. All students will be assessed to determine if they are able to work at the high school level. Those students who do not meet the minimum score will be provided with enrichment work to assist them as they earn elective credits and progress towards the high school level and eventually earn their diploma.

**OTHER LOCATIONS:**

- Main Office – 1703 School Lane, Marshallton, DE 19808 (302-683-3642)
- Elsmere Campus – 911 New Road, Elsmere, DE 19805 (302-993-1314)
- New Castle Campus – 710 Wilmington Road, New Castle, DE 19720 (302-322-2394)

**HOURS OF OPERATION:**

Main Office:
- Monday: 7:30 a.m. – 3:30 p.m.
- Tues.–Thurs.: 7:30 a.m. – 9:00 p.m.
- Friday: 7:30 a.m. – 3:30 p.m.

Elsmere Campus:
- Monday–Thursday: 8 a.m. – 4:00 p.m.
- Friday: 8 a.m. – 11 a.m.

New Castle Campus:
- Monday – Thursday: 8 a.m. – 8:00 p.m

**ELIGIBILITY:** Ages 16 through 21 who no longer attend high school.

**AREA SERVED:** City of Wilmington and Greater New Castle County

**OBTAINING SERVICE:** Call 683-3642 for information

**FEES:** No fee for students enrolling prior to September 30th. Students enrolled after that date are charged $40.00

## MUSCULAR DYSTROPHY ASSOCIATION

**8501 LaSalle Road, Suite 106**
**Towson, MD 21286**
**Toll Free: 1-888-484-7072**
**Website: www.mdausa.org**

**PERSON IN CHARGE:** Contact Person: Laurel Galfney

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides extensive clinic service, as well as worldwide research to advance the knowledge of neuromuscular diseases to find cures and treatments; provides other direct patient services, including recreation for youth during the summer and transportation assistance to clinics; and conducts educational programs for the public and medical professionals.

**OTHER LOCATIONS:**

**Clinics:**

- duPont Hospital for Children, 1600 Rockland Road, P.O. Box 269, Wilmington 19899;
- Christiana Care Health System, Wilmington Medical Center, 501 West 14 St., Wilmington 19899

**HOURS OF OPERATION:** Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Those diagnosed with one of the 43 neuromuscular diseases which MDA covers.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Written referral by physician on letterhead of physician or hospital

**FEES:** No direct cost to client for covered services.

## MX PHYSICAL THERAPY, INC.

**1600 Washington Street**
**Wilmington, DE 19802**
**302-656-2521**

**PERSON IN CHARGE:** Edward R. Miersch

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides outpatient physical, occupational, aquatic and hand therapy. Free transportation.

**OTHER LOCATIONS:**

- Bear Center: 609 Governor's Square, Bear 19701 (302-836-5670)
- Hand Therapy Center: Graystone Plaza, 623 West Newport Pike, Newport 19804 (302-995-7510)
- Dover Center: 1125 Forrest Avenue, Suite 101, Modern Maturity Center, Dover 19904 (302-744-9691)
- Rehoboth Beach Center: Shops at Sea Coast, 19266 Coastal Highway, Rehoboth Beach 19971 (302-226-2230)

**HOURS OF OPERATION:** Varies according to location and service. Mon.-Fri., including early morning and evening hours. Call for further information.

**ELIGIBILITY:** Open to those involved with persons who have chronic mental illness

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## NANTICOKE INDIAN ASSOCIATION

**27073 John J. Williams Highway**
**Millsboro, DE 19966**
**Nanticoke Indian Center: 302-945-3400**
**Nanticoke Indian Museum: 302-945-7022**
**Website: www.nanticokeindians.org**

**PERSON IN CHARGE:** James T. Norwood, Chief

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Nanticoke Indian Center:** provides classroom and on-the-job-training for eligible Native Americans. **Nanticoke Indian Museum:** offers tours to view artifacts, baskets and old regalia; a library with 400 books about Nanticoke Indians and other tribes; and videos about Nanticoke history and descriptions of dancing, regalia, beadwork and featherwork.

**HOURS OF OPERATION: Center:** 10:00 a.m.-4:00 p.m., Mon, Tues, and Thurs.; 12:00 p.m.-7:00 p.m., Wed. **Museum:** 10:00 a.m.-4:00 p.m., Tues.-Sat.; 12:00 p.m.-4:00 p.m., Sun.

**ELIGIBILITY:** Center: Any Native American; Museum: open to the public

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, walk in

**FEES:** Museum: $1.00 for children; $3.00 adults

## NANTICOKE MEMORIAL HOSPITAL, INC.

**801 Middleford Road**
**Seaford, DE 19973**
**302-629-6611**
**Website: www.nanticoke.org**

**PERSON IN CHARGE**: Steven A. Rose, RN, MN, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides medical treatment, outpatient emergency care, cardiac angioplasty, inpatient care, physical therapy, and orthopedic care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE**: Open

**FEES:** Yes

## NANTICOKE SENIOR CENTER, INC.

**23431 Sussex Highway**
**Seaford, DE 19973**
**629-4939**

**PERSON IN CHARGE:** Susan Franckowiak

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides congregate meals and meal delivery to homebound persons; recreational and social activities; family counseling (referral to professional counseling service when needed); transportation to Center, doctors, and for local shopping trips; outreach; information and referral; nutrition education; health services and programs.

**HOURS OF OPERATION:** 7:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over and spouse of any age

**AREA SERVED:** Seaford School District and outlying small communities

**OBTAINING SERVICE:** Call for information

**FEES:** Membership dues: $25.00 per year.

## NATIONAL ALLIANCE ON MENTAL ILLNESS IN DELAWARE (NAMI-DELAWARE)

**2400 W. 4th Street**
**Wilmington, DE 19805**
**302-427-0787**

**884-B Walker Rd., Suite B**
**Dover, DE 19904**
**302-744-9356**

**Website: www.namide.org**

**PERSON IN CHARGE:** Ken Singleton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers support, advocacy, statewide mental health information and referral, and education to persons with mental illness and their families. NAMI-Delaware advocates for better services for those afflicted with chronic mental illness. Provides mental health workshops to community groups, businesses, hospitals, the military, higher institutes of learning, and the faith based community. A quarterly newsletter is published along with an active website. Statewide housing for low-income people with mental illness.

**SUPPORT MEETING LOCATIONS:**

- **Dover** – NAMI-DE Dover Office, 884 Walker Road, Suite B, Dover, DE (302-744-9356; Wednesdays, 6:00 p.m.-7:30 p.m.)
- **Georgetown** – Easter Seals Building, 22317 DuPont Blvd. (Rt. 113), Georgetown, DE (302-226-3334; Tuesdays, 7:30 p.m.-9:00 p.m.)
- **Magnolia** – Magnolia United Methodist Church, 39 North Main Street, Magnolia, DE (302-744-9356; Tuesdays, 6:00 p.m.-7:30 p.m.)
- **Wilmington** – PAL Wilmington Center, 3707 North Market Street, Wilmington, DE (302-427-0787; Thursdays, 5:00 p.m.-6:30 p.m.)
- **Wilmington** – Peninsula-McCabe Methodist Church, 2200 Baynard Boulevard, Wilmington, DE (302-427-0787; Mondays, 5:00 p.m.-6:30 p.m.)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to all individuals with mental illness and family members

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NATIONAL AMBASSADORS OF CORNEAL TRANSPLANT, INC., DELAWARE CHAPTER

**1304 Varsity Lane**
**Bear, DE 19701**
**302-328-2035**

**PERSON IN CHARGE:** Rita E. Tucker, President, Delaware Chapter

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support for corneal recipients, peer counseling, and family support.

**OTHER LOCATIONS:** Lions Eye Bank of Delaware Valley, 403 North Third Street, Philadelphia, PA 19123-4101 (800-743-6667)

**HOURS OF OPERATION:** New Castle: 9:00 a.m.-4:00 p.m., Mon.–Sun.; Lions Eye Bank: 9:00 a.m.-4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral. Corneal recipients can call for Corneal Recipient Emergency Medical Care Alert ID Cards (302-328-2035)

**FEES:** $1.00 postage for mailing.

## NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN

**Charles B. Wang International Children's Building**
**699 Prince Street**
**Alexandria, VA 22314**
**703-224-2150 (main office); 800-843-5678 (24-hour toll-free hotline)**
**Website: www.missingkids.com**

**PERSON IN CHARGE:** Ernie Allen, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Serves as a clearinghouse of information about missing and exploited children. Operates a CyberTipline that the public may use to report internet-related child sexual exploitation. Provides technical assistance to individuals and law enforcement agencies in the prevention,

investigation, prosecution, and treatment of cases involving missing and exploited children. Assists in certain cases of international child abduction. Offers training programs to law enforcement and social service professionals. Distributes photographs and descriptions of missing children worldwide. Coordinates child protection efforts with private sector. Networks with nonprofit service providers and state clearinghouses about missing persons cases. Provides information about effective state legislation to help ensure the protection of children.

**HOURS OF OPERATION:** Office hours: 8:30 a.m.-5:30 p.m., Mon.-Fri. Hotline, 24/7

**ELIGIBILITY:** Handles cases for children under 18 years.

**AREA SERVED:** National

**OBTAINING SERVICE:** Call for information, visit website.

**FEES:** None

## NATIONAL COUNCIL ON AGRICULTURAL LIFE AND LABOR RESEARCH FUND, INC (NCALL RESEARCH)

**363 Saulsbury Rd**
**Dover, DE 19904**
**302-678-9400**
**Fax: 302-678-9058**
**Website: www.ncall.org**

**PERSON IN CHARGE:** Joe Myer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides rural housing technical assistance to towns, communities, and non-profit organizations to develop or improve housing for farmworkers and the rural poor. Also, provides housing information workshops, training sessions, homeownership counseling for low-income families, and packages RD home ownership and repair loans for rural Delaware. Offers counseling services for low-income families to obtain conventional bank or FHA mortgages. Offers default and foreclosure counseling and financial literacy training.

**OTHER LOCATIONS:** 501 Ogletown Rd, Room 307, Newark 19711 (302-368-6690; Fax: 368-6945). 110 S. Bedford St., Georgetown, DE 19947 (302-855-1370; Fax: 302-855-1363).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NATIONAL DOMESTIC VIOLENCE HOTLINE

**P.O. Box 161810**
**Austin, TX 78716**
**512-794-1133; 512-453-8117 (8:30 a.m. to 5:00 p.m.)**
**Hotline: 800-799-7233; TTY/TDD: 800-787-3224**
**Fax: 512-453-8541**
**Website: www.ndvh.org**
**Email: ndvh@ndvh.org; deafhelp@ndvh.org**

**PERSON IN CHARGE:** Dyanne Purcell, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Confidential information, crisis intervention, and referrals for victims of domestic violence and those who assist them. Access to translators in 170 languages. Callers remain anonymous.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., CST. Hotline and TTY/TDD are 24/7. Advocates who are Deaf are available from 9 a.m.-5 p.m. PST. Videophone: 69.17.111.201; Instant Messenger: ADWASHotline

**ELIGIBILITY:** Open

**AREA SERVED:** Entire United States and its territories.

**OBTAINING SERVICE:** Call

**FEES:** None

## NATIONAL KIDNEY FOUNDATION OF MARYLAND

**1107 Kenilworth Drive, Suite 202**
**Towson, MD 21204-2186**
**Toll free: 1-800-671-5369; or 410-494-8549**
**Fax: 410-494-8549**
**Website: www.kidneymd.org; National site: www.kidney.org**

**PERSON IN CHARGE:** Raquel McGuire, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to improve the health and well being of kidney and transplant patients and their families affected by kidney and urological diseases and promote "all organs" for transplantation. Offers free kidney patient programs and services, including Medical I.D. Jewelry, Patient Emergency Assistance, Health Screenings, and Transportation Assistance. Runs vehicle donation program, Kidney Cars, whereby no longer needed vehicles help support programs and services for patients. Offers professional education and symposia for physicians, nurses, social workers, dietitians, and technical personnel.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents of service area who have kidney disease or are kidney transplant patients.

**AREA SERVED:** Kent and Sussex counties in Delaware, most counties in Maryland and western Maryland, and portions of West Virginia, and Virginia.

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NATIONAL KIDNEY FOUNDATION SERVING THE DELAWARE VALLEY

**111 S. Independence Mall East, Suite 411**
**Philadelphia, PA 19106**
**1-800-697-7007 or 215-923-8611**
**Website: www.nkfdv.org**

**PERSON IN CHARGE:** Joanne Spink, Division President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An advisory and counseling service utilizing volunteer lay persons aimed at helping meet patient's urgent non-medical needs related directly or indirectly to his/her kidney ailment. Pamphlets and Organ Donor Cards provided on request. Offers free health screenings aimed at early detection and prevention of kidney disease.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Any resident of New Castle County, Delaware, with kidney disease; general information is provided to all interested persons

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NATIONAL MULTIPLE SCLEROSIS SOCIETY, DELAWARE CHAPTER

**2 Mill Road, Suite 106**
**Wilmington, DE 19806**
**302-655-5610**
**Statewide: 1-800-344-4867**
**Website: www.msdelaware.org**
**Email: ded.nmss.org**

**PERSON IN CHARGE:** Kate S. Cowperthwait, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: information and referral, self-help group and specialized counseling groups led by professional counselor, support groups, educational programs for persons living with MS and their families, financial assistance, quarterly newsletter, exercise and swim programs, and advocacy program.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with multiple sclerosis and interested others

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or self

**FEES:** None

## NATIONAL REYE'S SYNDROME FOUNDATION, DELAWARE CHAPTER

**1 Beauford Court**
**Devonshire**
**Wilmington, DE 19810**
**302-478-9624**
**Website: www.reyessyndrome.org**

**PERSON IN CHARGE:** Arthur and Carol Lee Patch, Presidents

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Organization founded by parents of children with Reye's syndrome disseminates information to the general public.

**HOURS OF OPERATION:** Open

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NATIONAL RUNAWAY SWITCHBOARD

**3080 N. Lincoln Avenue**
**Chicago, IL 60657**
**1-800-786-2929**
**Website: www.1800runaway.org**
**Email: info@nrscrisisline.org**

**PERSON IN CHARGE:** Maureen Blaha, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A 24-hour hotline providing crisis intervention, information and referral, message delivery and conferencing service, free bus rides home for qualified runaway/homeless youth via Greyhound's Home Free Program.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** 21 and under and their families

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NEEDY FAMILY FUND, INC.

**P.O. Box 15505**
**Wilmington, DE 19850**
**302-324-2558**

**PERSON IN CHARGE:** J.B. Braun, Acting Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Annual fund raising effort by News Journal Company to raise money to provide emergency assistance to needy Delawareans. Funds dispensed by Division of State Service Centers and The Salvation Army from beginning of calendar year as long as funds are available.

**HOURS OF OPERATION:** Varies by location

**ELIGIBILITY:** Those in need of emergency assistance

**SERVICE DESCRIPTION:** Statewide

**OBTAINING SERVICE:** Call the Salvation Army (302-472-0750) or the Division of State Service Centers (302-255-9675)

**FEES:** None

## NEIGHBORHOOD HOUSE, INC. – MIDDLETOWN

**219 West Green Street**
**Middletown, DE 19709**
**302-378-7217**
**Website: www.neighborhoodhse.org**

**PERSON IN CHARGE:** Veronica Oliver, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community center provides: family services, food closet, crisis alleviation financial assistance program, holiday assistance, employment preparation, HOPE Club, information and referral, and all phases of housing counseling.

**OTHER LOCATION:** 1218 B. St., Wilmington 19801 (302-652-3928)

**HOURS OF OPERATION:** Center: 9:00 a.m.–5:00 p.m., Mon.–Fri. Food Pantry: 10:00 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Middletown, Odessa and Townsend area

**OBTAINING SERVICE:** Family services by appointment if feasible. Housing counseling by appointment. Food Closet, walk in or by appointment.

**FEES:** None

## NEIGHBORHOOD HOUSE, INC. – WILMINGTON

**1218 B Street**
**Wilmington, DE 19801**
**302-652-3928**

**PERSON IN CHARGE:** Veronica Oliver, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community center provides: housing

counseling service, tutoring, day care, summer day camp, and food closet.

**OTHER LOCATION:** 219 W. Green St., Middletown 19709 (302-378-7217)

**HOURS OF OPERATION:** 8:00 a.m.-6:00 p.m., Mon.-Fri. (Center); 7:30a.m.-5:30p.m., Mon.-Fri. (Day Care); 8:30 a.m.-5:00 p.m., Mon.-Fri. (Housing Counseling)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale based on income for day care, summer camp, First Time Home Buyer's Program

## NEMOURS HEALTH CLINIC FOR SENIORS

**New Castle County**
**1801 Rockland Road**
**Wilmington, DE 19803**
**302-651-4400 or 1-800-292-9538**

**Kent & Sussex Counties**
**915 N. Dupont Blvd.**
**AirPark Plaza**
**Milford, DE 19963**
**800-763-9326**

**PERSON IN CHARGE:** Karie Steinmetz, MSA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides comprehensive outpatient dental care, eye exams, eyeglasses, and hearing tests and aids to qualified senior citizens.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 65 and over; Delaware resident; annual income below $18,000 (single) or $24,125 (married).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Appointment at Clinic Offices or at selected State Service Centers and/or Senior Centers.

**FEES:** Some of the services require small co-pay in Dental, Hearing, and Eye Clinics

## NEURO-CARE/TOTAL-CARE

**201 Ruthar Drive, Suite 5**
**Newark, DE 19711**
**302-738-6400**
**Website: quinnmillergroup.us**

**PERSON IN CHARGE:** Robert Quinn, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Offers a variety of home health care programs, including direct care of the sick and disabled, promotion and maintenance of health, and prevention of disease and disability. Provides comprehensive, coordinated services on an intermittent basis. Visits made regularly, Monday through Friday, and if medically indicated, on Saturday and Sunday. Telephone contact with staff and home visits are available, if needed, 24 hours a day, 7 days a week!

**HOURS OF OPERATION:** Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** Vary by service

## NEW CASTLE COUNTY 4-H

**Cooperative Extension Office**
**461 Wyoming Road, Room 131**
**Newark, DE 19716**
**302-831-8965**
**Website: http://ag.udel.edu/etension/ncc/4h**

**PERSON IN CHARGE:** Katie Daly Jones, Extension Educator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Teaches leadership, citizenship, and lifeskills under the guidance of caring and supportive adults. Activities include, but are not limited to foods, nutrition, horticulture, after-school programs, etc.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth and adults age 5 years and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## NEW CASTLE COMMUNITY PARTNERSHIP, INC.

**Referral and Resource Services**
**100 New Churchman's Road**
**New Castle, DE 19720**
**302-395-5386**
**Fax: 302-395-5388**
**Email: nfrazier@ncccpartnership.org**
**Website: www.ncccpartnership.org**

**PERSON IN CHARGE:** Nellie C. Frazier, Executive Director

**STATUS:** Not for profit – 501(C)(3)

**SERVICE DESCRIPTION:** The New Castle County Community Partnership is an organization that addresses alcohol, tobacco, and other drug abuse prevention and related issues. It partners with others to build self-sustaining communities.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth between the ages of 8-21 and their families.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NEW CASTLE COUNTY HEAD START, INC.

**University Office Plaza**
**256 Chapman Road**
**Suite 103**
**Newark, DE 19702**
**302-452-1500**
**Website: www.NCCHS.org**

**PERSON IN CHARGE:** Jeffrey E. Benatti, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Head Start program through HHS

grant. Program includes individual instruction, socialization skills, group activities, field trips, parent involvement, nutrition, physical/dental exams and treatment, social services, transportation, emergency help, and translation services.

**LOCATIONS:**

- Absalom Jones Head Start Center, 310 Kiamensi Rd., Wilmington 19804 (302-999-8480)
- Bear Head Start Center, 931 Bear Corbitt Rd., Bear 19701 (302-832-2212)
- Brandywine Head Start Center, Claymont Community Center, 3301 Green St. Claymont, DE 19703 (302-792-7826)
- Claymont Head Start, Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-9065)
- Lambson Head Start Center, 19 Lambson Lane, New Castle 19720 (302-655-5070)
- Manor Park Head Start, 1 Bassett Ave., Manor Park, New Castle 19720 (302-328-9454)
- Marshallton Head Start, 310 Kiamensi Rd. Wilmington, DE 19804 (302-225-3791)
- Newark Head Start Center, 921 Barksdale Rd., Newark 19711 (302-224-3530)
- Rose Hill Head Start Center, Rose Hill Community Center, 19 Lambson Lane, New Castle 19720 (302-654-9995)

**HOURS OF OPERATION:** 9:15 a.m.–1:15 p.m., Mon.–Fri. (Sept.– May). Rose Hill (full-day) Mon.-Fri. 7:30 a.m.-6:00 p.m.

**ELIGIBILITY:** Ages 3-4; 90% of parents must meet federal poverty guidelines

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information (302-452-1500)

**FEES:** None

## NEW CASTLE COUNTY LEARNING CENTER

**3101 Drummond Plaza**
**Newark, DE 19711**
**302-368-0318**

**PERSON IN CHARGE:** Linda Wyles

**STATUS:** Public

**SERVICE DESCRIPTION:** Develops competency based on academic remediation and/or GED (High School Equivalency) for economically disadvantaged, other special needs adults, and out of school youth. Also provides counseling, client advocacy, and referrals to vocational training or other educational programs and support services.

**HOURS OF OPERATION:** 9:00 a.m.–1:30 p.m., Mon.–Thurs.; 6:00 p.m.–9:00 p.m., Tues. and Thurs.

**ELIGIBILITY:** Delaware resident, low income, unemployed or underemployed adults with special needs; out of school youth.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NEW CASTLE COUNTY MEDICAL SOCIETY

**900 Prides Crossing**
**Newark, DE 19713**
**302-366-1400**
**Website: www.medicalsocietyofdelaware.org**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Referral service for physicians in New Castle County.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to those seeking a physician

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## NEW CASTLE COUNTY POLICE COMMUNITY SERVICES UNIT

**87 Reads Way**
**New Castle, DE 19720**
**302-395-8050**
**Website: nccpd.com**

**PERSON IN CHARGE:** Lt. Wendy Hudson

**STATUS:** Public

**SERVICE DESCRIPTION:** S.L.A.M. - Students Learn About Mortality; Heroin Alert; Block Watch; Senior Roll Call; Road Rage; Ident A Kid; Youth and the Law; P.A.L. Community/Civic meetings; Personal Safety; Project Lifesaver; Home Security; Youth Police Academy; and Explorers Post.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. (varies).

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Written request on letterhead, phone, e-mail

**FEES:** None

## NEW CASTLE COUNTY POLICE VICTIM ASSISTANCE

**New Castle County Police Headquarters**
**3601 North Dupont Highway**
**New Castle, DE 19720**
**302-395-8135; 302-395-8117 (Bilingual)**
**Website: nccpd.com**

**STATUS:** Public

**SERVICE DESCRIPTION:** Police based victim's unit staffed by civilians specializing in assisting crime and tragedy victims and their families. Assist victims in understanding and navigating the legal and court process. Provides support services and outside referrals to private counselors and social service agencies.

**HOURS OF OPERATION:** 7:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** New Castle County Police jurisdiction

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## NEW CASTLE SENIOR CENTER

**400 South Street**
**New Castle DE 19720**
**302-326-4209**
**Website: www.newcastleseniorcenter.com**

**PERSON IN CHARGE:** Natalie Kaplan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior Adult Activity Center offering recreational, educational, exercise, and nutrition programs 5 days a week. Transportation is available.

**HOURS OF OPERATION:** 9:00 a.m.–3:00 p.m., Mon., Tues., Wed., Fri.; 9:00 a.m.–7:00 p.m., Thurs.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Call for information

**FEES:** Donations for meals

## NEW DIRECTIONS DELAWARE, INC.

**P. O. Box 768**
**Claymont, DE 19703**
**302-286-1161**
**Website: www.newdirectionsdelaware.org**

**PERSON IN CHARGE:** Ian Geiser, President; Maureen Magner, Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and education for Depression and Bipolar Disorder through: **Educational/Speaker meetings:** Third Monday of each month for consumers, their families, friends, and the general public at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202), next to the Fairfax Shopping Center. **Support Group Meetings:** Second and fourth Monday of each month at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202); focus on raising self-esteem; stress, sharing, and caring; and self-help. **Twelve-Week Depression Support/Education Seminar:** two times a year, based on The Depression Workbook; cost, $50 (sliding scale).

**ELIGIBILITY:** Open to persons 18 and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information

**FEES:** Free support and Speaker meetings. $50 for 12-week depression seminar (sliding scale).

## NEW DIRECTIONS EARLY HEAD START

**321 South College Avenue**
**University of Delaware**
**Newark, DE 19716**
**302-831-0584**
**Fax: 302-831-0474**
**Email: earlyheadstart@udel.edu**

**PERSON IN CHARGE:** Heidi Beck, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** New Directions Early Head Start (NDEHS) is an interagency program committed to empowering and supporting low income pregnant women, infants and toddlers, and their families. We provide pregnant women, infants, toddlers and their families with quality care and family services that support families in providing the best for themselves and their very young children, in order to promote children's success and development and families' self-sufficiency. Families are provided with weekly home visits, family education and support services, health and nutrition education, referral services, prenatal education and parent involvement activities, including special programs for fathers.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Must meet income guidelines and be a pregnant woman or child, age birth to 36 months. Children with special needs, age birth to 36 months, may not need to meet income guidelines.

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None for home based services

## NEW START ADULT LEARNING PROGRAM; AN AFFILIATE OF PROLITERACY AMERICA

**Corbit-Calloway Memorial Library**
**115 High Street**
**Odessa, DE 19730**
**302-378-3444**
**website: http://www.corbitlibrary.org/adultliteracy.html**

**PERSON IN CHARGE:** Susan Menei, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free, one-on-one tutoring for adults who need help with basic reading, writing, spelling, math, and speaking skills.

**OTHER LOCATION:** Child, Inc. Building, 148 Flamingo Drive, Sparrow Run 19702 (302-834-3713)

**HOURS OF OPERATION:** Office: 9:00 a.m.–5:00 p.m., Mon.–Sun. Tutoring hours vary.

**ELIGIBILITY:** Adults who need help with basic skills and/or need help learning English.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

## NEWARK ACTIVE DAY

**Active Day of Newark**
**200 White Chapel Drive**
**Newark, DE 19713**
**302-533-3543**
**Website: www.activeday.com**
**Email: mhood@activeday.com**

**PERSON IN CHARGE:** Michelle Hood, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Adult day health facility that provides a unique and exciting model of care for seniors and disabled adults. Services include

a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** VA funding, Medicaid waiver and Title III eligibility. LTC Insurance also accepted.

## NEWARK ARTS ALLIANCE, INC.

**Market East Plaza**
**276 East Main Street, Suite 102**
**Newark, DE 19711**
**302-266-7266**
**Website: www.newarkartsalliance.org**
**Email: info@newarkartsalliance.org**

**PERSON IN CHARGE:** Terry Foreman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers a cooperative art gallery with local art, a main gallery with themed or invitational art shows. Also features weekly poetry readings and several art "clubs" focusing on painting and fiber arts. In addition, offers year-round art classes and camps in the arts. **Camp Imagine** includes 24 camper spots for low to moderate income children ages 7-11 for 2 weeks each summer, including visual and performing arts, exhibits, and education.

**HOURS OF OPERATION:** 11:00 a.m.-3:00 p.m., Tues., Wed., Fri.; 10:00 a.m.-6:00 p.m., Thurs.; 12:00 p.m.-3:00 p.m., Sat. & Sun.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide; mostly northern Delaware and adjacent towns in MD and PA

**OBTAINING SERVICE:** Walk in, call for information, website, email.

**FEES:** Sliding scale, vary by service. Most events are free, gallery is free, classes have fees, scholarships available.

## NEWARK EMERGENCY CENTER, INC.

**324 E. Main Street**
**Newark, DE 19711**
**302-738-4300**
**Website: www.newarkemergencycenter.org**

**PERSON IN CHARGE:** Thelma E. Clagett, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides outpatient emergency and non-emergent medical care.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, no appointment needed

**FEES:** Yes

## NEWARK HOUSING AUTHORITY

**313 E. Main Street**
**Newark, DE 19711**
**302-366-0826**

**PERSON IN CHARGE:** Maureen Jordan, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing assistance for low income families. Apartments in housing developments or Section 8 rental assistance are available to elderly, disabled, and low income families.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Priority is given to people who live or work in the city of Newark. Maximum income limits (80% of median income). Must also qualify for Federal Guidelines.

**AREA SERVED:** City of Newark

**OBTAINING SERVICE:** Call or walk in for pre-application when waiting list is open.

**FEES:** None

## NEWARK MANOR NURSING HOME

**254 W. Main Street**
**Newark, DE 19711**
**302-731-5576**
**Website: www.newarkmanor.net**

**PERSON IN CHARGE:** Ron Inglis, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Fees include: 24-hour nursing care; special diets and nutritional supplements; most medical supplies; adaptive equipment; whirlpool bathing; beauty shop; varied activities; code alert system; guest's meals; cable TV; Alzheimer's care; open visiting hours. Also available: physical, speech, and occupational therapy; and hospice and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over needing intermediate care. Short term respite stays welcome.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, or visit website

**FEES:** Yes, private LTC insurance, Veterans Residence Assistance Programs

## NEWARK SENIOR CENTER, INC.

**200 Whitechapel Drive**
**Newark, DE 19713**
**Center: 302-737-2336**
**Meals on Wheels: 302-737-5747**
**Website: www.newarkseniorcenter.com**

**PERSON IN CHARGE:** Carla Grygiel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Activities include: education and enrichment classes, arts and crafts, discussion groups, investment clubs, choral group, drama group, recreation, wellness program including exercise and dance classes, fitness room and aquatic program, travel. Social services include: financial planning, home repair, health screenings, legal aid, health and social service programs, support groups, and information and referral. Food program includes lunch in Center and Meals on Wheels Program (donation)

for homebound, frail, elderly, and disabled. Adult Day Care located on premises.

**HOURS OF OPERATION:** 7:30 a.m.–8:30 p.m., Mon. and Thurs.; 7:30 a.m.-6:30 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Greater Newark

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership, special instruction, meals

## NEWBORN SCREENING PROGRAM (DPH, DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19901**
**302-744-4544**
**Toll Free: 800-262-3030**
**Fax: 302-661-7227**
**Website: www.dhss.delaware.gov/dhss/dph/chca**

**PERSON IN CHARGE:** Betsy Voss, Newborn Screening Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION: Newborn Blood Spot Screening Program:** Coordinates laboratory components, record maintenance, referral, and follow-up for all newborn blood screens completed that identify certain metabolic disorders that, left untreated, may cause physical or mental disabilities. Special formula fund available for diagnosed inherited metabolic disorders (based on need). **Newborn Hearing Screening:** Coordinates newborn hearing screening results provided by birthing sites on all newborns, record maintenance, referral, and follow-up for abnormal hearing screens. **Birth Defects:** Aggregate data system to capture diagnosed birth defects for newborns through age 5.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Open to all infants born in Delaware.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** Vary by service

## NORTHEAST STATE SERVICE CENTER (DSSC, DHSS)

**1624 Jessup Street**
**Wilmington, DE 19802**
**302-552-3500**

**PERSON IN CHARGE:** Doris Flowers, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Center houses the following services: **Division of Public Health** (552-3600): Women's Health Clinic, WIC Program, Family Planning; **Division of Social Services** (552-3030): Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; **Division of State Service Centers**: Family support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Medical Fund, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, and Emergency Food and Shelter Program; **Family Court:** Paternity Testing.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Walk-in; some services by appointment

**FEES:** Vary by service

## NURSING MOTHERS, INC.

**P.O. Box 5462**
**Wilmington, DE 19808**
**Toll Free: 866-733-4664**
**Website: www.nursingmoms.org**
**Email: info@nursingmoms.org**

**PERSON IN CHARGE:** Jessica Webber, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Dedicated to helping women have the breast feeding experience they desire. Works to increase knowledge about breastfeeding in the communities served. Offers confidential mother to mother support and non-medical information, periodic discussion groups

(babies welcome), and monthly free “Breastfeeding Your Baby” classes for expectant moms and support person.

**HOURS OF OPERATION:** Calls are picked up daily from voicemail.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, Southern Chester County, PA, Cecil County, MD

**OBTAINING SERVICE:** Call the warmline and leave a message – your call will be returned within 24 hours.

**FEES:** None

## O. A. HERRING COMMUNITY SERVICES, INC.

**2801 North Pine Street**
**Wilmington, DE 19802**
**302-764-0137**

**PERSON IN CHARGE:** Phyllis Drummond Collins

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides “neighborhood-designed” programs to improve economic standards, work with youth, and find conundrums that relate to families and housing. Programs include food closet, Delaware Prevention Network, information and referral, Narcotics Anonymous meetings, summer camp, tutorial, counseling (youth), job readiness training, and low income housing.

**OTHER LOCATION:** M. E. Herring Day Care Center, 2450 Market Street, Wilmington 19802 (302-652-5978), 6:00 a.m.-5:00 p.m.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## OAK GROVE SENIOR CENTER, INC.

**11 Poplar Avenue**
**Elsmere, Wilmington, DE 19805**
**302-998-3319**
**Fax: 302-998-3221**
**Website: ogsc@verizon.net**

**PERSON IN CHARGE:** Kathleen M. Gland, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Daily nutrition program, public service programs, recreational programs and activities, referrals and information, physical fitness programs, and social programs.

**HOURS OF OPERATION:** 8:00 a.m.–3:00 p.m., Mon.–Thurs.; 8:00 a.m.–2:00 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Elsmere area, Richardson Park, Eastburn Acres, Woodcrest

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## OBSESSIVE COMPULSIVE SUPPORT GROUP

**St. Nicholas' Episcopal Church**
**10 Old Newark Road**
**Newark, DE 19713**
**302-368-4655**

**PERSON IN CHARGE:** Joseph Redden, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Members help each other with difficult challenging aspects of O.C.D. Provides positive feedback. Lends moral support for symptoms and medications, and helps to find right therapist. Audio and video tapes and DVD's on topics relating to treatment.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Donations accepted for use of church.

## ODYSSEY HOSPICE

**1407 Foulk Road, Suite 200**
**Wilmington, DE 19803**
**302-479-7500**
**Website: www.odsyhealth.co**

**PERSON IN CHARGE:** Nora Satalino, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides hospice services.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. On call 24 hours, 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Medicare, Medicaid, commercial insurance based on eligibility

## OFFICE FOR CATHOLIC YOUTH MINISTRY

**1626 North Union Street**
**Wilmington, DE 19806**
**302-658-3800**
**website: www.cdow.org**

**PERSON IN CHARGE:** Patrick J. Donovan, Diocesan Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreational, athletic, social, community service and spiritual activities for youth and young adults. Offers leadership training and substance abuse prevention training.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth, 3rd-12th grade; young adults, 20-39 years old

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Athletic Program only, and other events as determined

## OPEN DOOR, INC.

**884B Walker Road**
**Dover, DE 19904**
**302-678-4911**

**3301 Green Street**
**Claymont, DE 19703**
**302-798-9555**

**254 Main Street**
**Newark, DE 19711**
**302-731-1504**

**107 Pennsylvania Avenue**
**Seaford, DE 19973**
**302-629-7900**

**2400 W. 4th Street**
**Wilmington, DE 19805**
**302-654-1920**

**PERSON IN CHARGE:** Howard Isenberg, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Open Door, Inc. provides confidential *mental health* and *substance abuse* services to children, adolescents, adults and their families. Clients are offered a full range of outpatient services including: Assessment, Individual Counseling, Group Therapy, Family Counseling, DUI Treatment, Intensive Outpatient Services and Aftercare Services.

**HOURS OF OPERATION:** 8:30 a.m.–9:00 p.m., Mon.–Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 8:30 a.m.-3:00 p.m., Saturday (Newark only).

**ELIGIBILITY:** Children, teens, adults with problems associated with mental illness and/or substance abuse.

**AREA SERVED:** New Castle, Kent and Sussex Counties

**OBTAINING SERVICE:** Contact the Intake Department at **877-860-6955** to make an initial appointment at any location.

**FEES:** Most insurance plans are accepted, as well as self-pay. Sliding scale available.

## OPPORTUNITY CENTER, INC.

**3030 Bowers Street**
**P.O. Box 254**
**Wilmington, DE 19899**
**302-765-1232**
**Fax: 302-762-8795**
**Website: www.ourpeoplework.org**

**PERSON IN CHARGE:** Dennis Dapolito, Executive Director; Cindy Sterling, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services vary based on location. Offers employment, job training, work adjustment, skills training, community support, and employment to individuals with disabilities. **Employment:** Facility based and community based contact sites in New Castle and Kent Counties; **Training:** Training, work adjustment, and vocational skills training in bookkeeping, clerical, computer, receptionist, custodial, material handling, forklift certification, hospitality, information processing and customer service. **Situational Assessment:** Community-based assessment to determine individual work skills, interests, and abilities. **Supported Employment:** Provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities. **Community Employment:** Offers employment and training at offsite locations and job coaching support to persons employed in private or public sector; temporary employment and placement/job readiness services in private or public sector offered to persons with disabilities. Services individualized to meet person's needs. **Senior Program**: Retirement day program for individuals with developmental disabilities (Kent and Sussex counties).

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 16 and over with mental, physical, hearing, or emotional disability and/or economically disadvantaged

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 302-765-1232; referral by Division of Vocational Rehabilitation or Division of Developmental Disabilities Services

**FEES:** None if sponsored by one of the above

## OUR LADY OF GRACE HOME FOR CHILDREN, INC.

**487 East Chestnut Hill Road**
**Newark, DE 19713**
**302-738-4658**

**PERSON IN CHARGE:** Sister Alexander Siegel

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Temporary child care placement for children in problem homes. Provides recreation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 5–10, referred through state agencies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral

**FEES:** Yes, State Purchase of Care

## PACE, INC. TREATMENT FOR ALCOHOLISM AND DRUG ADDICTION

**5171 West Woodmill Drive**
**Suite 9, Woodmill Corporate Center**
**Wilmington, DE 19808**
**302-999-9812**
**Website: paceinconline.com**

**PERSON IN CHARGE:** Bruce Johnson, MS, CADC, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Partial hospitalization and intensive outpatient program for alcoholism and drug addiction, which includes individual and family assessment, intensive treatment, outpatient, and follow up program designed according to individual needs. Other services include evaluations, family therapy, education group therapy, and continuing care.

**HOURS OF OPERATION:** 9:00 a.m.–9:00 p.m., Mon.–Fri.; Sat. 9:00 a.m.–1:00 p.m.

**ELIGIBILITY:** Individuals or families affected by alcohol or drug abuse.

**AREA SERVED:** Kent & New Castle County, DE; Cecil County, MD; Delaware County, PA

**OBTAINING SERVICE:** Call For appointment

**FEES:** Yes. Third party payers accepted.

## PARENT EARLY EDUCATION CENTER

**Parents as Teachers**
**Drew Educational Support Center**
**600 N. Lombard Street**
**Wilmington, DE 19801**
**302-454-5955**
**Fax: 302-454-2246**

**PERSON IN CHARGE:** Whitney Williams

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the Parents As Teachers program for families raising their first child. Services include monthly home visits by a trained parent educator, parent group meetings, family activity nights, and Stay and Play Centers. Parents are supported until child turns three years of age.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Any first-time parent living in New Castle County. It is preferred that parents enroll in the last trimester of pregnancy or before child turns 18 months of age.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## PARENT INFORMATION CENTER OF DELAWARE

**5570 Kirkwood Highway**
**Wilmington, DE 19808**
**302-999-7394**
**Fax: 302-999-7637**

**PO Box 166**
**Georgetown, DE 19947**
**302-856-9880**
**Fax: 302-856-9882**

**Toll Free for families: 888-547-4412**
**Website: www.picofdel.org**
**Email: picofdel@picofdel.org**

**PERSON IN CHARGE:** Marie-Anne Aghazadian, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers information, education, advocacy, referral, and support to families and professionals of children/youth with disabilities or special needs. Provides information about disabilities, disability rights and protections, referrals to services and programs, parent-to-parent linkages, educational workshops and conferences, disability awareness activities in schools, and a book/video/periodical library.

**HOURS OF OPERATION:** Newark: 8:00 a.m.–4:00 p.m., Mon.–Fri.; Georgetown: 8:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

## PARENTS AND CHILDREN TOGETHER AT TECH CHILD CARE CENTER

**PACTT Center @ Sussex Tech High School**
**P.O. Box 351**
**Georgetown, DE 19947**
**302-856-3490**
**Email: Kmoore@sussexvt.k12.de.us**

**PERSON IN CHARGE:** Kathy Moore, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides quality program to meet daily intellectual, social, physical, and emotional needs of children served.

**HOURS OF OPERATION:** 6:30 a.m.-5:30 p.m.

**ELIGIBILITY:** 6 weeks to 5 years of age

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral by State agencies (i.e., Child Watch, Easter Seals), call for appointment

**FEES:** $130.00-$145.00, fee schedule by age

## PARENTS AS TEACHERS (DOE)

**Sussex Parents As Teachers**
**115 South Bedford Street**
**Georgetown, DE 19947**
**302-856-5239**
**Fax: 302-856-5249**

**Kent Parents as Teachers**
**Polytech Adult Education**
**P. O. Box 102**
**Woodside, DE 19980**
**302-697-4545**
**Fax: 302-697-4544**

**New Castle Parents as Teachers**
**Christina School District**
**Eden Support Services Center**
**925 Bear-Corbitt Road**
**Bear, DE 19701**
**302-454-5955**
**Fax: 302-454-2246**

**PERSON IN CHARGE:** Georgetown: Anna Scovell; Woodside: Carman Gallagher; Bear: Whitney Jenkins

**STATUS:** Public

**SERVICE DESCRIPTION:** Statewide parenting program for families raising first child. Monthly home visits by certified parent educator from pregnancy to child's fourth birthday. Provides information on children's development and parent-child activities to build language, motor, intellectual, and social skills. Services also include annual developmental screening, referrals, group meetings, and "Stay and Play" centers.

**HOURS OF OPERATION:** Home visits at family's convenience

**ELIGIBILITY:** Open. Priority given to low income (under $25,000), teen parents, families receiving State assistance (WIC, Medicaid), single parents, health needs of child or parent.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; referral by parents themselves or any community service agency.

**FEES:** None

## PARISH SOCIAL MINISTRY – CATHOLIC CHARITIES

**Parish Social Ministry**
**2601 W. 4th Street**
**P.O. Box 2610**
**Wilmington, DE 19805**
**302-655-9624**
**Website: www.cdow.org/socialministry.html**

**PERSON IN CHARGE:** Andy Zampini, SFO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers leadership training, social justice education, and help with organizing and recruiting techniques.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

## PARKS AND RECREATION; NEWARK DEPARTMENT OF

**220 Elkton Road**
**Newark, DE 19711**
**302-366-7060**
**Website: www.cityofnewarkde.us**

**PERSON IN CHARGE:** Charles R. Emerson

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation, leisure activities, and classes in areas including sports, fitness, day trips, dance, theatre arts, crafts, special events, special interest activities, and nature. Numerous parks for active and passive users.

**ELIGIBILITY:** Open

**AREA SERVED:** Greater Newark

**OBTAINING SERVICE:** Call or walk in

**FEES:** Yes

## PARKS AND RECREATION; WILMINGTON DEPARTMENT OF

**500 Wilmington Avenue**
**Wilmington, DE 19801**
**302-576-3810**

**PERSON IN CHARGE:** Romain L. Alexander, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers recreation centers, parks, playgrounds, and swimming pools; provides community organization; organizes sports leagues, recreation, athletics, and other programs and services.

**Recreation Centers:** (October-May, 4:30 p.m.-9:00 p.m., Mon.-Thurs., with the exception of Harlan School, 4:30 p.m.-7:30 p.m.)

- Bayard School - Linden and Clayton Sts.
- Elbert/Palmer - Chapel and Lobdell Sts.
- Harlan School - 3601 Jefferson St.
- Highlands School - 2100 Gilpin Ave.
- P.S. DuPont School - 34th and Van Buren Sts.

- PAL – 37th and Market Sts.
- Pulaski School - Cedar and Broom Sts.
- Pyle School - 5th and Lombard Sts.

**Playgrounds/Parks/Lots:** (June - Aug.; 9:30 a.m.-4:30 p.m., Mon.- Fri.)
- 11th & Washington - 11th and Washington Sts.
- Adams & 3rd Park - 3rd and Adams Sts.
- Bancroft Parkway - Bancroft Parkway
- Barry & Union Triangle - Barry and Union Sts.
- Boulevard Triangle - 18th St. and Baynard Blvd.
- Brandywine Mills - Race St.
- Brandywine Playground - 11th and Heald Sts.
- Brown, Burton, Winchester - 26th and Pine Sts.
- Brown/Eddie Cihocki - 8th Ave. and Duncan St.
- Chambers, Helen - 6th and Madison Sts.
- Christina - 3rd and Church Sts.
- Columbus Triangle - Pennsylvania Ave. and Franklin St.
- Connell Street Tot Lot - 3rd and Connell Sts.
- Cool Spring - 10th and Van Buren Sts.
- Del Tech Plaza - 4th and Shipley Sts.
- Delaware Ave. Median - Delaware Ave. and Adams St.
- Delaware Tot Lot - 235 Delamore Place
- Du Pont, H. B., Plaza - 10th and West Sts.
- Dugan Park - Buttonwood St.
- E. 7th Street Park - E. 7th St.
- Eastlake - 30th and Madison Sts.
- Eastlawn - 36th and Church Sts.
- Eden - New Castle Ave. and City Line
- Elbert Playground - “D” and Buttonwood Sts.
- Father Tucker - 9th and Lincoln Sts.
- Fountain Plaza - Harrison St. and Pennsylvania Ave.
- Franklin & 6th Lot - 518 N. Franklin St.
- Freedom Tot Lot - 5th and Jefferson Sts.
- Fulton St. Tot Lot - 217 N. Fulton St.
- Garfield Triangle - 23rd St. and Concord Ave.
- Gilpin Playground - Gilpin and Shallcross Aves.
- Harrington Triangle - Harrington and Bancroft Pkwy.
- Harrison St. Triangle - 27th and Harrison Sts.
- Haynes - 32nd and Harrison Sts.
- Heald & “B” Tot Lot - “B” and Heald Sts.
- Hicks, Barbara, Playground - “B” and Bradford Sts.
- Holloway park - 7th and Lombard Sts.
- Jennie Weaver - 3rd and West Sts.
- Johnston Playground - 16th and Claymont Sts.

- Judy Johnson - 3rd and Clayton Sts.
- Kingswood Complex - Bowers St.
- Kirkwood - 11th and Spruce Sts.
- Kosciuszko - S. Brown and Maple Sts.
- Kruse Playground - 14th and Poplar Sts.
- Laffayette Median - Laffayette and Jefferson Sts.
- Liberty Triangle - New Castle Ave. and “A” Sts.
- Lombard & 4th Sts. - 4th and Lombard Sts.
- Mack Park - 6th St. and Cleveland Ave.
- Madison & 23rd Triangle - 23rd and Madison Sts.
- Madison & 4th Playground - 4th and Madison Sts.
- Madison St. Tot Lot - Madison St.
- Matson Run Parkway - Washington St. and Lea Blvd.
- Michaels Playground - Wright and Stroud Sts.
- Montgomery Tot Lot - 4th and Montgomery
- P. S. duPont Complex - 34th and Van Buren St.
- Pulaski Triangle - Harrison and Oak Sts.
- Louis L. Redding - 22nd and Tatnall Sts.
- Rodney & 3rd Tot Lot - 237 N. Rodney St.
- Rodney & 4th Tot Lot - 4th and Rodney Sts.
- Rodney & Fifth - 5th and Rodney Sts.
- Rodney Square - 11th and Market Sts.
- Soldiers & Sailors - Delaware Ave. and Broom Sts.
- Speakman - 30th and Speakman
- Spencer, Peter, Plaza - King and French Sts.
- Stapler - 16th and Union Sts.
- Tatnall - 24th and Tatnall Sts.
- Tilton Park - 8th and Broom Sts.
- Willing & 6th Plaza - 6th and Willing Sts.
- Wm. Anderson Center - 501 Madison St.
- Wollaston St. Tot Lot - Wollaston St.
- Woodlawn - 4th and Ferris Sts.

**Pools:** (June - Aug., 12:00 noon-6:00 p.m., Mon.-Sat.)
- Dr. Foster Brown - 7th and Lombard Sts.
- Eden Park Pool - New Castle Ave. and City Line
- P.S. DuPont - 34th and Van Buren Sts., 12:00 noon-8:00 p.m., Mon.-Fri.
- Prices Run Park Pool - 24th and Pine Sts.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** None

## PARKVIEW NURSING AND REHABILITATION CENTER

**2801 West 6th Street**
**Wilmington, DE 19805**
**24 hours: 302-655-6135**
**Website: parkviewnursing.com**

**PERSON IN CHARGE:** Deborah J. Kardine, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Full service nursing facility providing long term care. Staff include professional nurses, therapists, dietary specialists, and activities personnel. Services include professional nursing care; Alzheimer's unit; sub acute unit; physical, occupational, and speech therapy; 3 meals per day; therapeutic menus; activities; religious programs; and laundry. Private and semi-private accommodations.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, in need of nursing and/or rehabilitative care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Director of Admissions

**FEES:** Yes

## PASSPORT HEALTH

**1941 Limestone Road**
**Suite 012**
**Wilmington, DE 19808**
**302-633-5782**
**www: delaware@passporthealthusa.com**

**PERSON IN CHARGE:** Terry Parsons, R.N.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Travel health services include customized, destination-specific travel health consultations; state certified yellow fever immunization; complete stock of travel immunizations; and travel and

security briefings. For students, Meningococcal Vaccination. Also has a full line of vaccines for Immigration and Naturalization.

**HOURS OF OPERATION:** Mon.-Wed.-Fri. by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Vary by service. Insurance not accepted.

## PENCADER HUNDRED COMMUNITY CENTER (PHCC)

**5 Teal Circle**
**Sparrow Run**
**Newark, DE 19702**
**302-365-6211**
**Email: Jackie.bcousin@gmail.com**
**Website: http://www.pencadercenter.org**

**PERSON IN CHARGE:** Jackie B. Cousin, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to connect and empower economically fragile neighborhoods in the Bear-Glasgow area to help them thrive, to build neighborhood capacity, and to establish the first community center service facility in the area, which will in turn become a permanent place to bring residents and communities together to discuss community issues and find solutions for improving the neighborhoods. Utilizing neighborhood-based community organizers and resident councils and partnering with like-minded nonprofit service organizations, will implement the following program goals: build a sense of community within and among targeted neighborhoods; improve life skills by coordinating a collaborative of organizations which offer a varied array of services and programs; stabilize low-wealth neighborhoods, specifically in the areas of accessible health services, children and family services, housing, and employment; enhance the level of communication between residents and police and also between residents and the managers of the neighborhoods; and help residents develop the capability to resolve personal and community issues.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents living in low- to moderate-income neighborhoods in Pencader Hundred.

**AREA SERVED:** Pencader Hundred section of New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

## PENINSULA UNITED METHODIST HOMES, INC., PUMH

**726 Loveville Road, Suite 3000**
**Hockessin, DE 19707-1536**
**302-235-6800**
**Website: www.pumh.org**

**PERSON IN CHARGE:** Robert L. Supper, V.P. Operations, Mid-Atlantic Regional Office

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides continuing care retirement communities dedicated to meeting the changing needs of older adults while maintaining the highest quality of life for residents.

**LOCATIONS:**

- Cokesbury Village, 726 Loveville Rd., Hockessin 19707-1519 (302-235-6000), Robin Crandall, Executive Director
- Methodist County House, 4830 Kennett Pike, Wilmington 19807-1899 (302-654-5101), Terri White, Executive Director
- Methodist Manor House, 1001 Middleford Rd., Seaford 19973-3697 (302-629-4593, 800-327-9138), Eileen Vanhauser, Executive Director
- Heron Point of Chestertown, 501 E. Campus Ave. Chestertown, MD 21620-1682 (410-778-7300, 1-800-327-9138), Thomas Sinnott, Executive Director

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Statewide, and mid-Atlantic region

**OBTAINING SERVICE:** Call locations for information (marketing counselor)

**FEES:** Yes

## PEOPLE'S PLACE II

**Supportive Services**
**1129 Airport Road**
**Milford, DE 19963**
**302-422-8033**
**Fax: 302-422-8050**
**Website: www.peoplesplace2.com**
**Email: info@peoplesplace2.com**

**PERSON IN CHARGE:** Mike Kersteter, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sponsors the following programs: **Center for Community Justice (302-424-0890)** - Provides victim/offender mediation for non-violent offenses referred by the justice system. In addition, mediation services are provided for victims of violent crimes and their incarcerated offender. The center provides community mediation services and educational programs for juveniles (Conflict Resolution and Shoplifter's Alternative). **People's Place Counseling Centers** (Dover, 302-730-4479; Milford/Seaford, 302-422-8026; Smyrna, 302-653-2341; Millsboro, 302-422-8026) - Provides counseling services to children and adults, including individual, group, family, and play therapy. Special services are available for such things as substance abuse, gambling, veterans, and parent-child conflict. In addition, medication management and psychological assessments are available. **SAFE (Safety, Advocacy, Freedom and Empowerment**) (Kent/Sussex, 302-422-8058; Northern Kent, 302-678-3886) - Provides emergency shelter, through two safe houses, for women and children who are victims of domestic violence, serving both Kent and Sussex counties. Also staffs a domestic violence hot line 24 hours a day, 7 days a week. **Boys & Girls Group Homes** (302-424-3580) – Teen group homes in Milford and Townsend provide long-term housing for neglected and/or abused children ages 12-18 who have come through the foster care system. The children live in the facility full time and attend school in the local school districts. **Listening Post** (302-422-1682) **-** Provides peer counseling, outreach and referral to community services for veterans in southern Delaware. Non-traditional and in-home services are also provided as well as transportation to area VA Hospitals. **New Start** (302-730-3678) **-** Provides case management services for clients living in low income housing and homeless clients. **Non-Secure Detention** (302-422-7025) **–** Residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff. Staff is available for court appearances and often makes recommendation to the court regarding

sentencing. **Turning Point** (302-424-2420) **-** Provides individual and group treatment to both perpetrators and victims of family and domestic violence, including children. Three visitation centers, located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse. **Whatcoat Social Services** (302-734-0319) – Provides 46 emergency shelter beds for homeless individuals and families. In addition, 10 two and three bedroom transitional units. Case management is available to residents and former residents of the shelter and transitional units. **Abriendo Puertas** (hotline: 302-745-9874) – Provides emergency shelter and advocacy for Latino women and children who are victims of domestic violence. Also staffs a Spanish language domestic violence hotline 24 hours per day, 7 days per week.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Kent and Sussex counties and surrounding communities

**OBTAINING SERVICE:** Call specific program or administrative offices.

**FEES:** Vary by program

## PEOPLE'S PLACE WHATCOAT SOCIAL SERVICE AGENCY

**3 Vera Way**
**Dover, DE 19904**
**302-734-0319**
**Email: callenhorne@peoplesplace2.com**

**PERSON IN CHARGE:** Crystal Allen-Horne, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Operates the Ruth N. Dorsey Relief Shelter, a 46-bed, 30-day homeless shelter which accepts families, single men, and women located at 381 College Road in Dover. Also operates Vera's Haven, ten transitional townhouse apartments for homeless families located next to the shelter. The program also operates an after school program, and summer day camp for children from the shelter and transitional site. The transitional families must be employed and participate in an educational program. The agency provides financial crisis intervention for community residents needing assistance with rent and utilities when funding is available. The program also operates New Start, a case management program for

individuals and or families who want to work on increasing their education, finding employment, searching for housing, money management, and reducing government benefits.

**HOURS OF OPERATION:** Emergency Shelter: 24 hours; Office: 8:30 a.m. to 4:30 p.m.

**ELIGIBILITY:** Generally limited to: referrals from social service agencies or community groups; evictions; victims of natural causes including energy-related problems; or stranded travelers.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Referral or walk in

**FEES:** None

## PEOPLE'S SETTLEMENT ASSOCIATION

**408 E. 8th Street**
**Wilmington, DE 19801**
**302-658-4133**
**Website: www.PSASSOCIATION.ORG; www.urbanhelp.org**
**Email: nina@psassociation.org**

**PERSON IN CHARGE:** Keith Lake, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides child care through a state licensed pre-school and school age, senior citizen center (including nutrition), Meals on Wheels, recreation, tutorial services to youth and adult students, employment and housing referral, summer day camp, men's transitional housing, wellness and addictions program, community meeting space, tax preparation, and low cost home repairs.

**HOURS OF OPERATION:** 7:00 a.m.-9:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3 and up

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Walk-ins/calls/appointments

**FEES:** Childcare, Transitional Housing

## PERSONAL WELLNESS COUNSELING SERVICE, LLC

**Tower Office Park**
**242 N. James Street, Suite 102**
**Newport, DE 19804**
**302-995-5456**
**Fax: 302-995-0292**
**Email: personalwell@aol.com**

**PERSON IN CHARGE:** Preston J. Lanier, LCSW, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides outpatient counseling services to children and their families.

**HOURS OF OPERATION:** Newport: 12:00 noon – 8:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral, call for information, or call for appointment

**FEES:** Sliding scale and most insurances

## PFLAG WILMINGTON/NORTH DELAWARE, INC.

**Po Box 26049**
**Wilmington, DE 19806**
**Answering machine, response within 24 hours: 302-654-2995**
**Website: www.pflagwilmde.org**
**Email: pflagwilmde@att.net**

**PERSON IN CHARGE:** Jim Batty, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parents, families, and friends of lesbians and gays. Provides support and resources along with education and advocacy.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

## PINNACLE REHABILITATION & HEALTH CENTER

**3034 S. DuPont Highway**
**Smyrna, DE 19977**
**302-653-5085**
**Fax: 302-653-3988**

**PERSON IN CHARGE:** NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Short-term and long-term care nursing home offering skilled and intermediate level medical treatment. Services include special diets, physical therapy, speech therapy, recreational therapy, life enrichment, and respite care (subject to bed availability).

**HOURS OF OPERATION:** Business Office: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Referral by physician. Residents under age 18 may require prior approval by the Board of Health.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admissions Director

**FEES:** Yes

## PLANNED PARENTHOOD OF DELAWARE

**625 Shipley Street**
**Wilmington, DE 19801**
**302-655-7293**
**Website: www.ppdel.org**

**PERSON IN CHARGE:** Nanci Hoffman, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides reproductive health care for women and men. Services include birth control, a full range of pregnancy options including abortion services, screening and treatment of sexually transmitted infections, cancer screening, HIV screening, and prenatal care. Offers education, counseling services, and a volunteer program.

**OTHER LOCATIONS:**

- 625 Shipley St., Wilmington 19801 (302-655-7293)
- 140 E. Delaware Ave., Newark 19711 (302-731-7801)
- 805 S. Governors Ave., Dover 19901 (302-678-5200)

· 19 Midway Shopping Center, Rehoboth 19971 (302-645-2737)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and Saturday hours vary by location)

**ELIGIBILITY:** Ages 12 and over (both sexes). Under age 12, must be accompanied by an adult. Women under age 16 must notify a parent before having an abortion.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale

## POLICE ATHLETIC LEAGUE OF DELAWARE

**26 Karlyn Drive**
**New Castle, DE 19720**
**302-656-9501**
**Website: www.palde.org**

**7259 Lancaster Pike**
**Hockessin, DE 19707**
**302-239-8857**

**PERSON IN CHARGE:** Jimmy Riggs, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Crime prevention program that relies heavily on educational, recreational, and enrichment activities to create a strong bond between youth and police officers.

**HOURS OF OPERATION:** New Castle: 11:00 a.m.–7:00 p.m., Mon.–Fri.; Hockessin: 11:00 a.m.-7:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 8 – 18, with application and most recent report card

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## POLICE ATHLETIC LEAGUE OF WILMINGTON, INC. (PALW)

**3707 North Market Street**
**Wilmington, DE 19802**
**302-764-6170**
**Email: aderr_palw@hotmail.com**

**PERSON IN CHARGE:** Alyce Derr, PALW Director of Programs

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Targets three main dimensions of youth concerns. **Crime prevention efforts**, **including violence and gang prevention** — provides a safe place for alternative social and recreational activities, academic enhancement including homework and tutorial assistance, and motivational events such as youth summits and crime prevention seminars. **Health and wellness** - focuses on fitness and nutrition (e.g., martial arts and hot meals). **Substance abuse prevention** — program teaches resistance skills, anger management, drug and alcohol awareness, and promotion of positive attitudes. The center can serve as an emergency shelter in a community crisis and hosts community meetings, family gatherings, and receptions in the multi-purpose room.

**HOURS OF OPERATION:** Administrative Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Recreational hours: 5:00 p.m.-8:00 p.m., Mon.-Fri. Available for rentals Saturdays and Sundays.

**ELIGIBILITY:** Open

**AREA SERVED:** North Wilmington

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

## POLYTECH SCHOOL DISTRICT; KENT COUNTY

**Polytech Adult Education**
**823 Walnut Shade Road**
**P.O. Box 102**
**Woodside, DE 19980**
**302-697-4545**

**Polytech High School**
**P. O. Box 97**
**Woodside, DE 19980**
**302-697-3255**

**Website: www.polytech.k12.de.us**
**Adult education website: polytechworks.com**

**PERSON IN CHARGE:** Dr. Dianne G. Sole, Superintendent; Betsy Jones, Director/Adult Education

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides vocational and technical training for high school grades 9-12 and for adults. **Adult Education Division**: ABE, GED, ESL, and James H. Groves Adult High School classes for individuals needing basic skills and/or high school diploma. Offers technical training, apprenticeship training, non-traditional training, and programs funded by the Delaware Department of Labor and Workforce Investment Act. Customized training is available on a contractual basis.

**HOURS OF OPERATION:** 8:00 a.m.-9:30 p.m., Mon.-Thurs.; 8:00 a.m.-3:30 p.m., Friday

**ELIGIBILITY:** High school students, out of school youths and adults.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## PORTER (WINDER LAIRD) STATE SERVICE CENTER (DSSC, DHSS)

**509 W. 8th Street**
**Wilmington, DE 19801**
**302-577-3400**

**PERSON IN CHARGE:** Diane Carroll, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of Public Health**: STD, HIV Counseling and Testing, Prenatal Clinic, Family Planning; **Division of Social Services**: Assistance payments, Food Stamps; and **Division of State Service Centers**: Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, and Emergency Assistance Services Program. Clothes Closet.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri. (hours vary by program)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## POSITIVE DIRECTIONS II, LLC

**2500 W. 4th Street, Suite SA**
**Wilmington, DE 19805**
**302-654-9444**
**Fax: 302-654-9445**
**Email: positivedirections@yahoo.co**

**PERSON IN CHARGE:** Sheree Manlove, M.Ed. Counseling, Owner/ Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides contracted school based services (In-School-Alternative, In-School-Suspension, counseling, time out, and behavioral intervention) for children and youth experiencing difficulty in school. Service offered in conjunction with Delaware school districts. In addition to the contracted school-based services, additional educational counseling services (individual and group) are also available. These services are offered on a sliding scale as space remains available by appointment.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri. Evening and weekend hours available by appointment only.

**ELIGIBILITY:** Children and youth—school based services and educational counseling.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Educational counseling services: sliding scale, varies by service; Contracted services: school districts provide payment for services.

## PREGNANCY HELP CENTER OF KENT COUNTY

**1991 S. State Street**
**Dover, DE 19901**
**302-698-9311**

**PERSON IN CHARGE:** Pat Dundas

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: pregnancy tests; educational information on abortion and alternatives; assistance to pregnant women in need including maternity and baby clothing, baby furniture, shelter, education

in fetal development; referrals for financial, medical, legal, adoption and professional counseling; speakers bureau; and a library of books, slides, video and film available to interested groups or individuals.

**HOURS OF OPERATION:** 10:00 a.m.-5:00 p.m., Mon.; 10:00 a.m.-4:30 p.m., Tues.; 12:00 p.m.-5:00 p.m., Wed.; 12:00 p.m.-3:00 p.m., Fri.

**ELIGIBILITY:** Persons in need of assistance related to pregnancy or suspected pregnancy and parents/guardians of young children.

**AREA SERVED:** Kent County and surrounding areas

**OBTAINING SERVICE:** Appointment preferred

**FEES:** None

## PREVENT CHILD ABUSE DELAWARE

**100 W. Tenth Street, Suite 715**
**Wilmington, DE 19801**
**302-425-7490**
**Website: www.pcadelaware.org**

**PERSON IN CHARGE:** Karen DeRasmo, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers safety programs providing group learning for children, youth, their parents, and those who work with them on personal safety and abuse prevention; training on abuse/neglect issues; and special support and training for foster parents, home visitors, day care providers, and child welfare professionals.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fee for daycare provider training

## PRIMECARE MEDICAL TRANSPORT, LLC.

**568 Milford-Harrington Highway**
**Milford, DE 19963**
**302-422-0900**

**PERSON IN CHARGE:** Karen Fry, CFO

**STATUS:** For profit

**SERVICE DESCRIPTION:** Medical transportation to doctors and hospitals.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service

## PRISON OUTREACH OF DELAWARE, INC.

**P.O. Box 7633**
**Newark, DE 19714-7633**
**302-998-5502**
**Website: www.prisonoutreachofdelaware.org**

**PERSON IN CHARGE:** Rev. Joe L. Kadtke, Executive Director; Rev. Tim W. Heald, Associate Director, Rev. Steven Anderson, Associate

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Ministers to troubled youth and adults in Delaware Correctional Center and Multi-Purpose Criminal Justice Facility, Pre-Trial Annex, Sussex Correctional Institution; provides spiritual counseling, crime and conflict resolution, teaching, visiting, and literature distribution.

**HOURS OF OPERATION:** 9:00 a.m.–2:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Incarcerated persons, ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## PROSTATE CANCER SUPPORT GROUP; BAYHEALTH MEDICAL CENTER WELLNESS COMMUNITY

**Wellness Community**
**812 South Bradford Street**
**Dover, DE 19904**
**302-734-0898**
**Email: jscross@wellnessdelaware.org**

**PERSON IN CHARGE:** Jan Shallcross, Wellness Community

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education and support for men with prostate cancer. Family members and friends are also welcome.

**OTHER LOCATIONS:** Meeting sites alternate on 3rd Tues., 7:00 p.m.

- Odd # Months: Kent General Rehabilitation Center, 560 S. Governors Ave., Dover 19901
- Even # Months: Milford Memorial Hospital, Conference Rooms A & B, 21 W. Clarke Ave., Milford 19963

**ELIGIBILITY:** Prostate cancer diagnosis or family member or friend of someone with prostate cancer.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## PSYCHOLOGICAL SERVICES TRAINING CENTER

**Belmont Hall**
**203 W. Main Street**
**Newark, DE 19716-2578**
**302-831-2717**

**PERSON IN CHARGE:** Dr. Jennifer Schwartz, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Psychotherapy and testing for children and adults

**HOURS OF OPERATION:** By appointment only. Evening appointments available.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and surrounding towns

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## PUBLIC ADVOCATE; DIVISION OF THE (DOS)

**Carvel State Office Building**
**820 N. French Street, 4th Floor**
**Wilmington, DE 19801**
**302-577-5078**
**Toll Free – Delaware: 1-888-607-2427**
**Website: http://www2.state.de.us/publicadvocate**

**PERSON IN CHARGE:** Michael D. Sheehy, Deputy Public Advocate

**STATUS:** Public

**SERVICE DESCRIPTION:** Intercedes in rate and rules proceedings to minimize utility costs to all customers. Also assists resolving disputes with electric, telephone, water or cable companies.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## PUBLIC ALLIES DELAWARE

**Community Service Building**
**100 West Tenth Street, Suite 812**
**Wilmington, DE 19801**
**302-573-4438**
**Website: www.publicallies.org**

**PERSON IN CHARGE:** Christina A. Morrow

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An AmeriCorps agency which places individuals within nonprofit organizations doing community service work. Ten month service year, September to June, recruiting every year for the next class.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 18 years and older, high school diploma, G.E.D., or greater

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## PUBLIC DEFENDER OF THE STATE OF DELAWARE

**Main Office:**
**Carvel State Office Building**
**820 N. French Street, 3rd Floor**
**Wilmington, DE 19801**
**302-577-5200**
**Fax: 302-577-3995 or 577-6986**

**Kent County Office:**
**Sykes Building**
**45 The Green**
**Dover, DE 19901**
**302-739-4476**
**Fax: 302-739-7213**

**Sussex County Office:**
**14 The Circle, 2nd Floor**
**Georgetown, DE 19947**
**302-255-0130**
**Fax: 302-834-6955**

**New Castle County Courthouse**
**500 King Street, Suite 2400**
**Wilmington, DE 19801**
**302-255-0130, 0139, and 014**
**Fax: 302-255-2206**

**Website: http://publicdefender.delaware.gov**

**PERSON IN CHARGE:** Brendan O'Neill, Public Defender

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides legal services for indigent persons charged with criminal offenses under Delaware law.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**OTHER LOCATIONS:** 900 King St., Wilmington 19801 (302-577-6025, Fax: 302-577-7849); Howard R. Young, 1301 East 12th Street, Wilmington, DE 19809 (302-429-6445, Fax: 302-577-3235); JP Court 11, 2 Penns Way, Suite 100A, New Castle, DE 19720 (302-323-4450; Fax: 302-323-4452)

**ELIGIBILITY:** Indigent persons making less that $500/wk., in need of legal representation in criminal matters.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: in New Castle County, call 302-255-0130; in Dover, call 302-739-4476; in Sussex County, call 302-856-5310.

**FEES:** $50.00 court ordered fee

# PUBLIC GUARDIAN; OFFICE OF

**900 King Street, Suite 240**
**Wilmington, DE 19801**
**302-255-1900/1902**
**Fax: 302-577-2989**

**PERSON IN CHARGE:** Lexie McFassel, Esquire, Public Guardian

**STATUS:** Public

**SERVICE DESCRIPTION:** Serves those adults who are in need of guardianship, without family or friends to serve as guardian, and who are subject to neglect, victimization, or exploitation because of age, mental disability, and/or physical incapacitation.

**OTHER LOCATIONS:**

**Kent County:**

- c/o Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-22301798 or 302-223-1795)

**Sussex County:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5313 or 302-530-1728)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943, ext. 112)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adults in need of guardianship. Court declaration of incapacity is necessary before the appointment of guardian. Guardian of last resort.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Smyrna office (302-223-1794)

**FEES:** None at this time.

# PUBLIC HEALTH; DIVISION OF (DPH, DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19901**
**302-744-4700**
**FAX: 302-739-6659**
**Website: www.state.de.us/dhss/dph**
**Tobacco Prevention and Control Program: www.dhss.delaware.gov/dhss/dph/dpc/tobacco.html**
**Disease Prevention and Health Promotion: www.dhss.delaware.gov/dhss/dph/dpc/dpcsection**

**PERSON IN CHARGE:** Karyl T. Rattay, MD, MS, FAAP, FACPM, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the following programs and services. Community-based health services include: HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. Environment health services: food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, narcotics and dangerous drugs. Long term care facilities: Governor Bacon Health Center, Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital for intermediate and skilled long term care. Other programs include: health promotion and disease prevention; health education; disease surveillance; epidemiology; public health laboratory; emergency medical services and paramedics; Vital Statistics.

**LOCATIONS:**

**Kent County:**

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)
- Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)

**New Castle County:**

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3400)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5480)

**Sussex County:**

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5574)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7230)
- Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-732-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (may vary by program site)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## PYLE (EDWARD W.) STATE SERVICE CENTER (DSSC, DHSS)

**34314 Pyle Center Road**
**Frankford, DE 19945**
**302-732-9501**

**PERSON IN CHARGE:** Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; Division of Vocational Rehabilitation; Veterans Affairs; Alcoholics Anonymous; CHEER Center; Pyle Child Development Center; Division of

State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Vocational Rehabilitation, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Alcoholics Anonymous Chapter, Foster Grandparents, Bookmobile, Emergency Food Program, RSVP, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A-Loud, Commission of Veterans Affairs, mammograms; and tax service for seniors.

**HOURS OF OPERATION:** 6:30 a.m.-5:30 p.m., Day Care only; 7:30 a.m.-4:30 p.m., Service Center

**ELIGIBILITY:** Open

**AREA SERVED:** Southeast Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## READ-ALOUD DELAWARE

**Community Service Building**
**100 W. Tenth Street, Suite 309**
**Wilmington, DE 19801**
**302-656-5256**

**Treadway Towers**
**9 Loockerman Street, Suite 203**
**Dover, DE 19901**
**302-674-4423**

**108 N. Bedford Street**
**Georgetown, DE 19947**
**302-856-2527**
**Website: www.readalouddelaware.org**

**PERSON IN CHARGE:** Mary W. Hirschbiel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides volunteer readers to read to preschool-age children on a regular basis in a one-on-one relationship. Also includes services to parents of preschool-age children: lectures, workshops, and demonstrations of reading techniques; importance of reading aloud; and how parents can create an intellectually stimulating environment in the home.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri. (may vary by

location)

**ELIGIBILITY:** Ages 6 and younger

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale fee for workshops

## READING ASSIST INSTITUTE

**Community Services Building**
**100 West Tenth Street, Suite 910**
**Wilmington, DE 19801-6605**
**302-425-4080**
**Website: www.readingassist.org**
**Email: jeanned@readingassist.org**

**PERSON IN CHARGE:** Marilyn Monahan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trains volunteer tutors in Reading ASSIST curriculum for struggling readers. Trains teachers in regular/special ed classrooms to identify and assist struggling readers, integrating Reading ASSIST curriculum.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** School-aged children

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Fee for classes

## RECREATION SECTION; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**New Castle County Gilliam Building**
**New Castle Corporate Commons**
**87 Reads Way**
**New Castle, DE 19720**
**302-395-5600**
**Website: www.nccde.org**

**PERSON IN CHARGE:** Marcus Henry, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park, and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

**HOURS OF OPERATION:** Varies by program, generally 7 days per week

**ELIGIBILITY:** Open to all except where noted above.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Visit the website or call

**FEES:** Vary by program and services

## REGAL HEIGHTS HEALTH CARE AND REHABILITATION CENTER

**6525 Lancaster Pike**
**Hockessin, DE 19707**
**302-998-0181**
**Website: www.regalheightshealthcare.com**

**PERSON IN CHARGE:** Rhonda Quinlan, NHA, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled nursing, rehabilitative, and long term care services. Also available are services from dental, ophthalmology, podiatrist, and psychiatric physicians. Offers physical, occupational, speech, and planned therapeutic recreation programs, as well as therapeutic diets and social services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admission Director for information.

**FEES:** Yes

## REGENCY HEALTHCARE & REHABILITATION CENTER

**801 N. Broom Street**
**Wilmington, DE 19806**
**302-652-3861**

**PERSON IN CHARGE:** Laura L. Dittmar, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Nursing facility which provides skilled, intermediate, and respite care. Rehabilitative and medical services offered include physical therapy, speech therapy, occupational therapy, intravenous therapy and inhalation therapy. Offers social, recreational, and spiritual services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## RENAISSANCE HEALTHCARE

**26002 John J. Williams Highway**
**Millsboro, DE 19966**
**302-947-4202**

**PERSON IN CHARGE:** Carol Leashefski, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled and intermediate nursing care. Also provides subacute care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital, social worker, physician, or family

**FEES:** Yes

## RENAL CARE CENTERS/BIOMEDICAL APPLICATIONS

**FMC of Brandywine**
**303 A Street**
**Wilmington, DE 19801**
**302-656-8450**
**Website: www.fmcna.com**

**BMA of Milford**
**656D N. Dupont Highway**
**Milford, DE 19963**
**302-424-0552**

**PERSON IN CHARGE:** Mark Smith, Administrator (New Castle, Kent, and Sussex Counties)

**STATUS:** For profit

**SERVICE DESCRIPTION:** Serves patients with End Stage Renal Disease (ESRD) who must use a machine to clean impurities from their blood. Also offers peritoneal dialysis training and home dialysis. Affiliated with Pennsylvania and Maryland hospitals for kidney transplants.

**OTHER LOCATIONS:**

**New Castle County:**

- RCC OF Christiana, 63 University Plaza, Rt. 273, Newark 19702 (302-453-8834); hours: 6:30 a.m.-11:00 p.m., Mon.-Sat.

- FMC Middletown, 104 Sleepy Hollow Dr., Middletown 19709 (302-449-1601)
- BMA of First State, 608 Ferry Cutoff Rd., New Castle 19720 (302-328-9044); hours: 6:00 a.m.–5:00 p.m., Mon. - Sat.; Nocturnal available
- FMC Wilmington, St. Francis Medical Office Building, 7th & Clayton Sts., Suite 404, Wilmington 19805 (302-421-9177); hours: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Evening and Sat. by appointment.
- FMC North Wilmington, 4000 Washington St., Wilmington 19802 (302-762-2903); hours: Mon.-Sat. by appointment only.

**Kent County:**

- Fresenius Medical, 655 Bay Rd., Suite 4M, Dover 19901 (302-678-8744); call for hours
- FMC Smyrna, Gateway North Shopping Center, Rte. 13, 210 Stadium St., Smyrna, 19977 (302-659-5220)
- FMC Greentree, 97 Commerce Way, Suite 104, Dover 19904 (302-674-1919)

**Sussex County:**

- BMA of Millsboro, 214 W. Dupont Hwy., Millsboro 19966 (302-934-9773); hours: 6:30 a.m.-4:30 p.m., Mon.-Sat.
- BMA of Seaford, 658 Dual Hwy., Suite 128, Seaford 19973 (302-628-3152); hours: 6:00 a.m.-5:00 p.m., Mon.-Sat.
- BMA of Rehoboth Beach, 3712 Highway 1, Rehoboth Beach 19971 (302-226-9330); hours: 8:00 a.m.–4:30 p.m., Mon., Wed., and Fri.
- FMC Mid Sussex, 34 Georgetown Plaza, Georgetown 19947 (302-854-0230)
- FMC Salisbury, 1390 South Division Street, Suite 302, Salisbury, MD 21804 (410-742-1800)

**HOURS OF OPERATION:** FMC of Brandywine: Mon., Wed., and Fri.; 6:00 a.m.–9:00 p.m.; Tues., Thurs., and Sat.; 6:00 a.m.–4:30 p.m. See other Locations for hours.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital, physician

**FEES:** Yes

## RESURRECTION PARISH OUTREACH

**3000 Videre Drive**
**Skyline Ridge**
**Wilmington, DE 19808**
**302-368-0146, Ext. 130**
**Website: http://www.rc.net./wilmington/resurrection**

**PERSON IN CHARGE:** Sandy Landoll, Social Concerns Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emergency services (food, etc.), information and referral. Will assist with the last $100 of emergency services required. The remaining amount must be covered by other means. Office is staffed by volunteers and part-time Social Concerns Coordinator.

**HOURS OF OPERATION:** 9:30 a.m.–2:30 p.m., Mon.-Fri.; 6:30 p.m.–8:00 p.m., Tues., Wed., and Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), KENT COUNTY

**1121 Forrest Avenue**
**Dover, DE 19904**
**302-734-1200, Ext. 129**
**E-Mail: rsvp.director@modern-maturity.org**

**PERSON IN CHARGE:** Daphne Strickland, RSVP Director, Kent County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retired and Senior Volunteer Program opportunities for adults age 55 and older to serve the community in a variety of interest areas. Individuals may give as many hours a week as they wish. RSVP provides free volunteer placement and supplemental accident and liability insurance. Each year volunteers are acknowledged at a special luncheon.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by agency or individual

**FEES:** None

## RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), NEW CASTLE COUNTY (DSSC, DHSS)

**Charles H. Debnam Building**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**302-255-9882**

**PERSON IN CHARGE:** Deborah Vandiver, RSVP/NCC Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Places adults 55 years of age and older into volunteer opportunities that address community needs. Provides ongoing support, including insurance and recognition.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), SUSSEX COUNTY (DSSC, DHSS)

**546 South Bedford Street**
**Georgetown, DE 19947**
**302-856-5815**
**Fax: 302-856-5255**
**Website: http://dhss.delaware.gov/dssc/sov/rsvpsussex.html**

**PERSON IN CHARGE:** Mary Ann Hook, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** RSVP invites people 55+ to explore volunteer

opportunities that address community needs. RSVP volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. RSVP provides each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call 302-856-5815 for information

**FEES:** None

## RICHARDSON PARK COMMUNITY ACTION PROGRAM, INC.

**107 S. Maryland Avenue**
**Richardson Park**
**Wilmington, DE 19804**
**302-428-1247**

**PERSON IN CHARGE:** Jaime Daly, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Crisis Alleviation**—assistance with rent, utilities, medicine, and other essentials. **Food Closet**—emergency food; persons living outside service area may be referred elsewhere. **Podiatrist**—podiatry services for a fee. **Transportation—**essential transportation provided by volunteers, or DART bus passes. **CAP Thrift Shop**—thrift store with used clothing and household items for sale at low cost. **Medical Equipment Lending**—provides crutches, walkers, potties, etc.; available to all applicants regardless of place of residence.

**HOURS OF OPERATION:** 10:00 a.m.–3:00 p.m., Mon. and Tues.; 12:00 p.m.–6:00 p.m., Thurs.; 10:00 a.m.–2:00 p.m., Fri.; closed Wed., Sat., and Sun.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Parts of 19804 and 19805 zip codes bounded by Wilmington City Line on north, B&O tracks and Elsmere town line on west, MacArthur Drive on south, and Christina River on east. Medical Equipment Lending Program available to all applicants.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Yes, for Podiatrist and Thrift Shop. No fee for other programs.

## RIDESHARE DELAWARE PROGRAM

**Iron Hill Corporate Center**
**2051 Ogletown Road, Suite 300**
**Newark, DE 19713**
**1-888-RIDE-MATCH**
**Website: www.ridesharedelaware.org**
**Email: ridesharedelaware@gmail.com**

**PERSON IN CHARGE:** Sean Saffle, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers free ride matching services to Delaware employees and their employers, including a guaranteed ride home from work in the event of an emergency to registered ride sharing commuters. **School Pool Program**—offers free ride matching services to parents of Delaware school students.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; 24 hour message line

**ELIGIBILITY:** Must live or work in Delaware. School Pool Program—must be student in a Delaware school.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, register on-line

**FEES:** None

## RIDGAWAY PHILIPS OF DELAWARE

**908 B New Churchman's Road Ext.**
**New Castle, DE 19720**
**302-323-1436**
**Website: ridgawayphilips.com**
**Email: rosena@ridgawayphilips.com**

**PERSON IN CHARGE:** Betty L. Akers, R.N., Clinical Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides pediatric home care, maternal and new born skilled nursing visits; private duty nursing; home health aide care; and physical, occupational, and speech therapies.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Schedule, vary by service

## ROCKFORD CENTER

**100 Rockford Drive**
**Newark, DE 19713**
**302-996-5480; 866-847-4357**
**Website: www.rockfordcenter.com**

**PERSON IN CHARGE:** John McKenna, CEO

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private psychiatric hospital serving children, adolescents, adults, and geriatrics with a range of behavioral health services including in-patient and partial hospitalization as well as a free, 24-hour assessment and referral service.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Call to inquire

**AREA SERVED:** Delaware, Maryland, Pennsylvania, and New Jersey

**OBTAINING SERVICE:** Call the Assessment Referral Center (996-5480) anytime

**FEES:** Most insurance plans accepted. Medicare and Medicaid (DE, MD, PA, NJ) certification. Tricare approved.

## RONALD MCDONALD HOUSE OF DELAWARE

**1901 Rockland Road**
**Wilmington, DE 19803**
**302-656-4847, 888-654-4847**
**Website: www.rmhde.org**
**Email: info@rmhde.org**

**PERSON IN CHARGE:** Pamela Cornforth, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a home away from home for families of seriously ill or injured children receiving treatment at area hospitals. Also operates a family room at Alfred I. duPont Hospital for Children, Christiana Hospital, and Kent General Hospital.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m., 7 days a week

**ELIGIBILITY:** Families of seriously or chronically ill or injured children receiving treatment at area hospitals. Must live more than 25 miles away from the site.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral by social worker

**FEES:** $15 a night, based on ability to pay

## ROSE HILL COMMUNITY CENTER, INC.

**19 Lambson Lane**
**New Castle, DE 19720**
**302-656-8513**

**PERSON IN CHARGE:** Deborah C. Deubert, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Houses the following agencies/programs: RSVP youth mentoring program, Headstart, Rose Hill Boys and Girls Club, Information and Referral, Martial Arts, Substance Abuse Prevention Programs, and NA Meetings. Also administers the C&D Senior Center, Bear. Also runs a summer program at the Surrate Park pool.

**HOURS OF OPERATION:** Varies by program

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Varies by program

## ROXANA CHEER SENIOR CENTER

**34314 Unit 2 Pyle Center Road**
**Frankford, DE 19945**
**302-732-3662**
**Website: www.cheer.com**

**PERSON IN CHARGE:** Ebony Tindley, Center Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides suitable activities for the mature adult, including noon lunch program, homebound meals program, education and well-being and information and referrals.

**HOURS OF OPERATION:** 8:30 a.m. - 4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Activities – 50+; meals – 60+.

**AREA SERVED:** Southeastern Sussex County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Donation

## SACRED HEART VILLAGE

**920 North Monroe Street**
**Wilmington, DE 19801**
**302-654-5407**
**Website: www.sacredheartvillage.org**
**Email: mail@sacredheartvillage.org**

**PERSON IN CHARGE:** Sister Pat Kerezsi, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Affordable housing for seniors (62 and older). 77 one-bedroom apartments. Amenities includes a café, convenience store, hair salon, computer lab, game room, arts and crafts room, meeting rooms, fitness center, medical facility, and off-street parking.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m. Mon.-Fri.

**ELIGIBILITY:** Seniors 62 and over who meet HUD income limits and are able to comply with the terms of the lease.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Rent based on income.

## SAFE HARBOR: PSYCHOLOGICAL ASSESSMENTS & SERVICES, INC.

**6 Bay Oak Drive**
**Lewes, DE 19958**
**302-945-9425**
**Email: housewren@mchsi.com**

**PERSON IN CHARGE:** Donna J. Lentine, Ph.D.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Offers psychological assessments and services to children and families affected by neglect or abuse, particularly sexual abuse. Counseling includes individual, parent-child, and families. Assessments include attachment studies, parent competence studies, child custody evaluations, child sexual studies, educational and clinical evaluations, and early developmental evaluations.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m., Mon.-Sat.; closed Sun. and major holidays.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale; varies by service; Medicaid accepted

## SAFE KIDS DELAWARE, INC.

**PO Box 1077**
**Dover, DE 19903-1077**
**302-223-1219**
**Fax: 302-223-1330**
**Website: http://www.dhss.delaware.gov/dhss/dph/ems/ems.html**

**PERSON IN CHARGE:** Sean Elwell, Chairperson, Board of Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An affiliate of National SAFE KIDS Campaign. State coalition with DPH serving as the lead agency. Dedicated to reducing unintentional childhood injury in children from birth to 14. Raises awareness of current preventable injury issues in the state, educates individuals in vital injury prevention strategies, and motivates them to participate.

**OTHER LOCATIONS:** County chapters in New Castle, Kent, and Sussex counties.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Thurs.

**ELIGIBILITY:** Persons interested in prevention of unintentional injury in children from birth through 14.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Donations accepted. New members welcome at county chapter meetings.

## SCHOOL-BASED HEALTH CENTERS (DPH, DHSS)

**PERSON IN CHARGE**: Frederick MacCormack, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a range of health services including acute and minor illness care, mental health counseling, nutritional services, comprehensive/general sports physicals, immunizations, health and sexuality counseling, risk factor reduction counseling, drug and alcohol abuse counseling, STD screenings and treatment* (* sites do not provide this service), and general health education.

**LOCATIONS OF SCHOOL BASED HEALTH CENTERS:**

- Brandywine Wellness Center, 1400 Foulk Road, Wilmington, 19803-

2794 (302-477-6750), provider—Jewish Family Services

- Caesar Rodney Wellness Center, 219 Old North Road, Camden, 19934 (302-698-4280), Provider—Bayhealth Medical Center
- Cape Henlopen Wellness Center, 1250 Kings Highway, Lewes 19958-1798 (302-644-2946), provider—Beebe Medical Center
- Christiana Wellness Center, 190 Salem Church Rd., Newark, 19713-2998 (302-454-5421), provider—Christiana Care VNA
- Concord Wellness Center, 2501 Ebright Rd., Wilmington 19810-1198 (302-477-3960), provider—Christiana Care Health Services
- Delcastle Wellness Center, 1417 Newport Rd., Wilmington 19804-3499 (302-892-4460), provider_Christiana Care Health Services
- Delmar Wellness Center, 200 N. Eighth St., Delmar 19940 (302-846-0303/0305), provider—Nanticoke Health Services
- Dickinson Wellness Center, 1801 Milltown Rd., Wilmington 19808 (302-892-3270/3271), provider—Christiana Care Health Services
- Dover High Wellness Center, 625 Walker Rd., Dover 19901 (302-672-1586), provider—Christiana Care VNA
- Glasgow Wellness Center, 1901 S. College Ave., Newark 19702-2395 (302-369-1501), provider—Christiana Care VNA
- Hodgson Wellness Center, 2575 Glasgow Ave., Newark 19702 (302-832-5400), provider—Christiana Care Health Services
- Howard Wellness Center, 401 E. 12 St., Wilmington 19801 (302-576-8080), provider—Christiana Care Health Services
- *Indian River Wellness Center, 112 Clayton Ave., Frankford, 19945 (302-732-3680), provider—Bebe Medical Center
- *Lake Forest Wellness Center, 5407 Killen's Pond Rd., Felton 19943-9259 (302-284-3800), provider—Christiana Care VNA
- *Laurel Wellness Center, 1133 S. Central Ave., Laurel 19956 (302-875-6164/6165), provider—Nanticoke Health Services
- McKean Wellness Center, 301 McKennan's Church Rd., Wilmington 19808-1398 (302-636-5330), provider—Christiana Care Health Services
- Middletown High School Wellness Center, 122 Silver Lake Rd., Middletown 19709-1494, (302-378-5775) provider—Northern Health Services
- Milford Wellness Center, 1019 N. Walnut St., Milford 19963-1298 (302-424-6120), provider—Bayhealth Medical Center
- Mt. Pleasant Wellness Center, 5201 Washington St. Ext., Wilmington 19809-2198 (302-765-1100), provider—Christiana Care Health Services
- Newark High Wellness Center, 750 E. Delaware Ave., Newark 19711-7188 (302-369-1606), provider—Christiana Care VNA
- *Polytech Wellness Center, 823 Walnut Shade Rd., Woodside 19980-0097 (302-697-8402), provider—Christiana Care VNA
- *Seaford Wellness Center, 399 N. Market St., Seaford 19973 (302-629-0884), provider—Nanticoke Health Services

- Smyrna Wellness Center, 500 Duck Creek Parkway, Smyrna 19977-1091 (302-653-2399), provider—Bayhealth Medical Center
- *Sussex Central Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962), provider—Beebe Medical Center
- Sussex Tech Wellness Center, 17099 County Seat Hwy., Georgetown 19947-0351 (302-856-4360), provider—Christiana Care VNA
- *William Penn Wellness Center, 713 E. Basin Rd., New Castle 19720-4295 (302-324-5740), provider—Christiana Care Health Services
- Wilmington Wellness Center, 100 N. duPont Road, Wilmington 19807-3199 (302-651-2113), provider—Christiana Care Health Services
- Woodbridge Wellness Center, 307 Laws St., Bridgeville 19933-1299 (302-337-9310), provider—Bayhealth Medical Center

**HOURS OF OPERATION**: Vary, usually correspond to the school day. This might change in FY 12 due to third-party billing.

**ELIGIBILITY:** Students registered by parents.

**AREA SERVED:** Statewide

**OBTAINING SERVICES**: Call the specific wellness center.

**FEES:** Most services are free of charge. This will change with third-party billing in FY12.

## SEAFORD CENTER GENESIS HEALTHCARE

**1100 Norman Eskridge Highway**
**Seaford, DE 19973**
**302-629-3575**

**PERSON IN CHARGE:** Alonzo Kieffer

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled and intermediate level nursing care; assisted living; rehabilitation services.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m..-4:00 p.m., Sat.-Sun.

**ELIGIBILITY:** Physician referral for nursing care; ability to live independently with minimal supervision for assisted living

**AREA SERVED:** Primarily Sussex County

**OBTAINING SERVICE:** Call for information (Pat Jimenez)

**FEES:** Vary by service

## SEAMEN'S CENTER OF WILMINGTON, INC.

**Port of Wilmington**
**One Container Road**
**P.O. Box 405**
**Wilmington, DE 19899**
**302-575-1300**
**Fax: 302-575-0956**
**Email: seamenscenterwilmde@yahoo.com**

**PERSON IN CHARGE:** Joan Lyons, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Meets the needs of seafarers who visit the ports in Delaware by offering such items as phone cards, private phone booths, free internet access, television, movies, souvenirs, free pre-owned clothing, toiletries, pool table, snacks, guitar, free transportation, and international reading material. Provides personal, practical, and spiritual assistance; a warm welcome to ease the pain of loneliness and isolation; and offers a respite from the sea.

**HOURS OF OPERATION:** Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Building open for seafarers: 9:00 a.m.-9:00 p.m., Mon.-Fri.; 12:00 p.m.-9:00 p.m., Sat. and Sun. Facility is staffed by volunteers and does not remain open if there are no ships in port.

**ELIGIBILITY:** Center greets and assists seafarers arriving in Delaware.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information. Volunteers visit ships and inform seafarers of services.

**FEES:** None

## SEASONS OF RESPECT

**Community Services Building**
**100 West Tenth Street, Suite 1007**
**Wilmington, DE 19801**
**302-656-2122**
**Website: www.connecting-generations.org**
**Email: mainoffice@connecting-generations.org**

**PERSON IN CHARGE:** Joanna Carty, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** In-school workshop series teaching respect to 4th and 5th graders.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Varies by service

## SELLERS SENIOR CENTER, INC.

**500 Duncan Road**
**Wilmington, DE 19809**
**302-762-2050**
**Website: sellersseniorcenter.org**
**Email: sellersseniorcenter@verizon.net**

**PERSON IN CHARGE:** Linda Murphy

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides quality human services, social contacts, recreation, education, and representation for the senior citizens of our community.

**HOURS OF OPERATION:** 8:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 50 years of age and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** $25 yearly membership fee

## SENIOR EMPLOYMENT SERVICES

**Wilmington Senior Center, Inc.**
**1909 N. Market Street**
**Wilmington, DE 19802**
**302-651-3440**
**Fax: 302-651-3418**
**Website: www.wilmingtonseniorcenter.org**

**PERSON IN CHARGE:** Sandria L. Burton, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides individuals 55 years of age and older with referrals and placement into part-time or full-time jobs with local employers. The Senior Community Services Employment Program is a work experience subsidized program for low income individuals which provides counseling, job seeking skills workshops, and referrals to private sector employers. The Job Referral/Placement Program also serves persons 50 years of age who reside in New Castle County. This Unit's main function is to place workers in unsubsidized employment by acting as a broker between the job-seeker and employer.

**ELIGIBILITY:** Ages 50 and older

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## SENIOR PARTNER, INC.

**1406 King Street**
**P. O. Box 1908**
**Wilmington, DE 19899**
**302-425-4001**
**Fax: 302-425-4114**
**Website: www.seniorpartner.com**
**Email: jrrlesw@comcast.net**

**PERSON IN CHARGE:** James R. Reynolds, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Financial and healthcare management, i.e., estate administration and health care assessment/coordination by licensed health care providers. Serves as responsible party for disabled adults: guardian, POA, and/or health care agent. Bill paying services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. by appointment only

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral by self or helping professional

**FEES:** Hourly fee

## SENIOR ROLL CALL – ARE YOU OKAY

**Dover Police Department**
**400 S. Queen Street**
**Dover, DE 19901**
**302-736-7122, ext. 7826 Voice Mail**

**PERSON IN CHARGE:** M/Cpl. Gregg Hopkins

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A computer generated telephone calling system operated free of charge by the Dover Police Department, Modern Maturity Center, and Triad. Program designed for older adults, disabled persons, shut-ins who live alone, or anyone in the community who needs to be checked upon daily. System calls each enrolled subscriber every day year round at the same time. A recorded voice says "Good morning, are you okay?" If subscriber fails to answer after several tries, or if there is a busy signal several times in a row, the computer immediately notifies the police dispatcher, who sends a patrol car to check on the person. Subscriber calls the police department to stop calls when the subscriber plans to be away.

**OTHER LOCATION:** Modern Maturity Center, 1121 Forest Ave., Dover (302-734-1200), 8 a.m.-5 p.m.

**HOURS OF OPERATION:** 7:00 a.m.-12:00 noon, 7 days a week

**ELIGIBILITY:** Age 50 and older

**AREA SERVED:** Kent County, City of Dover

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral. Contact Modern Maturity Center Are You Okay Program

**FEES:** None

## SENIOR SERVICES; NEW CASTLE COUNTY DEPARTMENT OF

**Administrative Office, Department of Community Services**
**87 Read's Way, New Castle Corporate Commons**
**New Castle, DE 19720**
**302-395-5650**
**Website: www.co.new-castle.de.us**

**PERSON IN CHARGE:** Kathy A. Dilts

**STATUS:** Public

**SERVICE DESCRIPTION:** Operates one senior center open to all seniors age 55 plus conveniently located in New Castle County; transportation available; nutritious, low cost meal available at 14 locations (salad bars are also available in some sites); no charge for membership.

**LOCATIONS:**

**Senior Centers:**

- Absalom Jones Center, 310 Kiamensi Rd., Wilmington 19804 (302-998-0363)

**Nutrition Sites:**

- Brandywine Senior Center, 3301 Green St., Claymont 19703 (302-798-7534)
- C & D Senior Center, Liberty Terrace Apts., Community Room, 100 Liberty Terrace, Newark 19702 (302-323-2630)
- Chinese American Community Center, Valley and Little Baltimore, Hockessin 19707 (302-239-0432)
- DeLaWarr Senior Center, 19 Lambson Ln., New Castle 19720 (302-429-0581)
- Indo-American Association of Delaware, 113 Jupiter Rd., Newark, 19711 (302-234-0214)
- Jewish Community Center, 101 Garden of Eden Rd., Wilmington 19803 (302-478-5660)
- Mid-County Senior Center, First Regiment Rd., Wilmington 19808 (302-995-6555)
- Middletown-Odessa-Townsend Senior Center, 300 S. Scott St., Middletown 19709 (302-378-3041)
- Oak Grove Senior Center, 11 Poplar Ave., Wilmington 19805 (302-998-1897)
- Sellers Senior Center, 500 Duncan Rd., Suite A, Wilmington 19809 (302-762-2050)
- Woodlea Nutrition Site, 5500 Fairmont Dr., Wilmington 19808 (302-737-5616)

**HOURS OF OPERATION:** 9:00 A.M.–3:00 P.M.

**ELIGIBILITY:** Ages 60 plus

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## SEPTIC REHABILITATION LOAN PROGRAM; DIVISION OF WATER RESOURCES (DNREC)

**Weyandt Building**
**5 East Reed Street, Suite 200**
**Dover, DE 19901**
**302-739-9941**
**Website: www.dnrec.state.de.us**
**Email: carla.gibbs@state.de.us**

**PERSON IN CHARGE:** Carla Gibbs, Property and Loan Management Officer

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a source of low interest financing for repairing or replacing failing septic systems or cesspools.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Income guidelines and ability to repay the loan

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment, email

**FEES:** Credit fee $15.40 individual, $16.05 individual with spouse, nonrefundable

## SERENITY PLACE

**327 Martin Street**
**Dover, DE 19901**
**302-674-8036**

**PERSON IN CHARGE:** William Boyles, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Structured alcohol and drug free treatment setting for males recovering from an addiction. A live in/work out supervised living environment for recovering male addicts who have successfully completed and are discharged from a more restrictive inpatient and/or residential treatment program. Provides employment counseling, personal assistance, budgeting and financial management assistance, and recreation. When appropriate, residents are encouraged to continue their education and are given help in connecting with services. Residents

embrace the 12-step recovery process and obtain sponsors in AA or NA fellowships.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Male addicts 18 years and over, must be able to work

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by counselor at rehab facility

**FEES:** Weekly rent is $110.

## SERVICE FOR FOREIGN BORN

**Carvel State Office Building**
**820 N. French Street, 6th Floor**
**Wilmington, DE 19801**
**302-577-8390**

**PERSON IN CHARGE:** Gladys Crespo, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information, counseling, and assistance in connection with immigration and naturalization procedures.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Provides services to those who live or work in Delaware

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call

**FEES:** None

## SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

**DHSS Campus**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**1-800-223-9074***
**Fax: 302-255-4445**

**Milford State Service Center**
**18 North Walnut Street**
**Milford, DE 19963**
**1-800-223-9074***

**University Plaza**
**Oxford Building, Suite 200**
**256 Chapman Road**
**Newark, DE 19702**
**1-800-223-9074***
***DE Aging and Disability Resource Center**
**Website: www.dhss.delaware.gov/dhss/dsaapd**

**PERSON IN CHARGE:** Bill Love, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) operates the Delaware Aging and Disability Resource Center which administers services statewide for older Delawareans, for adults with physical disabilities (aged 18 and over), and for the caregivers of these constituents. It provides assessment and case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services, either directly or through provider contracts. Among the specific services available are nutrition programs (including home-delivered meals), adult day care, personal care services, employment services, home modifications, and legal services including information on advance directives and power of attorney. DSAAPD also administers Medicaid-approved Waiver Programs for persons at home or in the community, including the Acquired Brain Injury Waiver, the Assisted Living Waiver and the Elderly and Disabled Waiver. In addition, the agency administers the Long Term Care Ombudsman of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community. Among the reference material it makes available to the public, DSAAPD publishes a Guide to Services for Older Delawareans and Persons with Disabilities which is available in hard copy and on its internet site.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## SEXUAL OFFENSE SUPPORT (S.O.S.)

**University of Delaware**
**Student Wellness Program**
**231 South College Avenue**
**Newark, DE 19716**
**Main Office: 302-831-3457; SOS Coordinator: 302-831-3465**
**Hotline: 302-831-2226**
**Fax: 302-831-6481**

**PERSON IN CHARGE:** Angela Seguin, Wellspring Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Confidential service to provide informed assistance to victims of sexual offenses and family and friends of victims. Also provides educational programs/workshops to the University and surrounding community, and support group for survivors of sexual assault.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** University students and community members; New Castle County residents

**AREA SERVED:** University of Delaware/Newark/New Castle County

**OBTAINING SERVICE:** Call Hotline (302-831-2226), ask to speak to an S.O.S. member

**FEES:** None

## SHARE FOOD PROGRAM

**2901 West Hunting Park Avenue**
**Philadelphia, PA 19129**
**215-223-2220; 1-800-595-3663**
**Website: www.sharefoodprogram.org**
**Email: info@sharefoodprogram.org**

**PERSON IN CHARGE:** Steveanna Wynn, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides affordable food packages to organizations and individuals on a monthly basis. Anyone can participate in the program for the cost of the package and two hours of volunteer service.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Open two Saturdays each month.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware, Eastern Shore of Maryland, Eastern Pennsylvania, New York, and New Jersey.

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service. Cost of package or other food items purchased.

## SHIPLEY MANOR

**2723 Shipley Road**
**Wilmington, DE 19810**
**302-479-0111**

**PERSON IN CHARGE:** Wendy Nerad, Executive Director

**STATUS:** For Profit

**SERVICE DESCRIPTION:** Rental retirement community consisting of 62 efficiency, 1 and 2 bedroom apartments, and cottages with attached 82 bed skilled/intermediate care health center, and 15 assisted living suites.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; 8:30 a.m.–8:00 p.m.

**FEES:** Yes, please call.

## SHIPLEY (ANNA C.) STATE SERVICE CENTER (DSSC, DHSS)

**350 Virginia Avenue**
**Seaford, DE 19973**
**302-628-2000**

**PERSON IN CHARGE:** Diane Thomas, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies. **Division of Public Health** - Well Child Preventative Health Services; Family Planning; Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. **Division of Family Services**; **Division of Social Services; Division of Vocational Rehabilitation**; **Department of Corrections**; **People's Place I and II**; and **Division of State Service Centers** - Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon., Tues., Fri.; 7:30 a.m.-6:00 p.m., Wed., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Seaford

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## SMYRNA STATE SERVICE CENTER (DSSC, DHSS)

**200 S. DuPont Boulevard, Suite 101**
**Smyrna, DE 19977**
**302-514-4500**

**PERSON IN CHARGE:** Kathy Bullock, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Smyrna State Service Center provides housing for the following state agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - WIC

Program; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; **Division of Medicaid and Medical Assistance**.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call or walk in

**FEES:** none

## SOAR

**405 Foulk Road**
**Wilmington, DE 19803**
**302-655-3953**
**Fax: 655-1149**

**PERSON IN CHARGE:** Valerie Marek, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** SOAR (Survivors of Abuse in Recovery), Inc. meets the need for regional clinical services to treat victims of sexual assault and abuse. Provides psychotherapy, referral, and education services to adult, adolescent, and children survivors of sexual abuse, and to their non-offending partners and family members.

**OTHER LOCATIONS:**

- Sussex Office: The Centre at Lewes, 17021 Old Orchard Road, Unit 1A, Lewes, DE 19958 (302-645-4903)
- Dover Office: 840 Walker Road, Dover, DE 19904 (302-422-3811)
- Newark Office: 523 Capitol Trail, Newark, DE 19711 (302-655-3953)

**HOURS OF OPERATION:** By appointment, including days, evenings, and weekends

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** Sliding scale, fee schedule, vary by service. Subsidies available for those who are uninsured.

## SOCIAL SECURITY ADMINISTRATION

**920 W. Basin Road,**
**Suite 200**
**New Castle, DE 19720**
**302-323-0304**

**500 W. Loockerman Street,**
**Suite 100**
**Dover, DE 19904**
**302-674-5162**

**20105 Office Circle**
**Georgetown, DE 19947**
**302-856-9620**
**Toll Free: 1-800-772-1213**
**Toll Free TTY: 1-800-325-0778**
**Website: www.socialsecurity.gov**

**101 Chesapeake Blvd., Suite A**
**Elkton, MD 21921**
**866-331-2218**

**PERSON IN CHARGE:** Loretta R. Hixenbaugh, New Castle District Manager; Sherita Deal, Dover District Manager; Laurie Stuchlik, Georgetown District Manager; Vanessa Davis, Elkton District Manager.

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers ages 70 and over; Supplementary Security Income (SSI) for ages 65 and over, blind and disabled, with limited income and resources; Medicaid determination for aged and disabled on SSI.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri. Toll free and TTY numbers operate 7:00 a.m.-7:00 p.m., Mon.-Fri. For touch-tone users, recorded information and services available 24 hours, 7 days. Have your Social Security Number handy.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or visit website for information

**FEES:** None

# SOCIAL SERVICES; DIVISION OF (DSS, DHSS)

**Herman Holloway, Sr., Campus**
**Lewis Building**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9500**
**1-800-372-2022**
**Website: http://www.dhss.delaware.gov/dhss/dss/index.html**

**PERSON IN CHARGE:** Elaine Archangelo, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Major programs include: Delaware's Temporary Assistance for Needy Families (TANF/cash assistance); Food Supplement Program; General Assistance; Child Care Subsidy; Medicaid programs for low income families and individuals and SCHIP (State Children's Health Insurance Program).

**LOCATIONS:**

**New Castle County:**

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Churchman's Corporate Center, 84 Christiana Road, Suite B, New Castle 19720 (302-395-6740)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Robscott Bldg., 153 E. Chestnut Hill Rd., Floor 2-A, Newark 19713 (302-368-6725)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)

**Kent County:**

- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

- Carroll's Plaza, 1114 S. DuPont Highway, Suite 102, Dover 19901 (302-739-4437)
- Williams State Service Center, 805 River Road., Dover 19901 (302-857-5020)
- Milford Annex, 13 S.W. Front St., Suite 105, Milford 19963 (302-424-7250)

**Sussex County:**

- Bridgeville State Service Center, 400 Mill Street, Bridgeville 19933 (302-337-8261)
- Laurel State Service Center, 31039 N. Poplar Street, Laurel 19956 (302-875-2280)
- Pyle State Service Center, 31314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, walk in, mail in, on-line through ASSIST: (https://assist.dhss.delaware.gov/PGM/ASP/SC001.asp)

**FEES:** No fees.

## SODAT-DELAWARE, COUNSELING AND EVALUATION CENTER

**625 Orange Street, 2nd Floor**
**Wilmington, DE 19801**
**SODAT: 302-656-4044**
**DERP: 302-656-2810**
**Kent and Sussex Counties: 1-800-551-6464**

**PERSON IN CHARGE:** D. Eric Saul, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** State licensed and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Provides evaluations and out-patient treatment for drug and alcohol use/

abuse, family counseling, crisis intervention, individual and group therapy, prevention education and therapeutic case management services. Administers Delaware DUI evaluation and referral program, (DERP).

**HOURS OF OPERATION:** 8:00 a.m.-9:00 p.m., Mon.-Thurs.; 8:00 a.m.-4:30 p.m., Fri.

**ELIGIBILITY:** Drug and/or alcohol abuse, program referrals, and private clients. Adult and juvenile services.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment; referrals

**FEES:** Sliding scale; medicaid. Most insurance accepted. Contracted provider for the Division of Child Mental Health Services.

## SOJOURNERS' PLACE, INC.

**2901 Northeast Boulevard**
**Wilmington, DE 19802**
**302-764-4713**
**Website: www.sojourners.org**

**PERSON IN CHARGE:** Sr. Jeanne F. Cashman, OSU, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides case management which includes: transitional housing, three meals daily, substance abuse education, GED, mental health counseling, access to vocational counseling, job training and placement, life skills, and recreational opportunities.

**HOURS OF OPERATION:** Program: 24 hours a day, 7 days a week. Appointments: 8:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless men and women over 21 willing and able to make lifestyle changes necessary for independent living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## SOMERFORD HOUSE OF NEWARK

**Somerford House**
**501 South Harmony Road**
**Newark, DE 19713-3338**
**302-266-9255**

**Somerford Place**
**4175 Ogletown Road**
**Newark, DE 19713**
**302-283-0540**

**Website: www.somerfordhousenewark.com**
**Email: sruff@5sqc.com**

**PERSON IN CHARGE:** Sue Ruff, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides private or companion suite living for individuals requiring assistance with daily needs or peace of mind. Licensed nursing medication assistance, beauty and barber services, meals and extensive activities. **Somerford Place**—specially designed assisted living services for persons with memory impairment; licensed nursing, medication assistance, beauty and barber services, secure outdoor spaces and walking paths, structured therapeutic activities, and meals.

**HOURS OF OPERATION:** 24 hour of operation/community

**ELIGIBILITY:** Assisted living for seniors

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Vary by service

## SPECIAL OLYMPICS DELAWARE

**University of Delaware**
**Newark, DE 19716-1901**
**302-831-4653**
**Website: www.SODE.org**

**546 South Bedford St., Room 2125**
**Georgetown, DE 19947**
**302-855-0546**

**PERSON IN CHARGE:** Ann Grunert, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides year-round sports training and competition programs at local, area, and state levels, as well as international every two years; official training schools for volunteers, official, event directors and coaches; and athlete instructional clinics.

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Intellectual disabilities and/or cognitive delays, ages 8 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## SPECIALIZED COMMUNITY SERVICES (DPH, DHSS)

**Division of Public Health**
**449 N. Dupont Highway**
**Dover, DE 19901**
**302-739-2787**
**Fax: 302-739-2049**

**PERSON IN CHARGE:** Kristin Wilson

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers specialized services for children from birth to age three with developmental delays. Prescribes and carries out a developmental plan for the child and family.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Birth to age 3 with developmental delays

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Referral through Child Development Watch Program

**FEES:** None

## ST. ANTHONY'S COMMUNITY CENTER

**1703 W. 10th Street**
**Wilmington, DE 19805**
**302-421-3721**
**Website: http://www.stanthonysnrctr.org**

**PERSON IN CHARGE:** Debra A. Wirt, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Programs include: licensed **Day Care Center**, 6:30 a.m.-6:00 p.m., Mon.-Fri. **After School Program** for school-age

children of working parents, dismissal until 6:00 p.m., Mon.-Fri. **Summer Day Camp** for children ages 6-12 (nine weeks, from June to August). **Multi-Purpose Senior Center**, 8:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-2:00 p.m., Sat.; Tuesday and Thursday evenings, 4:00 p.m.–8:00 p.m.: offers ceramics, hot noontime meal, recreation and social activities. Administrators of Meals on Wheels Program in New Castle County and City Fare Program in Wilmington.

**HOURS OF OPERATION:** Vary by program (see above)

**ELIGIBILITY:** Varies by service

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program.

## ST. FRANCIS HEALTHCARE SERVICES

**701 N. Clayton Streets**
**Wilmington, DE 19805-0500**
**Main Hospital Number: 302-421-4100**
**Website: www.stfrancishealthcare.org**

**PERSON IN CHARGE:** Julie A. Hester, MPM, BSN, RN, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Includes **St. Francis Hospital**, 395-bed acute care facility offering a range of diagnostic, therapeutic, rehabilitative, and community outreach services on an inpatient and outpatient basis and in the home. **St. Francis Advanced Surgical Specialists** (302-421-4290); **St. Francis Bariatric Surgery Center of Excellence** (302-421-4121); **St. Francis Home Care** (302-575-8240); **St. Francis Delaware Family Medicine** (302-654-9511); **St. Francis Family Practice at Sacred Heart Center** (302-225-7880); **St. Francis Health Hook-Up** - physician referral (302-652-LIFE or 5433); **Family Birthplace** - maternity services, childbirth education, neo-natal special care nursery (302-421-4478); **St. Francis Spine & Pain Center** – treatment for acute and chronic pain (302-575-8370); **Franciscan Care Center at Brackenville** – extended care facility (302-234-5420); **St. Francis OB/GYN Centers** (302-421-4775 & 302-658-88670; **St. Francis Women to Women OB/GYN** (302-778-2229); **North Wilmington Women's Center** (302-529-7900); **The Women's Place** (302-421-4670); **St. Francis Heart Center** (302-421-4800); **St. Francis Neurodiagnostic Sleep Center** (302-421-4500); **St. Francis Cancer Care**

**Program** (302-421-4970). **Community Outreach Programs**: **St. Clare Van** (302-575-8218); **Tiny Steps** (302-575-8040); **Center of Hope** (302-369-9370); **St. Francis Emergency Department** (302-421-4333); **Compassionate Care Hospice** (302-421-4690); **Select Specialty Hospital of Wilmington** (302-421-4545).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Those in need of health care services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or self, depending on service

**FEES:** Yes

## ST. HELENA'S PARISH SOCIAL MINISTRY

**St. Helena's Rectory**
**602 Philadelphia Pike**
**Wilmington, DE 19809**
**302-764-7545**

**PERSON IN CHARGE:** Dorothy R. Medeiros, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: emergency food; financial assistance; employment assistance; transportation to doctors, visits to bereaved and homebound; counseling concerning tenant-landlord problems; advocacy for the homeless, handicapped, hungry, and elderly; health care; furniture; sewing of baby items; and community organizing.

**HOURS OF OPERATION:** 9:00 a.m.–12:00 noon, Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** St. Helena's Parish and surrounding community and New Castle County

**OBTAINING SERVICE:** Call for information and appointment

**FEES:** None

## ST. JAMES EPISCOPAL CHURCH

**2 South Augustine Street**
**Wilmington, DE 19804-2504**
**302-994-2029**
**Email: stjamesnew@juno.com**

**PERSON IN CHARGE:** Paula Szczuka, Office Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Tutoring.

**HOURS OF OPERATION:** After school, by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information.

**FEES:** Sliding scale.

## ST. JOSEPH'S PARISH CENTER

**1012 French Street**
**Wilmington, DE 19801**
**302-658-4535**

**PERSON IN CHARGE:** John C. Frambles, O.F.M.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services include various Twelve Step Programs: NA, AA, Al-Anon, ACOA, OA; Bereavement Support Groups; Scripture Study Groups. Individual counseling for alcohol and substance abuse.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend hours available for groups such as NA, AA, Bereavement

**ELIGIBILITY:** Open to adults

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

## ST. PATRICK'S CENTER, INC.

**107 E. 14th Street**
**Wilmington, DE 19801**
**302-652-6219**

**PERSON IN CHARGE:** William J. Kooser, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Recreation Programs** - arts and crafts, cards and games, pool, trips and excursions. **Social Services** - assistance with personal problems, clothing bank, emergency food assistance. **Transportation** - to and from the Center, medical appointments, and grocery. **Nutrition Program** - lunch, breakfast, and Grocery Distribution.

**HOURS OF OPERATION:** 8:00 a.m.-3:30 p.m., Mon.-Fri.; 8:00 a.m.-1:00 p.m., Sat.; 11:00 a.m.-3:00 p.m., Sun.

**ELIGIBILITY:** Ages 55 and over for most programs; ages 60 and over (or spouse of any age) for meals. No age limit for food assistance, Grocery Distribution Program.

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals, clothing and Grocery Distribution Program

## ST. PATRICK'S HOUSE, INC.

**115 E. 14th Street**
**Wilmington, DE 19801**
**302-652-0743**

**PERSON IN CHARGE:** Rev. Cornelius J. Breslin, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Congregate independent living facility (no live-in administrator). Each resident has a private bedroom with sink. Each resident assumes responsibility for his/her own room, laundry, and the day to day operation of the house. Schedule is coordinated at a weekly house meeting.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact Father Cornelius J. Breslin for an application

**FEES:** Room and board: $300 per month

## STATE SERVICE CENTERS; DIVISION OF (DSSC, DHSS)

**Herman M. Holloway, Sr. Campus**
**Charles H. Debnam Building**
**101 Debnam Drive**
**New Castle, DE 19720**
**302-255-9675**
**Fax: 302-255-4465**

**PERSON IN CHARGE:** Anne M. Farley, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers multi-service facilities in which various state and private agencies are collocated, with the goal of providing one-stop centers for meeting human service needs. The following programs are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Medical Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family, and Family Visitation Centers; Office of Community Services, including Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund; Community Services Block Grant; State Office of Volunteerism, including the Foster Grandparent Program, RSVP Program, State Volunteer Resource Center, and AmeriCorps. The Division also publishes the ***Directory of Human Services for Delaware***.

**LOCATIONS:**

**New Castle County:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302-378-5770)
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)
- Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711

(302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)

**Kent County:**
- James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-739-5301)
- Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex – 302-424-7230)
- Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)

**Sussex County:**
- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)
- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-9501)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri. (evening hours vary by location)

**ELIGIBILITY:** Variable

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, referral or by appointment

**FEES:** Vary by program. None for most services.

## STATEWIDE PROGRAMS FOR DEAF AND HARD OF HEARING CHILDREN

**620 E. Chestnut Hill Road**
**Newark, DE 19713**
**302-454-2301 X331 (V)**
**Fax: 302-454-2497**
**Website: dedhh.org/statewide-programs/for-the-deaf-and-hard-of-hearing**
**E-Mail: fredricksont@christina.k12.de.us**

**PERSON IN CHARGE:** Tina Frederickson, Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** A unique agency that collaborates with families, districts, and other service agencies to provide expertise and support to augment the linguistic, cognitive, and academic development in deaf/hard of hearing children birth to 21.

**HOURS OF OPERATION:** 7:30 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Birth through age 21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## STEHM, INC.

**602 Philadelphia Pike**
**Wilmington, DE 19809**
**302-429-0580**
**Fax: 302-655-6461**
**Email: mhouse12@verizon.net**

**PERSON IN CHARGE:** Deborah McDowell, House Administrator; Sherry Stirk, Case Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Martha House I and II** provides a home and programs to help transition women and women with children from homelessness to self-sufficiency. Once accepted to Martha House, the program addresses many of the clients' needs. **STEHM, Motel Ministry** provides short term emergency shelter by way of a weekly motel voucher to individuals in need. This service is widely used throughout the state.

**HOURS OF OPERATION:** Mon.–Fri., 9:00 a.m.–12:00 p.m. Evening hours available upon request for Martha House interviews. Motel Ministry (302-429-0580): 9:00 a.m.-12:00 noon, Tues. and Thurs.

**ELIGIBILITY:** Referral required

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by Social Worker, Case Worker, Counselor. Call for appointment.

**FEES:** None

## STOCKLEY CENTER (DDDS, DHSS)

**26351 Patriots Way**
**Georgetown, DE 19947**
**302-933-3000**
**Website: www.dhss.delaware.gov/dhss/ddds/**

**PERSON IN CHARGE:** Adele Mears Wemlinger, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Habilitative training, health care, family service, and residential services for persons with mental retardation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Persons with mental retardation and developmental disabilities (per Division criteria)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral through Intake Committee (302-744-4559)

**FEES:** Yes

## STONEGATES

**4031 Kennett Pike**
**Greenville, DE 19807**
**302-658-6200**
**Website: www.stonegates.com**

**PERSON IN CHARGE:** Kathy Neylan, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Condominium retirement community with a 49 bed skilled health care center offering meals, utilities, full activity program,

maid and linen service, and transportation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Call for information

**AREA SERVED:** Wilmington and Greenville

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Yes

## SUBSTANCE ABUSE AND MENTAL HEALTH; DIVISION OF (DSAMH, DHSS)

**1901 N. DuPont Highway, Main Administration Building**
**New Castle, DE 19720**
**302-255-9399**
**Website: http://dhss.delaware.gov/dsamh**

**24/7 Mobile Psychiatric Crisis Intervention Service**
**New Castle County: 302-577-2484**
**Statewide: 1-800-652-2929**
**Gambling Hotline: 1-888-850-8888**

**PERSON IN CHARGE:** Kevin A. Huckshorn, RN, MSN, CADC, Director

**STATUS:** Public

**SERVICE DESCRIPTION:**

- Provides funding and support for prevention and treatment services to anyone 18 and over with substance use, mental health and/or problem gambling conditions.
- Services including, but not limited to, information referral, assistance obtaining entitlements and access to community providers.
- 24/7 Mobile Psychiatric Crisis Intervention Services
- Psychiatric Evaluation and Treatment
- Short- and Long-Term group and individual counseling
- Medication Management
- Ambulatory Detoxification
- Services for anyone with compulsive gambling conditions.
- Intensive outpatient treatment/Day treatment
- Residential/Inpatient treatment
- Case management

## SUBSTANCE ABUSE SERVICES

### LOCATIONS:

**Eligibility & Enrollment Unit (EEU):**

- Fernhook Bldg., DHSS Campus, 14 Central Ave., New Castle 19720 (302-255-9460). Reviews and authorizes client placement in residential treatment and outpatient treatment.

**Detoxification Services:**

- NorthEast Treatment Center, 3315 Kirkwood Hwy., Wilmington 19804 (302-691-0140)

**Outpatient Programs (Provides assessment and evaluation for all levels of care):**

**New Castle County:**

- Brandywine Counseling, Wilmington 19805 (302-472-0381)
- Connections Community Support Programs, Inc. (866-477-5345)

**Kent County:**

- Connections Community Support Programs, Inc. (866-477-5345)
- Kent County Counseling Center, Dover 19901 (302-735-7790)

**Sussex County:**

- Sussex County Counseling Services, Georgetown, 19947 (302-854-0172)
- Thresholds (302-856-1835)

**Prevention, Information and Education:**

A variety of services are offered throughout the State. Call 302-255-4722 for specific services and locations.

**Specialized Case Management for Criminal Justice Clients involved in the Drug Courts:**

- Treatment Access Center, 801 S. Harrison St., Wilmington, 19805 (302-577-2711)

## MENTAL HEALTH SERVICES

### LOCATIONS:

**Inpatient Services:**

- Delaware Psychiatric Center, 1901 N. DuPont Hwy., New Castle 19720 (302-255-2700)

Outpatient Programs (provides evaluation and intake for all mental health services except for inpatient services provided by Delaware Psychiatric Center)

Community Mental Health Center Sites:

- New Castle County: 1906 Maryland Avenue, Wilmington (302-778-6900)
- Kent County: Williams State Service Center, 805 River Road, Dover (302-857-5060)
- Sussex County: Georgetown State Service Center, 546 S. Bedford Street, Georgetown, (302-856-5490)

Each clinic is open weekdays 8:00 a.m. to 4:30 p.m. and until 7:00 p.m. on Wednesdays.

**CRISIS/EMERGENCY SERVICES (provides 24-hour services)**

24/7 Mobile Psychiatric Crisis Intervention Services:
New Castle County: 302-577-2484
Statewide: 1-800-652-2929

**GAMBLING PREVENTION AND TREATMENT SERVICES**

**LOCATION:** Delaware Council on Gambling Problems, 100 W. 10th St., Suite 303, Wilmington 19801 (302-655-3261; 24-hour hotline 1-888-850-8888)

**CONSUMER RELATIONS**

**LOCATION:** Office of Consumer Relations, Division of Substance Abuse and Mental Health, Herman Holloway, Sr. DHSS Campus, 1901 N. DuPont Hwy., New Castle, 19720 (302-255-9421).

**HOURS OF OPERATION**: Administrative offices are open Mon.-Fri., 8:00 a.m.-4:30 p.m. Hours for services vary by program.

**ELIGIBILITY:** Eligibility and enrollment are determined based on individual needs including history, supports, hospitalizations and ability to perform activities of daily living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Persons interested in receiving services should call the Eligibility and Enrollment Unit at 302-255-9548 or visit www.dhss.delaware.gov/dsamh to download an application.

**FEES**: Vary by program. No one denied due to inability to pay.

## SUNDAY BREAKFAST MISSION

**P.O. Box 352**
**110 N. Poplar Street**
**Wilmington, DE 19899**
**302-652-8314**
**24 hours: 302-656-8542**
**Website: www.sundaybreakfastmission.org**

**PERSON IN CHARGE:** Rev. Thomas J. Laymon, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Providing shelter for homeless men, women, and families, free long-term residential treatment for men and women, hot meals for anyone, and free food, clothing, and furniture for needy families, mission legal aid clinic.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Homeless men, women, and families

**AREA SERVED:** Delmarva

**OBTAINING SERVICE:** Walk in

**FEES:** None

## SUPPORTING KIDDS: THE CENTER FOR GRIEVING CHILDREN AND THEIR FAMILIES

**1213 Old Lancaster Pike**
**Hockessin, DE 19707**
**235-5544**
**Website: www.supportingkidds.org**

**PERSON IN CHARGE:** Stephanie Traynor, Psy.D., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers support, education, consultation, and therapy for grieving children, their families, and the larger communities in which they live. Services include: **Supporting Kidds Survival Kit** for families which includes written information about children and grief that can be used right away. **Supporting Kidds' School Survival Kit** which helps school communities respond to a death in a sensitive, organized manner. **Healing Pathways** grief support group program for children ages 5-18 and their caregivers. **Guiding Pathways**, a range of consultation, assessment, and therapy services for children and their families. A **lending**

**library** is available. **Consultation** services are also offered for professionals who may come into contact with grieving children. **Referral and information** services also provided.

**HOURS OF OPERATION:** Office hours: 9:00 a.m.–5:00 p.m. Program and Therapy Hours: 9:00 a.m.–9:30 p.m. by appointment.

**ELIGIBILITY:** Grieving children of all ages and their families

**AREA SERVED:** New Castle County and surrounding vicinities, including Pennsylvania, Maryland, and New Jersey.

**OBTAINING SERVICE:** Call for information and application form

**FEES:** A small fee for support programs, scholarships available; fees for consultations, assessments, and therapy, sliding scale available.

## SUSSEX BOOT CAMP

**Hwy. 113, P.O. Box 500**
**Georgetown, DE 19947**
**302-856-5287**
**Fax: 302-856-5972**

**PERSON IN CHARGE:** Major Melvin Hennessy, Boot Camp Commander

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Six month military type program of incarceration voluntarily agreed to by participant in which rehabilitation, education, and behavior modification are stressed, culminating in graduation upon successful completion of program with continued management and follow-up care from other law enforcement agencies/treatment programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Adult, 18 years or older

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Commitment by a judge from Family or Superior Court

**FEES:** None

## SUSSEX COMMUNITY CRISIS HOUSING SERVICES, INC.

**Main Office**
**204 East North Street**
**Georgetown, DE 19947**
**302-856-7524**
**Website: www.scchsinc.org**
**Email: mtmorole@comcost.net**

**PERSON IN CHARGE:** Marie T. Morole, Executive Director

**STATUS:** Non- profit

**SERVICE DESCRIPTION: Northport:** Transitional housing project for homeless women and children. **Crisis House:** Emergency shelter. **SJK House:** Transitional housing for 2-parent families.

**OTHER LOCATION:** Crisis House, 110 N. Railroad Ave., Georgetown 19947 (302-856-2246); SJK House, 211 Rosa St., Georgetown, DE 19947

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY: Northport/SJK House:** Limited to referrals from Sussex County Homeless Shelters and other service providers. **Crisis House:** Homeless.

**AREA SERVED: Northport:** Primarily Sussex County. **Crisis House:** Sussex County primarily; however, referrals accepted from New Castle and Kent counties also.

**OBTAINING SERVICE: Northport:** Call 302-856-7524 or 302-856-2246. **Crisis House:** Agency or self-referral accepted at any time (302-856-2246).

**FEES: Northport:** Rent below fair-market value. **SJK House:** Rent below fair-market value. **Crisis House:** None.

## SUSSEX COUNTY COMMUNITY DEVELOPMENT & HOUSING DIVISION

**Sussex County Administrative Offices (West Complex)**
**22215 DuPont Blvd.**
**Georgetown, DE 19947**
**302-855-7777**

**PERSON IN CHARGE:** William C. Lecates, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Sussex County Community Development Block Grant Program** provides annual grants to finance housing rehabilitation, community facilities, and public works improvements which serve low and moderate income in Sussex County. **Housing Preservation Grant Program** provides annual grants to finance housing rehabilitation for low and moderate income in Sussex County. **Housing Rehabilitation Loan Program** provides home improvement loans to owner-occupants or landlords interested in rehabilitating their properties. Loans, up to a maximum value of $25,000 per unit are made at a 3% interest rate for a term up to 15 years.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low to moderate income level homeowners

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## SUSSEX COUNTY DEPARTMENT OF LIBRARIES

**P.O. Box 589**
**Georgetown, DE 19947**
**302-855-7890**
**Website: http//www.Sussexlib.de.us**

**PERSON IN CHARGE:** Carol H. Fitzgerald, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides books and other materials such as videos, audiocassettes, CDs, magazines, newspapers, and books on tape. Other services include information, programs for children and adults, tax forms, tours, display cases, literacy tutoring, and outreach to nursing homes and daycare centers. Not all libraries offer all services. Internet access to registered patrons.

**HOURS OF OPERATION:** Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.; branch hours vary

**Sussex County Public Libraries:**

- Bridgeville, 600 South Cannon Street (302-337-7401)
- Delmar, 101 North Bi-State Boulevard (302-846-9894)
- Frankford, 8 Main Street (302-732-9351)
- Georgetown, 123 West Pine Street (302-856-7958)

- Greenwood, Mill Street (302-349-5309)
- Laurel, 6 E. Fourth Street (302-875-3184)
- Lewes, 111 Adams Avenue (302-645-2733)
- Milford, 11 S. E. Front Street (302-422-8996)
- Millsboro, 203 Main Street (302-934-8743)
- Milton, 121 Union Street (302-684-8856)
- Rehoboth Beach, 226 Rehoboth Avenue (302-227-8044)
- Seaford, 600 North Market Street Ext. (302-629-2524)
- Selbyville, 11 Main & McCabe Street (302-436-8195)
- South Coastal, 43 Kent Avenue, Bethany Beach (302-539-5231)
- Bookmobile, P.O. Box 589, Georgetown (302-855-7890)

**ELIGIBILITY:** Open to all residents and property owners with proper identification; In-house use and information available to all.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service and location

## SUSSEX COUNTY HABITAT FOR HUMANITY

**206 Academy Street**
**Georgetown, DE 19947**
**302-855-1153**
**Website: www.sussexcountyhabitat.org**
**Email: info@sussexcountyhabitat.org**

**PERSON IN CHARGE:** Kevin J. Gilmore

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Builds houses for persons in need of simple, decent housing, in partnership with the homeowner candidate, civic organizations, churches, businesses, and others.

**ELIGIBILITY:** Persons/families living in substandard housing, income between 25-50% of median for county, willing to partner to help build own house and others.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Send name, address, phone, and email, if any, to P.O. Box 759, Georgetown, DE 19947 or contact office.

**FEES:** Fee for credit check; houses sold to applicants for no-interest mortgage.

## SUSSEX COUNTY OPPORTUNITY PROGRAM IN EDUCATION (S.C.O.P.E.)

**North Site:**
**P.O. Box 927**
**Bridgeville, DE 19933**
**302-337-7501**
**Fax: 302-337-3361**

**South Site:**
**33576 Wilgus Cemetery Road**
**Frankford, DE 19945**
**302-436-9085**
**Fax: 302-436-9087**

**PERSON IN CHARGE:** Barry Connors, Program Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides an environment and an opportunity in the Woodbridge School District for at-risk students to experience success, hopefully causing them to modify or change behavior in ways socially and educationally acceptable. Provides students with an academic skills program in the core subject areas of language arts, social studies, mathematics, and science. Physical education, health, art/music, life skills, and work readiness classes are also offered.

**HOURS OF OPERATION:** Mon.-Fri., 8:00 a.m.-3:30 p.m.

**ELIGIBILITY:** Students ages 12-18

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information, referral by home school.

**FEES:** None

## SUSSEX COUNTY ORTHOPEDIC PROGRAMS

**1 Delaware Place Central Annex**
**Seaford, DE 19973**
**302-629-4587**
**Website: www.seaford.k12.de.us/oh/**

**PERSON IN CHARGE:** Dr. Robin Andrus

**STATUS:** Public (Special School)

**SERVICE DESCRIPTION:** Provides individual educational plans and related services (physical therapy, speech therapy, occupational therapy), nursing services and transportation in inclusive settings.

**HOURS OF OPERATION:** 8:05 a.m.-3:05 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-21, physically impaired and other disabilities

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Referral by the District IEP T

**FEES:** None

## SUSSEX PREGNANCY CARE CENTER, INC.

**5 Burger King Drive**
**Georgetown, DE 19947**
**302-856-4344**
**Website: www.sussexpregnancy.com**

**PERSON IN CHARGE:** Rita Denney, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides pregnancy related services through a trained volunteer staff. Services include: pregnancy test; sonogram verification of pregnancy test; maternity and baby clothes; baby furniture; Caring Hearts Support Program with educational component; housing referral; counseling and mentoring support; and referrals to other agencies as requested, material assistance, fatherhood program, parenting and childbirth classes.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Thurs.; 24-hour helpline, Mon. – Thurs.; flexible times can be scheduled by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County and other local communities

**OBTAINING SERVICE:** Appointment preferred, but not necessary

**FEES:** None

## SUSSEX TECH – ADULT EDUCATION DIVISION

**P. O. Box 351**
**17099 County Seat Highway**
**Georgetown, DE 19947**
**302-856-9035**
**Website: www.SussexTechTraining.net**

**PERSON IN CHARGE:** John H. Kreitzer, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a wide variety of educational and training services including James H. Groves Adult High School, GED, apprenticeship training programs in seven technical areas, plus certificate programs in computer training, medical support professions, nursing assistants, and other career building training programs, including solar/wind energy and weatherization.

**HOURS OF OPERATION:** 8:30 a.m.-9:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** Vary by service

## SUSSEX-TECHNICAL SCHOOL DISTRICT; SUSSEX COUNTY

**P.O. Box 351**
**Route 9**
**Georgetown, DE 19947**
**Website: www.sussexvt.k12.de.us**

**PERSON IN CHARGE:** Dr. Allen F. Lathbury, Superintendent

**STATUS:** Public

**SERVICE DESCRIPTION:** **Sussex Technical High School**: full-time vocational-technical high school. Areas of instruction include construction, electronics, graphic arts, auto/transportation technology, media broadcasting, allied/professional health service occupations, environmental, cosmetology, computer technology, child care/early childhood development, and criminal justice. All academic courses are taught to satisfy requirements for high school graduation. **James H. Groves High School and Adult Education** provides adult educational offerings to enable completion of high school diplomas. GED services are also provided. Extensive training program offered at Sussex Technical High School as well as on-site at business organizations throughout Sussex County. Trade extension and apprenticeship training, and certificate programs are also offered. Unemployed and under-employed individuals are served through JTPA. **Sussex Tech Adult Education Program** offers the following educational services: ABE/GED classes, James H. Groves Adult High School Classes, Apprenticeship Training, Certificate Programs, Computer Training, Work

Force Investment Act classes for un/under employed.

**HOURS OF OPERATION:** 8:00 a.m.-3:30 p.m., Mon.-Fri. (S.T.H.S.); 8:00 a.m.-10:00 p.m., Mon.-Thurs. (Adult Education); selected weekend course programming

**ELIGIBILITY:** High school students for day classes; adults – open enrollment. Eligibility assessments apply for some programs.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information: 302-856-0961 (S.T.H.S.); 302-856-9035 (Adult Education)

**FEES:** Adult courses only

## TELAMON CORPORATION

**26351 Patriot's Way**
**Georgetown, DE 19947**
**302-934-1642**
**Website: www.telamon.org**
**Email: drizek@telamon.org**

**PERSON IN CHARGE:** Doris Rizek, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Headstart services for low income children ages 0-5. Extended day care also provided.

**HOURS OF OPERATION:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 130% of Federal Poverty Guidelines

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Walk in or referral

**FEES:** Headstart: none; Extended day care: POC or private pay.

## TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – SUSSEX COUNTY

**Stockley Center W-3**
**26351 Patriots Way**
**Georgetown, DE 19947**
**302-934-1642, Ext. 17**
**Angela Garrison – Center Director**

**Stockley Center W-2**
**26351 Patriots Way**
**Georgetown, DE 19947**
**302-934-1642, Ext. 27**
**Nichole Smith – Center Director**

**Annex Head Start**
**308 North Railroad Avenue**
**Georgetown, DE 19947**
**302-855-0325**
**Nichole Smith – Center Director**

**Belltown Head Start**
**17584 Stingey Lane**
**Lewes, DE 19958**
**302-644-6975**
**Angela Garrison – Center Director**

**Laurel Head Start**
**30125 Discount Land Road**
**Laurel, DE 19956**
**302-875-7718**
**Selina Houston – Center Director**

**Seaford Head Start**
**517 Bridgeville Highway**
**Seaford, DE 19973**
**302-629-5557**
**Selina Houston – Center Director**

**Laverty Lane Head Start**
**2 Laverty Lane**
**Bridgeville, DE 19933**
**302-337-2285**
**Cindy Vonville – Center Director**

**Milford Head Start**
**518 N. Church Street**
**Milford, DE 19963**
**302-424-2334**
**Maria Pineyro – Center Director**

**Website: www.telamon.org**

**PERSON IN CHARGE:** Mary Akins, Regional Coordinator for Sussex County (302-629-5557, Ext. 12)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Head Start, Early head Start, and ECAP services are for low income children; free meals, transportation, field trips, educational environment, health/mental health services, and disabilities services are provided.

**HOURS OF OPERATION:** 8:00 a.m.-12:00 p.m., a.m. sessions; 12:00 p.m.-4:00 p.m. –p.m. sessions; 7:00 a.m.-5:00 p.m. – full day sessions.

**ELIGIBILITY:** Early Head Start—0-3 years; Head Start—3-5 years of age; ECAP children must be 4 years of age by August 31.

**AREA SERVED:** Bridgeville, Georgetown, Laurel, Lewes, Milford, and Seaford

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral by outside agencies

**FEES:** Sliding scale

## TELAMON CORPORATION – HEAD START PROGRAMS – KENT COUNTY

**State Office**
**204 Georges Alley**
**Smyrna, DE 19977**
**302-659-5092**
**Fax: 302-659-5106**

**PERSON IN CHARGE:** Doris Rizek, Head Start State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a comprehensive, developmentally appropriate preschool program for low income families that addresses education, health, nutrition, social service needs, and parent involvement.

**OTHER LOCATIONS:**

- Colonial Gardens, 1000 Hayes Drive, Dover 19901 (302-741-2490) Fax: 302-741-2499
- Smyrna Head Start, 204 Georges Alley, Smyrna 19977 (302-653-5499); Fax: 302-653-3862
- Harrington Head Start Center, 112 East Street, Harrington, DE 19952 (302-398-9196) Fax: 302-398-9252
- White Oak Center, 195 Willis Road, Dover, DE 19901, (302-736-5933) Fax: 302-736-5932

**HOURS OF OPERATION:**

**White Oak, Colonial Gardens, Smyrna Head Start and Harrington:** 8:00 a.m.-4:00 p.m., Mon.-Fri.; **Wrap around services at White Oak, Colonial Gardens Head Start, and Harrington:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 3-5

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral, walk in

**FEES:** No fees for part day programs, wrap around service fees are $85 weekly

## TELEPHONE REASSURANCE PROGRAM

**St. Patrick's Center, Inc.**
**107 East 14 Street**
**Wilmington, DE 19801**
**302-652-6219**
**www.contactlifeline.org**

**Contact Lifeline**
**P.O. Box 9525**
**Wilmington, DE 19809**
**302-761-9800**

**PERSON IN CHARGE:** St. Patrick's Center, Inc. – Penny Harbin, Director; Contact Lifeline – Elizabeth McCourt

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a phone call on a regular basis to the home of client by trained telephone worker; gets help if there are any special needs or problems; contacts neighbor or relative if phone is not answered.

**HOURS OF OPERATION:** St. Patrick's: 10:00 a.m.-2:00 p.m., Mon.-Fri.; Contact Lifeline: 8:30 a.m.–6:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 60 and over, living alone and homebound, with little or no social contact, or those in need of daily reassurance

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## TERRY CHILDREN'S PSYCHIATRIC CENTER (DCMH, DSCYF)

**10 Central Avenue**
**New Castle, DE 19720**
**302-577-4270**

**PERSON IN CHARGE:** Thomas L. Olson, Ph.D.

**STATUS:** Public

**SERVICE DESCRIPTION: Crisis Services:** A unique approach to crisis intervention and system stabilization as an alternative to psychiatric hospitalization, involving: **Crisis Beds**, short-term stay (up to three days) at the Terry Center to provide safety and respite, and intensive therapy for child and family. **Residential Treatment Center (RTC):** An intensive service for patients who require a therapeutic milieu outside the home. Treatment includes individual, group, family therapy, special education, and in-home and in-community interventions. **The Day Program:** Serves

children having difficulty functioning within the social setting of the public school. Provides continued classroom education while also providing intensive individual, group, and family therapy; and in-school and in-community interventions. **Intensive Outpatient Service:** Available for those children who require more intensive and flexible services than typical outpatient programs prvide.

**HOURS OF OPERATION:** 24 hours/7 days a week

**ELIGIBILITY:** Emotionally disturbed children 14 and under (RTC and Day Program); eligibility for Crisis Stabilization, children ages 6-17.

**AREA SERVED:** Statewide for RTC; north of canal for all other services

**OBTAINING SERVICE:** Emergency referrals: 302-633-5128 (North of Canal); Non-emergency referrals: 1-800-722-7710

**FEES:** Medicaid or Uninsured

## THE AMERICAN LEGION

**Department Service Office:**
**1601 Kirkwood Highway**
**Wilmington, DE 19805**
**302-998-9448**
**Website: www.delegion.org**

**The American Legion**
**State of Delaware Headquarters**
**PO Box 930**
**Seaford, DE 19973-0930**

**PERSON IN CHARGE:** Robert C. McBride, Department Service Officer; Richard J. Santos, Department Adjutant

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides assistance with claims before the Veterans Administration (VA), more formally known as The Department of Veterans Affairs; trained Service Officer or Assistant Service Officer provides advice and assistance on such claims, from initiation through appellate process. Operates and/or monitors the following programs within the State of Delaware; Boys' State Program; Trooper Youth Week; School Awards; Oratorical Contest; National and State legislative priorities for veterans and their families. May be able to provide assistance with: VA medical options; limited assistance with discharge upgrade. Operates primarily through individual posts in all Delaware Counties. Membership information available at all locations.

**LOCATIONS:** 27 posts statewide and mailing addresses

**New Castle County:**

- Delaware Post 1, 31 Whitehall Circle, Wilmington 19808

- J. Allison O'Daniel Post 10, P.O. Box 7504, Newark 19714
- Brandywine Post 12, 1237 N. Heald Street, Wilmington 19802
- Robert L. Taylor Post 13, P.O. Box 277, Delaware City 19706
- Richard C. DuPont Post 18, P.O. Box 59, Claymont 19703
- Laurence Roberts Post 21, 2336 Lighthouse Lane, Wilmington 19810
- Middletown Post 25, P.O. Box 70, Middletown 19709
- Charles E. Durney Post 27, 1604 Lancaster Avenue, Wilmington 19805
- First State Post 29, P.O. Box 3099, Wilmington 19808
- Joseph B. Stahl Post 30, 3 East Jackson Avenue, New Castle 19720

**Kent County:**

- Walter L. Fox Post 2, 835 Bay Road, Dover 19901
- Milford Post 3, P.O. Box 124, Milford 19963
- Calloway-Kemp-Raughley-Tee Post 7, 17448 S. DuPont Highway, Harrington 19952
- David C. Harrison Post 14, P.O. Box 345, Smyrna 19977

**Sussex County:**

- Henlopen Post 5, 300 King Charles Avenue, Rehoboth Beach 19971
- Nanticoke Post 6, P.O. Box 781, Seaford 19973
- Sussex Post 8, P.O. Box 387, Georgetown 19947
- Diamond State Post 11, 35689 Airport Road, Rehoboth Beach 19971
- Glen Rayne Post 15, 104 N. 2nd Street, Delmar 19940
- William T. Spooner Post 17, P.O. Box 5, Lewes 19958
- Laurel Post 19, P.O. Box 328, Laurel 19956
- Milton Post 20, 105 Bay Road, Milton 19968
- Indian River Post 22, P.O. Box 456, Millsboro 19966
- Dagsboro Post 24, P.O. Box 248, Dagsboro 19939
- Oak Orchard/Riverdale Post 28, 31768 Legion Road, Millsboro 19966
- Prattis-DeShields Post 37, 24187 Concord Pond Road, Seaford 19973
- Selbyville Post 39, 35097 Lighthouse Road, Selbyville 19973

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri. (except Federal/State holidays)

**ELIGIBILITY:** Honorably Discharged and/or Separated Military Veterans

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** For VA related issues, contact Department Service Office. Service Officer runs Outreach Program on Fridays to Post certain post locations, call fpr schedule. For general inquiries, contact Department HQ. For membership inquiries, contact local post or Department HQ.

**FEES:** None

## THE ANTONIAN

**1701 West 10th Street**
**Wilmington, DE 19805**
302-421-3758

**PERSON IN CHARGE:** Debra Wirt, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Senior citizen retirement facility with 136 one bedroom apartments. Services include Mass and recreational programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ambulatory and ages 62 and over. Income limits: $27,450 for 1 person; $31,350 for 2 people.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** No

## THE ARC OF DELAWARE

**State Headquarters**
**2 South Augustine Street**
**Suite B**
**Wilmington, DE 19804**
**302-996-9400**

**Kent County Office**
**Loockerman and Federal Streets**
**P.O. Box 562**
**Dover, DE 19903-0562**
**302-736-6140**

**Website: www.arcde.org**

**PERSON IN CHARGE:** Judith Goratos, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Statewide advocacy agency for citizens with intellectual disabilities; also provides direct services. Offers case advocacy services to help individuals access available resources; case management services; and employment and training to encourage employers to provide competitive employment opportunities to job-ready persons with intellectual disabilities. Develops housing for individuals with intellectual disabilities in conjunction with the Division of Developmental Disabilities Services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional, agency, or self

**FEES:** None

## THE BIRTH CENTER: HOLISTIC WOMEN'S HEALTH CARE L.L.C.

**1508 West 7th Street**
**Wilmington, DE 19805**
**302-658-2229**
**Website: www.thebirthcenter.com**

**PERSON IN CHARGE:** Kathleen McCarthy, C.N.M.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Birthing center provides professional staff and warm, supportive atmosphere. Prenatal visits, stress education, and preparation, enabling couples to accept responsibilities for making informed decisions about their birth. Delivery managed by a nurse-midwife. Early discharge within 12 hours after birth with postpartum home visit by registered nurse. Also provides well woman health care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Any woman interested in natural childbirth and determined, by the Birth Center, to be low-risk. Women interested in holistic women's health care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes. Insurance accepted.

## THE CHRISTIAN STOREHOUSE

**Mitchell Street at Old Landing Road**
**P. O. Box 239**
**Millsboro, DE 19966**
**302-934-8151**
**Fax: 302-934-8189**

**PERSON IN CHARGE:** Steven Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Operate as a thrift store. Donates clothes, furniture, appliances, food, housewares, etc., when a true need is identified. Emergency food after community pantry used and a need still exists for residents living in zip code 19966. Screen requests for financial assistance emergencies with other community resources. Court ordered community hours can be completed with us.

**HOURS OF OPERATION: Thrift Store:** 10:00 a.m.-2:00 p.m., Mon.-Sat.; **Office:** 10:00 a.m. –2:00 p.m., Mon., Wed., and Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Eastern and Southern Sussex County

**OBTAINING SERVICE:** Walk in, referral by Social Service Center, call for information

**FEES:** None

## THE CLINICAL PASTORAL COUNSELING PROGRAM OF KENT AND SUSSEX COUNTIES, INC.

**Daybreak Counseling Services**
**P. O. Box 299**
**Seaford, DE 19973**
**302-422-7021; 302-632-8842**

**PERSON IN CHARGE:** Danny Cooper, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Clinical pastoral counseling services open to individuals, couples, and families; offers support groups based on a common theme, i.e., women's group on self-esteem; volunteer staff act as friend(s) for client; pre-marriage counseling in individual sessions or group format.

**OTHER LOCATIONS:**

- St. Luke's Episcopal Church, 202 N. North St., Seaford 19973
- Dover Presbyterian Church, 54 S. State St., Dover 19901
- St. Anne's Episcopal Church, Middletown 19709
- Calvary United Methodist Church, 301 S.E. Front St., Milford 19963
- St. Polycarp's R.C. Church, 135 Ransom Lane, Smyrna 19977
- Ebenezer United Methodist Church, 525 Poly Drummond Hill Rd., Newark 19711
- Connection Community Church, 100 West Green St., Middletown 19709

**HOURS OF OPERATION:** Milford, Thursday; Seaford, Wednesday; Dover, Monday and Tuesday; Middletown, Monday and Tuesday by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Kent, Sussex and New Castle Counties

**OBTAINING SERVICE:** Referral by clergy and former and present clients, call for information, call for appointment.

**FEES:** Sliding scale

## THE COLLEGE SCHOOL

**University of Delaware**
**459 Wyoming Road**
**Newark, DE 19716**
**302-831-0222**
**Website: www.UDEL.EDU/collegeschool**

**PERSON IN CHARGE:** Jeanne E. Geddes, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Alternative educational program for children (1st-8th grade) who are experiencing learning differences; 10-11 students per class.

**HOURS OF OPERATION:** 8:30 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Children with learning differences/grades 1-8

**AREA SERVED:** Tristate area

**OBTAINING SERVICE:** Website: www.udel.edu/collegesschool

**FEES:** Yes

## THE DELAWARE KINSHIP NAVIGATOR

**A Division of Children & Families First**
**2005 Baynard Boulevard**
**Wilmington, DE 19802**
**NCC-479-1588**
**Toll Free: 1-888-546-7449**
**E-Mail: infomgr@cffde.org**
**Website:**
**http://www.dhss.delaware.gov/dhss/dsaapd/kinshipnavigator.html**

**PERSON IN CHARGE:** Debra Renz, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Delaware Kinship Navigator is an information and referral program administered by the Family & Workplace Connection, a Division of Children & Families First. The program focuses on relatives who are raising other relative's children and their needs. A Kinship Navigator specialist is available to assist caregivers in finding what is available to meet their needs and to help them access those services.

**HOURS OF OPERATION:** 8:00 A.M.-4:30 P.M., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## THE DOWN SYNDROME ASSOCIATION OF DELAWARE, INC.

**P. O. Box 747**
**Middletown, DE 19709**
**302-995-1004**
**Website: www.DSAdelaware.org**

**PERSON IN CHARGE:** Karen Marsh, President

**STATUS:** Non-profit 501(c) 3

**SERVICE DESCRIPTION:** Coordinates a parent's group to promote the welfare of individuals with Down Syndrome by serving as a source of support, acceptance, encouragement, and information for families, professionals and friends. Parents of newly diagnosed babies are "matched" with experienced parents. Services include social and educational meetings,

a lending library, quarterly newsletters, and e-news letters.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Open to those involved with persons who have Down Syndrome, parents and professionals encouraged.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (995-1004)

**FEES:** Free-will donations accepted

## THE ELEMENTARY WORKSHOP MONTESSORI SCHOOL

**502 Pine Street**
**Wilmington, DE 19801**
**302-656-1498**
**Email: ewmsdirector@elementaryworkshop.org**
**Website: www.elementaryworkshop.org**

**PERSON IN CHARGE:** E. McCrae Harrison, M.Ed., Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Montessori school with pre-school, kindergarten, and elementary school curriculum. Before and after school care available. Parent involvement.

**HOURS OF OPERATION:** 7:20 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 2 1/2-12

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## THE HOME OF THE BRAVE FOUNDATION

**Home of the Brave**
**6632 Sharps Road**
**Milford, DE 19963**
**302-424-1681**
**Website: www.home-of-the-brave.org/**
**Email: rjpokorny@cavtel.net**

**PERSON IN CHARGE:** Brenda L. Sullivan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides alcohol and drug free emergency and transitional shelter for all male, female, and handicapped Delaware veterans referred from Elsmere, Coatsville, and Perry Point veterans hospitals. Assists residents and clients to obtain social services, register with the Department of Labor and conduct job searches, register with veteran hospitals for care and medication, and to obtain drug and alcohol counseling. Also assists with financial management planning and reestablishing driving privileges. Provides transportation to services and locates affordable housing.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Veteran of any military service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral

**FEES:** None

## THE INTERNATIONAL MOMS CLUB

**1464 Madera Road, # N 191**
**Simi Valley, CA 93065**
**610-280-0330 (Asst. Reg. Coord. – PA/DE)**
**Website: www.momsclub.org**
**Email: momsclub@aol.com**

**PERSON IN CHARGE:** Erin Fischer, Assistant Regional Coordinator PA/DE

**STATUS:** Not for profit, 501(c)3 organization

**SERVICE DESCRIPTION:** An educational and service organization that provides support for mothers who are home during the day with their children. Coordinates activities for mothers and children, such as

playgroups; monthly meetings; Moms Night Out; visit to parks, zoos, etc.; book club; and babysitting coop, among others.

**ELIGIBILITY:** Mothers who stay home to raise their children.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by club

## THE KUTZ HOME, INC.

**704 River Road**
**Wilmington, DE 19809**
**302-764-7000**
**website: www.kutzhome.org**

**PERSON IN CHARGE:** Karen Friedman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long term care facility providing 24-hour skilled nursing care, rehabilitation therapies (O.T., P.T., and Speech), hospice care, wound care, private and semi-private rooms, Kosher meals, recreational and religious programs and social services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Adults requiring skilled or intermediate nursing care

**AREA SERVED:** Statewide and out of state

**OBTAINING SERVICE:** Contact Director of Admissions for information.

**FEES:** Yes – Medicare/Medicaid certified and private pay.

## THE LORELTON

**2200 W. 4th Street**
**Wilmington, DE 19805-3362**
**302-573-3580**
**Website: Lorelton.com**

**PERSON IN CHARGE:** Kenneth Carson, N.H.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assisted Living community offering customized care services based on the needs of an individual. Eighty-six units licensed

for assisted living. Private apartments, studios and private rooms with private bedrooms in shared suites. Wide range of services including meals, housekeeping, laundry and linen service, activities, medical and scheduled transportation, 24-hour nursing and security staff available at all times.

**HOURS OF OPERATION:** Office Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri. Manager on duty every weekend. Tours any day, including weekends and evenings; call ahead if possible.

**ELIGIBILITY:** Age 62 and older

**OBTAINING SERVICE:** Call for information

**FEES:** Fees range from $2,707.00 monthly base rate. Refundable entrance deposit of $2,000.00 required.

## THE MINISTRY OF CARING, INC.

**506 North Church Street**
**Wilmington, DE 19801**
**302-652-5523**
**Website: www.ministryofcaring.org**

**PERSON IN CHARGE:** Br. Ronald Giannone, OFM Cap., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Dedicated to serving needs of homeless and poor in and around Wilmington. **Bethany House**: 601 N. Jackson St.; permanent housing for women with special needs. **Child Care Center**: 221 N. Jackson St. Provides quality care for the infant and preschool children of homeless or working poor families, enabling parents to enter job training or obtain employment. **Distribution Center**: 1410 N. Claymont St. Provides donated clothing, household goods, and furniture to those in need. **Emmanuel Dining Room (652-3228):** Three facilities, located at 226 Walnut St., 121 N. Jackson St., and 500 Rogers Rd., provide nutritious meals daily to the hungry. Meals prepared and served on a rotating basis by over 90 churches, synagogues, and civic groups on a rotating basis. **Guardian Angel Child Care:** 1000 Wilson St.; affordable day care for working poor families. **House of Joseph**: 1328 W. 3rd St., an emergency shelter for homeless men. Intensive case management services are offered. **House of Joseph II**: 9 W. 18th St. Provides a residence for homeless people living with AIDS. Provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, access to complete medical care. **House of Joseph Transitional Residence:** 704 West St.; long term independent living and

job training/placement for formerly homeless employable men. **Il Bambino:** 903 N. Madison St.; affordable infant care program. **Job Placement Center**: 1100 Lancaster Ave. Assists the unemployed. **Mary Mother of Hope House I**: An emergency shelter at 1103 W. Eighth St. for homeless and destitute women. Supportive services provided in a caring environment designed to encourage them to achieve and maintain self-sufficiency. **Mary Mother of Hope House Transitional Residence:** A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. **Mary Mother of Hope House II and III**: Two programs (Hope House II at 121 N. Jackson St. and Hope House III at 515 N. Broom St.) provide emergency shelter for homeless women and children. Women with children and teens 18 years and under are accepted. Intensive case management services are offered. **Nazareth House Transitional Residence:** 898 Linden St. and 106 N. Broom St.; long term independent living for couples and families. **Pierre Toussaint Dental Office:** 830 Spruce St. Provides dental services to guests of the ministry's shelters and residences and to other poor and homeless residents of Delaware. Accepts referrals from other community agencies offering dental services to clients. **Samaritan Outreach:** 1410 N. Claymont St. Offers supportive services to sheltered and unsheltered homeless throughout New Castle County. Services include intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food, shelter, and personal counseling. **St. Francis Transitional Residence:** Nine-unit transitional living program offers intensive case management services for women with children who leave one of the ministry's emergency shelters and are working toward long-term self-sufficiency. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. **Maria Lorenza Longo House**: 822 Jefferson St.; supportive living for women with special needs. **St. Clare Medical Outreach**: mobile medical van providing health services via St. Francis Hospital Staff. **Padre Pio House**: long term residence for men with special needs.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Wilmington area

**OBTAINING SERVICE:** Referral by agency or self

**FEES:** Child Care programs, transitional and permanent residence programs, Pierre Toussaint Dental Office.

## THE MODERN MATURITY CENTER, INC.

**1121 Forrest Avenue**
**Dover, DE 19904**
**302-734-1200**
**Website: www.modern-maturity.org**

**PERSON IN CHARGE:** Carolyn Fredricks, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retired Senior Volunteer Program (RSVP); employment services; congregate and homebound meals; adult day services; Golden Eagle Boutique; Alzheimer's, diabetes and caregiver support groups; fitness center; care coordinator; educational and social programs; trips and tours; Hope Clinic, Lifespan Medical Services, Dynamic Physical Therapy, Lifelong Learning Center and Generations Home Health on premises. Transportation available.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs. 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over; ages 55 and over for employment and RSVP

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral, walk in

**FEES:** Fees for fitness center; some membership activities. Donation requested for meals for those over 60; fee for those under 60.

## THE PILOT SCHOOL, INC.

**100 Garden of Eden Road**
**Wilmington, DE 19803**
**302-478-1740**
**Website: familyeducation.com/de/pilotschool**

**PERSON IN CHARGE:** Kathleen Craven, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Alternative school setting for children with normal intelligence who have difficulty learning (10 month program).

**HOURS OF OPERATION:** 8:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 5-14 with learning difficulties

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Contact school for appointment

**FEES:** Yes

## THE SALVATION ARMY

**400 N. Orange Street**
**P.O. Box 308**
**Wilmington, DE 19801**
**302-656-1696 or 302-472-0700**
**Website: www.salvationarmydelaware.org**

**PERSON IN CHARGE:** Major Philip DeMichael, Delaware Regional Coordinator; Major Connie DeMichael, Associate Delaware Regional Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following programs: **Family Services** (302-472-0750): emergency financial assistance to prevent homelessness, case management services, limited emergency food and clothing, information and referral, financial counseling, assistance with prescriptions, and special holiday needs programs. **Emergency Shelter** (302-472-0754): emergency shelter and balanced meals for homeless women and women with children, and severe winter emergency response shelter for men. **Child Care Services** (302-472-0711): educationally based day and after-school care for children ages 6 weeks through 12 years. **Senior Citizens Center** (302-472-0770): senior activities and programs directed toward life enrichment, health maintenance, and continued independent living. **Recreational Community Center** (302-472-0713)**:** Educational and recreational program to give at-risk inner-city youth a safe and productive place to spend the evenings. **Adult Rehabilitation Center** (302-654-8808): designed to work with jobless and/or homeless individuals with drug and alcohol addiction problems. Males and females ages 21 and older participate in a total rehabilitation program which includes addictions support and counseling, vocational rehabilitation, and spiritual guidance. While in rehabilitation, shop skills are developed for placement back into the community. The center operates a number of thrift stores. **Developmental Disabilities and Supported Employment** (302-654-5003, New Castle County; 302-934-3730, Sussex County): Works with the developmentally disabled to provide vocational training and placement in New Castle and Sussex counties; and operates more than a dozen group homes for developmentally disabled in Sussex County.

**OTHER LOCATIONS:**

- The Salvation Army Worship and Family Service Center, 611 Forest Street, Dover 19903 (302-678-9551)
- The Salvation Army Sussex Chapel, 601 N. Dual Highway, Seaford 19973 (302-628-2020)
- The Salvation Army Wilmington Temple, 400 North Orange St., P.O. Box 308, Wilmington l9899 (302-472-0704)
- The Salvation Army Wilmington Citadel, 401 Shipley Street, Wilmington (302-422-0705)
- The Salvation Army Thrift Store, 16 W. Mount Vernon St., Smyrna 19977 (302-653-7095)
- The Salvation Army Thrift Store, 245 Elkton Rd., Newark 19711 (302-455-1636)
- The Salvation Army Thrift Store, 117 S. E. Front St., Milford 19963 (302-424-2245)

**HOURS OF OPERATION:** Emergency Assistance: 24 hours a day; Worship Centers: call for schedule; Thrift Stores: normal business hours with no Sunday hours

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Call specific program for detailed information

## THE SALVATION ARMY EARLY LEARNING CENTER

**The Salvation Army**
**400 N. Orange Street**
**PO Box 308**
**Wilmington, DE 19899**
**302-472-0711**
**Fax: 302-656-6477**
**Email: annjewell@comcast.net**

**PERSON IN CHARGE:** Kathleen Gill, Director of Children's Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Early Learning Center provides childcare for children ages 6 weeks to 12 years. The Salvation Army has a Childcare Program, an Afterschool Program, and an 8-week Summer Camp.

**HOURS OF OPERATION:** 6:45 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Infant to 12 years of age, all income levels.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk-in, call for information, call for appointment

**FEES:** Purchase of care or tuition payments

## THE SALVATION ARMY SENIOR CENTER

**102 W. 5th Street, P.O. Box 308**
**Wilmington, DE 19899**
**302-472-0770, Ext 770**

**PERSON IN CHARGE:** Ms. Sylvia P. Holden, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Program provides hot meals at breakfast and noontime, information and referral services, educational and cultural activities, recreational trips, recreational activities to foster health and social well being, and offers a caring environment that encourages active participation of members. Medical transportation services to regular participants.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information. Transportation to the Center in the City of Wilmington for members and regular active participants, call at least one day ahead.

**FEES:** Annual membership: $12.00. Donation requested for meals: City Fare Lunch, $1.50 for 60 and older; Salvation Army Breakfast, $5.00 meal ticket can be used many times until value is depleted.

## THE SHEPHERD PLACE, INC.

**1362 South Governors Avenue**
**Dover, DE 19904**
**302-678-1909**
**Fax: 302-678-4935**
**www.shepherdplace.org**

**PERSON IN CHARGE:** Lakena Hammond, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides shelter, meals, case management for length of stay (generally 30 days max), some transportation. Case management for employment, government benefits, housing and related areas. Workshops provided on wide variety of topics such as parenting, legal issues, health, employment skills, etc.

**HOURS OF OPERATION:** 7:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Women with children, single women. Wheelchair accessible.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in; referral from State Service Centers, any public/private agency; call for information

**FEES:** None

## THE WARREN L. AND CHARLES C. ALLEN, JR., CHEER COMMUNITY CENTER

**20520 Sand Hill**
**Georgetown, DE 19947**
**302-854-9500**
**Fax: 302-854-9564**

**PERSON IN CHARGE:** Arlene Littleton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Houses many services. Various programs, clubs, and activities for adults age 50+. **Fun Fitness Center:** State of the art equipment with certified trainer available by appointment. Multipurpose room available for rental to community; seats up to 400. Café (11:00 a.m.-3:00 p.m., M-F), barber and beauty shop, and game room.

**OTHER LOCATION:** Cheer Apartments, 1000 Clark Drive, Georgetown 19947 (302-856-6676)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (Administrative offices); 8:00 a.m.-4:00 p.m., Mon.-Fri. (Apartment manager's office)

**ELIGIBILITY:** Community Center: services cater to 50 and older; Apartments: 62 or older, low income, independent living

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** Vary by service

## THE WELLNESS COMMUNITY - DELAWARE

**4810 Lancaster Pike**
**Wilmington, DE 19807**
**302-995-2850**

**812 S. Bradford Street**
**Dover, DE 19904**
**302-734-0898**

**18947 John J. Williams Hwy., Suite 312**
**Rehoboth, DE 19971**
**302-227-1155**

**Website: www.wellnessdelaware.org**
**E-mail: New Castle County: cdwyer@wellnessdelaware.org**
**E-mail: Kent County: jscross@wellnessdelaware.org**
**E-mail: Sussex County: jwilkins@wellnessdelaware.org**

**PERSON IN CHARGE:** Cynthia Dwyer, Executive Director

**STATUS:** Not for Profit

**SERVICE DESCRIPTION:** Helps people with cancer and their loved ones by providing professionally led programs of emotional support, education, and hope as an integral part of conventional medical treatment. All programs free of charge.

**HOURS OF OPERATION:** New Castle County: 9:00 a.m.-8:00 p.m., Mon.-Fri.; Kent County: 9:00 a.m. - 8:00 p.m., Mon., Wed., Fri.; Sussex County: 9:00 a.m.-5:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Open; people with cancer and their family members. Children/Youth who have a loved one with cancer.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None.

## TOURETTE SYNDROME ASSOCIATION-DELAWARE CHAPTER

**431 Greenwood Drive**
**Wilmington, DE 19808**
**302-999-1916 or 610-274-2321**

**PERSON IN CHARGE:** Jean Dearlove, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parent support group, speakers, lending library, children's social activities, information about Tourette Syndrome (TS), and educational advocacy.

**OTHER LOCATIONS:** Meeting place: Aldersgate United Methodist Church, 2313 Concord Pike, Wilmington 19803

**HOURS OF OPERATION:** 7:00 p.m.-9:00 p.m., third Wednesday of the month. No meetings June, July, August, and December.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide, also open to PA, MD, and NJ residents near the Delaware borders.

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## TRINITY ALCOHOL AND DRUG PROGRAM (TRIAD)

**1004 N. Adams Street**
**Wilmington, DE 19801**
**302-655-1153**
**E-mail: diane@trinityparishde.org**

**PERSON IN CHARGE:** Diane M. Brisiel, C.A.D.C., Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, referral, and counseling on emotional, physical, and spiritual aspects of drug and alcohol abuse; facilities for AA, Al-Anon, and NA; literature on alcohol and compulsive behavior is available upon request. Visit TRIAD on Facebook for additional information.

**HOURS OF OPERATION:** Tues., Wed. and Fri. Please call for appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

# UNEMPLOYMENT INSURANCE; DIVISION OF (DOL)

**P.O. Box 9950**
**Wilmington, DE 19809-0950**
**302-761-8351**
**Information HOTLINE: 302-761-6576, 1-800-794-3032**
**Website: http:/www.delawareworks.com/division/unemployment/welcome.htm**

**PERSON IN CHARGE:** W. Thomas MacPherson, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Program is financed by taxes paid on employee wages by employers. Approximately 98% of wage and salaried workers are covered by this Federal-State system established by the Social Security Act.

**OTHER LOCATIONS:**

**New Castle County:**

- 4425 N. Market St., Fox Valley Shoppes, Wilmington 19802 (302-761-8446)
- 225 Corporate Blvd., Suite 108, The Courtyards at Pencader, Newark 19702 (302-368-6600)

**Kent County:**

- Carroll's Plaza, Suite 103, 1114 S. Dupont Hwy., Dover 19901 (302-739-5461)

**Sussex County:**

- 600 N. Dupont Hwy., Suite 205, Georgetown Professional Park, Georgetown 19947 (302-856-5611)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Must have sufficient earnings from covered employment; able and available for work and actively seeking work; must have been unemployed through no fault of his/her own; and must register with the State Division of Employment and Training.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Apply at nearest office

**FEES:** None

## UNITED CEREBRAL PALSY OF DELAWARE, INC.

**UCP of Delaware**
**700A River Road**
**Wilmington, DE 19809**
**302-764-2400**
**Fax: 302-764-8713**
**Website: www.ucpde.org**

**UCP Center, Southern Delaware**
**3249 Midstate Road**
**Felton, DE 19943**
**302-335-5626**
**Fax: 302-335-5716**

**PERSON IN CHARGE:** William J. McCool, III, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides direct services and advocacy: summer day camps (camps are for non-disabled also); adult respite care programs; social workers; case management; home visits; counseling; coordination of funding for equipment; consultation for home modifications; parent training; community education; in-home respite care. **Camp Manito** (New Castle County summer day camp) provides recreation, swimming, arts and crafts, and computer study for children with and without disabilities. **Camp Lenape** (Kent and Sussex counties summer day camp) provides recreation, swimming, nature study, and arts and crafts for children with and without disabilities. **Client Assistance Program (CAP)**: A disabilities rights program for adults with disabilities served by their state Division of Vocational Rehabilitation and other rehabilitation programs; offers information on VR services, handles concerns from VR clients and applicants, acts as client advocate; assists people with disabilities through rehabilitation so they can become employed. **Respite Care**: A service of temporary relief that enables a family caregiver to take a "time out", either through its Community Based Respite, Weekend Respite, or Rec-n-Respite programs. **Community Based Respite Care:** A respite care worker visits a family once a week, once every two weeks, or once a month, for 2-4 hours per visit, to relieve the caregiver; whenever possible, the person with a disability sets up what he or she would like to do during respite time; vans equipped with wheelchair lifts are used for shopping, medical appointments, and other trips in the community; this statewide program operates with substantial funding from the Delaware Division of Services for Aging and Adults with Physical Disabilities. **Weekend Respite:** Weekend, overnight service held 4-10 times a year, depending on funding; serves children and adults, though mostly children currently, at the UCP Center for Southern Delaware; staffed by two trained respite workers per weekend; draws participants statewide. **Rec-n-Respite:** Saturday afternoon drop-in program for children with disabilities operated at the UCP Center in New Castle County; parents must pre-register; two, three-hour sessions (a morning and an afternoon session) per 24 Saturdays between September and May. **Case**

**Management**: Case managers can address finding services needed to live successfully in the community, i.e., needs related to home accessibility, transportation, finance, durable medical equipment, respite care, home health care or other in-home supports, housing, counseling and child care; statewide program. **Parents and Children Together at Tech (PACTT):** A day care program for children with and without disabilities at Sussex Technical High School, Georgetown; helps all children grow physically, socially, emotionally, and intellectually. **Pioneer House:** An assisted living home for adults with physical disabilities near Newark providing community living for four residents.

**OTHER LOCATIONS:**

- Client Assistance Program, 700A River Road, Wilmington, DE 19809 (302-764-6216; Fax 302-764-6218); Director: Don Moore
- Parents and Children Together at Tech (PACTT), Sussex Technical High School, Route 9 Box 351, Georgetown 19947 (302-856-3490; Fax: 302-856-1760) Director: Kathy Moore
- Pioneer House, 413 Salem Church Rd., Newark 19702 (302-764-2400; Fax: 302-764-8713)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with cerebral palsy or similar handicap and their families. The Client Assistance Program serves clients of the State Division of Vocational Rehabilitation, the Division for the Visually Impaired, and other vocational rehabilitation programs regardless of the type of disability.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale for camp and respite care

## UNITED STATES PROBATION OFFICE

**Suite 400**
**824 Market Street**
**Wilmington, DE 19801**
**302-252-2950**
**Fax: 573-6658**

**Mailing Address:**
**Federal Building**
**844 King Street, Unit 39**
**Wilmington, DE 19801**

**Website: www.ded.uscourts.gov/de-prob/index.htm**

**PERSON IN CHARGE:** John R. McDonough, Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides supervision of persons convicted of federal crimes as well as supervises defendants on pretrial release. Employs evidenced-based practices to reduce recidivism.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons charged with or convicted of a federal crime

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## UNITED WAY OF DELAWARE, INC.

**625 N. Orange Street, 3rd Floor**
**Wilmington, DE 19801**
**302-573-3700**
**Fax: 302-573-2420**
**E-Mail: admin@uwde.org**

**PERSON IN CHARGE:** Michelle A. Taylor, President and Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** United Way of Delaware's (UWD) mission is to maximize the community's resources to improve the quality of life for all Delawareans. UWD is implementing Live United 2015, a five-year strategy to achieve long-lasting, measurable improvements throughout the state in the areas of Education, Income and Health. UWD works collaboratively with business, labor, government, nonprofit organizations, academic groups, faith groups, community organizations, concerned citizens, and others to affect positive, long-lasting solutions.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** United Way of Delaware funds selected partner agencies. United Way of Delaware does not fund individuals.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## UNIVERSITY OF DELAWARE COOPERATIVE EXTENSION

**044 Townsend Hall**
**531 South College Avenue**
**Newark, DE 19716-2510**
**302-831-2524**
**Website: http://ag.udel.edu/extension**
**Email: snider@udel.edu**

**PERSON IN CHARGE:** Sue Snider, Ph.D.

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers non-formal education programs in nutrition and food safety.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** None

## UPPER BAY ADOPTION AND COUNSELING SERVICES

**700A River Road**
**Wilmington, DE 19809**
**302-764-1890**
**Fax: 302-764-1893**

**PERSON IN CHARGE:** Mary Lou Edgar, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and training to those interested in adopting children either domestically or internationally. Specializes in placing children who have been waiting for a permanent family in the foster care system either in Delaware or elsewhere in the United States. We also provide mental health services for adoptive and/or foster families. Our parent organization, Upper Bay Counseling & Support Services in Elkton, Maryland, provides an array of services for all members of the community.

**OTHER LOCATIONS:**

- 3249 Mid State Road (Route 12), Felton, DE 19943 (302-335-1690)
- Upper Bay Counseling and Support Services, 200 Booth Street Elkton, MD 21921 (phone: 410-996-5197)

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.–Fri., and evening hours by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## USDA/RURAL DEVELOPMENT

**1221 College Park Drive, Suite 200**
**Dover, DE 19904**
**302-857-3580**
**Website: www.rurdev.usda.gov/de**

**PERSON IN CHARGE:** John (Jack) Tarburton, State Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides rural housing, business, and community facility loans in rural areas.

**OTHER LOCATIONS:**

- Kent County Office, 1221 College Park Dr., Suite 200, Dover 19904 (302-857-3597)
- Sussex County Office, Agricultural Service Center, 408A N. DuPont Hwy., Georgetown 19947 (302-856-3990, Ext. 4)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons in rural areas needing loan assistance

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact County Office

**FEES:** Yes

## VAL'S NEEDY FAMILY FUND, INC.

**63 Kathy Lane**
**Murray Manor**
**Wilmington, DE 19808**
**302-994-1453**

**PERSON IN CHARGE:** Valentino W. Nardo, Sr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Distribute only food to food closets.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m.

**ELIGIBILITY:** Must be a not-for-profit food closet

**AREA SERVED:** New Castle County and nearby Maryland and Pennsylvania

**OBTAINING SERVICE:** Call for information

**FEES:** Free will donations accepted

## VARIETY—THE CHILDREN'S CHARITY; DELAWARE DIVISION

**100 W. Rockland Road**
**P.O. Box 112**
**Rockland, DE 19732**
**302-397-0017**
**Website: www.varietydelaware.org**
**Email: meghanevans@varietyphila.org**

**PERSON IN CHARGE:** Meghan Evans, Delaware Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Camp and Developmental Center**, including recreation center, indoor and outdoor pools, amphitheater, greenhouse, tennis and basketball courts, and overnight cabins which provide a place for children to stay for weekend retreats or two-week activity programs; open year round. **Direct Care** provides medical equipment such as wheelchairs, specialty bikes, and other necessary equipment not covered by insurance, for children whose families could otherwise not afford the cost. **Variety@Play**, a caring group of volunteers who offer time and talents, encompasses all of Variety's special events. **After School Programs**.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves children between birth and 18 with temporary and/or permanent disabilities resulting from injury, illness, or congenital conditions.

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** None

## VETERANS AFFAIRS; DEPARTMENT OF

**1601 Kirkwood Highway**
**Wilmington, DE 19805**
**302-994-2511 or 1-800-461-8262**
**Medical Benefits: 302-633-5212 or 1-800-461-8262, Ext. 5212**
**V.A. Benefits/Claims: 1-800-827-1000;**
**Vet Center: 302-994-1660**
**Website: www.va.gov/wilmington**

**PERSON IN CHARGE:** Charles M. Dorman, Director

**STATUS:** Public

**SERVICE DESCRIPTION: VA Medical Center:** 60-bed hospital which provides a full spectrum of acute and long-term inpatient, ambulatory care, and outpatient activities; adjoining 60-bed Nursing Home Care Unit. Provides primary, secondary, and tertiary care in medicine, neurology, psychiatry, rehabilitation medicine and surgery. Medical specialties include infectious disease, gastroenterology, pulmonary disease, cardiology, hematology/oncology, rheumatology, nephrology and dermatology. Surgical services include general surgery and subspecialties in urology, otolaryngology, ophthalmology, oral surgery, and orthopedics. Other specialty services include podiatry, optometry, audiology and speech pathology, outpatient substance abuse, hemodialysis, MRI and CT scan. **Regional Office** administers compensation, pension and educational benefits for veterans, their spouses, and dependents within the state. **Vet Center** provides counseling services: personal, marriage, family, vocational, and educational for eligible veterans. Special focus is the combat vet who is having trouble readjusting to society and may be suffering from post-traumatic stress disorder. Advocacy services include help with jobs and employment, upgrading “bad paper” discharges, information on Agent Orange and Persian Gulf issues, and any problems with various institutions or agencies. Also provides information on Department of Veteran Affairs benefits.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.; (other hours may be available)

**ELIGIBILITY:** Most services open to all honorably discharged veterans. Vet Center: Vietnam War Veterans (2/28/61-5/7/75); Vietnam era veterans (8/64-5/75); combat theater veterans who served in Korea War and World War II; Lebanon (8/25/82-2/26/84); Grenada (8/23/83-11/21/83); Panama (12/20/89-1/31/90); the Persian Gulf (8/20/90-present).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment for healthcare services; may walk into regional office for assistance.

**FEES:** Minimal/none

## VIAL OF LIFE; NEW CASTLE COUNTY EMERGENCY MEDICAL SERVICES

**3601 N. DuPont Highway**
**New Castle, DE 19720-6815**
**302-395-8184**
**Website: www.nccde.org/ems**
**Email: ems@nccde.org**

**PERSON IN CHARGE:** Chief Lawrence E. Tan

**STATUS:** Public

**SERVICE DESCRIPTION:** Program to assist elderly residents in placing all medical information in a medicine vial which is kept in the refrigerator, and placing a recognizable magnet on the refrigerator door. Ensures that pertinent information concerning medical conditions is available during an emergency response to their residence if the patient is unable to give information. Facilitates and expedites the care of the patient.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

## VICTIM SERVICES; DOVER POLICE DEPARTMENT

**Turner Building**
**400 South Queen Street**
**Dover, DE 19904**
**302-736-7134**
**Website: www.doverpolice.org**

**PERSON IN CHARGE:** Diane Glenn, Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Dover Police Department's Victim Services Unit is committed to the fair, compassionate, and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow-up and other services needed to help reduce the trauma related to the crime.

**HOURS OF OPERATION:** Administrative Services: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Crisis Intervention Services: On Call

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## VICTIM/WITNESS ASSISTANCE PROGRAM

**Department of Justice**
**Carvel State Office Building, 7th floor**
**820 N. French Street**
**Wilmington, DE 19801**
**New Castle County: 302-577-8500; TTY 302-577-5783**
**Kent County: 302-739-4211; TTY 302-739-1545**
**Sussex County: 302-856-5353; TTY 302-856-4698**
**Toll-Free: 800-870-1790**
**Website: https//attorneygeneral.delaware.gov**

**PERSON IN CHARGE:** Mariann Kenville, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information about case status, criminal justice system, and filing for violent crimes compensation while assisting the victim in the recovery process through counseling, trial preparation, court accompaniment, and service referrals. Senior Victim Advocate Program (302-739-4211 or 1-800-870-1790) for victims ages 62 and older.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Victims of crime

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## VICTIM/WITNESS PROGRAM; FEDERAL

**U. S. Attorney's Office**
**1007 Orange Street, Suite 700**
**P.O. Box 2046**
**Wilmington, DE 19899-2046**
**302-573-6277**
**Website: www.usdoj.gov/usao/de**

**PERSON IN CHARGE:** Susan Baldwin, Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Notification of case status and events, education regarding the federal criminal justice system; supportive services; referrals to community agencies; and court orientation, accompaniment, and assistance throughout the prosecution process.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Victims of Federal crimes

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## VICTIMS' VOICES HEARD, INC.
## Severe Violence Dialogue Program

**P.O. Box 576**
**Camden, DE 19934**
**302-697-7005**
**Website: www.victimsvoicesheard.org**

**PERSON IN CHARGE:** Kim Book, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Victim Offender Dialogue provides victims of violent crime the opportunity to meet with the incarcerated offender. The focus is on the harm done to the victim and the offender's responsibility to repair that harm. It is voluntary and confidential for both parties.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, or call for appointment.

**FEES:** None

## VICTORY CHRISTIAN FELLOWSHIP

**100 Wilton Boulevard**
**New Castle, DE 19720**
**302-324-5400; 800-383-4223**
**Website: www.gwwm.com**
**Email: infoegwwm.com**

**PERSON IN CHARGE:** Pastor Mary Cooper

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **A Ray of Hope**—Loss of loved one, Tues. 7:00 p.m. **Women/Domestic Abuse**—by appointment, call 302-324-5400. **Freedom Ministry**—Freedom from homosexuality, confidential. **Breaking the Yoke**—Alcohol and substance abuse, Thurs., 7:00 p.m. **We Care HIV/AIDS**—Persons and their families who are affected, 2nd and 4th Tues., 7:00 p.m. **School of Biblical Studies—**8:00 a.m.-1:00 p.m., Mon. and Tues.; 8:00 a.m.-1:00 p.m. **Blessing, Dressings and More**—Senior food giveaway, 1st Sat., 2:00-4:00 p.m. 2nd, 3rd, 4th/5th Sat. for agency referrals; if you need a referral, inquire at Church Office. Clothing, 10:00 a.m.-2:00 p.m., every Sat.

**OTHER LOCATION:** Blessing, Dressings and More, 453 Pulaski Hwy., Bear 19701 (302-324-5400)

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## VISIONQUEST HOMEQUEST

**1010 Concord Pike, Suite 100**
**Wilmington, DE 19802**
**302-661-1826**

**1001 S. Bradford Street, Suite 1**
**Dover, DE 19904**
**302-735-1666**

Website: www.vq.com

**PERSON IN CHARGE:** E. Elizabeth Wagenhoffer, State Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Community based program providing supervision of court ordered, probation monitored youth. Includes accountability checks, curfew checks, and weekly family counseling sessions. Monitors for school attendance and helps to complete community service hours. 24 hour crisis management available.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Males and females ages 10-18 referred through the Division of Youth Rehabilitative Services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral through Division of Youth Rehabilitative Services

**FEES:** Vary by service

# VISUALLY IMPAIRED; DIVISION FOR THE (DVI, DHSS)

**DHSS Campus, Biggs Building**
**1901 N. duPont Highway**
**New Castle, DE 19720**
**302-255-9800**
**Website: http://www.dhss.delaware.gov/dhss/dvi/index.html**

**PERSON IN CHARGE:** Robert L. Doyle, III, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Educational Services** serves children with severe visual limitations (20/70 or worse in best eye with correction): includes in-school tutorial and adaptive educational materials and adjustment to VI counseling services for child and family. **Vocational Rehabilitation** (VR) serves adults with severe visual limitations (20/70 or worse in best eye with correction): includes evaluation of abilities and limitations for work development of individualized plan leading to employment, and securing those services necessary for job placement (e.g., training, low vision aids, etc.). **Independent Living Services** serves severely visually impaired adults (same criteria as VR): includes individual instruction in adaptive techniques for activities of daily living (kitchen skills, Braille, home maintenance, etc.) leading to increased self-sufficiency. **Business Enterprise Program** (food vending program): serves as employment for legally blind food cafeteria managers in agency-sponsored locations across the State. **Delaware Industries for the Blind**: sheltered workshop providing long-term employment for legally blind workers who cannot obtain or sustain work in competitive industry. **Support Services:** Includes safe travel techniques (orientation & mobility); Assistive Technology facilities; and the Materials Center (Braille and alternative media production). **Other Services:** Outreach, volunteers, and counseling services.

**OTHER LOCATIONS:**

- Milford State Service Center, 11-13 S. W. Front St., Milford 19963 (302-424-7240)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.- Fri.

**ELIGIBILITY:** Varies by program. Provision of some services is based on financial needs test.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Agency referral, walk in

**FEES:** None

# VOCATIONAL REHABILITATION; DIVISION OF (DOL)

**4425 North Market Street**
**P.O. Box 9969**
**Wilmington, DE 19809-0969**
**302-761-8275**
**Website: www.delawareworks.com**

**PERSON IN CHARGE:** Andrea Guest, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides services to prepare for and maintain employment for eligible State residents with disabilities. Specific services include evaluation and assessment, vocational counseling and guidance, physical and mental restoration, job development and placement, and follow-up.

**OTHER LOCATIONS:**

**New Castle County:**

- Pencader Corporate Center, 225 Corporate Blvd., Suite 204, Newark 19702 (302-368-6980)
- Fox Valley, 4425 N. Market St., Wilmington 19802 (302-761-8275)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5779)

**Kent County**:

- Carroll's Plaza, Suite 105, 1114 DuPont Hwy., Dover 19901 (302-739-5478)

**Sussex County:**

- Georgetown Professional Park, 20793 Professional Park Blvd., Georgetown 19947 (302-856-5730)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with a physical or mental disability that interferes with their ability to obtain or maintain employment, and who require vocational rehabilitation services to become employed.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call the office location nearest you for information.

**FEES:** Needs test is applied

# VOCATIONAL TECHNICAL SCHOOL DISTRICT; NEW CASTLE COUNTY

**Delcastle Technical H.S.**
**1417 Newport Road**
**Wilmington, DE 19804**
**302-995-8100**

**Hodgson Vo-Tech H.S.**
**2575 Glasgow Avenue**
**(Rt. 896 South-Glasgow)**
**Newark, DE 19702**
**302-834-0990**

**Howard H. S. of Technology**
**401 E. 12th Street**
**Wilmington, DE 19801**
**302-571-5400**

**St. Georges Technical H.S.**
**555 Hyetts Corner Road**
**Middletown, DE 19709**
**302-449-3360**

**District Website: www.nccvotech.com**
**Adult Education Website: www.k12.de.us/adulted**

**PERSON IN CHARGE:** Dr. Steven H. Godowsky, Superintendent

**STATUS:** Public

**SERVICE DESCRIPTION:** Public school system providing the opportunity to obtain specialized skills or technical training while earning high school diploma. Offers 40 career programs in grades 10 – 12, as well as a ninth grade exploratory program. Each school provides full-time comprehensive programs, scheduling students for both academic and career courses.

**OTHER LOCATIONS:**

- James Groves Adult High School, 1703 School Lane, Wilmington 19808 (302-683-3642)
- 1703 School Lane, Wilmington 19808 (302-995-6173)
- 13th and Poplar Sts., Wilmington 19801; Skills Center (302-654-5392), Multiple Alternative Program (655-3196), Skills Training and Employment (302-656-0455), Youth Construction Trades (302-654-5392)

**HOURS OF OPERATION:** 7:00 a.m.–3:00 p.m., Mon.–Fri. (high school); 6:00 p.m.–10:00 p.m., Mon.–Thurs. (adult classes)

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None for high schools. Others vary by program.

## VOLUNTEERISM; STATE OFFICE OF (DSSC, DHSS)

**Herman M. Holloway, Sr. Campus**
**Charles H. Debnam Building**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9883 or 1-800-815-5465**
**Websites: www.dhss.delaware.gov/dhss/dssc/volopps.html**
**www.volunteerdelaware.org - Volunteer Opportunity database**

**PERSON IN CHARGE:** Andy Kloepfer, Senior Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides statewide leadership for the support and promotion of volunteerism by providing a volunteer referral service for the public, the coordination of special events such as: Make A Difference Day, the Governor's Outstanding Volunteer Awards, the Governor's Youth Volunteer Service Awards, and the Delaware Volunteer Management Conference. Administers the Delaware Volunteer Credit for high school students. Directly manages federally funded volunteer service programs such as: the Foster Grandparents Program, the RSVP Program, and the AmeriCorps Program. Houses the Delaware Volunteer Resource Center providing technical assistance and resources to those in the field of volunteer management.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## VSA ARTS OF DELAWARE

**Arts Center Gallery, Delaware State University**
**1200 North Dupont Highway**
**Dover, DE 19901**
**302-857-6699**
**Website: www.VSADelaware.org**
**Email: Jennifer@VSADelaware.org**

**PERSON IN CHARGE:** Jennifer Gunther, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides artistic opportunities for individuals with disabilities, primarily through site specific artist-in-residencies.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves individuals with disabilities and inclusion settings.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

## WALKIN MEDICAL CARE; BAYHEALTH MEDICAL CENTER

**301 Jefferson Avenue**
**Milford, DE 19963**
**302-430-5705**
**Website: http://www.bayhealth.org/about/other.sp#walk**

**PERSON IN CHARGE:** Terry Murphy, CEO/President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Treatment for minor illness and injuries. No appointment needed.

**HOURS OF OPERATION:** 12:00 p.m.-7:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Vary by service

## WASHINGTON STREET BEHAVIORAL HEALTH

**917 Washington Street**
**Wilmington, DE 19801**
**Intake Coordinator: 866-477-5345**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Debbie Snyder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Licensed behavioral health treatment, including therapy; individual and group counseling; psychoeducation; and psychiatric and other mental health treatment, including medication services.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; some flexible hours available on request.

**ELIGIBILITY:** Adults with behavioral health issues. Medicaid and most private insurance plans accepted.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call Intake Coordinator

**FEES:** Insurance co-pays as assessed.

## WAYFARERS HOUSE, INC.

**107 Delaware Avenue**
**Elkton, MD 21921**
**410-398-4381**
**Website: www.meetingground.org**
**Email: cynthia@meetingground.org**

**PERSON IN CHARGE:** Cynthia Wood

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Shelter for homeless women and children. Supportive community life; referral to appropriate agencies/services; clothing, furniture, household items; nutritious meals.

**HOURS OF OPERATION:** Intake: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless women and children

**AREA SERVED:** Delaware and Maryland

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None for first 30 days

## WELCOME HOUSE® ADOPTION PROGRAM OF PEARL S. BUCK INTERNATIONAL

**2401 Pennsylvania Avenue, #504**
**Wilmington, DE 19806**
**215-249-0100**
**Toll Free: 800-220-2825**
**Website: www.pearlsbuck.org**

**PERSON IN CHARGE:** Leonette Boiarski, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Adoption agency placing children from the United States as well as from other countries, and supporting adoptive families through educational, cultural, and social activities.

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Licensed in Delaware, Pennsylvania, New Jersey, and Virginia & Hague accredited.

**OBTAINING SERVICE:** To obtain information packet, call 1-800-220-2825

**FEES:** Vary by program

## WELL SPOUSE ASSOCIATION

**63 West Main Street, Suite H**
**Freehold, NJ 07728**
**1-800-838-0879**
**Website: www.wellspouse.org**
**Email: info@wellspouse.org**

**PERSON IN CHARGE:** Debbi Hawke, Delaware Support

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emotional support to, raises consciousness about, and advocates for spouses/partners of the chronically ill and/or disabled. Also works to educate professionals and public about the needs of spousal caregivers and their families.

**OTHER LOCATION:** Local support group meetings held at Churchman's Village on Route 4 (near Christiana Hospital) 1st Wed. of month, 7:00 p.m. Call Debbi at 302-994-6606.

**ELIGIBILITY:** Must be spousal caregiver (husband, wife, partner)

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call 800-838-0879 for information, email: info@wellspouse.org or website: www.wellspouse.org

**FEES:** Membership fees.

## WEST CENTER CITY ADULT CENTER, INC.

**501 North Madison Street**
**Wilmington, DE 19801**
**302-658-5332**
**Email: westcentercity@comcast.net**

**PERSON IN CHARGE:** Willie F. Tymes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers physical fitness programs, economic security-employment programs, health programs, counseling and support services programs, educational programs, transportation program, and nutritional programs.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## WEST CENTER CITY NEIGHBORHOOD PLANNING ADVISORY COMMITTEE, INC. (WCCNPAC, INC.)

**613-A West 8th Street**
**Wilmington, DE 19801**
**302-658-5320**
**Fax: 302-658-2135**
**Email: phillimc1@aol.com**

**PERSON IN CHARGE:** Brenda C. Phillips, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** WCCNPAC is a non-profit community development corporation promoting the common good of West Center City residents in any way consistent with applicable federal, state, and local government standards.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Resident of West Center City living between boundaries of Tatnall St. to Adams St. and Martin Luther King Blvd. to Delaware Ave.

**AREA SERVED:** West Center City of City of Wilmington

**OBTAINING SERVICE:** Walk-In, referral, call for information or appointment

**FEES:** None

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral by agency, call for appointment

**FEES:** Schedule

## WEST END NEIGHBORHOOD HOUSE, INC.

**710 N. Lincoln Street**
**Wilmington, DE 19805**
**302-658-4171**

**PERSON IN CHARGE:** Paul F. Calistro, Jr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers the following programs and services: Before- and after-school child care, summer camp, youth services programs, WIC, emergency food closet, clothing closet, security deposit loan program, housing and utility/crisis alleviation, tutoring, seven Wilmington Head Start classrooms, young adult basic education and life skills, case management services, rental facilities for community groups, advocacy for neighborhood issues and needs, development of affordable housing, Job Starts, housing and financial counseling, and transitional living post foster care.

**HOURS OF OPERATION:** Program service hours: 7:00 a.m.-9:00 p.m., Mon.-Fri.; 10:00 a.m.-2:00 p.m., Sat.; Business office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County; Security Deposit Loan Program Statewide

**OBTAINING SERVICE:** In order to be better served, call ahead for information. Many programs require appointment or enrollment.

**FEES:** Varies by program

## WESTON ADULT DAY CARE CENTER

**One Bassett Avenue**
**New Castle, DE 19720**
**302-328-6425**
**Email: westonadultdc@aol.com**

**PERSON IN CHARGE:** Amy E. West, R.N., Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers daytime assistance and/or supervision to those exiting rehab centers or hospitals, living with Alzheimer's or other forms of dementia, challenged with physical disabilities, and/or those who cannot be left alone.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 18 years and above

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral by agency, call for appointment

**FEES:** Schedule

## WESTSIDE FAMILY HEALTHCARE

**Administrative Office:**
**300 Water Street, Suite 200**
**Wilmington, DE 19801**
**302-656-8292**
**Fax: 656-9882**
**Website: www.westsidehealth.org**

**PERSON IN CHARGE:** Lolita A. Lopez, President & CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Federally qualified community health center offering comprehensive primary health care services to all age groups, with emphasis on preventative care and health education. Staff is bi-lingual in Spanish and English. Services include pre-natal care, dental, and low cost medications.

**OTHER LOCATIONS**:

Health Care Offices:

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-8522)
- Northeast: 908-B East 16th Street, Wilmington 19802 (302-575-1414)
- Newark: 27 Marrows Road, Newark 19713 (302-455-0900)
- Bear/New Castle: 404 Fox Hunt Drive, Bear, DE 19701 (302-836-2864)

Dental Office:
- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-5822)

**HOURS OF OPERATION:**

- Administrative Office, Wilmington: 8:00 a.m.-5:00 p.m., Mon.-Fri.
- Health Care, Wilmington: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-9:00 p.m., Fri.; 8:00 a.m.-1:00 p.m., Sat.
- Health Care, Northeast: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.
- Health Care, Newark: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.
- Dental Care, Wilmington: 8:00 a.m.-5:00 p.m., Mon.-Fri.
- Bear/New Castle: 8:00 a.m.-5:00 p.m., Mon.; 8:00 a.m.-12:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.-Fri.

**ELIGIBILITY:** Those in need of health care services

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale based on family size and income; Diamond State Health Plan, Medicare, Medicaid, all commercial insurance plans.

## WILLIAM "HICKS" ANDERSON COMMUNITY CENTER

**501 N. Madison Street**
**Wilmington, DE 19801**
**302-571-4266**
**Fax: 302-571-4086**

**PERSON IN CHARGE:** Chris A. R. Dolley, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following programs and activities: aerobics, aqua-aerobics, swimming lessons, life guarding, karate, boxing, music, tutorial, summer day camp, sports camps, Delaware Prevention Substance Abuse Program, youth and adult basketball leagues, youth softball, boxing, teen lounge, youth sports clinics, Girl Scouts, arts and

crafts, movies, table games and trips. Facilities include: gymnasium, indoor swimming pool, fitness room, computer technology lab and library. Also offers conflict resolution, public awareness and health fairs. Accessible to the disabled.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## WILLIAMS (JAMES W.) STATE SERVICE CENTER (DSSC, DHSS)

**805 River Road**
**P.O. Box 1401**
**Dover, DE 19901**
**Voice and TTY: 302-739-5301**

**PERSON IN CHARGE:** Janet Burke, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Center provides housing for state and private agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - Well Child Clinic, Family Planning, STD Clinic, Dental Clinic, WIC Program, Neurology Clinic, Nursing Unit, Chest Clinic, Nutrition Counseling, AIDS counseling and testing; **Division of Substance Abuse and Mental Health** – Treatment Access Services; **Mental Health Clinic**; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and Volunteer Resource Center; **Division of Medicaid and Medical Assistance**; and DSCYF, Office of Prevention and Early Intervention.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.; 7:30 a.m.-7:00 p.m., Wed.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## WILMINGTON ENTERPRISE COMMUNITY, INC.

**1218 B Street**
**Wilmington, DE 19801**
**302-690-6679**
**Email: edwina7@verizon.net**

**PERSON IN CHARGE:** Edwina Bell-Mitchell

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information clearing house and network service; victims of crimes support groups; youth wrap-around services.

**HOURS OF OPERATION:** Flexible

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None

## WILMINGTON HEAD START, INC.

**Community Services Building**
**100 West Tenth Street, Suite 1016**
**Wilmington, DE 19801**
**302-421-3620**

**PERSON IN CHARGE:** Deborah Thomas, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Preschool educational program, breakfast and lunch provided. Age appropriate classrooms. Curriculum-based program. Computers in every classroom. Developmental health and dental screenings. Bi-lingual classrooms. Parent involvement opportunities. Services to children with disabilities.

**OTHER LOCATIONS:**

- Concord Center, 111 W. 22nd St., Wilmington 19802 (302-658-1044)
- Elm Street Center, 112 Elm Street, Wilmington 19802 (302-764-4939)
- Market Street Center, 3400 N. Market St., Wilmington 19802 (302-764-0400)
- Northeast Center, 2401 Northeast Blvd., Wilmington 19802 (302-762-8038)

- Southbridge Center, D & Buttonwood Sts., Wilmington 19801 (302-656-7642)
- Walnut Center, 1233 N. Walnut St., Wilmington 19801 (302-888-2126)
- West End Center, 1725 W. 8th St., Wilmington 19805 (302-656-4686)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3 and 4; 90% of parents must meet federal poverty guidelines.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

## WILMINGTON HOUSING AUTHORITY

**400 N. Walnut Street**
**Wilmington, DE 19801**
**302-429-6701**

**PERSON IN CHARGE:** Frederick S. Purnell, Sr., Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides subsidized housing for low to moderate income eligible elderly and non-elderly families and single individuals.

OTHER LOCATIONS:

**Section 8 Office:** 1400 Todds Lane (302-483-6703)

**Public Housing Leasing Office**: 1800 N. Broom Street (302-429-0954)

High Rise Developments:
- Baynard Apartments, 309 W. 18th St. (302-429-6787)
- Compton Towers, 325 E. 5th St. (302-429-6770)
- Crestview Apartments, 2700 N. Market St. (302-761-4329)
- Herlihy Apartments, 320 E. 5th St. (302-429-6776)
- Lincoln Towers, 1625 Gilpin Ave. (302-429-6761)

Family Developments:
- Northeast, 1312-1314 E. 24th St. (302-762-6696)
- Scattered Sites, 1800 N. Broom Street (302-429-0954)
- Southbridge, D and Buttonwood Sts. (302-429-6765);

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income families and single individuals

meeting income and selection criteria

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** No

## WILMINGTON POLICE VICTIM SERVICES

**Public Safety Building**
**300 N. Walnut Street**
**Wilmington, DE 19801**
**302-576-3622**
**Domestic Violence Coordinator: 302-576-3648**
**Bilingual Case Manager: 302-576-3665**

**PERSON IN CHARGE:** Mona Bayard, Coordinator; Stephanie Hamilton, Domestic Violence Coordinator; Carolyn Becker, Bilingual Case Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Major goals: Comfort and reassure victims of crimes that take place in the city of Wilmington; educate crime victims on the workings and limitations of the criminal justice system; coach victims in obtaining remedies, particularly in domestic abuse; help with application for victims compensation and referral to community based social services. Services are offered by telephone, in home visits, and in court accompaniment. Intent is to help in ways that can come best from police-based advocates. Works with victims of crimes against the person, whether domestic-related or involving strangers.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Appointments available for other times.

**ELIGIBILITY:** Victims of crimes and their families.

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

## WILMINGTON SENIOR CENTER

**1901 Market Street**
**Wilmington, DE 19802**
**302-651-3400**
**Website: www.wilmingtonseniorcenter.org**

**PERSON IN CHARGE:** Susan R. Getman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves older adults by providing activities (cultural, recreational, and social) especially designed for the interests and needs of the aging; fitness classes; support groups; lunch program; employment service for those ages 50 and older, job counseling, referral and placement services, housing, homelessness prevention (Samaritan Outreach Program), Grandparent Resource Center, and Caregiver Resource Center. Christiana Care medical office on site.

**HOURS OF OPERATION: Senior Center:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over. Some programs vary.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership dues, some class fees. Contributions are welcome for other services.

## WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL FOOD PROGRAM (WIC) (DPH, DHSS)

**Blue Hen Corporate Center**
**Suite 4B**
**655 Bay Road**
**Dover, DE 19901**
**302-739-4614**
**1-800-222-2189**

**PERSON IN CHARGE:** Joanne White, RD, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides supplemental food and nutrition education to low income pregnant and breastfeeding women, and children up to age 5 who meet nutritional needs criteria.

**LOCATIONS:**

**New Castle County:**

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7570)

**Kent and Sussex Counties:**

- Milford Health Unit, 11-13 Church St., Milford 19963 (302-424-7220)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (limited evening clinics)

**ELIGIBILITY:** Must have a nutritional risk and meet guidelines.

**AREA SERVED:** Statewide

**FEES:** None

## WOMEN'S LEADERSHIP CENTER, INC.

**c/o Myrna L. Bair**
**4 Little Leaf Court**
**Wilmington, DE 19810**
**302-831-3323**
**Email: myrnabair@yahoo.com**

**PERSON IN CHARGE:** Myrna L. Bair, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Leadership training for women in all sectors.

**HOURS OF OPERATION:** 9:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## WORK INCENTIVES PLANNING & ASSISTANCE (WIPA) (DOL)

**Department of Labor**
**Fox Valley**
**4425 N. Market Street**
**Wilmington, DE 19809-0969**
**302-761-8275**
**Email: carolanne.obrien@state.de.us**

**PERSON IN CHARGE:** Carolanne O'Brien, Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides benefits counseling, benefits plans, and budget planning to persons receiving social security disability payments who are interested in employment. **Outreach**: Counselors conduct workshops and make presentations to provide information about benefits planning and the WIPA program.

**OTHER LOCATIONS:**

- 4425 N. Market St., P.O. Box 9969, Wilmington 19809-9969 (302-761-8275, ext. 8841); Belinda.Criddell@state.de.us
- Carroll's Plaza, Suite 105, 1114 S. Dupont Hwy., Dover 19901 (302-739-5478); Kimberly.Pierce@state.de.us
- Georgetown Professional Park, 600 N. Dupont Hwy., Suite 212, Georgetown 19947 (302-856-5730); Jesse.White@state.de.us

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m. Evening appointments available.

**ELIGIBILITY:** Persons receiving disability payments from Social Security who are interested in employment.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; Call for information; Referral by service provider; Call for appointment.

**FEES:** None

# YMCA OF DELAWARE

**Association Office**
**100 West Tenth Street, Suite 1100**
**Wilmington, DE 19801**
**302-571-6908**
**Website: www.ymcade.org**

**PERSON IN CHARGE:** Michael P. Graves, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreation; physical fitness and health education; camping (resident and day camp); social group service; child care; swimming; athletics; informal education classes; family communications; values programs; leadership and development groups; drug abuse counseling; clubs and groups; adult and youth employment services. Provides housing at Central for males only. Mission is to develop and practice the principles of love; caring; inclusiveness; justice; peace; and to enrich the emotional, physical, and social lives of individuals, families, and community.

**FACILITY LOCATIONS**:

- Bear-Glasgow YMCA-Bear, 351 George Williams Way, Newark 19702 (302-836-9622)
- Brandywine YMCA-Talleyville, 3 Mt. Lebanon Rd., Wilmington 19803 (302-478-9622)
- Central YMCA-Wilmington, 501 W. 11th St., Wilmington 19801 (302-254-9622)
- Central Delaware YMCA-Dover, 1137 S. State St., Dover 19901 (302-346-9622)
- Sussex Family YMCA-Rehoboth Beach, 105 Church St., Rehoboth 19971 (302-296-9622)
- Walnut St. YMCA-Wilmington, 1000A N. Walnut St., Wilmington 19801 (302-472-9622)
- Western Family YMCA, 2600 Kirkwood Hwy., Newark, 19711 (302-709-9622)
- Tockwogh Camp & Conference Center, 24370 Still Pond Neck Rd., Worton, MD 21678 (800-331-2267)
- YMCA Resource Center, 100 W. Tenth St., Suite 901, Wilmington 19801 (302-571-6975)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Open (Males only for housing residence.)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk-in

**FEES:** Yes, Scholarships available.

## YMCA RESOURCE CENTER OF DELAWARE

**100 W. Tenth Street, Suite 901**
**Wilmington, DE 19801**
**302-571-6975**
**Fax: 302-571-6948**

**Wesley College**
**120 N. State Street**
**Dover, DE 19901**
**302-735-7530**
**Fax: 302-735-7533**

**Website: www.ymcade.org**

**PERSON IN CHARGE:**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides speakers, conferences, workshops, and training programs (through schools, agencies, and community centers) for children, youths, and adults in substance abuse prevention, conflict resolution, and peer mediation. Telephone information to answer questions about alcohol and other drugs or to provide referrals to treatment providers. Videotape lending on topics related to alcohol, other drugs, and violence abuse prevention. Youth leadership development programs emphasizing social action and public speaking (Youth in Government, Y.E.L.L.); Special recreation and social programs for minimally handicapped young adults (Brandywine Social Club); ADP, an early intervention education program for youth arrested for the first time on alcohol or drug charges; the Back on Track Program for youth who have been adjudicated and referred to DYRS for probation.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## YOUTH AND FAMILIES DIVISION; CITY OF WILMINGTON DEPARTMENT OF PARKS AND RECREATION

**22 South Heald Street**
**Wilmington, DE 19801**
**302-576-3810**
**Website: www.ci.wilmington.de.us**

**PERSON IN CHARGE:** Romain Alexander, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Recreation Division**: sports (basketball, football, softball, etc.); evening recreation sites. **Youth and Families Division**: college tours, scholarship program, summer and evening feeding programs, tutorial services, summer employment (youth). **William Hicks Anderson Community Center**: sports, educational programs, life skills programs

**OTHER LOCATIONS:** William Hicks Anderson Community Center, 501 N. Madison St., Wilmington 19801 (302-571-4266)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. William Hicks Anderson Community Center: 8:30 a.m.-6:30 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment.

**FEES:** Vary by service

## YOUTH REHABILITATIVE SERVICES; DIVISION OF (DSCYF)

**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2620**
**Website: www.state.de.us/kids/yrs**

**PERSON IN CHARGE:** Carlyse Giddins, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers state correctional services for juveniles including alternatives to incarceration; detention; secure care;

and community services for probation and aftercare including probation supervision, individual and family counseling, coordination with schools, referrals to community agencies, and other support services.

**LOCATIONS:**

**Institutions:**

- New Castle County Detention Center, 963 Centre Rd., Wilmington 19805 (302-633-3100)
- Ferris School, 959 Centre Rd., Wilmington 19805 (302-993-3800)
- Stevenson House, P.O. Box 278, Rt. 113, Milford 19963 (302-424-8100)

**Community-based Services:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5778)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-1734)
- NC County Probation, 119 Lower Beech Street, Wilmington 19805 (302-577-6011)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7508)
- Rosehill Community Center, 19 Lambson Lane, New Castle 19720 (302-577-7834)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5664)
- Kent County Family Court, 400 Court St., Dover 19901 (302-739-5381)
- K/S County Probation, Milford State Service Center, 113 Church St., Milford 19963 (302-422-1556)
- Boys and Girls Club West Sussex, 310 Virginia Ave., Seaford 19973 (302-628-2071)
- New Castle County Family Court, 500 N. King Street, Wilmington 19801 (302-255-2219)
- Sussex County Family Court, 22 The Circle, Georgetown 19947 (302-856-5894

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Family Court referral only.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court commitment

**FEES:** None

# YWCA DELAWARE

**Administrative Headquarters:**
**100 West Tenth Street, Suite 515**
**Wilmington, DE 19801**
**302-655-0039**
**Website: www.ywcade.org**

**PERSON IN CHARGE:** Ginny Marino, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** YWCA Delaware is a leading advocate for women, providing housing, violence prevention, economic empowerment, racial justice and youth programming. Our goals are to advance equal opportunity for women; women's self-sufficiency and family stability; and social and racial justice. We empower women politically, financially, and socially, while fostering the confidence and "can-do attitude" needed to eliminate barriers and overcome life's obstacles.

**FACILITY LOCATIONS:**

- Wilmington Center: 233 King St., Wilmington 19801 - residential programs (302-658-7161)
- Home-Life Management: 709 Madison Street, Wilmington 19801 (302-658-7110)
- 153 E. Chestnut Hill Rd., Suite 102, Newark 19713 (302-224-4060)
- 20161 North Office Circle, Suite B, Georgetown 19947 (302-253-0684)

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend hours vary)

**ELIGIBILITY:** Open to the public

**AREA SERVED:** Primarily New Castle County; some programs are statewide.

**OBTAINING SERVICE:** Call, write, or walk in

**FEES:** Most services are free. Sliding scale fee for some programs such as housing. Varying fees for other programs.

## YWCA DELAWARE DOMESTIC ABUSE OUTREACH CENTER

**Domestic Violence Services**
**709 N. Madison Street**
**Wilmington, DE 19801**
**302-658-7110**
**Fax: 302-658-7549**
**Website: www.ywcade.org**

**PERSON IN CHARGE:** Clytia Charles, Family Support Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers case management and counseling: one-on-one counseling for women and children; group counseling for women and children; case management for women; helping survivors become both financially and emotionally independent. Offers support groups for domestic violence victims/survivors. Also offers case management and counseling for men, women, and children who are primary and secondary survivors of violent crimes.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Women and children who are survivors of domestic violence, and men, women, and children who are victims of violent crimes.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## ZION EARLY EDUCATION CENTER

**Zion Lutheran Church**
**2101 Lancaster Avenue**
**Wilmington, DE 19805**
**302-655-7874**
**Fax: 302-658-2335**
**Website: www.zionluther.org**
**Email: zion_eec@comcast.net**

**PERSON IN CHARGE:** Saralee Hawk, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Zion Early Education Center offers a sound early educational foundation in a loving, Christian atmosphere. Daily preschool sessions for two, three, and four-year-olds. Full day Kindergarten program. Optional extended care with convenient pick-up times (7:30 a.m. to 5:30 p.m.). Gym and Spanish programs for all. School is fully licensed by the Office of Child Care Licensing and accredited by the Nursery Kindergarten Association of Delaware.

**HOURS OF OPERATION:** September-June: School open 7:30 a.m.-5:30 p.m. All Year Office: 8:30 a.m.-12:00 p.m.

**ELIGIBILITY:** 2, 3, 4, and 5-year-olds

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Fee schedule

# DIRECTORY OF HUMAN SERVICES FOR DELAWARE REVISION/ADDITION FORM

***Please provide the following information regarding your agency and its operations.***

1. ***COMPLETE name of agency/organization.***
2. ***Name by which agency is commonly identified, if applicable (e.g., Floyd I. Hudson State Service Center is often referred to as Hudson State Service Center).***
3. ***Name and title of person in charge (e.g., Executive Director, Program Director).***
4. ***If applicable, name of parent agency or larger agency of which your agency is a part.***
5. ***Status (check one): ☐ public ☐ not-for-profit ☐ for profit***
6. ***Location(s) and telephone number(s) of administrative office(s), including toll-free and fax numbers, if applicable. Hotline and emergency numbers should be identified by name and hours available. Addresses should contain building name and/or suite number, room number, or floor, if appropriate; street address or post office box number; city; and zip code. State designation and telephone area code need not be included unless other than Delaware.***

   ***Building:*** _____ ***Street:*** _____

   ***City:*** _____ ***State:*** _____ ***Zip Code:*** _____

   ***Telephone:*** _____ ***Fax:*** _____

   ***Website:*** _____ ***E-Mail:*** _____

7. ***Hours of operation for administrative office(s). Identify days of the week and opening/closing times. Indicate any exceptions, e.g., evening appointments available, etc.***
8. ***Location, telephone number(s), and hours of facility locations/ service sites if different from, or in addition to, the above.***

   ***Building:*** _____ ***Street:*** _____

   ***City:*** _____ ***State:*** _____ ***Zip Code:*** _____

   ***Telephone:*** _____ ***Hours:*** _____

9. ***Eligibility requirements for service. Indicate age(s), income level, physical/ psychological condition, etc.***

   ***If there are no restrictions, check here:*** ☐

10. ***Area Served:***

***If services are provided statewide, check here:*** ☐ ***Statewide***
***If county-wide, indicate appropriate county/counties. If other, indicate and explain.***

☐ ***New Castle*** ☐ ***Kent*** ☐ ***Sussex*** ☐ ***Other***

11. ***Obtaining service: methods by which you may be contacted. Indicate all that apply.***

☐ ***Walk-In*** ☐ ***Call for Information***
☐ ***Referral (by whom)*** ☐ ***Call for appointment***
☐ ***Other (explain)***

12. ***Fees:***

***If no fees are charged for services, check here: None***
***If fees are assessed, check all that apply:***

☐ ***Sliding Scale*** ☐ ***Vary by service*** ☐ ***Schedule***

☐ ***Other (Explain)*** _____

13. ***Service description: Provide a brief description of the primary services and/or programs offered by your agency.***

_____
_____
_____
_____
_____
_____
_____

***Please mail or fax completed form to:***

***Directory of Human Services for Delaware***
***Division of State Service Centers***
***Charles H. Debnam Building***
***1901 N. DuPont Highway***
***New Castle, DE 19720***

***Fax Number: 302-255-4465***

Please select a maximum of seven (7) subject categories under which you would like your organization to be listed.

- ☐ ***Acquired Brain Injury (ABI)***
- ☐ ***Acquired Immune Deficiency Syndrome (Aids)***
- ☐ ***Adoption***
- ☐ ***Adult Education***
- ☐ ***Adult Offenders***
- ☐ ***Alzheimer's Disease***
- ☐ ***Cancer***
- ☐ ***Case Management***
- ☐ ***Child Development***
- ☐ ***Civil Rights***
- ☐ ***Clothing***
- ☐ ***Community Centers***
- ☐ ***Community Education***
- ☐ ***Community Organizing***
- ☐ ***Community Service Organizations***
- ☐ ***Consumer Education and Information***
- ☐ ***Corrections***
- ☐ ***Counseling – Christian***
- ☐ ***Counseling – Educational***
- ☐ ***Counseling – Family/Marriage***
- ☐ ***Counseling – Mental Health***
- ☐ ***Counseling – Offenders/Perpetrators***
- ☐ ***Counseling – Sexual Health***
- ☐ ***Counseling – Substance Abuse***
- ☐ ***Counseling – Victims***
- ☐ ***Crisis Intervention***
- ☐ ***Day Care – Adult***
- ☐ ***Day Care – Child***
- ☐ ***Dental Care***
- ☐ ***Developmental Disabilities – Adult***
- ☐ ***Developmental Disabilities – Youth***
- ☐ ***Early Childhood Education/Intervention***
- ☐ ***Emergency Assistance – Medical (Also see Hospitals)***
- ☐ ***Employment and Training***
- ☐ ***Energy Assistance***
- ☐ ***Family Planning***
- ☐ ***Financial Assistance***

- ☐ ***Food***
- ☐ ***Foster Care***
- ☐ ***Health Care***
- ☐ ***Health Education***
- ☐ ***Hearing Impaired***
- ☐ ***Home Health Services***
- ☐ ***Home Repair/Rehabilitation/Weatherization***
- ☐ ***Homemakers/Home Health Aid***
- ☐ ***Hospice***
- ☐ ***Hospitals***
- ☐ ***Housing – Low-Income***
- ☐ ***Housing – Temporary/Transitional***
- ☐ ***Income Maintenance***
- ☐ ***Information and Referral***
- ☐ ***Intermediate and Long Term Care***
- ☐ ***Juvenile Delinquency***
- ☐ ***Law Enforcement***
- ☐ ***Legal Guardianship/Financial Management***
- ☐ ***Legal Services***
- ☐ ***LGBT***
- ☐ ***Libraries***
- ☐ ***Mental Health Services/Psychiatric Treatment***
- ☐ ***Nursing Services***
- ☐ ***Nutrition***
- ☐ ***Occupational Therapy***
- ☐ ***Perinatal Services***
- ☐ ***Physical Disabilities – Adult***
- ☐ ***Physical Disabilities – Youth***
- ☐ ***Physical Therapy***
- ☐ ***Preschool Education***
- ☐ ***Protective Services – Adult***
- ☐ ***Protective Services – Youth***
- ☐ ***Public Health***
- ☐ ***Recreation***
- ☐ ***Residential Care – Children and Youth***
- ☐ ***Residential Facilities – Disabilities***
- ☐ ***Residential Treatment Facilities – Psychiatric***
- ☐ ***Residential Treatment Facilities – Substance Abuse***
- ☐ ***Respite***

- ☐ ***Retirement Facilities***
- ☐ ***Schools – Alternative***
- ☐ ***Senior Centers***
- ☐ ***Senior Citizens – Employment***
- ☐ ***Senior Citizens – Residential Care***
- ☐ ***Short Term Rehabilitation***
- ☐ ***Speech Therapy***
- ☐ ***State Service Centers (DSSC/DHSS)***
- ☐ ***Substance Abuse – Prevention***
- ☐ ***Substance Abuse – Treatment***
- ☐ ***Supportive Services/Support Groups – Disability/Disease***
- ☐ ***Supportive Services/Support Groups – Family Issues/ Parenting***
- ☐ ***Supportive Services/Support Groups – Mental Health***
- ☐ ***Supportive Services/Support Groups – Offenders/ Perpetrators***
- ☐ ***Supportive Services/Support Groups – Personal Issues***
- ☐ ***Supportive Services/Support Groups – Substance Abuse***
- ☐ ***Supportive Services/Support Groups – Victims of Abuse, Crime,and Violence***
- ☐ ***Supportive Services/Support Groups – Youth***
- ☐ ***Tax Assistance***
- ☐ ***Transportation***
- ☐ ***Tutoring***
- ☐ ***Veterans/Military Personnel***
- ☐ ***Victims of Abuse, Crime, and Violence***
- ☐ ***Visually Impaired***
- ☐ ***Volunteerism***
- ☐ ***Youth***

dhss.delaware.gov - 16th Ed. - 09/1/11