

DIRECTORY OF HUMAN SERVICES FOR DELAWARE 2015



DELAWARE HEALTH AND SOCIAL SERVICES

Division of State Service Centers

A FEATURE OF THE 2015 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

Volunteer Delaware State Office of Volunteerism

www.volunteerdelaware.org

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Lend a hand...volunteer! Volunteer Delaware, a program within the State Office of Volunteerism, is a free resource for volunteers and organizations alike. Volunteer Delaware helps people find great places to volunteer at non-profit and community-based organizations throughout the state. For those 50 and older, the Volunteer Delaware 50+ program is specifically designed to provide personalized service to meet your needs. To find the perfect opportunity for you, visit www.volunteerdelaware.org or call one of the numbers below.

302-255-9899 - New Castle County

302-857-5006 - Kent County

302-515-3020 - Sussex County



DELAWARE HEALTH AND SOCIAL SERVICES

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State Office of Volunteerism



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DELAWARE 2-1-1: A Statewide Help Hotline

www.delaware211.org

Delaware 2-1-1 supports the community by providing individuals and families with easy access to free information and referral assistance for health and human services. By dialing 2-1-1, Delawareans can speak to a trained referral specialist who guides them to appropriate service providers that can meet their needs. Delaware 2-1-1 offers confidential information and referrals to programs that can help with a wide variety of assistance like affordable housing, access to healthcare, financial assistance for utilities, food and so much more. This quick, reliable and personalized information is essential for Delawareans in crisis who may need help navigating through the complicated human service network in Delaware. Delaware 2-1-1 can be reached by dialing 2-1-1 from a mobile or landline phone and is available M-F, 8:00 AM to 9:00 PM, by downloading the Delaware 2-1-1 mobile app, which is available at the App Store in Android and iPhone formats, or by visiting www.delaware211.org.

With the capability to access thousands of resources, Delaware 2-1-1's comprehensive database contains nearly 2,500 agencies and programs. Delaware 2-1-1 also collaborates with the Delaware Helpline to ensure callers looking for government offices, department, divisions or programs can be seamlessly transferred to a state operator for assistance. Delaware Helpline can be reached M-F, 8:00 AM to 4:30 PM by dialing the statewide toll-free phone number 1-800-464-HELP (4357) or simply dial 2-1-1.

In-state callers: Dial 2-1-1

Out-of-state callers: 1-800-560-3372

**Delaware 2-1-1 is led locally by
United Way of Delaware
and the State of Delaware.**



USEFUL PHONE NUMBERS

EMERGENCY NUMBERS (All Counties)

Ambulance, Fire, Police 911
Hazardous Spills, Radiological Hazards,
and Natural Disasters 1-877-729-3362 or 302-659-3362

CHILD ABUSE 24 HOUR HOTLINE

Division of Family Services 1-800-292-9582

CONTACT LIFELINE (24 Hour Helpline)

Rape, Crisis, Suicide Counseling, Crisis Intervention 761-9100

CRISIS INTERVENTION SERVICE

New Castle County 577-2484, 1-800-652-2929
Kent and Sussex Counties 1-800-345-6785

DEAF/DELAWARE RELAY SERVICES

TTY 1-800-232-5460
Voice 1-800-232-5470
National Relay Service 7-1-1

DELAWARE HELPLINE (8:00 A.M.-4:30 P.M., Mon.-Fri.)

All Counties (Voice and TDD) 1-800-464-4357
Out of State (Voice and TDD) 1-800-273-9500

DOMESTIC VIOLENCE 24 HOUR HOTLINE

New Castle County 762-6110
Kent and Sussex Counties (Families in Transition) 422-8058

FOOD STAMP INFORMATION (Delaware Helpline) ... 1-800-464-4357

HOSPITALS:

New Castle County

Christiana Care Health System 733-1000
St. Francis Hospital 421-4100

Kent County

Kent General Hospital 674-4700

Sussex County

Beebe Hospital 645-3300
Milford Memorial Hospital 422-3311
Nanticoke Memorial Hospital 629-6611

POISON CONTROL CENTER 1-800-222-1222

RUNAWAY YOUTH HOTLINE 762-6373

KEY ABBREVIATIONS

Frequently used abbreviations in the 2015 Directory are listed below:

DCMH	Division of Child Mental Health
DCSE	Division of Child Support Enforcement
DDDS	Division of Developmental Disabilities Services
DFS	Division of Family Services
DHSS	Delaware Health and Social Services
DLTCRP	Division of Long-Term Care Residents Protection
DMMA	Division of Medicaid & Medical Assistance
DMS	Division of Management Services
DOE	Department of Education
DOL	Department of Labor
DOS	Department of State
DPH	Division of Public Health
DSAAPD	Division of Services for Aging and Adults with Physical Disabilities
DSAMH	Division of Substance Abuse and Mental Health
DSCYF	Division of Services for Children, Youth and Their Families
DSS	Division of Social Services
DSSC	Division of State Service Centers
DVI	Division for the Visually Impaired
DVR	Division of Vocational Rehabilitation
OMB	Office of Management and Budget

USER'S GUIDE

Welcome to the *Directory of Human Services for Delaware 2015*, the eighteenth edition of the Directory which is published by the Division of State Service Centers.

The Directory offers a comprehensive listing of the many human service programs within the state of Delaware. This edition expands on previous editions and includes more agencies, phone numbers, and web sites than ever before.

The keys to using this book are the Alphabetical and Subject Indices. Each agency and program is listed in the Alphabetical Index as well as in the Subject Index under each major service provided. In the 2015 edition, each agency is listed with all of the relevant locations throughout the state. Each entry provides a brief description of services, all agency office addresses, contact information, as well as the areas served throughout the state. Service locations and areas identified pertain exclusively to Delaware, even though some agencies may provide services outside the State. The format and organization of the information has been designed to be easy to read and easy to use as you work with clients and/or other agencies.

Suggestions or comments about this Directory should be forwarded to:

Directory of Human Services
Division of State Service Centers
Charles H. Debnam Building
1901 North DuPont Highway
New Castle, DE 19720

Agencies that want to update information, or new agencies that would like to be added to the next edition, can complete the Agency Addition/Revision Form located at the end of this Directory. Completed forms should be sent to the above address.

Our hope is that the *Directory of Human Services for Delaware 2015* will help you in your endeavor to link services with persons in need.

*Division of State Service Centers
Department of Health and Social Services*

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Delaware Senior Olympics	133
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Fraim Center for Active Adults	176
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Harvest Years Senior Center	190
Hilltop Lutheran Neighborhood Center	197
Howard J. Weston Community and Senior Center, Inc.	203
Indian River Senior Center, Inc.	210
Jack F. Owens Campus; Delaware Technical Community College	214
Lillian Smith Senior Citizens Center	242
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1212 CORPORATION

**2700 N. Washington Street
Wilmington, DE 19802
302-764-4048**

PERSON IN CHARGE: Darrell Stroy

STATUS: Not for profit

SERVICE DESCRIPTION: The 1212 Corporation is a non-profit organization which provides one or more centers in the Wilmington, DE area to counsel alcoholic and drug addicted individuals seeking help. Major emphasis is placed on rehabilitation and recovery for alcoholics and drug addicts, providing additional recovery programs and a safe haven for recovering persons.

HOURS OF OPERATION: 7:00 a.m.-10:00 p.m., 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Stop in or call for information

FEES: No charge for supportive services; monthly \$12.00 membership fee.

A BETTER CHANCE FOR OUR CHILDREN

**1307 Philadelphia Pike
Wilmington, DE 19809
302-746-7265
Fax: 302-746-7343**

PERSON IN CHARGE: Mary Lou Edgar, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and training to those interested in adopting children, either domestically or internationally. Specializes in placing children who have been waiting for a permanent family in the foster care system either in Delaware or elsewhere in the United States. Provides an array of post finalization adoption services, that include groups and specialized trainings.

OTHER LOCATION: 621 North DuPont Blvd., Milford, DE 19963 (302-725-5008; Fax: 302-725-5164)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; evening hours by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

A DOOR OF HOPE PREGNANCY CENTER

**3407 Lancaster Pike
Wilmington, DE 19805
302-998-9000**

**218 E. Main Street
Suite 114
Newark, DE 19711
302-737-5433**

Website: www.adoorofhope.org

PERSON IN CHARGE: Carol Doherty, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free and confidential services including early detection pregnancy tests, education and information on pregnancy, abortion and abortion alternatives, spiritual counseling, assistance with maternity and baby needs, and resource referrals. Does not provide abortion services or abortion referrals. Provides youth relationship/abstinence education free of charge in public and private schools.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, Visit website: www.adoorofhope.org

FEES: None

A.F.W. COUNSELING SERVICES

925 Kitts Hummock Road
Dover, DE 19901
302-734-0991

PERSON IN CHARGE: Marcia Wilson Morin, M.Ed., L.P.C.M.H., M.A.C., NCHH, C.C.M.H.C.

STATUS: For Profit

SERVICE DESCRIPTION: Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, and counter-productive habits and compulsions.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Tues.-Fri.; 9:00 a.m.-12:00 noon, Sat.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call for appointment

FEES: \$85 per hour.

AARP DELAWARE

1100 North Market Street, Suite 1201
Wilmington, DE 19801
Business Office: 302-571-8791
1-866-227-7441
Fax: 302-571-1984
Website: <http://www.aarp.org/de>

PERSON IN CHARGE: Lucretia Young, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Membership organization for persons 50 and over. Provides information and resources; engages in legislative, regulatory, and legal advocacy; assists members in serving their communities; and offers a wide range of unique benefits, special products, and services, including *AARP The Magazine*, published bimonthly; *AARP Bulletin*, a monthly newspaper; *AARP Viva*, a quarterly Spanish newspaper; and has offices in 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

LOCATIONS:

- Claymont Area #175: U.M. Church of the Atonement, 3519 Philadelphia Pike, 1:00 p.m., 2nd Thurs.
- Concord Area #3979: Aldersgate Methodist Church, Concord Pike, Fairfax, Wilmington, 1:00 p.m., 4th Wed.
- Dover Area #721: Modern Maturity, 1:00 p.m., 3rd Tues.
- Long Neck Area #4903: American Legion #28, Rt. 24, Long Neck, 12:00 p.m., 3rd Tues.
- Milford Area #3134: Avenue U.M. Church, 20 N. Church Ave., 1:00 p.m., 2nd Tues.
- South Coastal Area #5226: Cripple Creek, 29494 Cripple Creek Drive, Dagsboro, 12:00 noon, 3rd Tues.
- Georgetown #5340: Indian River Senior Center, 214 Irons Avenue, Millsboro, 12:00pm, 1st Monday

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over or spouse of any age

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-888-OUR-AARP

FEES: Dues: National, \$16.00; Chapter, \$4-\$7.

ABR COUNSELING ASSOCIATES

1550 South Governor's Avenue
Dover, DE 19904
302-678-4558

33124 Lighthouse Road
Selbyville, DE 19975
302-436-5868

PERSON IN CHARGE: Joseph B. Hicks, M.Ed., C.C.M.H.C., L.P.C.M.H.

STATUS: For profit

SERVICE DESCRIPTION: Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, counter-productive habits, and compulsions, including problem gambling. Support for cancer survivors and patients is also offered. LGBT friendly.

HOURS OF OPERATION: 8:00 a.m.-9:00 p.m., Mon.-Fri.; 8:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for appointment

FEES: \$95 per hour. Medicaid and all major health insurance accepted. Some hardship cases will be considered.

ABRIENDO PUERTAS AT PEOPLE'S PLACE

1129 Airport Road

Milford, DE 19963

Office: 302-422-5015

Bilingual Hotline: 302-745-9874

E-mail: ap@peoplesplace2.com

PERSON IN CHARGE: Rosemary Martinez, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides shelter, court advocacy, bilingual (Spanish) hotline, case management, as well as anything needed by the families of immigrant female victims of domestic violence. Also, community outreach, education, and prevention work.

HOURS OF OPERATION: Office hours: 8:30 a.m.-4:30 p.m., Mon.-Fri.; 24 hour emergency, bilingual (Spanish) hotline.

ELIGIBILITY: Hispanic immigrant female victims of domestic violence and their children.

AREA SERVED: State of Delaware and, if needed, out of state.

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: None

ABSALOM JONES SENIOR CENTER

310 Kiamensi Road

Wilmington, DE 19804

302-998-0363

PERSON IN CHARGE: Joan E. Budrow, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreation, nutrition, education, transportation, and information and referral through a number of programs and activities. These include hot noontime meals; arts and crafts; exercise; films; trips to grocery, bank, and post office; recreational trips; educational speakers; special programs; entertainment; and salad bar dinner dances—line dancing.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over. Any age, but meal costs more.

AREA SERVED: Newport and other local areas. Transportation for Belvedere and Marshallton, Elsmere, Kiamensi, and Stanton.

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meal

ACTS RETIREMENT LIFE COMMUNITIES, INC. (ACTS)

726 Loveville Road, Suite 3000

Hockessin, DE 19707-1536

302-235-6800

Website: www.actsretirement.org

PERSON IN CHARGE: Jonathan D. Grant,, ACTS V.P. Operations, Mid-Atlantic Regional Office

STATUS: Not for profit

SERVICE DESCRIPTION: Provides continuing care retirement communities dedicated to meeting the changing needs of older adults while maintaining the highest quality of life for residents.

LOCATIONS:

- Cokesbury Village, 726 Loveville Rd., Hockessin 19707-1519 (302-235-6000), Robyn Crandall, Executive Director
- Methodist County House, 4830 Kennett Pike, Wilmington 19807-1899 (302-654-5101), Terri White, Executive Director
- Manor House, 1001 Middleford Rd., Seaford 19973-3697 (302-629-4593, 800-775-4593), George Clemes, Executive Director
- Heron Point of Chestertown, 501 E. Campus Ave. Chestertown, MD 21620-1682 (410-778-7300, 1-800-327-9138), Garrett Falcone, Executive Director

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 62 and over

AREA SERVED: Statewide, and mid-Atlantic region

OBTAINING SERVICE: Call locations for information (Life Care Consultant)

FEES: Yes

ADAMS (THURMAN, JR.) STATE SERVICE CENTER (DSSC, DHSS)

**546 S. Bedford Street
Georgetown, DE 19947
302-515-3000**

Community Resource and Assistance Services:

302-856-5557; 302-515-3000

Website: www.dhss.delaware.gov/dssc

PERSON IN CHARGE: Kathy Bullock, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State agencies: **Division of Social Services** - Food Stamps, Public Assistance, Medicaid, Day Care, Employment and Training; **Division of Family Services** - family and child protective services; **Division of Public Health** - Child Health, Women's Health, Dental Clinic, Adult Health Screening, TB testing, HIV testing, WIC; **Division of Mental Health**; **Division of Human Relations** - investigates reports of discrimination in housing, employment, etc., on basis of race, age, sex, handicap; **Division of State Service Centers** - Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Community Resource and Assistance Services, Specialized Transportation, Retired and Senior Volunteer Program (RSVP) Sussex County, and Foster Grandparent Program; **Sussex County Senior Services** - Home Health Care Services, Nutrition Program, Specialized Transportation. **Department of Services for Children, Youth and Their Families** – Child Mental Health and Youth Rehabilitative Services.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by service

ADOLESCENT HEALTH SERVICES; TEEN PREGNANCY PREVENTION (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19901
302-744-4822

PERSON IN CHARGE: Frederick W. MacCormack, MPA, MPH,
Administrator

STATUS: Public

SERVICE DESCRIPTION: Program development, contracts for prevention programs, Health Education/Inservices on topics related to adolescent health.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Public Resource

AREA SERVED: Statewide

OBTAINING SERVICES: Call for information regarding adolescent health.

FEES: N/A.

ADOPT-A-FAMILY (DSSC, DHSS)

Claymont Community Center
3301 Green Street
Claymont, DE 19703
Main: 302-792-9538
Fax: 302-762-6784

Milford State Service Center Annex
13 S.W. Front St., Suite 103
Milford, DE 19963
302-424-7260; Dover: 302-739-3145
Fax: 302-424-2782

PERSON IN CHARGE: Volunteer Services Administrator, NC County; Program Coordinator, Kent/Sussex County

STATUS: Not for profit

SERVICE DESCRIPTION: Throughout the year, prepares care packages of essential household and baby items for families experiencing crisis or transition. Monetary donations and donations of critical household, bath, kitchen, and bedroom items, as well as baby items, are welcomed. Tax-deductible donations are assigned to families in need without charge. Volunteers may be available to pick up donations. **Holiday program** operates statewide from mid-October through December, and anonymously matches sponsors with families and individuals who do not have means to provide

holiday gifts for their children. Sponsors receive information about the family's circumstances and are asked to purchase gift certificates to specific stores that the adopted family has requested. Homebound seniors, persons with disabilities, and residents in nursing homes are also matched with sponsors who provide gift items from a wish list. **Hanover Clothing Closet**, operated by Adopt-a-Family in New Castle County, at Hanover Presbyterian Church, offers clothing up to two times a month with photo I.D. — Clothing Closet Hours, 9:00 a.m. – 12:00 Noon, Wednesdays ONLY. Clothing donations can be dropped off at the church, 18th St. and Baynard Blvd., Mon.-Fri., 9:00 a.m.-3:00 p.m., or at Adopt-a-Family office during business hours. A pickup can be scheduled for large donations. **Adopt-A-Student Program** operates statewide May through September and provides students in need with a backpack and school supplies as well as gift cards to purchase school uniforms. Donations of these items are requested from corporations and community members during those months. **Adopt-A-Mom** operates statewide, year-round and provides donated products such as diapers, clothing, and other personal baby care items to support care for children up to 24 months. **Emergency Assistance** operates in New Castle and Kent Counties year-round: New Castle County assistance based on donations, Kent County based on a grant award – All emergency assistance is based upon the availability of funds.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Needy families, disabled or elderly persons, low income: AFDC, GA, SSI, Medicaid-eligible.

AREA SERVED: Statewide

OBTAINING SERVICE: Contact your State Service Center or other Social Service Agency to be referred for services. Self-referrals are not accepted. Clothing Closet: walk in

FEES: None

ADOPTIONS FROM THE HEART

18-A Trolley Square
Wilmington, DE 19806
302-658-8883
Website: www.AFTH.org

PERSON IN CHARGE: Jeanne McGee, District Supervisor

STATUS: Private, non-profit

SERVICE DESCRIPTION: A licensed, nonprofit, nonsectarian adoption agency offering free services for pregnant women. Also offering embryo placement program and domestic adoption programs for families and India surrogacy.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Thur.; 9:00 a.m.-4:00 p.m., Fri. Evening and weekend appointments available as needed.

ELIGIBILITY: All ages, races, and marital status

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, internet.

FEES: Vary by service, depend on type of adoption program; free services to pregnant women

ADOPTIVE FAMILIES WITH INFORMATION AND SUPPORT

P.O. Box 7405

Wilmington, DE 19803-8784

302-571-8784

E-mail: afisdelaware@comcast.net

Website: afisdelaware.org

PERSON IN CHARGE: Mary Jo Wolfe, President

STATUS: Not for profit

SERVICE DESCRIPTION: Network of adoptive families in Delaware and nearby Pennsylvania and Maryland. Volunteers provide information, referral, and support to families. Services include ongoing support groups, adoption subsidy advocate, adoption libraries, workshops on adopting in Delaware and trans-racial adoption, and social events.

HOURS OF OPERATION: 9:00 a.m. – 9:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, attend group meetings or social events

FEES: \$15 membership fee encouraged, not required.

ADULT SPECIAL EDUCATION PROGRAM (ASEP, INC.)

6 Denny Road
Fox Point Center, Suite 109
Wilmington, DE 19809
302-762-5783, 302-762-6419
Fax: 302-762-5692

PERSON IN CHARGE: Karen Shumate, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Helps young adults to be productive and self-sufficient; provides basic knowledge needed for finding and holding jobs. Areas include: communication; occupational information and evaluation; consumer education; driver education; employment orientation; socialization; financial and family responsibilities; and job development, placement, and follow up.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Tues. and Thurs. evenings by appointment only.

ELIGIBILITY: All adults with disabilities, especially former special education participants.

AREA SERVED: Statewide (primarily, New Castle County)

OBTAINING SERVICE: Call for information

FEES: None

ADVOSERV

4185 Kirkwood St. Georges Road
Bear, DE 19701
302-834-7018
Website: www.advoserv.com

PERSON IN CHARGE: Greg Harrison, State Program Director

STATUS: For profit

SERVICE DESCRIPTION: Residential and community-based treatment programs for individuals who are intellectually and developmentally disabled and dually diagnosed who present challenging behavior. Services include: behavior management, special education, vocational and adult programming.

HOURS OF OPERATION: 24 hours, 365 days per year

ELIGIBILITY: Children, adolescents and adults with intellectual and developmental disabilities and dual diagnoses who exhibit behavioral challenges. Ages 8 through adulthood.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for an interview and evaluation.

FEES: Yes

AID IN DOVER, INC.

801 West Division Street

Dover, DE 19904

302-734-7610

Website: www.aidindover.org

E-mail: aidindover@aidindover.org

PERSON IN CHARGE: Beverly C. Williams, M.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A private non-profit organization providing emergency shelter care and transitional independent living services to youth and young adults. Shelter services include diagnostic screening; family, individual, and group counseling; tutoring; and 24-hour residential care for 21 days with a maximum capacity of 4 youth. Both residential and nonresidential transitional independent living services are provided for up to 18 months for a maximum of 12 youths and young adults. After school and summer activity programs for “at risk” youth and children.

Facility Location:

- Eight-O-One Shelter, 801 W. Division St., Dover 19901
- Transitional Living Program, 731 and 801 W. Division St., Dover 19904
- After School Programs, Dover Housing Authority, Manchester Square, Dover, DE 19901

HOURS OF OPERATION: Administrative Office: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Shelter and Transitional Living Program: 24 hours

ELIGIBILITY: Shelter: children and youth ages 12-17; Transitional Living Program: youth and young adults ages 16-21; After School: children 8-14; youth 14-18

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

AIDS DELAWARE

100 West 10th Street, #315

Wilmington, DE 19801

Phone: 302-652-6776

Fax: 302-652-5150

Delaware HIV/AIDS Information Line: 1-800-422-0429

Gay and Lesbian Hotline: 1-800-292-0429

Gay Youth Hotline: 1-800-810-6776

Website: www.aidsdelaware.org

PERSON IN CHARGE: John Gardner, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Case Management for people living with HIV/AIDS; AIDS education and outreach; AIDS hotline information and referral; free and confidential HIV counseling and testing; HIV/AIDS support groups and counseling; buddy services; hospital visitors; financial assistance; nutritional counseling and assistance; advocacy; gay and lesbian mental health services; support groups; and community networking. Gay and Lesbian Hotline.

OTHER LOCATIONS: Rehoboth Office, 37201 Rehoboth Ave., Suite 1, Rehoboth Beach 19971 (302-226-5350); Sussex County Case Manager, Robin Cabbage (302-354-6616)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thur., 9:00 a.m.-12:00 p.m., Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

AL-ANON FAMILY GROUPS

Al-Anon Information Services

P. O. Box 561

Northeast, MD 21901-0561

Toll-Free: 866-460-4070

Website: marydelalanon.org

STATUS: Not for profit

SERVICE DESCRIPTION: Fellowship of relatives and friends of alcoholics who share their experience, strength, and hope to solve common problems; believe alcoholism is a family illness and that changed attitudes can aid recovery; helps families of alcoholics by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

HOURS OF OPERATION: 24 hour telephone answering service

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for meeting times and places

FEES: None

ALCOHOLICS ANONYMOUS

**Northern Delaware
Northern Intergroup
Trolley Square
Suite 21B
Wilmington, DE 19806
24 hours: 302-655-5113**

**Kent County
Central Intergroup
P.O. Box 853
Dover, DE 19903
302-736-1567**

**Sussex County
Southern Intergroup
P.O. Box 1080
Millsboro, DE 19966
302-856-6452**

Al-Anon/Al-A-Teen: 302-366-8484 (separate, not affiliated)

STATUS: Not for profit

SERVICE DESCRIPTION: Program of recovery from the illness of alcoholism. International fellowship of men and women who meet to attain and maintain sobriety. Membership is open to any alcoholic who wants to do something about his/her drinking problem. Approximately 260 meetings in the New Castle County area throughout the week. (Provides Al-Anon for spouses and friends of alcoholics, and Al-A-Teen for young people and children involved with alcoholics – 302-366-8484).

HOURS OF OPERATION: 24 Hours/7 Days

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and schedules

FEES: None. Self-supporting organization.

ALFRED I. DUPONT HOSPITAL FOR CHILDREN

**1600 Rockland Road
P.O. Box 269
Wilmington, DE 19899
302-651-4000**

PERSON IN CHARGE: Dr. Kevin B. Churchwell, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient and outpatient diagnostic and treatment services in a wide range of pediatric subspecialties, including orthopedics, critical care, emergency care, rehabilitation, neurology, genetics, pulmonology, dentistry, developmental medicine, hematology/oncology, cardiology and cardiac surgery, endocrinology, gastroenterology and nutrition, neonatology, and ophthalmology, psychology, rheumatology, pediatric general surgery, urology, neurosurgery, ENT, nephrology, plastic surgery and other pediatric medical and surgical areas. Also available, services in physical, occupational, and speech therapy; medical imaging; and other diagnostic/therapeutic services.

OTHER LOCATIONS:

Wilmington:

Nemours Pediatrics at Jessup Street: 1602 Jessup Street, Wilmington, 19802 (302-576-5050)

Nemours Pediatrics at St. Francis: Medical Services Bldg., Suite 400, 7th and Clayton Sts., Wilmington, 19805-0500 (302-421-9700)

New Castle County:

Nemours Pediatrics at Middletown: Suite 201, 200 Cleaver Farm Road, Middletown, 19709 (302-378-5100)

Nemours Pediatrics at Peoples Plaza: 1400 Peoples Plaza, Suite 300, Newark, 19702 (302-836-7820)

Nemours Pediatrics at Philadelphia Pike: 222 Philadelphia Pike, Wilmington, 19809 (302-761-4660)

Nemours Pediatrics, Foulk Road: 910 Foulk Road, Suite 101, Wilmington, 19809 (302-655-3242)

Kent County:

Nemours Pediatrics at Rodney Village: Water Street Office Plaza, 102 W. Water Street, Dover 19904 (302-672-5650)

Sussex County

Nemours Pediatrics at Milford: 703 North Dupont Highway, Teal Creek Plaza, Milford, 19963 (302-422-4559)

Nemours Pediatrics at Seaford: 49 Fallon Avenue, Seaford 19973 (302-629-5030)

HOURS OF OPERATION: Clinic hours by appointment; Emergency Department, 24 hours

ELIGIBILITY: Ages 17 and younger

OBTAINING SERVICE: Referral through physician, Public Health or school nurse, self (302-651-4200)

FEES: Yes

ALETTA LAIRD AND ROBERT N. DOWNS, III CULTURAL ENRICHMENT CENTER

1005 N. Franklin Street

Wilmington, DE 19806

302-575-0250, ext. 2244

Website: www.inglesidehomes.org

E-mail: dcoates@inglesidehomes.org

PERSON IN CHARGE: Deborah Coates, Director

STATUS: Not for profit

SERVICE DESCRIPTION: A 166-seat theater with full stage, room-sized theater screen and surround sound providing special cultural, musical, social, and educational events. The Downs Center hosts a remarkable variety of performing arts, including singers, musicians, orchestras, and musical ensembles from diverse genres such as jazz, opera, gospel, classical, oldies and more. Additionally, local area school performances, dance companies,

choirs, olitical debates, live plays, cultural events and more are all part of the superb programming. **ALL PROGRAMS ARE FREE AND OPEN TO THE PUBLIC.** On street parking. Note: building is located adjacent to Ingleside Retirement Apartments.

HOURS OF OPERATION: 9:30 a.m.-5:00 p.m., Mon.-Fri.; evening shows, 7:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ALS ASSOCIATION-GREATER PHILADELPHIA CHAPTER

321 Norristown Road, Suite 260

Ambler, PA 19002

215-643-5434 or 877-434-7441

Website: www.alsphiladelphia.org

PERSON IN CHARGE: Brenda Edelman, LCSW, BCD, Director of Patient Services

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and resources for ALS patients, their families, and caregivers. Patient service programs include transportation, equipment loan, home care assistance, and two ALS care centers.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Diagnosis of ALS and reside in service area.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ALZHEIMER'S ASSOCIATION – DELAWARE VALLEY CHAPTER

240 N. James Street, Suite 100A

Newport, DE 19804

302-633-4420; 1-800-272-3900

Fax: 302-633-4494

Website: www.alz.org/desjsepa

E-mail: katie.macklin@alz.org

PERSON IN CHARGE: Katie Macklin, Executive Director DE

STATUS: Not for profit

SERVICE DESCRIPTION: 24/7 Helpline/Contact Center; Newsletter; Caregiver Support Groups; Respite Care Financial Assistance; Medic Alert and Safe Return; Speakers' Bureau; Public Policy and Advocacy; Volunteer Opportunities; Professional In-Service Training Program; Community Education Programs, Care Consultations, Diversity Outreach and Early Stage Initiatives.

OTHER LOCATION: 108 N. Bedford St., P.O. Box 625, Georgetown, DE 19947 (302-854-9788); Julie H. C. Bailey Training Center, 100 S. Main St., Suite 211, Smyrna, DE 19977 (800-272-3900)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. Mon.-Fri., other hours by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; Call for information; Referral; Call for appointment.

FEES: None

AMERICAN ADOPTION CONGRESS

Carolyn Hoard

192 Rose View Drive

West Grove, PA 19390

484-667-8550

E-mail: choard192@verizon.net

Website: www.americanadoptioncongress.org

PERSON IN CHARGE: Carolyn Hoard, DE/PA Representative; Pam Kroskie, President

STATUS: Not for profit

SERVICE DESCRIPTION: Information, education, and assistance with legislation related to adoption reform.

OTHER LOCATIONS: Main Office: P.O. Box 42730, Washington, DC 20015 (202-483-3399)

HOURS OF OPERATION: Anytime

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

AMERICAN ASSOCIATION OF UNIVERSITY WOMEN WILMINGTON, DE BRANCH

1800 Fairfax Boulevard

Wilmington, DE 19803

302-428-0939

Website: www.aauwwilmington.org

E-mail: aauwwilm@gmail.com

PERSON IN CHARGE: Rotating President

STATUS: Not for profit

SERVICE DESCRIPTION: Community organization of volunteers. Sponsors study groups for members in various interest areas; publishes a newsletter; conducts an annual Used Book Sale; provides college and graduate scholarships for Delaware women.

HOURS OF OPERATION: 9:30 a.m.-1:30 p.m., Wed.

ELIGIBILITY: Female graduates of two- or four-year college or university

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Annual dues for members; no fees for scholarship applicants

AMERICAN CANCER SOCIETY

New Castle County and Kent County
92 Read's Way, Suite 205
New Castle Corporate Commons
New Castle, DE 19720
302-324-4227; 800-ACS-2345

Sussex County
1315 Mount Hermon Road
P.O. Box 163
Salisbury, MD 21804
Main: 410-749-1635
Alternate: 1-800-ACS-2345

Website: www.cancer.org

PERSON IN CHARGE: Theresa Young, State Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Voluntary health organization which provides cancer information and patient service. Fund raising efforts support these programs and cancer research. Limited financial assistance can help defray some medical costs not covered by insurance. **Patient Service** provides free resource information and guidance to answer questions. **Various Support Programs:** Reach to Recovery, peer support, and information for breast cancer patients. **Road to Recovery** provides transportation for cancer patients to and from treatment, **Look Good...Feel Better** hands-on workshop for female cancer patients.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Local office resources and information - 24 hours a day, 7 days a week: 1-800-227-2345.

ELIGIBILITY: Anyone seeking cancer information, patient, family, friends, health professionals.

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: None

AMERICAN CIVIL LIBERTIES UNION OF DELAWARE (ACLU-DE)

100 West 10th Street, Suite 603
Wilmington, DE 19801
302-654-5326

Website: www.aclu-de.org

E-mail: aclu@aclu-de.org

PERSON IN CHARGE: Kathleen MacRae, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The ACLU of Delaware is a nonpartisan organization that defends the civil liberties of all Delawareans as guaranteed under the U.S. Constitution. ACLU-DE advocates for expanded rights and freedoms in the courts, legislature, and community, and works to extend rights to traditionally disenfranchised groups. Free legal services are provided for the civil liberties-related cases accepted by the organization.

HOURS OF OPERATION: 9:00 a.m. - 5:00 p.m., Mon. - Fri.

ELIGIBILITY: Open to individuals or groups whose Constitutional rights have been violated or to organizations that would like to coordinate social change efforts.

AREA SERVED: Statewide

OBTAINING SERVICE: Requests for legal assistance must be made in writing – applications are available online or may be requested by phone. Other information may be obtained by phone.

FEES: None

AMERICAN DIABETES ASSOCIATION

150 Monument Avenue
Bala Cynwyd, PA 19004
302-656-0030 Ext. 4649
Information: 1-800-342-2383
Website: www.diabetes.org

PERSON IN CHARGE: Susan Polikoff, Director - Delaware Initiative

STATUS: Not for profit

SERVICE DESCRIPTION: Provides diabetes research, information, and advocacy to prevent/cure diabetes and to improve the lives of all people affected by diabetes. ADA offers programs relating to prevention, detection, and maintenance of diabetes including: diabetes management education; community outreach; corporate education; programs for children and families with diabetes as well as a free nationwide Diabetes Information Call Center (1-800-DIABETES) with English and Spanish speaking operators.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: None

AMERICAN HEART ASSOCIATION AMERICAN STROKE ASSOCIATION

200 Continental Drive

Suite 101

Newark, DE 19713

NCC: 302-454-0613

Toll Free : 877-750-4276

Fax: 302-454-0619

Website: www.heart.org; www.strokeassociation.org

PERSON IN CHARGE: Senior Development Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission: Building healthier lives free of cardiovascular disease and stroke; **National Website:** provides quick, easy access to everything from heart-healthy tips to the latest in cardiovascular research, such as interactive risk assessment, dietary recommendations, nutrition facts and nutritious recipes, warning signs, CPR and emergency care, risk factors, news releases, scientific advisories, AHA comments, professional and consumer news, heart and stroke statistical update, biostatistical fact sheets, and more.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-800-242-8721 or visit website for free heart-healthy information. Call 1-877-242-4277 for CPR classes. Visitors welcome during office hours. Call local office for more information.

FEES: Vary by program. None for most services.

AMERICAN LUNG ASSOCIATION IN DELAWARE

630 Churchman's Road, Suite 202

Newark, DE 19702

302-737-6414 or

1-800-LUNG-USA (1-800-586-4872)

Fax: 800-584-0174

Website: www.lunginfo.org

PERSON IN CHARGE: Laura Loro, Area Director

STATUS: Not for profit

SERVICE DESCRIPTION: Our mission is to save lives by improving lung health and preventing lung disease through education, support, advocacy and research. Programs include asthma, tobacco, environment, information/referrals, allergies, sarcoidosis, all lung related issues. Free materials on asthma, lung disease, smoking, second-hand smoke, air pollution, occupational hazards, and marijuana are available. Supported primarily by public and private donations.

OTHER LOCATION:

Dover Branch Office, 422 S. Governor's Ave., Dover 19904 (302-674-9701)

Fax: 800-584-0174

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, walk in

FEES: Vary by service

AMERICAN RED CROSS — DELMARVA REGION

Northern Office

100 West 10th St.,

Ste 501

Wilmington, DE 19801

Upper Shore Office

207 Blue Ball Avenue

Elkton, MD 21921

Southern Office

1505 Emerson Ave.

Salisbury, MD 21801

(by appointment only)

24 Hour Emergency: 1-800-777-6620

Website: www.redcross.org

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Disaster relief:** emergency shelter, food and clothing for disaster victims, additional assistance based on loss and need.

Disaster Training: All disaster training is free of charge. **Service to military persons and their families:** emergency messages, counseling and referral, grants and loans in specific situations. **Health courses:** CPR, First Aid, AED, workplace and community courses.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide. Also Caroline, Dorchester, Queen Anne's, Talbot, Cecil, Kent, Wicomico, Somerset, and Worcester counties in Maryland; Accomack and Northampton counties in Virginia.

OBTAINING SERVICE: Call for information

FEES: For Health Services courses.

APPOQUINIMINK ADULT EDUCATION PROGRAM

**120 Silver Lake Road
Middletown, DE 19709
302-378-5037
Fax: 302-378-0362**

PERSON IN CHARGE: Hazel Showell, Principal

STATUS: Not for profit

SERVICE DESCRIPTION: Provides adult education and family literacy services to residents in Southern New Castle County and Kent County. Provides an educational continuum from ABE (adult basic education), ESL (English as a Second Language), GED Prep and Testing, In-School Credit Program (serves at-risk, in-school student), to adult secondary education (high school diploma).

OTHER LOCATIONS:

- DHA/FAMILY LITERACY CENTER (DHA-Dover Housing Authority) 430 New Castle Avenue, Dover 19904 (302-678-4952).

HOURS OF OPERATION: Middletown: 3:30 a.m.–9:30 p.m., Mon.-Thurs.; DHA/Family Literacy Center: 9:30 a.m. – 12:30 p.m., Tues. and Thurs.

ELIGIBILITY: Open

AREA SERVED: Southern New Castle County and Kent County

OBTAINING SERVICE: Call for information

FEES: ABE/GED Prep and ESL classes are free; \$40 per semester materials fee for adult secondary diploma; call for GED testing fees.

APPOQUINIMINK COUNSELING SERVICES, LLC

**120 W. Main Street
Middletown, DE 19709
898-1616**

Fax: 866-596-5049

E-mail: dawn.schatz@appocounseling.com

Website: www.appocounseling.com

PERSON IN CHARGE: Dawn Schatz, LCSW, Director

STATUS: For profit

SERVICE DESCRIPTION: Counseling services for adolescents and adults, individuals, couples and families: general mental health, adjustment, depression, anxiety, grief, and relationships. Specialty areas include dating violence, domestic violence, and sexual abuse/assault.

HOURS OF OPERATION: By appointment: daytime and evening Mon. through Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County, Kent County

OBTAINING SERVICE: Call for information; call for appointment

FEES: Schedule; some insurance and private pay accepted

APPOQUINIMINK STATE SERVICE CENTER (DSSC, DHSS)

**122 Silver Lake Road
Middletown, DE 19709
302-696-3120**

PERSON IN CHARGE: Lisa Scoon, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of State Service Centers** - Family Support Services including Emergency Assistance Services, Community Resource and Assistance Services, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund; School Based Wellness Center; **Division of Social Services** - Public Assistance, Food Stamps, Cash Assistance, Medicaid, and Child Care; **Department of Services for Children, Youth and Their Families** - **Division of Youth Rehabilitative Services**; **Department of Labor** - **Division of Vocational Rehabilitation**; **Christiana Counseling and Child Inc.** - Parenting Classes.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m. (hours vary by program)

ELIGIBILITY: Open

AREA SERVED: Delaware City, Middletown, Odessa, Port Penn, St. Georges, Townsend, and other communities.

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

AQUILA OF DELAWARE

10 North Railroad Avenue
Georgetown, DE 19947
302-856-9746
Fax: 302-856-9766

1812 Newport Gap Pike
Wilmington, DE 19808
302-999-1106

PERSON IN CHARGE: Georgetown: April Lathbury, LCSW, CCDP-D, Clinical Director; Wilmington: Joan Chatterton, R.N., LCSW, CCDP-D, Executive Director; Mandell J. Much, Ph.D., Director of Clinical Services; Lauren Rhoades, LPCMH, CCDP, Clinical Director; Elizabeth Gelasso, LCSW, Clinical Director

STATUS: For profit

SERVICE DESCRIPTION: Dedicated to identifying and treating substance abusing adolescents with co-occurring psychiatric and substance use disorders and their families. Assists adolescents and their families in creating a dynamic and creative recovery lifestyle through day treatment, intensive outpatient, and school based services.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon. & Fri.; 8:30 a.m.-7:00 p.m., Tues, Wed. & Thurs.

ELIGIBILITY: Adolescent co-occurring disorders treatment

AREA SERVED: Statewide

OBTAINING SERVICE: Referral, call for information

FEES: Accept all major insurances, Medicaid

ARTHRITIS FOUNDATION DELAWARE BRANCH

900 Prides Crossing

Newark, DE 19713

302-332-0047

E-mail: mmarsilii@arthritis.org

Website: www.arthritis.org

PERSON IN CHARGE: Michele Marsilii, Community Branch Associate Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free information on arthritis and related diseases through patient, public, and professional education. This is done through literature as well as Arthritis Updates Seminars that educate the public on areas where the disease is most prominent. The Arthritis Foundation also provides educational seminars for medical professionals. To help manage the pain and lack of mobility that comes with arthritis, the Arthritis Foundation promotes both aquatic and land exercise programs.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

ATI PHYSICAL THERAPY, INC.

1600 Washington Street

Wilmington, DE 19802

302-656-2521

PERSON IN CHARGE: Meredith Tenerow

STATUS: For profit

SERVICE DESCRIPTION: Provides outpatient physical, occupational, aquatic and hand therapy. Free transportation.

OTHER LOCATIONS:

- Bear Center: 609 Governor's Square, Bear 19701 (302-836-5670)
- Newark Center: Metroform Medical Complex, 620 Stanton-Christiana Road, Suite 101, Newark, DE 19713
- Rehoboth Beach Center: Shops at Sea Coast, 19266 Coastal Highway, Rehoboth Beach 19971 (302-226-2230)

HOURS OF OPERATION: Varies according to location and service. Mon.-Fri., including early morning and evening hours. Call for further information.

ELIGIBILITY: Open to those who have physical therapy needs.

AREA SERVED: New Castle and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: Yes

ATLANTIC SHORES REHAB & HEALTH CENTER

231 S. Washington Street

Millsboro, DE 19966

302-934-7300

Fax: 302-934-9399

E-mail: jgross@atlanticrhc.com

PERSON IN CHARGE: John R. Bear, MSW, CCM, NH

STATUS: For profit

SERVICE DESCRIPTION: Provides comprehensive medical and rehabilitative services, including physical therapy, speech therapy, and occupational therapy, long and short term stays, skilled and intermediate care, therapeutic recreation and specialized diets. Respite care and hospice care also available.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Persons in need of daily nursing care and/or rehabilitation

AREA SERVED: Sussex County, Delmarva Peninsula and surrounding state

OBTAINING SERVICE: Referral through health care professional, or call admission director at extension 125.

FEES: Yes, call admission director for rates. Accepts Medicaid, Medicare, and many private insurances.

AUTISM DELAWARE

924 Old Harmony Road, Suite 201

Newark, DE 19713

302-224-6024

Website: www.autismdelaware.org

E-mail: delautism@delautism.org

PERSON IN CHARGE: Teresa Avery, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to help people and families affected by autism through education, advocacy, and public awareness; and to promote lifelong opportunity and acceptance for people with autism in their communities. Provides day and vocational services for adults with autism, as well as support, information, and referral services to families or persons with autism and professionals in the field of autism spectrum disorder. Also provides social events, support groups, meetings with speakers, and maintains a sense of community for those impacted by autism spectrum disorders.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open to all families, friends, and professionals who are interested in promoting education and welfare of persons with autism.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

BAYADA HOME HEALTH CARE

750 Shipyard Drive, Suite 100

Wilmington, DE 19801-5126

24 hours: 302-658-3000

Fax: 302-658-3600

Website: www.bayada.com

PERSON IN CHARGE: Laura Workman, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides home health care to adults and children requiring skilled nursing, mental health nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides; high tech care, specializing in clients with tracheotomies, ventilators, and infusion.

OTHER LOCATIONS:

- Springfield Plaza, 200 Biddle Avenue, Suite 100, Newark 19720 (302-836-1000); Dover, DE (302-736-6001)
- Delaware Pediatrics, 15 Read's Way, New Castle 19720 (302-322-2300)
- Delaware Adult Nursing and Assistive Care, 750 Shipyard Drive, Suite 101, Wilmington 19801 (302-655-1333)
- Delaware Pediatrics South, 600 NE Front Street Extension, Milford, DE 19963 (Phone: 302-424-8200; Fax: 302-424-0654)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Those in need of home health care

AREA SERVED: New Castle County, Kent County, Sussex County

OBTAINING SERVICE: Referral by physician, hospital, insurance company, and self

FEES: Accept Medicare, Medicaid, Blue Cross, most insurances, and self-pay.

BAYHEALTH KENT GENERAL - MILFORD MEMORIAL

640 S. State Street

Dover, DE 19901

302-674-4700

Website: www.bayhealth.org

PERSON IN CHARGE: Terry Murphy, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient short term care. Outpatient emergencies. Elective outpatient surgery and other services.

OTHER LOCATION: Bayhealth Medical Center, Inc., Milford Memorial Hospital, 21 W. Clarke Avenue, Box 199, Milford 19963 (302-422-3311)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician

FEES: Yes

BEAUTIFUL GATE OUTREACH CENTER

604 North Walnut Street

Wilmington, DE 19801

302-472-3002

Website: www.bgate.org

E-mail: tcobb@bgate.org

PERSON IN CHARGE: Tamika Cobb, M.S.W.

STATUS: Not for profit

SERVICE DESCRIPTION: Caring Hearts Support Group (bi-monthly); Karen's Dreamgirls (support group for HIV positive women); Medical Care (on-site) in partnership with Christiana Care; Transportation Services; Door to Door community education; Dorcas Clothing (free clothing); Faith Community Ministry Development and Mentoring; HIV Counseling and Testing (rapid test, same day results, valid photo ID required); Home and Hospital Visitations; Grief Support; Massage Therapy (by appointment only); Men Mentoring Men Program (educating males/youth on responsibility); One-on-One Counseling (includes family members); Resource Center (books, videos, more); Saving Our Seniors (SOS) HIV prevention program for senior citizens; Women to Women (female empowerment, education, HIV prevention program); Street Outreach; Sunday Breakfast HIV Prevention Outreach; Theatrical Performances—HIV Education; Youth HIV/AIDS/STD Prevention Programs; Saving Our Sisters—HIV prevention program for girls (12 and up) and adult women.

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon., Wed., Thurs., and Fri; 10:00 a.m.-8:00 p.m., Tues.

ELIGIBILITY: Open, 13 and above for testing, Photo ID required for all HIV testing services.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral.

FEES: None

BEEBE HEALTHCARE

424 Savannah Road

Lewes, DE 19958

302-645-3300

Fax: 302-645-3466

Website: <http://www.beebehealthcare.org/>

PERSON IN CHARGE: Jeffrey M. Fried, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: A fully-accredited health care system providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; lab service; adult day care; home care services; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management; patient education; and nursing school.

Gull House, located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.

OTHER LOCATIONS:

- Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645 3232)
- Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3198)
- Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)
- Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (302-732-3680)
- Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)
- Bookhammer Outpatient Surgery Center @ BHC, 18941 John J. Williams Highway (Rt. 24), Rehoboth 19971 (302-644-6993)

- Bookhammer Outpatient Center @ BHC, "Express Testing" (Lab) (302-645-3010)
- Baylis Rehabilitation Center Beebe Rehab. Services, 18941 John Williams Hwy., Rehoboth 19971 (302-645-3010)
- Beebe Lab Express, Creekside Plaza, Rt. 26, Millville 19970 (302-539-1620)
- Beebe Lab Express, 614 Mulberry Street, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, 28538 DuPont Blvd. (Rt. 113), Millsboro 19966 (302-934-5052)
- Beebe Lab Express, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)
- Beebe Home Care Services, 20232 Ennis Road, Georgetown 19947 (302-854-5210)
- Millsboro Rehab. Services, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Rehab. Services, Creekside Plaza, Route 26, Millville 19970 (302-539-6404)
- Beebe Imaging, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Route 26, Millville 19970 (302-539-8749)
- Wound Care/Diabetes Management, 32060 Long Neck Road, Millsboro 19966 (302-947-2500)
- Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)
- Beebe Healthcare Marketing and Communications, 424 Savannah Road, Lewes 19958 (302-645-3221)
- Patient Financial Services, 424 Savannah Road, Lewes 19958 (302-645-3546)
- School of Nursing, 424 Savannah Road, Lewes 19958 (302-645-3251)
- Population Health, 424 Savannah Road, Lewes, DE 19958 (302-645-3337)
- Georgetown Walk-In Care, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)

- Millsboro Walk-In Care, 28538 DuPont Blvd. (Route 113), Millsboro 19966 (302-934-5052)
- Beebe Rehab. Services, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)

HOURS OF OPERATION: 24 hours at hospital, varies at other locations

ELIGIBILITY: Open to those in need of medical care

AREA SERVED: Sussex County and surrounding areas

OBTAINING SERVICE: Physician referral or call 302-645-3332

FEES: Yes

BELVEDERE STATE SERVICE CENTER (DSSC, DHSS)

**310 Kiamensi Road
Wilmington, DE 19804
302-995-8545**

PERSON IN CHARGE: John Cook, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides housing for various State agencies offering human services. **Division of State Service Centers:** Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. **Division of Public Health:** Dental Clinic.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Newport-Belvedere, Elsmere, and Marshallton areas, some of Wilmington 19805

OBTAINING SERVICE: Call for appointment, walk in

FEES: Vary by program

BERNARD AND RUTH SIEGEL JEWISH COMMUNITY CENTER

101 Garden of Eden Road
Wilmington, DE 19803
302-478-5660
Website: www.siegeljcc.org

PERSON IN CHARGE: Ivy Harlev, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides educational, recreational, cultural and social programs for all ages. **Health and Physical Education** offers a variety of fitness and swim programs. Site has full indoor recreational facilities including state-of-the-art fitness center and outdoor recreational facilities, housed at adjacent Family Campus. **The Children's Center of the JCC** provides services for children including full and part-time day care and pre-school. After-school care, school vacation programs and summer day camp program are offered. **Teen Services** include college search programs, SAT courses, various classes, and trips. **Adult Services** includes awareness and public affairs programs, trips and community concert performances. **Senior Center** offers recreational and social programs for persons ages 62 and over; hot kosher meals served Mon. – Fri., trips, crafts, speakers, public event seminars, discussion groups, social and health issues.

HOURS OF OPERATION: **Wilmington:** 8:00 a.m.–6:00 p.m., Sun.; 6:00 a.m.–10:00 p.m., Mon.–Thurs.; 6:00 a.m.–6:00 p.m., Fri.; 8:00 a.m.–6:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in for tour

FEES: Vary with services

BETHANY CHRISTIAN SERVICES

260 Chapman Road, Suite 205A

Newark, DE 19702

302-369-3470

Pregnancy counseling line: 1-800-238-4269

Website: Bethany.org

E-mail: hbert@bethany.org

PERSON IN CHARGE: Heather Bert, Branch Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides birthparent counseling, family assessment, and networking support; education to prepare for adoptive parenthood; support throughout the adoption process including post-adoption visits; development of open, semi-open, or confidential plan for domestic infant adoptions; facilitation of adoptive family-birthparent communication as agreed upon; assistance with legal requirements and finalization; education and assistance regarding interstate procedures; services for adoptive families in designated or attorney-facilitated adoption. Placement of older and special needs children now available/waiting in state systems; international adoption—16 countries.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available.

ELIGIBILITY: Vary according to adoptive program.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: Vary by service.

BETTER BUSINESS BUREAU OF DELAWARE, INC.

60 Read's Way

New Castle, DE 19720

302-221-5255

Website: www.bbb.org/delaware

PERSON IN CHARGE: Christine R. Sauers

STATUS: Not for profit 501 (c) 6

SERVICE DESCRIPTION: Provides reliability reports on businesses; reviews and handles business/customer disputes; offers mediation and/or arbitration of business-customer disputes; supplies advice and guidance concerning the buying of products and services; and provides services in consumer education. **Better Business Bureau Foundation 501 (c) 3:** Consumer education and information.

HOURS OF OPERATION: 9:00 a.m.-12:00 noon, Mon.-Fri.; 1:00 p.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BETTER HOMES OF SEAFORD, INC.

BHS Community Center
101 Independence Drive
Seaford, DE 19973
302-629-8048
Fax: 302-629-6362
E-mail: bill.roupp@verizon.net

PERSON IN CHARGE: William G. Roupp, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Low-income rental housing for families and the elderly.

OTHER LOCATIONS:

- Chandler Heights I, 302-629-6522
- Chandler Heights II, 302-629-6522
- Virginia Crest Village, 302-628-0212
- Williamsburg Manor, 302-628-0212
- Yorktowne Woods, 302-628-3600
- Charleston Place, 302-629-2744
- Hampton Circle, 302-628-3600

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Elderly; 62+; independent living. Range: 0-80% .

AREA SERVED: Seaford and surrounding community

OBTAINING SERVICE: Walk in, call for information

FEES: Rents based on income.

BIG BROTHERS BIG SISTERS OF DELAWARE, INC.

413 Robino Court

Wilmington, DE 19804

302-998-3577

Website: www.bbbsde.org

PERSON IN CHARGE: Mary P. Fox, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Big Brothers Big Sisters provides one-on-one mentoring services for at-risk youth who are primarily from single-parent families or foster homes. Mentors are carefully screened and trained prior to being matched with a child. The goal is to help youth improve socially and academically; while reducing the likelihood of negative behaviors, such as alcohol & drug use.

OTHER LOCATIONS:

- 838 Walker Road, Suite 22-2, Dover 19904 (302-674-2486)
- 111-A N. Bedford St., Georgetown 19947 (302-856-2918)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6-17, from single parent homes

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BIRTH TO THREE EARLY INTERVENTION SYSTEM (DMS, DHSS)

Main Building, 2nd Floor
1901 North DuPont Highway
New Castle, DE 19720
302-255-3134

Fax: 302-255-4407

Website: www.dhss.delaware.gov/dms/epqc/birth3/directory.html

PERSON IN CHARGE: Susan Campbell, Part C Coordinator

STATUS: Public

SERVICE DESCRIPTION: Administrative arm of the statewide Early Intervention System for Infants and Toddlers with Disabilities, Part C. Responsible for public awareness, the Interagency Coordinating Council, the Central Directory of Services for Young Children with Special Needs, the Growing Together Portfolio Project and statewide policies and training. Provides family support activities.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children (birth to age three) with developmental delays/disabilities, regardless of income, served by Child Development Watch.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional or parent.

FEES: Service Coordination, evaluation for eligibility and IFSP development are provided by Child Development Watch at no cost to families. Commercial Insurance and Medicaid may be applied to services provided, as identified on the Individualized Family Service Plan (IFSP). Part C is the payor of last resort.

BIRTHRIGHT OF DELAWARE, INC.

1311 N. Scott Street
Wilmington, DE 19806
Office: 302-656-7080
24 hour Hotline: 1-800-550-4900
Website: www.birthrightofdel.net
E-mail: birthrightofdel@verizon.net

PERSON IN CHARGE: Nan Freeman, Exec. Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers emotional and practical support to any woman facing an unexpected pregnancy. All services are free and confidential and include pregnancy testing, support counseling and friendship, options counseling, maternity and infant clothes and books. Also provides community referrals for such items as medical care, child care, parenting classes, food, clothing, furniture, transitional housing, transportation, and job training.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon., Tues., Thurs. & Fri; 11:00 a.m.–7:00 p.m., Wed.

ELIGIBILITY: Pregnant women of all ages

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment or walk in

FEES: None

BLOOD BANK OF DELMARVA, INC.

100 Hygeia Drive

Newark, DE 19713

302-737-8400

Website: www.delmarvablood.org

PERSON IN CHARGE: Roy A. Roper, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Collects, processes, and distributes blood and blood products to 17 hospitals in Delaware and on the Eastern Shore of Maryland. Provides reference laboratory service to hospitals. Provides education, video, and lecture programs on blood to the medical community, local companies/organizations, and the public.

DONOR LOCATIONS:

- Christiana Center, 100 Hygeia Dr., Newark 19713 (302-737-8400)
- Wilmington Center, 913 Market St., Wilmington 19801 (302-737-8400)
- Dover Center, 221 Saulsbury Rd., Dover 19901 (888-825-6638)
- Other locations in Salisbury, MD
- 3 mobile units travel on the Delmarva Peninsula to 31 locations.

HOURS OF OPERATION: Mon.-Sat., Hours vary

ELIGIBILITY: Open

AREA SERVED: Delaware; Cecil County, MD; Eastern Shore of MD

OBTAINING SERVICE: Call for information

FEES: None

BOY SCOUTS OF AMERICA, DEL-MAR-VA COUNCIL, INC.

**100 W. 10th Street, Suite 915
Wilmington, DE 19801
302-622-3300**

PERSON IN CHARGE: Jason Pierce, Scout Executive

STATUS: Not for profit

SERVICE DESCRIPTION: Provides multiple activities by age groups through programs conducted by volunteer leaders. Strong emphasis on outdoor related programs and career education: Tiger Cubs (boys), age 6; Cub Scouts (boys), ages 7-10; Boy Scouts (boys), ages 11-17; and Explorers (co-ed), ages 15-20, and Venture Crew, ages 15-20 (coed).

OTHER LOCATIONS:

- Henson Scout Reservation, Sharptown, MD 21861
- Rodney Scout Reservation, Northeast, MD 21901
- CSB (Community Service Building), Wilmington, DE 19801
- Akrige Scout Reservation, Dover, DE 19904

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6-20

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: Annual membership: \$24.00

BOYS AND GIRLS CLUBS OF DELAWARE, INC.

Headquarter Office
669 S. Union Street
Wilmington, DE 19805
302-658-1870
Website: www.bgclubs.org

PERSON IN CHARGE: George Krupanski, Jr., President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: A licensed child care guidance organization for children ages 6-18 provides behavior guidance, helping youth build self-esteem and achieve personal development. Offers a diversified program including: fine arts, homework help, tutoring, computers, crafts, library activities, gamesroom activities, special interest groups, indoor swimming, varsity and intramural athletic leagues, informal and low-organized games, drug/alcohol prevention, teen sexual abstinence programs, violence behavior prevention.

OTHER LOCATIONS:

Wilmington

- Brandywine Springs Elementary, 2916 Duncan Rd., Wilmington 19808 (302-636-3734)
- Clarence Fraim Club, 669 S. Union St., Wilmington 19805 (302-655-4591)
- H. Fletcher Brown Club, 1601 N. Spruce St., Wilmington 19802 (302-656-1386)
- Highlands Elementary, 2100 Gilpin Ave., Wilmington 19805 (302-658-3886)
- Linden Hill Elementary, 3415 Skyline Drive, Wilmington 19808 (302-454-3406)
- Pulaski Elementary, 1300 Cedar Street, Wilmington 19805
- Richardson Park Elementary, 16 Idella Dr., Wilmington 19805 (302-992-5570)
- Shortlidge Academy, 100 W. 18th Street, Wilmington 19802 (302-893-9314)

New Castle County

- Appoquinimink Club, 14 S. Broad St., Middletown 19709 (302-378-7620)

- Brader Elementary, 107 Four Seasons Parkway, Newark 19702 (302-547-2913)
- Brick Mill Elementary, 378 Brick Mill Rd., Middletown 19709 (302-218-9507)
- Claymont Club, 500 Darley Road, Claymont 19703 (302-792-1882)
- Greater Newark Club, 1 Positive Place, Newark 19702 (302-836-6464)
- New Castle Club, 19 Lambson Lane, New Castle 19720 (302-655-8569)
- North Star Elementary, 1340 Little Baltimore Rd., Hockessin 19707
- Olive B. Loss Elementary, 200 Brennan Blvd., Bear, DE 19701 (302-463-8132)

Kent County

- Allen Frear Elementary, 23 Sorghum Mill Rd., Camden 19934
- Charlton School, 278 Sorghum Mill Road, Camden 19984 (302-757-5108)
- Clayton Elementary, 510 W. Main St., Clayton 19938 (302-653-8587)
- Dover AFB-Club, 3499 Cypress St., Dover AFB, Dover 19902 (302-677-6376)
- Ellvane Early Childhood Center, 11 E. Walnut Street, Magnolia 19962 (302-270-5820)
- Nellie Hughes Stokes Elementary, 3874 Upper King Road, Dover 19904
- Simon Circle Club, 375 Simon Circle, Dover 19904 (302-678-5182)
- Smyrna Club, 240 E. Commerce St., Smyrna 19977 (302-659-5610)
- Smyrna Elementary, 121 S. School Lane, Smyrna 19977 (302-653-8588)
- Smyrna North Elementary, 365 N. Main St., Smyrna (302-653-8989)
- Star Hill Elementary, 594 Voshells Mill Road, Dover 19901
- Sunnyside Elementary, 123 Rabbit Chase Road, Smyrna 19977
- W. B. Simpson Elementary, 5 Old North Rd., Camden 19934
- W. Reily Brown Elementary, 360 Webbs Lane, Dover 19904

Sussex County

- Dagsboro Club, 28154 Lighthouse Crossing, Unit 2, Dagsboro 19939 (302-732-6636)
- Georgetown Club, 115 N. Race St., Georgetown 19947 (302-856-4903)

- Greater Milford Club, 105 N.E. Front St., Milford 19963 (302-422-4453)
- Laurel Club, 454 Central Ave., Laurel 19956 (302-875-1200)
- Milton Elementary, 512 Federal St., Milton 19968 (302-684-1220)
- Oak Orchard, 31550 Oak Orchard Rd., Millsboro 19966 (302-945-2244)
- Western Sussex Club, 113 Arch St., Seaford 19973 (302-628-3789)
- Woodbridge Elementary, Governors Ave., Greenwood 19950 (302-629-4539)
- Fifer Middle School, 109 E. Camden and Wyoming Ave., Camden 19934 (302-358-1471)
- Postlethwait Middle School, 2841 S. State St., Camden 19934 (302-383-6887)

HOURS OF OPERATION: (hours may vary by location)

(School Year) 3:30 p.m.-9:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.

(Summer) 7:00 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6 - 18

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Annual membership: \$15.00 - \$20.00

BRAIN INJURY ASSOCIATION OF DELAWARE

P.O. Box 1897

Dover, DE 19903

302-346-2083

Toll Free: 1-800-411-0505

Fax: 1-888-258-3694

Website: www.biade.org

PERSON IN CHARGE: Sharon Lyons, V.P.; Marilyn Sheridan, Administrative Assistant

STATUS: Not for profit

SERVICE DESCRIPTION: Advocates for and with survivors of traumatic brain injury to secure and develop community-based services for survivors and their families. Supports research to enhance lives of survivors and their families. Promotes prevention of brain injury through public awareness,

education, and legislation.

MEETING LOCATIONS:

- **New Castle County:** Third Thursday of each month except December at 6:30 p.m. Facilitators: Sharon Lyons (302-737-4506); Jim and Debbie Dunlap. A.I. duPont Hospital for Children, 1600 Rockland Rd., Wilmington.
- **Kent County:** Second Tuesday of each month at 7:00 p.m. Location: 840 Walker Road, Suite A, Dover, DE.
- **Salisbury, MD:** Second Tuesday of each month at 6:00 p.m. Facilitator: Dr. Glenwood Brooks (410-546-4600 or 800-938-4600). Location: Chesapeake Rehabilitation Hospital, Employees' Dining Room, Rt. 50 and Tilghman Road, Salisbury, MD.

HOURS OF OPERATION: Resource Center open Tuesday through Friday, 8:00 a.m.-1:00 p.m. Support group meetings are held on a regular monthly basis.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BRANDYWINE COUNSELING & COMMUNITY SERVICES

2713 Lancaster Avenue

Wilmington, DE 19805

302-656-2348

Website: www.brandywinecounseling.org

PERSON IN CHARGE: Lynn M. Fahey, Ph.D., CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Outpatient behavioral health treatment center provides a full range of services to help persons and their families living with mental health, addiction, and HIV-related challenges; including: Medication Assisted Treatment; individual and group therapy; services for criminal justice referrals; outpatient and intensive outpatient behavioral health programs; case-management programs specific to HIV/AIDS clients, homeless, pregnant women, and chronic substance abusers; on-site infectious disease clinic;

prevention programs for youth and their families; community outreach; confidential HIV counseling and testing; needle exchange; psychiatric and mental health therapy; clothing closet; and residential treatment for women and their children.

HOURS OF OPERATION:

Lancaster Center: Mon.-Thurs, 5 a.m.-7 p.m.; Fri., 5 a.m.-2 p.m.; Sat. and Sun., 6 a.m.-9 a.m.; Newark Center: Mon., 5 a.m.-6 p.m.; Tues, 5 a.m. -2 p.m.; Wed., 5:00 a.m.-6:00 p.m.; Thurs. and Fri., 5 a.m.-2 p.m.; Sat. and Sun., 6 a.m.-9 a.m.; Alpha Center: Mon.-Thurs., 7 a.m.-8 p.m.; Fri., 7 a.m.-3 p.m.; Alpha Claymont Center: Mon., Tues., and Thurs., 9:00 a.m.-5 p.m.; Wed., 9 a.m.-7 p.m.; Fri, 9:00 a.m.-3 p.m.; Georgetown Center: Mon. and Fri.; 8 a.m.-4:00 p.m.; Tues., Wed., and Thurs., 8 a.m.-6 p.m.; Lighthouse Program: 24 hours/7 days a week.

OTHER LOCATIONS:

- Newark Center: 24 Brookhill Dr., Newark 19702 (302-454-3020)
- Alpha Center: 2500 W. 4th St., Wilmington 19805 (302-472-0381)
- Alpha Claymont Center, 3301 Green Street, Claymont 19703 (302-374-0709)
- Georgetown Center: 528 E. Market St., Georgetown 19947 (302-856-4700)
- Lighthouse Program: 18514 Pentecostal St., Ellendale 19941 (302-424-8080)

ELIGIBILITY: Ages 18 and over and a Delaware resident.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment or walk-in for intakes, first come, first served.

FEES: Sliding scale

BRANDYWINE NURSING AND REHABILITATIVE CENTER

**505 Greenbank Road
Wilmington, DE 19808
302-998-0101**

Website: www.brandywinenursing.org

PERSON IN CHARGE: Fred DiBartolo, Administrator

STATUS: For profit

SERVICE DESCRIPTION: In-patient skilled nursing and rehabilitation center. Provides medical treatment and rehabilitation including physical therapy, occupational therapy, and speech therapy; progressive activities program for residents; extensive participation by religious and community groups. Dental, and podiatry services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Persons needing long term nursing care and rehabilitation

AREA SERVED: Delaware, Pennsylvania, and New Jersey

OBTAINING SERVICE: Call for information

FEES: Yes

BRANDYWINE SENIOR CENTER

Claymont Community Center

3301 Green Street

Claymont, DE 19703

302-798-5562

Website: www.claymontcenter.org

PERSON IN CHARGE: Phyllis A. Hicks

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noon-time meals, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics and pottery, billiards, transportation, physical fitness program, computer classes, recreation, socialization, information and referral.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Claymont and vicinity

OBTAINING SERVICE: Call or walk in. Reservations required for some activities.

FEES: Donation requested for meals

BRIDGEVILLE SENIOR CITIZENS CENTER, INC.

414 Market Street
Bridgeville, DE 19933
302-337-8771
Fax: 302-337-8772
E-Mail: scenter2@yahoo.com

PERSON IN CHARGE: Annette Cannon

STATUS: Not for profit

SERVICE DESCRIPTION: Provides daily hot meals, transportation, educational programs, information and referral, social and recreation programs, and an outreach program.

HOURS OF OPERATION: 9:30 a.m.-3:30 p.m., Mon.- Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Bridgeville and surrounding area

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

BRIDGEVILLE STATE SERVICE CENTER (DSSC, DHSS)

400 Mill Street
Bridgeville, DE 19933
302-721-7005, 302-856-5350

PERSON IN CHARGE: Regina Headley-Marvel, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides neighborhood, residential and general services. Houses the following services: **Division of Vocational Rehabilitation; Division of Social Services; and Division of State Service Centers** - Community Resource and Assistance Services and Emergency Assistance Program, Kinship Care, Teen Vouchers, and Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Bridgeville

OBTAINING SERVICE: Referral, walk in

FEES: Vary by service

BROADMEADOW HEALTHCARE

500 South Broad Street

Middletown, DE 19709

302-449-3400

Website: www.broadmeadowhealthcare.com

PERSON IN CHARGE: Robert Kratz, NHA Administrator

STATUS: For profit

SERVICE DESCRIPTION: Short and long term rehabilitation and skilled nursing services for the elder population in Delaware.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Preadmission screening for level of care

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Medicare and Medicaid approved; some managed care insurance; VA contracted provider

BTL FOUNDATION FOR INTERNATIONAL SERVICES

114 Mettenet Court

Hockessin, DE 19707

302-234-0425

Fax: 302-234-3328

Website: www.btlfoundation.net

E-Mail: blakshman@comcast.net

PERSON IN CHARGE: Bangalore T. Lakshman, Chairman

STATUS: For profit

SERVICE DESCRIPTION:

- Thanksgiving, Christmas & New Year's dinners to persons in need

- Thanksgiving Meals are provided through Meals on Wheels Program for Senior Citizens and Disabled Individuals
- Distribution of Thanksgiving turkey baskets to families in need
- Winter clothes to needy
- Small annual grants to families and charities

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: All

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

BUREAU OF ORAL HEALTH AND DENTAL SERVICES (DPH, DHSS)

**417 Federal Street
Dover, DE 19901
302-744-4701**

PERSON IN CHARGE: Greg McClure, DMD, MPH, Dental Director

STATUS: Public

SERVICE DESCRIPTION: Provides preventive and restorative dental care for children through age 20 on Medicaid.

SERVICE LOCATIONS:

New Castle County:

- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)

Kent County:

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5120)

Sussex County:

- Thurman Adams State Service Center, 546 Bedford St. Extension, Georgetown, 19947 (302-856-5240)
- Milford State Service Center at Riverwalk, 253 NE Front Street, Milford 19963 (302-424-7160)

- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2009)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Medicaid and Chip eligible children under 21

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

BUSH EARLY EDUCATION CENTER

2523 Berwyn Road

Chalfonte

Wilmington, DE 19810

302-479-2600

Website: www.brandywineschools.org

PERSON IN CHARGE: Kristina J. Viar, Principal

STATUS: Public

SERVICE DESCRIPTION: Great Beginnings Program: Provides early childhood education, speech/language, occupational, and physical therapies to 3 and 4 year old children with developmental delays; enrolls children from the community, ages 3 and 4, to participate in preschool program with special needs peers; program staff services developmentally delayed students in their private community preschool placements; staffed by degreed certified teachers and therapists, including physical education and music, as well as a psychologist and social worker.

HOURS OF OPERATION: 9:00 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: 3 and 4 year olds with or without developmental delays

AREA SERVED: Brandywine School District residents and/or children attending child care in the Brandywine School District

OBTAINING SERVICE: Referrals by Child Development Watch, Childfind, pediatrician, parents, and preschools

FEES: Free for developmentally delayed students; minimal charge for others

C & D SENIOR CENTER

100 Liberty Terrace
Newark, DE 19702
302-323-2630
Fax: 302-323-4937

PERSON IN CHARGE: Susan Shertok, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noon-time meal, arts and crafts, guest speakers, films, shopping and recreation trips, Bible study, computer classes, games, transportation, and physical fitness program.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Red Lion, Newark, and Bear

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals and craft projects. Free bus pick up.

CADIA REHABILITATION RENAISSANCE

26002 John J. Williams Highway
Millsboro, DE 19966
302-947-4202

PERSON IN CHARGE: Susan Shevlin, MSW, NHA

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled and long-term nursing care. Also provides subacute care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital, social worker, physician, or family

FEES: Yes

CANCER CARE CONNECTION, INC.

Delaware Technology Park

1 Innovation Way, Suite 304

Newark, DE 19711

Offices: 302-266-9686; 302-266-8050; Toll Free, 866-266-7008

Website: www.cancercareconnection.org

E-mail: info@can-connect.org

PERSON IN CHARGE: Janet F. Teixeira, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, referrals, coaching, and compassionate listening to people affected by cancer. The service is free and provided over the phone. Information and referrals range from everyday local solutions to selected global cancer information sources. Experienced health professionals help callers assess their individual needs, identify relevant questions and provide coaching and resources to find answers.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: People affected by cancer

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CANCER CENTER OF THE CHRISTIANA CARE HEALTH SYSTEM

Helen F. Graham Cancer Center & Research Institute

4701 Ogletown-Stanton Road, Suite 1213

Newark, DE 19713

302-623-4500

Attention: Cecilia Touchstone

Website: www.christianacare.org

E-mail: ctouchstone@christianacare.org

PERSON IN CHARGE: Medical Director

STATUS: Not for profit

SERVICE DESCRIPTION: Develops and operates a community based multidisciplinary cancer program for the improved prevention, detection,

diagnosis, treatment, rehabilitation, and continuing care of cancer patients. Offers professional educational opportunities, consultation, and joint program planning to agencies attempting to develop programs to benefit cancer patients and families. Provides information concerning the Cancer Program. Through statewide referrals, offers adjuvant and advanced treatment for cancer patients with a wide variety of malignant diseases utilizing nationally accepted protocols involving treatment, rehabilitation, prevention, and follow-up. Provides weekly in-service education programs for health professionals. Education programs are also available for patients and their families.

HOURS OF OPERATION: 8:30 a.m.-5 p.m., Mon.-Fri.

ELIGIBILITY: Cancer patients and families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CANINE PARTNERS FOR LIFE

PO Box 170

Cochranville, PA 19330

610-869-4902

Website: www.k94life.org

E-mail: info@k94life.org

PERSON IN CHARGE: Darlene Sullivan, Executive Director/Founder

STATUS: Not for profit

SERVICE DESCRIPTION: Trains service dogs to assist people with physical disabilities. Service dogs can retrieve dropped objects, tug clothing off, open/close doors, operate light switches/door buttons/elevator buttons, pay cashiers, and provide balance for someone who has difficulty walking. CPL also trains seizure alert, cardiac alert, and Diabetes alert dogs. Also provides home companion dogs to all ages and all types of disabilities to provide therapeutic companionship in the home environment.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves all ages, placing service and home companion dogs to assist people with disabilities.

AREA SERVED: Statewide and nationwide

OBTAINING SERVICE: Application and interview

FEES: Donation of \$1,000.00 – \$3,000.00, depending on income; \$600.00 for Home Companion Dog.

CAPE HENLOPEN FOOD BASKET, INC.

**37510 Oyster House
Rehoboth Beach, DE 19971**

**Mailing Address:
P.O. Box 168
Rehoboth Beach, DE 19971**

PERSON IN CHARGE: Jonathan DeVoll, President

STATUS: 501C3 not for profit

SERVICE DESCRIPTION: Provides emergency food, Cape Henlopen School District

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon., Wed., and Fri.

ELIGIBILITY: Accept walk-ins in need and serve clients three times during emergency; then refer clients to Social Services; ongoing service based on assessment from Social Services.

AREA SERVED: Cape Henlopen School District

OBTAINING SERVICE: Must have identification.

FEES: None

CAPE HENLOPEN SENIOR CENTER, INC.

**11 Christian Street
Rehoboth, DE 19971
302-227-2055**

Fax: 302-226-0961

Website: www.capehenloopenseniorcenter.org

PERSON IN CHARGE: Leslie Boehlert

STATUS: Not for profit

SERVICE DESCRIPTION: Provides social activities, outreach services and educational programs. Provides free transportation to the Lewes, Dewey, and Rehoboth area including grocery shopping, banks, post office, and mini trips to malls, museums.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over, retired, handicapped, or disabled

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Annual donation requested: \$20.00

CAPITOL HEALTHCARE SERVICES – CADIA REHABILITATION AT CAPITOL

1225 Walker Road

Dover, DE 19904

302-734-1199

PERSON IN CHARGE: David Bolton, NHA

STATUS: For profit

SERVICE DESCRIPTION: Long term in-patient skilled nursing. Short-term rehabilitation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, Medicaid approved, and free of communicable disease

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CATHEDRAL OF ST. PETER'S SETON CENTER

Seton Center

501 West Street

Wilmington, DE 19801

302-654-2275

PERSON IN CHARGE: Sister Mary George Barlow, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Networks** with other agencies in order to aid those in need. **Food Referrals:** Food provided to clients from local pantries.; **Emergency Assistance:** Monetary assistance to prevent eviction or electric shut-off, also help to establish a payment plan.

HOURS OF OPERATION: 9:15 a.m.-11:15 p.m., Tues., Wed, Thurs.; Appointments for monetary assistance for electricity only if finances are available; Food Referrals Mon. and Thurs to local pantries in Zip Codes 19801, 19802, and 19805.

ELIGIBILITY: Open

AREA SERVED: Zip codes 19801, 19802, and 19805.

OBTAINING SERVICE: Walk in for food vouchers; call for appointment for monetary assistance to prevent electric shut-off when funds are available.

FEES: None

CATHOLIC CHARITIES BAYARD HOUSE

**300 Bayard Avenue
Wilmington, DE 19805**

302-654-1184

Fax: 302-654-8570

E-mail: kellis@ccwilm.org

Website: www.cdow.org

PERSON IN CHARGE: Kim Ellis, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Bayard House provides room, board, group living facilities and supervision to pregnant teens and young women between the ages of 13 and 35. The program also offers referral services so that each person who benefits from the program gives birth to a healthy baby and becomes a nurturing parent and contributing member of society. Only accepts women in their first trimester (3 months). The maternity home now offers food pantry to families with school-aged children.

HOURS OF OPERATION: 24 hours a day

ELIGIBILITY: Pregnant teens and young women between the ages of 13 and 35.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Based upon client's ability to pay.

CATHOLIC CHARITIES CASA SAN FRANCISCO

Adult Emergency Shelter
127 Broad Street
P.O. Box 38
Milton, DE 19968
302-684-8694, 302-684-8708

PERSON IN CHARGE: Melinda Woolf, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides nutrition services including Food Coop Club and emergency food; referral services to available resources including health care and fuel assistance; 10 bed emergency housing shelter (screening by Casa staff, 8:30 a.m. - 4:30 p.m).

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.; **Shelter:** 24 hours a day, 7 days a week

ELIGIBILITY: Low-income

AREA SERVED: Sussex County

OBTAINING SERVICE: Agency referral, call for appointment

FEES: Call for information.

CATHOLIC CHARITIES CHILD AND ADULT FOOD CARE PROGRAM (CACFP)

2601 West 4th Street
Wilmington, DE 19805
302-655-9624
Fax: 302-655-9753
E-mail: idisabatino@ccwilm.org
Website: www.cdow.charities.org/html

PERSON IN CHARGE: Joanne Varnes, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Improved nutrition resources for licensed home-based daycare children and daycare centers.

HOURS OF OPERATION: 8:30 a.m. – 4:30 p.m., Mon. - Fri.

ELIGIBILITY: Licensed family childcare or daycare centers.

AREA SERVED: New Castle County, Kent County and Sussex County

OBTAINING SERVICE: Call for information

FEES: None.

CATHOLIC CHARITIES HIV SERVICES

2601 W. 4th Street

Wilmington, DE 19805

Office: 302-655-9624

Fax: 302-655-9753

E-mail: sbrathwaite@ccwilm.org

Website: www.cdow.org/aidsministry.html

PERSON IN CHARGE: Shavonne Brathwaite

STATUS: Not for profit

SERVICE DESCRIPTION: Mental health counseling, emergency financial assistance (for rent, utilities), budget counseling and transportation assistance.

HOURS OF OPERATION: 8:30 a.m.-8:00 p.m., Mon.-Fri.

ELIGIBILITY: Referral by Ryan White, case manager, only

AREA SERVED: New Castle, Kent and Sussex Counties; Transportation, New Castle County only)

OBTAINING SERVICE: Call for information.

FEES: Most services provided without fee.

CATHOLIC CHARITIES INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN

Catholic Charity Locations:

Wilmington Location
2601 West 4th Street
Wilmington, DE 19805
302-656-0624
Fax: 302-654-6432

Georgetown Location
406 S. Bedford Street, Suite 9
Georgetown, DE 19947
302-856-9578
Fax: 302-856-6297

Dover Location
2099 S. DuPont Hwy.
Dover, DE 19901
302-674-1600
Fax: 302-531-0849

PERSON IN CHARGE: Shamla McLaurin

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community-based mental health services to children and youth up to age 18. Services include individual, family, and group therapy; parent education; assessment; psychiatric services; wrap-around services; case management; interagency collaboration and consultation; and transportation. Services are provided in conjunction with the Department of Prevention and Behavioral Health Services (DPBHS).

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (other times by appointment)

ELIGIBILITY: Children with mental, emotional, and behavioral health care needs.

AREA SERVED: Statewide; Kent/Sussex counties serve youth with intellectual and/or developmental disabilities.

OBTAINING SERVICE: Contact the Department of Prevention and Behavioral Health Services (1-800-722-7710)

FEES: None (the program is funded through DPBHS)

CATHOLIC CHARITIES THRIFT CENTER

1320 E. 23rd Street
Wilmington, DE 19802
302-764-2717

PERSON IN CHARGE: Jennifer Murphy, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Sells reasonably priced used furniture, clothing, appliances, and household items. Used reconditioned box springs and mattresses also available.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.–Sat.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: Yes. Will accept vouchers from other social service agencies.

CATHOLIC CHARITIES, INC.

2601 W. 4th Street
P.O. Box 2610
Wilmington, DE 19805-0610
302-655-9624

2099 S. DuPont Hwy.
Dover, DE 19901
302-674-1600

406 S. Bedford Street, Suite 9
Georgetown, DE 19947
302-856-9578
Fax: 302-655-9753
Website: www.ccwilm.org

PERSON IN CHARGE: Richelle A. Vible, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services provided include behavioral health treatment, maternity home services, basic needs/homeless prevention, food and shelter, support for persons living with HIV/AIDS, intervention programs for perpetrators of domestic violence, assistance with immigration needs, and thrift store.

OTHER LOCATIONS:

- Bayard House, 300 Bayard Ave., Wilmington 19805 (302-654-1184)
- Casa San Francisco, 127 Broad St., Milton, 19968 (302-684-8694)
- Thrift Store, 1320 E. 23rd St., Wilmington 19802 (302-764-2717)
- Marydale Retirement Village, 135 Jeandell Drive, Newark 19713 (302-368-2784)
- Seton Center, P.O. Box 401, Princess Anne, MD 21853 (410-651-9608)
- Toll-free, 24 Hour Pregnancy Counseling Hotline (1-877-225-7870)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.–Fri. (hours vary by location and program)

ELIGIBILITY: Many programs have no restrictions for service. Some financial assistance programs do require proof of income eligibility. Call for further information.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; call for appointment; referral; walk-in (Thrift Store)

FEES: Sliding scale. Fees vary by program.

CENTER FOR COMMUNITY RESEARCH AND SERVICE

**Graham Hall, Room 297
University of Delaware
Newark, DE 19716
302-831-6780**

PERSON IN CHARGE: Dr. Steven W. Peuquet

STATUS: Not for profit

SERVICE DESCRIPTION: Public service unit which provides training, technical assistance and applied research to nonprofit organizations and government agencies. With a staff skilled in the fields of planning, program evaluation, community economic development, and agency management and governance, seeks to assist agencies concerned with improving the quality of life for economically disadvantaged Delawareans.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Agencies, groups, and organizations dedicated to community improvement

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CENTRAL DELAWARE HABITAT FOR HUMANITY

544 Webbs Lane

Dover, DE 19904

302-526-2366

Website: <http://www.centraldelawarehabitat.org>

E-mail: info@centraldelawarehabitat.org

PERSON IN CHARGE: Jocelyn McBride, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Builds simple, decent, affordable homes throughout Kent County in partnership with very low and low income people by utilizing the local community donating resources and time.

ELIGIBILITY: Resident of or worked in Kent County at least one year; Demonstrated need for housing; Ability to pay; Ability to partner

AREA SERVED: Kent County

OBTAINING SERVICE: Website, call for information

FEES: No fee for service; however, applicant does pay for cost of home.

CENTREVILLE LAYTON SCHOOL

6201 Kennett Pike

Wilmington, DE 19807

302-571-0230

Website: www.centrevillelayton.org

PERSON IN CHARGE: Burt Reese, Head of School

STATUS: Not for profit

SERVICE DESCRIPTION: School for children with learning disabilities. Provides full educational program with integrated services of occupational and speech/language therapy; educational tutoring and therapy; and parent

workshops for both in-house and outside referrals.

HOURS OF OPERATION: 8:00 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-18

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CHANDLER HEIGHTS

2 Chandler Heights

Estridge Highway and Chandler Street

Seaford, DE 19973

302-629-6522

PERSON IN CHARGE: Danielle Tilghman, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides housing for very low income families (Section 8 subsidized rental housing).

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 18 and over

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: None

CHEER, INC.

546 S. Bedford Street

Georgetown, DE 19947

Administrative Offices: 302-856-5187

Fax: 302-856-5451

Website: www.cheerde.org

PERSON IN CHARGE: Arlene Littleton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: CHEER Home Services (302-854-9555, 302-856-5187): provides Home Health aide services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite, and running errands. Home Services is available a minimum of 2 hours up to 24 hours, 7 days per week. **CHEER Nutrition** (302-856-5187): provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals. Breakfast and dinner meals are served at special events. All meals are monitored by a registered dietitian. Meals served include regular diet, generic diabetic diet and a low-fat, low-cholesterol diet. Every meal is 30 gram heart healthy and less than 1 gram of sodium. **CHEER Transportation** (302-856-4909): provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips. All buses are equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers. **CHEER Care Management** (302-856-5187): Information, referral, and counseling services to assist mature adults to remain in their own homes. **CHEER Community Resources** (302-856-5187): Provides variety of services to age 50+ adults in Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, medical transportation, grocery store on wheels "Store-to-Door Services", telephone reassurance program, homebound meal delivery, and a variety of other services. **CHEER Community Center** (302-854-9500): Multi-purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, pool leagues, dances, concerts, and health screenings. The Fit-n-Fun Fun Center offers exercise equipment for use at your own pace. A multi-purpose banquet room with a stage is available for public rental with seating up to 400 dinner guests or 700 auditorium style, in-house catering service available. The room can also be used for smaller events. **CHEER Apartments**, 1000 Clark Drive, Georgetown, 19947 (302-856-6676): are staffed by on-site management and maintenance personnel. Cheer Apartments offer affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. The CHEER Apts. are managed by East Coast Property Management.

CHEER Center Locations

- **Georgetown CHEER Activity Center**, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5187)
- **Greenwood CHEER Activity Center**, 41 Schulze Road, Greenwood 19950 (302-349-5237)
- **Lewes CHEER Activity Center**, Harbour Lights Center, 34211 Woods Edge Dr., Lewes 19958 (302-645-9239)

- **Milton CHEER Activity Center**, 308 Front Street, Milton 19968 (302-684-4819)
- **Long Neck CHEER Activity Center**, Pelican Cove Center, 26089 Long Neck Rd., Millsboro 19966 (302-945-3551)
- **Ocean View CHEER Activity Center**, Coastal Leisure Center, 30637 Cedar Neck Rd., Ocean View, 19970 (302-539-2671)
- **Roxana CHEER Activity Center**, Pyle Health and Social Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-3662)
- **Warren L. & Charles C. Allen CHEER Community Center**, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: CHEER Services: Age 50 and above; Community Center: Age 50 and above; Apartments: 62 or older, low income, independent living.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in or call for information

FEES: Annual membership dues apply to some activities but not required for Nutrition Program Services. Nutrition program requests a donation for meals for those over 60; fee for those under 60. Monthly dues charged for fitness center at Warren L. & Charles C. Allen Cheer Community Center.

CHILD AND HOME STUDY ASSOCIATES

242 North James Street, Suite 202

Wilmington, DE 19804-3168

302-475-5433

Website: www.chsadoptions.org

E-mail: info@chsadoptions.org

PERSON IN CHARGE: Karen B. Burrill, LSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Prepares home study reports for domestic and international adoptions that meet US-CIS regulations and Interstate Compact requirements. Works cooperatively with placing agencies and takes an active role in preparing client for adoption. Provides client with an educational presentation addressing many of the adoption related issues that parents will meet. Also addresses issues related to adoption of children from abroad who have spent a period of time in an institutionalized setting prior to joining a family. Agency also provides home studies for Embryo Adoption.

OTHER LOCATIONS: 1029 N. Providence Rd., Media, PA 19063 (610-565-1544)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults who wish to adopt.

AREA SERVED: Delaware, New Jersey, and Pennsylvania (Delaware Valley)

OBTAINING SERVICE: Walk in at Media office, call for information, referral, call for appointment, website, and E-mail

FEES: Available upon request

CHILD DEVELOPMENT CENTER; OWENS CAMPUS, DELAWARE TECHNICAL COMMUNITY COLLEGE

**21179 College Drive
Georgetown, DE 19947
302-259-6567
E-mail: laurieb@dtcc.edu**

PERSON IN CHARGE: Laurie Beauchamp, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves children of DTCC students, staff, and the community. Provides creative programming, assesses needs and develops individualized education plans, coordinates with local school districts, and collaborates with on-campus degree programs.

HOURS OF OPERATION: 7:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: 6 weeks to 12 years; ECAP Head Start: 4 years by August 31, income eligible.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information (302-259-6567)

FEES: Sliding scale

CHILD DEVELOPMENT WATCH (DPH, DHSS)

Northern Health Services
258 Chapman Road, Suite 103
Newark, DE 19702
302-283-7240

Southern Health Services
8 N. Walnut Street
Milford, DE 19963
302-424-7300 or 1-800-752-9393

Central Intake for referrals: 302-283-7140

PERSON IN CHARGE: Barbara Akenhead, R.N.C., M.S.N., Northern Clinic Manager; JoEllen Kimmey, Southern Clinic Manager

STATUS: Public

SERVICE DESCRIPTION: Provides developmental assessment, case management and referrals to community resources for families with infants/toddlers who have developmental delays or disabilities. Services may include: Occupational, Physical, Speech therapies; Early Childhood Education, family training, counseling, social work, hearing/vision services, medical evaluation, psychology, and assistive technology. Medical clinics vary by site. They may include Neonatology, Neurology, Developmental and Genetic Clinics.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children (birth to age 3) with developmental delays/disabilities regardless of income.

AREA SERVED: Statewide

OBTAINING SERVICES: Northern Health Services: 302-283-7240 (Central Intake: 302-283-7140); Southern Health Services: 302-424-7300

FEES: Commercial insurance and Medicaid may be applied to services. Part C (Child Development Watch) is payor of last resort. There is no charge for developmental assessment, case management or IFSP (Individual Family Service Plan) development.

CHILD SUPPORT ENFORCEMENT; DIVISION OF (DCSE, DHSS)

Churchman's Corporate Center
84A Christiana Road
New Castle, DE 19720

New Castle County Customer Service: 302-577-7171
Kent County Customer Service: 302-739-8299
Sussex County Customer Service: 302-856-5386

Website: www.dhss.delaware.gov/dcse

PERSON IN CHARGE: Ted Mermigos, Director

STATUS: Public

SERVICE DESCRIPTION: Provides help in obtaining or modifying child support orders; enforcement of child support orders; wage attachments; federal and state tax intercept programs; collection and disbursement of support payments; paternity testing and establishment; and absent parent location. Services are provided in cooperation with the State Department of Justice, the Family Court, and various other state and federal agencies. Services can also be provided in cases where one of the parents lives in another state by means of the Uniform Interstate Federal Support Act, which provides that states must cooperate with one another in the above named functions.

OTHER LOCATIONS:

- Carroll's Plaza, 1114 S. Dupont Highway, Suite 101, Dover 19901 (302-739-8299)
- 9 Academy St., Georgetown 19947 (302-856-5386)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon., Tues., Wed., Thurs., and Fri.

ELIGIBILITY: All persons seeking financial and/or medical support for children.

OBTAINING SERVICE: Referral by DSS for applicants or recipients of TANF. Others, stop in, call or write for an application.

FEES: None for TANF recipients. Others: \$25 application fee for basic services; \$25 yearly fee for non-public assistance clients when collections exceed \$500.

**507 Philadelphia Pike
Wilmington, DE 19809-2177
302-762-8989**

**Kent County: 800-874-2070
Website: www.childinc.com**

**24-Hour Domestic Violence HOTLINE: 302-762-6110
Runaway and Homeless Youth HOTLINE: 302-762-6373**

PERSON IN CHARGE: Timothy J. Brandau, Ph.D., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Governor Terry Children's Center: 12-bed facility (including 2 beds for the Runaway & Homeless Youth Program) that offers emergency temporary shelter for children and youth in the custody or care of the Division of Family Services. **Runaway and Homeless Youth Program:** Works to reduce the rate of teenage runaways and out-of-home placement in New Castle County through a 24-hour Runaway Hotline for youth and their parents, short-term emergency shelter (2 beds), crisis intervention, short-term individual and family counseling and referral services. **24-Hour Runaway Hotline:** 302-762-6373. **Anger Management for Youth:** 3-hour classes and 8-week groups available for adolescents ages 13 to 17 having difficulty managing their anger at home, school and other social settings. **Specialized Foster Care for Youth:** Placement and monitoring of youth in homes of selected and trained professional foster parents. **Domestic Violence Victim Advocacy Program-Family Court** (New Castle County: 302-255-0420; Kent County: 302-672-1075; Sussex County: 302-856-5843): Provides support and advocacy services for victims of domestic violence who are involved in cases at Family Court in New Castle, Kent and Sussex Counties. They offer community resources and assist with understanding the court process. They may assist clients with filing Protection From Abuse (PFA) Orders and accompany them to court hearings. **24-Hour Domestic Violence Services:** 302-762-6110 provides 24-hour crisis intervention counseling services. The hotline accesses shelters and may place families in one of the two shelters. **Martha's Carriage House:** 35-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Sarah's House:** 18-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Family Visitation Centers:** Supervised exchange for off-site visitation or monitored on-site visitation for children who have experienced domestic violence or sexual abuse.

Domestic Violence Treatment Program: 24-hour crisis intervention counseling. **Offender Intervention Service:** Helps domestic violence offenders recognize the causes of their abusive behavior and to change old patterns of behavior. Participants may be either court-ordered or voluntary. **Victim Therapy Program:** Individual and group therapy to increase victim safety and to help victims resolve the negative effects of exposure to abuse. **Helping Children Heal:** Offers counseling for children who have been exposed to domestic abuse between parents or parental figures. Treatment services focus on trauma and feelings surrounding their experience, education about abuse and violence, and safety planning. **Separation/Divorce Programs:** The Children Cope with Parental Separation seminars are certified by the state and meet the state mandate for parties to petition in Family Court. Counseling services are offered for families involved in divorce/separation, custody/visitation issues. **Sparrow Run Family Resource Center** (302-832-5451): Offers an array of services to families in Sparrow Run and families within the Christina School District. Services include information and referral, parent education, literacy programs, tutoring/home/life management skills and a variety of recreational activities. **Parent Education Classes and Workshops:** Provides parenting classes free of charge at numerous locations throughout the state. Certificates from classes are recognized by the State of Delaware as satisfying the requirements of the Division of Social Services (TANF recipients), Probation & Parole and Family Court. Bilingual instructors are available in all three counties. Private classes, workshops, speaking engagements and individual parent support services are also available. All programming focuses on the development of effective parenting skills, increasing knowledge of child development, communication and strategies for guiding behavior through positive discipline. Class instructors also provide parents/caregivers with information on additional support services and resource referrals as needed.

OTHER LOCATIONS:

- Sparrow Run Community Center, 148 Flamingo Dr., Newark, 19702 (302-832-5451)
- Martha's Carriage House, Northern New Castle County
- Sarah's House, Southern New Castle County
- Governor Terry Children's Center
- Family Visitation Center, 501 Ogletown Road, Hudson State Service Center, Newark, DE 19711 (302-283-7518)
- Domestic Violence Advocacy Center (New Castle County), New Castle County Family Courthouse, 500 King Street, Suite 700, Wilmington, DE 19801 (302-255-0420)

- Domestic Violence Advocacy Center (Kent County), 400 Court Street, Dover, DE 19901 (302-672-1975)
- Domestic Violence Advocacy Center (Sussex County), 22 The Circle, Suite A, Georgetown, DE 19947 (302-856-5843)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Neglected, dependent, and abused children and their families; victims and perpetrators of domestic violence and their families; and the general public.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit website

FEES: Sliding scale. No one denied due to inability to pay. Insurance accepted by some programs.

CHILDREN AND FAMILIES FIRST

2005 Baynard Boulevard

Wilmington, DE 19802

302-658-5177

Fax: 302-658-5170

Website: www.cffde.org

PERSON IN CHARGE: Leslie Newman, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Children & Families First (CFF) is a comprehensive social services agency operating statewide in Delaware. CFF strengthens Delaware families by delivering an innovative and effective continuum of community-based social services. Children & Families First – it's not just our name, it's our promise. **Healthy Babies:** We connect pregnant women with health care and social services to make sure that their babies are born and stay healthy. Our evidence-based *Nurse Family Partnership (NFP)* targets low-income, first-time pregnant women and *Smart Start/Healthy Families America* helps women who do not meet NFP criteria. **Early Childhood:** *Child and Adult Care Food Program (CACFP)* assures that children in licensed child care receive nutritionally balanced meals. *Delaware Stars for Early Success* is working to ensure quality of child care and afterschool programs. **Positive Parenting:** *Strengthening Families Program* offers family skills training to vulnerable families including those with substance issues and those reuniting from foster care; *Foster Care and Adoption* is provided to teens who cannot remain at home; Parent Ade serves families that have an

open Division of Family Services case by matching them with a Parenting Coach. **Supporting Teens:** *Seaford House* is a residential and day treatment program for adolescents with a mental health diagnosis; *Intensive Outpatient Services* are designed to serve youth with a primary mental health diagnosis by offering individual and family therapy in conjunction with case management; *Functional Family Therapy* program provides counseling for youth ages 10 to 18 and their families; *Family Assessment and Intervention Response* (FAIR) uses evidence-based services to help keep teens out of foster care; *Adolescent Resource Center* (ARC) provides education on human sexuality-related topics in elementary, middle and high schools, as well as medical services at clinics in Wilmington and Dover; *Girls Circle* is an evidence-based structured support group for girls ages 9 to 18 working to increase positive connection and competence in girls. **Family Resources:** *Eastside*, *Red Clay*, and *Seaford Community Schools* are partnerships CFF and identified school districts to ensure that a wide-range of vital in-house health, social services, parent engagement activities, and cultural enrichment opportunities are provided; *AccessCare Child Care Referral Service* helps users identify child care centers, family and child care homes, preschools, school-age programs and camps; *Respite Online Referral Service* allows individuals to search for Delaware providers who offer respite care (short-term relief for primary caregivers from the demands of ongoing care of a loved one with a disability or special need of some kind); *Kinship Navigator* is a free service for families who are caring for other relative's children. A navigator speaks with the family to determine needs and provide information and referrals. **Workplace Supports:** *Rise Up/Keep A Job* helps those moving from welfare to work succeed in employment. **Older Adults:** The *Grand Time Off Program* provides respite for grandparents and relatives who are raising other family members' children in their homes.

FACILITY LOCATIONS:

- 2005 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 809 Washington St., Wilmington 19801 (302-658-5177)
- 91 Wolf Creek Blvd, Dover 19901 (302-674-8384)
- 410 S. Bedford St., Georgetown 19947 (302-856-2388)
- 400 N. Market St. Extension, Seaford 19973 (302-629-6996)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; some evenings and weekends.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk-In, Referral, Call for Information, Call for Appointment

FEES: Vary, sliding fee scale is offered.

CHILDREN, YOUTH AND THEIR FAMILIES; DEPARTMENT OF SERVICES FOR (DSCYF)

Office of the Secretary
Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
302-633-2500
Website: <http://kids.delaware.gov>

PERSON IN CHARGE: Jennifer B.Ranji, Cabinet Secretary

STATUS: Public

SERVICE DESCRIPTION: See separate listings for:

Division of Prevention and Behavioral Health (302-633-2600)

Division of Family Services (302-633-2657)

Division of Youth Rehabilitative Services (302-633-2620)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Abused, neglected, dependent, delinquent, mentally ill, or emotionally disturbed children, youth and/or their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in. Child Abuse, Neglect, Hotline: 1-800-292-9582. Mental Health Crisis: 302-633-5128; 1-800-722-7710; 800-969-4357 (lower New Castle County); 800-425-4357 (Kent and Sussex Counties).

FEES: Vary by program. None for most services.

CHILDREN'S ADVOCACY CENTER OF DELAWARE

The duPont Hospital for Children
1600 Rockland Road
Wilmington, DE 19899
302-651-4566
Fax: 302-651-4569

611 South Dupont Highway
Suite 201
Dover, DE 19901
302-741-2123
Fax: 302-741-2007

410 South Bedford Street
Georgetown, DE 19947
302-854-0323
Fax: 302-854-0335
Website: CACOFDE.ORG

PERSON IN CHARGE: Randall E. Williams, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The mission of The Children's Advocacy Center (CAC) is to reduce the devastating long-term effects that child abuse has on children, their families, and society through immediate coordinated, child-focused services, education, and advocacy.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by law enforcement agencies, Division of Family Services, Attorney General's Office, or private physician

FEES: None

CHILDREN'S BEACH HOUSE, INC.

100 West Tenth Street, Suite 411
Wilmington, DE 19801-1674
302-655-4288
Website: www.cbhinc.org

PERSON IN CHARGE: Richard T. Garrett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Youth Development Program** for children ages 7 - 18 who have special needs. Services include recreation, cultural enrichment,

mentoring, counseling/social skills development, and remediation for communication problems.

FACILITY LOCATION: 1800 Bay Ave., Lewes 19958 (302-645-9184) or 100 West Tenth Street, Suite 411, Wilmington 19801 (302-655-4288)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide, Delaware only

OBTAINING SERVICE: Referral by professional.

FEES: Sliding scale. Modest per person fee.

CHILDREN'S CHOICE OF DELAWARE

25 South Old Baltimore Pike, Suite 101

Newark, DE 19702

302-731-9512, or 888-345-9512

Website: childrenschoice.org

PERSON IN CHARGE: Vivian Johnson, MSW, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides foster care/adoption, specialized foster care/adoption, low risk treatment services, and interstate compact home monitoring.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; emergency 24-hour pager available to clients.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by Division of Family Services. Call for information about becoming a foster parent only.

FEES: None

CHILDREN'S CHOICE, INC.

Dover
707 Walker Road
Dover, DE 19904
302-678-0404
Toll Free: 800-220-2173
FAX: (302) 678-9080

Newark
25 S. Old Baltimore Pike
Lafayette Bldg., Suite 101
Newark, DE 19702-5412
302-731-9512
Toll Free: 888-345-9512
FAX (302) 731-9569

PERSON IN CHARGE: Cynthia Knapp, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Contracts with the **Division of Family Services** to provide specialized foster care, Parent Aide, interstate compact and Parent Empowerment. All referrals must come from **Division of Family Services**. Those interested in becoming foster or adoptive parents can call for information or to arrange an appointment.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CHIMES DELAWARE

514 Interchange Boulevard
Newark, DE 19711
302-452-3400
Website: www.chimesdel.org

PERSON IN CHARGE: Pete Dakunchak, Chief Operating Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Vocational Program: Provides pre-vocational skill training to develop behaviors, skills, and work habits necessary for employment. Multiple employment options include employment in Chimes Industries, supported employment to include enclave, mobile work crew, individual and cluster job placements. Intensive job coaching/development/ placement and follow-up; volunteer assignments. **Day Habilitation:** Assists

adult participants with multiple and co-occurring disabilities to enhance life skills, while developing new relationships and enjoying new experiences. **Residential Program:** 24-hour neighborhood homes and apartments provide group care for adults with developmental disabilities age 21 and over. Services to enhance social, emotional, and independent living skills. Increase participation in the community to improve quality of life and aid in reaching their fullest potential. **Behavior/Health Services:** Provides habilitative, behavioral treatment, and health care services; offers counseling, and case management.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 16 and over with disabilities including the cognitively disabled, autistic, dually diagnosed, Prader-Willie syndrome, behaviorally challenged, physically handicapped, deaf/blind, and MR.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by agency, self, professional, school, state of Delaware

FEES: Yes

CHRIST THE BRIDGE, INC.

**1011 N. Clayton Street
Wilmington, DE 19805
302-655-4613**

PERSON IN CHARGE: M. Ann Brandi Syfrit, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Emphasis on women's issues, adult child issues, emphasis on career development/enhancement and personal growth through expressive arts. Information and referral to other agencies for some goods and/or services.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale

CHRISTIANA CARE HEALTH SYSTEM

Executive Offices

501 W. 14th Street

Wilmington, DE 19801

302-733-1000

Fax: 302-327-3310

Website: <http://www.christianacare.org>

PERSON IN CHARGE: Robert J. Laskowski, M.D., MBA, FACP, President and Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Christiana Care Health System, headquartered in Wilmington, Delaware, is one of the country's largest health care providers, ranking 22nd in the nation for hospital admissions. Christiana Care is a major teaching hospital with two campuses and more than 250 Medical-Dental residents and fellows. Christiana Care is recognized as a regional center for excellence in cardiology, cancer, and women's health services. The system is home to Delaware's only Level-I trauma center, the only center of its kind between Philadelphia and Baltimore. Christiana Care also features a Level III neonatal intensive care unit, the only delivering hospital in the state to offer this level of care for newborns. A not-for profit, non-sectarian health system, Christiana Care includes two hospitals with more than 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 10,500 employees, Christiana Care is the largest private employer in Delaware and the 10th largest employer in the Philadelphia region. In fiscal year 2013, Christiana Care had \$2.51 billion in total patient revenue and provided the community with \$26.8 million in charity care (at cost).

Hospitals:

- Wilmington Hospital, 501 W. 14 Street, Wilmington 19801
- Christiana Hospital, 4755 Ogletown-Stanton Road, Newark 19718

Other Locations:

- Eugene du Pont Preventive Medicine and Rehabilitation Institute, 3506 Kennett Pike, Wilmington 19807
- Helen F. Graham Cancer Center & Research Institute, 4701 Ogletown-Stanton Rd., Newark 19718
- Center for Heart & Vascular Health, 4755 Ogletown-Stanton Road, Newark 19718

- Roxana Cannon Arsht Surgicenter, 12th & Jefferson Streets, Wilmington 19801
- Middletown Emergency Department, 621 Middletown-Odessa Road, Middletown, 19709

Family Medicine Centers

- Adult Medicine Office, Wilmington Hospital Health Center, 501 West 14th Street, Wilmington 19801 (302-428-4411)
- Carney's Point Center, 341 Shell Road, Carney's Point, NJ 08069 (856-299-4600)
- Claymont Center, 2401 Philadelphia Pike, Claymont 19703 (302-798-1303)
- Concord Medicine and Pediatrics, 161 Wilmington-West Chester Pike, Chadds Ford, PA 19317
- Family Medicine Center at New Castle Senior Center, 400 South Street, Suite 100, New Castle (302-325-2309)
- Family Medicine Center at Wilmington Senior Center, 1901 N. Market Street, Suite 200, Wilmington 19802 (302-421-2700)
- Family Medicine Center, Foulkstone Plaza, 1401 Foulk Road, Wilmington 19803 (302-477-3309/3301)
- Family Medicine Center at Wilmington, Wilmington Annex, 1400 N. Washington Street, Wilmington 19801 (302-477-3300)
- Greenville Medical Center, 3706 Kennett Pike, Greenville, DE 19807 (302-623-6300)
- HealthCare Center at Christiana, 200 Hygeia Dr., Newark 19713 (302-623-0100)
- Hockessin Center, 726 Yorklyn Rd., Suite 100, Hockessin 19707 (302-234-5770)
- Internal Medicine Faculty Practice, Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4900)
- Lancaster Pike Center, 3301 Lancaster Pike, Wilmington 19805 (302-656-2069)
- Limestone Medicine and Pediatrics, 4512 Kirkwood Highway, Suite 300, Wilmington 19808 (302-623-7500)
- Middletown Family Medicine, 124 Sleepy Hollow Drive, Suite 103, Middletown 19709 (302-449-3030)

- New Castle Center, 239 Christiana Road, New Castle 19720 (302-322-0860)
- Smyrna Family Practice, 100 South Main Street, Suite 207, Smyrna 19977 (302-659-4490)
- Springside Family Medicine, 300 Biddle Avenue, Connor Building, Suite 200, Newark 19702 (302-838-4750)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services

AREA SERVED: Statewide and surrounding region

OBTAINING SERVICE: Call for general information: 302-733-1000

FEES: Yes

CHRISTIANA CARE VISITING NURSE ASSOCIATION

New Castle Corporate Commons

One Read's Way, Suite 100

New Castle, DE 19720

302-327-5200; 1-888-862-0001

2116 S. DuPont Hwy., Suite 2

Camden, DE 19934

302-698-4300

Website: www.christianacare.org

PERSON IN CHARGE: Lynn C. Jones, President

STATUS: Not for profit

SERVICE DESCRIPTION: Offers a comprehensive array of home health care services including skilled and specialty nursing; physical, speech, and occupational therapy; medical social work; nutrition counseling; private duty nursing; home health aid/homemaker; and respite care. Christiana Care VNA also operates an Adult Day Program which specializes in care for adults with Alzheimer's and other memory disorders.

LOCATIONS:

- Evergreen Center for Alzheimer Day Treatment, Emily P. Bissell Hospital, 3000 Newport Gap Pike, Wilmington 19808 (302-995-8448)

HOURS OF OPERATION: 24-hours (main offices) Hours vary by location, Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes. Sliding scale for many services; special grants available; accepts Medicare, Medicaid and most third-party insurances

CHRISTIANA COUNSELING

5235 W. Woodmill Drive, #46, #47 and #48

Wilmington, DE 19808

302-995-1680

Website: www.christianacounseling.com

PERSON IN CHARGE: R. Blaine Morris, President

STATUS: For profit

SERVICE DESCRIPTION: Multi-specialty mental health and addictions practice provides a spectrum of outpatient services to all ages through professional trainers, graduate-level counselors and licensed clinical social workers. **Parenting Classes:** both 6 and 8 hour-long classes and a more extensive 10-week class guided by professional trainers, specifically for parents of adolescents. **Adult Anger Classes:** 12 hour-long sessions focus on improving stress and anger management. **Yoga.**

OTHER LOCATION: Appoquinimink State Service Center, 122 Silver Lake Road, Middletown (302-995-1680)

HOURS OF OPERATION: 9:00 a.m.-7:00 p.m., Mon.-Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale, vary by service. Available for parenting classes. Most insurances accepted.

CHRISTINA CULTURAL ARTS CENTER

705 North Market Street
Wilmington, DE 19801
302-652-0101
Fax: 302-652-7480
Website: www.ccacde.org
E-mail: ccacde@aol.com

PERSON IN CHARGE: H. Raye Jones Avery, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides arts education and cultural programs for youth and adults which includes courses in the performing and visual arts, pre-school, after-school program, and art summer camp.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County/Tri-State Area

OBTAINING SERVICE: Call for information, or walk in during business hours. Visit website: www.ccacde.org.

FEES: Vary by program, based on family size and income

CHRISTINA EARLY CHILDHOOD ASSISTANCE PROGRAM

Christina Early Education Center
620 E. Chestnut Hill Road
Newark, DE 19713
302-454-2720
Fax: 302-454-2010
Website: www.christinaeec.org

PERSON IN CHARGE: Shannon O'Neill, Principal/ECAP Director

STATUS: Public

SERVICE DESCRIPTION: Comprehensive preschool program serving low income and students with developmental delays in the Christina School District.

HOURS OF OPERATION: 9:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Children who turn 4 years of age on or before August 31. Families must meet or fall below the current Federal Poverty Guidelines or child must have an identified developmental delay or disability.

AREA SERVED: Christina School District

OBTAINING SERVICE: Call for information (302-454-2720)

FEES: None

CHRISTINA SCHOOL DISTRICT REACH PROGRAM/ SPECIAL PROGRAMS FOR STUDENTS WITH DISABILITIES

600 N. Lombard Street

Wilmington, DE 19801

302-454-2624

Website: www.christina.k12.de.us

PERSON IN CHARGE: Jill Casey, Principal

STATUS: Public

SERVICE DESCRIPTION: Inclusion program that focuses on community involvement, vocational training, functional academics, and life skills.

OTHER LOCATIONS: Call for other locations

HOURS OF OPERATION: 7:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: 5 - 21; resident of Christina School District; moderate to severe intellectual disability

AREA SERVED: Christina School District

OBTAINING SERVICE: Call for information; Student must have an Individualized Education Program and be accepted into the Program through a referral process initiated by the student's IEP team.

FEES: None

CHURCHMAN VILLAGE

4949 Ogletown-Stanton Road
Newark, DE 19713
302-998-6900

PERSON IN CHARGE: Dean Reid, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Nursing facility, which provides skilled, intermediate, custodial, and respite care. Rehabilitative and medical services offered including physical, occupational, speech, and outpatient therapy. Offers social, recreational, and spiritual services. Retirement apartments are available for the independent living.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CITY FARE MEALS ON WHEELS

St. Anthony's Community Center
1703 W. 10th Street
Wilmington, DE 19805
302-421-3734

PERSON IN CHARGE: Erica Porter

STATUS: Not for profit

SERVICE DESCRIPTION: Provides LUNCH meals at strategically located group settings in New Castle County for Delawareans over age 60, particularly those with low incomes. Meals on Wheels are also delivered to eligible senior citizens across New Castle County.

LOCATIONS:

- Senior Centers from Congregate program, formerly managed by New Castle County Senior Services
- Peoples Settlement Association Senior Center, 408 E. 8th St., Wilmington 19801 (302-658-4133)

- Jimmy Jenkins Senior Center, 23rd and Bowers Sts., Wilmington 19802 (302-764-9022)
- South Wilmington Senior Adult Program, 451 Townsend St., Wilmington 19801 (302-655-7750)
- Salvation Army Senior Center, 102 W. 5th St., Wilmington 19801 (302-658-0789)
- St. Anthony's Senior Center, 1703 W. 10th St., Wilmington 19805 (302-421-3736)
- Claymore Senior Center, 504 S. Clayton St., Wilmington 19805 (302-428-3172)
- St. Patrick's Center, 107 E. 14th St., Wilmington 19801 (302-652-6219)
- West Center City Adult Center, 501 Madison St., Wilmington 19801 (302-658-5332)
- Wilmington Senior Center, 1901 N. Market St., Wilmington 19801 (302-651-3400)
- Parkview Apts., 1800 N. Broom St., Wilmington 19802 (302-429-7288)
- Compton Towers, 325 E. Fifth St., Wilmington 19801 (302-429-6774)
- Francis X. Norton Senior Center, 917 N. Madison St. Wilmington 19801 (302-594-9455)
- Christiana Care, 700 Lea Blvd., 1st Floor, Main Building, Wilmington 19802 (302-765-4191)
- Fraim, 669 S. Union Street, Wilmington 19805 (302-658-8420)
- Los Jardines, 1000 W. 5th Street, Wilmington 19805 (302-652-6391)
- Maplewood, 501 S. Rodney Street, Wilmington 19805 (302-421-9198)
- Terry Apartments, 2400 N. Broom Street, Wilmington 19802 (302-655-6661)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Ages 60 and over

AREA SERVED: New Castle County; Meals on Wheels in New Castle County.

OBTAINING SERVICE: Call Centers for information

FEES: Donation requested for meals

CLAREMONT SCHOOL

1501 Marsh Road
Wilmington, DE 19803
302-478-4531

PERSON IN CHARGE: Stephani Richardson, Owner; Wendy Leary, Assistant Director

STATUS: For profit

SERVICE DESCRIPTION: Private school and licensed child care center with small class size and low student-teacher ratio. Offers creative arts and age appropriate academics including music and movement, language arts, field trips, computer education and gardening. Also offers before and after school care for Carrcroft Elementary and summer camp for ages 6-8.

HOURS OF OPERATION: 7:00 a.m.-5:45 p.m., Mon.-Fri. (all year)

ELIGIBILITY: Ages 6 weeks-Kindergarten

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Monthly tuition

CLAYMONT COMMUNITY CENTER

3301 Green Street
Claymont, DE 19703
302-792-2757
Website: www.claymontcenter.org

PERSON IN CHARGE: James R. Thornton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Services include:** Food closet; individual, family, and group mental health counseling; academic tutoring; ESOL classes; health care for people who are uninsured or underinsured; senior activities; financial education; employment training & placement, alcohol and drug counseling; pre-school; after school care; day care; nutrition for infants and women; summer camp; juvenile probation; family assistance; volunteer opportunities, and community enrichment activities. **Programs and Agencies include:** Food Closet, Learning Center, Claymont Family Health Services, Claymont Counseling Center, Brandywine Senior Center, Open Door, Inc., Center for

Business Growth, Claymont State Service Center, State Division of Youth Rehabilitation Services, Delaware Financial Literacy Institute, WIC, Adopt-A-Family, Girls, Inc., Brandywine Child Care, Head Start, Professional Staffing Associates, Inc., Brandywine Counseling Services, Affinity Health and Medical Systems, and Consumer Credit Counseling of DE and MD.

HOURS OF OPERATION: 8 a.m.-9 p.m., Mon.–Thurs.; 8 a.m.-6 p.m. Fri.

ELIGIBILITY: Varies by service

AREA SERVED: New Castle County

OBTAINING SERVICE: Varies by program and agency. Call first to inquire whether an appointment is required.

FEES: Varies by service and agency

CLAYMONT STATE SERVICE CENTER (DSSC, DHSS)

3301 Green Street
Claymont, DE 19703
302-792-6505

PERSON IN CHARGE: Madonna Brooks, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of Social Services:** Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; **Division of State Service Centers:** Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Diabetes Fund, and Information and Referral.

HOURS OF OPERATION: 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)

ELIGIBILITY: Open

AREA SERVED: Claymont

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

CLAYMORE SENIOR CENTER, INC.

504 S. Clayton Street
Wilmington, DE 19805
302-428-3170
Fax: 302-254-4431
Website: www.claymoreesc.org
E-mail: claymoreesc@msn.com

PERSON IN CHARGE: Donna J. McPoland, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Fully equipped fitness center & shower rooms; recreational, educational, and instructional programs; line dance instruction, YOGA, Tai Chi, low impact cardio, "Zumba Gold"; and Arthritis Foundation Chair exercise.

HOURS OF OPERATION: 6:30 a.m.-2:00 p.m., Monday-Friday

ELIGIBILITY: 50+

AREA SERVED: New Castle County and City of Wilmington

OBTAINING SERVICE: Call, walk in, e-mail or website

FEES: No Membership Fee. \$10 per month Fitness Fee.

COKESBURY VILLAGE

726 Loveville Road
Hockessin, DE 19707
302-235-6000
Website: www.actsretirementlife.org

PERSON IN CHARGE: Robyn Crandall, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A senior citizen retirement facility offering Independent Living, Assisted Living, Skilled Health Care, and Alzheimer Care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 62 and over

AREA SERVED: Nationwide

OBTAINING SERVICE: Call Marketing (Debra Croker)

FEES: Entry fee, plus monthly service fee. No direct admissions to Assisted Living or Skilled Nursing Health Center.

COLLABORATIVE EFFORT TO REINFORCE SUCCESS, INC. (C.E.R.T.S., INC.) ADULT ACTION CENTER

New Castle County (Headquarters):

1501 Casho Mill Road, Suite 1

Newark, DE 19711

302-731-0301

Fax: 302-731-0201

www.certsinc.org

vturner@certsinc.org

Kent County:

699 South Carter Road, Suite 1

Smyrna, DE 19977

302-731-0301

Fax: 302-389-6652

PERSON IN CHARGE: Vivian J. Turner, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The C.E.R.T.S., Inc. Adult Action Center is a unique day program experience that provides meaningful engagement through activities, outings, and programs tailored for individuals with severe, multiple disabilities. The Adult Action Center provides a safe, nurturing, exciting environment, and individualized program based on participant choice with a low 3:1 participant to program staff ratio.

C.E.R.T.S. is the first MOVE® for Adults site in Delaware and now serves as a model site for others interested in the MOVE® program. Through the use of specialized pacers, MOVE® (Mobility Opportunities Via Experience) helps our participants acquire increased strength and independence in sitting, standing, and walking in order for them to experience better health and enhanced personal dignity.

In addition to the MOVE® for Adults program, C.E.R.T.S. offers: Person-Centered Planning; Community Involvement, Assistive Technology, Full-time Onsite Nursing, Occupational Therapy, Physical Therapy, and Daily Activities such as sports, cooking pottery, art, gardening, music, and community outings.

HOURS OF OPERATION: Mon. – Fri., 8:30am – 3:30pm; Program hours, 9:00am – 3:00pm.

ELIGIBILITY: Adults with multiple severe developmental and physical disabilities

AREA SERVED: New Castle County and Kent County

OBTAINING SERVICE: Call for information

FEES: Fees are charged depending upon the level of assistance needed (typically paid by Medicaid).

COMMUNITIES IN SCHOOLS OF DELAWARE

CEN DEL Building
101 W. Loockerman Street
Dover, DE 19904
302-678-4929
Website: www.cisdelaware.org
E-Mail: jpurcell@cesdelaware.org

PERSON IN CHARGE: James Purcell

STATUS: Not for profit

SERVICE DESCRIPTION: Communities In Schools is a nationwide organization whose mission is to surround students with a community of support, and empower them to stay in school and achieve in life. Delaware's youth are dropping out of school in record numbers, and gaps in student performance among low-income and minority students continue to widen. In the wake of a call to action by educators, business leaders, and government officials, attention on these issues has generally focused on (and been limited to) academic issues. In schools throughout Delaware, organizations provide community-based, integrated student services as a way to help at-risk students—and their schools—succeed. These services, ranging from providing mentors to meeting health and counseling needs, vary by student, but by definition are systemically linked to school-based efforts to meet the health, safety and counseling needs of at-risk youth.

HOURS OF OPERATION: 8:30 a.m. - 4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

COMMUNITY DEVELOPMENT AND HOUSING; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

77 Reads Way
New Castle, DE 19720
302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Sophia Hanson, General Manager

STATUS: Public

SERVICE DESCRIPTION: Section 8 Housing Program (federal funds provided for rent subsidies and low income families). *The Community Development Block Grant Program* gives low interest and deferred loans for home repairs. *The Down Payment Settlement Assistance Program* provides first-time homebuyers with help on down payment or settlement expenses.

HOURS OF OPERATION: 8:00 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies with program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information — 302-395-5600

FEES: Income eligible grants and loans

COMMUNITY LEGAL AID SOCIETY, INC.

100 West Tenth Street, Suite 801
Wilmington, DE 19801
302-575-0660
1-800-292-7980

840 Walker Road
Dover, DE 19904
302-674-8500

20161 North Office Circle
Georgetown, DE 19947
302-856-0038
Website: www.declasi.org

PERSON IN CHARGE: William J. Dunne, Interim Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Civil legal services for low-income, elderly, disabled, and mentally ill Delawareans. Civil (non-criminal) cases handled

include: family, housing, domestic abuse, public benefits (Social Security, TANF, Food Stamps, and Medicaid). In addition, the Elder Law Program (ELP) and the **Disabilities Law Program (DLP)** serve the special needs of older clients and clients with disabilities. Types of legal services include advice, individual representation, and community legal education.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income, elderly, disabled, and/or mentally ill

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

COMMUNITY RESOURCE DEVELOPMENT PROGRAM

Food and Resource Economics
213 Townsend Hall, University of Delaware
Newark, DE 19716
302-831-6773
E-mail: ilvento@udel.edu

PERSON IN CHARGE: Dr. Tom Ilvento, Extension Specialist

STATUS: Not for profit

SERVICE DESCRIPTION: Works with groups of people regarding community problems and issues such as industrial development, environmental matters, human resources, institutional resources, community facilities and services, land use issues, and community needs assessments.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

COMMUNITY RESOURCES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

77 Reads Way
New Castle Corporate Commons
New Castle, DE 19720
302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Sophia Hanson, General Manager

STATUS: Public

SERVICE DESCRIPTION: Provides recreation; sports; library services; senior services housing programs; special events; and cultural activities for individuals, families, and communities. Operates ten library facilities and contracts with five libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, five community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park, Hockessin, the Rockwood Mansion Museum and Park which is open to the public and available to rent for special occasions, and the Carousel Equestrian Facility and Park. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the Platinum Picnic; Holiday Open House; and specialty tours at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities. The Department operates homeowner rehabilitation programs and offers down payment and settlement assistance loans to low and moderate income home buyers. Operates Section 8 Housing Choice Voucher Program for low income families.

HOURS OF OPERATION: Varies by program, generally 5-7 days per week

ELIGIBILITY: Open to all except where noted above

AREA SERVED: New Castle County

OBTAINING SERVICE: Visit the website (www.nccde.org) or call 395-5600LI

FEES: Vary by program and services

COMMUNITY SERVICES; OFFICE OF (DSSC, DHSS)

Charles H. Debnam Building
Herman M. Holloway, Sr., Campus
1901 North Dupont Highway
New Castle, DE 19720
302-255-9875
Fax: 302-255-4463

PERSON IN CHARGE: Robert J. Broesler, Senior Administrator

STATUS: Public

SERVICE DESCRIPTION: Administering state agency for the following Federal programs targeted to low-income people in Delaware: Low-Income Home Energy Assistance Program (LIHEAP), the Community Services Block Grant (CSBG), and the Access and Visitation grant which provides safe exchanges and supervised visitation for victims and children in families experiencing domestic violence. Also administers emergency and transitional housing operations, food distribution, and taxpayer donations to the Emergency Housing Assistance Fund. Services are provided on a contractual basis with non-profit, community-based agencies and include: heating and cooling assistance, energy crisis intervention, emergency/transitional housing, food access, community leadership and resource development, case management for self-sufficiency, and other services that address the causes and conditions of poverty.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: 200% of current Federal Poverty Level (FPL) income guidelines for LIHEAP, 125% of poverty for C809

AREA SERVED: Statewide

OBTAINING SERVICE: Referrals are made to community based non-profit agencies. Call for information and listings of contracted service providers.

FEES: Access and Visitation charges a fee based on a sliding scale.

COMPASSIONATE CARE HOSPICE

465 East Marsh Lane, Suite 4
Newport, DE 19805
302-993-9090
Fax: 302-998-3469
1-800-219-0092
Website: www.cchnet.net

28467 DuPont Blvd.
Millsboro, DE 19966
1-866-586-1275

PERSON IN CHARGE: Susan M. Lalli-Ascosi, RN, BSN, Program Director
Wilmington/New Castle; April Clyde, RN, CCHPN, CHPCA, Program Director,
Kent/Sussex

STATUS: Proprietary with non-profit foundation

SERVICE DESCRIPTION: Hospice services including physician care, nursing care, social work services, spiritual counseling, volunteer support, nutritional counseling, bereavement support; oxygen, medical equipment and supplies, short-term respite care, short-term acute inpatient care, pain management and symptom control; provides supplemental care for residents of long-term care facilities.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Terminal illness/life limiting illness no restrictions on age, race, and income level

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by doctor, family, or facility

FEES: Covered by medicare/medicaid, HMO's, and most private insurances. No one is denied service due to inability to pay.

CONNECTING GENERATIONS

100 W. 10th Street, Suite 1115
Wilmington, DE 19801
302-656-2122
Toll Free: 877-202-9050
Fax: 302-656-2123
Website: www.connecting-generations.org
E-mail: mainoffice@connecting-generations.org

PERSON IN CHARGE: Brian Gaerity, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers two programs that serve children and adults throughout Delaware: **Creative Mentoring** trains adult mentors who want to volunteer in a school or community mentoring program and partners with Delaware public schools and other organizations to create and support their mentoring programs; **Seasons of Respect** presents anti-bullying workshops in fifth grade classes in schools throughout Delaware.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Some training classes and workshops on Saturdays and evenings.

ELIGIBILITY: Any adult who wishes to volunteer as a mentor or participate in a workshop. Any school that would like to offer the free Creative Mentoring or Seasons of Respect programs to their students.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit website for information and on-line application: www.connecting-generations.org.

FEES: Only for services to private organizations.

CONNECTIONS COMMUNITY SUPPORT PROGRAMS, INC.

500 West Tenth Street

Wilmington, DE 19801

1-866-477-5345

Fax: 302-984-3324

Website: www.connectionsccsp.org

E-mail: ataylor@connectionsccsp.org

PERSON IN CHARGE: Catherine Devaney McKay, MC

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a comprehensive array of healthcare, housing, and employment opportunities that help individuals and families achieve their own goals and enhance our communities.

OTHER LOCATIONS:

- 801 N. West Street, Wilmington 19801
- 1423 Capitol Trail, Building 3, Newark 19711
- 222 N. DuPont Pkwy, Smyrna 19977
- 698 South Bay Road, Dover 19901

- 123 Pennsylvania Avenue, Seaford 19973
- 24823 John J. Williams Highway, Millsboro 19966
- 2205 Silverside Road, Suite 5, Wilmington 19810

HOURS OF OPERATION: Most services operate 24 hours/7 days per week. Call 1-866-477-5345 from 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with mental health and substance use disorders, individuals in need of treatment for opioid dependence or DUI are eligible for outpatient services. Prior authorization and referral are required for other services including Assertive Community Treatment, services for intellectual disabilities, and employment support.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in. Call for information.

FEES: Sliding scale based on income and need.

CONNECTIONS HOUSING PROGRAMS FOR HOMELESS ADULTS

500 West Tenth Street

Wilmington, DE 19801

302-984-3380, ext. 1116

Website: www.connectionsccsp.org

E-mail: info@connectionsccsp.org

PERSON IN CHARGE: Sara Weimer

STATUS: Not for profit

SERVICE DESCRIPTION: Permanent housing for chronically homeless adults.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Chronically homeless adults. Some programs target homeless adults with HIV/AIDS.

AREA SERVED: Statewide

OBTAINING SERVICE: Referrals come from Centralized Intake. Consumers should begin process by calling 2-1-1.

FEES: Rental charges based on income.

CONSUMER CREDIT COUNSELING SERVICE

235 S. Queen Street, Unit A
Dover, DE 19904
1-800-642-2227
Website: www.cccs-inc.org

2055 Limestone Road, Suite 212
Wilmington, DE 19808
1-800-642-2227

PERSON IN CHARGE: Ponciano Allen, Housing Counselor

STATUS: Not for profit

SERVICE DESCRIPTION: Credit education, budget counseling, and debt management programs. Telephone counseling is also available. Housing and bankruptcy counseling.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon., Wed., Thurs., and Fri.; 11:30 a.m.–8:00 p.m., Tues.

ELIGIBILITY: Open

AREA SERVED: Most states, U.S.A.

OBTAINING SERVICE: Call 1-800-642-2227 for appointment

FEES: \$35 monthly contribution for clients that enter a debt management program. Counseling sessions are free.

CONTACT LIFELINE, INC.

P.O. Box 9525
Wilmington, DE 19809
302-761-9800

P.O. Box 61
Milford, DE 19963
302-422-1154

Crisis Helpline/Rape Crisis Services:

Statewide: 1-800-262-9800

Website: www.contactlifeline.org

PERSON IN CHARGE: Eric Merlino, Interim Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **CRISIS Helpline:** provides immediate statewide toll-free 24-hour access to suicide prevention telephone counseling, crisis intervention, information and referral services to anyone in need. Provides public education on crisis intervention/suicide prevention. **Rape Crisis Services:** Provides comprehensive statewide services to victims of sexual assault. Services include: statewide toll-free 24-hour telephone counseling,

accompaniment services at hospital emergency rooms, police, and courts; short-term individual counseling support for victims and families, support groups for victims, public education on sexual assault and rape prevention. **Sexual Assault Network of Delaware (SAND):** Voluntary network of law enforcement professionals, sexual assault nurse examiners, victim advocates, and volunteers charged with raising public awareness and ensuring the availability of sufficient services for victims of sexual assault.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CORNERSTONE SENIOR CENTER

3135 Summit Bridge Road (Rt. 896)

Glasgow/Bear, DE 19701

302-836-6463

E-mail: vplus4@aol.com

PERSON IN CHARGE: Victoria Ponce

STATUS: Not for profit

SERVICE DESCRIPTION: Provides noontime meals, arts and crafts, speakers, movies, book exchange, day trips, oil painting, jewelry, ceramics, watercolors, exercise, and sharing groups.

HOURS OF OPERATION: 9:30 a.m.–3:00 p.m., Mon.–Fri.; some evening classes

ELIGIBILITY: Ages 50 and over or disabled

AREA SERVED: Bear, Glasgow, Kirkwood

OBTAINING SERVICE: Call or walk in

FEES: Lunch \$3.00; various charges for crafts

CORRECTION; DEPARTMENT OF (DOC)

Central Administration Office

245 McKee Road

Dover, DE 19904

302-739-5601

Website: www.state.de.us/correct

PERSON IN CHARGE: Robert M. Coupe, Commissioner

STATUS: Not for profit

SERVICE DESCRIPTION: Responsible for administering the state's adult correctional services. Provides five levels of supervision with the most restrictive being incarceration (level 5), and the least restrictive being unsupervised probation (level 1). Levels 4-1 are primarily community-based services that include work release, supervised custody, halfway house, house arrest, residential drug treatment, intensive supervision, probation/parole, and unsupervised probation.

LOCATIONS:

Administrative Offices:

- Delaware Correctional Industries (302-857-5491)
- Employee Development Center, 245 McKee Rd., Dover 19904 (302-739-5601)
- Human Resource Office, 245 McKee Rd., Dover 19904 (302-739-5601)
- Office of the Commissioner, 245 McKee Rd., Dover 19904 (302-739-5601)

Adult Correction Institutional Services:

- James T. Vaughn Correctional Center, 1181 Paddock Rd., Smyrna 19977 (302-653-9261).
- Inmate visit scheduling (out-of-State): (302-653-4828).
- Toll free in Delaware: inmate names A-J: (1-800-282-8602)
- Toll free in Delaware: inmate names K-Z (1-800-722-0252).
- Howard R. Young Correctional Institution, 1301 E. 12th St., P.O. Box 9279, Wilmington 19801 (302-429-7700; Inmate visits: 302-575-0330)
- Sussex Correctional Institution, Route 113, Box 500, Georgetown 19947 (302-856-5280; Inmate visits: 302-856-5545)
- Delores J. Baylor Women's Correctional Institution, 660 Baylor Rd.,

New Castle 19720 (302-577-3004; Inmate visits: 302-577-5837)

Adult Correction Community Services:

- Northern New Castle County Probation and Parole Office, 314 Cherry Lane, New Castle 19702 (302-577-3443)
- Plummer Community Correctional Center, 38 Todds Lane, Wilmington 19805 (302-577-3039)
- Georgetown Probation & Parole, 22855 DuPont Blvd., Georgetown 19947 (302-856-5243)
- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2016)
- Kent County Office of Probation and Parole, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Community Correctional Center, 23207 Dupont Blvd., Box 700, Georgetown 19947 (302-856-5790)
- Morris Community Correctional Center, 300 Water St., Dover 19901 (302-739-4758)
- Central Violation of Probation Center, 875 Smyrna Landing Rd. Smyrna 19777 (302-659-6100)
- Sussex Violation of Probation Center, 23207 Dupont Blvd., P.O. Box 700, Georgetown 19947 (302-856-5790)
- New Castle Office of Probation and Parole, 26 Parkway Circle, New Castle 19720 (302-323-6050)
- Kent Probation and Parole Day Reporting Center, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Day Reporting Center, 317 N. Dupont Hwy., Georgetown 19947 (854-6904)
- Webb Community Correction Center, 200 Greenbank Rd., Wilmington 19808 (302-995-8614)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral

FEES: None

COSMETIC & RECONSTRUCTIVE SUPPORT (CRS) PROGRAM; NATIONAL COALITION AGAINST DOMESTIC VIOLENCE (NCADV)

One Broadway, Suite B210

Denver, CO 80203

1-303-839-1852

Website: www.ncadv.org

E-mail: mainoffice@ncadv.org

PERSON IN CHARGE: Rita Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Works in partnership with three medical associations to assist survivors of domestic violence who cannot afford the cosmetic/reconstructive surgery and dentistry needed to repair injuries received from an intimate partner or spouse. **Face to Face: The National Domestic Violence Project** offers facial plastic and reconstructive surgery to repair injuries on the face, head, and neck.

OTHER LOCATIONS:

- Face to Face: The National Domestic Violence Project (1-800-842-4546)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Adult survivors of domestic violence.

AREA SERVED: Nation-wide

OBTAINING SERVICE: Individuals can call for information. Agencies can call to order a CRS packet with reproducible application and brochures.

FEES: None

COUNSELING SERVICES, INC.

18-C Trolley Square

Wilmington, DE 19806

302-894-1477

Website: <http://WOLSKEE.COM>

PERSON IN CHARGE: Ron Wolskee, L.C.S.W., Clinical Director

STATUS: For profit

SERVICE DESCRIPTION: Adults. Individual counseling, EAP, sexual assault, anger management, and impulse control.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.–Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

COUNTRY HOUSE

4830 Kennett Pike

Wilmington, DE 19807

302-654-5101

Website: www.actscountryhouse.org

PERSON IN CHARGE: Terri White, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior citizen retirement facility offering housekeeping, dining services, health care services, activities, and maintenance.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 65 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

COUNTRY REST HOME, INC.

12046 Sunset Lane

Greenwood, DE 19950

302-349-4114

Website: www.countryresthome.com

PERSON IN CHARGE: Mark Yoder, Jr., Owner and Administrator

STATUS: For profit

SERVICE DESCRIPTION: Intermediate care facility with 56 bed capacity. Private pay only.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Delaware and Maryland

OBTAINING SERVICE: Call for information

FEES: \$163.56 - \$176.71 daily rate

COURTLAND MANOR NURSING HOME

889 S. Little Creek Road

Dover, DE 19901

302-674-0566

Website: www.courtlandmanor.com

PERSON IN CHARGE: Nathan Millman, NHA, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Skilled and intermediate inpatient care. Medicare, Medicaid, and V.A. certified. Respite care (less than two weeks) available.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Free of "active" communicable disease; not in need of active psychiatric care or individualized treatment plan for mental retardation. Age 16 and over with care needs which can be met by facility.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CRIMINAL JUSTICE COUNCIL

Carvel State Office Building
820 N. French Street, 10th floor
Wilmington, DE 19801
302-577-5030
Website: <http://www.state.de.us/cjc>

PERSON IN CHARGE: Christian Kervick

STATUS: Public

SERVICE DESCRIPTION: Coordinates and plans for the criminal justice system; distributes and administers crime fighting funds; and provides technical assistance, information, training, and statistics to criminal justice agencies. Also conducts public education.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Interested agencies

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CROHN'S & COLITIS FOUNDATION OF AMERICA

150 Monument Road
Suite 402
Bala Cynwyd, PA 19004
215-396-9100
Website: www.ccfa.org
E-mail: philadelphia@ccfa.org

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and education services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CROSSROADS OF DELAWARE

109 W. 7th Street
Wilmington, DE 19801
302-652-1405
E-mail: mabarbari28@comcast.net

PERSON IN CHARGE: Michael A. Barbieri

STATUS: For profit

SERVICE DESCRIPTION: Outpatient substance abuse treatment program. Provides adolescent full day program, intensive outpatient, outpatient, wrap services, and specialty groups. Provides intensive outpatient and outpatient for adults.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Thurs.; 8:00 a.m.-6:00 p.m., Fri.

ELIGIBILITY: Over 12

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Sliding scale, vary by service

CYSTIC FIBROSIS FOUNDATION

2004 Sproul Road, Suite 208
Broomall, PA 19008
610-325-6001
Website: www.CFF.ORG/chapters/delawarevalley
E-mail: del-valley@CFF.ORG

PERSON IN CHARGE: Eileen Miley, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Supports and accredits care centers offering diagnosis services and comprehensive treatment for persons with CF and their families. Provides **grants** to scientists to conduct CF research. Funds its own Research Development Program network of **CF research centers** at universities and medical schools to discover new ways to find a cure. Supports and governs the many stages of drug development and clinical evaluation of CF therapies. Funds **clinical trials**. Offers matching grants to biotechnology companies for the development of new CF drug treatments.

HOURS OF OPERATION: 8:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Delaware Valley (South Jersey, Delaware and Philadelphia area)

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment, e-mail.

FEES: Event ticket fees to attend certain events and sponsorship available for all events. Please visit website for more information.

DART FIRST STATE/DELAWARE TRANSIT CORPORATION (DTC)

119 Lower Beech Street

Suite 100

Wilmington, DE 19805

Administrative Offices: 302-577-3278

Information: 800-652-3278

Reservations: 800-553-3278

Customer Relations: 800-355-8080

Website: www.DartFirstState.com

PERSON IN CHARGE: John Sisson, Chief Executive Officer

STATUS: Subsidiary, Delaware Department of Transportation

SERVICE DESCRIPTION: Provides public bus and passenger rail transportation services throughout the state including paratransit services. Special programs are available for persons with disabilities and senior citizens.

New Castle County routes operate Monday through Friday offering rush hour, mid-day, limited late night service and limited Saturday and Sunday service. Kent County routes operate Monday through Friday, 6 am to 9 pm, with limited Saturday service. Sussex County routes operate Monday through Friday from 6 am to 11 pm. All buses are equipped with wheelchair lifts and bike racks.

Inter-county service – Routes 301 and 303 operate weekdays, providing connections to all three counties. There is express and limited Saturday service between Wilmington and Dover.

Seasonal service at Delaware beaches – Resort Transit operates daily between Memorial Day weekend and mid-September providing service to Lewes, Rehoboth Beach, Dewey Beach, Bethany Beach, South Bethany Beach,

Fenwick Island, and Ocean City, Maryland. Beach Connection, Route 305, operates Fridays, Saturdays, Sundays and holidays from Memorial Day weekend to Labor Day weekend; connecting New Castle and Kent Counties to DART's Resort Park & Ride in Rehoboth.

SEPTA Wilmington-Newark train operates Monday through Friday, offering rush hour, mid-day and evening service between Center City, Philadelphia and Delaware's four stations: Claymont, Wilmington, Fairplay at Churchman's Crossing and Newark, with limited Saturday and Sunday service to and from Claymont and Wilmington.

DART First State Paratransit: Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased strip tickets or cash; fees: \$3.00 for one-way trip; Medicaid approved; reservations must be made 24 hours in advance via telephone number or website listed above.

DART First State Visually Impaired Service: Free fixed-route bus service to legally blind passengers with photo identification card from Division of the Visually Impaired; parents/guardians of blind children must pay full fare unless over 65.

DART First State Reduced Fare Program: Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or guardians of disabled children must pay full fare unless over 65; Fees: cash-\$.60; reduced fare DART Card, \$14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.

DART First State Senior Citizens Affordable Taxi (S.C.A.T.): Alternative transportation for senior citizens 65 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-355-8080 for application; Fees: \$10 book of S.C.A.T. tickets can be purchased for \$5.00. For more information and forms, please visit www.DartFirstState.com.

DART First State Pedal and Park Bicycle Locker Program: Free access to bicycle lockers located at various Park & Ride lots throughout New Castle County (Rt. 896 & 4, Rt. 273 & 7, Rt. 100 & 52, Prices Corner and Newark, Fairplay at Churchman's Crossing, Claymont train station and Newark Transit Hub). Enables riders to ride to a lot, store bike, and catch bus or car pool. Agreement options include 1-month, 3-month, or 6-month term, and each term requires a \$10.00 key deposit. Call 1-800-652-3278 for an agreement.

DART First State RideShare Delaware: Provides carpool matching service; Guaranteed Ride Home Program and Business Partners in Transit; Call toll-

free 1-888-RIDE-MATch (1-888-743-3628) or visit www.ridesharedelaware.org.

DART First State Travel Training Program: Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-739-3278 for all counties. Hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

DART First State Operation Lifesaver Delaware Railroad Crossing Safety Awareness Program, call 576-6003 for information.

HOURS OF OPERATION: Administrative Hours: Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) Hours: Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m., Sun. 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 800-652-3278 for schedule and fare information or visit website at www.DartFirstState.com.

FEES: Yes

DAWN CAREER INSTITUTE, INC.

Administrative Office

Building 105

3700 Lancaster Pike

Wilmington, DE 19805

302-633-9075

Fax: 302-633-9077

Website: www.dawncareerinstitute.edu

E-Mail: kburke@dawncareerinstitute.edu

PERSON IN CHARGE: Cheryl Zapata, President, CEO

STATUS: For profit

SERVICE DESCRIPTION: Nationally accredited by the Accrediting Commission for Career Schools and Colleges Dawn Career Institute offers career-specific education in some of today's fastest-growing industries. Students are prepared to succeed by combining classroom online education with hands-on laboratory training. Training is provided in the following areas: Esthetician (Skin Care Specialist), Massage Therapist, Personal Fitness Trainer, Medical Assistant, Medical and Dental Biller/Health Insurance Claims

Examiner, Medical Administrative Specialist, Pharmacy Technician, Dental Assistant, Nurse Assistant, and Health Information Technology.

HOURS OF OPERATION: 8:30 a.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County, On-Line

OBTAINING SERVICE: Walk-In, Call for information, Call for Appointment, Referral

FEES: Tuition

DELAWARE 2-1-1

900 North King Street, Suite 330

Wilmington, DE 19801

Phone: 2 – 1 – 1

Out of State: 1-800-560-3372

Website: <http://www.delaware211.org>

PERSON IN CHARGE: Donna Snyder White, Director 2-1-1

STATUS: Public

SERVICE DESCRIPTION: Statewide telephone information and referral service providing Delawareans with information to over 2,000 health and human service programs. Delaware 2-1-1 is a nonprofit agency assisting people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Foster Care Information line, the Screening for Life line, the Earned Income Tax Credit Information line and the Cancer Helpline.

HOURS OF OPERATION: 8:00 a.m.–9:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and referrals

FEES: None

DELAWARE ADOLESCENT PROGRAM, INC.

2900 North Van Buren Street

Wilmington, DE 19802

302-764-9740

26351 Patriots Way

Georgetown, DE 19947

302-297-0370

Website: www.dapi.org

185 South Street

Camden, DE 19934

302-697-0356

PERSON IN CHARGE: Lucy O'Donnell, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Comprehensive service program for pregnant teenagers and adolescent parents which includes continuing education (grades 6-12); medical care coordination; social services (individual, group and family counseling); day care (one week to 4 years of age); counseling in child development; nutrition; and prevention programs in the schools.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m. Mon.-Fri. (school); 8:00 a.m.-4:00 p.m. Mon.-Fri. (day care)

ELIGIBILITY: Pregnant or parenting girls, ages 12-19, grades 6-12, State residents

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE ASSOCIATION FOR CHILDREN OF ALCOHOLICS

P.O. Box 344

Wilmington, DE 19707

302-656-5554

Fax: 1-877-302-ACOA (2262)

Website: www.DACOA.org

PERSON IN CHARGE: Barbara Ridge, Ph.D., LCSW, CADC

STATUS: Not for profit

SERVICE DESCRIPTION: State chapter of the National Association for Children of Alcoholics. Goals are to promote public awareness of the special

problems and needs of members of alcoholic families; to provide training and information to professionals; and to advocate for appropriate prevention and treatment services for this population. The office has information on self help groups. Workshops are available for care providers.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Children of all ages from alcoholic or otherwise dysfunctional families

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

DELAWARE ASSOCIATION FOR THE BLIND

2915 Newport Gap Pike

Wilmington, DE 19808

302-998-5913

Toll Free: 1-888-777-3925

Website: www.dabdel.org

PERSON IN CHARGE: Janet L. Berry, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Delaware Association for the Blind is an organization of volunteers and professional staff dedicated to improving the quality of life for blind and visually impaired adults and children in Delaware through programs of recreation, enrichment, communication and education. They do so through five programmatic areas. 1) Programs – arts & crafts, music appreciation, Bingo, and weekend trips. Most trips provide door-to-door transportation. 2) Specialty Resources – a retail outlet that sells unique and hard to find items for those with little to no sight. Items include but are not limited to white canes, braille products, large print products and magnification, lighting and talking devices. 3) Recording Services – a program that shares local news and articles in audio format with subscribers free of charge. 4) Peer Support – a program that offers one-on-one and group centered peer support to those with visual impairments. 5) Camp Sunnybrook – a six-week long day camp for visually impaired children from 5 to 15 years in age. In addition to these five programs we have recently begun to offer employment skills for those with visual impairments.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Visually Impaired or Blind

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional, agency, or self

FEES: Programs have a nominal fee, items for sale are at or close to cost, no fee for peer support.

DELAWARE BREAST CANCER COALITION

New Castle County:
111 W. 11th Street, Suite 3
Wilmington, DE 19801
302-778-1102

Kent County:
165 Commerce Way, Suite 2
Enterprise Business Park
Dover, DE 19904
302-672-6435

Sussex County:
Red Mill Center
16529 Coastal Highway
Suite 116
Lewes, DE 19958
302-644-6844

Toll Free Number: 1-866-312-3222

Women's Mobile Health Screening Toll Free Number: 1-888-672-9647

Website: www.debreastcancer.org

E-mail: dbcc@debreastcancer.org

PERSON IN CHARGE: Victoria Cooke, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Delaware Breast Cancer Coalition is the only statewide breast cancer organization in Delaware and has office locations in Wilmington, Dover and Lewes, serving all three counties. Utilizing a comprehensive strategy, DBCC addresses the spectrum of breast health issues through awareness, outreach, education, support, mentoring, screening and advocacy. Programs include the Annual Breast Cancer Update Conference, featuring the latest information on breast cancer and advocacy; Living and Giving Exhibit; Taking Care of Ourselves (Lesbians and Women Who Partner with Women); Survivor Peer Mentor Support (supporting newly diagnosed and providing education about clinical trials) and Women's Mobile Health Screening Van.

HOURS OF OPERATION: Wilmington, 9:00 a.m.–5:00 p.m., Mon.–Fri.; Dover, 8:30 a.m.–6:00 p.m., Mon.–Fri.; Lewes, 9:00 a.m.–5:00 p.m., Mon.–Fri. (times may vary)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

DELAWARE CENTER FOR DISTANCE ADULT LEARNING, INC. (DCDAL)

160 Greentree Drive

Suite 104

Dover, DE 19904

302-883-0420

Website: www.dcdal.org

E-mail: daad@dcdal.org

PERSON IN CHARGE: Catherine Kipp, Administrator

STATUS: Open

SERVICE DESCRIPTION: On-line high school for out of school adults seeking high school diploma (James H. Groves) or GED.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Delaware resident, 16 years of age or older, and withdrawn from traditional school.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or visit website for information

FEES: \$40.00 per semester for Groves, GED preparation is free.

DELAWARE CENTER FOR JUSTICE INCORPORATED

100 West Tenth Street, Suite 905

Wilmington, DE 19801

302-658-7174

Website: www.dcjustice.org

PERSON IN CHARGE: Joanna Champoney, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Information and advocacy agency for issues in criminal justice with special emphasis on adult corrections, juvenile justice, victims of crime, and legislative monitoring; services to juvenile/adult offenders and victims of crime; recruits and trains volunteers for adults and juveniles incarcerated in Delaware institutions.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and weekend hours by appointment)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE COMMISSION FOR WOMEN

Carvel State Building
820 N. French St., 4th Floor
Wilmington, DE 19801
302-577-5287

Fax: 302-577-7113

Website: www.commissionforwomen.delaware.gov

PERSON IN CHARGE: Romona S. Fullman, Esq., Director

STATUS: Public

SERVICE DESCRIPTION: Organizes and convenes focused workshops, conferences, and public forums. Publishes informational materials and resources on topics important to women. Improves women's access to community, state, and national programs and services. Monitors legislation, serves as policy advisors, and advocates for the advancement of issues involving women. Facilitates collaboration among women's organizations, government, business, and community based agencies for the advancement of the interests of women and their families.

OTHER LOCATION: Cannon Building, 861 Silver Lake Blvd., Suite 145, Dover 19904 (760-7034)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE COMMUNITY REINVESTMENT ACTION COUNCIL, INC.

601 North Church Street
Wilmington, DE 19801
654-5024; Toll free: 877-825-0750, Ext. 100
Website: www.dcrac.org
E-mail: rrangan@dcrac.org

PERSON IN CHARGE: Rashmi Rangan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Bilingual Agency – informs and educates on money matters; provides access to representation in tax cases; serves at-risk homeowners through foreclosure prevention; help first-time home buyers become home owners; and assists with fair housing/lending complaints.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evenings and weekends by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment.

FEES: None

DELAWARE COOPERATIVE EXTENSION, UNIVERSITY OF DELAWARE

New Castle County Extension Office
461 Wyoming Drive
Newark, DE 19716-1303
302-831-8956

Kent County Extension Office
69 Transportation Circle
Dover, DE 19901
302-730-4000

Sussex County Extension Office
Elbert N. and Ann V. Carvel Research and Education Center
16483 County Seat Highway
Georgetown, DE 19947
302-856-2585
Website: <http://ag.udel.edu/extension/index.php>

PERSON IN CHARGE: Dr. Michele Rodgers, Associate Dean, Extension and Outreach Director, UD Cooperative Extension

STATUS: Public

SERVICE DESCRIPTION: Provides research based information and education to citizens. Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, leadership development, and community resource development. The **Family and Consumer Science Education Program** provides educational programs related to the family and home, including financial management, food and nutrition, family well-being, child and youth development, and food safety. **Expanded Food and Nutrition Education Program** provides low-income families with assistance in planning, purchasing, and preparing meals to help them acquire skills to improve diets; targets families with young children. **4-H Youth Program** offers informal out-of-school educational enrichment programs for ages 5-19.

OTHER LOCATION: Delaware State University, Dover 19901 (736-4929): Family Living (739-5156); 4-H (739-5157)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. (hours by location)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICES: Call for information

FEES: Depends on program

DELAWARE COUNCIL ON GAMBLING PROBLEMS, INC.

**100 West Tenth Street, Suite 303
Suite 303
Wilmington, DE 19801-1642
302-655-3261**

**37201 Rehoboth Avenue
Ext. Unit 3
Rehoboth Beach, DE 19971
302-226-5041**

**1-888-850-8888 (24-hour Helpline)
Website: www.dcgcp.org**

PERSON IN CHARGE: Arlene M. Simon, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides public information and education about compulsive gambling to schools, community groups, and individuals. Professional training available in identification, referral, and treatment of compulsive gamblers and their families. Bi-monthly newsletter and other

literature available at no cost. Crisis Helpline, outpatient treatment.

HOURS OF OPERATION: Wilmington Office: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Rehoboth Beach Office: Call for information

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

DELAWARE EARLY CHILDHOOD CENTER

Lake Forest South B Elementary School

Mispillion and West Streets

Harrington, DE 19952

302-398-8945

Fax: 302-398-8983

Website: www.lf.k12-de.us/decc

PERSON IN CHARGE: Tanya M. Robinson, Ed.D, Director

STATUS: Public

SERVICE DESCRIPTION: Provides comprehensive, coordinated, and high quality services and support for young children and their families. **Early**

CHOICES: Special education and related services for children with developmental delays or disabilities who are 3 and 4 years old in Capital and Lake Forest School Districts. **Little Spartans Early Learning Center:**

Preschool for 3-5 year-olds in Lake Forest community. **Early Childhood**

Assistance Program: Comprehensive preschool program for 4-year-old children and their families in Capital, Lake Forest, Cape Henlopen, and Seaford School Districts. **Parents as Teachers:** Parenting education and family

support services for parents of children newborn to 5-years-of-age in Kent and Sussex Counties. **Early Intervention Services:** Developmental services

for children with developmental delays or disabilities ages birth to 3 and their families, referred by Child Development Watch. **New Directions Early Head**

Start-Kent County: Home, community, and center-based services for pregnant women and families of children birth to three through partnership

with the University of Delaware to serve 60 infants, toddlers, and their families. **Supportive Sprouts:** Home visiting program for families of young children.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: None

DELAWARE ECUMENICAL COUNCIL ON CHILDREN AND FAMILIES, INC.

240 N. James Street, Ste. 111

Wilmington, DE 19804

302-225-1040

Parent Helpline: 302-225-3011

Fax: 302-225-1041

Website: www.deccf.org

E-mail: deccf@aol.com

PERSON IN CHARGE: Robert P. Hall, M.Div., FAPA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Healthy Congregations—Health promotion and public health education on important health status and systems issues, including the distribution of informational resources, the implementation of educational workshops, and conferences for both laity and clergy. Issues covered include adult immunizations, asthma, breast cancer, cervical cancer, child safety, diabetes, family violence, heart disease and stroke, infant and childhood immunizations, prostate cancer, and substance abuse. **Faith in Action® (Interfaith Volunteer Caregivers)**—Volunteer assistance for individuals and families affected by chronic disease, disability, frailty, or victimization to keep many chronically ill, disabled, and elderly Delawareans independent. Services include befriending, homemaking assistance, medical transportation, referral agency, respite care, supportive listening, and telephone reassurance. **Parents Anonymous®**—Weekly parent mutual support group meetings led by participants who are assisted by professional facilitators. There are corresponding group programs for children. Parents Anonymous® has been cited by agencies of the federal government as an effective family strengthening and child protection program. There are four guiding principles: parent leadership, mutual support, shared leadership, and personal growth. **Health Ambassadors**—Lay health advisors in faith communities and related community-based organizations. They act as resource persons in their communities on issues of health, especially those pertaining to women's health. These volunteers function as community educators and advocates for healthier lifestyles. **Aging Parents®**—Seminars for adult children preparing to care for aging parents. The various workshops cover topics

ranging from family dynamics to financial planning to coping with stress to medical issues. **Healthy Marriage**—Community education and leadership development on the skills required to form and sustain healthy marriages and strong relationships. This includes professional training for clergy and others who work with couples to prepare for marriage. **People in Focus (Covering Congregations)**—Helping individuals and families to identify, access and utilize appropriate health care financing, including publicly-funded health insurance and other programs. This initiative includes public education, professional training, and individual and family consultations.

OTHER LOCATIONS: Kent and Sussex Counties, call 1-855-613-2110 or 650-8573 (Southern Kent and Northern Sussex Counties).

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. (Wilmington); other hours by appointment—downstate hours vary by site.

ELIGIBILITY: Varies by program; includes children and elderly at risk or with special needs and their families, parents, and family caregivers under stress.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None, but donations accepted

DELAWARE FAMILY CENTER

3608 Lancaster Pike

Wilmington, DE 19805

302-995-9600

Website: www.DelawareFamilyCenter.com

E-mail: Wesley@delawarefamilycenter.com

PERSON IN CHARGE: Wesley Bowman/Diana Terrell, Ph.D., Directors

STATUS: For profit

SERVICE DESCRIPTION: Outpatient psychotherapy for individuals, couples, and families (child, adolescent, and adult).

HOURS OF OPERATION: 8:00 a.m.-7:00 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: Vary by therapists. Insurance, medicare, Medicaid, or self-pay

DELAWARE FUTURES, INC.

Program Site:

1104 N. Adams St.

Wilmington, DE 19801

302-652-8609

Fax: 302-652-8613

Website: www.delawarefutures.org

E-mail: mdtolliver@delawarefutures.org

PERSON IN CHARGE: Evette Houston, Executive Director

STATUS: Not-for-profit

SERVICE DESCRIPTION: Provides academic, social, motivational support and cultural enrichment that empowers economically disadvantaged high school students to recognize and fulfill their unrealized potential and become matriculated college students.

HOURS OF OPERATION: Sept. through May: 9:30 a.m.-4:30 p.m., Mon., Wed., Friday; 12 p.m.-8:00 p.m., Tues., Thurs.; June through Aug.: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: High school youth, economically disadvantaged (per federal guidelines for free or reduced

AREA SERVED: New Castle County

OBTAINING SERVICE: Enrollment

FEES: None

DELAWARE GUIDANCE SERVICES FOR CHILDREN AND YOUTH, INC.

1213 Delaware Avenue

Wilmington, DE 19806

302-652-3948

Fax: 302-652-8297

Website: www.delawareguidance.org

PERSON IN CHARGE: Bruce Kelsey, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Full service multidisciplinary behavioral health services including evaluations and assessment: individual, family, group therapy; and interagency consultations. Sexual abuse counseling for victims, perpetrators, and families. School-based counseling. Intensive Outpatient

Treatment Services; Crisis Services; Day Treatment Services.

OTHER LOCATIONS:

- Suites 1208, Drummond Plaza, Kirkwood Hwy., Newark (302-455-9333)
- 103 Mont Blanc Blvd., Dover (302-678-3020)
- 31168 Learning Lane, Lewes 19958 (302-645-5338)
- 900 Health Services Drive, Seaford 19973 (302-262-3505)

HOURS OF OPERATION: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.

ELIGIBILITY: Children and youth with behavioral or emotional disorders. Day treatment: ages 6-14, residents of Kent and Sussex counties who have already received outpatient counseling.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service, sliding scale

DELAWARE HIV CONSORTIUM

**100 West Tenth Street, Suite 415
Wilmington, DE 19801
302-654-5471**

Website: www.delawarehiv.org

E-mail: phoule@delawarehiv.org

PERSON IN CHARGE: Peter Houle

STATUS: Not for profit

SERVICE DESCRIPTION: Housing assistance, emergency client assistance, referrals, client advocacy, integrated policy and planning, case management and fundraising.

HOURS OF OPERATION: 8:15 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-1:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE HOSPICE, INC.

New Castle County Office:
16 Polly Drummond Center, 2nd Fl.
Polly Drummond Shopping Center
Newark, DE 19711
302-478-5707; 800-838-9800

Kent County Office:
911 S. DuPont Highway
Dover, DE 19901
302-678-4444/ 800-838-9800

Sussex County Office:
The Delaware Hospice Center
100 Patriots Way
Milford, DE 19963
302-856-7717/800-838-9800
Website: www.delawarehospice.org

Pennsylvania Office:
1786 Wilm-West Chester Pike
Suite 100B
Glen Mills, PA 19342
484-259-0017

PERSON IN CHARGE: Susan D. Lloyd, MSN, RN, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hospice and palliative care and comfort to those with advanced illnesses and their families throughout the state and adjacent counties in Pennsylvania. Tailors services to meet patients where they live (family residence, assisted living facility, nursing home, Delaware Hospice Center, or in a hospital). Develops a care plan to address each concern. Responds to the medical, nursing, and emotional needs of patients and their entire family. Works closely with caregivers to ensure the highest quality of care. "Palliative Care" program supports seriously-ill individuals who require symptom management. Inpatient hospice care provided at the Delaware Hospice Center and at local hospitals. Extensive adult bereavement programs and nationally recognized "New Hope" program for grieving children ages 6-17 offered to the community. "Transitions" program helps seriously-ill individuals who need support by partnering with community organizations to help identify resources required to meet needs.

HOURS OF OPERATION: Available 24 hours

ELIGIBILITY: Serious illness for "Transitions" and "Palliative Care" Programs. Advanced illness with decision to pursue comfort measures and caring support for "Hospice Care" Program.

AREA SERVED: Statewide

OBTAINING SERVICE: Call 800-838-9800

FEES: Costs are covered by Medicare, Medicaid, private insurance, or community contributions.

DELAWARE HOSPITAL FOR THE CHRONICALLY ILL (DPH, DHSS)

100 Sunnyside Road
Smyrna, DE 19977
302-223-1000

PERSON IN CHARGE: John Schmitt, Director

STATUS: Public

SERVICE DESCRIPTION: Nursing home care including Adult Day Care Unit and a secure care unit for patients who wander dangerously.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Nursing home, appropriate level of care, ages 18 and over; asset limit, \$54,000.00; assessment by Department of Health and Social Services

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information regarding intake process

FEES: Yes

DELAWARE HOUSING COALITION

P. O. Box 1633
Dover, DE 19903-1633
302-678-2286
Fax: 302-678-8645
Website: www.housingforall.org
E-mail: dhc@housingforall.org

PERSON IN CHARGE: Ken Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Statewide membership organization works for safe, decent, and affordable housing. **Publications:** Delaware Housing Coalition (DHC) publishes bilingual versions of the *Summary of the Landlord Tenant Code* and "*Housing in a Hurry*," a guide to finding temporary shelter or permanent housing in Delaware. It compiles and publishes *The Realities of Poverty in Delaware*. The Coalition disseminates a print quarterly, *The Housing Journal*. It produces the annual report on housing affordability, *Who can afford to Live in Delaware?* It released *Housing Needs of Extremely Low-*

Income Delaware Households (November 2007) and *Investing to Meet Delaware's Affordable Housing Needs: An Economic Impact Analysis (November 2004)*. These publications can be downloaded from the DHC website (www.housingforall.org), or can be ordered by phone or by contacting dhc@housingforall.org. **Policy and Advocacy:** DHC works to make affordable housing a state priority commensurate with the problem. It advocates an enhanced Housing Development Fund, the use of shared equity, permanent affordability, and inclusionary housing models. **Grassroots and Professional Committees:** DHC convenes the Nonprofit Housing Agenda, a collaborative of nonprofits with the aim of advancing legislative initiatives for affordable housing; the Delaware Housing Policy Round Table, an affordable housing industry group concerned with housing policy and funding issues; and the Sussex Housing Group, a collaborative of agencies which focuses on fair and affordable housing issues in that county.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., and by appointment

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call, e-mail, and visit website (www.housingforall.org)

FEES: None

DELAWARE HUMANITIES FORUM

100 West Tenth Street, Suite 1009

Wilmington, DE 19801

302-657-0650

Toll Free: 1-800-752-2060

Website: www.dhf.org

PERSON IN CHARGE: Marilyn P. Whittington, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides grant money from the National Endowment for the Humanities and from the private sector to non-profit groups wishing to sponsor public programs which promote understanding and appreciation of the humanities and public policy. Relevant fields include history, literature, comparative religion, philosophy, and those aspects of the social sciences (psychology, sociology, political science, etc.) which employ historical or cultural approaches. Also conducts own programs, including speakers' bureau (to bring humanities scholars to civic organizations), Visiting Scholars' Program (to bring humanities scholars into schools), and book/film

discussions and lecture series.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri., and as programs are delivered in the community.

ELIGIBILITY: Nonprofit organizations and ad hoc committees

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Fees for speakers' bureau

DELAWARE PAIN INITIATIVE

PO Box 7651

Newark, DE 19714-7651

302-981-0041

Website: www.delawarepaininitiative.org

PERSON IN CHARGE: Board of Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information/education/advocacy to persons with pain, their caregivers, and healthcare professionals.

HOURS OF OPERATION: No set hours. Evening speakers available. Leave message for return call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE PARENTS ASSOCIATION, INC.

101 W. Loockerman Street, Suite 3A & 3B

Dover, DE 19904

302-678-9288

Delaware: 1-800-262-2080 New Castle/Sussex Counties

Fax: 302-678-2730

Website: www.delparents.org

PERSON IN CHARGE: Cynthia Taylor, Board President

STATUS: Not for profit

SERVICE DESCRIPTION: Empowers families by promoting parental involvement and supporting secondary caregivers. Services include: **Parent Support Network** — divorcing parents education (fee required); **Childcare Provider Program and Services** — food program, nutrition education training; **Creating Strong Families** — substance abuse prevention; **Get Smart, Don't Start** — tobacco prevention program for youth.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.; Group meetings scheduled by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Fees for some programs

DELAWARE PARTNERS OF SENIOR MEDICARE PATROL; DIVISION OF SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

DHSS Herman Holloway Campus
1901 N. DuPont Highway
Main Bldg., 1st Floor Annex
New Castle, DE 19720
302-255-9390

Milford State Service Center
18 North Walnut Street
Milford, DE 19963
302-422-1386

Toll Free: 1-800-223-9074

Website: www.dshss.delaware.gov/dhss/dsaapd

E-mail: cynthia.allen@state.de.us

PERSON IN CHARGE: Cynthia M. Allen, Program Administrator

STATUS: Public

SERVICE DESCRIPTION: Promotes consumer awareness, prevents elder/disabled victimization, and works to implement community partnerships to prevent Medicare and Medicaid fraud, error, and abuse. Trains volunteer retired senior professionals to advertise the program, make presentations to educate the targeted population, provide one-on-one counseling, and to participate at health fairs, community days, and other activities throughout the State of Delaware.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Evening presentations available.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment.

FEES: None

DELAWARE PRISON ARTS PROGRAM

Department of Correction
D.O.C. Central Admin. Bldg.
245 McKee Road
Dover, DE 19904-2232
302-739-5601, ext. 277 or 302-857-5277 (direct)
Cell: 302-256-8682
Fax: 302-739-7215
E-Mail: ckelley@state.de.us

PERSON IN CHARGE: Carmita Kelley, Correctional Arts Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Incarcerated offenders create marketable artwork for self-support commissions and gifts.

OTHER LOCATIONS: Currently the program is offered at the James T. Vaughn Correctional Center in Smyrna.

HOURS OF OPERATION: Vary according to institution; Office hours: 8 a.m.-4:30 p.m., Mon.-Fri. Artwork is not on display at J.T.V.C.C., but is on display at the Central Administration Building on McKee Road in Dover, DE.

ELIGIBILITY: Inmates

AREA SERVED: Statewide

OBTAINING SERVICE: Participating offenders are subject to an internal scheduling and classification process

FEES: No fees to participants.

DELAWARE PROGRAM FOR DEAFBLIND CHILDREN

Delaware School for the Deaf
630 E. Chestnut Hill Road
Newark, DE 19713
302-454-2305
E-mail: campanom@christina.k12.de.us

PERSON IN CHARGE: Mark Campano, State Coordinator

STATUS: Public

SERVICE DESCRIPTION: Serves children and youth identified with deafblindness in collaboration with their local school district to address unique challenges including communication, orientation, mobility, and individualized education, as well as transition and inclusion in the family, school, and community. Birth mandated program, entitles identified children 0-21 years to services.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: 0-21 years; vision and hearing loss documentation.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE PSYCHIATRIC CENTER (DSAMH, DHSS)

1901 N. Dupont Highway
New Castle, DE 19720
302-255-2700
Website: www.dhss.delaware.gov/dhss/dpc.html

PERSON IN CHARGE: Gregory A. Valentine, LSCSW

STATUS: Not for profit-state operated

SERVICE DESCRIPTION: Delaware Psychiatric Center is a 24 hour inpatient psychiatric hospital comprised of five distinct treatment units and a Recovery Academy which functions as a centralized treatment program. DPC's mission to professionally and compassionately engage clients to prepare them for successful community living is achieved through care that is person centered, recovery oriented, trauma informed and community focused.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Adults in need of acute care psychiatric hospitalization.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or psychiatrist according to Delaware law.

FEES: Sliding scale

DELAWARE RENAISSANCE

Windy Hills Professional Center

423 Capitol Trail

Newark, DE 91711

Website: www.delren.org

E-mail: info@delren.org

PERSON IN CHARGE: Jill Gaumer

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteer based support group open to all adults who seek education about the transgender community in a safe, secure, nonsexual environment: cross-dressers, transsexuals, transgenderists, their families and friends, and interested professionals. We also do outreach to the community at large.

HOURS OF OPERATION: 24-hour voice mail

ELIGIBILITY: Open to all adults

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; regular monthly meetings open to walk-ins.

FEES: Membership \$35.00

DELAWARE SAFETY COUNCIL, INC.

2 Read's Way, Suite 205

New Castle, DE 19720

302-276-0660

1-800-342-2287

Website: www.delawaresafetycouncil.org

PERSON IN CHARGE: Samuel L. Waltz, Jr., Interim President

STATUS: Not for profit

SERVICE DESCRIPTION: Founded in 1919, the mission of the Delaware Safety Council (DSC) is to make Delaware safer at work, at home, and at play. DSC provides a variety of training courses for workplace safety (ex. OSHA compliance, flagger, forklift), home (ex. CPR, first aid, babysitting), and in the community (ex. defensive driving, personal safety).

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open to all

AREA SERVED: State of Delaware and Delaware Valley

OBTAINING SERVICE: president@delawaresafetycouncil.org or (302)276-0660

FEES: Membership and course fees

DELAWARE SCHOOL FOR THE DEAF

620 East Chestnut Hill Road

Newark, DE 19713

Voice: 302-454-2301; TTY: 302-451-1403

Website: www.christina.K12.de.us/dspdh

PERSON IN CHARGE: Dr. Joseph Innes, Interim Director

STATUS: Public

SERVICE DESCRIPTION: Provides a comprehensive educational program for students who are deaf or hard of hearing (dependent on needs), including audio logical services, speech therapy, mainstreaming support, residence hall facilities, and parent education.

HOURS OF OPERATION: Regular school schedule

ELIGIBILITY: Deaf or Hard of Hearing, birth–age 21

AREA SERVED: Statewide

OBTAINING SERVICE: Pre-enrollment evaluation and district of residence approval required

FEES: Tuition for out of state residents

DELAWARE SENIOR OLYMPICS

1121 Forrest Avenue

Dover, DE 19904

888-881-6128; Kent County, 302-736-5698

Website: www.delawareseniorolympics.org

E-mail: admin@delawareseniorolympics.org

PERSON IN CHARGE: Paul Gatti, President

STATUS: Not for profit

SERVICE DESCRIPTION: Promotes wellness, fitness, and healthy lifestyles through annual competitive sports events and year-round fitness events for the Delaware senior population, ages 50 and older. Covers all areas of Delaware with a central office in Dover. Hosts annual sports and fitness events throughout the state.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.–Thurs.; 9:00 a.m.–12:00 p.m., Fri.

ELIGIBILITY: Age 50+

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, e-mail, website.

FEES: None for fitness programs; schedule for annual games

DELAWARE SKILLS CENTER

13th and Clifford Brown Walk
Wilmington, DE 19801
302-654-5392
Website: www.deskillscenter.org

PERSON IN CHARGE: Eric A. Wells

STATUS: Not for profit

SERVICE DESCRIPTION: Training center for Delaware residents over 18 with a valid driver's license and ability to pass math and reading tests at prescribed grade levels. Offers hands-on training and job placement in the following areas: HVAC, construction, welding, electric, carpentry, certified nursing assistant, practical nursing, medical assistant, and computer support. Courses vary in time and length. Registration involves interviewing and testing.

HOURS OF OPERATION: 7:30 a.m.-3:30 p.m., Mon.-Fri.; classes: 7:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Unemployed, underemployed

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information: 302-654-5392

FEES: Student required to pay some fees such as: license or certification testing, background check and drug screen.

DELAWARE STATE HOUSING AUTHORITY

Central Office
18 The Green
Dover, DE 19901
302-739-4263
Toll Free: 888-363-8808
Website: www.destatehousing.com

New Castle County Office
Carvel State Office Building
820 French Street
Wilmington, DE 19801
302-577-5001

PERSON IN CHARGE: Anas Ben Addi, Director

STATUS: Public

SERVICE DESCRIPTION: Administers the following programs: **Resident Home Ownership Program:** provides home ownership opportunities to low-income families who are residents in DSHA's Public Housing or Section 8 programs; **Second Mortgage Assistance Loan Program:** provides up to

\$8,000 in down payment and closing cost assistance to home buyers in Delaware. **Home Ownership Loan Program:** provides below-market fixed interest rate mortgages to home buyers in Delaware. **Community Development Block Grant:** via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons. **Emergency Solutions Grant Program:** Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties. **State Housing Code:** Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible. **HOME Investment Partnerships Program:** Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide. **Housing Development Fund:** provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program. **Low Income Housing Tax Credit Program:** offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans. **Moving to Work Program:** provides rental subsidies in Kent and Sussex Counties to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance. **Public Housing:** provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties. **Section 8 New Construction:** provides rental subsidies to eligible low-income individuals and families renting at any of the program's sites statewide. **Housing Choice Voucher Program:** provides rental subsidies to very low-income individuals and families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income Delawareans. Income limits vary by program and county.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: Vary by program

DELAWARE STATE POLICE VICTIM SERVICES; DEPARTMENT OF PUBLIC SAFETY

DSP Headquarters

P.O. Box 430

Dover, DE 19903

302-739-3711

Website: www.state.de.us/dsp/us.htm

E-mail: debra.reed@state.de.us

PERSON IN CHARGE: Debra Reed, Director of Victim Services

STATUS: Public

SERVICE DESCRIPTION: Addresses the needs of crime victims, witnesses and family members regarding sudden death. Provides crisis intervention, information, and referrals. Provides some financial support.

OTHER LOCATIONS: Offices in New Castle, Kent, and Sussex counties.
Hotline: 1-800-842-8461

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. 24 hour on call hotline (1-800-842-8461)

ELIGIBILITY: Victim of crime or family member of sudden death investigated by Delaware State Police. Also provides services to victims of cases investigated by most other police agencies in Delaware (Delaware Victim Center).

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE STATE POLICE YOUTH AND COMMUNITY SERVICES

Troop 2
100 Lagrange Avenue
Newark, DE 19702
Youth Aid Services: 302-697-2106

Troop 3
Kent County
Youth Aid Services: 302-365-8564

Community Services:
Kent/Sussex County – 302-739-5961
New Castle County – 302-365-8564

Troop 4
Sussex County
Youth Aid Services: 302-856-5850

Victim Services: 1-800-VICTIM-1 (842-8461)

STATUS: Public

SERVICE DESCRIPTION: Provides crime/conflict resolution and juvenile crime prevention/deterrence for youth to age 18. Offers program on child abuse, deals with school problems, runaways, missing persons, family services, counseling and crisis intervention.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (on call after hours—834-2630, ext. 0)

ELIGIBILITY: Ages 18 and younger and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Referral or parental request

FEES: None

DELAWARE VOLUNTEER LEGAL SERVICES, INC.

P. O. Box 7306
Wilmington, DE 19803
Legal Help Link: 302-478-8850
Website: www.dvls.org

PERSON IN CHARGE: Janine N. Howard-O'Rangers, Esq., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Delivers pro bono legal services to needy Delawareans. Each client must meet federal poverty standards for income eligibility and have a meritorious civil legal problem that is not fee generating.

Cases meeting the above mentioned criteria are placed with one of agency's pro bono attorneys. Legal representation ranges from brief consultations to litigation.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Thurs.; 8:30 a.m.–12:45 p.m., Fri.

ELIGIBILITY: Poverty level clients

AREA SERVED: Statewide

OBTAINING SERVICE: In New Castle County, call 302-478-8850 for intake and initial screening. In Kent and Sussex Counties, call 1-800-773-0606.

FEES: None

DELAWARE VOLUNTEER RESOURCE CENTER (DSSC, DHSS) (STATE OFFICE OF VOLUNTEERISM)

Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9899
1-800-815-5465

Williams State Service Center
805 River Road, 2nd Floor
Dover, DE 19901
302-857-5006

Website: www.volunteerdelaware.org

Webpage: www.state.de.us/dhss/dssc/sov.htm

PERSON IN CHARGE: Carrie Hart, Volunteer Administrator

STATUS: Public

SERVICE DESCRIPTION: A service of the State Office of Volunteerism. Provides information on volunteer opportunities to individuals of all ages and faith-based, corporate, and school groups. Administers a web-based volunteer referral system (website above). Maintains a comprehensive database of non-profit agencies and special service projects. Provides collections of current resources on the management of volunteers that are available for loan through any public library in Delaware. Offers training and technical assistance to those who coordinate service projects and volunteers. Administers the Delaware Volunteer Credit Program, an elective credit available to high school students who complete 90 hours of volunteer service. Certifying agency for the President's Volunteer Service Awards.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARR SENIOR CENTER

**19 Lambson Lane
New Castle, DE 19720
302-429-0581**

PERSON IN CHARGE: Janice Schilling

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noontime meal, arts and crafts, recreation, classes, guest speakers, shopping and recreation trips, counseling, transportation, social security assistance, physical fitness program, health screening, tax assistance, information, and referral.

HOURS OF OPERATION: 9:00 a.m.–2:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals

DELAWARR STATE SERVICE CENTER (DSSC, DHSS)

**500 Rogers Road
New Castle, DE 19720
302-622-4500**

PERSON IN CHARGE: Eartha M. Saunders, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses various State and private human service providers. **Division of State Service Centers** - provides Community Resource and Assistance, Car Seat Loaner Program, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Medical Assistance, Cooling Assistance, and EFSP; **Division of Public Health** – Dental Services; **Division of Social**

Services – Food Stamps, Medicaid, Public Assistance; **Community and Civic Meetings** – Dunleith Civic Association, Oakmont Civic Association, **Additional Services** – Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.

HOURS OF OPERATION: 7:30 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Central New Castle County and South Wilmington

OBTAINING SERVICE: Call for information. Service policies vary by program.

FEES: Vary by service. Sliding scale.

DELMAR NURSING AND REHAB CENTER

101 E. Delaware Avenue
Delmar, DE 19940
302-846-3077

PERSON IN CHARGE: Ayokunle Ayanleye, N.H.A., Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides medical treatment, inpatient care, long-term care, therapeutic diets, and recreational activities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open, must be free of communicable disease

AREA SERVED: Southern Delaware

OBTAINING SERVICE: Call for information

FEES: Yes

DELMARVA TEEN CHALLENGE, INC.

611 Third Street
P. O. Box 1271
Seaford, DE 19973
302-629-2559

PERSON IN CHARGE: Bob Carey, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provide long-term residential treatment for adult men with life-controlling problems. Inquiries call for application and interview.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m.

ELIGIBILITY: Need within program guidelines. Male addictions program.

AREA SERVED: Sussex County and surrounding areas

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: \$500 entrance fee with additional \$500 a month fee for residential program.

DENTAL HEALTH CENTER, DELAWARE TECHNICAL COMMUNITY COLLEGE

**333 N. Shipley Street
Wilmington, DE 19801
302-571-5364**

PERSON IN CHARGE: Shameka Russell, Manager

STATUS: Not for profit – Educational Setting

SERVICE DESCRIPTION: Full preventive services available to the general public including oral exams, x-rays, cleanings, sealants, and fluoride treatments. Preventive services performed by dental hygiene students under the direct supervision of dental hygiene faculty and licensed dentists. General dental services, including exams, fillings, crowns, dentures, and non-surgical extractions, are provided by licensed dentists and dental residents.

HOURS OF OPERATION: Mon.-Thurs.: 8:30 a.m.-4:00 p.m. (hours/days of operation may vary); applications processed Mon-Thurs.: 9-11 a.m. and 1-3 p.m.

ELIGIBILITY: Preventive services open to general public. Dental services – eligibility determined by financial status.

AREA SERVED: Open

OBTAINING SERVICE: Call for appointment and/or eligibility requirements

FEES: Yes

DEVELOPMENTAL DISABILITIES COUNCIL

Margaret M. O'Neill Bldg. 2nd Floor
410 Federal Street, Suite 2
Dover, DE 19901
302-739-3333
Website: <http://ddc.delaware.gov>

PERSON IN CHARGE: Patricia L. Maichle, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Staffs the Developmental Disabilities Council: planning, advocacy, and demonstration projects for the benefit of persons with developmental disabilities. Council works for systems change and capacity building.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with developmental disabilities.

AREA SERVED: Statewide (only office in Kent County)

OBTAINING SERVICE: Call for information

FEES: None

DEVELOPMENTAL DISABILITIES SERVICES; DIVISION OF (DDDS, DHSS)

Woodbrook Professional Center
1056 S. Governors Avenue
Suite 101
Dover, DE 19904
302-744-9600
Website: www.dhss.delaware.gov/dhss/ddds

PERSON IN CHARGE: Jane J. Gallivan, Director

STATUS: Public

SERVICE DESCRIPTION: Community programs: **Home and Community Based Services** provide residential services, adult day habilitation, work activity services, family support, and respite. **Stockley Center** provides habilitative training, health care, and residential services in an institutional setting.

LOCATIONS:

New Castle County:

- Community Services Regional Office, Fox Run Building, 2540 Wrangle Hill Road, Suite 200, Bear 19701 (302-836-2100)
- New Edge Center, Fox Run, 2540 Wrangle Hill Road, Suite 100, Bear, DE 19701 (302-836-2194)

Kent County:

- Community Services Regional Office, Thomas Collins Bldg., 540 S. DuPont Hwy., Suite 8, Dover, DE 19901 (302-744-1110)
- Woodside Day Habilitation Center, 941 Walnut Shade Road, Dover 19901 (302-739-4494)

Sussex County:

- Community Services Regional Office, Stockley Center Campus, 101 Boyd Blvd., Bldg. #7, 26351 Patriots Way, Georgetown, DE 19947
- First State Senior Center, 219A N. Rehoboth Blvd., Milford 19963 (302-422-1510)
- Georgetown Day Habilitation Center, 5 Academy St., Georgetown 19947 (302-856-5366)
- Stockley Center, 26351 Patriots Way, Georgetown 19947 (302-933-3000; Toll Free: 866-552-5758)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children and adults with intellectual/developmental disabilities, Delaware residents.

AREA SERVED: Statewide

OBTAINING SERVICE: Call 302-744-9700 – Director of Applicant Services

FEES: Not applicable

DISABLED AMERICAN VETERANS

**1601 Kirkwood Highway
Wilmington, DE 19805
302-993-7258**

PERSON IN CHARGE: Bryan C. VanBoxel, National Service Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services: represents veterans and their families who are seeking benefits through the Veterans Administration; provides counseling and referral, including referral to appropriate medical treatment; reviews V.A. files; offers life enrichment, recreation, rehabilitation and remediation of physical disabilities; provides free transportation to the V.A. Hospital for medical care.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: All veterans and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information. For transportation, call Hospital Service Coordinator at 302-633-5414 (Connie Culver).

FEES: None

DIVISION OF PREVENTION AND BEHAVIORAL HEALTH SERVICES (DPBHS)

Mailing address:
1825 Faulkland Road
Wilmington, DE 19805
302-633-2600

PERSON IN CHARGE: Susan Cycyk, Director

STATUS: Public

SERVICE DESCRIPTION: The Division of Prevention and Behavioral Health Services (DPBHS) provides effective prevention and treatment services for children through collaboration with families and service partners. Services are voluntary and community-based collaborations are broad and all-encompassing. Through a variety of programs, DPBHS provides direct service and manages contracts for services with community partners. Through its prevention efforts, DPBHS provides training, public education and consultation services aimed at preventing child abuse and other risky behaviors, dependency, neglect, juvenile delinquency, mental health disorders and drug and alcohol abuse among children and youth. Early intervention services are provided statewide in schools as well as in the community. Mental health assessment and treatment services are provided in facilities, homes, schools and the community. Crisis services are available statewide 24 hours a day. Behavioral health services are provided both on an inpatient and outpatient basis depending on the needs of the child and family. DPBHS educates both internal and external stakeholders in the art of evidence-based prevention

and treatment strategies and how to succeed with community-based programming. DPBHS provides diversified services that include a combination of both contracted and direct service, and provide services to children and families who may be at different points along the department service continuum. DPBHS also has a resource room available to the public with informative materials on a wide range of prevention topics.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Crisis Services available 24 hours a day

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral by anyone, call for appointment, mail.

FEES: None

DOVER BEHAVIORAL HEALTH SYSTEM

**725 Horsepond Road
Dover, DE 19901
302-741-0140 or 855-709-9711
Fax: 741-8551**

**Sussex Campus
406 S. Bedford Road
Georgetown, DE 19947**

Website: www.doverbehavioral.com
E-mail: Michael.gavula@uhsinc.com

PERSON IN CHARGE: Jean-Charles Constant, CEO

STATUS: For profit

SERVICE DESCRIPTION:

Dover: A 73 bed behavioral health facility providing in-patient and day program services for adults and adolescents. Psychiatric, dual diagnosis and substance abuse treatment provided. Military specialty program available.

Georgetown: Adult and adolescent day program services available for psychiatric, dual diagnosis and substance abuse treatment.

HOURS OF OPERATION: 24 hours/7 days a week

ELIGIBILITY: Above the age of 12. The facility accepts all major insurances and is Medicare, Medicaid, and Tricare approved.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for assessment appointment or walk-in at any time.

FEES: Insurance, self-pay

DOVER HOUSING AUTHORITY

**76 Stevenson Drive
Dover, DE 19901
302-678-1965
Fax: 302-678-1971**

PERSON IN CHARGE: Ami Sebastian Hauer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides safe, decent, sanitary housing and housing assistance to low to moderately income families in the City of Dover.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Applicants must meet income limits as established annually by the U.S. Department of Housing and Urban Development; additional requirements with regard to residency and employment.

AREA SERVED: Dover and three mile radius surrounding city

OBTAINING SERVICE: Applications must be completed in person

FEES: No application fees, rent charged is based on income.

EARLY CHILDHOOD INITIATIVE

**Brandywine ECAP
P.S. duPont Middle School
701 West 34 Street
Wilmington, DE 19802
302-761-7420**

PERSON IN CHARGE: P. J. Facciolo, MSW, Program Coordinator/Social Worker

STATUS: Public

SERVICE DESCRIPTION: ECAP (Head Start Program) for 4-year-olds

HOURS OF OPERATION: **School hours:** 8:45 a.m.–3:45 p.m., Mon.–Fri.;
Program hours: 8:45 a.m.–3:00 p.m. (Full Day)

ELIGIBILITY: Low income eligible

AREA SERVED: Brandywine School District

OBTAINING SERVICE: Walk in, phone information, referrals

FEES: None

EARLY CHOICES

West and Mispillion Street

Harrington, DE 19952

302-739-4707

Fax: 302-739-3938

PERSON IN CHARGE: Ruby Hill Hull, Supervisor

STATUS: Public

SERVICE DESCRIPTION: An early childhood special education program for three year old children with mild developmental delays, and three and four year old children with speech delays in Capital and Lake Forest School Districts. Services available include referral, screening, assessment, early childhood special education, speech therapy, and related services. Services are provided in natural settings at no cost.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Three year olds with developmental and speech delays, and four year olds with speech delays.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by local school district; call for information

FEES: None

EASTER SEALS DELAWARE AND MARYLAND'S EASTERN SHORE

New Castle Corporate Commons
61 Corporate Circle
New Castle, DE 19720
302-324-4444
Fax: 302-324-4441
TDD: 302-324-4442
Website: www.de.easterseals.com

PERSON IN CHARGE: Kenan J. Sklenar, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a continuum of direct services for children and adults with injury, illness, short term and long term disabilities. Services include children's therapy, adult day care, in-home care, respite services, personal attendant services, assistive technology services, caregiver resources, day programs and employment services for persons with disabilities, camping and recreation services.

OTHER LOCATIONS:

- 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302-678-3353; Fax: 302-678-3650)
- 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 253-1100; Fax: 856-7296)
- 22242 Bay Shore Rd., Chestertown, MD 21620 (Phone: 410-778-0566; Fax: 410-778-0567)
- 1336 Belmont Ave., Suite 502B, Salisbury, MD 21804 (children from lower DE sometimes use the Salisbury location i.e. Delmar, DE) (Phone: 410-546-2894; Fax: 410-546-4913).
- 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865; Fax: 302-709-0869)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children's Therapy Services require a physician prescription. No other eligibility requirements.

AREA SERVED: Statewide and Eastern Shore of Maryland

OBTAINING SERVICE: Contact individual locations for information

FEES: Yes

EDGEMOOR COMMUNITY CENTER, INC.

500 Duncan Road, Suite A
Wilmington, DE 19809
302-762-1391
Website: www.ecc-de.org
E-mail: ecc@dca.net

PERSON IN CHARGE: Scott Borino, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services/programs: food assistance; instructional classes; special events; child care and school-age child care services; preschool; tutoring for youth and teens; adult education; youth, teen and adult recreation; summer youth day camp; a variety of family support services; Sellers Senior Center; meeting space for community based groups; gym rentals; youth summer employment programs, and youth prevention programs.

HOURS OF OPERATION: 7:00 a.m.–9:00 p.m., Mon.–Fri.; 9:00 a.m.–12 p.m., Sat.; June–August, 7:00 a.m.–6:00 p.m.

ELIGIBILITY: Varies by service

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

EDUCATION RESOURCE CENTER

University of Delaware
16 W. Main Street
Room 012 Willard Hall
Newark, DE 19716-2940
302-831-2335

PERSON IN CHARGE: Christine H. McBride, Director

STATUS: Public University

SERVICE DESCRIPTION: The mission of the Education Resource Center (ERC) is to provide preschool through grade 12 (P-12) curriculum resources and related services for the preparation and professional development of educators in support of national and Delaware content and performance

standards. The ERC will serve: University of Delaware education candidates and faculty, candidates in the School Library Media Program, P-12 professional educators in Delaware, University of Delaware P-12 schools located on campus, and State and community agencies and Delaware school districts through partnerships.

HOURS OF OPERATION: Fall & Spring Semesters: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., Sat. Summer & Winter Sessions: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Delaware and adjacent states

FEES: Yes

ELDERCARE HOME CARE

3203 Concord Pike, Suite 2

Wilmington, DE 19803

302-479-5200

Website: www.eldercarede.com

PERSON IN CHARGE: JoAnn B. Marsh, Director

STATUS: For profit

SERVICE DESCRIPTION: Provides private duty personal care. **Molter Associates Plan**, the full service plan, provides companion or attend aide personnel, and provides all bookkeeping services and responsibilities, weekly statements based on hourly rates for insurance or tax purposes, and ease of payment with single weekly check services. Staff consists of nurse aides and companions, supervised by staff R.N., and insured and bonded.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Convalescing persons of all ages

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

ELEMENTARY WORKSHOP MONTESSORI SCHOOL

502 Pine Street
Wilmington, DE 19801
302-656-1498
E-mail: ewmsdirector@elementaryworkshop.org
Website: www.elementaryworkshop.org

PERSON IN CHARGE: E. McCrae Harrison, Principal

STATUS: Not for profit

SERVICE DESCRIPTION: Montessori consulting services. Before and after school care available. Parent involvement.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: N/A

AREA SERVED: N/A

OBTAINING SERVICE: Call for information

FEES: Yes

ELIZABETH W. MURPHEY SCHOOL, INC.

42 Kings Highway East
Dover, DE 19901
302-734-7478
www.murpheyschool.org

PERSON IN CHARGE: Michael J. Kopp, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides residential care for dependent and neglected children, health care for residents, mental health care through referral, education, and counseling.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Dependent/neglected children, ages 8-18

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale

ELWYN DELAWARE, INC.

321 E. 11th Street
Wilmington, DE 19801
TTY and Voice: 302-658-8860
Website: www.elwyn.org

PERSON IN CHARGE: Kendra Johnson

STATUS: Not for profit

SERVICE DESCRIPTION: Services include **Adult Day Care** for elderly individuals whose families work and who cannot be left at home during the day without supervision. Medical supervision and supports are also provided. The **Work Center** for individuals with multiple disabilities offers employment and training in a sheltered setting, in preparation for supported employment services. **Supported & Competitive Employment** provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities, autism, hearing impairment, closed head injuries and other disabilities.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 18 and over with disability or economic disadvantage for most programs. Senior program, persons 60 and older. Case by case consideration given to day care participants under age 60.

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral by agency, medical social worker, physician, or self

FEES: Transportation fees vary by program. Some programs request but do not require contributions.

EMERGENCY MEDICAL SERVICES DIVISION; NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY

New Castle County Public Safety Headquarters

3601 North DuPont Highway

New Castle, DE 19720-6315

302-395-8184 (Administrative Offices, non-emergency number)

Emergency Telephone: 9-1-1

Website: www.nccde.org/ems

PERSON IN CHARGE: Chief Lawrence E. Tan, Emergency Medical Services Division

STATUS: Public, county government service

SERVICE DESCRIPTION: Provides advanced life support “paramedic” level care to all portions of New Castle County. County paramedics are dispatched through the universal “9-1-1” emergency telephone number and provide mobile intensive care. The New Castle County paramedics also provide community CPR/AED and first aid training, a “Vial of Life” program for senior citizens or those with special needs, and speakers regarding the community emergency medical services system.

HOURS OF OPERATION: Emergency Services: 24 hours; Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open to those with an emergency medical need, as determined during prioritization of the incident by the emergency communications center. Public education opportunities (speakers and Vial of Life program) available to all interested persons.

AREA SERVED: New Castle County, including the incorporated areas of Wilmington, Newark, Newport, Middletown, etc.

OBTAINING SERVICE: **Emergency: Dial 9-1-1;** General Information: call 302-395-8184.

FEES: No charge for emergency medical services. Vial of Life program offered free of charge and can be mailed or delivered to requesting parties.

EMERITUS AT DOVER

150 Saulsbury Road
Dover, DE 19904
302-674-4407
Website: www.emeritus.com

PERSON IN CHARGE: Mary Drandorff, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Emeritus at Dover is located on the east side of Dover, Delaware. The warm and caring staff members give residents the feeling of comfort and security, just like home. A daily activity program is provided to the residents, including various day outings, stimulating arts and crafts activities such as ceramics, and a daily exercise program to keep body, mind, and soul healthy. Residents are provided with assistance with the activities of daily living, medication management, and transportation, as well as laundry and linen service. The Memory Care Neighborhood focuses on care for residents with Alzheimer's Disease and other related dementias. The "Join their Journey" program allows the staff to provide meaningful interactions to encourage the residents to be successful and purposeful each day.

HOURS OF OPERATION: 24 hours daily

ELIGIBILITY: Senior citizen, no financial information required

AREA SERVED: Nationwide

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment, internet

FEES: Fees applied according to monthly rent and level of care required.

EMILY P. BISSELL HOSPITAL (DPH, DHSS)

3000 Newport Gap Pike
Wilmington, DE 19808
302-995-8400

PERSON IN CHARGE: John Oppenheimer, Director

STATUS: Public

SERVICE DESCRIPTION: Provides treatment and care for persons needing either skilled or intermediate level of care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, nursing home level of care, financial assets less than \$54,000

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Long Term Care Section Intake Unit (302-255-1000)

FEES: Yes

EMPLOYMENT AND TRAINING; DIVISION OF (DOL)

Administration Office

4425 N. Market Street

P.O. Box 9828

Wilmington, DE 19809-0828

302-761-8129

Website: <https://joblink.delaware.gov>

PERSON IN CHARGE: Thomas M. Smith, Director, DET

STATUS: Public

SERVICE DESCRIPTION: **Job Referral/Placement** matches applicants to job requirements of employers, offers job seeking skills workshops; computerized Job Search System; Resource Rooms; and vocational counseling services. **Occupational and basic remedial training** for adult and youth through service providers funded under Federal and State grants. Most service providers place persons who have completed program into jobs. Special services for veterans, adults, dislocated workers, migrant seasonal farm workers, and youth, including summer work for youth.

LOCATIONS:

- 4425 N. Market St., Wilmington 19802 (302-761-8085)
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702 (302-453-4350)
- 1114 S. Dupont Highway, Suite 104, Dover 19901 (302-739-5473)
- 20093 Office Circle, Unit 207, Georgetown DE 19947 (302-856-5230)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for an appointment, or visit our website at <https://joblink.delaware.gov>

FEES: None

ENCORE

Delaware Technical Community College

Jack F. Owens Campus

21179 College Drive

Georgetown, DE 19947

302-259-6364

Website:

www.dtcc.edu/continuing-education/personal-enrichment/georgetown/encore

E-mail: kbacon2@dtcc.edu

PERSON IN CHARGE: Kristen Bacon

STATUS: Public

SERVICE DESCRIPTION: Encore is dedicated to serving the educational, cultural and social interests of its members through courses, trips, events and exclusive membership benefits.

OTHER LOCATIONS: N/A

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Age 50 and above

AREA SERVED: Mostly Sussex County

OBTAINING SERVICE: Walk in, call for information, referral

FEES: \$39.00 annual dues

EPILEPSY FOUNDATION OF DELAWARE

Tower Office Park

240 North James Street, Suite 104

Newport, DE 19804

New Castle County: 302-999-9313

Kent and Sussex Counties: 877-369-2266 in Delaware

Website: www.efde.org

E-mail: efd@efde.org

PERSON IN CHARGE: Stephanie Cory, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Educates and supports individuals with epilepsy

and their families. Increases awareness in the general community and facilitates prevention and management of epilepsy. Educational presentations, especially for schools; support groups and general information plus material to address specific concerns. Some emergency funding of medications is available.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ESTATE & ELDER LAW SERVICES, WILLIAM W. ERHART, ESQ.

Delle Donne Corporate Center

1011 Centre Road, Suite 117

Wilmington, DE 19805

302-651-0113

Fax: 302-651-0331

Website: www.erhartlaw.com

E-Mail: bill@estateandelderlawservices.com

PERSON IN CHARGE: William W. Erhart, Attorney at Law

STATUS: For profit

SERVICE DESCRIPTION: Legal services for elder law including probate, estate planning and Medicaid, Long-Term Care.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; evenings and weekends available upon request.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service, schedule

FAITHFUL FRIENDS

12 Germay Drive
Wilmington, DE 19804
302-427-8514
Website: www.faithfulfriends.us
E-mail: frontdesk@faithfulfriends.us

PERSON IN CHARGE: Jane Pierantozzi, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable pet spay/neuter and adoption programs, pet therapy, and low cost pet vaccination clinics, volunteer opportunities.

HOURS OF OPERATION: Public Adoption and Service Hours: Wed.-Fri., 1:00 p.m.-7:00 p.m.; Sat., 12:00 p.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Sliding scale, vary by service

FAMILY BENEFIT HOME CARE; DIVISION OF SENIOR SOCIAL SERVICES

3322 Englewood Road
Wilmington, DE 19810
302-998-7603;
877-220-9755
E-Mail: fbhc@comcast.net
Website: www.familybenefithomecare.com

PERSON IN CHARGE: Linda Chiffens, Co-Director; Charles Davis, Scheduler/Supervisor.

STATUS: For profit

SERVICE DESCRIPTION: Private pay, non-medical home care for the elderly.

HOURS OF OPERATION: Business Office: 8:00 a.m.-5:30 p.m.; Emergency calls answered.

ELIGIBILITY: Open to anyone needing home care.

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Call for information

FEES: By the hour, three hour minimum, \$15 per hour for home care aid, \$17 per hour for CNA.

FAMILY COURT OF THE STATE OF DELAWARE

Administrative Office

500 North King Street, Suite 3500

Wilmington, DE 19801-3757

302-255-0070

Website: <http://courts.state.de.us/family>

PERSON IN CHARGE: The Honorable Chandlee Johnson Kuhn, Chief Judge

STATUS: Public

SERVICE DESCRIPTION: Statutorily enumerated juvenile delinquency matters, child neglect, dependency, child abuse, adult misdemeanor crimes against juveniles, child and spousal support, paternity of children, custody and visitation of children, adoptions, terminations of parental rights, divorces and annulments, property divisions, specific enforcement of separation agreements, guardianship over minors, imperiling the family relationship, orders of protection from abuse and intra-family misdemeanor crimes.

OTHER LOCATIONS:

- **New Castle**—500 North King Street, Wilmington 19801 (302-255-0300)
- **Kent**—400 Court Street, Dover 19901 (302-672-1000)
- **Sussex**—22 The Circle, Georgetown 19947 (302-855-7400)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons under Family Court's jurisdiction

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by relative, police, magistrate, citizen agency

FEES: Yes. Pursuant to the schedule of assessed costs to be found on our website. Call for more information on fees.

FAMILY COURT RESOURCE CENTER; FAMILY COURT OF THE STATE OF DELAWARE

New Castle County Courthouse
500 King Street, Suite 400
Wilmington, DE 19801-3757
302-255-0300

Kent County Courthouse
400 Court Street, 1st Floor
Dover, DE 19901
302-672-6500

Sussex County Courthouse
22 The Circle, 1st Floor
Georgetown, DE 19947
302-855-7400

Website: <http://courts.state.de.us/family>

PERSON IN CHARGE: Director of Pro Se Programs

STATUS: Public

SERVICE DESCRIPTION: Provides Family Court litigants with central location to find resources needed for guidance through the legal process and to deal with the emotional challenges resulting from legal circumstances. Provides access to resources such as information desk, court forms, instructions, educational materials, legal self-help books, books addressing emotional aspects of cases, a data bank of attorneys willing to represent a litigant on a specific area of family law, notary services for court forms, computers with Microsoft Word and Internet access for court-related work, high speed printer, photocopy machine, television and VCR for free viewing of court-related videos, fax machine, and other equipment enabling litigants to prepare for cases at one location. Instructional materials range from Instruction and Form Packets to how to address an envelope. Family Court documents can be filed at the Centers. Staff is available to review documents for completeness, verifying there are no missing signatures or necessary attachments and that forms are complete. Resource Center staff cannot provide legal advice.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: Fees for photocopying, purchase of stamped envelopes, and instruction packets. Various filing fees and fees for other court-related services. See schedule of assessed costs.

FAMILY HEALTH SYSTEMS (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19903
302-741-2980

PERSON IN CHARGE: Leah Woodall, M.P.H., Section Chief

STATUS: Public

SERVICE DESCRIPTION: Responsible for administering Title V of the Social Security Act which is directed specifically towards improving the health of all mothers and children. Direct clinical services are made available through public health clinics and programs throughout the State. Responsible for administrative functions including assessing the health status and health needs of women of childbearing age, infants, young children, and adolescents, including children with special health care needs, allocating resources to ensure the delivery of needed services at the State and local level, and supporting a variety of community generated programs in areas such as infant mortality reduction, promotion of health and safe child care; and home visits for pregnant women who are first time parents. Provides information on the following programs: prenatal care, children with special health care needs, SIDS, school-based health centers, home visiting, and child health prevention and maintenance.

LOCATIONS (for direct services):

New Castle County:

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2430); Clinics: Tues., Wed.
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2974 or 302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7556)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200); Pre-natal Services (302-378-9596)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)

- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5478)

Kent County:

- Smyrna/Clayton Child Health Clinic, Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-739-4726 for appointment)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4726); Prenatal Services (302-739-4728)

Sussex County:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7200); Prenatal Services (302-424-7140)
- Pyle State Service Center, Omar-Roxana Rd., Rt. 2, Box 281, Frankford 19945 (302-732-1700)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

FAMILY PLANNING SERVICES (DPH, DHSS)

Sexual and Reproductive Health

417 Federal Street

Dover, DE 19901

Website: reproductivehealth.dhss.delaware.gov

PERSON IN CHARGE: Nicole Rhoden, Director

STATUS: Public

SERVICE DESCRIPTION: Birth control methods and supplies; education and counseling; free pregnancy tests; problem pregnancy counseling; PAP tests and pelvic exams; breast exams and instruction; STD testing; lab

diagnostic testing; medical, social service and nutrition referrals; educational programs for community, schools, and professionals (human sexuality, responsible decision-making, reproductive health).

LOCATIONS:

New Castle County:

- Hudson State Service Center, 501 Ogletown Rd., Newark, DE 19711 (302-283-7587) – Pregnancy Testing Only
- Porter Clinic, 511 W. 8th St., Wilmington 19801 (302-577-3521)

Kent County:

- Milford State Service Center, 11-13 Church Ave., Milford 19963 (302-424-7130)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5150)

Sussex County:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5225)
- Pyle State Service Center, 34314 Pyle Center Rd., Frankford (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2031)

HOURS OF OPERATION: 8:00-4:30 p.m., Mon.-Fri. (hours vary by location, some evening hours)

ELIGIBILITY: Males and females for reproductive health services and supplies

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale for some services. No one denied due to inability to pay. Free services below 100% of poverty level. Free pregnancy test. Free services for students.

FAMILY PROMISE® OF NORTHERN NEW CASTLE COUNTY

2104 St. James Church Road

Wilmington, DE 19808

Telephone: 302-998-2222

Fax: 302-998-2202

Website: www.familypromisede.org

E-mail: info@familypromisede.org

PERSON IN CHARGE: Carolyn Gordon, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Family Promise® of Northern New Castle County provides shelter to homeless families with children in the New Castle area. This is done through a network of congregations that host homeless families directly in houses of worship, staffed by caring volunteers who put their faith into action.

LOCATIONS: Participating churches in the northern New Castle county area.

HOURS OF OPERATION: 8:00-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless families (adults with dependent children). Families must pass criminal background check, have no untreated mental illness or physical conditions, no substance use (drug screens are done) and no domestic violence concerns.

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information, call for appointment, contact via website

FEES: None

FAMILY SERVICES; DIVISION OF (DSCYF)

Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
302-633-2650
Child Abuse HOTLINE: 1-800-292-9582
Website: www.kids.delaware.gov

PERSON IN CHARGE: Victoria Kelly, Psy.D., LCSW, MHA, Director

STATUS: Public

SERVICE DESCRIPTION:

Office of Children's Services:

Public child protection and child welfare agency. Responsible for investigating reports of child abuse, neglect, and dependency, with goals to provide and coordinate services to help prevent further abuse or neglect. A 24-hour statewide toll-free Child Abuse/Neglect Report Line (1-800-292-9582) receives reports of and responds to reports of child abuse and/or neglect. Provide temporary foster and group care for children who cannot safely remain in their families; most of these families then receive services to support family reunification. When a child cannot return to his/her family, other services may include adoption, guardianship, or continued foster care. Additional Independent Living Services are provided to youth transitioning from foster care. Many child welfare services are provided through contracts with private, community partners.

Office of Child Care Licensing:

Regulatory agency charged with ensuring children's safety while in out-of-home care. Licenses and monitors early care and education providers, child placing agencies, day and residential treatment facilities. Provides technical assistance to assist potential providers in becoming licensed. Investigates complaints and manages enforcement actions as indicated for noncompliance. Conducts criminal background checks on individuals working in many child-serving agencies.

LOCATIONS:

- City of Wilmington/Northern New Castle County: Beech St., 119 Lower Beech St., Wilmington, 19805 (302-577-3824)
- Southern New Castle County: University Plaza, 263 Chapman Road, Newark, 19702-5408 (302-451-2800)

- Report Line, Weekend, 2nd & 3rd Shifts, and Urgent Response Staff, New Castle County Police Department, 3601 North DuPont Highway, New Castle, 19720 (302-577-5509/5510)
- Kent County Office: Silver Lake Professional Plaza, Barratt Bldg., 821 Silver Lake Blvd., Dover 19904 (302-739-5487)
- Sussex County Main Office: Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5450)
- Riverwalk Center at Milford, 245 N.E. Front Street, Milford 19963 (302-422-1400)
- Pyle State Service Center, Route 2, Frankford 19945 (302-856-5237)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2024)
- **Office of Child Care Licensing:** 4417 Lancaster Ave., Barley Mill Plaza, Bldg. 18, Wilmington 19805 (892-5800); 821 Silver Lake Blvd., Barratt Bldg., Dover 19904 (302-739-5487)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (emergency duty worker on call 24 hours)

ELIGIBILITY: Families where abuse or neglect is reported and accepted for service.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: None for most services.

FELLOWSHIP HEALTH RESOURCES, INC.

400 Delaware Avenue, Suite 105

Millsboro, DE 19966

302-934-1861

Website: www.fellowshipr.org

E-mail: mserrano@fellowshipr.org

PERSON IN CHARGE: Michelle Serrano, Regional Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Community Residential**—Provides housing for clients who require 24-hour supervision but pose no significant danger warranting inpatient hospitalization. **Continuous/Mobile Treatment Teams**—Provides assertive outreach to persons suffering from mental illness

requiring ongoing supervision but pose no significant danger that warrants inpatient hospitalization. Provides comprehensive treatment in client's home.
Outpatient Mental Health and Substance Abuse Counseling: Individual and group counseling services in an outpatient setting.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Walk in, referral by Division of Substance Abuse and Mental Health

FEES: Vary by service

FILE OF LIFE

Beebe Healthcare
424 Savannah Road
Lewes, DE 19958
302-645-3337

Website: beebehealthcare.org

E-mail: mwilliams@beebehealthcare.org

PERSON IN CHARGE: Megan Williams, Director, Population Health

STATUS: Not for profit

SERVICE DESCRIPTION: Participants are given a medical history card, medication safety card, a red sticker, and a red magnetic holder. Completed cards are placed in holder and attached to their refrigerator. File of Life sticker is placed on front door to direct first responders to kitchen for the File of Life card.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Voice mail available.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: None

FINDERS KEEPERS, INC.

1625 Bear Corbitt Road
Bear, DE 19701-1525
302-834-8888
E-mail: searchde@aol.com

PERSON IN CHARGE: Ginger Farrow, President & Co-founder

STATUS: Not for profit

SERVICE DESCRIPTION: Provides search assistance and emotional support to individuals separated from birth families due to divorce, foster care, adoption, or family disruption of any kind. Search assistance also available to siblings of adoptees and significant others. Can assist with searches in Delaware, other states, and in some foreign countries.

HOURS OF OPERATION: Can call during the day.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or e-mail.

FEES: None

FIRST STATE COMMUNITY ACTION AGENCY

308 N. Railroad Avenue
P.O. Box 877
Georgetown, DE 19947
302-856-7761
1-800-372-2240

Rosehill Community Center
19 Lambson Lane, Suite 8
New Castle, DE 19720
302-498-0454
302-575-1706

655 S. Bay Road, Suite 4J
Blue Hen Corporate Center
Dover, DE 19901
302-674-1355

PERSON IN CHARGE: Bernice Edwards, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Helps people help themselves and each other by developing action plans with communities, families, and individuals; and by providing housing and money management counseling; community

development programs for youth; the Senior Companion Program; crisis assistance; employment and entrepreneurship training.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; other hours available by appointment

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Most services free to low-income households.

FIRST STATE MOTHERS OF MULTIPLES

P.O. Box 5626

Wilmington, DE 19808-0626

Website: www.fsmom.org

PERSON IN CHARGE: Lisia Ross, President (selected annually)

STATUS: Not for profit

SERVICE DESCRIPTION: To broaden the understanding of those aspects of child development relating specifically to multiples, and to support mothers in the early months and beyond. Bi-annual children's resale.

MEETING LOCATION: Limestone Presbyterian Church, 3201 Limestone Rd., Wilmington 19808

HOURS OF OPERATION: 6:45 p.m.-9:30 p.m., 2nd Tues. (Aug.-May)

ELIGIBILITY: Expectant parents, parents or guardians of multiples

AREA SERVED: Delaware, and nearby New Jersey, Maryland, and Pennsylvania

OBTAINING SERVICE: Call for information or visit website

FEES: Membership \$30.00 annually

FISH OF NORTHERN DELAWARE, INC.

P. O. Box 30125
Wilmington, DE 19805-7125
302-658-2954

PERSON IN CHARGE: Barbara Fedeler, President

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.

HOURS OF OPERATION: Transportation service is Mon.-Thurs. Around-the-clock answering service.

ELIGIBILITY: Persons without transportation resources, not requiring DAST vehicles, and not Medicaid-eligible.

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call 658-2954 for information

FEES: None

FIVE STAR SENIOR LIVING, INC.

Forwood Manor
1912 Marsh Road
Wilmington, DE 19810
302-529-1600

PERSON IN CHARGE: David Bolton, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Operates six facilities offering a wide range of services and accommodations for health care and independent retirement living with studio, one, and two bedroom apartments. Programs include adult day care, assisted living, respite care, long and short term nursing care, sub-acute care, and outpatient therapies.

LOCATIONS:

- Forwood Manor, 1912 Marsh Road, Wilmington 19810 (302-529-1600)
- Foulk Manor South, 407 Foulk Road, Wilmington 19803 (302-655-6249)

- Foulk Manor North, 1212 Foulk Road, Wilmington 19803 (302-478-4296)
- Millcroft Retirement and Nursing Home, 255 Possum Park Road, Newark 19711 (302-366-0160)
- Shipley Manor, 2723 Shipley Road, Wilmington 19803 (302-479-0111)

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Sun.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

FOOD BANK OF DELAWARE, INC.

14 Garfield Way
Delaware Industrial Park
Newark, DE 19713
302-292-1305
Website: www.fbd.org

1040 Mattlind Way
Milford, DE 19963
302-424-3301

PERSON IN CHARGE: Patricia D. Beebe

STATUS: Not for profit

SERVICE DESCRIPTION: Vision is a community free from hunger. Primary activity is distributing millions of pounds of food to not-for-profit member organizations who operate onsite emergency food closets, and mass distribution feeding programs to the low income (less than 200% federal poverty level). Also offers a free Fresh Produce Distribution to partner agencies. Additional programs include Mobile Pantries where food is distributed to individuals throughout Delaware; Summer Food Service Program; Child and Adult Care Feeding Program (meals for after school programs); Backpack Program (at risk children are given backpacks at the end of the school week filled with nutritious food for the weekend); SNAP Education and SNAP Outreach. The Culinary School at the Food Bank of Delaware is a certified trade school that trains un/underemployed individuals in food service skills. The Commodity Supplemental Food Program (CSFP) is a federal food program that is designed to improve the health of senior citizens. Volunteers are welcome and are a very important entity of the Food Bank of Delaware.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: 501c3 organizations or groups with a not-for-profit sponsor

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or call the Delaware Helpline at 1-800-464-4357 for food assistance listing

FEES: Annual membership fee; fee for services

FOOD SUPPLEMENT PROGRAM (FSP) (DSS, DHSS)

P.O. Box 906

New Castle, DE 19720

302-255-9500

Website: <https://assist.dhss.delaware.gov>

PERSON IN CHARGE: Ronetia Bacon, Social Service Administrator

STATUS: Public

SERVICE DESCRIPTION: Helps low-income households buy the food they need for good health. Eligible households receive food benefits via Electronic Benefit Transfer (EBT) to use the same as cash for most food items at participating stores. For most households, FSP benefits are used in addition to their own cash to buy enough food for a month. Amount of FSP benefits households receive is based on number of persons in the family and net monthly income after certain deductions including shelter and/or medical expenses.

LOCATIONS:

New Castle County:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Churchman's Corporate Center, 84 Christiana Rd., Suite B, New Castle 19720 (302-395-6740)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Lewis Building, DHSS Campus, 1901 N. Dupont Highway, New Castle

19720 (302-255-9500)

- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)
- Robscott Building, 153 Chestnut Hill Rd., Newark 19713 (302-368-6725)

Kent County:

- Carroll's Plaza, 1114 S. Dupont Hwy., Dover 19901 (302-739-4437)
- Milford State Service Center, 13 S. W. Front St., Suite 105, Milford 19963 (302-424-7250)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5020)
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

Sussex County:

- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-721-7005)
- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-2280)
- Pyle State Service Center, 34314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; 8:00 a.m.-7:00 p.m., Wed., Hudson and Williams State Service Centers only

ELIGIBILITY: Gross income limits: 130% of poverty level; net income limits: 100% of poverty level. Clients must register for work unless they are exempt.

AREA SERVED: Statewide

OBTAINING SERVICE: Clients can apply at the location closest to their home. Agencies or individuals may apply for persons unable to apply themselves. Certain individuals living in group homes may apply themselves or have the group home apply for them. Individuals receiving SSI can apply for food benefits at the local Social Security Administration Office. Elderly or

disabled individuals can mail in applications if they are unable to come into the office. Individuals can apply online through Delaware Assist (Application for Social Services and Internet Screening Tool).

FEES: None

FORWOOD MANOR

**1912 Marsh Road
Wilmington, DE 19810
302-529-1600**

PERSON IN CHARGE: David Bolton, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Full-service rental retirement community offering a wide range of services. **Independent retirement living** services include 140 studio, 1, or 2 bedroom apartment with full kitchen, one meal per day, plus continental breakfast in the main dining room, utilities (excluding telephone), 24 hour security, social program led by a full-time director, emergency medical response and free medical transportation within a 15-mile radius. Optional services available. **Assisted Living Services** include 37 furnished or unfurnished private rooms with bath, 3 meals per day in the assisted living dining room, a full range of activities and social programs, including transportation within a 15 mile radius and optional assistance with medication administration. Health Care Programs include: 72 skilled and intermediate beds; in-house Rehabilitation Department offering physical, occupational, and speech therapy; and a full range of activities and social programs.

HOURS OF OPERATION: Information: 9:00 a.m.-5:00 p.m., 7 days

ELIGIBILITY: Open

AREA SERVED: New Castle County and surrounding areas

OBTAINING SERVICE: Referral by hospital, physician, attorney, trust officer, other retirement facility, or contact Marketing Director for further information

FEES: Yes

FOSTER GRANDPARENT PROGRAM (DSSC, DHSS)

Debnam Building
1901 N. DuPont Hwy.
New Castle, DE 19720
302-255-9688

James Williams State Service Center
(Main Office)
805 River Road
Dover, DE 19901
302-857-5040
Fax: 302-857-5041

Georgetown SSC
546 S. Bedford Street
Georgetown, DE 19947
302-856-5262

Appoquinimink SSC
122 Silverlake Road
Middletown, DE 19709
302-696-3120

PERSON IN CHARGE: Robin M. Fisher, Program Manager; Dorothy Godwin, Kent County Supervisor; Tina Kratz, Sussex County Supervisor; Provi Hernandez and Jane Williams, New Castle County Supervisors

STATUS: Public

SERVICE DESCRIPTION: Enables low income seniors the opportunity to volunteer in the community to render supportive one-on-one services to children with special needs for 15 to 40 hours per week in designated community settings. Volunteers receive a tax-free stipend, transportation reimbursement, meals while on duty, physical exam, in-service training, accident and personal liability insurance, earned sick and vacation leave, and paid holidays.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low income, ages 55 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in or call for application

FEES: None

FOULK MANOR NORTH RETIREMENT COMMUNITY

1212 Foulk Road
Wilmington, DE 19803
302-478-4296
Website: www.fivestar.com

PERSON IN CHARGE: Virginia C. Gray, NHA, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Full-service retirement community with independent living, assisted living with dementia care and health care centers in the same building. Offers a broad selection of activities including programs with an emphasis on maintaining wellness; three dining rooms; transportation; and housekeeping.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Call for information

AREA SERVED: Northern Delaware, Southern Pennsylvania and Maryland

OBTAINING SERVICE: Call for information

FEES: Yes

FOULK MANOR SOUTH

**407 Foulk Road
Wilmington, DE 19803
302-655-6249**

PERSON IN CHARGE: Mike Salitsky, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides three levels of care: assisted living, intermediate nursing, and protected Alzheimer's wing.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: 18 years and over. Admission criteria varies by level of care.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital or family. Call for tour.

FEES: Yes

FRAIM CENTER FOR ACTIVE ADULTS

**Boys & Girls Club Building
669 S. Union Street
Wilmington, DE 19805
302-658-8420
Fax: 302-468-1913
Website: www.fraimcenter.org**

PERSON IN CHARGE: Margaret Pfaff, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior citizen multi-purpose center with pool and fitness center. Services include recreation, athletics and fitness, health screenings, health and related programs, cultural enrichment, art, music, newsletter, and social opportunities.

HOURS OF OPERATION: 6:00 a.m.-2:00 p.m., Mon.-Fri.; Sat. morning swim: 7-10 a.m. for pool members.

ELIGIBILITY: Ages 50 and over

AREA SERVED: All Areas, Delaware, PA, etc.

OBTAINING SERVICE: Call or walk in

FEES: \$30 Social Membership; \$75 Fitness Membership; \$150 Social and Fitness Membership with pool privileges.

FREDERICA SENIOR CENTER, INC.

216 S. Market Street

P.O. Box 165

Frederica, DE 19946

302-335-4555

PERSON IN CHARGE: Renee' Hoffman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides nutrition (noontime meal), recreation, socialization, music, outreach, crafts program, limited shopping assistance, day trips, lending library, information and referral, counseling, visual enhancer, transportation to medical appointments and monthly newsletter.

HOURS OF OPERATION: 7:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over/persons with disabilities

AREA SERVED: Bowers, Magnolia, Felton, Frederica, Harrington, Milford, Lincoln, Viola, and Woodside

OBTAINING SERVICE: Call for information

FEES: Annual membership: \$20.00. Donation requested for meals: \$4.00.

FREEDOM CENTER FOR INDEPENDENT LIVING

400 North Broad Street
Middletown, DE 19709
302-376-4399
Fax: 302-376-4395
TTY: 302-449-1487

PERSON IN CHARGE: Lillian Evans, Ed.D., Executive Director

STATUS: Not for profit, 501(c)(3)

SERVICE DESCRIPTION: The Freedom Center for Independent Living is a resource center for persons with disabilities. Its purpose is to empower persons with disabilities so they can better control the direction of their own lives, as well as identify and obtain the support services they need to maintain an independent lifestyle within the community. The this end, the Freedom Center provides:

- Individual one-on-one consultations to identify specific needs and to develop a plan of action to meet those needs;
- Peer Support Meetings to promote peer interaction and mentoring; and
- Independent Living Skills Training to assist in developing the knowledge needed to navigate the bureaucratic system and advocate for one's rights.

The Freedom Center is funded by the U.S. Department of Education and does not charge for its services

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m. Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Southern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

FRIENDSHIP HOUSE, INC.

P. O. Box 1517
Wilmington, DE 19899
302-652-8133
Website: www.friendship-house.org

PERSON IN CHARGE: William Perkins, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Weekly hospitality and advocacy center for marginalized persons, particularly the homeless; consulting service for churches involved in ministry to the homeless; ten transitional housing programs for women, children and single men.

LOCATIONS:

- **Men's Center** - 226 N. Walnut St., Wilmington 19801 (302-652-8278);
- **Women's Center** - 8th and Orange Sts., Wilmington 19801 (302-652-8033)
- **Newark Empowerment Center** – 69 E. Main St., Newark 19711 (302-544-0165)

HOURS OF OPERATION: 6:00 a.m.-12:00 p.m., Mon.-Fri. (men); 7:30 a.m.-2:30 p.m., Mon.-Thur. and 7:30 a.m.-12:00 p.m., Fri. (women); Newark Empowerment Center: 1:00 p.m.-4:00 p.m., Mon. – Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

GATEWAY HOUSE, INC.

**121 N. Poplar Street
Wilmington, DE 19801
302-571-8885**

PERSON IN CHARGE: Linda Stillis, Executive Director; Sheranda Robinson, Office Coordinator; Sherita Williams, Admissions Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides SRO Long Term Housing for homeless men. Residents responsible for food and schedule. Individualized Personal Development Plan assures follow-up with outside services providers. Section 8 assistance with rent. State assistance with Security Deposit, if needed.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m.

ELIGIBILITY: Homeless male over 18

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

GENERATIONS HOME CARE, INC.

Central Office:
2 Penns Way, Suite 303
New Castle, DE 19720
302-322-3100
Fax: 302-322-2730

New Castle County:
64 Reads Way
New Castle, DE 19720
302-276-1466

Kent County:
1125 Forest Ave
Suite 201
Dover, DE 19901
302-734-7005
Fax: 302-734-1826

Sussex County:
205 E. Market Street
Georgetown, DE 19947
302-856-7774
Fax: 302-856-7753

Website: www.ghcde.org
E-mail: info@ghcde.org

PERSON IN CHARGE: Paulette Austin, M.S.W., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Generations Home Care provides home and community based services to elderly and disabled consumers to keep them in the community and enhance their quality of life. Core services include: nursing, homemaker/personal care, housekeeping services, respite care, medical transportation, physical therapy, foster care, social work assistance and companion services.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; skilled nurse available 24 hours per day.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call nearest County Office

FEES: Sliding scale

GILPIN HALL

1101 Gilpin Avenue
Wilmington, DE 19806
302-654-4486
Fax: 302-655-8601
Website: gilpinhall.org

PERSONS IN CHARGE: Linda B. Schwind, NHA, Executive Director; Paul Smiley, NHA, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Residential facility offering Adult Day Program, assisted care; intermediate and skilled nursing; and respice care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Men and women requiring minimal to skilled assistance in maintaining their activities of daily living.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes; per diem rates dependent on level of care need and room size.

GIRL SCOUTS OF THE CHESAPEAKE BAY COUNCIL, INC.

501 S. College Avenue
Newark, DE 19713
302-456-7150
Kent and Sussex Counties: 1-800-341-4007
Website: www.gscb.org

PERSON IN CHARGE: Anne T. Hogan, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Helps girls develop leadership skills and increase self-esteem. Offers a Resident Camp and Day Camp in Cecil County, MD and a Day Camp in Hockessin, DE, Salisbury, MD and Denton, MD.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Females, grade level K-12

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: Registration fees

GIRLS INCORPORATED OF DELAWARE

1019 Brown Street

Wilmington, DE 19805

302-575-1041

Website: www.girlsincde.org

PERSON IN CHARGE: Holly Maddams, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The **Claymont Branch** operates a before and after school program Monday through Friday and a summer camp June to August for girls 6 to 12 years of age. Limited transportation available. The **Dennison Branch** operates evening and summer programs for pre-teens and teens from 9 to 18 years of age. STEM, Preventing Adolescent Pregnancy, Media Literacy and many other of our programs are offered in both the above settings and in outreach to schools and community agencies. **Project Pride:** operates at the Dennison Branch and provides GED preparation to teens and young adults.

OTHER LOCATIONS:

- Dennison Branch, 1019 Brown St., Wilmington 19805 (302-575-1041); 9:00 a.m.-5:00 p.m., Mon.-Fri.
- Claymont Branch, 3301 Green St., Claymont 19703 (302-798-9243); 7:00 a.m.-6:00 p.m., Mon.-Fri.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. (Administrative office)

ELIGIBILITY: Before and after school, evening and summer programs. Kiwanis and Claymont branch: girls 6 - 12. Dennison Branch: girls 9 - 18.

AREA SERVED: Entire state.

OBTAINING SERVICE: Call for information

FEES: Varies for child care services and summer camp. \$35 annual membership fee for programs and additional fees for activities. DHSS referral accepted. Scholarships available. POC accepted.

GOD'S WAY TO RECOVERY, INC.

**1 N. Maple Avenue
Milford, DE 19963
302-422-3033**

PERSON IN CHARGE: Rev. Roger Wood

STATUS: Not for profit

SERVICE DESCRIPTION: Counseling, advocacy, discipleship, residency, Bible studies, thrift stores, clothing.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m.

ELIGIBILITY: Outreach services, no restrictions. No smoking or use of mind-altering prescribed medications permitted.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by Detox, People's Place, SCI

FEES: N/A

GOOD SAMARITAN AID ORGANIZATION

**P.O.Box 643
Laurel, DE 19956
302-875-9710**

PERSON IN CHARGE: Melinda Tingle or Mary Bolden

STATUS: Not for profit

SERVICE DESCRIPTION: Provides food, rent, heat, clothes, electricity, gas, prescriptions, and shelter. Operates a thrift shop where people can buy used clothing at very low cost. Funds generated by sales are used to help people in need. Churches, Fraternal Organizations and private citizens donate money, food and clothing to aid those in need.

OTHER LOCATION: Outreach Shop, 201 W. Market St. (302-875-2425), Midge McMasters

HOURS OF OPERATION: Shop located at Poplar and Market Sts.: 10:00 a.m.-4:00 p.m., Thurs., Fri.; 10:00 a.m.-1:30 p.m., Sat. Outreach Service: 8:00 a.m.-9:00 p.m., Mon.-Sat. (leave a message – 875-9710)

ELIGIBILITY: Persons in need

AREA SERVED: Laurel School District

OBTAINING SERVICE: Agency referral, Good Samaritan Outreach (302-875-9710)

FEES: None

GOODWILL OF DELAWARE AND DELAWARE COUNTY, INC.

The Goodwill Center
300 East Lee Boulevard
Wilmington, DE 19802
302-761-4640
Fax: 302-761-4649
Website: www.goodwillde.org

PERSON IN CHARGE: Colleen Morrone, President/CEO

STATUS: Not for profit 501©(3)

SERVICE DESCRIPTION: Improve the quality of life for people with barriers to self-sufficiency through vocational services and work opportunities. Provides programs and services such as vocational evaluations/situational assessment, computerized office skills training, retail skills training, job readiness training, job development/placement/follow-up, sheltered/transitional employment, janitorial skills training, temporary staffing services, and ShopRite retail skills training. Operates retail stores for the sale of used household goods and refurbished home medical equipment. **Languages:** English and Spanish.

OTHER LOCATIONS:

Training Locations:

- The Goodwill Center, 300 E. Lea Blvd., Wilmington 19802 (302-761-4640; Fax: 302-761-4649)
- The Goodwill Center at Bridgeville, 18178 Sussex Highway, Rt. 13 South, Bridgeville 19933 (302-377-7284; Fax: 302-337-9746)
- Career Development Services, 1678 Governors Avenue, Dover 19904 (302-741-0456; Fax: 302-741-2104)
- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA 19043 (610-586-6360; Fax: 610-543-4581)

Retail Locations:

New Castle County

- Fox Run Shopping Center, 334 Fox Hunt Dr., Bear, 19701 (302-834-6780)
- 311 Newark Shopping Center, Newark 19711 (302-453-1430)
- Gordy Plaza Shopping Center, 4317 Kirkwood Hwy., Wilmington 19805 (302-993-0413)
- The Outlet Store, 400 Centerpoint Blvd., Wilmington 19720
- 2701 Philadelphia Pike, Claymont 19703 (302-798-9047)
- Middletown Square Shopping Center, 801 N. Broad St., Middletown 19709 (302-376-6258)
- Smyrna Mart Shopping Center, Smyrna 19977
- Home Medical Equipment, 300 E. Lea Blvd., Wilmington 19802

Kent County

- Rodney Village Shopping Center, Rt. 13 South, Dover 19904 (302-674-9071)
- Gateway West Shopping Center, Rt. 8 & Saulsbury Rd., Dover 19904 (302-678-4602)
- 694 N. Dupont Hwy., Milford, DE 19963 (302-422-2566)

Sussex County

- Mid-Sussex Shopping Center, 339 E. DuPont Highway, Millsboro 19966 (302-934-9146)
- 18178 Sussex Highway, Rt. 13 S., Bridgeville 19933 (302-337-8561)

Delaware County, PA

- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA, 19043 (610-586-6360)
- Swarthmorewood Shopping Center, 725 South Chester Road, Swathmore, PA 19081 (610-543-4399)
- 255 Wilmington-West Chester Pike, Chadds Ford, PA 19317 (610-558-3722)
- Willowbrook Shopping Center, 3294 Chichester Avenue, Boothwyn, PA 19061 (610-494-8412)
- 201 East Baltimore Ave., Upper Darby, PA 19033 (610-623-2970).

Donations Only:

- Wells Fargo Bank, 7270 Lancaster Pike, Hockessin 19707
- The Goodwill Center, 300 E. Lea Boulevard, Wilmington 19802

HOURS OF OPERATION: Office hours: Mon.-Fri. - 8:00 a.m.-4:30 p.m.;
Store Hours: Mon.-Sat. - 9:00 a.m.-8:00 p.m.; Sun. - 10:00 a.m.-5:00 p.m.;
Outlet Store – Home Medical Equipment: Mon.-Fri. – 9:00 a.m. - 8:00 p.m.;
Sat. 9 a.m. – 6 p.m.; Sun.: 10 a.m. – 5 p.m.

ELIGIBILITY: Ages 16 and over, socially and/or economically disadvantaged, physical, mental, or emotional disabilities.

AREA SERVED: Statewide and Delaware County, PA

OBTAINING SERVICE: Call The Goodwill Center (302-761-4640)

FEES: None

GOVERNOR BACON HEALTH CENTER (DSAAPD, DHSS)

P. O. Box 559

Delaware City, DE 19706-0559

302-836-2550

Fax: 836-4104

Website: <http://www.dhss.delaware.gov/dhss/main/maps/bacon/govbacon.htm>

PERSON IN CHARGE: Lois M. Quinlan, Ph.D., LNHA, Director

STATUS: Public

SERVICE DESCRIPTION: GBHC operates a 86 bed Intermediate Care Facility licensed by the State of Delaware and approved by Medicaid. It is part of the Long Term Care Unit, which includes Delaware Hospital for the Chronically Ill (DHCI) and Emily P. Bissell Hospital.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Voluntary admissions; approved for intermediate (ICF) level of care, assets under \$54,000

AREA SERVED: Statewide

OBTAINING SERVICE: Pre-admission screening through the Central Intake Unit at DHCI (302-223-1052)

FEES: Sliding scale

GREENVILLE MEDICAL CENTER

3710 Kennett Pike
Greenville, DE 19807
302-623-6300

Website: <http://www.christianacare.org/medicalgroup>

PERSON IN CHARGE: Robert Bycer, Vice President and Executive Director of the Medical Group of Christiana Care; Timothy H. Langan, M.D.

STATUS: Not for profit

SERVICE DESCRIPTION: The Greenville Medical Center offers primary care for adults and specialty care, which includes dermatology and pulmonary medical services.

HOURS OF OPERATION: Mon. and Thurs., 8 a.m. to 5 p.m.; Tues., 10 a.m. to 7 p.m.; Wed., 8 a.m. to 6 p.m. and Fri., 8 a.m. to 4:30 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral, call for information, call for appointment

FEES: Sliding Scale, Vary by service

GRISWOLD HOME CARE

5145 W. Woodmill Drive, Suite 22
Wilmington, DE 19808
302-456-9904

109 Market Street
Lewes, DE 19958
302-644-6990

Website: www.griswoldhomecare.com

E-mail: anne.eidschun@griswoldhomecare.com

PERSON IN CHARGE: Anne Eidschun, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. 24/7 on call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; call for information; referral by social workers, discharge planners, physician offices, hospice.

FEES: Schedule

HABITAT FOR HUMANITY OF NEW CASTLE COUNTY

1920 Hutton Street

Wilmington, DE 19802

302-652-0365

Website: www.habitatncc.org

E-mail: klsmith@habitatncc.org

PERSON IN CHARGE: Kevin L. Smith, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Partners with low income families to build decent housing at no profit through a combination of volunteer labor, "sweat equity", and no interest mortgages. Acts in partnership with local community as a diverse group, including individuals, partner families, faith groups, civic organizations, and businesses.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Construction Site: 8:00 a.m.-3:00 p.m., Tues.-Fri., year round. Store: Tues.-Sat., 9:00 a.m.-4:00 p.m.

ELIGIBILITY: To volunteer, must be at least 16. For home ownership, must be low income, unable to obtain mortgage through other means, and currently living in substandard housing. Exterior repairs: must income qualify in specific geographic area.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information: 302-652-0365 Ext. 120. Must attend orientation to obtain an application for housing.

FEES: Mortgage based program (no interest, at-cost mortgage)

HABITAT RESTORE – KENT COUNTY

544 Webbs Lane

Dover, DE 19904

302-346-0220

Website: www.centraldelawarehabitat.org/restore

E-mail: restore@centraldelawarehabitat.org

PERSON IN CHARGE: Ralph Artigliere, ReStore Manager

STATUS: Not for profit

SERVICE DESCRIPTION: New and gently used donated household and construction materials sold at 50% or below retail price. Items for sale include appliances, cabinets, furniture, light fixtures, windows, doors, building materials and more. Proceeds are used to help further our mission of affordable housing.

HOURS OF OPERATION: Tues.-Fri., 9 a.m. - 5 p.m.; Sat., 8 a.m.-1 p.m.

ELIGIBILITY: Open to the public

AREA SERVED: Kent County

OBTAINING SERVICE: Come in or call for pick-up of a donation

FEES: Materials offered for sale are 50% or below retail price

HARRINGTON SENIOR CENTER, INC.

102 Fleming Street

Harrington, DE 19952

302-398-4224/4225

PERSON IN CHARGE: Robert Eugene Price, Jr.

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals, recreation, social services, information and referral, and bus transportation.

HOURS OF OPERATION: 10:00 a.m.-4:00 p.m., Mon.-Thurs., Fri. 10:00 a.m.-2:00 p.m.

ELIGIBILITY: Ages 50 and over, (60 and over for meals and transportation).

AREA SERVED: Southwest Kent County

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals (suggested donation, \$4.00)

HARVEST YEARS SENIOR CENTER

30 South Street
Camden, DE 19934
302-698-4285
Fax: 302-698-4286
Website: harvestyears.org-facebook

PERSON IN CHARGE: Tom Bones, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides home style meals from 11:30 a.m.-12:30 p.m.; social, recreational and educational activities; and crafts. Shopping service is available for the homebound, or transport may be provided as needed. This service is door-to-door, with assistance as needed. Monthly newsletter, activities calendar, and menu. Provides outreach service to the community, and membership is required for Shopping Program.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over or disabled

AREA SERVED: All of Kent County for shopping program. Senior Center activities: Dover, Smyrna, Camden, Little Creek, Felton, Wyoming, etc.

OBTAINING SERVICE: Walk in or call (24 hour answering service)

FEES: \$15.00 Annual Dues for Membership, and donations are accepted. Shopping Program has a \$3.00/trip fee. May be waived for hardship cases.

HEALTH AND SOCIAL SERVICES; DEPARTMENT OF (DHSS)

Herman M. Holloway, Sr., Health and Social Service Campus
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9040

PERSON IN CHARGE: Rita Landgraf, Secretary

STATUS: Public

SERVICE DESCRIPTION: Provides most of the human services available through Delaware State Government, including Medicaid, the Children's Health Insurance Program, food stamps, welfare-to-work, vaccines for children, child support enforcement, public health programs, and general services for the

aging, for individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).

DIVISIONS:

- Services for Aging and Adults with Physical Disabilities (302-255-9390)
- Substance Abuse and Mental Health (302-255-9399)
- Child Support Enforcement (302-577-7171)
- Long Term Care Residents Protection (302-577-6661)
- Management Services (302-255-9000)
- Office of the Chief Medical Examiner (302-577-3420)
- Developmental Disabilities Services (302-744-9600)
- Public Health (302-744-4700)
- Social Services (302-255-9500)
- State Service Centers (302-255-9675)
- Visually Impaired (302-255-9800)
- Medicaid & Medical Assistance (302-255-9500)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call Divisions for information

FEES: Vary by program. None for most services.

HEALTH PROMOTION AND DISEASE PREVENTION SECTION (DPH, DHSS)

Thomas Collins Building, Suite #7

540 S. DuPont Highway

Dover, DE 19901

302-744-1000

Website: www.dhss.delaware.gov/dph/

PERSON IN CHARGE: Richard Killingsworth, Section Chief

STATUS: Public

SERVICE DESCRIPTION: Provides a wide range of services, ranging from education and consultation to direct services and financial assistance in a variety of program areas. Includes programs to reduce major risk factors such as smoking, physical inactivity, and obesity which are the leading causes of chronic disease. The Women, Infants and Children (WIC) Program provides supplemental nutrition and education to low income pregnant women and young children. The Comprehensive Cancer Program provides cancer treatment for low income uninsured individuals as well as screening for breast, cervical, and colorectal cancer. Also collects data for health planning, implementation, and evaluation, including the Behavioral Risk Factor Survey and the Adult and Youth Tobacco Surveys. Provides educational materials, community and worksite interventions, health information, statistics, wellness programs and resources on diabetes prevention, awareness and education.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Educational programs at other times by appointment.

ELIGIBILITY: Delaware residents and organizations. Varies according to the service. Check website or call to inquire about eligibility.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral by physician.

FEES: None

HEALTH SYSTEMS PROTECTION (DPH, DHSS)

417 Federal Street
Jesse Cooper Building
Dover, DE 19901
302-744-4705

Website: www.dhss/delaware.gov/dhss/dph/hsp/hsp.html

PERSON IN CHARGE: Thomas V. May, REHS/RS

STATUS: Public

SERVICE DESCRIPTION: Provides **inspections, investigations, information, training, and/or consultations** for migrant labor camps; public drinking water supplies; private drinking water; mattress, pillow and bedding; lead poisoning prevention; occupational health; healthy homes; non-alcoholic beverages; plumbing installations; ice manufacturers; eating establishments; dairies; bakeries; food processing plants; recreation camps; swimming pools/spas/slides; radiation equipment/facilities; day care centers; non-residential health care facilities; home health agencies; managed care organizations;

body art and cosmetology facilities; consumer complaint driven inspections re: Clean Indoor Air Act; **sampling** and **testing** for milk, food, radiation, radon, toxicology; **permitting/licensing/certification** for water operators; lead contractors/workers/training; public eating places; dairies; bedding; recreation camps; plumbers; medical laboratories; frozen desserts; swimming pools; bottling plants; migrant labor camps; radiation source facilities; radiation technologists/technicians; non-residential health care facilities; home health agencies; hospices; personal assistance services agencies; adult day care centers; portable x-ray suppliers; body art; medical marijuana compassion centers; medical marijuana patients, medical marijuana caregivers; **emergency/disaster assistance** – water; food; radiation; epidemiology investigations; emergency response for all program areas.

OTHER LOCATIONS:

- Environmental Health Field Services, New Castle County, 2055 Limestone Rd., Suite 100, Wilmington 19808 (302-995-8650) (Move planned for January 2011)
- Environmental Health Field Services, Kent County, 540 S. DuPont Highway, Suite 5, Dover 19901 (302-744-1220)
- Environmental Health Field Services, Sussex County, 544 S. Bedford Street, Georgetown 19947 (302-856-5496)
- Office of Drinking Water, 43 S. DuPont Highway, Dover 19901 (302-741-8630) (ODW has moved to the Edge Hill Shopping Center)
- Office of Health Facilities Licensing and Certification, 2055 Limestone Road, Suite 200, Wilmington 19808 (302-995-8521) (Move planned for January 2011)
- Office of Engineering, 43 S. DuPont Highway, Dover 19901 (302-741-8640)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program: plan review and food establishment approvals to construct; public drinking water systems permits; private drinking water testing; non-alcoholic beverages permits; food establishment permits; water operator certification; individual lead abatement disciplines certifications; mattress, pillow and bedding registration; radiation technologists/technician certification; radiation source facilities permitting; hospitals, hospice,

prescribed pediatric extended care centers, birthing centers, free standing emergency centers, free standing surgical centers, home health agencies, adult day cares and personal assistance services agencies licensing; public swimming pool and spa, plumbing permits, and body art establishment permits; and, medical marijuana compassion centers, medical marijuana patients, and medical marijuana caregivers registrations.

HEARING LOSS ASSOCIATION OF DELAWARE

New Castle County:
3204 Powhatan Drive
Wilmington, DE 19808-2710
302-292-3066 (phone and fax)

Kent/Sussex County Support Group:
Bayhealth Medical Center
Kent General Hospital
640 S. State Street
Dover, DE 19901
302-674-3272

Website: www.hlade.org
E-mail: hlade@comcast.net

PERSON IN CHARGE: NCC: Linda S. Heller, M.A.; Kent/Sussex County: Dorothy Furches

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to open the world of communication to deaf and hard-of-hearing children and adults by providing information, education, support, and advocacy. Educational training programs.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Wilmington group meets second Saturday of each month except July and August from 10 a.m.-12 p.m. Dover group meets the first Tuesday of each month except July and August from 6 p.m.-8 p.m. Voice mail available 8:00 a.m.-9:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or call for appointment

FEES: None

HEARTLAND HOSPICE, IN-PATIENT UNIT, HOMECARE AND INFUSION

**256 Chapman Road
Newark, DE 19702
302-737-7080**

PERSON IN CHARGE: Debra Kent, RN, Hospice Administrator; Carhew Stine, Homecare Administrator

STATUS: For profit

SERVICE DESCRIPTION: Skilled home health care, hospice, and in-patient hospice. Services include homecare nursing, social work, home health aides, nutrition counseling, assistance with obtaining medical and pharmaceutical supplies and equipment, and referral to appropriate community resources. Nursing ranging from assessment and teaching to delivery of high tech therapies. Serves all ages in any stage of illness. Hospice — Skilled Nursing, HHA, Spiritual Care, Social Work and Volunteers.

HOURS OF OPERATION: Office hours: 8:30 a.m. - 5:00 p.m., Mon. - Fri.; RN on call 24 hours a day/7 days a week.

ELIGIBILITY: Open

AREA SERVED: New Castle County/Kent County

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: Yes, often paid by third party

HENRIETTA JOHNSON MEDICAL CENTER

**Southbridge:
601 New Castle Avenue
Wilmington, DE 19801
302-655-6187**

**Eastside:
600 N. Lombard Street
Wilmington, DE 19802
302-761-4610**

PERSON IN CHARGE: Rosa Rivera, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Comprehensive Family Healthcare from prenatal care to pediatrics. Healthcare for adolescents and adults to geriatric medicine. Serving all ages for medical, dental and OB & GYN care.

HOURS OF OPERATION:

- Southbridge: 8:00 a.m.-7:00 p.m., Mon., Tues, Wed., and Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., 2nd & 4th Sat.
- Dental: 9:00 a.m.-5:00 p.m., Mon., Wed.; 8:00 a.m.-4:30 p.m., Tues.; 10:00 am. -6:00 pm., Thurs.; 8:30 a.m.-4:30 p.m., Fri.
- Riverside: 10:30 a.m.-7:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.–Fri., 1st Sat.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Appointment, referral, walk-in

FEES: Sliding scale; most insurances accepted (Medicaid, Medicare, etc.)

HILLSIDE CENTER GENESIS HEALTH CARE

810 S. Broom Street
Wilmington, DE 19805
302-652-1181
Fax: 302-778-3817

PERSON IN CHARGE: Jane Kettermann, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Extended care facility providing sub-acute, skilled intermediate, terminal, and respite care services. Full time physical therapy, occupational therapy, speech therapy, recreational therapy, intravenous therapy, and specialty wound care. Offers coordinated support and clinical expertise to achieve a full life.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Medical need

AREA SERVED: Open

OBTAINING SERVICE: Referral, appointment, walk-in

FEES: Yes

HILLTOP LUTHERAN NEIGHBORHOOD CENTER

1018 West 6th Street
Wilmington, DE 19805
302-656-3224
Fax: 656-3830

PERSON IN CHARGE: Jea P. Street, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides comprehensive services for children from infants through 18 years of age. **Early Childhood Education:** For infants through Kindergarten emphasizes school readiness. Provides visiting nurse, dental and hearing screening, nutrition program, educational services, physical health program, and referrals to agencies as appropriate. **Youth Services Program:** Provides a full range of daily educational and recreational activities for children aged 6-18. Participation in study sessions required. The Center maintains contact with schools to monitor student progress. Girl Scouts, book clubs, team sports, clubs, special trips, career and college awareness activities. **Latchkey Program:** Provides year-round educational care for school children aged 6-12. Activities provide fun in a safe learning environment. **Early Childhood Education Program (ECEP):** (traditionally known as Head Start) Three classes serve 52 participants each day. Works with families to ensure that children attain academic success. **Summer Camp:** Provides comprehensive, fun-filled day camp experience for 90 children. Swimming, weekly trips, journal-keeping, crafts, and computer time for children 6-12 years old. **Parent Involvement/Community Development Program:** Encourages and supports parents' efforts to be involved in children's education and other community issues.

ELIGIBILITY: Varies by program

HOURS OF OPERATION: 7:00 a.m.-5:30 p.m., Mon.-Fri. Childcare, ECAP, Latchkey and Youth Services: 6:00 p.m.-9:00 p.m., Mon.-Thurs. (some weekend activities)

AREA SERVED: Hilltop area of the City of Wilmington

FEES: Day Care, Latchkey and Summer Camp

HOCKESSIN COMMUNITY CENTER, INC.

P. O. Box 393
1304 Old Lancaster Pike, Ste. D
Hockessin, DE 19707
302-239-2363

PERSON IN CHARGE: Shenise A. Heirston, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior, Adult and Youth Services. Information and referral. Education workshops. Limited Emergency Fuel, Electricity, and Rental Assistance. HUD approved Housing Counseling (Budget, Credit, Financial Literacy, Home Buyer/Pre-Purchase, Post-Purchase, Homeless, Mortgage Delinquency & Foreclosure Prevention, Foreclosure Mediation). Employment & Training. General Community Services.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Low-to-Moderate Income Families

AREA SERVED: New Castle County (priority zip codes 19707, 19711, 19804, 19805, 19808)

OBTAINING SERVICE: Call for appointment, Phone (302-239-2363), Fax (302-239-2364)

FEES: May be applicable to some educational workshops

HOCKESSIN UNITED METHODIST CHURCH CLOTHES CLOSET

Main Office:
7250 Lancaster Pike
Hockessin, DE 19707
302-239-3030

E-mail: jfbollinger@comcast.net and churchoffice@hockessinume.org

PERSON IN CHARGE: Lisa Bollinger, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides clothing and household goods. Special appointments for persons burned out, locked out, or in other emergency situations.

OTHER LOCATION: Founders Hall, 1155 Old Lancaster Pike, Hockessin, 19707. Regular opening for clients, 10:00 a.m.-11:00 a.m., 1st Sat. and 1st and 3rd Tuesday. All other times by appointment.

HOURS OF OPERATION: Main office: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Total household income of all people sharing a living space under \$25,000 (pay stub with YTD listed), all ages; PA or DE Health and Social Services Card, WIC Card, Medicare or Disability Card, Release From Jail Form, SSI, referral letter.

AREA SERVED: Statewide, plus some clients from PA and NJ.

OBTAINING SERVICE: Walk in to Founders Hall at specified times, call for information, call for appointment, referral.

FEES: None

HOMELESS PLANNING COUNCIL OF DELAWARE, INC.

Community Services Building
100 West 10th Street, Suite 611
Wilmington, DE 19801
302-654-0126
Fax: 302-654-0127
www.hpcdelaware.org
E-mail: sstarrett@hpcdelaware.org

PERSON IN CHARGE: Susan Starrett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Planning and coordination of stakeholders for Delaware's Homeless Prevention and Response System.

HOURS OF OPERATION: 8:00 a.m. - 4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HOMeward BOUND, INC. (EMMAUS HOUSE)

P. O. Box 9740
Newark, DE 19714-9740
302-737-2241

Website: www.homewardbound.org

PERSON IN CHARGE: Anne Kuria, Residential Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides temporary emergency shelter, room and board, case management, and referral.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Homeless families with children

AREA SERVED: Statewide

OBTAINING SERVICE: Call 211

FEES: None

HOPE DINING ROOM

Administration Address:
P.O. Box 9733
Newark, DE 19714
302-268-4886

Facility Location:
Kingswood United Methodist Church
300 Marrows Road
Brookside, Newark, DE 19713
302-738-4478

PERSON IN CHARGE: John Hornor, Chairman

STATUS: Not for profit

SERVICE DESCRIPTION: Provides lunch to persons in need of food. Volunteers and food are provided by local churches, organizations, groups, and individuals. Donated and used clothing available most days. Volunteer opportunities available.

HOURS OF OPERATION: 12:00 noon–1:00 p.m., Mon., Tues., Wed., Thurs., Fri.

ELIGIBILITY: Open to those in need of assistance

AREA SERVED: Newark

OBTAINING SERVICE: Walk in

FEES: None

HOPE MEDICAL CLINIC, INC.

**1125 Forrest Avenue, Suite 202
Dover, DE 19904
302-735-7551**

PERSON IN CHARGE: Vicenta G. Marquez, M.D., Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Non-emergency primary medical and dental consultation and available treatment. Referral to subspecialist, if necessary.

HOURS OF OPERATION: 9:00 a.m. to 4:00 p.m., Tuesday

ELIGIBILITY: 18-64 years old, no medical insurance and income below federal poverty guideline

AREA SERVED: Kent County

OBTAINING SERVICE: By appointment only

FEES: None

HOUSE OF PRIDE, INC.

**105 South New Street
Dover, DE 19904
302-677-0116
Fax: 302-677-0234
E-mail: hoppride@aol.com**

PERSON IN CHARGE: Marian L. Lott, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Long-term recovery and transitional housing.

OTHER LOCATION: 105 S. New St., Dover (302-677-0116)

HOURS OF OPERATION: 9 a.m.-5:00 p.m.

ELIGIBILITY: 18 years or older

AREA SERVED: Statewide, New Jersey, Maryland, Pennsylvania, New York

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

HOUSING OPPORTUNITIES OF NORTHERN DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 1001
Wilmington, DE 19801
302-429-0794
Fax: 302-429-0795
Website: www.hond.org
E-mail: spikes@hond.org

PERSON IN CHARGE: Gladys B. Spikes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Private fair housing corporation established to promote fair and equal opportunity in renting and purchasing housing. Program services include: educating the public regarding fair housing; insuring compliance of fair housing laws; providing assistance to individuals; and serving as an advocate for fair housing. Provide certified and approved housing counseling services. For example: Pre-Purchase (First Time Home Buyer); Post Purchase; Mortgage Prevention and Default; Transitional, Financial (Credit/Budget Management) Counseling.

HOURS OF OPERATION: 10:00 a.m. - 6:00 p.m., Mon. - Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County, limited services in Kent and Sussex Counties

OBTAINING SERVICE: Call, e-mail or walk-in

FEES: Vary by service

HOWARD J. WESTON COMMUNITY AND SENIOR CENTER, INC.

**One Bassett Avenue, Manor Park
New Castle, DE 19720
Senior Center: 302-328-6626
Community Center: 302-328-6094**

PERSON IN CHARGE: Sandra Krett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Active senior center offering a nutrition program (continental breakfast at 9 a.m. and full noontime meal) available Monday through Friday. The center offers a great variety of activities including art class, billiards, bingo, cards, ceramics, crafts, dance class, shuffleboard, and much more. Health seminars are offered monthly and health screenings include blood pressure screening, flu shots, and mammograms. Information and referral services include defensive driving, and tax assistance. The center sponsors a great variety of day trips and extended tours. Transportation is available (call for route information).

HOURS OF OPERATION: 9:00 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Lunch

HOWARD T. ENNIS SCHOOL

**20346 Ennis Road
Georgetown, DE 19947
302-856-1930
Nurse: 302-856-1933
Website: <http://www.k12.de.us/ennis>**

PERSON IN CHARGE: Kristina Perfetti, Principal

STATUS: Public

SERVICE DESCRIPTION: Offers a full-continuum of special education and related services to children ages 3-21 who are in need of special education intervention.

HOURS OF OPERATION: Building: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Student Day: 8:00 a.m.- 3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-21, mentally disabled, hearing impaired, deaf/blind, physically impaired, and/or orthopedically impaired.

AREA SERVED: Sussex County

OBTAINING SERVICE: Referral by home school/home school district or an outside agency

FEES: Public school - tuition based

HUDSON (FLOYD I.) STATE SERVICE CENTER (DSSC, DHSS)

**501 Ogletown Road
Newark, DE 19711
302-283-7500**

PERSON IN CHARGE: Dalva Washington, State Service Center Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides housing for State and private agencies. **Division of State Service Centers** — Emergency Assistance Services, Community Resource Assistance Service, Clothing Closet, Diabetes Fund, Emergency Food & Shelter Program*, Food Closet, Kinship Care, LIHEAP*, Medical Assistance*, Needy Family Fund*, Teen Voucher Program, Utility Assistance*; **Division of Social Services** – Cash Assistance, Purchase of Care, Diversion Grant Program, Employment & Training, Food Benefit Program, Medicaid; Provides housing for State and private agencies; **Division of Public Health** – Health Services, WIC (Women, Infants and Children), Sexual & Reproductive Health; **Dept. of Labor (DOL)** – Job Training, Job Search, G.E.D.; **Alcoholics Anonymous; Child Inc./Family Visitation; \$tand by Me Financial Empowerment Center; Nehemiah Gateway-EITC; NCALL Research, Inc.; Juvenile Probation and Parole.**

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon., Tues., Thurs., Fri.; 7:30 a.m.-7:00 p.m., Wed.

ELIGIBILITY: Varies by program or service

AREA SERVED: Southern and Western New Castle County

OBTAINING SERVICE: Appointment for most services; Walk-Ins, Referrals

FEES: Varies by program

HUDSON HEALTH SERVICES, INC. / TAU HOUSE

11 West Pine Street
Georgetown, DE 19947
302-856-4363; 302-858-1493 (emergency after hours)
Website: hudson-health.org
E-mail: swinstead@hudson-health.org

PERSON IN CHARGE: Stacy Winstead, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house program offers recovering women residence in a therapeutically structured home-like environment for a minimum of 90 days. Residents learn to maintain sobriety, as well as deal with past irresponsibility and desolation while developing self-responsibility, self-worth, and their futures, through individual counseling, group therapy, and weekly didactic sessions to provide training in life skills, coping mechanisms, development of self-esteem, spirituality, community involvement, etc. Residents are actively involved in the daily operation of the House and pay room and board from the day they move in.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Recovering women, ages 18 and older

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by inpatient/outpatient primary substance abuse treatment program, self-referrals

FEES: Room and Board \$105 per week.

HUMAN RELATIONS; DIVISION OF (DOS)

Carvel State Office Building
820 N. French Street, 4th Floor
Wilmington, DE 19801
302-577-5050

Division of Human Relations
Cannon Building
861 Silver Lake Boulevard,
Suite 145
Dover, DE 19904
302-739-4567

Georgetown State Service Center
546 S. Bedford Street
Georgetown, DE 19947
302-856-5331

Website: www.statehumanrelations.delaware.gov

PERSON IN CHARGE: Romona S. Fullman, Director

STATUS: Public

SERVICE DESCRIPTION: Referral source for persons with problems and questions concerning human relations; administers law prohibiting discrimination in housing, public accommodations, state employment, and state services on the basis of race, color, creed, religion, national origin, age, sex, disability, marital status, and familiar status; performs administrative, fiscal, and clerical functions for the State Human Relations Commission; acts as conciliator in matters involving race, color and all other protected categories; promotes amicable relationships among various racial and cultural groups; conducts investigations, surveys, and studies relative to incidents of racial, cultural, or group incidents and tensions; monitors and evaluates compliance with the State Affirmative Action Plan of the State Executive Branch of Government with the assistance of the Human Relations Commission.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HUNTINGTON'S DISEASE SOCIETY OF AMERICA; DELAWARE CHAPTER

HDSA Delaware Social Worker available at:

540-247-4536

Website: www.hdsa.org

Mailing address:

HDSA Mid-Atlantic Region

PO Box 414

Gore, VA 22637

PERSON IN CHARGE: Shawn K. Supers, Mid-Atlantic Regional Development Director

STATUS: Not for profit

SERVICE DESCRIPTION: Support Services—free referral and information dissemination, individual and family counseling, training for home and facility

caregivers, and education events on disease management and research.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Mon.-Sun.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 540-247-4536

FEES: None

IMMACULATE HEART OF MARY "OUTREACH" CENTER

Immaculate Heart of Mary Church

4701 Weldin Road

Wilmington, DE 19803

302-764-1430

PERSON IN CHARGE: Coordinator (changes yearly)

STATUS: Not for profit

SERVICE DESCRIPTION: Within the parish: Provides emergency meals, financial assistance, transportation, respite care, and bereavement ministry.

For the greater community: Financial assistance for utilities and housing in a crisis situation; weekly casseroles for Mary, Mother of Hope House and House of Joseph; lunch twice a month for Emmanuel Dining Room; Christmas Adopt-a-Family; Meals on Wheels drivers and food collection for St. Paul's.

HOURS OF OPERATION: 9:30 a.m.—11:30 p.m., Mon., Wed., Fri.

ELIGIBILITY: Open

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Referral by agency or professional, or phone for information

FEES: None

IMMIGRATION LAW PROGRAM: COMMUNITY LEGAL AID SOCIETY, INC. (CLASI)

New Castle County:
Community Service Building
100 West Tenth Street, Suite 801
Wilmington, DE 19801
302-575-0660, ext. 210
Fax: 302-575-0840

Sussex County:
20161 North Office Circle
Georgetown, DE 19947
302-856-0038
Fax: 302-856-6133

Kent County:
840 Walker Road
Dover, DE 19904
302-674-8500
Fax: 302-674-8145

CONTACT: The CLASI office in the county in which you live for an intake screening.

STATUS: Not for profit

SERVICE DESCRIPTION: As program funding permits, provide consultation and legal representation; U Visa Petitions for injured victims of crime who cooperate with the investigation and/or prosecution of the crime; Violence Against Women Act ("VAWA") Self-Petitions for victims of domestic violence; and Special Immigrant Juvenile Petitions for dependant immigrant children within the juvenile system.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., by appointment only.

ELIGIBILITY: Must meet financial guidelines for legal services

AREA SERVED: Statewide

OBTAINING SERVICE: Call the appropriate CLASI office for an intake screening.

FEES: None

INDEPENDENT RESOURCES, INC.

Two Fox Point Centre
6 Denny Road, Suite 101
Wilmington, DE 19809
302-765-0191

TT/TTY: 302-765-0194
Delaware Relay: 800-232-5470
Voice: 866-603-6292

Website: www.iri-de.org

E-mail: LHenderson@independentresources.org.

PERSON IN CHARGE: Larry D. Henderson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Center for Independent Living provides, at a minimum, the core services of **Advocacy or Self Advocacy** which involves IRI staff working with persons with disabilities to teach them how to go about obtaining necessary support services from other agencies in the community and **Community or Systems Advocacy** which involves IRI staff, board members, and volunteers initiating activities to make changes in the community that make it easier for persons with disabilities to better access needed services. **Information and Referral** – IRI maintains information on availability of accessible housing, transportation, and other services in the community. **Peer Counseling/Peer Support** – offers a consumer the opportunity to work with another person with a disability to explore options, make informed decisions, and achieve increased self-control over his/her life. **Independent Living Skills Training** – offers instruction to help people with disabilities gain skills that will enable them to live more independently. **Sensitivity Training** – provided to area businesses, organizations, and individuals designed to meet the specific needs of the audience. **Services for Deaf and Hard of Hearing** – programming developed to meet the needs of Delaware's Deaf and Hard of Hearing community. **Community Education and Outreach** – public education workshops for school systems, neighborhood organizations, and other community and civic groups that provide information about independent living, and issues affecting persons with hearing loss. **Computer Training for the Blind** – computer training for individuals who are blind. Instruction is provided to persons with varying levels of visual impairments utilizing computers with the most widely used adaptive software. **Transition Program** – the focus of this program is to identify individuals with disabilities or long-term illness in nursing facilities or in the community who desire to live a more independent lifestyle.

OTHER LOCATIONS: 154 S. Governor's Avenue, Dover 19904 (302-735-4599) voice); 1609-A Middleford Road, PO Box 1629, Seaford, DE 19973 (302-536-1387)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: No income level, disability

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral from other agencies, self-referral

FEES: None. Donations accepted.

INDIAN RIVER SENIOR CENTER, INC.

**214 Irons Avenue
Millsboro, DE 19966
302-934-8839**

PERSON IN CHARGE: Suzanne Frame, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides fellowship to senior citizens as well as recreation, crafts, adult education, and trips. Lunches once/week. **Public Service:** Defensive Driving classes; Flu shots.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-3:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over, or disabled

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Annual dues: \$30

INDUSTRIAL AFFAIRS; DIVISION OF (DOL)

**Department of Labor
4425 N. Market Street
Wilmington, DE 19802
302-761-8200**

**Office of Labor Law Enforcement
225 Corporate Boulevard, Suite 104
Newark, DE 19702
302-451-3423**

**Office of Labor Law Enforcement
24 NW Front Street, Suite 100
Milford, DE 19963
302-430-7701**

PERSON IN CHARGE: Robert H. Strong, Director

STATUS: Public

SERVICE DESCRIPTION: Handles Workers' Compensation, Occupational Safety and Health Consultation, and Statistics. Enforces labor standards laws including employment discrimination, wage collection, child labor, and other laws governing employment.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 14 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

INGLESIDE ASSISTED LIVING

1605 N. Broom Street
Wilmington, DE 19806
302-984-0950

Website: www.inglesidehomes.org

PERSON IN CHARGE: Keith Ropka, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Assisted Living residential facility with 24-hour per day nurse staffing. Assistance with personal care, all meals; trips and activities provided.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend tours available.

ELIGIBILITY: No restrictions.

AREA SERVED: New Castle

OBTAINING SERVICE: Walk-In, referral by physician, call for information or call for appointment.

FEES: Medicaid coverage for those financially and medically qualified; schedule.

INGLESIDE HOMES, INC.

1005 N. Franklin Street
Wilmington, DE 19806
302-575-0250
Website: www.inglesidehomes.org

PERSON IN CHARGE: Lawrence R. Cessna, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Retirement facility for independent congregate living with meals, housekeeping, activities, and 24 hour security. Assisted living.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 62 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (575-0250 – Admissions Director)

FEES: Rent (sliding scale, HUD subsidies) and service (flat fee)

INGLESIDE SENIOR SERVICES

1005 North Franklin Street
Wilmington, DE 19806
575-0250, ext. 2260
Website: inglesidehomes.org
E-mail: twilliams@inglesidehomes.org

PERSON IN CHARGE: Theresa Williams-Bell, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community information and referrals; needs assessments/care management, coordination of community resources; community education to senior citizens 60 years and older, senior citizens living alone, frail older adults, and caregivers of older adults.

HOURS OF OPERATION: 8:00 a.m.-4:00, Mon.-Fri.

ELIGIBILITY: Age 60 and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for

appointment.

FEES: None

INTERFAITH COMMUNITY HOUSING, INC.

613 Washington Street

Wilmington, DE 19801

302-652-3991

Website: www.ichde.org

PERSON IN CHARGE: Gary Pollio, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education and training on home ownership, budget, mortgage and default counseling. Also, operates rental apartments, sells homes for home ownership and works with partner community organizations to revitalize and stabilize neighborhoods.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or access website at www.ichde.org for information.

FEES: Homebuyer education.

INTER-NEIGHBORHOOD FOUNDATION OF WILMINGTON

100 W. 10th Street, Suite 106

Wilmington, DE 19801

302-429-0333

PERSON IN CHARGE: Acting Director

STATUS: Not for profit

SERVICE DESCRIPTION: In area served, provides loans to owner/occupant residents in order to bring property up to City Housing Code. Street-scape planning. Housing rehabilitation for sale to low and moderate income families, with preference given to residents within impact area.

HOURS OF OPERATION: 8:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Residents of area served

AREA SERVED: N. Pine St. to 11th St.; 11th St. to Washington St.; Washington St. to Baynard Blvd. to Concord Ave.; Concord Ave. to Vandever Ave.; and Vandever Ave. to N. Pine St.

OBTAINING SERVICE: Call or walk in

FEES: Interest rates: 0%-9%, when applicable.

JACK F. OWENS CAMPUS; DELAWARE TECHNICAL COMMUNITY COLLEGE

**21179 College Drive
Georgetown, DE 19947
302-259-6000
Website: www.dtcc.edu**

PERSON IN CHARGE: Dr. Ileana Smith, Vice President and Campus Director

STATUS: Public

SERVICE DESCRIPTION: Institution of higher education providing academic, technical, continuing education, and industrial training opportunities at four campuses. Offers several degree, diploma, and certificate programs in a variety of technical and non-technical areas. Associate in Applied Science degree granted upon successful completion of specific curriculum requirements.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Classes offered evenings until 10:00 p.m. Student Service Center open until 7:00 p.m., Mon.-Thurs.

ELIGIBILITY: Requirements differ depending on service requested.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Vary by service

JDRF DELAWARE

100 West Tenth Street
Suite 1103
Wilmington, DE 19801-1680
302-888-1117
Website: www.jdrf.org/delaware
E-mail: Delaware@jdrf.org

PERSON IN CHARGE: Tara Ketley, Branch Director

STATUS: Not for profit

SERVICE DESCRIPTION: Tax exempt, nonprofit voluntary health agency whose mission is to raise funds in support of research to cure, treat and prevent Type I Diabetes. JDRF provides support groups and services for T1D children, adults and their caregivers.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

JEANNE JUGAN RESIDENCE (LITTLE SISTERS OF THE POOR)

185 Salem Church Road
Newark, DE 19713
302-368-5886
Website: ispusa.org/

PERSON IN CHARGE: Sister Joseph Caroline Beulter, President

STATUS: Not for profit

SERVICE DESCRIPTION: Group home for the elderly operated by the International Congregation of Women Religious whose sole mission is caring for the elderly poor (men and women).

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 65 and over with very limited assets (preferably SSI or Medicaid eligible) and able to care for self

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information—Cathy Marcum

FEES: Yes

JEWISH FAMILY SERVICES OF DELAWARE

99 Passmore Road

Wilmington, DE 19803

302-478-9411

Fax: 302-479-9883

Website: www.jfsdelaware.org

E-mail: info@jfsdelaware.org

PERSON IN CHARGE: Dory Zatuchni, LCSW, CEO

STATUS: Not for profit

SERVICE DESCRIPTION:

Counseling: Serving children, adolescents, adults, and older adults. Services include **behavioral health therapy; psychiatric assessments; medication evaluations; drug and alcohol intervention treatment and support groups;** and **Healing Hearts** for divorcing and separated parents and their children teaching co-parenting skills as mandated through Delaware's Family Court.

Care Management: Serving older adults in their own homes or in-office. Services include; **Brandywine Village Network** supporting individuals 50+ who want to remain in their own homes as they grow older, with a wide array of volunteers who assist with transportation needs, friendship, home chores, etc. *Professional social workers provide options counseling, assessments of need and monitoring of in-home services;* and **Volunteer Network** providing opportunities for volunteering.

Youth Advocacy: Workforce development for adjudicated and formerly adjudicated youth including case management; **Media Matters** teaching youth how to create a public service announcement and video including use of digital equipment.

OTHER LOCATION: The Relationship Center, 288 E. Main St., Newark, 19711 (302-478-9411)

HOURS OF OPERATION: 8:30 a.m.–5:00 p.m., Mon.-Thurs.; 8:00 a.m.–4:00 p.m. Fri. Evening and weekend hours available by appointment.

ELIGIBILITY: Open to all regardless of religious beliefs

AREA SERVED: Primarily New Castle County

OBTAINING SERVICE: Call main number (302-478-9411) for information or to schedule appointments.

FEES: Most insurances accepted including Medicaid and Medicare. Sliding scale fees considered with documentation.

JOB CORPS; EMPLOYMENT AND TRAINING DIVISION (DOL)

Delaware Outreach and Admissions/Career Transition Services

Main Office:
9 Vandever Avenue
Wilmington, DE 19802
302-230-2572

Field Office:
4425 North Market Street
Wilmington, DE 19802
302-761-8150

Website: www.jobcorps.org

PERSON IN CHARGE: Kristen D. Burley, OA/CTS Project Director

STATUS: Public

SERVICE DESCRIPTION: Vocational Training program for at-promise youth who are in need of educational opportunities and career planning. Job Corps focuses on the training of today's youth, ages 16 to 24, who are in need of continued educational opportunities to advance in their chosen career path. Training is focused on employment soft skills with hands-on training opportunities in high industry fields. Educational support services are provided to those in need of a HS Diploma or GED. Continued placement support services are provided to each student who enters and completes the program for up to 21 months.

HOURS OF OPERATION:

- Main Office: 8:00 a.m.-6:00 p.m., Mon.-Fri.
- Field Office: 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Ages 16 – 24, must meet specified income guidelines

AREA SERVED: State of Delaware

OBTAINING SERVICE: Call main office for additional information

FEES: None

JOB SKILLS TRAINING; DELAWARE TECHNICAL & COMMUNITY COLLEGE – TERRY CAMPUS

Corporate Training Center
100 Campus Drive
Dover, DE 19901
302-857-1400
Website: dtcc.edu
E-mail: Dana.Sawyer@dtcc.edu

PERSON IN CHARGE: Dana L. Sawyer, Director

STATUS: Public

SERVICE DESCRIPTION: **Occupational Skills Training**—adult training in programs funded by the Department of Labor; information sessions; call 857-1500 to schedule.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: **Occupational Skills Programs:** Must pass assessment test.

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by agency, call for information

FEES: None

JOBS FOR DELAWARE GRADUATES, INC. (JDG)

Corporate Office:
381 W. North Street
Dover, DE 19904
302-734-9341
Fax: 302-734-4912
Website: jobsdegrads.org

PERSON IN CHARGE: Dr. Susanna Lee, President

STATUS: Not for profit

SERVICE DESCRIPTION:

MULTI-YEAR Program: The Multi-Year Program for grades 9-12 is an approved high school career pathway which provides school-to-work transition services inclusive of dropout prevention, academic remediation, career and personal counseling, job search; job survival and life skills and a year of follow-up services upon graduation. The program has classrooms in public

high schools throughout Delaware.

MIDDLE SCHOOL Program: The Middle School Program is for 7th and 8th grade students. This program assists students to transition to 9th grade and provide personal and career awareness.

GROVES Program: The Groves Program provides services similar to those of the Multi-Year to out-of-school youth in a classroom setting at the Wilmington site of the James H. Groves Adult High School.

OTHER LOCATIONS:

Groves School: James H. Grove High School, Wilmington Center

Multi-Year Program: **High School classrooms at A.I. DuPont; Brandywine; Caesar Rodney; Cape Henlopen; Christiana ; Concord; Delmar; Dickinson; Dover; Glasgow; Lake Forest; Laurel; McKean; Middletown; Milford; Mount Pleasant; Newark; Seaford; Smyrna; William Penn; and Woodbridge.**

Middle School Programs: A.I. DuPont; H.B. DuPont; Skyline; Stanton; Smyrna, Central; Positive Outcomes; Milford Central Academy; Chipman.

HOURS OF OPERATION: 7:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Multi-Year Program: In-school youth, ages 14-21; Groves Program: Age 16 and up; Middle School: 7th and 8th grade.

AREA SERVED: Statewide

OBTAINING SERVICE: Multi-Year Program: contact Multi-Year Program Specialist at main office of any participating high school or High School Counselor. Groves Program: contact JDG Groves Specialist at 302-651-2709. Middle School Program: contact School Counselor.

FEES: No

JOHN G. LEACH SCHOOL

**10 Landers Lane
New Castle, DE 19720
302-429-4055**

PERSON IN CHARGE: Christal Beasley

STATUS: Public

SERVICE DESCRIPTION: Provides comprehensive education program and therapy for youth with physical disabilities and cognitive disabilities.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.–Fri.

ELIGIBILITY: Physically/cognitively impaired, ages 3-21; visually and hearing impaired, ages 3-21.

AREA SERVED: Five School Districts in New Castle County

OBTAINING SERVICE: Referral through school district

FEES: None

JOHN S. CHARLTON SCHOOL

278 Sorghum Mill Road

Camden, DE 19934

302-697-3103

Fax: 302-697-4998

PERSON IN CHARGE: Pamela A. Atchison, Ed.D., Principal

STATUS: Public

SERVICE DESCRIPTION: Provides educational services for students whose educational classifications include: Severe Intellectual Disability (SID), Moderate Intellectual Disability (MID), Autism, DD; OI; OHI; Deaf/Blind; and Blind.

HOURS OF OPERATION: 12 month educational program.

ELIGIBILITY: SID and MID, ages 3–21; Autistic, 2-21

AREA SERVED: Kent County School Districts 55

OBTAINING SERVICE: Referral by residential school district

FEES: None

JOINING GENERATIONS (DSAAPD, DHSS)

University Plaza Office Complex

Oxford Building, Suite 200

256 Chapman Road

Newark, DE 19702

1-800-223-9074

E-mail: joanna.shea@state.de.us

Website: www.dhss.delaware.gov/dhss/dsaapd

PERSON IN CHARGE: Joanna Shea, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, support, advocacy, and respite programs for grandparents and relatives who are raising other relatives' children. Administers the **Grand Time Off Program**, a limited child care subsidy program for relative caregivers age 50+, provided through **Children and Families First** (1-888-546-7449). Administers the **Camp Respite Program** for children being raised by caregivers who are 55+. **Summer Camp Respite** is provided throughout Delaware by the YMCA branches. Support and information groups, as well as other information pertinent to relative caregivers can be found on the website. Joining Generations also oversees The Delaware Kinship Navigator, an information and referral service for grandparents and relatives raising other relatives' children. The phone number from New Castle County is 302-479-1588. From Kent and Sussex Counties the number is 1-888-546-7449.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Grandparents and relative caregivers raising other relatives' children. Primarily 60+. Some 50+.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale for programs, no fee for I & A

JUNIOR ACHIEVEMENT OF DELAWARE, INC.

522A S. Walnut Street

Wilmington, DE 19801

302-654-4510

Website: www.jadelaware.org

PERSON IN CHARGE: Rob Eppes, President

STATUS: Not for profit

SERVICE DESCRIPTION: Educates and inspires young people to value free enterprise, understand business and economics, and be workforce ready. Volunteer business consultants, parents, and retirees assist by developing in young people the desire to value education, appreciate lifelong learning, develop positive attitudes toward work, and contribute to a diverse society. Emphasizes that business and education create a bridge between the classroom and the workplace.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri. (office)

ELIGIBILITY: Students K–12th grade. Usually classes or programs are arranged through classroom teachers or community centers. Programs are held at JA World program facility in Wilmington, DE.

AREA SERVED: Statewide; Salem County, NJ; and Cecil County, MD

OBTAINING SERVICE: Call for information or visit www.jadelaware.org

FEES: None

KENT COUNTY 4-H

Delaware Cooperative Extension
University of Delaware, Paradee Center
69 Transportation Circle
Dover, DE 19901
302-730-4000

Website: extension.udel.edu/4h/kent-county-4-h/

E-mail: dcrouse@udel.edu

PERSON IN CHARGE: Doug Crouse, Extension Agent, 4-H & Youth Development

STATUS: Not for profit

SERVICE DESCRIPTION: A community of young people nationwide learning leadership, citizenship, and life skills. Coordinated by adult volunteers who work with the youth in a variety of 4-H project areas.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Cloverbud, age 5-7; Traditional, age 8-19. Age as of January 1 of current year.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

KENT COUNTY COMMUNITY ACTION AGENCY, INC.

120 A South Governors Avenue
Dover, DE 19904
302-678-1949

PERSON IN CHARGE: Sarah L. Butler, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Drug Intervention Prevention Program (DIPP) promotes health and wellness and creates a positive culture in the community.

HOURS OF OPERATION: 7:00 a.m.-12:00 midnight, Mon.-Fri.

ELIGIBILITY: 12 mo.-12 yrs.

AREA SERVED: Greater Dover and Kent County

OBTAINING SERVICE: Call for information

FEES: Sliding scale; Purchase of Care accepted

KENT COUNTY COMMUNITY DEVELOPMENT; PLANNING SERVICES, DEPARTMENT OF

Kent County Administrative Building

555 Bay Road

Dover, DE 19901

302-774-2480

Fax: 302-736-2128

Website: www.co.kent.de.us

PERSON IN CHARGE: Sarah E. Keifer, AICP, Director

STATUS: Public

SERVICE DESCRIPTION: Community Development Block Grant Program: Provides grants to finance housing rehabilitation, demolition, and public works improvements which serve low- and moderate-income persons.
Housing Preservation Grant Program: Provides grants to finance housing rehabilitation for low- and very low-income persons.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income persons

AREA SERVED: Kent County

OBTAINING SERVICE: Contact Albert F. Biddle, Jr., for information

FEES: Vary by service

KENT COUNTY COMMUNITY SCHOOL

**65-1 Carver Road
Dover, DE 19901
302-672-1960**

PERSON IN CHARGE: James Mark

STATUS: Public/Special School

SERVICE DESCRIPTION: The Kent County Community School (KCCS) serves approximately 215 students that range in age from two to twenty-one who exhibit a variety of disabilities that include physical, sensory, cognitive, communication, multiple disabilities, autism spectrum and those that are medically fragile. As an educational facility, our primary purpose is to provide an educationally appropriate program for each student designed around their individual needs and supported by our related services. Our staff consists of the principal, associate principal, secretary, two case managers/educational diagnosticians, 37 teachers, 70 paraprofessionals, five school psychologists, five speech pathologists, three physical therapists, five occupational therapists, a certified occupational therapy assistant, aquatics manager, adapted physical education teacher and five registered nurses. Other programs include swimming, technology, music, art, physical education and sensory integration throughout the day. Specialists in visual impairment, deaf-blindness, and orthopedics (from the public and private sectors) serve the students on a regular basis. A consultative and integrated approach to service delivery is used where teachers and therapists work collaboratively in designing and delivering educational and therapeutic strategies in the classroom.

HOURS OF OPERATION: Office Hours: 7:45 a.m.-3:10 p.m., Mon.-Fri.; Student Hours: 8:10 a.m.-2:50 p.m., Mon.-Fri.

ELIGIBILITY: Students with physical and moderate to severe cognitive disabilities age 3-21; students with autism 2-21 (educational diagnosis); deaf/blind ages birth-21 (state requirements for classification).

AREA SERVED: Kent County for all except Autism; this program services only those students in the Capital School District.

OBTAINING SERVICE: Resident school district or other agency with supportive IFSP/IEP documentation, including educational assessments and/or medical documentation.

FEES: None

KENT COUNTY DIVISION OF EMERGENCY MANAGEMENT

911 Public Safety Blvd.
Dover, DE 19901
302-735-3465

PERSON IN CHARGE: Colin Faulkner, Director

STATUS: Public

SERVICE DESCRIPTION: Provides emergency and disaster coordination.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m. Mon.-Fri., and on call

ELIGIBILITY: Open to those in need of assistance due to disasters or emergencies

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by police or Fire Company, walk in or call 911

FEES: None

KENT COUNTY PUBLIC LIBRARY AND BOOKMOBILE

497 South Red Haven Lane
Dover, DE 19901
302-698-6440
Website: www.co.kent.de.us
E-mail: kcpl@co.kent.de.us

PERSON IN CHARGE: Hilary Welliver, Library Director

STATUS: Public

SERVICE DESCRIPTION: Library and bookmobile service open to all Kent County residents. Service to homebound available; contact 698-6440 for details. Free internet and Wi-Fi access.

OTHER LOCATIONS: Bookmobile: Call for schedule; may change quarterly.

HOURS OF OPERATION: Main library: 9:00 a.m.-8:00 p.m., Mon., Tues., Wed., Thurs., and Fri.; 1:00 p.m.-5:00 p.m., Sat. and Sun.

ELIGIBILITY: Identification as resident in Kent County.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in

FEES: Overdue items and lost items; printing and copying; meeting room rental.

KENT SUSSEX COMMUNITY SERVICES (KSCS)

1241 College Park Dr.
Dover, DE 19904
302-735-7790

20728 DuPont Blvd.
Suite 313
Georgetown, DE 19947
302-854-0172

111 Mechanic St.
Laurel, DE 19956
302-877-0444

Website: www.kscs.org

PERSON IN CHARGE: David W. Parcher, Executive Director

STATUS: Not for profit 501-C3 corporation

SERVICE DESCRIPTION: KSCS provides a comprehensive array of treatment, case management and support services to include:

- Outpatient treatment for co-occurring substance dependence and mental health conditions with substance abuse/dependence as the primary condition for adults and youth
- Medication assisted treatment for alcohol and opiate dependence or mental health conditions
- Drug Court Diversion in Kent County
- Alcohol & Drug Prevention
- HIV support services including HIV case management
- HIV Prevention education
- Smart Start – provides health education and substance use assessment for families during pregnancy or within 3 months after delivery

All services provided are confidential; operating in strict compliance with the Code of Federal Regulations 42 CFR Part II and the Health Insurance Portability and Accountability Act (HIPAA). Accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF). Licensed to provide alcohol and drug outpatient treatment services by Delaware Health and Human Services, Division of Substance Abuse and Mental Health.

HOURS OF OPERATION: Medication Assisted Treatment: 6:00 a.m.-2:30 p.m., Mon.-Fri.; Medication Dispensing: 6:00 a.m.-10:30 a.m., Mon.-Fri., 8:00 a.m.-10:00 a.m., Sat.-Sun.; Level 1 Outpatient Treatment Program: Hours

vary by location. Nontraditional hours available for transportation, case management, HIV counseling, testing and prevention services.

ELIGIBILITY: Persons seeking help for alcohol and or drug abuse or dependency. Serves persons without insurance and accepts Medicaid.

AREA SERVED: Central and Southern Delaware

OBTAINING SERVICE: Call for an appointment

FEES: Sliding scale.

KENT SUSSEX INDUSTRIES, INC.

301 North Rehoboth Boulevard

Milford, DE 19963

302-422-4014

Website: www.ksiinc.org

PERSON IN CHARGE: B. Craig Crouch, CEO

STATUS: Not for profit 501c3

SERVICE DESCRIPTION: Pre-Vocational Program, Day Habilitation Program, and Supported Employment Placement Services for Adults with Disabilities. KSI provided/arranged transportation to select programs.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Disabled, ages 16 and over

AREA SERVED: Kent, Sussex, and New Castle counties

OBTAINING SERVICE: Usually agency referral

FEES: Varies by program

KENTMERE REHABILITATION AND HEALTHCARE CENTER

1900 Lovering Avenue

Wilmington, DE 19806

302-652-3311

Website: www.kentmerenursing.com

PERSON IN CHARGE: Eileen Mahler, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Long term care for elderly and chronically ill. Services available include intermediate, memory impaired, and skilled care, physical therapy, social and recreational programs.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Chronically ill, elderly, short term rehab, or skilled nursing

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

KIDS COUNT IN DELAWARE

298K Graham Hall, University of Delaware

Academy Street

Newark, DE 19716

302-831-4966

Website: www.dekidscount.org

E-mail: terrys@udel.edu

PERSON IN CHARGE: Janice Barlow, Project Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides data on the status of children and families in Delaware.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

KINFOLK, LIMITED

1600 Rockland Road

Wilmington, DE 19803

302-298-7174

Fax: 302-298-7210

Website: www.kinfolkkids.org

E-mail: kinfolk1@verizon.net

PERSON IN CHARGE: Jazette Lane-English, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves children with serious illness or injury with its laptop lending program and free internet accounts connecting them to family and school while they are hospitalized or homebound for treatment.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m. Mon.-Fri.

ELIGIBILITY: Children ages Birth-18 years

AREA SERVED: Worldwide

OBTAINING SERVICE: Call for information, referral by social worker or school nurse

FEES: None

KINGSWOOD COMMUNITY CENTER, INC.

**2300 Bowers Street
Wilmington, DE 19802
302-764-9022**

PERSON IN CHARGE: Bernadette P. Winston, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers housing information, a current list of job openings, nutrition program, family services, child care, after school supervision, cultural enrichment (arts, music, theater, dance, club groups, athletics, games), programs for senior citizens, and houses community organizations, tenants groups, and the Jimmy Jenkins Senior Center.

HOURS OF OPERATION: 6:30 a.m.-7:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

KUUMBA ACADEMY CHARTER SCHOOL

519 North Market Street
Wilmington, DE 19801
302-472-6450
Fax: 302-472-6452
Website: www.kuumbaacademy.org

PERSON IN CHARGE: Sally Maldonado, M.Ed., Head of School

STATUS: Public

SERVICE DESCRIPTION: Kuumba Academy is an elementary charter school for the arts serving 250 children in grades K-5. The school has an intensive core academic program that places significant emphasis on English Language arts, writing, science, mathematics, and social studies. The faculty, staff and parents create an environment for learning that focuses on learning using multiple intelligences. Parental and community involvement are keys to the success of the school.

HOURS OF OPERATION: 7:30 a.m.-6:00 p.m., Mon.–Fri.

ELIGIBILITY: Admission by application

AREA SERVED: Transportation available in selected areas of New Castle County. Parents may provide transportation to residents outside New Castle County.

OBTAINING SERVICE: Call for information

FEES: None

LA ESPERANZA, INC.

216 North Race Street
Georgetown, DE 19947
302-854-9262
Fax: 302-854-9277
Website: www.laesperanza.org
E-mail: info@laesperanza.org

PERSON IN CHARGE: Claudia Pena Porretti, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: English Language Learner classes, Spanish Literacy, Computer Literacy, and Citizenship classes. Pre-natal care,

transportation, and counseling for immigrant Hispanic pregnant women. Translation/Interpretation; appointment scheduling; and general outreach, referral, and case management. Victim immigration services, victim counseling, and support services.

HOURS OF OPERATION: 9:00 a.m.-12:00 p.m.; 1:00 p.m.-5:00 p.m. (closed 12:00-1:00 p.m.), Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral, call for information

FEES: Donation; fees for immigration and legal work

LA RED HEALTH CENTER

**21444 Carmean Way
Georgetown, DE 19947
302-855-1233**

Website: www.laredhealthcenter.org

**300 High Street
Seaford, DE 19973
302-855-1233**

PERSON IN CHARGE: Brian Olson, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Community health center offering primary medical and dental services and preventive care for the entire family: perinatal care, pediatrics, adolescent services, adult and elder care. On-site mental health counseling services are also available. A wide array of additional services is also available such as: community outreach and health education, transportation, interpretation, and access to low cost medications.

HOURS OF OPERATION: 8:00 a.m.-7:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 noon, Sat.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Sliding fee scale; Medicare, Medicaid, private insurance plans.

LATIN AMERICAN COMMUNITY CENTER

403 N. Van Buren Street
Wilmington, DE 19805
302-655-7338
Website: www.thelatincenter.org

PERSON IN CHARGE: Maria Matos, President & CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Mental Health Program includes individual and family counseling; Domestic Violence Prevention Program includes individual counseling, case management, and women's support group; Family Support Services includes First State Community Action Program for self sufficiency, emergency assistance, food and clothing closet, parent education programs, breast feeding support group; Workforce Development includes job placement, job search skills training, English as a Second Language, English Language Civics, Adult Basic Education; Outreach includes support for Latino crime victims, Drug and Alcohol prevention education, Senior Citizen outreach; La Fiesta I Early Development Center for ages 1 to 4 and before- and after-school care for grades K-6; Evening Enrichment Program for grades 7-12; Summer Day Camp; and Hispanic Student Recognition Program.

OTHER LOCATION: Mental Health Program located at Manuelita Perez Olson building, 301 N. Harrison Street, Wilmington; Adult Education located at 701 Maryland Avenue, Newport; Early childhood Assistance Program (ECAP) located at 402 N. Van Buren Street, Wilmington.

HOURS OF OPERATION: Van Buren Street administrative hours: 9 a.m.-5 p.m. Call for information on specific program hours.

ELIGIBILITY: Open to all, but primarily serves Spanish-speaking population. 100% of direct service staff are bilingual (Spanish/English).

AREA SERVED: New Castle County

OBTAINING SERVICE: Appointments required for mental health program. Referral required for food and clothing closets. Registration required for La Fiesta, after-school programs and Summer Day Camp. Walk-ins accepted for social services emergency.

FEES: Mental Health Program, La Fiesta Early Development Centers, 21st Century After School Learning Centers

LAUREL SENIOR CENTER

P.O. Box 64
113 N. Central Avenue
Laurel, DE 19956
302-875-2536
E-mail: lsc5830@comcast.net

PERSON IN CHARGE: Penny Duncan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community-based services to the elderly, which include nutrition, transportation, outreach/referral, wellness programs, recreation, travel and crafts/activities, adult day care, and blood pressure screening.

HOURS OF OPERATION: Senior Center: 8:00 a.m.-3:00 p.m., Mon.- Fri.; Adult Care: 7:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Membership: ages 55 and over; Federal Services: ages 60 and over

AREA SERVED: Laurel/Delmar area

OBTAINING SERVICE: Walk in

FEES: Donation for meals, donation for dues: \$15.00.

LAUREL STATE SERVICE CENTER (DSSC, DHSS)

31039 North Poplar Street
Laurel, DE 19956
302-875-6943

PERSON IN CHARGE: Ella Collins, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides neighborhood/residential services, and general services. Houses services for **Division of Social Services, Division of Vocational Rehabilitation, Division of Youth Rehabilitation, Division of State Service Centers, Division of Aging and Adults with Physical Disabilities, Division of Substance Abuse and Mental Health and Child Mental Health.** Provides Community Resource and Assistance Services, Emergency Assistance Program, Kinship Care, Teen Vouchers and the Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Laurel, Delmar, and some of Seaford (from Royal Farms and below)

OBTAINING SERVICE: Referral, walk in, appointment

FEES: Vary by service

LAWYER REFERRAL SERVICE

Delaware State Bar Association

Contact the Legal Help Link: 302-478-8850

Kent and Sussex Counties: 1-800-773-0606

Website info on: www.DVLS.org

PERSON IN CHARGE: Berma Scott, Lawyer Referral Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Strictly a referral service. A client may call to be referred to an attorney. Client will have to give name, address, and brief description of the problem. The service selects and notifies an attorney who practices primarily in that particular area of the law. The lawyer then sets up an appointment with the client. A \$35 fee is payable at that time and entitles the client to 30 minutes of consultation. Potential client should not expect an attorney to furnish assistance over the telephone.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Thurs.

ELIGIBILITY: Open to those with a possible legal problem

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Consultation: \$35 for first 1/2 hour only.

LCS FAITH CENTER

Old Asbury Church

226 N. Walnut Street

Wilmington, DE 19801

302-654-4550

Fax: 302-654-4520

PERSON IN CHARGE: Jean Washington, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Referrals, minimal counseling, financial assistance

HOURS OF OPERATION: 10:00 a.m.-3:00 p.m., Tues., Wed., Thurs.

ELIGIBILITY: Open

AREA SERVED: Northern New Castle County, City of Wilmington (Claymont and Newark by referral from agency only)

OBTAINING SERVICE: Referral by member church agencies; personal call for appointment

FEES: None

LEAGUE OF WOMEN VOTERS OF DELAWARE

Clash Wing, Lower Level, Room 1

2400 W. 17th Street

Wilmington, DE 19806

302-571-8948

Website: www.lwvdelaware.org

E-mail: lwvde@comcast.net

PERSON IN CHARGE: Charlotte F. King, President

STATUS: Not for profit

SERVICE DESCRIPTION: The League of Women Voters, a nonpartisan political organization, encourages informed and active participation in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy.

HOURS OF OPERATION: Hours vary. Volunteers work from home.

ELIGIBILITY: Everyone

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

LEARNING RESOURCE CENTER

Delaware Technical Community College
Owens Campus Child Development Center
Georgetown, DE 19907
302-855-1649
E-mail: ppayne3@dtcc.edu

PERSON IN CHARGE: Martina Winn, Resource Center Manager

STATUS: Public

SERVICE DESCRIPTION: Resource system of instructional materials for providing services to all students, including students with disabilities. Access is available to special and regular educators, college students, parents, and adult community members.

HOURS OF OPERATION: Hours of operation vary; call center for hours.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (302-259-6196)

FEES: None

LEGAL HELP LINK

P. O. Box 7306
Wilmington, DE 19803
302-478-8850
888-225-0582 Kent and Sussex Counties
Website: www.DVLS.org

PERSON IN CHARGE: Janine N. Howard-O'Rangers, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Enables prospective clients to make one call to determine if they have a case that one of the four legal service organizations handles and whether the callers are eligible for client services. Eligible callers are transferred to the appropriate organization. If none of the organizations handle the type of cases (for example, a traffic violation or personal injury), or the caller is not income eligible, Legal Help Link staff will complete a Lawyer

Referral form for the Delaware State Bar Association (“DSBA”).

HOURS OF OPERATION: 9:00 a.m.–4:30 p.m., Mon.–Thurs.

ELIGIBILITY: Poverty level

AREA SERVED: Statewide

OBTAINING SERVICE: Telephone

FEES: None

LEGAL SERVICES CORPORATION OF DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 203
Wilmington, DE 19801
302-575-0408
Website: www.lscd.com

PERSON IN CHARGE: Douglas B. Canfield, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free legal services for persons with low incomes in certain types of civil (non-criminal) non-fee generating cases such as consumer cases including bankruptcy cases, private landlord-tenant cases, unemployment compensation cases and mortgage foreclosure.

OTHER LOCATION: 24A Hiawatha Lane, Dover 19904 (302-734-8820)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Federally regulated income and asset thresholds

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment. New clients in New Castle County should call 302-478-8850; Kent and Sussex counties, call 1-800-773-0606

FEES: None

LEISURE GROUP OF ST. JOHN THE BELOVED

907 Milltown Road
Sherwood Park
Wilmington, DE 19808
302-999-9581

PERSON IN CHARGE: Agnes Haley, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides religious service, luncheon, information on senior citizen programs, and recreation. Mass in church is followed by a business meeting, lunch, and a social hour.

HOURS OF OPERATION: 11:00 a.m.–2:00 p.m., 2nd Tues. (Sept.–May)

ELIGIBILITY: Ages 55 and over, guests welcome

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None; nominal fee for lunch

LEUKEMIA AND LYMPHOMA SOCIETY

100 West Tenth Street, Suite 209
Wilmington, DE 19801
302-661-7300, or 800-220-1617
Website: www.lls.org
E-mail: michelle.sobczyk@lls.org

PERSON IN CHARGE: Jon Rosa, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers the following programs: **Family Support Groups** – the Helen F. Graham Cancer Center offers information and encourages communication among patients, families, and healthcare workers; **First Connection** – matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer; **School Re-entry** – helps young survivors adjust to life after treatment, and teaches families, classmates, teachers, and healthcare professionals how to deal with the issues surrounding childhood cancer; **Patient Financial Aid** – provides assistance to help defray treatment and costs not covered by insurance; **Free Educational Programs and Materials; Information**

Resource Center – (800-955-4572) staffed by social workers and nurses provides up to date information on blood cancers. Website is available for a variety of education and information needs.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Patients and families with Leukemia, the Lymphomas, Hodgkin's disease, and Myeloma

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

LEWES SENIOR CITIZENS CENTER, INC.

32083 Janice Road

Lewes, DE 19958

302-645-9293

E-mail: lewesseniorcenter@gmail.com

www.lewesseniorcenter.org

PERSON IN CHARGE: Lisa Celik, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Adult Education, personal/group counseling, widow/widower counseling, transportation, recreation, clubs and groups, health care, exercise program and fitness room. Site for Blood Bank of Delaware two times a month, year-round (call 1-888-825-6638 for appointment). AARP Driver Safety Program Monthly. Educational and social trips.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thur.; 9:00 a.m.-12:00 noon, Fri.

ELIGIBILITY: Ages 50 and over, or handicapped

AREA SERVED: Sussex County—Southeastern Area

OBTAINING SERVICE: Call for information

FEES: Individual: \$20; couple: \$35

LIBRARIES; DELAWARE DIVISION OF (DOS)

121 Martin Luther King Jr. Blvd. N.

Dover, DE 19901

302-739-4748

1-800-282-8696

1-800-282-8676 – Delaware Library Access Services (formerly LBPH)

Fax: 302-739-6787

URL: www.state.lib.de.us

Delaware Library Catalog: www.lib.de.us

PERSON IN CHARGE: Annie Norman, Director/State Librarian

STATUS: Public

SERVICE DESCRIPTION: Administers the Delaware Library Catalog, Delaware Library Access Services for people with disabilities (formerly Delaware Library for the Blind and Physically Handicapped), and the Delaware Center for the Book including the Summer Library Reading Program. The Community Resources Exchange is a partnership for interested agencies and organizations to provide information to the public through libraries. Visit the websites for many other services and programs.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Via public libraries, websites, or call for information

FEES: None

LIBRARIES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

Administrative Office

Community Services Department

77 Read's Way, New Castle Corporate Commons

New Castle, DE 19720

302-395-5617

Website: www.co.new-castle.de.us

PERSON IN CHARGE: Diana J. Brown

STATUS: Public

SERVICE DESCRIPTION: Provides books and other materials, e.g., large print, audio books, magazines, newspapers, compact disks, video tapes, DVD's and Playaways. Other services include: information (in person and by phone); programs for children and adults; handicapped access; tax forms; literacy tutoring; photocopy machines; public computers; and deposit collections for preschools, nursing homes, and correctional facilities. (Not all libraries offer all of the above).

OTHER LOCATIONS:

- Appoquinimink, 651 North Broad St., Middletown (302-378-5588)
- Bear, 101 Governor's Place, Bear (302-838-3300)
- Claymont, 400 Lenape Way, Claymont (302-798-4164)
- Brandywine Hundred Branch, 1300 Foulk Rd, Wilmington (302-477-3150)
- Corbit-Calloway, 2nd and High Streets, Odessa (302-378-8838)
- Delaware City, Fifth and Bayard Streets, Delaware City (302-834-4148)
- Elsmere, 30 Spruce Ave., Wilmington (302-892-9814)
- Hockessin, 1023 Valley Rd., Hockessin (302-239-5160)
- Kirkwood Highway, 6000 Kirkwood Hwy., Wilmington (302-995-7663)
- New Castle, 424 Delaware St., New Castle (302-328-1995)
- Newark, 750 Library Ave., Newark (302-731-7550)
- North Wilmington, 3400 N. Market Street, Wilmington (302-761-4290)
- Wilmington Institute, 10th and Market Streets, Wilmington (302-571-7400)
- Garfield Park Lending Library, 26 Karlyn Drive, New Castle (302-571-7312)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Open to those with proper identification

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

LIFE SOLUTIONS, INC.

P. O. Box 1507
Wilmington, DE 19899
302-622-8292
E-mail: Lifesolutions80@hotmail.com

PERSON IN CHARGE: Mary S. Ferry, Director

STATUS: For profit

SERVICE DESCRIPTION: Court-appointed guardianship, power of attorney, bill paying service, coordination of services, and case management.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

LILLIAN SMITH SENIOR CITIZENS CENTER

410 Main Street
P.O. Box 76
Clayton, DE 19938
302-653-6119, 302-653-6123

PERSON IN CHARGE: Pearl E. Cole, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides programs, relaxation and entertainment for senior citizens including: information and referral; educational programs; arts and crafts; trips; two covered dish luncheons a month; lending library; visiting nurse checkups monthly; lending service for wheelchairs, walkers, and crutches; and an outreach program. The Clayton Century Club also meets at the Center. Clayton Police put on a program every 2nd Tuesday.

HOURS OF OPERATION: 8:00 a.m.-2:00 p. m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Clayton, Smyrna, Hartly, and Marydel

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

LIMEN HOUSE FOR MEN, INC.

PO Box 1306
600 W. Tenth Street
Wilmington, DE 19899
302-652-7969

PERSON IN CHARGE: Reginald Irby, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. Variable length of stay.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Recovering male alcoholics and addicts, ages 18 & over.

AREA SERVED: Statewide and surrounding states

OBTAINING SERVICE: Call for information

FEES: Sliding scale

LIMEN HOUSE FOR WOMEN, INC.

PO Box 1306
624 N. Broom Street
Wilmington, DE 19899
302-571-1216

PERSON IN CHARGE: Reginald Irby, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. Variable length of stay.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Recovering female alcoholics and addicts, ages 18 and over

AREA SERVED: Statewide and surrounding states

OBTAINING SERVICE: Call for information

FEES: Sliding scale

LITERACY VOLUNTEERS SERVING ADULTS/ NORTHERN DELAWARE, INC.

Wilmington Library
P. O. Box 2083
Wilmington, DE 19899-2083
302-658-5624
Website: www.litvolunteers.org

PERSON IN CHARGE: Cynthia E. Shermeyer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trained volunteer tutors help adults improve their literacy skills or English language skills. Tutors meet with students on a one-on-one basis or in small groups at a place and time convenient to both.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 16 and over and out of school

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

LIVING WITH CANCER

Milford Church of the Nazarene, Chapel
11 NW Salevan Place
Milford, DE 19963-1249
302-422-7489
E-mail: secretary@milfordnazarene.comcastbiz.net

PERSON IN CHARGE: Lois M. Studte, R.N.

STATUS: Not for profit

SERVICE DESCRIPTION: A cancer support group for individuals with cancer and for family members. Group meets the third Tuesday of each month at 7:00 p.m. in the Chapel.

HOURS OF OPERATION: 9:00 a.m.-1:00 p.m., Tues.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information

FEES: None

LOFLAND PARK CENTER

715 East King Street

Seaford, DE 19973

302-628-3000

Website: www.genesishcc.org

E-mail: tawnya.dennis@genesishcc.org

PERSON IN CHARGE: Tawnya Dennis, Ed.D., NHA Administrator

STATUS: For profit

SERVICE DESCRIPTION: 110 bed skilled long term care and extended care facility with a specialty subacute unit and a dedicated Alzheimer's unit. Onsite physical, occupational, and speech therapy available. The specialty subacute unit provides a transition from hospital to the community.

HOURS OF OPERATION: 24 hours; Business Office open 7:30 a.m.-4:30 p.m., Mon.-Fri. Evening and weekend appointments available.

ELIGIBILITY: Over 16 who meet admission criteria

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Schedule

LOGISTICARE SOLUTIONS LLC.

160 Greentree Drive, Suite 102

Dover, DE 19904

302-677-8900

Website: www.Logisticare.com

PERSON IN CHARGE: Ann Atwater Bourne, General Manager

STATUS: For profit

SERVICE DESCRIPTION: Medicaid broker of NET transportation under State contract. Provides efficient, reliable transportation to the Delaware Medicaid community.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.–Fri.

ELIGIBILITY: Must have Medicaid eligibility

AREA SERVED: New Castle, Kent, and Sussex counties

OBTAINING SERVICE: Call 1-866-412-3778 for information

FEES: Medicaid accepted

LONG TERM CARE RESIDENTS PROTECTION; DIVISION OF (DLTCRP, DHSS)

**3 Mill Road
Suite 308
Wilmington, DE 19806
Fax: 302-577-6673
24 hour, 7 day hotline: 1-877-453-0012**

**Windsor Building
24 NW Front Street
Milford, DE 19963
302-424-8600**

PERSON IN CHARGE: Mary E. Peterson, Director

STATUS: Public

SERVICE DESCRIPTION: Promotes the quality of care, safety, and security of those who receive long term care services. Inspects facilities and investigates complaints of abuse, neglect, mistreatment, and financial exploitation. Inspection teams survey assisted living facilities, group homes, neighborhood homes, nursing homes, and rest family care homes to ensure compliance with all applicable state/federal laws and regulations protecting the rights of residents. Investigators on call 24 hours a day, 7 days a week to respond to urgent complaints. Maintains database of all reports received through its Incident Referral Center. Processes Criminal Background Checks on those seeking employment in the long term care industry. Maintains a statewide Adult Abuse Registry, tracking individuals found to abuse, neglect, and exploit long term care residents. Regulates the training and certification of certified Nurse Aides. Operates and maintains the Nurse Aide Registry.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Resident of a licensed long term care facility

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment; public can contact

FEES: None

LOVE INC. OF NEW CASTLE COUNTY

PO Box 1152

New Castle, DE 19701

Phone: 302-221-5683

Website: www.loveincde.org

E-mail: deanna@loveincde.org

PERSON IN CHARGE: Deanna Martin

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteer services for transportation and respite; referrals for clothing and food; small home repairs. No financial help. Baby diapers, baby items, used furniture with referral called in first.

HOURS OF OPERATION: 10:00am – 3:00pm; Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call center clearinghouse; no walk-ins.

FEES: None

LOVEISRESPECT. NATIONAL DATING ABUSE HELPLINE

PO Box 161810

Austin, TX 78716

Hotline: 866-331-9474

Administrative Phone: 512-453-8117

Fax: 512-453-8541

TTY: 866-331-8453

Website: www.loveisrespect.org

E-mail: contact@loveisrespect.org

STATUS: Not for profit

SERVICE DESCRIPTION: Call 866-331-9474, text “loveis” to 77054, or access live chat via the website (loveisrespect.org). Loveisrespect, National Dating Abuse Helpline is a national resource that can be accessed by phone, text or internet. The Helpline and loveisrespect.org offer real-time one-on-one support from trained Peer Advocates. Peer Advocates are trained to offer support, information, and advocacy to those involved in dating abuse relationships as well as concerned parents, teachers, clergy, law enforcement,

and service providers. The National Domestic Violence Hotline operates loveisrespect National Dating Abuse Helpline from their call center in Austin, Texas.

LANGUAGES: English, Spanish, 170 other languages via interpretation service.

HOURS OF OPERATION: 24 hours/365 days

ELIGIBILITY: Open

AREA SERVED: United States and U.S. Territories, Canada

OBTAINING SERVICE: Call. Live chat available via the website (loveisrespect.org) from 4 p.m. to 2 a.m. CST, Text, TTY.

FEES: None

LUTHERAN COMMUNITY SERVICES

1304 N. Rodney Street
Wilmington, DE 19806
302-654-8886
Website: www.lcsde.org

PERSON IN CHARGE: Jean Warren, LCSW

STATUS: Not for profit

SERVICE DESCRIPTION: Lutheran Community Services provides various emergency food, housing and other services for low income people in Wilmington and New Castle County. Services include: three stationary food pantries; two mobile pantries; weekly produce distributions; no interest loans and grants to individuals and families who need help with security deposits, rent, mortgage or utility assistance; minor repairs and maintenance at reasonable fees for elderly or disabled homeowners; free clothing distributions; and vouchers for pharmacy smoking cessation aids.

OTHER LOCATIONS:

- American Legion Post 28, Millsboro
- Bethel AME, Wilmington
- Chelten Apartments, New Castle
- Hope Lutheran Church, New Castle
- LCS Faith Center, Wilmington
- Main Towers, Newark

- New Calvary Baptist Church, Wilmington
- Shiloh Baptist Church, Wilmington
- St. Paul's Lutheran Church, Newark
- St. Philip's Lutheran Church, Kirkwood Highway
- St. Stephen's Lutheran Church, Wilmington
- Tree of Life Lutheran Church, Odessa
- Zion Lutheran Church, Wilmington

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income persons and families

AREA SERVED: New Castle County and the City of Wilmington; Smoking Cessation Program Statewide

OBTAINING SERVICE: Food pantry referral by caseworker. For all housing services, make initial contact by phone. Call office for more information and additional locations.

FEES: Varies by program

LUTHERAN SENIOR SERVICES OF DOVER, INC. **(Luther Towers of Dover)**

430 King's Highway
Dover, DE 19901
302-674-1408

PERSON IN CHARGE: Gary Coy, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential apartment complex (Section 8) for eligible seniors. Full time security personnel on duty and emergency call stations in each apartment. Within two miles of a hospital and other services on call. Assistance is provided in obtaining services.

HOURS OF OPERATION: 8:00 a. m.-4:30 p. m., Mon.-Fri.

ELIGIBILITY: Low income, ages 62 and over.

AREA SERVED: United States

OBTAINING SERVICE: Agency referral, complete application

RENTS: 30% of income (as defined by HUD)

LUTHERAN SENIOR SERVICES, INC.

Luther Towers I
1201 N. Harrison Street
Wilmington, DE 19806
302-652-3737

Luther Towers II
1420 N. Franklin Street
Wilmington, DE 19806

PERSON IN CHARGE: John Teoli, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides 365 affordable apartments at Luther Towers I and Luther Towers II for adults 62 and over. Rents include utilities. 75 newly renovated apartments are wheelchair accessible. Meal plans, housekeeping, and service coordination are also offered as affordable assisted living packages. Other support services include restaurant, convenience store, beauty salon, computer center with free internet access, transportation, health and wellness programs, and many social activities. Assisted living services are Medicaid approved.

HOURS OF OPERATION: 24/7

ELIGIBILITY: Low and extremely low income, ages 62 and over

OBTAINING SERVICE: Call for information at 302-652-3737, ext. 107

AREA SERVED: United States

FEES: Fees vary; Luther Towers II is based on income; Luther Towers I offers affordable housing

MADISON ADOPTION ASSOCIATES

1004 Woodstream Drive
Wilmington, DE 19810
302-475-8977; 610-459-4570
Fax: 302-529-1976

Website: madisonadoption.com

E-mail: aleda@madisonadoption.com; diana@madisonadoption.com;
sara@madisonadoption.com; kerry@madisonadoption.com;
lydia@madisonadoption.com; jessica@madisonadoption.com

PERSON IN CHARGE: Aleda P. Madison, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: International and domestic adoption agency.

Home study agency.

OTHER LOCATIONS: 2414 Blueball Avenue, Boothwyn, PA 19061 (610-459-4570); PO Box 129, Itasca, IL 60143-0219; 128 N. John Street, Street, Suite 2, Rochester, IL 62563

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., or by appointment.

ELIGIBILITY: Open

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: Vary by service

MAMIE A WARREN SENIOR CENTER

1775 Wheatleys Pond Road

Smyrna, DE 19977

302-653-4078

Website: www.mamiewarren.org

PERSON IN CHARGE: Debra Brown, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Hot lunch, nutritional education, arts, crafts, trips, recreation, and transportation to and from site.

HOURS OF OPERATION: 8:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over and spouse of any age

AREA SERVED: Kenton, Hartly, Smyrna, Clayton

OBTAINING SERVICE: Call or walk in

FEES: Dues: \$15.00 per year

MANNA NUTRITION PROGRAM

1121 Forrest Avenue

Dover, DE 19904

302-734-1200

Website: www.modern-maturity.org

PERSON IN CHARGE: Carolyn Fredricks, President, Modern Maturity Center, Inc.; Jaime Sherman, Director of Nutrition

STATUS: Not for profit

SERVICE DESCRIPTION: Provides daily nutritionally sound and satisfying meals to older Delawareans, particularly low income, at strategically located group settings where participants can also obtain rehabilitative and social services. Delivery of food and supportive services is also available to homebound participants.

OTHER LOCATIONS:

- Milford Senior Center, Inc., 111 Park Ave., Milford 19963 (302-422-5750)
- Harrington Senior Center, 102 Fleming St., Harrington 19952 (302-398-4421)
- Mamie A. Warren Senior Center, 1775 Wheatleys Pond Rd., Smyrna 19977 (302-653-4078)
- Peach Circle Nutrition Site, 800 Peach Circle, Smyrna 19977 (302-653-4591)
- The Modern Maturity Senior Center, Inc., 1121 Forrest Ave., Dover 19904 (302-734-1200)
- Luther Towers Nutrition Site, 430 Kings Hwy., Dover, DE 19901 (302-674-1408 X28)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Ages 60 and over, including homebound (complete disability); under 60 homebound participants must qualify under Block Grant guidelines

AREA SERVED: Kent County and homebound to Lower New Castle and Upper Sussex counties

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals (60+); Fee for those under age 60

MANOR CARE HEALTH SERVICES

**700 Foulk Road
Wilmington, DE 19803
302-764-0181**

Website: <http://www.hcr-manorcare.com>

PERSON IN CHARGE: Robert DiFilippo, NHA

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled nursing care and short-term rehabilitation services. Medicare and Medicaid certified. Specialty services include an Alzheimer's wing which provides programming for residents with dementia, and hospice-respite care. Rehabilitation specialties include modalities to enhance outcomes.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admissions Director

FEES: Call Admissions Director

MARCH OF DIMES FOUNDATION

Delaware State Chapter

5620 Kirkwood Highway

Wilmington, DE 19808

302-225-1020

Website: www.marchofdimes.com/delaware

PERSON IN CHARGE: Aleks Casper, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides public and professional health education programs aimed at preventing birth defects, reducing infant mortality and premature birth, and improving the health of mothers and babies; referral services; support of national research and local community services for pregnant women. Speakers, literature, and films available to individuals, organizations, teachers, health professionals, businesses, and the general public with emphasis on prenatal health and preconception health. Programs and literature available in Spanish

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

MARY CAMPBELL CENTER

4641 Weldin Road
Wilmington, DE 19803
302-762-6025

Website: www.marycampbellcenter.org

PERSON IN CHARGE: Regina Coffiey, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential care for adults and youth with developmental disabilities. Hydrotherapy Center and full range of therapies, education, recreation, physical development, case management, and comprehensive health care services. Non-residential programs for children and youth having special needs within an integrated environment. Respite Care to persons with disabilities, and Community Participant program for members of the community with disabilities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Physically and/or developmentally disabled persons

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: yes

MARYDALE RETIREMENT VILLAGE

135 Jeandell Drive
Newark, DE 19713
302-368-2784

PERSON IN CHARGE: Scott Josephson, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Housing for low-income seniors and persons with disabilities.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Call for more information

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for Information, call for appointment

FEES: Call for information

MAXIM HEALTHCARE SERVICES

1409 Foulk Road, Suite 203
Wilmington, DE 19803
302-478-3434
Website: www.maxhealth.com

PERSON IN CHARGE: Brian D. Wade, Accounts Manager

STATUS: For profit

SERVICE DESCRIPTION: Provides home adult and pediatric healthcare, private duty nursing, companion services, personal care and respite.

HOURS OF OPERATION: On call 24/7; Office Hours: 8:00 a.m.-6:00 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Vary by service

MEADOW WOOD BEHAVIORAL HEALTH SYSTEM

575 S. DuPont Highway
New Castle, DE 19720
302-323-8000

PERSON IN CHARGE: William Mason, C.E.O.

STATUS: For profit

SERVICE DESCRIPTION: Private psychiatric hospital providing acute psychiatric care for adolescents, adults, and older adults in need of secure treatment setting. Specialized programs for short-term assessment and treatment, and substance abuse treatment. In addition to general psychiatric treatment, also provides an adult partial hospitalization program.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 12–99 in need of in-patient or partial psychiatric treatment

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by out-patient provider, call for admission evaluation

FEES: Yes

MEADOWOOD SCHOOL

55A S. Meadowood Drive

Meadowood

Newark, DE 19711

302-454-3400

Website: www.redclay.k12.de.us/schools/meadwd.htm

PERSON IN CHARGE: Kathie Mattix, Principal

STATUS: Public

SERVICE DESCRIPTION: School program for students with intellectual disabilities.

HOURS OF OPERATION: Regular school schedule, plus summer program

ELIGIBILITY: Ages 3-21, with moderate, or severe disabilities

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

MEALS ON WHEELS OF LEWES AND REHOBOTH, INC.

32409 Lewes Georgetown Highway

Lewes, DE 19958

302-645-7449

Website: www.beachmeals.com

PERSON IN CHARGE: Kathleen Keuski, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals seven days a week to homebound area residents, ages 60 and over, who are unable to provide nutritious meals for themselves due to illness, handicaps, etc. Heart healthy diet is provided. Daily delivery consists of 1 hot meal and 1 bag meal (brunch).

HOURS OF OPERATION: 8:00 a.m.-3:00, Mon.-Fri.

ELIGIBILITY: Ages 60 and over, homebound, ill and handicapped

AREA SERVED: Rehoboth Beach, Lewes, outlying county roads

OBTAINING SERVICE: Referral by physician, hospital, concerned citizen, family member, or self

FEES: Donation based on a monthly pledge

MEDICAID & MEDICAL ASSISTANCE; DIVISION OF (DMMA, DHSS)

Administration:

Lewis Building

1901 North Dupont Highway

New Castle, DE 19720

302-255-9500

Website: www.dhss.delaware.gov/dhss/dmma/

PERSON IN CHARGE: Stephen M. Groff, Director

STATUS: Public

SERVICE DESCRIPTION: Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Legal Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.

OTHER LOCATIONS:**New Castle County:**

- Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)
- Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)
- Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)

Kent and Sussex Counties:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)
- Milford State Service Center @ Riverwalk, 253 NE Front Street, Milford 19963 (302-424-7200)
- Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)
- James W. Williams State Service Center, 805 River Road, Dover, DE 19901 (302-857-5000)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Age, income, functional conditions

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

MEDICAL SOCIETY OF DELAWARE

900 Prides Crossing

Newark, DE 19713

302-366-1400

Kent & Sussex Counties: 1-800-348-6800

Website: www.medicalsocietyofdelaware.org

PERSON IN CHARGE: Mark A. Meister, Sr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and referral (New Castle, Kent and Sussex Counties) and responds to questions relating to the medical profession. Publishes the *Delaware Medical Journal* monthly.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MENTAL HEALTH ASSOCIATION IN DELAWARE

100 West Tenth Street, Suite 600

Wilmington, DE 19801

302-654-6833

Fax: 654-6838

Kent and Sussex Counties: 1-800-287-6423

Website: www.mhainde.org

PERSON IN CHARGE: James Lafferty, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support, education and advocacy services which include: **information and referral** for persons with questions and concerns pertaining to mental health problems or services. **Support groups:** groups available for people with depression and anxiety disorders, survivors of suicide and survivors of fatal accidents and murder. **Advocacy:** participation in legislative, administrative and budgetary actions which affect mental health service provision across the State. **Community Education** provided for the general public as well as in schools, churches, businesses, community centers, and other targeted audiences. **Brochures** available on a variety of mental health subjects.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

METHODIST MANOR HOUSE

1001 Middleford Road

Seaford, DE 19973

302-629-4593

Website: www.manorhouse.org

PERSON IN CHARGE: George Clemes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers independent living in both apartments and cottages, assisted living, skilled nursing, dementia care, rehabilitation services, and Wellness Program with aquatic center.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. (24 hours/day operation)

ELIGIBILITY: Ages 62 and over (your spouse can be younger)

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and a personal tour.

FEES: Direct admission to A.L. and skilled care.

METROPOLITAN WILMINGTON URBAN LEAGUE

Community Service Building

100 West Tenth Street, Suite 710

Wilmington, DE 19801

302-622-4300

Fax: 302-622-4303

E-mail: info@mwul.org

Website: www.mwul.org

PERSON IN CHARGE: Deborah T. Wilson, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION:

- Free after-school programs in the Red Clay School District.
- Project Ready Programs for students ages 13-18 (high school students) that live throughout New Castle County – paid summer internships, free trips, college tours.
- Free Men of Color Health Conference (annual – please call for information)
- Community Services and Volunteer Opportunities – join the MWUL Guild (\$65 membership fee).
- Lions & Legend Equal Opportunity Day Celebration (annual)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Voice mail available 5:00 p.m.-8:30 a.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MID-COUNTY SENIOR CENTER, INC.

Delaware National Guard Headquarters

First Regiment Road

Wilmington, DE 19808

302-995-6555, 302-995-6728

PERSON IN CHARGE: Mrs. Sally Williams

STATUS: Not for profit

SERVICE DESCRIPTION: Multi-purpose senior center offering a regular menu for the noon-time meal, exercise program, educational, recreational, and social activities.

HOURS OF OPERATION: 8:00 a.m.–3:30 p.m., Mon.–Fri.

ELIGIBILITY: Ages 60 and over or spouse of any age for nutrition program; 50 for other activities.

AREA SERVED: Statewide. Approximate transportation area: North to Brackenville Road; East to Newport Gap Pike; South to Main Street, Stanton; West to Polly Drummond Road (call for information).

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

MIDDLETOWN-ODESSA-TOWNSEND SENIOR CITIZEN CENTER, INC. (M.O.T.)

300 S. Scott Street
Middletown, DE 19709
302-378-3041, 302-378-4758

PERSON IN CHARGE: Cecilia Rozumalski, Director

STATUS: Not for profit

SERVICE DESCRIPTION: A private not-for-profit Senior Center. Services include: nutrition program, information and referral, recreation, homebound meals for the elderly and disabled, transportation, Diabetes Support Group, Pharmaceutical Assistance Program and outreach/supportive services.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Middletown, Odessa, Townsend, and all of lower New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals and transportation.

MILFORD CENTER GENESIS HEALTHCARE CORP.

700 Marvel Road
Milford, DE 19963
302-422-3303

PERSON IN CHARGE: Bruce Levin, Administrator; Deborah Janelle, Director of Nursing

STATUS: For profit

SERVICE DESCRIPTION: Professional nursing staff 24 hours per day; extensive rehabilitation services including daily physical therapy, occupational therapy, speech therapy, and respiratory therapy; hospice and respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Director of Admissions

FEES: Yes

MILFORD HOUSING DEVELOPMENT CORPORATION (MHDC)

977 E. Masten Circle

Milford, DE 19963

302-422-8255

Website: www.milfordhousing.com

E-mail: info@milfordhousing.com

PERSON IN CHARGE: David W. Moore, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: **Self-Help Housing**—Staff work with 4-8 families to build their homes. **Transitional Housing**—Temporary housing (1 year) for homeless and abused women with children, and seniors; clients must be working or in a program with a case manager. **Single Family Homeownership**—Builds homes in modest price ranges to serve primarily individuals and families with incomes below 100% of County median. **Multifamily Housing Development**—Owns/builds additional multifamily rental complexes catering to families and seniors in Kent and Sussex counties; contracts with management agents for day-to-day management of the complexes.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: Vary by service

MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.

21 W. Clarke Avenue

Box 199

Milford, DE 19963

302-422-3311

PERSON IN CHARGE: Terry Murphy, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient short term care. Outpatient

emergencies. Elective outpatient surgery, cancer care and other services.

OTHER LOCATION: Bayhealth Medical Center, Inc., Kent General Hospital, 640 S. State St., Dover 19901 (302-674-4700)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services.

AREA SERVED: Statewide

OBTAINING SERVICES: Referral by physician

FEES: Yes

MILFORD SENIOR CENTER, INC.

111 Park Avenue

Milford, DE 19963

302-422-3385

Fax: 302-422-6414

Website: milfordseniorcenter.org

E-mail: msckaren@comcast.net

PERSON IN CHARGE: Daphne Bumbrey, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education, socialization, recreation, nutrition, transportation, and outreach services for seniors.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Daily; 8:30 a.m.-8:30 p.m., Mon.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: \$15.00 Membership donation, \$4.00 lunch donation.

MILFORD STATE SERVICE CENTER (DSSC, DHSS)

**Milford State Service Center
at Riverwalk
253 N.E. Front Street
Milford, DE 19963
302-424-7200**

**The Annex Building
13 S.W. Front Street
Milford, DE 19963
302-424-7230
Fax: 302-422-5311**

**The Walnut Street Bldg.
18 N. Walnut Street
Milford, DE 19963
302-424-7301, 302-424-7300**

**Riverwalk Center
Division of Family Services
247 Northeast Front Street
Milford, DE 19963
302-422-1400, 800-292-9582**

Website: www.dhss.delaware.gov/dssc

PERSON IN CHARGE: Suzanne Moore, Administrator

STATUS: Public

SERVICE DESCRIPTION: **Division of State Service Centers** - Adopt-A-Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; **Division for the Visually Impaired** - Adult Services, Education, Training Center, and Vocational Rehabilitation; **Division of Social Services** - Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; **Delaware State Police Victims Services Program** - Referrals/Counseling for persons who have been victims of crimes; **Division of Prevention and Behavioral Health Services** - Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; **Division of Youth Rehabilitative Services** - Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; **Division of Family Services** - Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; **Division of Public Health** - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; **Division of Medicaid and Medical Assistance - Medicaid Long Term Care** - Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; **Fleet Services**; **Division of Aging and Adults with Physical Disabilities** - Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; **Child Development Watch**.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri. 5:00 p.m.-7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)

ELIGIBILITY: Open

AREA SERVED: Southern Kent County and Northern Sussex County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

MILLCROFT SENIOR LIVING COMMUNITY

255 Possum Park Road

Newark, DE 19711

302-366-0160

Website: www.fivestarqualitycare.com

PERSON IN CHARGE: Geoffrey L. Henry, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: A Five Star Quality Care Community. Offers independent, assisted living, and health care (62 luxury apartments, 26 assisted living private suites, and 110 health care beds). Offers a variety of services and activities including in-house and outpatient rehabilitation therapies.

HOURS OF OPERATION: Front Office: 8:30 a.m.–8:00 p.m., Mon.–Sun.

ELIGIBILITY: Call for information

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, or walk in for information and tour

FEES: Yes

MOM'S HOUSE INC. OF DOVER

864 South State Street
Dover, DE 19901
302-678-8688
E-mail: momshousedover@yahoo.com

PERSON IN CHARGE: D. Renee' Bullock

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free child care for infants and toddlers, parenting classes, tutoring, and other related services

ELIGIBILITY: Single parent attending school full time in financial need. Must maintain passing grades, attend biweekly parenting classes, volunteer 3 hours weekly, and work fundraisers each semester.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m. (closed in summer)

OBTAINING SERVICE: Walk in, call for information. Call for appointment, referral

FEES: None

MOM'S HOUSE, INC. OF WILMINGTON

1718 Howland Street
Wilmington, DE 19805
302-658-3433

PERSON IN CHARGE: Mary Kay Wilson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Child care for single, student parents; parenting classes, support services, career/school counseling, loving care for both children and parents (moms and/or dads), and opportunity for volunteerism in a variety of capacities. 12-month program.

HOURS OF OPERATION: 7:00 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Low-income, single, student parents of children ages 6 weeks to school age. POC available.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: Varies by service.

MOPS INTERNATIONAL (MOTHERS OF PRESCHOOLERS)

2370 South Trenton Way

Denver, CO 80231

303-733-5353

Website: www.MOPS.org

PERSON IN CHARGE: Sherry Surratt, CEO and President

STATUS: Not for profit

SERVICE DESCRIPTION: Encourages, equips, and develops mothers of preschoolers as women, mothers, and leaders. Locations worldwide and international. Meets in churches. Fees based upon each group and their determination of expenses. Charter fees for the international group. Childcare available at most sites.

HOURS OF OPERATION: Headquarters: 8:00 a.m.-5:00 p.m. (MST), Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: International

OBTAINING SERVICE: Call for information

FEES: Vary by location

MUSCULAR DYSTROPHY ASSOCIATION

New Castle County – 610-325-5758

Kent & Sussex Counties – 888-484-7072

STATUS: Nonprofit

SERVICE DESCRIPTION: Fighting neuromuscular diseases through worldwide research, clinics offering comprehensive medical services, youth summer camp, support groups and far-reaching professional and public health information.

OTHER LOCATIONS:

Clinics:

- Alfred I. duPont Hospital for Children, 1600 Rockland Road, Wilmington, DE 19899

· John Hopkins Hospital, 601 N. Caroline Street, Baltimore, MD 21287

HOURS OF OPERATION: Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Individuals diagnosed with one of the 43 neuromuscular diseases, including ALS, covered by MDA.

AREA SERVED: Statewide

OBTAINING SERVICE: Written referral by physician.

FEES: No direct cost to client for covered services.

NANTICOKE INDIAN ASSOCIATION

27073 John J. Williams Highway

Millsboro, DE 19966

Nanticoke Indian Center: 302-945-3400

Nanticoke Indian Museum: 302-945-7022

Website: www.nanticokeindians.org

PERSON IN CHARGE: William H. Daisey, Chief

STATUS: Not for profit

SERVICE DESCRIPTION: **Nanticoke Indian Center:** offers tuition assistance through the WIA Program (Workforce Investment Act) to Delaware Native American high school and college graduates who meet the criteria. WIA will also assist the unemployed and underemployed with training. **Nanticoke Indian Museum:** offers tours to view artifacts, baskets and old regalia; a library with 400 books about Nanticoke Indians and other tribes; and videos about Nanticoke history and descriptions of dancing, regalia, beadwork and featherwork.

HOURS OF OPERATION: **Center:** 9:15 a.m.-4:15 p.m., Tues. and Thurs.; 9:00 a.m.-5:00 p.m., Wed.; 9:00 a.m. to 1:00 p.m., Fri. **Museum:** 10:00 a.m.-4:00 p.m., Thurs.-Sat.; 12:00 p.m.-4:00 p.m., Sun. (Winter Hours)

ELIGIBILITY: **Center:** Any Native American; **Museum:** open to the public

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, walk in

FEES: Museum: \$1.00 for children; \$3.00 adults

NANTICOKE MEMORIAL HOSPITAL, INC.

801 Middleford Road
Seaford, DE 19973
302-629-6611
Website: www.nanticoke.org

PERSON IN CHARGE: Steven A. Rose, RN, MN, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides medical treatment, emergency care, inpatient care, outpatient testing, inpatient and outpatient surgical services, orthopedic care, interventional cardiology services, comprehensive cancer care services, physical and occupational therapy, occupational health services, and women's health services. Nanticoke has advanced certification as a primary stroke center. Nanticoke is a partner with Peninsula Home Care to provide home health services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Open

FEES: Yes

NANTICOKE SENIOR CENTER, INC.

1001 West Locust Street
PO Box 406
Seaford, DE 19973
302-629-4939

PERSON IN CHARGE: Barbara Elliott

STATUS: Not for profit

SERVICE DESCRIPTION: Nanticoke Senior Center provides members opportunities for socialization, relaxation, and self-improvement. The center offers social and recreational activities, transportation to and from the center, local and out-of-state trips, informative presentations, nutritional programs, fitness programs, health-related services, congregate meals, meal delivery to homebound individuals, and outreach services.

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50+

AREA SERVED: Seaford and surrounding areas

OBTAINING SERVICE: Call for information

FEES: \$35.00/year for individual membership or \$65.00/year for couple membership

NATIONAL ALLIANCE ON MENTAL ILLNESS IN DELAWARE (NAMI DELAWARE)

2400 W. 4th Street

Wilmington, DE 19805

302-427-0787

Helpline: 888-427-2643

Website: www.namidelaware.org

PERSON IN CHARGE: Dr. Joshua Thomas, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers support, advocacy, statewide mental health information and referral, and education to persons with mental illness and their families. NAMI Delaware advocates for better services for those afflicted with chronic mental illness. Provides mental health workshops to community groups, businesses, hospitals, the military, higher institutes of learning, and the faith based community. A quarterly newsletter is published along with an active website. Statewide housing for low-income people with mental illness.

SUPPORT MEETING LOCATIONS:

NAMI Delaware provides education and support meetings for those with mental illness at multiple locations and times statewide.

NAMI Delaware provides education and support programs for the families and friends of people living with mental illness at multiple locations and times statewide.

For the most current opportunities, please contact us at 888-427-2643.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Open to all individuals with mental illness and family members

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN

Charles B. Wang International Children's Building

699 Prince Street

Alexandria, VA 22314

703-224-2150 (main office); 800-843-5678 (24-hour toll-free hotline)

Website: www.missingkids.com

PERSON IN CHARGE: John Ryan, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Serves as a clearinghouse of information about missing and exploited children. Operates a CyberTipline that the public may use to report internet-related child sexual exploitation. Provides technical assistance to individuals and law enforcement agencies in the prevention, investigation, prosecution, and treatment of cases involving missing and exploited children. Assists in certain cases of international child abduction. Offers training programs to law enforcement and social service professionals. Distributes photographs and descriptions of missing children worldwide. Coordinates child protection efforts with private sector. Networks with nonprofit service providers and state clearinghouses about missing persons cases. Provides information about effective state legislation to help ensure the protection of children.

HOURS OF OPERATION: Office hours: 8:30 a.m.-5:30 p.m., Mon.-Fri. Hotline, 24/7

ELIGIBILITY: Handles cases for children under 18 years.

AREA SERVED: National

OBTAINING SERVICE: Call for information, visit website.

FEES: None

NATIONAL COUNCIL ON AGRICULTURAL LIFE AND LABOR RESEARCH FUND, INC (NCALL RESEARCH)

363 Saulsbury Rd
Dover, DE 19904
302-678-9400
Fax: 302-678-9058
Website: www.ncall.org

PERSON IN CHARGE: Joe Myer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides rural housing technical assistance to towns, communities, and non-profit organizations to develop or improve housing for farmworkers and the rural poor. Also, provides housing information workshops, training sessions, homeownership counseling for low-income families, and packages RD home ownership and repair loans for rural Delaware. Offers counseling services for low-income families to obtain conventional bank or FHA mortgages. Offers default and foreclosure counseling and financial literacy training.

OTHER LOCATIONS: 501 Ogletown Rd, Room 307, Newark 19711 (302-368-6690; Fax: 368-6945). 110 S. Bedford St., Georgetown, DE 19947 (302-855-1370; Fax: 302-855-1363).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL DOMESTIC VIOLENCE HOTLINE

P.O. Box 161810

Austin, TX 78716

512-794-1133; 512-453-8117 (8:30 a.m. to 5:00 p.m.)

Hotline: 800-799-7233; TTY/TDD: 800-787-3224

Fax: 512-453-8541

Website: www.thehotline.org

E-mail: contact@thehotline.org

PERSON IN CHARGE: Katie Jones, Acting CEO

STATUS: Not for profit

SERVICE DESCRIPTION: The National Domestic Violence Hotline (NDVH) provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. Advocates have access to information about thousands of shelters and domestic violence programs across the United States, U.S. Territories, and Canada. The Hotline is toll-free, confidential and anonymous. NDVH operates 24 hours a day, 365 days a year, in more than 170 different languages through interpreter services, with a TTY line available for the Deaf, Deaf-Blind and Hard of Hearing. Advocates who are Deaf are available from 9 a.m. to 5 p.m. PST via Videophone (206-787-3224) or Instant Messenger: (ADWASHotline).

LANGUAGES: English, Spanish, 170 other languages via interpretation service.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., CST. Hotline and TTY/TDD are 24/7. Advocates who are Deaf are available from 9 a.m.-5 p.m. PST. Videophone: (206) 787-3224; Instant Messenger: ADWASHotline

ELIGIBILITY: Open

AREA SERVED: United States, U.S. Territories, Canada

OBTAINING SERVICE: Call, TTY, Videophone, Website, Instant Messenger

FEES: None

NATIONAL KIDNEY FOUNDATION OF MARYLAND

1301 York Road, Suite 404

Lutherville, MD 21093

Toll free: 1-800-671-5369; or 410-494-8549

Fax: 410-494-8549

Website: www.kidneymd.org; National site: www.kidney.org

PERSON IN CHARGE: Tracy Barnett, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to improve the health and well being of kidney and transplant patients and their families affected by kidney and urological diseases and promote "all organs" for transplantation. Offers free kidney patient programs and services, including Medical I.D. Jewelry, Patient Emergency Assistance, Health Screenings, and Transportation Assistance. Runs vehicle donation program, Kidney Cars, whereby no longer needed vehicles help support programs and services for patients. Offers professional education and symposia for physicians, nurses, social workers, dietitians, and technical personnel.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Residents of service area who have kidney disease or are kidney transplant patients.

AREA SERVED: Kent and Sussex counties in Delaware, most counties in Maryland and western Maryland, and portions of West Virginia, and Virginia.

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL KIDNEY FOUNDATION SERVING THE DELAWARE VALLEY

111 S. Independence Mall East, Suite 411

Philadelphia, PA 19106

1-800-697-7007 or 215-923-8611

Website: www.nkfdv.org

PERSON IN CHARGE: Joanne Spink, Division President

STATUS: Not for profit

SERVICE DESCRIPTION: An advisory and counseling service utilizing

volunteer lay persons aimed at helping meet patient's urgent non-medical needs related directly or indirectly to his/her kidney ailment. Pamphlets and Organ Donor Cards provided on request. Offers free health screenings aimed at early detection and prevention of kidney disease.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Any resident of New Castle County, Delaware, with kidney disease; general information is provided to all interested persons

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL MULTIPLE SCLEROSIS SOCIETY, DELAWARE CHAPTER

2 Mill Road, Suite 106

Wilmington, DE 19806

302-655-5610

Statewide: 1-800-344-4867

Website: www.msdelaware.org

E-mail: ded.nmss.org

PERSON IN CHARGE: Kate S. Cowperthwait, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: information and referral, self-help group and specialized counseling groups led by professional counselor, support groups, educational programs for persons living with MS and their families, financial assistance, quarterly newsletter, exercise and swim programs, and advocacy program.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with multiple sclerosis and interested others

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or self

FEES: None

NATIONAL REYE'S SYNDROME FOUNDATION, DELAWARE CHAPTER

1 Beauford Court
Devonshire
Wilmington, DE 19810
302-478-9624
Website: www.reyessyndrome.org

PERSON IN CHARGE: Arthur and Carol Lee Patch, Presidents

STATUS: Not for profit

SERVICE DESCRIPTION: Organization founded by parents of children with Reye's syndrome disseminates information to the general public.

HOURS OF OPERATION: Open

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL RUNAWAY SAFELINE

3080 N. Lincoln Avenue
Chicago, IL 60657
1-800-786-2929
Website: www.1800runaway.org
E-mail: info@1800runaway.org
Text: 66008

PERSON IN CHARGE: Maureen Blaha, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A 24-hour hotline providing crisis intervention, information and referral, message delivery and conferencing service, free bus rides home for qualified runaway/homeless youth via Greyhound's Home Free Program.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: 21 and under and their families

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information

FEES: None

NEEDY FAMILY FUND, INC.

P.O. Box 15505
Wilmington, DE 19850
302-324-2558

PERSON IN CHARGE: Rob Zlock, Acting Director

STATUS: Not for profit

SERVICE DESCRIPTION: Annual fund raising effort by News Journal Company to raise money to provide emergency assistance to needy Delawareans. Funds dispensed by Division of State Service Centers and The Salvation Army from beginning of calendar year as long as funds are available.

HOURS OF OPERATION: Varies by location

ELIGIBILITY: Those in need of emergency assistance

SERVICE DESCRIPTION: Statewide

OBTAINING SERVICE: Call the Salvation Army (302-472-0750) or the Division of State Service Centers (302-255-9675)

FEES: None

NEHEMIAH GATEWAY CDC

201 W. 23rd Street
Wilmington, DE 19802
302-655-0803
Fax: 302-655-8372
E-Mail: info@eitc.delaware

PERSON IN CHARGE: Rev. Clifford I. Johnson, President

STATUS: Not for profit

SERVICE DESCRIPTION: Organizes and manages the EITC Campaign throughout Delaware. Nehemiah Gateway's mission is to transform lives and communities by increasing opportunities for successful employment, entrepreneurship, and asset development. Programs focus on helping lower income workers to build wealth through savings, access to mainstream financial

services, job training, and advocacy for policies that support these goals.

HOURS OF OPERATION: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

SERVICE DESCRIPTION: Statewide

OBTAINING SERVICE: Walk-in, call for information, call for appointment.

FEES: None

NEIGHBORHOOD HOUSE, INC. – MIDDLETOWN

219 West Green Street

Middletown, DE 19709

302-378-7217

Website: www.neighborhoodhse.org

PERSON IN CHARGE: Veronica Oliver, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community center provides: family services, food closet, crisis alleviation financial assistance program, holiday assistance, HOPE Club, information and referral, and all phases of housing counseling.

OTHER LOCATION: 1218 B. St., Wilmington 19801 (302-652-3928)

HOURS OF OPERATION: Center: 8:30 a.m.–4:30 p.m., Mon.–Fri. Food Pantry: 10:00 a.m.–3:30 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Middletown, Odessa and Townsend area

OBTAINING SERVICE: Family services by appointment if feasible. Housing counseling by appointment. Food Closet, walk in or by appointment.

FEES: None

NEIGHBORHOOD HOUSE, INC. – WILMINGTON

1218 B Street

Wilmington, DE 19801

302-652-3928

PERSON IN CHARGE: Veronica Oliver, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community Center provides: housing counseling service, tutoring, day care, summer day camp. Family Services includes food closet, Thanksgiving and Christmas baskets and promoting Safe and Stable Families Program.

OTHER LOCATION: 219 W. Green St., Middletown 19709 (302-378-7217)

HOURS OF OPERATION:

Wilmington Office: 8:00 a.m.-6:00 p.m., Mon.-Fri. (Center); 7:30 a.m.-5:30 p.m., Mon.-Fri. (Day Care); 8:30 a.m.-5:00 p.m., Mon.-Fri. (Housing Counseling)

Middletown Office: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:00 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale based on income for day care, summer camp, First Time Home Buyer's Program

NEMOURS SENIOR CARE

New Castle County
1801 Rockland Road
Wilmington, DE 19803
302-651-4400 or 1-800-292-9538

Kent & Sussex Counties
915 N. Dupont Blvd.
AirPark Plaza
Milford, DE 19963
800-763-9326

PERSON IN CHARGE: Karie Steinmetz, MSA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides comprehensive outpatient dental care, eye exams, eyeglasses, and hearing tests and aids to qualified senior citizens.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 65 and over; Delaware resident; annual income below \$19,100 (single) or \$29,400 (married).

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Some services require a small co-pay in Dental, Hearing, and Eye Clinics

NEURO-CARE/TOTAL-CARE

201 Ruthar Drive, Suite 5
Newark, DE 19711
302-738-6400
Website: quinnmillergroup.us

PERSON IN CHARGE: Robert Quinn, President

STATUS: For profit

SERVICE DESCRIPTION: Offers a variety of home health care programs, including direct care of the sick and disabled, promotion and maintenance of health, and prevention of disease and disability. Provides comprehensive, coordinated services on an intermittent basis. Visits made regularly, Monday through Friday, and if medically indicated, on Saturday and Sunday. Telephone contact with staff and home visits are available, if needed, 24 hours a day, 7 days a week!

HOURS OF OPERATION: Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: Vary by service

NEW CASTLE COUNTY 4-H

Cooperative Extension Office
461 Wyoming Road, Room 131
Newark, DE 19716
302-831-8965
Website: extension.udel.edu/44

PERSON IN CHARGE: Mallory Vogl, Extension Educator

STATUS: Not for profit

SERVICE DESCRIPTION: Teaches leadership, citizenship, and lifeskills under the guidance of caring and supportive adults. Activities include, but are not limited to foods, nutrition, horticulture, after-school programs, etc.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Youth and adults age 5 years and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information

FEES: None

NEW CASTLE COUNTY HEAD START, INC.

University Office Plaza

256 Chapman Road

Suite 103

Newark, DE 19702

302-452-1500

Website: www.NCCHS.org

PERSON IN CHARGE: Jeffrey E. Benatti, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Head Start program through HHS grant. Program includes individual instruction, socialization skills, group activities, field trips, parent involvement, nutrition, physical/dental exams and treatment, social services, transportation, emergency help, and translation services.

LOCATIONS:

- Absalom Jones Head Start Center, 310 Kiamensi Rd., Wilmington 19804 (302-999-8480)
- Bear Head Start Center, 931 Bear Corbitt Rd., Bear 19701 (302-832-2212)
- Claymont Head Start, Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-9065)
- Lambson Head Start Center, 19 Lambson Lane, New Castle 19720 (302-655-5070)
- Manor Park Head Start, 1 Bassett Ave., Manor Park, New Castle 19720 (302-328-9454)
- Marshallton Head Start, 310 Kiamensi Rd. Wilmington, DE 19804 (302-225-3791)
- Newark Head Start Center, 921 Barksdale Rd., Newark 19711 (302-224-3530)
- Rose Hill Head Start Center, Rose Hill Community Center, 19 Lambson Lane, New Castle 19720 (302-654-9995)

HOURS OF OPERATION: 9:15 a.m.–1:15 p.m., Mon.–Fri. (Sept.–May). Limited Full Day slots @ Bear, Rose Hill, Marshallton and Lambson: 7:30 a.m.–6:00 p.m., Mon.– Fri. (Sept.–May)

ELIGIBILITY: Ages 3-4; 90% of parents must meet federal poverty guidelines

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information (302-452-1500)

FEES: None

NEW CASTLE COUNTY LEARNING CENTER

3101 Drummond Plaza

Newark, DE 19711

302-368-0318

PERSON IN CHARGE: Donna Smith

STATUS: Public

SERVICE DESCRIPTION: Prepares students to take the 2014 GED Test – an online high school equivalency exam. Uses paper/pencil/and computer programs to prepare students with individualized instruction. Also provides vocational training and other educational programs and support services.

HOURS OF OPERATION: 9:00 a.m.–1:00 p.m., Mon.–Thurs.; 6:00 p.m.–9:00 p.m., Tues. and Wed.

ELIGIBILITY: Delaware resident, low income, unemployed or underemployed adults, out of school youth

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NEW CASTLE COUNTY POLICE COMMUNITY SERVICES UNIT

87 Reads Way

New Castle, DE 19720

302-395-8050

Website: nccpd.com

PERSON IN CHARGE: Staff Sgt. Karen Messner

STATUS: Public

SERVICE DESCRIPTION: Heroin Alert; Block Watch; Senior Roll Call; Road

Rage; Ident A Kid; Youth and the Law; P.A.L. Community/Civic meetings; Personal Safety; Project Lifesaver; Home Security; Youth Police Academy; and Explorers Post.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (varies).

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Written request on letterhead, phone, e-mail – kmessner@nccde.org

FEES: None

NEW CASTLE COUNTY POLICE VICTIM ASSISTANCE

New Castle County Police Headquarters

3601 North Dupont Highway

New Castle, DE 19720

302-395-8135; 302-395-8117 (Bilingual); 302-395-8193

Website: nccpd.com

STATUS: Public

SERVICE DESCRIPTION: Police based victim's unit staffed by civilians specializing in assisting crime and tragedy victims and their families. Assist victims in understanding and navigating the legal and court process. Provides support services and outside referrals to private counselors and social service agencies.

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: New Castle County Police jurisdiction

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

NEW CASTLE SENIOR CENTER

400 South Street
New Castle DE 19720
302-326-4209
Website: www.newcastleseniorcenter.com

PERSON IN CHARGE: Natalie Kaplan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior Adult Activity Center offering recreational, educational, exercise, and nutrition programs 5 days a week. Transportation is available.

HOURS OF OPERATION: 9:00 a.m.–3:00 p.m., Mon., Tues., Wed., Fri.; 9:00 a.m.–7:00 p.m., Thurs.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle

OBTAINING SERVICE: Call for information

FEES: Donations for meals

NEW DIRECTIONS DELAWARE, INC.

P. O. Box 768
Claymont, DE 19703
302-286-1161
Website: www.newdirectionsdelaware.org

PERSON IN CHARGE: Ian Geiser, President; Bebe Carnwath, Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and education for Depression and Bipolar Disorder through: **Educational/Speaker meetings:** Third Monday of each month for consumers, their families, friends, and the general public at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202), next to the Fairfax Shopping Center. **Support Group Meetings:** Second and fourth Monday of each month at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202); focus on raising self-esteem; stress, sharing, and caring; and self-help. Support meetings are only open to persons with depression or bipolar disorder, and their friends and family.

ELIGIBILITY: Open to persons 18 and older

AREA SERVED: Tri-State Area

OBTAINING SERVICE: No pre-registration required, call for information

FEES: Free support and Speaker meetings.

NEW DIRECTIONS EARLY HEAD START

321 South College Avenue

University of Delaware

Newark, DE 19716

302-831-0584

Fax: 302-831-0474

E-mail: earlyheadstart@udel.edu

PERSON IN CHARGE: Heidi Beck, Director

STATUS: Not for profit

SERVICE DESCRIPTION: New Directions Early Head Start (NDEHS) is an interagency program, operated by the University of Delaware, committed to empowering and supporting low income pregnant women, infants and toddlers, and their families. NDEHS supports children's emotional, physical and cognitive development, and involve parents as the child's first teacher, while helping parents and guardians meet their children's and families' needs. Families are provided with home visits, family education and support services, health and nutrition education, referral services, prenatal education and parent involvement activities, including special programs for fathers.

Home Based Option: provides enrolled families with 90 minute weekly home visits designed to build on child and family strengths and to promote parent/child interactions. Also offers parent and child group activities and prenatal services.

Center Based Option: provides full day, full year childcare, nutritional meals and quality infant and toddler program with individualized attention and parental involvement, with monthly home visits.

HOURS OF OPERATION: Main Office: 8:30 a.m.-4:30 p.m., Mon.-Fri.; Center hours vary

ELIGIBILITY: Pregnant woman, children birth to three, children with special needs, who meet Early Head Start income guidelines.

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None for home based services. Center based option partners with Purchase of Care to provide full day/full year care.

NEW START ADULT LEARNING PROGRAM; ACCREDITED MEMBER OF PROLITERACY

Corbit-Calloway Memorial Library
115 High Street
Odessa, DE 19730
302-378-3444
Website: <http://www.newstartde.org>

PERSON IN CHARGE: Susan Menei, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free, one-on-one tutoring for adults who need help with basic reading, writing, spelling, math, and speaking skills.

OTHER LOCATION: Child, Inc. Building, 148 Flamingo Drive, Sparrow Run 19702 (302-834-3713)

HOURS OF OPERATION: Office: 9:00 a.m.–5:00 p.m., Mon.–Fri. Tutoring hours vary.

ELIGIBILITY: Adults who need help with basic skills and/or need help learning English.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: None

NEWARK ACTIVE DAY

Senior Care of Newark
200 White Chapel Drive
Newark, DE 19713
302-533-3543
Website: www.seniorcarectrs.com
E-mail: mhood@seniorcarectrs.com

PERSON IN CHARGE: Michelle Hood, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Adult day health facility that provides a unique

and exciting model of care for seniors and disabled adults. Services include a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: VA funding, Medicaid waiver and Title III eligibility. LTC Insurance also accepted.

NEWARK ARTS ALLIANCE, INC.

Market East Plaza

276 East Main Street, Suite 102

Newark, DE 19711

302-266-7266

Website: www.newarkartsalliance.org

E-mail: info@newarkartsalliance.org

PERSON IN CHARGE: Dennis Lawson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Presents several exhibitions each year to showcase art by local artists. Also offers a gallery shop, a variety of art classes, and events dedicated to the visual, literary, and performing arts. For 2 weeks every August, Camp Imagine provides visual and performing arts education for children ages 7-11, with scholarships available based on income.

HOURS OF OPERATION: Closed Monday; Tues.-Sun., 11:00 a.m.- 3:00 p.m. with extended hours on Thursday to 6:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide; mostly northern Delaware and adjacent towns in MD and PA

OBTAINING SERVICE: Walk in, call for information, website, e-mail.

FEES: Sliding scale, vary by service. Most events are free, gallery is free, classes have fees, scholarships available.

NEWARK EMERGENCY CENTER, INC.

324 E. Main Street

Newark, DE 19711

302-738-4300

Website: www.newarkemergencycenter.org

PERSON IN CHARGE: Robert W. Lynn, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides outpatient emergency and non-emergent medical care.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, no appointment needed

FEES: Yes

NEWARK HOUSING AUTHORITY

313 E. Main Street

Newark, DE 19711

302-366-0826

PERSON IN CHARGE: Marene M. Jordan, Executive Director

STATUS: Public

SERVICE DESCRIPTION: The Newark Housing Authority provides rental assistance for low income families within the City Limits of Newark, Delaware. Two programs are administered. A Housing Choice Voucher Program (Section 8) and a Low Income Public Housing Program (units owned and managed by the authority).

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri. (closed for lunch 12 to 1 p.m.) Closed on all official holidays.

ELIGIBILITY: Priority is given to people who live or work or go to school within the city limits of Newark. The maximum income limits for the Section 8 Program is 50% (very low) of median income and for LIPH program it is 80% (low). Applicants must meet the income and eligibility requirements to participate in these federal funded programs. Must also qualify for Federal Guidelines.

AREA SERVED: City Limits of Newark

OBTAINING SERVICE: Preliminary applications can be taken by phone, walk in or a combination of both which is determined prior to the opening of the waiting lists.

FEES: None

NEWARK MANOR NURSING HOME

254 W. Main Street

Newark, DE 19711

302-731-5576

Website: www.newarkmanor.net

PERSON IN CHARGE: Susan Comegys, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Fees include: 24-hour nursing care; special diets and nutritional supplements; most medical supplies; adaptive equipment; whirlpool bathing; beauty shop; varied activities; code alert system; guest's meals; cable TV; Alzheimer's care; open visiting hours. Also available: physical, speech, and occupational therapy; and hospice and respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over needing intermediate care. Short term respite stays welcome.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, or visit website

FEES: Yes, private LTC insurance, Veterans Residence Assistance Programs. Medicaid approved.

NEWARK SENIOR CENTER, INC.

200 Whitechapel Drive

Newark, DE 19713

Center: 302-737-2336

Meals on Wheels: 302-737-5747

Website: www.newarkseniorcenter.com

PERSON IN CHARGE: Carla Grygiel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Activities include: education and enrichment classes, arts and crafts, discussion groups, investment clubs, choral group, drama group, recreation, wellness program including exercise and dance classes, fitness room and aquatic program, travel. Social services include: financial planning, home repair, health screenings, legal aid, health and social service programs, support groups, and information and referral. Food program includes lunch in Center and Meals on Wheels Program (donation) for homebound, frail, elderly, and disabled. Adult Day Care located on premises.

HOURS OF OPERATION: 7:30 a.m.–8:30 p.m., Mon. and Thurs.; 7:30 a.m.–6:30 p.m., Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Greater Newark

OBTAINING SERVICE: Call or walk in

FEES: Membership, special instruction, meals

NEWBORN SCREENING PROGRAM (DPH, DHSS)

Jesse Cooper Building

417 Federal Street

Dover, DE 19901

302-744-4544

Toll Free: 800-262-3030

Fax: 302-661-7227

Website: www.dhss.delaware.gov/dhss/dph/chca

PERSON IN CHARGE: Kate Tullis, Ph.D., Newborn Screening and Genetics Administrator

STATUS: Public

SERVICE DESCRIPTION: Newborn Blood Spot Screening Program: Coordinates laboratory components, record maintenance, referral, and follow-up for all newborn blood screens completed that identify certain metabolic disorders that, left untreated, may cause physical or mental disabilities. Special formula fund available for diagnosed inherited metabolic disorders (based on need). **Newborn Hearing Screening:** Coordinates newborn hearing screening results provided by birthing sites on all newborns, record maintenance, referral, and follow-up for abnormal hearing screens. **Birth Defects:** Aggregate data system to capture diagnosed birth defects for newborns through age 5.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Open to all infants born in Delaware.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: Vary by service

NORTHEAST STATE SERVICE CENTER (DSSC, DHSS)

**1624 Jessup Street
Wilmington, DE 19802
302-552-3500**

PERSON IN CHARGE: Doris Flowers, Administrator

STATUS: Public

SERVICE DESCRIPTION: Center houses the following services: **Division of Public Health** (552-3600): WIC Program; **Division of Social Services** (552-3030): Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; **Division of State Service Centers:** Family support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, and Emergency Food and Shelter Program; **Family Court:** Paternity Testing.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Walk-in; some services by appointment

FEES: Vary by service

OAK GROVE SENIOR CENTER, INC.

11 Poplar Avenue
Elsmere, Wilmington, DE 19805
302-998-3319
Fax: 302-998-3221
Website: ogsc@verizon.net

PERSON IN CHARGE: Kathleen M. Gland, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Daily nutrition program, public service programs, recreational programs and activities, referrals and information, physical fitness programs, and social programs.

HOURS OF OPERATION: 8:00 a.m.–3:00 p.m., Mon.–Thurs.; 8:00 a.m.–2:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Elsmere area, Richardson Park, Eastburn Acres, Woodcrest

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

OBSESSIVE COMPULSIVE SUPPORT GROUP

St. Nicholas' Episcopal Church
10 Old Newark Road
Newark, DE 19713
302-368-4655

PERSON IN CHARGE: Joseph Redden, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Members help each other with difficult challenging aspects of O.C.D. Provides positive feedback. Lends moral support for symptoms and medications, and helps to find right therapist.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for information

FEES: Donations accepted for use of church

OFFICE FOR CATHOLIC YOUTH MINISTRY

1626 North Union Street
Wilmington, DE 19806
302-658-3800
website: www.cdowcym.org

PERSON IN CHARGE: Patrick J. Donovan, Diocesan Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreational, athletic, social, community service and spiritual activities for youth and young adults. Offers leadership training and substance abuse prevention training.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Youth, 3rd-12th grade; young adults, 20-39 years old

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Athletic Program only, and other events as determined

OFFICE OF FORENSIC SCIENCE (DFS, DSHS) Formerly Office of Chief Medical Examiner

Forensic Sciences Laboratory
200 S. Adams Street
Wilmington, DE 19801
302-577-3420

Southern Office:
26351 Patriot Way
Georgetown, DE 19947
302-933-3050

PERSON IN CHARGE: Michael Wolf, Director

STATUS: Public

SERVICE DESCRIPTION: Official investigation of death; forensic DNA testing, forensic toxicology and forensic chemistry laboratory tests (laboratory services are performed through referral by law enforcement agencies only).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (office). Post-mortems, 24 hours. Investigators on call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

OFFICE OF THE STATE FIRE MARSHAL

1537 Chestnut Grove Road
Dover, DE 19904
302-739-5665
Fax: 302-739-6756

22705 Park Avenue
Georgetown, DE 19947
302-856-5600
Fax: 302-856-4607

2307 MacArthur Road
New Castle, DE 19720
Voice: 302-323-5375
Fax: 302-323-5366

Fire Service Centers: Toll Free (Delaware Residents): 800-432-8500
Website: www.statefiremarshal.gov
E-mail: rebekah.legar@state.de.us

PERSON IN CHARGE: Rebekah Legar, Juvenile Intervention Program Manager

STATUS: Public

SERVICE DESCRIPTION: Interview and assessment of children and their family because of child's involvement in fire related behavior.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. Other hours by appointment only.

ELIGIBILITY: Children 3-17 years old, fire related behavior only.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by parent/guardian, Family Court, Child Mental Health, Division of Family Services, Fire Service

FEES: None

OPEN DOOR, INC.

884B Walker Road
Dover, DE 19904
302-678-4911

3301 Green Street
Claymont, DE 19703
302-798-9555

254 Main Street
Newark, DE 19711
302-731-1504

107 Pennsylvania Avenue
Seaford, DE 19973
302-629-7900

2400 W. 4th Street
Wilmington, DE 19805
302-654-1920

PERSON IN CHARGE: Howard Isenberg, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Open Door, Inc. provides confidential *mental health* and *substance abuse* services to children, adolescents, adults and their families. Clients are offered a full range of outpatient services including: Assessment, Individual Counseling, Group Therapy, Family Counseling, DUI Treatment, Intensive Outpatient Services and Aftercare Services.

HOURS OF OPERATION: 8:30 a.m.–9:00 p.m., Mon.–Thurs.; 8:30 a.m.–5:00 p.m., Fri.; 8:30 a.m.–3:00 p.m., Saturday (Newark only).

ELIGIBILITY: Children, teens, adults with problems associated with mental illness and/or substance abuse.

AREA SERVED: New Castle, Kent and Sussex Counties

OBTAINING SERVICE: Contact the Intake Department at **877-860-6955** to make an initial appointment at any location.

FEES: Most insurance plans are accepted, as well as self-pay. Sliding scale available.

OPPORTUNITY CENTER, INC. DBA SERVICE SOURCE DELAWARE REGIONAL OFFICE

3030 Bowers Street
Wilmington, DE 19802
302-765-1232

Fax: 302-762-8795

Website: www.servicesource.org

165 Commerce Way
Dover, DE 19904
302-735-9672

PERSON IN CHARGE: Dennis Dapolito, Executive Director; Cindy Sterling, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services vary based on location. Offers employment, job training, work adjustment, skills training, community support, and employment to individuals with disabilities. **Employment:** Facility based and community based contracts sites in New Castle and Kent Counties; **Training:** Training, work adjustment, and vocational skills training in bookkeeping, clerical, computer, receptionist, custodial, material handling, forklift certification, hospitality, and customer service. **Situational Assessment:** Community-based assessment to determine individual work skills, interests, and abilities. **Supported Employment:** Provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities. **Community Employment:** Offers

employment and training at offsite locations and job coaching support to persons employed in private or public sector; temporary employment and placement/job readiness services in private or public sector offered to persons with disabilities. Services individualized to meet person's needs. **Senior Program:** Retirement day program for individuals with developmental disabilities (Kent and Sussex counties). Employment solutions specialized employment services for persons with Asperger's Syndrome (NC County). Employment Networks Ticket to Work Program. Temporary Staffing Services (statewide).

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 16 and over with developmental, physical, hearing, or emotional disability and/or economically disadvantaged

AREA SERVED: Statewide

OBTAINING SERVICE: Call 302-765-1232; referral by Division of Vocational Rehabilitation or Division of Developmental Disabilities Services or sponsoring school district or self-referral; temporary staffing service or TTW

FEES: None if sponsored by one of the above

PACE, INC. TREATMENT FOR ALCOHOLISM AND DRUG ADDICTION

**5171 West Woodmill Drive
Suite 9, Woodmill Corporate Center
Wilmington, DE 19808
302-999-9812
Website: paceinonline.com**

PERSON IN CHARGE: Bruce Johnson, MS, CADC, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Partial hospitalization and intensive outpatient program for alcoholism and drug addiction, which includes individual and family assessment, intensive treatment, outpatient, and follow up program designed according to individual needs. Other services include evaluations, family therapy, education group therapy, and continuing care.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Mon.-Fri.; Sat. 9:00 a.m.-1:00 p.m.

ELIGIBILITY: Individuals or families affected by alcohol or drug abuse.

AREA SERVED: Kent & New Castle County, DE; Cecil County, MD; Delaware

County, PA

OBTAINING SERVICE: Call For appointment

FEES: Yes. Third party payers accepted.

PARENT EARLY EDUCATION CENTER

Parents as Teachers

200 Tyre Avenue

Newark, DE 19711

302-454-5955

Fax: 302-454-2246

PERSON IN CHARGE: Whitney Williams

STATUS: Not for profit

SERVICE DESCRIPTION: Parents As Teachers is for families raising young children. Services include home visits by a trained parent educator, parent group meetings, family activity nights and play groups. Parents are supported until the child turns three years of age.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.-Fri.

ELIGIBILITY: Parents living in New Castle County, Delaware

AREA SERVED: New Castle County, Delaware

OBTAINING SERVICE: Call or write for information

FEES: None

PARENT INFORMATION CENTER OF DELAWARE

6 Larch Avenue, Suite 404

Wilmington, DE 19804

302-999-7394

Fax: 302-999-7637

13 Bridgeville Road

Georgetown, DE 19947

302-856-9880

Fax: 302-856-9882

Toll Free for families: 888-547-4412

Website: www.picofdel.org

E-mail: picofdel@picofdel.org

PERSON IN CHARGE: Keith Morton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers information, education, advocacy, referral, and support to families and professionals of children/youth with disabilities or special needs. Provides information about disabilities, disability rights and protections, referrals to services and programs, parent-to-parent linkages, educational workshops and conferences and a book/video/periodical library. The Educational Surrogate Parent (ESP) Program is housed at the Parent Information Center of Delaware.

HOURS OF OPERATION: Wilmington: 8:30 a.m.–4:30 p.m., Mon.–Thurs.; Georgetown: 8:30 a.m.–4:30 p.m., Mon.–Thurs.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

PARENTS AND CHILDREN TOGETHER AT TECH CHILD CARE CENTER

PACTT Center @ Sussex Tech High School

P.O. Box 351

Georgetown, DE 19947

302-856-3490

E-mail: Kmoore@sussexvt.k12.de.us

PERSON IN CHARGE: Kathy Moore, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides an inclusive quality Star 5 program to meet daily intellectual, social, physical, and emotional needs of children served.

HOURS OF OPERATION: 6:30 a.m.-5:30 p.m.

ELIGIBILITY: 6 weeks to 5 years of age

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral by State agencies (i.e., Child Watch, Easter Seals), call for appointment

FEES: \$140.00-\$160.00, fee schedule by age

PARENTS AS TEACHERS (DOE)

Sussex Parents As Teachers
115 South Bedford Street
Georgetown, DE 19947
302-856-5239
Fax: 302-856-5249

Kent Parents as Teachers
Polytech Adult Education
P. O. Box 102
Woodside, DE 19980
302-697-4545
Fax: 302-697-4544

New Castle Parents as Teachers
620 E. Chestnut Hill Road
Newark, DE 19713
302-454-5955
Fax: 302-454-2246

PERSON IN CHARGE: Georgetown: Anna Scovell; Woodside: Carman Gallagher; Newark: Whitney Williams

STATUS: Not for Profit

SERVICE DESCRIPTION: Provides the Parents as Teachers program for families raising young children. Services include home visits by a trained parent educator, parent group meetings, family activity nights, and play groups. Parents are supported until the child turns three years of age.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon. – Fri.

ELIGIBILITY: Open.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

PARKS AND RECREATION; NEWARK DEPARTMENT OF

220 South Main Street
Newark, DE 19711
302-366-7060
Website: www.cityofnewarkde.us

PERSON IN CHARGE: Charles R. Emerson

STATUS: Public

SERVICE DESCRIPTION: Provides recreation, leisure activities, and classes in areas including sports, fitness, day trips, dance, theatre arts, crafts, special events, special interest activities, and nature. Numerous parks for active and passive users.

ELIGIBILITY: Open

AREA SERVED: Greater Newark

OBTAINING SERVICE: Call or walk in

FEES: Yes

PARKS AND RECREATION; WILMINGTON DEPARTMENT OF

**500 Wilmington Avenue
Wilmington, DE 19801
302-576-3810**

PERSON IN CHARGE: James M. Lane, Director; Shawn Allen, Deputy Director

STATUS: Public

SERVICE DESCRIPTION: Administers recreation centers, parks, playgrounds, and swimming pools; provides community organization; organizes sports leagues, recreation, athletics, and other programs and services.

Recreation Centers: (October-May, 4:30 p.m.-9:00 p.m., Mon.-Thurs.

- Ark Learning Center
- Bayard School.
- Elbert/Palmer School
- Lewis Elementary School
- P.S. DuPont School.
- PAL
- Southbridge Neighborhood House
- Stubbs Elementary School
- Warner School
- William Hicks Anderson Center

Playgrounds/Parks/Lots: (June - Aug.; 9:30 a.m.-4:30 p.m., Mon.- Fri.)

- 11th & Washington - 11th and Washington Sts.
- Adams & 3rd Park - 3rd and Adams Sts.
- Bancroft Parkway - Bancroft Parkway
- Barry & Union Triangle - Barry and Union Sts.
- Brandywine Mills - Race St.
- Brandywine Playground - 11th and Heald Sts.
- Brown, Burton, Winchester - 26th and Pine Sts.
- Brown/Eddie Cihocki - 8th Ave. and Duncan St.
- Chambers, Helen - 6th and Madison Sts.
- Christina - 3rd and Church Sts.
- Columbus Triangle - Pennsylvania Ave. and Franklin St.
- Connell Street Tot Lot - 3rd and Connell Sts.
- Cool Spring - 10th and Van Buren Sts.
- Del Tech Plaza - 4th and Shipley Sts.
- Du Pont, H. B., Plaza - 10th and West Sts.
- Dugan Park - Buttonwood St.
- E. 7th Street Park - E. 7th St.
- Eastlake - 30th and Madison Sts.
- Eastlawn - 36th and Church Sts.
- Eden - New Castle Ave. and City Line
- Elbert Playground - "D" and Buttonwood Sts.
- Father Tucker - 9th and Lincoln Sts.
- Fountain Plaza - Harrison St. and Pennsylvania Ave.
- Franklin & 6th Lot - 518 N. Franklin St.
- Freedom Tot Lot - 5th and Jefferson Sts.
- Fulton St. Tot Lot - 217 N. Fulton St.
- Garfield Triangle - 23rd St. and Concord Ave.
- Gilpin Playground - Gilpin and Shallcross Aves.
- Harrington Triangle - Harrington and Bancroft Pkwy.
- Harrison St. Triangle - 27th and Harrison Sts.

- Haynes - 32nd and Harrison Sts.
- Heald & "B" Tot Lot - "B" and Heald Sts.
- Hicks, Barbara, Playground - "B" and Bradford Sts.
- Holloway park - 7th and Lombard Sts.
- Jennie Weaver - 3rd and West Sts.
- Johnston Playground - 16th and Claymont Sts.
- Judy Johnson - 3rd and Clayton Sts.
- Kingswood Complex - Bowers St.
- Kirkwood - 11th and Spruce Sts.
- Kosciuszko - S. Brown and Maple Sts.
- Kruse Playground - 14th and Poplar Sts.
- Laffayette Median - Laffayette and Jefferson Sts.
- Liberty Triangle - New Castle Ave. and "A" Sts.
- Mack Park - 6th St. and Cleveland Ave.
- Madison & 23rd Triangle - 23rd and Madison Sts.
- Madison & 4th Playground - 4th and Madison Sts.
- Madison St. Tot Lot - Madison St.
- Matson Run Parkway - Washington St. and Lea Blvd.
- Michaels Playground - Wright and Stroud Sts.
- Montgomery Tot Lot - 4th and Montgomery
- P. S. duPont Complex - 34th and Van Buren St.
- Pulaski Triangle - Harrison and Oak Sts.
- Louis L. Redding - 22nd and Tatnall Sts.
- Rodney & 3rd Tot Lot - 237 N. Rodney St.
- Rodney & 4th Tot Lot - 4th and Rodney Sts.
- Rodney & Fifth - 5th and Rodney Sts.
- Rodney Square - 11th and Market Sts.
- Soldiers & Sailors - Delaware Ave. and Broom Sts.
- Speakman - 30th and Speakman
- Spencer, Peter, Plaza - King and French Sts.
- Stapler - 16th and Union Sts.

- Tatnall - 24th and Tatnall Sts.
- Tilton Park - 8th and Broom Sts.
- Willing & 6th Plaza - 6th and Willing Sts.
- Wm. Anderson Center - 501 Madison St.
- Wollaston St. Tot Lot - Wollaston St.
- Woodlawn - 4th and Ferris Sts.

Pools: (June - Aug., 12:00 noon-6:00 p.m., Mon.-Sat.)

- Dr. Foster Brown - 7th and Lombard Sts.
- Eden Park Pool - New Castle Ave. and City Line
- P.S. DuPont - 34th and Van Buren Sts., 12:00 noon-8:00 p.m., Mon.-Fri.
- Prices Run Park Pool - 24th and Pine Sts.
- William Hicks Anderson Center – 5th and Madison Streets

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

PARKVIEW NURSING AND REHABILITATION CENTER

2801 West 6th Street

Wilmington, DE 19805

24 hours: 302-655-6135

Website: parkviewnursing.com

PERSON IN CHARGE: Deborah J. Kardine, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Full service nursing facility providing long term care. Staff include professional nurses, therapists, dietary specialists, and activities personnel. Services include professional nursing care; Alzheimer's unit; sub acute unit; physical, occupational, and speech therapy; 3 meals per day; therapeutic menus; activities; religious programs; and laundry. Private and semi-private accommodations.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, in need of nursing and/or rehabilitative care

AREA SERVED: Statewide

OBTAINING SERVICE: Call Director of Admissions

FEES: Yes

PASSPORT HEALTH

1941 Limestone Road

Suite 012

Wilmington, DE 19808

302-633-5782

www.passporthealthusa.com/delaware

delaware@passporthealthusa.com

PERSON IN CHARGE: Tracie Sutton, R.N., B.S.N.

STATUS: For profit

SERVICE DESCRIPTION: Travel health services including customized destination-specific travel health consultations, state certified yellow fever immunization, complete stock of travel immunizations and travel and security briefings. Passport Health carries a full line of vaccines for immigration and naturalization and also for students' meningococcal vaccination. Immigration physicals.

HOURS OF OPERATION: Hours by appointment only.

ELIGIBILITY: Open

AREA SERVED: All of Delaware

OBTAINING SERVICE: Call for information and appointment

FEES: Vary by service, insurance is not processed but itemized receipt is provided to patient for possible reimbursement.

Supportive Services

1129 Airport Road

Milford, DE 19963

302-422-8033

Fax: 302-422-8050

Website: www.peoplesplace2.com

E-mail: info@peoplesplace2.com

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Sponsors the following programs: **Center for Community Justice (302-424-0890)** - Provides victim/offender mediation for non-violent offenses referred by the justice system; community mediation services are offered for such topics as landlord/tenant concerns, neighborhood conflicts, family issues and employer employee disputes. Classes in Conflict Resolution and Shoplifter's Alternative Education are offered to juveniles. **People's Place Counseling Centers** (Milford/Seaford, 302-422-8026; Smyrna, 302-653-2341; Millsboro, 302-422-8026) - Provides counseling services to children and adults, including individual, group, family, and play therapy. Special services are available for such things as child custody, forensic assessments, veterans, and parent-child conflict. In addition, medication management and psychological assessments are available. **SAFE (Safety, Advocacy, Freedom and Empowerment)** (Kent/Sussex, 302-422-8058; Northern Kent, 302-678-3886) – Provides a 24/7 hotline for family and domestic violence. Provides emergency services to victims of family and domestic violence, including safety planning, advocacy, and shelter/safe housing. Operates two shelters in Kent and Sussex counties for domestic violence victims and their children. **Girls Group Homes** (302-424-3580) – Girls group home provides a home for abused and/or neglected girls between the ages of 13-18 who are in foster care. The girls attend school within local and nearby districts, participate in extra-curricular/recreational activities and learn life skills while residing in the home. **Independent Living** (302-422-8033) –The Independent Living Program provides independent living preparation, skills training and case management to youth currently in or who have exited the foster care system. Services include but are not limited to, assistance in the area of career planning, housing assistance, money management, educational support and accessing community resources. **Veteran's Outreach** (302-422-8033) - Provides peer counseling, outreach and referral to community services for veterans in southern Delaware. Non-traditional and in-home services are also provided as well as transportation to area VA

Hospitals. **Residential Alternative to Detention** (302-422-7025) – Residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff. Staff is available for court appearances and often makes recommendation to the court regarding sentencing. **Turning Point** (302-424-2420) - Provides individual and group treatment to both perpetrators and victims of family and domestic violence, including children. Three visitation centers, located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse. **Whatcoat Social Services** (302-734-0319) – Provides 46 emergency shelter beds for homeless individuals and families. In addition, 10 two and three bedroom transitional units. Case management is available to residents and former residents of the shelter and transitional units. **Abriendo Puertas** (hotline: 302-745-9874) – Provides emergency shelter and advocacy for Latino women and children who are victims of domestic violence. Also staffs a Spanish language domestic violence hotline 24 hours per day, 7 days per week.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Varies by program

AREA SERVED: Kent and Sussex counties and surrounding communities

OBTAINING SERVICE: Call specific program or administrative offices.

FEES: Vary by program

PEOPLE'S PLACE WHATCOAT SOCIAL SERVICE PROGRAM

3 Vera Way

Dover, DE 19904

302-734-0319

www.peoplesplace2.com

PERSON IN CHARGE: Crystal Allen-Horne, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Operates the Ruth N. Dorsey Relief Shelter, a 46-bed, 30-day homeless shelter which accepts families, single men, and women located at 381 College Road in Dover. Also operates Vera's Haven, ten transitional townhouse apartments for homeless families located next to the shelter. The transitional families must be employed and participate in an

educational program. The program also operates New Start, a case management program for individuals and or families who want to work on increasing their education, finding employment, searching for housing, money management, and reducing government benefits.

HOURS OF OPERATION: Emergency Shelter: 24 hours; Vera's Office: 8:30 a.m. to 4:30 p.m.

ELIGIBILITY: Must meet HUD federal definition of homeless: 1) Literally homeless – sleeping in place not meant for human habitation, 2) Having lived in another emergency shelter, transitional program, or being released from an institution in which applicant has lived for 90 days, 3) Victim of, or fleeing from domestic violence. For transitional housing, income must be below 50% median income for the area. For Case Management, income must be below 125% of the Poverty Income Guidelines.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Referral or walk in

FEES: None

PEOPLE'S SETTLEMENT ASSOCIATION

408 E. 8th Street
Wilmington, DE 19801
302-658-4133

Website: www.PSASSOCIATION.ORG; www.urbanhelp.org

E-mail: director@psassociation.org

PERSON IN CHARGE: Sandra L. Ballard, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides child care through a state licensed pre-school and school age, senior citizen center (including nutrition), Meals on Wheels, recreation, tutorial services to youth and adult students, summer day camp, wellness and addictions program, community meeting space, and tax preparation.

HOURS OF OPERATION: 7:00 a.m.-9:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3 and up

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Walk-ins/calls/appointments

FEES: Childcare

PFLAG WILMINGTON/NORTH DELAWARE, INC.

Po Box 26049

Wilmington, DE 19806

Answering machine, response within 24 hours: 302-654-2995

Website: www.pflagwilmde.org

E-mail: pflagwilmde@att.net

PERSON IN CHARGE: Jim Batty, President

STATUS: Not for profit

SERVICE DESCRIPTION: Parents, families, and friends of lesbians and gays. Provides support and resources along with education and advocacy.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

PINNACLE REHABILITATION & HEALTH CENTER

3034 S. DuPont Highway

Smyrna, DE 19977

302-653-5085

Fax: 302-653-3988

PERSON IN CHARGE: NHA

STATUS: For profit

SERVICE DESCRIPTION: Short-term and long-term care nursing home offering skilled and intermediate level medical treatment. Services include special diets, physical therapy, speech therapy, recreational therapy, life enrichment, and respite care (subject to bed availability).

HOURS OF OPERATION: Business Office: 8:00 a.m.-4:30 p.m., Mon.- Fri.

ELIGIBILITY: Referral by physician. Residents under age 18 may require prior approval by the Board of Health.

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admissions Director

FEES: Yes

PLANNED PARENTHOOD OF DELAWARE

625 Shipley Street
Wilmington, DE 19801
302-655-7293
Website: www.ppdel.org

PERSON IN CHARGE: Ruth Lytle-Barnaby, President & CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides reproductive health care for women and men. Services include birth control, a full range of pregnancy options including abortion services, screening and treatment of sexually transmitted diseases, cancer screening, and HIV screening. Offers education, counseling services, professional training and a volunteer program.

OTHER LOCATIONS:

- 625 Shipley St., Wilmington 19801 (302-655-7293)
- 140 E. Delaware Ave., Newark 19711 (302-731-7801)
- 805 S. Governors Ave., Dover 19901 (302-678-5200)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (evening and Saturday hours vary by location)

ELIGIBILITY: Ages 12 and over (both sexes). Under age 12, must be accompanied by an adult. Women under age 16 must notify a parent, grandparent, guardian, or licensed mental health professional before having an abortion.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment, walk-ins welcome

FEES: Sliding scale and most insurances welcome

POLICE ATHLETIC LEAGUE OF DELAWARE

26 Karlyn Drive
New Castle, DE 19720
302-656-9501
Website: www.palde.org

7259 Lancaster Pike
Hockessin, DE 19707
302-239-8857

PERSON IN CHARGE: Robert S. Jameson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Crime prevention program that relies heavily on educational, recreational, and enrichment activities to create a strong bond between youth and police officers.

HOURS OF OPERATION: New Castle: 2:30 p.m.–7:00 p.m., Mon.–Fri.; Hockessin: 2:00 p.m.–7:00 p.m., Mon.–Fri.; Summer Hours: 1:00 p.m.–6:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 8 – 18, with application and most recent report card

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

POLICE ATHLETIC LEAGUE OF WILMINGTON, INC. (PALW)

3707 North Market Street

Wilmington, DE 19802

302-764-6170

E-mail: alyce.derr@palw.org

PERSON IN CHARGE: Wilbert L. Miller, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Targets three main dimensions of youth concerns. **Crime prevention efforts, including violence and gang prevention** — provides a safe place for alternative social and recreational activities, academic enhancement including homework and tutorial assistance, and motivational events such as youth summits and crime prevention seminars. **Health and wellness** - focuses on fitness and nutrition (e.g., martial arts and hot meals). **Substance abuse prevention** — program teaches resistance skills, anger management, drug and alcohol awareness, and promotion of positive attitudes. The center can serve as an emergency shelter in a community crisis and hosts community meetings, family gatherings, and receptions in the multi-purpose room.

HOURS OF OPERATION: Administrative Office: 9:00 a.m.–5:00 p.m., Mon.–Fri. Recreational hours: 5:00 p.m.–8:00 p.m., Mon.–Fri. Available for rentals Saturdays and Sundays.

ELIGIBILITY: Open

AREA SERVED: North Wilmington

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

POLYTECH SCHOOL DISTRICT; KENT COUNTY

Polytech Adult Education
823 Walnut Shade Road
P.O. Box 102
Woodside, DE 19980
302-697-4545

Polytech High School
P. O. Box 97
Woodside, DE 19980
302-697-3255

Website: www.polytechpanthers.com

Adult education website: polytechworks.com

PERSON IN CHARGE: Dr. Deborah Zych, Superintendent; Betsy Jones, Director/Adult Education

STATUS: Not for profit

SERVICE DESCRIPTION: Provides vocational and technical training for high school grades 9-12 and for adults. **Adult Education Division:** ABE, GED, ESL, and James H. Groves Adult High School classes for individuals needing basic skills and/or high school diploma. Offers technical training, apprenticeship training, non-traditional training, and programs funded by the Delaware Department of Labor and Workforce Investment Act. Customized training is available on a contractual basis.

HOURS OF OPERATION: 8:00 a.m.-9:30 p.m., Mon.-Thurs.; 8:00 a.m.-3:30 p.m., Friday

ELIGIBILITY: High school students, out of school youths and adults.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

PORTER (WINDER LAIRD) STATE SERVICE CENTER (DSSC, DHSS)

509 W. 8th Street
Wilmington, DE 19801
302-777-2800

PERSON IN CHARGE: Diane Carroll, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of Public Health:** STD, HIV Counseling and

Testing, Prenatal Clinic, Family Planning; **Division of Social Services:** Assistance payments, Food Stamps; and **Division of State Service Centers:** Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, and Emergency Assistance Services Program. Clothing requests submitted.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri. (hours vary by program)

ELIGIBILITY: Varies by program

AREA SERVED: Wilmington

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

POSITIVE DIRECTIONS II, LLC

305 A Street

Wilmington, DE 19801

302-654-9444

Fax: 302-654-9445

E-mail: positivedirections@yahoo.com

PERSON IN CHARGE: Sheree Manlove, M.Ed. Counseling, Owner/Director

STATUS: For profit

SERVICE DESCRIPTION: Provides contracted school based services (In-School-Alternative, In-School-Suspension, counseling, time out, and behavioral intervention) for children and youth experiencing difficulty in school. Service offered in conjunction with Delaware school districts. In addition to the contracted school-based services, additional educational counseling services (individual and group) are also available. These services are offered on a sliding scale as space remains available by appointment.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri. Evening and weekend hours available by appointment only.

ELIGIBILITY: Children and youth—school based services and educational counseling.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, call for appointment

FEES: Educational counseling services: sliding scale, varies by service;
Contracted services: school districts provide payment for services.

PREGNANCY HELP CENTER OF KENT COUNTY

1991 S. State Street
Dover, DE 19901
302-698-9311

PERSON IN CHARGE: Amy McKenna

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: pregnancy tests and confirmation of pregnancy by a physician; educational information on abortion and alternatives; assistance to pregnant women in need including maternity and baby clothing, baby furniture, shelter, education in fetal development; referrals for financial, medical, legal, adoption and professional counseling; speakers bureau; and a library of books, slides, video and film available to interested groups or individuals.

HOURS OF OPERATION: 10:00 a.m.-5:00 p.m., Mon.; 10:00 a.m.-4:00 p.m., Tues.; 10:00 a.m.-4:00 p.m., Wed.; 10:00 a.m.-2:00 p.m., Thur.; Closed on Fri.

ELIGIBILITY: Persons in need of assistance related to pregnancy or suspected pregnancy and parents/guardians of young children.

AREA SERVED: Kent County and surrounding areas

OBTAINING SERVICE: Appointment preferred

FEES: None

PREVENT CHILD ABUSE DELAWARE

100 W. Tenth Street, Suite 715
Wilmington, DE 19801
302-425-7490
Website: www.pcadelaware.org
E-Mail: karenderasmo@pcadelaware.org

PERSON IN CHARGE: Karen DeRasmo, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers safety programs providing group learning

for children, youth, their parents, and those who work with them on personal safety and abuse prevention; training on abuse/neglect issues; and special support and training for foster parents, home visitors, day care providers, and child welfare professionals.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Varies by service

PRIMECARE MEDICAL TRANSPORT, LLC.

568 Milford-Harrington Highway
Milford, DE 19963
302-422-0900

PERSON IN CHARGE: Karen Fry, CFO

STATUS: For profit

SERVICE DESCRIPTION: Medical transportation to doctors and hospitals.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service

PRISON OUTREACH OF DELAWARE, INC.

P.O. Box 7633
Newark, DE 19714-7633
302-998-5502
Website: www.prisonoutreachofdelaware.org

PERSON IN CHARGE: Rev. Joe L. Kadtke, Executive Director; Rev. Tim W. Heald, Associate Director, Rev. Steven Anderson, Associate

STATUS: Not for profit

SERVICE DESCRIPTION: Ministers to troubled youth and adults in Delaware Correctional Center and Multi-Purpose Criminal Justice Facility, Pre-Trial Annex, Sussex Correctional Institution; provides spiritual counseling, crime and conflict resolution, teaching, visiting, and literature distribution.

HOURS OF OPERATION: 9:00 a.m.–2:00 p.m., Mon.–Fri.

ELIGIBILITY: Incarcerated persons, ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

PROSTATE CANCER SUPPORT GROUP; BAYHEALTH MEDICAL CENTER WELLNESS COMMUNITY

Cancer Support Community
812 South Bradford Street
Dover, DE 19904
302-734-0898
E-mail: jshallcross@cscdle.org

PERSON IN CHARGE: Jan Shallcross, Cancer Support Community

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education and support for men with prostate cancer. Family members and friends are also welcome.

OTHER LOCATIONS: Meeting sites alternate on 3rd Tues., 7:00 p.m.

- Odd # Months: Kent General Rehabilitation Center, 560 S. Governors Ave., Dover 19901
- Even # Months: Milford Memorial Hospital, Conference Rooms A & B, 21 W. Clarke Ave., Milford 19963

ELIGIBILITY: Prostate cancer diagnosis or family member or friend of someone with prostate cancer.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information

FEES: None

PSYCHOLOGICAL SERVICES TRAINING CENTER

Belmont Hall
University of Delaware
203 W. Main Street
Newark, DE 19716-2578
302-831-2717

PERSON IN CHARGE: Dr. Timothy Fowles, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Psychotherapy and testing for children and adults

HOURS OF OPERATION: By appointment only.

ELIGIBILITY: Open

AREA SERVED: New Castle County and surrounding towns

OBTAINING SERVICE: Call for information

FEES: Sliding scale

PUBLIC ADVOCATE; DIVISION OF THE (DOS)

Carvel State Office Building
820 N. French Street, 4th Floor
Wilmington, DE 19801
302-577-5078
Toll Free – Delaware: 1-888-607-2427
E-mail: public.advocate@state.de.us

PERSON IN CHARGE: David L. Bonar, Public Advocate

STATUS: Public

SERVICE DESCRIPTION: Intercedes in rate and rules proceedings to minimize utility costs to all customers. Also assists resolving disputes with electric, telephone, water or cable companies.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

PUBLIC ALLIES DELAWARE

Community Service Building
100 West Tenth Street, Suite 812
Wilmington, DE 19801
302-573-4438
Website: www.publicallies.org

PERSON IN CHARGE: Christina A. Morrow

STATUS: Not for profit

SERVICE DESCRIPTION: An AmeriCorps agency which places individuals within nonprofit organizations doing community service work. Ten month service year, September to June, recruiting every year for the next class.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: 18 years and older, high school diploma, G.E.D., or greater

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information

FEES: None

PUBLIC DEFENDER OF THE STATE OF DELAWARE

Main Office:
Carvel State Office Building
820 N. French Street, 3rd Floor
Wilmington, DE 19801
302-577-5200
Fax: 302-577-3995 or 577-6986

Kent County Office:
Sykes Building
45 The Green
Dover, DE 19901
302-739-4476
Fax: 302-739-7213

Sussex County Office:
14 The Circle, 2nd Floor
Georgetown, DE 19947
302-856-5310
Fax: 302-834-6955
Website: <http://publicdefender.delaware.gov>

New Castle County Courthouse
500 King Street, Suite 2400
Wilmington, DE 19801
302-255-0130, 0139, and 0145
Fax: 302-255-2206

PERSON IN CHARGE: Brendan O'Neill, Public Defender

STATUS: Not for profit

SERVICE DESCRIPTION: Provides legal services for indigent persons charged with criminal offenses under Delaware law.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

OTHER LOCATIONS: 900 King St., Wilmington 19801 (302-577-6025, Fax: 302-577-7849); Howard R. Young, 1301 East 12th Street, Wilmington, DE 19809 (302-429-6445, Fax: 302-577-3235).

ELIGIBILITY: Indigent persons carrying the possibility of incarceration making less than \$500/wk., in need of legal representation in criminal matters.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information: in New Castle County, call 302-255-0130; in Dover, call 302-739-4476; in Sussex County, call 302-856-5310.

FEES: \$100.00 court ordered fee

PUBLIC GUARDIAN; OFFICE OF

Kent County Courthouse (Main Office)	900 King Street, Suite 240
Suite 209	Wilmington, DE 19801
48 The Green	302-255-1900/1902
Dover, DE 19901	Fax: 302-577-2989
302-674-7460	
Fax: 302-674-7461	

PERSON IN CHARGE: Lexie McFassel, Esquire, Public Guardian

STATUS: Public

SERVICE DESCRIPTION: Serves those adults who are in need of guardianship, without family or friends to serve as guardian, and who are subject to neglect, victimization, or exploitation because of age, mental disability, and/or physical incapacitation.

OTHER LOCATIONS:

Kent County:

- c/o Delaware Hospital for the Chronically Ill, Smyrna 19977 – 302-223-1286 (phone) or 302-659-6882 (fax)

Sussex County:

- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 – 302-856-5313 (phone) or 302-856-5981 (fax)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults in need of guardianship. Court declaration of incapacity is necessary before the appointment of guardian. Guardian of last resort.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Dover office – 302-674-7461 (fax)

FEES: None at this time.

PUBLIC HEALTH; DIVISION OF (DPH, DHSS)

Jesse Cooper Building

417 Federal Street

Dover, DE 19901

302-744-4700

FAX: 302-739-6659

Website: www.state.de.us/dhss/dph

Tobacco Prevention and Control Program: www.dhss.delaware.gov/dhss/dph/dpc/tobacco.html

Disease Prevention and Health Promotion:

www.dhss.delaware.gov/dhss/dph/dpc/dpcsection

PERSON IN CHARGE: Karyl T. Rattay, MD, MS, Director

STATUS: Public

SERVICE DESCRIPTION: Administers the following programs and services. Community-based health services include: HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. Environment health services: food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, medical marijuana, indoor air quality and healthy environments. Other programs include: Health Promotion and Disease Prevention; Health Education; disease surveillance; Epidemiology; Public Health Laboratory; Emergency Medical Services and Paramedics; Vital Statistics; Animal Welfare.

LOCATIONS:

Kent County:

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)
- Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)

New Castle County:

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-6500)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-622-4500)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-777-2800)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5790)

Sussex County:

- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-515-3000)
- Milford State Service Center, 13 S. Front Street, Milford 19963 (302-424-7230)
- Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-752-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (may vary by program site)

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

PYLE (EDWARD W.) STATE SERVICE CENTER (DSSC, DHSS)

**34314 Pyle Center Road
Frankford, DE 19945
302-732-1700**

PERSON IN CHARGE: Karen Elliott, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; Division of Vocational Rehabilitation; Alcoholics Anonymous; CHEER Center; Pyle Child Development Center; Division of State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Vocational Rehabilitation, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Alcoholics Anonymous Chapter, Bookmobile, Emergency Food Program, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A-Loud, mammograms; and tax service for seniors.

HOURS OF OPERATION: 6:30 a.m.-5:30 p.m., Day Care only; 7:30 a.m.-4:30 p.m., Service Center

ELIGIBILITY: Open

AREA SERVED: Southeast Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by service

READ-ALoud DELAWARE

Community Service Building
100 W. Tenth Street, Suite 309
Wilmington, DE 19801
302-656-5256

Treadway Towers
9 Loockerman Street, Suite 203
Dover, DE 19901
302-674-4423

108 N. Bedford Street
Georgetown, DE 19947
302-856-2527

Website: www.readalouddelaware.org

PERSON IN CHARGE: Mary W. Hirschbiel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides volunteer readers to read to one preschool-age child at a time. Volunteers sign up for a weekly commitment of 1-2 hours. Also provides services to parents of preschool-age children: lectures, workshops, and demonstrations of reading techniques; importance of reading aloud; and how parents can create an intellectually stimulating environment in the home.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri. (may vary by location)

ELIGIBILITY: Ages 6 and younger

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale fee for workshops

READING ASSIST INSTITUTE

Community Services Building
100 West Tenth Street, Suite 910
Wilmington, DE 19801-6605
302-425-4080

Website: www.readingassist.org
E-mail: jeanned@readingassist.org

PERSON IN CHARGE: Victoria Innes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trains volunteer tutors in Reading ASSIST curriculum for struggling readers. Trains teachers in regular/special ed classrooms to identify and assist struggling readers, integrating Reading ASSIST curriculum.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: School-aged children

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Fee for classes

RECREATION SECTION; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

New Castle County Gilliam Building

New Castle Corporate Commons

87 Reads Way

New Castle, DE 19720

302-395-5600

Website: www.nccde.org

PERSON IN CHARGE: Jane Rattenni, Community Services Manager

STATUS: Public

SERVICE DESCRIPTION: Provides recreation; sports; senior services; special events; and cultural activities for individuals, families, and communities. Also operates a senior center, art studio, five community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park, Hockessin, the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions and the Carousel Equestrian Facility and Park. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

HOURS OF OPERATION: Varies by program, generally 5-7 days per week

ELIGIBILITY: Open to all except where noted above.

AREA SERVED: New Castle County

OBTAINING SERVICE: Visit the website (www.nccde.org) or call 395-5600

FEES: Vary by program and services

REGAL HEIGHTS HEALTH CARE AND REHABILITATION CENTER

6525 Lancaster Pike

Hockessin, DE 19707

302-998-0181

Website: www.regalheightshealthcare.com

PERSON IN CHARGE: Rhonda Quinlan, NHA, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled nursing, rehabilitative, and long term care services. Also available are services from dental, ophthalmology, podiatrist, and psychiatric physicians. Offers physical, occupational, speech, and planned therapeutic recreation programs, as well as therapeutic diets and social services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admission Director for information.

FEES: Yes

REGENCY HEALTHCARE & REHABILITATION CENTER

801 N. Broom Street

Wilmington, DE 19806

302-652-8400

PERSON IN CHARGE: Lisa M. Sierer, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Nursing facility which provides skilled, intermediate, and respite care. Rehabilitative and medical services offered include physical therapy, speech therapy, occupational therapy, intravenous

therapy and inhalation therapy. Offers social, recreational, and spiritual services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

RENAL CARE CENTERS/BIOMEDICAL APPLICATIONS

FMC of Brandywine
303 A Street
Wilmington, DE 19801
302-656-8450
Website: www.fmcna.com

BMA of Milford
656D N. Dupont Highway
Milford, DE 19963
302-424-0552

PERSON IN CHARGE: Ehtesham Hamid (New Castle)

STATUS: For profit

SERVICE DESCRIPTION: Serves patients with End Stage Renal Disease (ESRD) who must use a machine to clean impurities from their blood. Also offers peritoneal dialysis training and home dialysis. Affiliated with Pennsylvania and Maryland hospitals for kidney transplants.

OTHER LOCATIONS:

New Castle County:

- RCC OF Christiana, 63 University Plaza, Rt. 273, Newark 19702 (302-453-8834); hours: 6:30 a.m.-11:00 p.m., Mon.-Sat.
- FMC Middletown, 104 Sleepy Hollow Dr., Middletown 19709 (302-449-1601)
- BMA of First State, 608 Ferry Cutoff Rd., New Castle 19720 (302-328-9044); hours: 6:00 a.m.-5:00 p.m., Mon. - Sat.; Nocturnal available
- FMC Wilmington, St. Francis Medical Office Building, 7th & Clayton Sts., Suite 404, Wilmington 19805 (302-421-9177); hours: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Evening and Sat. by appointment.
- FMC North Wilmington, 4000 Washington St., Wilmington 19802 (302-762-2903); hours: Mon.-Sat. by appointment only.

Kent County:

- Fresenius Medical, 655 Bay Rd., Suite 4M, Dover 19901 (302-678-

8744); call for hours

- FMC Smyrna, Gateway North Shopping Center, Rte. 13, 210 Stadium St., Smyrna, 19977 (302-659-5220)
- FMC Greentree, 97 Commerce Way, Suite 104, Dover 19904 (302-674-1919)

Sussex County:

- BMA of Millsboro, 214 W. Dupont Hwy., Millsboro 19966 (302-934-9773); hours: 6:30 a.m.-4:30 p.m., Mon.-Sat.
- BMA of Seaford, 658 Dual Hwy., Suite 128, Seaford 19973 (302-628-3152); hours: 6:00 a.m.-5:00 p.m., Mon.-Sat.
- BMA of Rehoboth Beach, 3712 Highway 1, Rehoboth Beach 19971 (302-226-9330); hours: 8:00 a.m.-4:30 p.m., Mon., Wed., and Fri.
- FMC Mid Sussex, 34 Georgetown Plaza, Georgetown 19947 (302-854-0230)
- FMC Salisbury, 1390 South Division Street, Suite 302, Salisbury, MD 21804 (410-742-1800)

HOURS OF OPERATION: FMC of Brandywine: Mon., Wed., and Fri.; 6:00 a.m.-9:00 p.m.; Tues., Thurs., and Sat.; 6:00 a.m.-4:30 p.m. See other Locations for hours.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital, physician

FEES: Yes

RESCARE HOME CARE

908 B New Churchman's Road Ext.

New Castle, DE 19720

302-323-1436

Website: rescarehomecare.com

E-mail: sally.rose@rescare.com

PERSON IN CHARGE: Franjessica Whitsett, R.N., B.S.N., Director

STATUS: For profit

SERVICE DESCRIPTION: Provides adult and pediatric home care, maternal and new born skilled nursing visits; private duty nursing; home health aide

care; and physical, occupational, and speech therapies.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Schedule, vary by service

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), KENT COUNTY

Modern Maturity Center

1121 Forrest Avenue

Dover, DE 19904

302-734-1200, Ext. 129

E-Mail: rsvp.director@modern-maturity.org

PERSON IN CHARGE: Carol Lettieri, RSVP Director, Kent County

STATUS: Not for profit

SERVICE DESCRIPTION: Retired and Senior Volunteer Program opportunities for adults age 55 and older to serve the community in a variety of interest areas. Individuals may give as many hours a week as they wish. RSVP provides free volunteer placement and supplemental accident and liability insurance. Each year volunteers are acknowledged at a special luncheon.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by agency or individual

FEES: None

RICHARDSON PARK COMMUNITY ACTION PROGRAM, INC.

**107 S. Maryland Avenue
Richardson Park
Wilmington, DE 19804
302-428-1247**

PERSON IN CHARGE: Jaime Daly, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Crisis Alleviation**—assistance with rent, utilities, medicine, and other essentials. **Food Closet**—emergency food; persons living outside service area may be referred elsewhere. **Transportation**—essential transportation provided by volunteers, or DART bus passes. **CAP Thrift Shop**—thrift store with used clothing and household items for sale at low cost. **Medical Equipment Lending**—provides crutches, walkers, potties, etc.; available to all applicants regardless of place of residence.

HOURS OF OPERATION: 10:00 a.m.–3:00 p.m., Mon. and Tues.; 12:00 p.m.–6:00 p.m., Thurs.; 10:00 a.m.–2:00 p.m., Fri.; closed Wed., Sat., and Sun.

ELIGIBILITY: Varies by program

AREA SERVED: Parts of 19804 and 19805 zip codes bounded by Wilmington City Line on north, B&O tracks and Elsmere town line on west, MacArthur Drive on south, and Christina River on east. Medical Equipment Lending Program available to all applicants.

OBTAINING SERVICE: Call or walk in

FEES: Yes, for Thrift Shop. No fee for other programs.

RIDESHARE DELAWARE PROGRAM

**119 Lower Beech Street
Wilmington, DE 19805
1-888-RIDE-MATCH**

Website: www.ridesharedelaware.org

E-mail: general@ridesharedelaware.org

PERSON IN CHARGE: Kevin Schultze, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Offers free ride matching services to Delaware employees and their employers, including a guaranteed ride home from work in the event of an emergency to registered ride sharing commuters. **School Pool Program**—offers free ride matching services to parents of Delaware school students.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; 24 hour message line

ELIGIBILITY: Must live or work in Delaware. School Pool Program—must be student in a Delaware school.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, register on-line

FEES: None

ROCKFORD CENTER

100 Rockford Drive

Newark, DE 19713

302-996-5480; 866-847-4357

Website: www.rockfordcenter.com

PERSON IN CHARGE: John McKenna, CEO

STATUS: For profit

SERVICE DESCRIPTION: Private psychiatric hospital serving children, adolescents, adults, and geriatrics with a range of behavioral health services including in-patient and partial hospitalization as well as a free, 24-hour assessment and referral service.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Call to inquire

AREA SERVED: Delaware, Maryland, Pennsylvania, and New Jersey

OBTAINING SERVICE: Call the Assessment Referral Center (996-5480) anytime

FEES: Most insurance plans accepted. Medicare and Medicaid (DE, MD, PA, NJ) certification. Tricare approved.

RONALD MCDONALD HOUSE OF DELAWARE

1901 Rockland Road
Wilmington, DE 19803
302-656-4847, 888-656-4847
Website: www.rmhde.org
E-mail: info@rmhde.org

PERSON IN CHARGE: Pamela Cornforth, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a home away from home for families of seriously ill or injured children receiving treatment at area hospitals. Also operates Ronald McDonald family rooms at Nemour/Alfred I. duPont Hospital for Children, Christiana Hospital, and Kent General Hospital.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Families of seriously or chronically ill or injured children receiving treatment at area hospitals. Must live more than 25 miles away from the site.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral by social worker or visit www.rmhde.org to register online.

FEES: \$15 a night, based on ability to pay

ROSE HILL COMMUNITY CENTER, INC.

19 Lambson Lane
New Castle, DE 19720
302-656-8513

PERSON IN CHARGE: Sheila R. Berkel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Houses the following agencies/programs: RSVP youth mentoring program, Headstart, Rose Hill Boys and Girls Club, Information and Referral, Martial Arts, Substance Abuse Prevention Programs, and NA Meetings. Also administers the C&D Senior Center, Newark.

HOURS OF OPERATION: Varies by program

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Varies by program

ROXANA CHEER SENIOR CENTER

34314 Unit 2 Pyle Center Road

Frankford, DE 19945

302-732-3662

Website: www.cheerde.com

PERSON IN CHARGE: Cristina Tunnell, Center Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides suitable activities for the mature adult, including noon lunch program, homebound meals program, education and well-being and information and referrals.

HOURS OF OPERATION: 8:00 a.m. - 4:00 p.m., Mon.-Fri.

ELIGIBILITY: Activities – 50+; meals – 60+.

AREA SERVED: Southeastern Sussex County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Donation

SACRED HEART VILLAGE

920 North Monroe Street

Wilmington, DE 19801

302-654-5407

Website: www.sacredheartvillage.org

E-mail: mail@sacredheartvillage.org

PERSON IN CHARGE: Sister Pat Kerezsi, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Affordable housing for seniors (62 and older). 77 one-bedroom apartments. Amenities includes a café, convenience store, hair salon, computer lab, game room, arts and crafts room, meeting rooms, fitness center, medical facility, and off-street parking.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m. Mon.-Fri.

ELIGIBILITY: Seniors 62 and over who meet HUD income limits and are able to comply with the terms of the lease.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Rent based on income.

SAFE KIDS DELAWARE, INC.

PO Box 1077

Dover, DE 19903-1077

302-223-1219

Fax: 302-223-1330

Website: www.dhss.delaware.gov/dhss/dph/ems/ems.html

PERSON IN CHARGE: Michael O'Malley, State Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: An affiliate of National SAFE KIDS Campaign. State coalition with DPH serving as the lead agency. Dedicated to reducing unintentional childhood injury in children from birth to 14. Raises awareness of current preventable injury issues in the state, educates individuals in vital injury prevention strategies, and motivates them to participate.

OTHER LOCATIONS: County chapters in New Castle, Kent, and Sussex counties.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Thurs.

ELIGIBILITY: Persons interested in prevention of unintentional injury in children from birth through 14.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Donations accepted. New members welcome at county chapter meetings.

SAINT FRANCIS HEALTHCARE

701 N. Clayton Streets
Wilmington, DE 19805-0500
Main Hospital Number: 302-421-4100
Website: www.stfrancishealthcare.org

PERSON IN CHARGE: Brian E. Dietz, FACHE, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Includes **Saint Francis Hospital**, 395-bed acute care facility offering a range of diagnostic, therapeutic, rehabilitative, and community outreach services on an inpatient and outpatient basis and in the home. **Saint Francis Bariatric Surgery Center of Excellence** (302-421-4121); **Saint Francis Home Care** (302-575-8240); **Saint Francis Delaware Family Medicine** (302-654-9511); **Saint Francis Family Practice at Sacred Heart Center** (302-225-7880); **Saint Francis Health Hospital - Physician Referral** (302-652-LIFE or 5433); **Family Birthplace** - maternity services, childbirth education, neo-natal special care nursery (302-421-4478); **Franciscan Care Center at Brackenville** – extended care facility (302-234-5420); **Saint Francis OB/GYN Centers** (302-421-4775 & 302-658-88670); **Saint Francis Women to Women OB/GYN** (302-778-2229); **North Wilmington Women's Center** (302-529-7900); **The Women's Place** (302-421-4670); **Saint Francis Heart Center** (302-421-4800); **Saint Francis Neurodiagnostic Sleep Center** (302-421-4500); **Saint Francis Cancer Care Program** (302-421-4970). **Community Outreach Programs:** **Saint Clare Van** (302-575-8218); **Tiny Steps** (302-575-8040); **Center of Hope** (302-369-9370); **Saint Francis Emergency Department** (302-421-4333); **Compassionate Care Hospice** (302-421-4690).

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Those in need of health care services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or self, depending on service

FEES: Yes

SCHOOL-BASED HEALTH CENTERS (DPH, DHSS)

PERSON IN CHARGE: Frederick MacCormack, Director

STATUS: Public

SERVICE DESCRIPTION: Provides a range of health services including acute and minor illness care, mental health counseling, nutritional services, comprehensive/general sports physicals, immunizations, health and sexuality counseling, risk factor reduction counseling, drug and alcohol abuse counseling, STD screenings and treatment* (* sites do not provide this service), and general health education.

LOCATIONS OF SCHOOL BASED HEALTH CENTERS:

- A.I. DuPont Wellness Center, 50 Hillside Road, Wilmington, 19807 (302-651-2640), provider—Christiana Care Health Services
- Brandywine Wellness Center, 1700 Foulk Road, Wilmington, 19803-2794 (302-477-6750), provider—Christiana Care Health Services
- Caesar Rodney Wellness Center, 219 Old North Road, Camden, 19934 (302-698-4280), provider—Bayhealth Medical Center
- Cape Henlopen Wellness Center, 1250 Kings Highway, Lewes 19958-1798 (302-644-2946), provider—Beebe Medical Center
- Christiana Wellness Center, 190 Salem Church Rd., Newark, 19713-2998 (302-454-5421), provider—Christiana Care VNA
- Concord Wellness Center, 2501 Ebright Rd., Wilmington 19810-1198 (302-477-3960), provider—Christiana Care Health Services
- Delcastle Wellness Center, 1417 Newport Rd., Wilmington 19804-3499 (302-892-4460), provider—Christiana Care Health Services
- Delmar Wellness Center, 200 N. Eighth St., Delmar 19940 (302-846-0303/0305), provider—Nanticoke Health Services
- Dickinson Wellness Center, 1801 Milltown Rd., Wilmington 19808 (302-892-3270/3271), provider—Christiana Care Health Services
- Dover High Wellness Center, 625 Walker Rd., Dover 19901 (302-672-1586), provider—Bayhealth Medical Center
- Glasgow Wellness Center, 1901 S. College Ave., Newark 19702-2395 (302-369-1501), provider—Christiana Care Health Services
- Hodgson Wellness Center, 2575 Glasgow Ave., Newark 19702 (302-832-5400), provider—Christiana Care Health Services

- Howard Wellness Center, 401 E. 12 St., Wilmington 19801 (302-576-8080), provider—Christiana Care Health Services
- *Indian River Wellness Center, 112 Clayton Ave., Frankford, 19945 (302-732-3680), provider—Bebe Medical Center
- *Lake Forest Wellness Center, 5407 Killen's Pond Rd., Felton 19943-9259 (302-284-3800), provider—Bayhealth Medical Center
- *Laurel Wellness Center, 1133 S. Central Ave., Laurel 19956 (302-875-6164/6165), provider—Nanticoke Health Services
- McKean Wellness Center, 301 McKennan's Church Rd., Wilmington 19808-1398 (302-636-5330), provider—Christiana Care Health Services
- Middletown High School Wellness Center, 122 Silver Lake Rd., Middletown 19709-1494, (302-378-5775) provider—Christiana Care Health Services
- Milford Wellness Center, 1019 N. Walnut St., Milford 19963-1298 (302-424-6120), provider—Bayhealth Medical Center
- Mt. Pleasant Wellness Center, 5201 Washington St. Ext., Wilmington 19809-2198 (302-765-1100), provider—Christiana Care Health Services
- Newark High Wellness Center, 750 E. Delaware Ave., Newark 19711-7188 (302-369-1606), provider—Christiana Care Health Services
- *Polytech Wellness Center, 823 Walnut Shade Rd., Woodside 19980-0097 (302-697-8402), provider—Bayhealth Medical Center
- *Seaford Wellness Center, 399 N. Market St., Seaford 19973 (302-629-0884), provider—Nanticoke Health Services
- Smyrna Wellness Center, 500 Duck Creek Parkway, Smyrna 19977-1091 (302-653-2399), provider—Bayhealth Medical Center
- *Sussex Central Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962), provider—Beebe Medical Center
- Sussex Tech Wellness Center, 17099 County Seat Hwy., Georgetown 19947-0351 (302-856-4360), provider—La Red Health Services
- *William Penn Wellness Center, 713 E. Basin Rd., New Castle 19720-4295 (302-324-5740), provider—Christiana Care Health Services
- Wilmington Wellness Center, 100 N. duPont Road, Wilmington 19807-3199 (302-651-2113), provider—Christiana Care Health Services
- Woodbridge Wellness Center, 307 Laws St., Bridgeville 19933-1299 (302-337-9310), provider—Bayhealth Medical Center

HOURS OF OPERATION: Vary, usually correspond to the school day.

ELIGIBILITY: Students registered by parents.

AREA SERVED: Statewide

OBTAINING SERVICES: Call the specific wellness center.

FEES: Most services are free of charge. This will change with third-party billing in FY 12.

SEAFORD CENTER GENESIS HEALTHCARE

1100 Norman Eskridge Highway

Seaford, DE 19973

302-629-3575

PERSON IN CHARGE: Carol Leashefski

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled and intermediate level nursing care; assisted living; rehabilitation services.

HOURS OF OPERATION: 24 hour admission, 8:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.-Sun.

ELIGIBILITY: Physician referral for nursing care; ability to live independently with minimal supervision for assisted living

AREA SERVED: Primarily Sussex County

OBTAINING SERVICE: Call for information (Pat Jimenez)

FEES: Vary by service

SEAMEN'S CENTER OF WILMINGTON, INC.

Port of Wilmington

One Container Road

P.O. Box 405

Wilmington, DE 19899

302-575-1300

Fax: 302-575-0956

E-mail: seamenscenterwilmde@yahoo.com

PERSON IN CHARGE: Joan Lyons, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Meets the needs of seafarers who visit the ports in Delaware by offering such items as phone cards, private phone booths, free internet access, television, movies, souvenirs, free pre-owned clothing, toiletries, pool table, snacks, guitar, free transportation, and international reading material. Provides personal, practical, and spiritual assistance; a warm welcome to ease the pain of loneliness and isolation; and offers a respite from the sea.

HOURS OF OPERATION: Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Building open for seafarers: 9:00 a.m.-9:00 p.m., Mon.-Thurs.; 9:00 a.m.-4:00 p.m., Fri.; 12:00 p.m.-5:00 p.m., Sat.; and 1:00 p.m. to 9:00 p.m., Sun. Facility is staffed by volunteers and does not remain open if there are no ships in port.

ELIGIBILITY: Center greets and assists seafarers arriving in Delaware.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information. Volunteers visit ships and inform seafarers of services.

FEES: None

SEASONS OF RESPECT

Community Services Building
100 West Tenth Street, Suite 1115
Wilmington, DE 19801
302-656-2122

Website: www.connecting-generations.org
E-mail: mainoffice@connecting-generations.org

PERSON IN CHARGE: Director

STATUS: Not for profit

SERVICE DESCRIPTION: In-school workshop series teaching respect to 4th, 5th and 7th graders.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Varies by service

SECOND CHANCES OF DELAWARE

100 W. 10TH Street
Suite 614
Wilmington, DE 19801-6604
302-428-3850
Fax: 302-428-3851
www.relationalliving.org
E-Mail: haneef@relationalliving.org

PERSON IN CHARGE: Haneef Salaam, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides one-on-one mentoring, job readiness courses, job placement services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Individuals 18 and over

AREA SERVED: New Castle County, primarily urban Wilmington

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

SELLERS SENIOR CENTER, INC.

500 Duncan Road
Wilmington, DE 19809
302-762-2050
Website: sellersseniorcenter.org
E-mail: sellersseniorcenter@verizon.net

PERSON IN CHARGE: Linda Murphy

STATUS: Not for profit

SERVICE DESCRIPTION: Provides quality human services, social contacts, recreation, education, and representation for the senior citizens of our community.

HOURS OF OPERATION: 8:30 a.m.-3:30 p.m., Mon.-Tues.; 8:30 a.m.-2:30 p.m., Wed., Thurs., and Fri.

ELIGIBILITY: 50 years of age and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: \$25 yearly membership fee

SENIOR CARE OF NEWARK

Senior Care of Newark

200 White Chapel Drive

Newark, DE 19713

302-533-3543

Website: www.seniorcarectrs.com

E-mail: mhood@seniorcarectrs.com

PERSON IN CHARGE: Michelle Hood, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Adult day health facility that provides a unique and exciting model of care for seniors and disabled adults. Services include a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: VA funding, Medicaid waiver and Title III eligibility. LTC Insurance also accepted.

SENIOR EMPLOYMENT SERVICES

Wilmington Senior Center, Inc.

1909 N. Market Street

Wilmington, DE 19802

302-651-3440

Fax: 302-651-3418

Website: www.wilmingtonseniorcenter.org

PERSON IN CHARGE: Sandria L. Burton, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides individuals 55 years-of-age and older with referrals and placement into part-time or full-time jobs with local employers. The Senior Community Services Employment Program is a work experience subsidized program for low income individuals which provides counseling, job seeking skills workshops, and referrals to private sector employers. The Job Referral/Placement Program also serves persons 50 years of age who reside in New Castle County. This Unit's main function is to place workers in unsubsidized employment by acting as a broker between the job-seeker and employer.

ELIGIBILITY: Ages 50 and older

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

SENIOR PARTNER, INC.

P. O. Box 1908

Wilmington, DE 19899

302-425-4001

Fax: 302-425-4114

Website: www.seniorpartner.com

E-mail: jrr@seniorpartner.com

PERSON IN CHARGE: James R. Reynolds, President

STATUS: For profit

SERVICE DESCRIPTION: Financial and healthcare management, i.e., estate administration and health care assessment/coordination by licensed health care providers. Serves as responsible party for disabled adults: guardian, POA, and/or health care agent. Bill paying services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. by appointment only

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by self or helping professional

FEES: Hourly fee

SENIOR ROLL CALL – ARE YOU OKAY

Dover Police Department
400 S. Queen Street
Dover, DE 19901
302-346-7230

PERSON IN CHARGE: Sgt. Chad Bernat

STATUS: Not for profit

SERVICE DESCRIPTION: A computer generated telephone calling system operated free of charge by the Dover Police Department, Modern Maturity Center, and Triad. Program designed for older adults, disabled persons, shut-ins who live alone, or anyone in the community who needs to be checked upon daily. System calls each enrolled subscriber every day year round at the same time. A recorded voice says “Good morning, are you okay?” If subscriber fails to answer after several tries, or if there is a busy signal several times in a row, the computer immediately notifies the police dispatcher, who sends a patrol car to check on the person. Subscriber calls the police department to stop calls when the subscriber plans to be away.

OTHER LOCATION: Modern Maturity Center, 1121 Forest Ave., Dover (302-734-1200), 8 a.m.-5 p.m.

HOURS OF OPERATION: 7:00 a.m.-12:00 noon, 7 days a week

ELIGIBILITY: Age 50 and older

AREA SERVED: Kent County, City of Dover

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral. Contact Modern Maturity Center Are You Okay Program

FEES: None

SEPTIC REHABILITATION LOAN PROGRAM; OFFICE OF THE SECRETARY (DNREC)

Weyandt Building
5 East Reed Street, Suite 200
Dover, DE 19901
302-739-9941
Website: www.dnrec.delaware.gov/services
E-mail: jessica.velazquez@state.de.us

PERSON IN CHARGE: Jessica Velazquez, Property and Loan Management

Officer

STATUS: Public

SERVICE DESCRIPTION: Provides a source of low interest financing for repairing or replacing failing septic systems or cesspools.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Must be homeowner and within income guidelines

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment, e-mail

FEES: Credit fee \$8.00 individual, \$10.00 individual with spouse, nonrefundable

SERENITY PLACE

**327 Martin Street
Dover, DE 19901
302-674-8036**

PERSON IN CHARGE: William Boyles, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Structured alcohol and drug free treatment setting for males recovering from an addiction. A live in/work out supervised living environment for recovering male addicts who have successfully completed and are discharged from a more restrictive inpatient and/or residential treatment program. Provides employment counseling, personal assistance, budgeting and financial management assistance, and recreation. When appropriate, residents are encouraged to continue their education and are given help in connecting with services. Residents embrace the 12-step recovery process and obtain sponsors in AA or NA fellowships.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Male addicts 18 years and over, must be able to work

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by counselor at rehab facility

FEES: Weekly rent is \$110.

SERVICE FOR FOREIGN BORN

Carvel State Office Building
820 N. French Street, 5th Floor
Wilmington, DE 19801
302-577-8390

PERSON IN CHARGE: Robin Davis

STATUS: Public

SERVICE DESCRIPTION: Provides information, counseling, and assistance in connection with immigration and naturalization procedures.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Provides services to those who live or work in Delaware

AREA SERVED: Statewide

OBTAINING SERVICE: Call

FEES: None

SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

DHSS Campus
1901 N. DuPont Highway
New Castle, DE 19720
1-800-223-9074*
Fax: 302-255-4445

Milford State Service Center
18 North Walnut Street
Milford, DE 19963
1-800-223-9074*

University Plaza
Oxford Building, Suite 200
256 Chapman Road
Newark, DE 19702
1-800-223-9074*

***DE Aging and Disability Resource Center**

Website: www.dhss.delaware.gov/dhss/dsaapd

PERSON IN CHARGE: Jill Rogers, Director

STATUS: Public

SERVICE DESCRIPTION: The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) provides services statewide for older Delawareans, adults with physical disabilities (aged 18 and over) and their caregivers. DSAAPD operates the Delaware Aging and Disability Resource Center (ADRC), which provides information and assistance, options counseling, and service enrollment support to help individuals to access services according to their needs and preferences. The ADRC features a 24/7 call center and a user-friendly, searchable service database located at www.DelawareADRC.com. The ADRC also publishes the *Guide to Services for Older Delawareans and Persons with Disabilities* which is available electronically (via the internet) as well as in print format. Additionally, DSAAPD provides case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services. Among the other services provided by DSAAPD, either directly or through contractors, are nutrition programs (including home-delivered meals and congregate meals), adult day care, personal care services, employment services, home modifications, legal services (including information on advance directives and power of attorney), money management, personal attendant services, and Medicare fraud prevention. DSAAPD also operates three long-term care facilities: Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital, and Governor Bacon Health Center. A full list of DSAAPD's services is available on the agency's website, www.dhss.delaware.gov/dsaapd. In addition, DSAAPD coordinates with the Office of the DHSS Secretary, which operates the Long Term Care Ombudsman Program to protect the rights of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

SEXUAL OFFENSE SUPPORT (S.O.S.)

University of Delaware
Student Wellness and Health Promotion
231 South College Avenue
Newark, DE 19716
Main Office: 302-831-3457
Hotline: 302-831-2226
Fax: 302-831-6481

PERSON IN CHARGE: Angela Seguin, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: S.O.S. provides 24-hour confidential crisis intervention and advocacy for victims of sexual assault, intimate partner violence and stalking at the University of Delaware. Victims are provided support, options, assistance and referral information. Support and consultation for family, friends or those assisting victims is also provided via the 24-hour service. Follow-up crisis counseling and support groups are provided at Student Wellness and Health Promotion (for victims in the University of Delaware community). S.O.S. also provides educational and prevention workshops for the University and surrounding community. Request a workshop online or read more about S.O.S. at www.udel.edu/sos.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: University students and community members

AREA SERVED: University of Delaware/Newark

OBTAINING SERVICE: Call Hotline (302-831-2226), ask to speak to an S.O.S. member. The staff will take a first name and phone number and the S.O.S. member will call back within 10 minutes.

FEES: None

SHARE FOOD PROGRAM

2901 West Hunting Park Avenue
Philadelphia, PA 19129
215-223-2220
Website: www.sharefoodprogram.org
E-mail: info@sharefoodprogram.org

PERSON IN CHARGE: Steveanna Wynn, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable food packages to organizations and individuals on a monthly basis. Anyone can participate in the program for the cost of the package and two hours of volunteer service.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. Open two Saturdays each month.

ELIGIBILITY: Open

AREA SERVED: Delaware, Eastern Shore of Maryland, Eastern Pennsylvania, New York, and New Jersey.

OBTAINING SERVICE: Visit www.sharefoodprogram.org

FEES: Vary by service. Cost of package or other food items purchased. Average package is \$20 for \$40 of food.

SHIPLEY (ANNA C.) STATE SERVICE CENTER (DSSC, DHSS)

**350 Virginia Avenue
Seaford, DE 19973
302-628-2000**

PERSON IN CHARGE: Diane Thomas, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies. **Division of Public Health** - Well Child Preventative Health Services; Family Planning; Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. **Division of Family Services; Division of Social Services; Division of Vocational Rehabilitation; Department of Corrections; People's Place I and II; and Division of State Service Centers** - Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon., Tues., Fri.; 7:30 a.m.-6:00 p.m., Wed., Thurs.

ELIGIBILITY: Open

AREA SERVED: Seaford

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

SHIPLEY MANOR

**2723 Shipley Road
Wilmington, DE 19810
302-479-0111**

PERSON IN CHARGE: Kristen Binz-Perrone, Executive Director

STATUS: For Profit

SERVICE DESCRIPTION: Rental retirement community consisting of 62 efficiency, 1 and 2 bedroom apartments, and cottages with attached 82 bed skilled/intermediate care health center, and 15 assisted living suites.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; 8:30 a.m.–8:00 p.m.

FEES: Yes, please call.

SMYRNA STATE SERVICE CENTER (DSSC, DHSS)

**200 S. DuPont Boulevard, Suite 101
Smyrna, DE 19977
302-514-4500**

PERSON IN CHARGE: Patricia Post, Administrator

STATUS: Public

SERVICE DESCRIPTION: The Smyrna State Service Center provides housing for the following state agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - WIC Program; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; **Division of Medicaid and Medical Assistance.**

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call or walk in

FEES: none

SOAR

405 Foulk Road
Wilmington, DE 19803
302-655-3953
Fax: 302-655-1149

PERSON IN CHARGE: Valerie Marek, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: SOAR (Survivors of Abuse in Recovery), Inc. meets the need for regional clinical services to treat victims of sexual assault and abuse. Provides psychotherapy, referral, and education services to adult, adolescent, and children survivors of sexual abuse, and to their non-offending partners and family members.

OTHER LOCATIONS:

- Sussex Office: The Centre at Lewes, 17021 Old Orchard Road, Unit 1A, Lewes, DE 19958 (Phone: 302-645-4903; Fax: 302-645-8036)
- Dover Office: 840 Walker Road, Dover, DE 19904 (302-422-3811)
- Newark Office: 523 Capitol Trail, Newark, DE 19711 (302-655-3953)

HOURS OF OPERATION: By appointment, including days, evenings, and weekends

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: Sliding scale, fee schedule, vary by service. Subsidies available for those who are uninsured.

SOCIAL SECURITY ADMINISTRATION

920 W. Basin Road,
Suite 200
New Castle, DE 19720
866-667-7221

500 W. Loockerman Street,
Suite 100
Dover, DE 19904
877-701-2141

20105 Office Circle
Georgetown, DE 19947
866-864-1803

101 Chesapeake Blvd., Suite A
Elkton, MD 21921
866-331-2218

Toll Free: 1-800-772-1213
Toll Free TTY: 1-800-325-0778
Website: www.socialsecurity.gov

PERSON IN CHARGE: Debra Scull, New Castle District Manager; Sherita Deal, Dover District Manager; Beth Blank, Georgetown District Manager; Davida Smith-Reed, Elkton District Manager.

STATUS: Public

SERVICE DESCRIPTION: Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers ages 70 and over; Supplementary Security Income (SSI) for ages 65 and over, blind and disabled, with limited income and resources; Medicaid determination for aged and disabled on SSI.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon., Tues., Thur., Fri.; 9:00 a.m.-12 Noon, Wed. Toll free and TTY numbers operate 7:00 a.m.-7:00 p.m., Mon.-Fri. For touch-tone users, recorded information and services available 24 hours, 7 days. Have your Social Security Number handy.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call or visit website for information

FEES: None

SOCIAL SERVICES; DIVISION OF (DSS, DHSS)

Herman Holloway, Sr., Campus

Lewis Building

1901 N. DuPont Highway

New Castle, DE 19720

302-255-9500

1-800-372-2022

Website: <http://www.dhss.delaware.gov/dhss/dss/index.html>

PERSON IN CHARGE: Elaine Archangelo, Director

STATUS: Public

SERVICE DESCRIPTION: Major programs include: Delaware's Temporary Assistance for Needy Families (TANF/cash assistance); Food Supplement Program; General Assistance; Child Care Subsidy; Medicaid programs for

low income families and individuals and SCHIP (State Children's Health Insurance Program).

LOCATIONS:

New Castle County:

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Churchman's Corporate Center, 84 Christiana Road, Suite B, New Castle 19720 (302-395-6740)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Robscott Bldg., 153 E. Chestnut Hill Rd., Floor 2-A, Newark 19713 (302-368-6725)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)

Kent County:

- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)
- Carroll's Plaza, 1114 S. DuPont Highway, Suite 102, Dover 19901 (302-739-4437)
- Williams State Service Center, 805 River Road., Dover 19901 (302-857-5020)
- Milford Annex, 13 S.W. Front St., Suite 105, Milford 19963 (302-424-7250)

Sussex County:

- Bridgeville State Service Center, 400 Mill Street, Bridgeville 19933 (302-721-7005)
- Laurel State Service Center, 31039 N. Poplar Street, Laurel 19956 (302-875-2280)

- Pyle State Service Center, 34314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call, walk in, mail in, on-line through ASSIST: (<https://assist.dhss.delaware.gov/PGM/ASP/SC001.asp>)

FEES: No fees.

SODAT-DELAWARE, COUNSELING AND EVALUATION CENTER

625 Orange Street, 2nd Floor

Wilmington, DE 19801

SODAT: 302-656-4044

DERP: 302-656-2810

Kent and Sussex Counties: 1-800-551-6464

PERSON IN CHARGE: D. Eric Saul, Director

STATUS: Not for profit

SERVICE DESCRIPTION: State licensed and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Provides evaluations and out-patient treatment for drug and alcohol use/abuse, family counseling, crisis intervention, individual and group therapy, prevention education and therapeutic case management services. Administers Delaware DUI evaluation and referral program, (DERP).

HOURS OF OPERATION: 8:00 a.m.-9:00 p.m., Mon.-Thurs.; 8:00 a.m.-4:30 p.m., Fri.

ELIGIBILITY: Drug and/or alcohol abuse, program referrals, and private clients. Adult and juvenile services.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment; referrals

FEES: Sliding scale; medicaid. Most insurance accepted. Contracted provider for the Division of Child Mental Health Services.

SOJOURNERS' PLACE, INC.

2901 Northeast Boulevard
Wilmington, DE 19802
302-764-4713
Website: www.sojourners.org

PERSON IN CHARGE: Eric Harris, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides case management which includes: transitional housing, three meals daily, substance abuse education, GED, mental health counseling, access to vocational counseling, job training and placement, life skills, and recreational opportunities.

HOURS OF OPERATION: Program: 24 hours a day, 7 days a week.
Appointments: 8:00 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless men and women over 21 willing and able to make lifestyle changes necessary for independent living.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

SOMERFORD HOUSE OF NEWARK

Somerford House
501 South Harmony Road
Newark, DE 19713-3338
302-266-9255

Somerford Place
4175 Ogletown Road
Newark, DE 19713
302-283-0540

Website: www.somerfordhousenewark.com
E-mail: rwhite@5sqc.com

PERSON IN CHARGE: Rebecca White, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides private or companion suite living for individuals requiring assistance with daily needs or peace of mind. Licensed nursing medication assistance, beauty and barber services, meals and extensive activities. **Somerford Place**—specially designed assisted living

services for persons with memory impairment; licensed nursing, medication assistance, beauty and barber services, secure outdoor spaces and walking paths, structured therapeutic activities, and meals.

HOURS OF OPERATION: 24 hour of operation/community

ELIGIBILITY: Assisted living for seniors

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Vary by service

SPECIAL OLYMPICS DELAWARE

University of Delaware

619 S. College Avenue

Newark, DE 19716-1901

302-831-4653

Website: www.SODE.org

PERSON IN CHARGE: Ann Grunert, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides year-round sports training and competition programs at local, area, and state levels, as well as international every two years; official training schools for volunteers, official, event directors and coaches; and athlete instructional clinics.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.–Fri.; evenings & weekends by appointment.

ELIGIBILITY: Intellectual disabilities and/or cognitive delays, ages 2 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

SPECIALIZED COMMUNITY SERVICES (DPH, DHSS)

Division of Public Health
449 N. Dupont Highway
Dover, DE 19901
302-739-2787
Fax: 302-739-2049

PERSON IN CHARGE: Kristin Romano

STATUS: Public

SERVICE DESCRIPTION: Offers specialized services for children from birth to age three with developmental delays. Prescribes and carries out a developmental plan for the child and family.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Birth to age 3 with developmental delays

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Referral through Child Development Watch Program

FEES: None

ST. ANTHONY'S COMMUNITY CENTER

1703 W. 10th Street
Wilmington, DE 19805
302-421-3721
Website: <http://www.stanthonycenter.org>
E-Mail: stacc@comcast.net

PERSON IN CHARGE: Debra A. Wirt, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Programs include: licensed **Day Care Center**, 6:30 a.m.-6:00 p.m., Mon.-Fri. **After School Program** for school-age children of working parents, dismissal until 6:00 p.m., Mon.-Fri. **Summer Day Camp** for children ages 6-12 (nine weeks, from June to August). **Multi-Purpose Senior Center**, 8:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-2:00 p.m., Sat.; Tuesday and Thursday evenings, 4:00 p.m.-8:00 p.m.: offers ceramics, hot noontime meal, recreation and social activities. Administrators of Meals on Wheels Program in New Castle County and City Fare Program in Wilmington.

HOURS OF OPERATION: Vary by program (see above)

ELIGIBILITY: Varies by service

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Vary by program.

ST. HELENA'S PARISH SOCIAL MINISTRY

St. Helena's Rectory
602 Philadelphia Pike
Wilmington, DE 19809
302-764-7545

PERSON IN CHARGE: Dorothy R. Medeiros, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: emergency food; financial assistance; employment assistance; transportation to doctors, visits to bereaved and homebound; counseling concerning tenant-landlord problems; advocacy for the homeless, handicapped, hungry, and elderly; health care; furniture; sewing of baby items; community organizing and volunteerism.

HOURS OF OPERATION: 9:00 a.m.–12:00 noon, Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: St. Helena's Parish and surrounding community

OBTAINING SERVICE: Call for information and appointment

FEES: None

ST. PATRICK'S CENTER, INC.

107 E. 14th Street
Wilmington, DE 19801
302-652-6219
Fax: 302-656-3680
E-Mail: pennyharbin@stpatrickscenter.org

PERSON IN CHARGE: Joseph P. Hickey, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior Center Lunch Program – 60 and older.

Breakfast Program – all ages. **Food Closet** – all ages. **Clothing Closet** – all ages. **Produce Distribution** – all ages. **Commodity Supplemental Food Program** (with FBD) – income eligible seniors 60 and older. **Transportation** – seniors and disabled.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Age 60 and over for senior congregate meal. Income level for food closet participants.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, Referral, or Call for information

FEES: No

STATE SERVICE CENTERS; DIVISION OF (DSSC, DHSS)

Herman M. Holloway, Sr. Campus
Charles H. Debnam Building
101 Debnam Drive
New Castle, DE 19720
302-255-9675
Fax: 302-255-4465

PERSON IN CHARGE: Renée P. Beaman, Director

STATUS: Public

SERVICE DESCRIPTION: Administers multi-service facilities in which various state and private agencies are co-located, with the goal of providing one-stop centers for meeting human service needs. The following programs are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family, and Family Visitation Centers; Office of Community Services, including Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund; Community Services Block Grant; State Office of Volunteerism, including the Foster Grandparent Program, Volunteer Delaware 50+ Program, State Volunteer Resource Center, and AmeriCorps. The Division also publishes the ***Directory of Human Services for Delaware.***

LOCATIONS:

New Castle County:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302-696-3150)
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302-792-6505)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-622-4500)
- Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-777-2800)

Kent County:

- James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)
- Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex — 302-424-7230)
- Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)

Sussex County:

- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-6700)
- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-721-7005)
- Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-1700)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-8402)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-515-3000)

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri. (evening hours vary by location)

ELIGIBILITY: Variable

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, referral or by appointment

FEES: Vary by program. None for most services.

STATEWIDE PROGRAMS FOR DEAF, HARD OF HEARING AND DEAF-BLIND

630 E. Chestnut Hill Road

Newark, DE 19713

302-454-2301 (V) Opt. 8

Fax: 302-454-2497

Website: www.delawarestatewide-programs.org

E-Mail: thomasd@christina.k12.de.us

PERSON IN CHARGE: Della W. Thomas, Director

STATUS: Public

SERVICE DESCRIPTION: A unique agency that collaborates with families, districts, and other service agencies to provide expertise and support to augment the linguistic, cognitive, and academic development in deaf/hard of hearing children birth to 21.

HOURS OF OPERATION: 7:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Birth through age 21

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

STEHM, INC.

PO Box 2617

Wilmington, DE 19805-0617

302-429-0580

Fax: 302-655-6461

E-mail: office@stehm.org

PERSON IN CHARGE: Sherry Stirk, Executive Director/Case Manager; Kathy Ruello, Data/House Manager/Motel Ministry

STATUS: Not for profit

SERVICE DESCRIPTION: **Martha House I and II** provides a home and programs to help transition women and women with children from homelessness to self-sufficiency. Once accepted to Martha House, the program addresses many of the clients' needs. **STEHM, Motel Ministry** provides short term emergency shelter by way of a weekly motel voucher to individuals in need. This service is widely used throughout the state.

HOURS OF OPERATION: Motel Ministry – 302-429-0580 – Message line checked daily.

ELIGIBILITY: Referral required

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by Social Worker, Case Worker, Counselor. Call for availability of assistance.

FEES: None

STOCKLEY CENTER (DDDS, DHSS)

**26351 Patriots Way
Georgetown, DE 19947
302-933-3000**

Website: www.dhss.delaware.gov/dhss/ddds/

PERSON IN CHARGE: Adele Mears Wemlinger, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Habilitative training, health care, family service, and residential services for persons with intellectual/developmental disabilities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Persons with intellectual/developmental disabilities (per Division criteria)

AREA SERVED: Statewide

OBTAINING SERVICE: Referral through Intake Committee (302-744-4559)

FEES: Yes

STONEGATES

4031 Kennett Pike
Greenville, DE 19807
302-658-6200
Website: www.stonegates.com

PERSON IN CHARGE: Kathy Neylan, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Condominium retirement community with a 49 bed skilled health care center offering meals, utilities, full activity program, maid and linen service, and transportation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Call for information

AREA SERVED: Wilmington and Greenville

OBTAINING SERVICE: Call for information or visit website

FEES: Yes

SUBSTANCE ABUSE AND MENTAL HEALTH; DIVISION OF (DSAMH, DHSS)

1901 N. DuPont Highway, Main Administration Building
New Castle, DE 19720
302-255-9399

Website: <http://dhss.delaware.gov/dsamh>

24/7 Mobile Crisis Intervention Service

New Castle County: 302-577-2484

Ellendale Crisis - Kent & Sussex County: 800-345-6785

Statewide: 1-800-652-2929

Gambling Hotline: 1-888-850-8888

PERSON IN CHARGE: Kevin A. Huckshorn, Ph.D., RN, CADC, Director

STATUS: Public

SERVICE DESCRIPTION:

Provides funding and support for prevention and treatment services to anyone 18 and over with substance use, mental health and/or problem gambling conditions.

Services including, but not limited to: Information Referral; Assistance Obtaining Entitlements and Access to Community Providers; 24/7 Mobile Crisis Intervention Services; Psychiatric Evaluation and Treatment; Short- and Long-Term Group and Individual Counseling; Medication Management; Ambulatory Detoxification; Services for Anyone with Compulsive Gambling Conditions; Intensive Outpatient Treatment/Day Treatment; Residential/ Inpatient Treatment; and Case Management.

SUBSTANCE ABUSE SERVICES

LOCATIONS:

Eligibility & Enrollment Unit (EEU):

- Springer Bldg., DHSS Campus, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9458). Reviews and authorizes client placement in residential treatment and outpatient treatment.

Detoxification Services:

- NorthEast Treatment Center, 3315 Kirkwood Hwy., Wilmington 19804 (302-691-0140)
- Outpatient Programs (Provides assessment and evaluation for all levels of care):

New Castle County:

- Brandywine Counseling, Wilmington 19805 (302-472-0381)
- Connections Community Support Programs, Inc. (866-477-5345)

Kent County:

- Connections Community Support Programs, Inc. (866-477-5345)
- Kent County Counseling Center, Dover 19901 (302-735-7790)

Sussex County:

- Sussex County Counseling Services, Georgetown, 19947 (302-854-0172)
- Thresholds (302-856-1835)

Prevention, Information and Education:

- A variety of services are offered throughout the State. Call 302-255-4722 for specific services and locations.
- Specialized Case Management for Criminal Justice Clients involved in the Drug Courts:
- Treatment Access Center, 801 S. Harrison St., Wilmington, 19805 (302-

577-2711)

- Treatment Access Center, 805 River Road, Dover, 19901 (302-857-5090)
- Treatment Access Center, 21309 Berlin Road, Suite 7, Georgetown, 19947 (302-856-5487)

MENTAL HEALTH SERVICES

LOCATIONS:

Inpatient Services:

- Delaware Psychiatric Center, 1901 N. DuPont Hwy., New Castle 19720 (302-255-2700)
- Wilmington Hospital (Christiana Care Health System), 501 West 14th Street, Wilmington, DE 19801 (302-733-1000)
- MeadowWood Behavioral Health System, 575 South DuPont Highway, New Castle, DE 19720 (800-289-8336)
- Rockford Center, 100 Rockford Drive, Newark, DE 19713 (302-996-5480)
- Dover Behavioral Health, 725 Horsepond Road, Dover, DE 19901 (302-741-0140)

Outpatient Programs (provides evaluation and intake for all mental health services except for inpatient services provided by Delaware Psychiatric Center)

Community Mental Health Center Sites:

- New Castle County: 1906 Maryland Avenue, Wilmington (302-778-6900)
- Kent County: Williams State Service Center, 805 River Road, Dover (302-857-5060)
- Sussex County: Thurman Adams State Service Center, 546 S. Bedford Street, Georgetown, (302-856-5490)
- ECHO Center at Newark: 261 Chapman Road, Newark (302-266-3246)

Each clinic is open weekdays 8:00 a.m. to 4:30 p.m. and until 7:00 p.m. on Wednesdays.

CRISIS/EMERGENCY SERVICES (provides 24-hour services)

24/7 Mobile Crisis Intervention Services:

New Castle County: 302-577-2484

Ellendale Crisis - Kent & Sussex: 800-345-6785

Statewide: 1-800-652-2929

GAMBLING PREVENTION AND TREATMENT SERVICES

Location: Delaware Council on Gambling Problems, 100 W. 10th St., Suite 303, Wilmington 19801 (302-655-3261; 24-hour hotline 1-888-850-8888)

CONSUMER RELATIONS

Location: Office of Consumer Relations, Division of Substance Abuse and Mental Health, Herman Holloway, Sr. DHSS Campus, 1901 N. DuPont Hwy., New Castle, 19720 (302-255-9421; Consumer Issue Resolution Hotline 1-855-649-7944).

HOURS OF OPERATION: Administrative offices are open Mon.-Fri., 8:00 a.m.-4:30 p.m. Hours for services vary by program.

ELIGIBILITY: Eligibility and enrollment are determined based on individual needs including history, supports, hospitalizations and ability to perform activities of daily living.

AREA SERVED: Statewide

OBTAINING SERVICE: Persons interested in receiving services should call the Eligibility and Enrollment Unit at 302-255-9458 or visit www.dhss.delaware.gov/dsamh to download an application.

FEES: Vary by program. No one denied due to inability to pay.

SUNDAY BREAKFAST MISSION

P.O. Box 352

110 N. Poplar Street

Wilmington, DE 19899

302-652-8314

24 hours: 302-656-8542

Website: www.sundaybreakfastmission.org

PERSON IN CHARGE: Rev. Thomas J. Laymon, President

STATUS: Not for profit

SERVICE DESCRIPTION: Providing shelter for homeless men, women, and families, free long-term residential treatment for men and women, hot meals for anyone, and free food, clothing, and furniture for needy families, mission legal aid clinic.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Homeless men, women, and families

AREA SERVED: Delmarva

OBTAINING SERVICE: Walk in

FEES: None

SUPPORTING KIDDS: THE CENTER FOR GRIEVING CHILDREN AND THEIR FAMILIES

**1213 Old Lancaster Pike
Hockessin, DE 19707
235-5544**

Website: www.supportingkidds.org

PERSON IN CHARGE: Stephanie Traynor, Psy.D., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers support, education, consultation, and therapy for grieving children, their families, and the larger communities in which they live. Services include: **Supporting Kidds Survival Kit** for families which includes written information about children and grief that can be used right away. **Supporting Kidds' School Survival Kit** which helps school communities respond to a death in a sensitive, organized manner. **Healing Pathways** grief support group program for children ages 5-18 and their caregivers. **Guiding Pathways**, a range of consultation, assessment, and therapy services for children and their families. A **lending library** is available. **Consultation** services are also offered for professionals who may come into contact with grieving children. **Referral and information** services also provided.

HOURS OF OPERATION: Office hours: 9:00 a.m.–5:00 p.m. Program and Therapy Hours: 9:00 a.m.–9:30 p.m. by appointment.

ELIGIBILITY: Grieving children of all ages and their families

AREA SERVED: New Castle County and surrounding vicinities, including Pennsylvania, Maryland, and New Jersey.

OBTAINING SERVICE: Call for information and application form

FEES: A small fee for support programs, scholarships available; fees for consultations, assessments, and therapy, sliding scale available.

SUSSEX COMMUNITY CRISIS HOUSING SERVICES, INC. (SCCHS)

Main Office

204 East North Street

Georgetown, DE 19947

302-856-7524

Website: www.scchsinc.org

E-mail: sschs@comcast.net

PERSON IN CHARGE: Marie T. Morole, Executive Director

STATUS: Non-profit

SERVICE DESCRIPTION: **Crisis House Emergency Shelter:** 30-day stay for Men, Women and Children. **Northport Transitional Apartments:** For single head-of-household families. (Up to 2-year stay, if program requirements are met.) **SJK House:** Single Family, Transitional house (up to 2 years) for families with children interested in participating in home ownership program.

OTHER LOCATIONS:

- Crisis House, 110 N. Railroad Ave., Georgetown 19947
- Northport Apts., 204 E. North Stret, Georgetown, DE 19947
- SJK House, 211 Rosa St., Georgetown, DE 19947

HOURS OF OPERATION: Crisis House: 24 hours, 7 days a week; Office: 9 am-4 pm, Mon.-Fri.

ELIGIBILITY: Preference is given to Sussex County referrals, other referrals are taken if space is available. **Crisis House:** homeless Men, women and children must pass a police background check and be able to care for one's self. **Northport Apts. and SJK House:** families with children, must be working and willing to participate in program activities and pass background check. Application and interview required.

AREA SERVED: Priority given to Sussex County Referrals, Other referrals accepted if space is available.

OBTAINING SERVICE: **Crisis House:** Call in am to see if available space: 302-856-7524; **Northport and SJK:** call 302-856-7524 for application.

FEES: **Crisis House:** None. **Northport and SJK House:** Rent and utilities below fair-market value.

SUSSEX COUNTY COMMUNITY DEVELOPMENT & HOUSING DIVISION

Sussex County Administrative Offices (West Complex)
22215 DuPont Blvd.
Georgetown, DE 19947
302-855-7777

PERSON IN CHARGE: Brad D. Whaley, Director

STATUS: Public

SERVICE DESCRIPTION: **Sussex County Community Development Block Grant Program** provides annual grants to finance housing rehabilitation, community facilities, and public works improvements which serve low and moderate income in Sussex County. **Housing Preservation Grant Program** provides annual grants to finance housing rehabilitation for low and moderate income in Sussex County. .

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low to moderate income level homeowners

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: None

SUSSEX COUNTY DEPARTMENT OF LIBRARIES

P.O. Box 589
Georgetown, DE 19947
302-855-7890
Website: www.Sussex.lib.de.us

PERSON IN CHARGE: Kathy Graybeal, Director

STATUS: Public

SERVICE DESCRIPTION: Provides the public with physical and virtual materials to inform, educate, and entertain. Materials include books, e-books, audio-books, CDs, DVDs, magazines, newspapers, and an array of electronic resources. One-on-one professional service for information searches – including employment and health. Age-appropriate and content-rich programs for children and adults, tax forms, tours, display cases, and outreach to nursing homes and daycare centers. Offers free access to/instruction on

electronic resources/the internet and current technology to those with a library card.

HOURS OF OPERATION: Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.; branch hours vary

Sussex County Public Libraries:

- Bridgeville, 600 South Cannon Street (302-337-7401)
- Delmar, 101 North Bi-State Boulevard (302-846-9894)
- Frankford, 8 Main Street (302-732-9351)
- Georgetown, 123 West Pine Street (302-856-7958)
- Greenwood, Mill Street (302-349-5309)
- Laurel, 6 E. Fourth Street (302-875-3184)
- Lewes, 111 Adams Avenue (302-645-2733)
- Milford, 11 S. E. Front Street (302-422-8996)
- Millsboro, 203 Main Street (302-934-8743)
- Milton, 121 Union Street (302-684-8856)
- Rehoboth Beach, 226 Rehoboth Avenue (302-227-8044)
- Seaford, 600 North Market Street Ext. (302-629-2524)
- Selbyville, 11 Main & McCabe Street (302-436-8195)
- South Coastal, 43 Kent Avenue, Bethany Beach (302-539-5231)
- Bookmobile, P.O. Box 589, Georgetown (302-855-7890)

ELIGIBILITY: Open to all residents and property owners with proper identification; In-house use and information available to all.

AREA SERVED: Sussex County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service and location

SUSSEX COUNTY HABITAT FOR HUMANITY

206 Academy Street
Georgetown, DE 19947
302-855-1153
Website: www.sussexcountyhabitat.org
E-mail: info@sussexcountyhabitat.org

PERSON IN CHARGE: Kevin J. Gilmore

STATUS: Not for profit

SERVICE DESCRIPTION: Builds, renovates and repairs houses for persons in need of simple, decent housing, in partnership with the homeowner candidate, civic organizations, churches, businesses, and others.

ELIGIBILITY: Persons/families living in substandard housing, income between 25-60% of median for county, willing to partner to help build own house and others.

AREA SERVED: Sussex County

OBTAINING SERVICE: Send name, address, phone, and e-mail, if any, to P.O. Box 759, Georgetown, DE 19947 or contact office.

FEES: Fee for credit check; houses sold to applicants for no-interest mortgage.

SUSSEX COUNTY OPPORTUNITY PROGRAM IN EDUCATION (S.C.O.P.E.)

North Site:
P.O. Box 927
Bridgeville, DE 19933
302-337-7501
Fax: 302-337-3361

South Site:
33576 Wilgus Cemetery Road
Frankford, DE 19945
302-436-9085
Fax: 302-436-9087

PERSON IN CHARGE: Barry Connors, Program Director

STATUS: Public

SERVICE DESCRIPTION: Provides an environment and an opportunity in the Woodbridge School District for at-risk students to experience success, hopefully causing them to modify or change behavior in ways socially and educationally acceptable. Provides students with an academic skills program in the core subject areas of language arts, social studies, mathematics, and science. Physical education, health, art/music, life skills, and work readiness classes are also offered.

HOURS OF OPERATION: Mon.-Fri., 8:00 a.m.-3:30 p.m.

ELIGIBILITY: Students ages 12-18

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information, referral by home school.

FEES: None

SUSSEX COUNTY ORTHOPEDIC PROGRAMS

390 North Market Street Ext.

Seaford, DE 19973

302-629-4587, Ext. 1640

Website: www.seaford.k12.de.us

PERSON IN CHARGE: Dr. David Alba

STATUS: Public (Special School)

SERVICE DESCRIPTION: Provides individual educational plans and related services (physical therapy, speech therapy, occupational therapy), nursing services and transportation in inclusive settings.

HOURS OF OPERATION: 8:05 a.m.-3:05 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-21, physically impaired and other disabilities

AREA SERVED: Sussex County

OBTAINING SERVICE: Referral by the District IEP Team

FEES: None

SUSSEX PREGNANCY CARE CENTER, INC.

5 Burger King Drive

Georgetown, DE 19947

302-856-4344

Website: www.sussexpregnancy.com

PERSON IN CHARGE: Rita Denney, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides pregnancy related services through a trained volunteer staff. Services include: pregnancy test; sonogram verification of pregnancy test; maternity and baby clothes; baby furniture; Caring Hearts

Support Program with educational component; housing referral; counseling and mentoring support; and referrals to other agencies as requested, material assistance, fatherhood program, parenting and childbirth classes.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Thurs.; 24-hour helpline, Mon. – Thurs.; flexible times can be scheduled by appointment

ELIGIBILITY: Open

AREA SERVED: Sussex County and other local communities

OBTAINING SERVICE: Call to schedule an appointment.

FEES: None

SUSSEX TECH – ADULT EDUCATION DIVISION

P. O. Box 351

17099 County Seat Highway

Georgetown, DE 19947

302-856-9035

Website: www.SussexTechTraining.net

PERSON IN CHARGE: Dr. Michael Owens, Director of Extended Learning

STATUS: Public

SERVICE DESCRIPTION: Provides a wide variety of educational and training services including James H. Groves Adult High School, GED, apprenticeship training programs in seven technical areas, plus certificate programs in computer training, medical support professions, nursing assistants, and other career building training programs, including solar/wind energy and weatherization.

HOURS OF OPERATION: 8:30 a.m.-9:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: Vary by service

SUSSEX-TECHNICAL SCHOOL DISTRICT; SUSSEX COUNTY

P.O. Box 351
17099 County Seat Highway
Georgetown, DE 19947
Website: www.sussexvt.k12.de.us

PERSON IN CHARGE: Dr. Allen F. (A.J.) Lathbury, Superintendent

STATUS: Public

SERVICE DESCRIPTION:

Sussex Technical School District provides an individually oriented techademic education which builds a sense of pride, success, and self-esteem through excellence, enabling each high school and adult division student to be competitive in a global market while becoming a responsible and productive member of society. Sussex Tech's mission is "Excellence in Technical, Career and Academic Education."

Sussex Technical High School: Nationally acclaimed full-time (CTE) career and technical education high school. Programs of study include Automotive Technologies, Collision Repair Technologies, BFM (Business, Finance & Marketing) Technologies, Digital Publishing and Design Technologies, Electronics/Computer Information Systems Engineering, Media Broadcasting Communications Technologies, Cosmetology, Early Care Education, Dental Services and Technologies, Health Professions, Physical Therapy-Athletic Health Care, Legal Support Services & Criminal Justice Technologies, Carpentry/Mill & Cabinet Technologies, Electrical & Green Energy Technologies, HVAC – Refrigeration Technologies, and Landscape Management & Environmental Technologies. All programs of study adhere to the Techademics philosophy – the blending of technical, career and academic knowledge and skills to ensure both career and college readiness. Students have the opportunity to earn college credits through enrollment in college dual enrollment courses as well as industry-aligned certifications. Sussex Tech's 2013 graduation rate was 98.7%.

Sussex Tech Adult Division is an award winning program in its sixth decade of providing instructional services to adult residents of Sussex County and our neighboring communities. Our affordable services help adults improve their basic skills, prepare for and earn their high school diploma through the **James H. Groves High School**, learn English for Speakers of Other Languages (ESOL) and learn basic and advanced computer skills.

Additionally, we offer ABE/GED classes, Work Force Investment Act classes

for un/under employed and skilled certification programs in exciting Health Care fields designed to prepare you for entry into a new profession or to upgrade your skills for job promotion.

We also work closely with a number of business partners to offer Apprenticeship and Skilled Trades Training in fields such as Auto Mechanics, Early Child Care, Electrical Trades, HVACR, and Welding just to name a few. In need of Driver Education programs, Sussex Tech Adult Division offers a number of options to help you earn that license.

If your business or industry is in need of specialized training, we have the workforce development specialists available to assist you with your contract training. Training can be custom designed to fit your needs and budget and can be administered on site at your facility in our Career Training Center located in Georgetown.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (S.T.H.S.); 8:00 a.m. — 9:00 p.m., Mon.-Thurs. (Adult Education); selected weekend course programming.

ELIGIBILITY: High school students for day classes; adults – open enrollment. Eligibility assessments apply for some programs.

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information: 302-856-0961 (S.T.H.S.); 302-856-9035 (Adult Education)

FEES: Adult courses only

TELAMON CORPORATION

26351 Patriot's Way
Georgetown, DE 19947
302-934-1642

Website: www.telamon.org
E-mail: drizek@telamon.org

PERSON IN CHARGE: Doris Rizek, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Headstart services for low income children ages 0-5. Extended day care also provided.

HOURS OF OPERATION: 7:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: 130% of Federal Poverty Guidelines

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Walk in or referral

FEES: Headstart: none; Extended day care: POC or private pay.

TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – KENT COUNTY

State Office

204 Georges Alley

Smyrna, DE 19977

302-659-5092

Fax: 302-659-5106

PERSON IN CHARGE: Doris Rizek, Head Start State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a comprehensive, developmentally appropriate preschool program for low income families that addresses education, health, nutrition, social service needs, and parent involvement.

OTHER LOCATIONS:

- Colonial Gardens, 1000 Hayes Drive, Dover 19901 (302-741-2490) Fax: 302-741-2499
- Smyrna Head Start, 204 Georges Alley, Smyrna 19977 (302-653-5499); Fax: 302-653-3862
- Harrington Head Start Center, 112 East Street, Harrington, DE 19952 (302-398-9196) Fax: 302-398-9252
- White Oak Center, 195 Willis Road, Dover, DE 19901, (302-736-5933) Fax: 302-736-5932

HOURS OF OPERATION:

White Oak, Colonial Gardens, Smyrna Head Start and Harrington: 8:00 a.m.-4:00 p.m., Mon.-Fri.; **Wrap around services at White Oak, Colonial Gardens Head Start, and Harrington:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income, ages 3-5

AREA SERVED: Kent County

OBTAINING SERVICE: Referral, walk in

FEES: No fees for part day programs, wrap around service fees are \$85 weekly

TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – SUSSEX COUNTY

Stockley Center W-3
26351 Patriots Way
Georgetown, DE 19947
302-934-1642, Ext. 37
Nichole Smith – Center Director

Stockley Center W-2
26351 Patriots Way
Georgetown, DE 19947
302-934-1642, Ext. 27
Mary Akins – Center Director

Annex Head Start
308 North Railroad Avenue
Georgetown, DE 19947
302-855-0325
Nichole Smith – Center Director

Coolsprings Head Start
28607 W. Meadowview Dr.
Milton, DE 19968
302-684-3234
Cara Melendez – Center Director

Laurel Head Start
30125 Discount Land Road
Laurel, DE 19956
302-875-7718
Selina Houston – Center Director

Seaford Head Start
517 Bridgeville Highway
Seaford, DE 19973
302-629-5557
Selina Houston – Center Director

Laverty Lane Head Start
2 Laverty Lane
Bridgeville, DE 19933
302-337-2285
Cindy Vonville – Center Director

Milford Head Start
518 N. Church Street
Milford, DE 19963
302-424-2334
Maria Pineyro – Center Director

PERSON IN CHARGE: Mary Akins, Regional Coordinator for Sussex County
(302-629-5557, Ext. 12)

STATUS: Not for profit

SERVICE DESCRIPTION: Head Start, Early head Start, and ECAP services are for low income children; free meals, transportation, field trips, educational environment, health/mental health services, and disabilities services are provided.

HOURS OF OPERATION: 8:00 a.m.-12:00 p.m., a.m. sessions; 12:00 p.m.-4:00 p.m. – p.m. sessions; 7:00 a.m.-5:00 p.m. – full day sessions.

ELIGIBILITY: Early Head Start—0-3 years; Head Start—3-5 years of age; ECAP children must be 4 years of age by August 31.

AREA SERVED: Bridgeville, Georgetown, Laurel, Lewes, Milford, and Seaford

OBTAINING SERVICE: Walk in, call for information, call for appointment,

referral by outside agencies

FEES: Sliding scale

THE AMERICAN LEGION

Department Service Office:

1601 Kirkwood Highway

Wilmington, DE 19805

302-998-9448

Website: www.delegion.org

The American Legion

Dept. of Delaware Headquarters

PO Box 930

Seaford, DE 19973-0930

PERSON IN CHARGE: Joseph T. Houghton, Department Service Officer;
Richard J. Santos, Department Adjutant

STATUS: Not for profit

SERVICE DESCRIPTION: Provides assistance with claims before the Veterans Administration (VA), more formally known as The Department of Veterans Affairs; trained Service Officer or Assistant Service Officer provides advice and assistance on such claims, from initiation through appellate process. Operates and/or monitors the following programs within the State of Delaware; Boys' State Program; Trooper Youth Week; School Awards; Oratorical Contest; National and State legislative priorities for veterans and their families. May be able to provide assistance with: VA medical options; limited assistance with discharge upgrade. Operates primarily through individual posts in all Delaware Counties. Membership information available at all locations.

LOCATIONS: 27 posts statewide and mailing addresses

New Castle County:

- Delaware Post 1, 31 Whitehall Circle, Wilmington 19808
- J. Allison O'Daniel Post 10, P.O. Box 7504, Newark 19714
- Brandywine Post 12, 1237 N. Heald Street, Wilmington 19802
- Robert L. Taylor Post 13, P.O. Box 277, Delaware City 19706
- Richard C. DuPont Post 18, P.O. Box 59, Claymont 19703
- Laurence Roberts Post 21, 2336 Lighthouse Lane, Wilmington 19810
- Middletown Post 25, P.O. Box 70, Middletown 19709
- Charles E. Durney Post 27, 1604 Lancaster Avenue, Wilmington 19805
- First State Post 29, P.O. Box 3099, Wilmington 19808
- Joseph B. Stahl Post 30, 3 East Jackson Avenue, New Castle 19720

Kent County:

- Walter L. Fox Post 2, 835 Bay Road, Dover 19901
- Milford Post 3, P.O. Box 124, Milford 19963
- Calloway-Kemp-Raughley-Tee Post 7, 17448 S. DuPont Highway, Harrington 19952
- David C. Harrison Post 14, P.O. Box 345, Smyrna 19977

Sussex County:

- Henlopen Post 5, 300 King Charles Avenue, Rehoboth Beach 19971
- Nanticoke Post 6, P.O. Box 781, Seaford 19973
- Sussex Post 8, P.O. Box 387, Georgetown 19947
- Diamond State Post 11, 35689 Airport Road, Rehoboth Beach 19971
- Glen Rayne Post 15, 104 N. 2nd Street, Delmar 19940
- William T. Spooner Post 17, P.O. Box 5, Lewes 19958
- Laurel Post 19, P.O. Box 328, Laurel 19956
- Milton Post 20, 105 Bay Road, Milton 19968
- Indian River Post 22, P.O. Box 456, Millsboro 19966
- Dagsboro Post 24, P.O. Box 248, Dagsboro 19939
- Oak Orchard/Riverdale Post 28, 31768 Legion Road, Millsboro 19966
- Prattis-DeShields Post 37, 24187 Concord Pond Road, Seaford 19973
- Selbyville Post 39, 35097 Lighthouse Road, Selbyville 19973

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri. (except Federal/State holidays)

ELIGIBILITY: Honorably Discharged and/or Separated Military Veterans

AREA SERVED: Statewide

OBTAINING SERVICE: For VA related issues, contact Department Service Office. Service Officer runs Outreach Program on Fridays to Post certain post locations, call for schedule. For general inquiries, contact Department HQ. For membership inquiries, contact local post or Department HQ.

FEES: None

THE ANTONIAN

**1701 West 10th Street
Wilmington, DE 19805
302-421-3758**

PERSON IN CHARGE: Debra Wirt, Director

STATUS: Public

SERVICE DESCRIPTION: Senior citizen retirement facility with 136 one bedroom apartments. Services include Mass and recreational programs.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ambulatory and ages 62 and over. Income limits: \$27,450 for 1 person; \$31,350 for 2 people.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: No

THE ARC OF DELAWARE

**State Headquarters
2 South Augustine Street
Suite B
Wilmington, DE 19804
302-996-9400**

**Kent County Office
Loockerman and Federal Streets
P.O. Box 562
Dover, DE 19903-0562
302-736-6140**

Website: www.arcde.org

PERSON IN CHARGE: Terry Olson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Statewide advocacy agency for citizens with intellectual disabilities; also provides direct services. Offers case advocacy services to help individuals access available resources; case management services; and employment and training to encourage employers to provide competitive or supported employment opportunities to job-ready persons with intellectual disabilities. Develops housing for individuals with intellectual disabilities in conjunction with the Division of Developmental Disabilities Services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional, agency, or self

FEES: None

THE BIRTH CENTER: HOLISTIC WOMEN'S HEALTH CARE L.L.C.

1508 West 7th Street

Wilmington, DE 19805

302-658-2229

Website: www.thebirthcenter.com

PERSON IN CHARGE: Kathleen McCarthy, C.N.M., Dorinda Dove, C.N.M.
– Co-Directors

STATUS: For profit

SERVICE DESCRIPTION: Birthing center provides professional staff and warm, supportive atmosphere. Prenatal visits, stress education, and preparation, enabling couples to accept responsibilities for making informed decisions about their birth. Delivery managed by a nurse-midwife. Early discharge within 12 hours after birth with postpartum home visit by registered nurse. Also provides well woman health care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Any woman interested in natural childbirth and determined, by the Birth Center, to be low-risk. Women interested in holistic women's health care.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes. Insurance accepted.

THE BRADY KOHN FOUNDATION

Po Box 7261

Wilmington, DE 19803

302-765-2375

Website: www.thebradykohnfoundation.org

PERSON IN CHARGE: Kendall Massett, President; Carolyn Kohn, Founder

STATUS: Not for profit

SERVICE DESCRIPTION: The Brady Kohn Foundation is the only grass roots, volunteer driven organization in the country whose dual mission is to educate the public on the potential of stem cells from umbilical cord blood and to fund non-embryonic stem cell research. Parents delivering at Christiana have the ability to donate their baby's umbilical cord blood for free through this organization. GIVE LIFE. TWICE.

HOURS OF OPERATION: All information is available on the website.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

THE CANCER SUPPORT COMMUNITY - DELAWARE

**4810 Lancaster Pike
Wilmington, DE 19807
302-995-2850**

**812 S. Bradford Street
Dover, DE 19904
302-734-0898**

**18947 John J. Williams Hwy., Suite 312
Rehoboth, DE 19971
302-227-1155**

Website: www.cancersupportdelaware.org

E-mail: New Castle County: cdwyer@cscde.org

Kent County: jscross@cscde.org

Sussex County: jallegro@cscde.org

PERSON IN CHARGE: Nicole Topkis Pickles, Executive Director

STATUS: Not for Profit

SERVICE DESCRIPTION: Helps people with cancer and their loved ones by providing professionally led programs of emotional support, education, and hope as an integral part of conventional medical treatment. All programs free of charge.

HOURS OF OPERATION: New Castle County: 9:00 a.m.-8:00 p.m., Mon.-Fri.; Kent County: 9:00 a.m. - 8:00 p.m., Mon., Wed., Fri.; Sussex County: 9:00 a.m.-5:00 p.m., Mon.-Thurs.

ELIGIBILITY: Open; people with cancer and their family members. Children/Youth who have a loved one with cancer.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None.

THE CHRISTIAN STOREHOUSE

Mitchell Street at Old Landing Road

P. O. Box 239

Millsboro, DE 19966

302-934-8151

Fax: 302-934-8189

PERSON IN CHARGE: Steven Smith, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Operate as a thrift store. Donates clothes, furniture, appliances, food, housewares, etc., when a true need is identified. Emergency food after community pantry used and a need still exists for residents living in zip code 19966. Screen requests for financial assistance emergencies with other community resources. Court ordered community hours can be completed with us.

HOURS OF OPERATION: Thrift Store: 10:00 a.m.-2:00 p.m., Mon.-Sat.;
Office: 9:30 a.m.-2:00 p.m., Mon., Wed., and Fri.

ELIGIBILITY: Open

AREA SERVED: Eastern and Southern Sussex County

OBTAINING SERVICE: Walk in, referral by Social Service Center, call for information

FEES: None

THE CLINICAL PASTORAL COUNSELING PROGRAM OF KENT AND SUSSEX COUNTIES, INC.

54 South State Street
Dover, DE 19901
302-632-8842

PERSON IN CHARGE: Danny Cooper, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Clinical pastoral counseling services open to individuals, couples, and families; offers support groups based on a common theme, i.e., women's group on self-esteem; volunteer staff act as friend(s) for client; pre-marriage counseling in individual sessions or group format.

OTHER LOCATIONS:

- St. Luke's Episcopal Church, 202 N. North St., Seaford 19973
- Dover Presbyterian Church, 54 S. State St., Dover 19901
- St. Anne's Episcopal Church, Middletown 19709
- Calvary United Methodist Church, 301 S.E. Front St., Milford 19963
- St. Polycarp's R.C. Church, 135 Ransom Lane, Smyrna 19977
- Ebenezer United Methodist Church, 525 Poly Drummond Hill Rd., Newark 19711
- Connection Community Church, 100 West Green St., Middletown 19709

HOURS OF OPERATION: Milford, Thursday; Seaford, Wednesday; Dover, Monday and Tuesday; Middletown, Monday and Tuesday by appointment

ELIGIBILITY: Open

AREA SERVED: Kent, Sussex and New Castle Counties

OBTAINING SERVICE: Referral by clergy and former and present clients, call for information, call for appointment.

FEES: Sliding scale

THE COLLEGE SCHOOL

University of Delaware
459 Wyoming Road
Newark, DE 19716
302-831-0222
Website: www.collegeschool.udel.edu

PERSON IN CHARGE: Laura C. Dougherty, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Alternative educational program for children (1st-8th grade) who are experiencing learning differences; 10-11 students per class.

HOURS OF OPERATION: 8:30 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Children with learning differences/grades 1-8

AREA SERVED: Tristate area

OBTAINING SERVICE: Website: www.collegeschool.udel.edu

FEES: Yes

THE DOWN SYNDROME ASSOCIATION OF DELAWARE, INC.

P. O. Box 747
Middletown, DE 19709
302-995-1004
E-Mail: info@DSAdelaware.org
Website: www.DSAdelaware.org

PERSON IN CHARGE: Sheila Walsh, President

STATUS: Non-profit 501(c) 3

SERVICE DESCRIPTION: Coordinates a parent's group to promote the welfare of individuals with Down Syndrome by serving as a source of support, acceptance, encouragement, and information for families, professionals and friends. Parents of newly diagnosed babies are "matched" with experienced parents. Services include social and educational meetings, a lending library, quarterly newsletters, and e-news letters.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Open to those involved with persons who have Down Syndrome, parents and professionals encouraged.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (995-1004)

FEES: Free-will donations accepted

THE HOME OF THE BRAVE FOUNDATION

Home of the Brave

6632 Sharps Road

Milford, DE 19963

302-424-1681

Website: www.homeofthebravefdn.org

E-mail: jfinan@homeofthebravefdn.org

PERSON IN CHARGE: Jessica Finan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides food, housing and counseling to honorably discharged veterans. Assists residents and clients to obtain social services, register with the Department of Labor and conduct job searches, register with veteran hospitals for care and medication, and to obtain drug and alcohol counseling. Also assists with financial management planning and reestablishing driving privileges. Provides transportation to services and locates affordable housing.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (office hours)

ELIGIBILITY: Veterans with Honorable Discharge

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call 211 for placement

FEES: None

THE INTERNATIONAL MOMS CLUB

1464 Madera Road, # N 191
Simi Valley, CA 93065
610-280-0330 (Asst. Reg. Coord. – PA/DE)
Website: www.momsclub.org
E-mail: momsclub@aol.com

PERSON IN CHARGE: Erin Fischer, Assistant Regional Coordinator PA/DE

STATUS: Not for profit, 501 (c) 3 organization

SERVICE DESCRIPTION: An educational and service organization that provides support for mothers who are home during the day with their children. Coordinates activities for mothers and children, such as playgroups; monthly meetings; Moms Night Out; visit to parks, zoos, etc.; book club; and babysitting coop, among others.

ELIGIBILITY: Mothers who stay home to raise their children.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by club

THE KUTZ HOME, INC.

704 River Road
Wilmington, DE 19809
302-764-7000
website: www.kutzhome.org

PERSON IN CHARGE: Karen Friedman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Long and short term care facility providing 24-hour skilled nursing care, rehabilitation therapies (O.T., P.T., and Speech), hospice care, wound care, private and semi-private rooms, Kosher meals, recreational and religious programs and social services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Adults requiring skilled or intermediate nursing care

AREA SERVED: Statewide and out of state

OBTAINING SERVICE: Contact Director of Admissions for information.

FEES: Yes – Medicare/Medicaid certified and private pay.

THE LORELTON

2200 W. 4th Street
Wilmington, DE 19805-3362
302-573-3580
Website: Lorelton.com

PERSON IN CHARGE: A. Sue Ruff, N.H.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Assisted Living community offering customized care services based on the needs of an individual. Eighty-six units licensed for assisted living. Private apartments, studios and private rooms with private bedrooms in shared suites. Wide range of services including meals, housekeeping, laundry and linen service, activities, medical and scheduled transportation, 24-hour nursing and security staff available at all times.

HOURS OF OPERATION: Office Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri. Manager on duty every weekend. Tours any day, including weekends and evenings; call ahead if possible.

ELIGIBILITY: Age 62 and older

OBTAINING SERVICE: Call for information

FEES: Fees range from \$3,377.00 monthly base rate. Refundable entrance deposit of \$2,000.00 required.

THE MINISTRY OF CARING, INC.

506 North Church Street
Wilmington, DE 19801
302-652-5523
Website: www.ministryofcaring.org

PERSON IN CHARGE: Br. Ronald Giannone, OFM Cap., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Dedicated to serving needs of homeless and poor in and around Wilmington.

Bethany House: 601 N. Jackson St.; permanent housing for women with special needs. **Bethany House II:** 615 N. Jackson St.; permanent housing for women with special needs. **Child Care Center:** 221 N. Jackson St. Provides quality care for the infant and preschool children of homeless or

working poor families, enabling parents to enter job training or obtain employment. **Distribution Center:** 1410 N. Claymont St. Provides donated clothing, household goods, and furniture to those in need. **Emmanuel Dining Room (652-3228):** Three facilities, located at 226 Walnut St., 121 N. Jackson St., and 500 Rogers Rd., provide nutritious meals daily to the hungry. Meals prepared and served on a rotating basis by over 90 churches, synagogues, and civic groups on a rotating basis. **Guardian Angel Child Care:** 1000 Wilson St.; affordable day care for working poor families. **House of Joseph:** 1328 W. 3rd St., an emergency shelter for homeless men. Intensive case management services are offered. **House of Joseph II:** 9 W. 18th St. Provides a residence for homeless people living with AIDS. Provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, access to complete medical care. **House of Joseph Transitional Residence:** 704 West St.; long term independent living and job training/placement for formerly homeless employable men. **Il Bambino:** 903 N. Madison St.; affordable infant care program. **Job Placement Center:** 1100 Lancaster Ave. Assists the unemployed. **Mary Mother of Hope House I:** An emergency shelter at 1103 W. Eighth St. for homeless and destitute women. Supportive services provided in a caring environment designed to encourage them to achieve and maintain self-sufficiency. **Mary Mother of Hope House Transitional Residence** (820 Jefferson St.): A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. **Mary Mother of Hope House II and III:** Two programs (Hope House II at 121 N. Jackson St. and Hope House III at 515 N. Broom St.) provide emergency shelter for homeless women and children. Women with children and teens 18 years and under are accepted. Intensive case management services are offered. **Nazareth House Transitional Residence:** 898 Linden St. and 106 N. Broom St.; long term independent living for couples and families. **Pierre Toussaint Dental Office:** 830 Spruce St. Provides dental services to guests of the ministry's shelters and residences and to other poor and homeless residents of Delaware. Accepts referrals from other community agencies offering dental services to clients. **Samaritan Outreach:** 1410 N. Claymont St. Offers supportive services to sheltered and unsheltered homeless throughout New Castle County. Services include intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food, shelter, and personal counseling. **St. Francis Transitional Residence:** Nine-unit transitional living program offers intensive case management services for women with children who leave one of the ministry's emergency shelters and are working toward long-term self-sufficiency. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. **Maria Lorenza Longo House:** 822 Jefferson St.; supportive living for women

with special needs. **St. Clare Medical Outreach:** mobile medical van providing health services via St. Francis Hospital Staff. **Padre Pio House** (213 N. Jackson Street): long term residence for men with special needs. **Mother Teresa House** (829 N. Church Street): A residence for men and women living with HIV/AIDS who do not require skilled nursing care.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Varies by service

AREA SERVED: Wilmington area

OBTAINING SERVICE: Referral by agency or self

FEES: Child Care programs, transitional and permanent residence programs, Pierre Toussaint Dental Office.

THE MODERN MATURITY CENTER, INC.

1121 Forrest Avenue
Dover, DE 19904
302-734-1200

Website: www.modern-maturity.org

PERSON IN CHARGE: Carolyn Fredricks, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Retired Senior Volunteer Program (RSVP); employment services; congregate and homebound meals; adult day services; Golden Eagle Boutique; Alzheimer's, diabetes and caregiver support groups; fitness center; care coordinator; Early Memory Loss Program; educational and social programs; trips and tours; Hope Clinic, Lifespan Medical Services, Dynamic Physical Therapy, Lifelong Learning Center and Generations Home Health on premises. Transportation available.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs. 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over; ages 55 and over for employment and RSVP

AREA SERVED: Kent County

OBTAINING SERVICE: Referral, walk in

FEES: Fees for fitness center; some membership activities. Donation requested for meals for those over 60; fee for those under 60. Annual membership — \$15.

THE PILOT SCHOOL, INC.

100 Garden of Eden Road

Wilmington, DE 19803

302-478-1740

Website: familyeducation.com/de/pilotschool

PERSON IN CHARGE: Kathleen Craven, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Alternative school setting for children with normal intelligence who have language-based learning difficulties (10 month program).

HOURS OF OPERATION: 8:00 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 5-14 with learning difficulties

AREA SERVED: New Castle County

OBTAINING SERVICE: Contact school for appointment

FEES: Yes

THE SALVATION ARMY

400 N. Orange Street

P.O. Box 308

Wilmington, DE 19801

302-656-1696 or 302-472-0700

Website: www.salvationarmydelaware.org

PERSON IN CHARGE: Major Tim Duperree, Delaware State Coordinator; Major Jan Duperree, Associate Delaware State Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following programs: **Family Services** (302-472-0750): emergency financial assistance to prevent homelessness, case management services, limited emergency food and clothing, information and referral, financial counseling, assistance with prescriptions, and special holiday needs programs. **Emergency Shelter** (302-472-0754): emergency shelter and balanced meals for homeless women and women with children, and severe winter emergency response shelter for men. **Child Care Services** (302-472-0711): educationally based day and after-school care for children ages 6 weeks through 12 years. **Senior Citizens Center** (302-472-0770): senior activities and programs directed toward life enrichment, health

maintenance, and continued independent living. **Recreational Community Center** (302-472-0713): Educational and recreational program to give at-risk inner-city youth a safe and productive place to spend the evenings. **Adult Rehabilitation Center** (302-654-8808): designed to work with jobless and/or homeless individuals with drug and alcohol addiction problems. Males and females ages 21 and older participate in a total rehabilitation program which includes addictions support and counseling, vocational rehabilitation, and spiritual guidance. While in rehabilitation, shop skills are developed for placement back into the community. The center operates a number of thrift stores. **Developmental Disabilities and Supported Employment** (302-654-5003, New Castle County; 302-934-3730, Sussex County): Works with the developmentally disabled to provide vocational training and placement in New Castle and Sussex counties; and operates more than a dozen group homes for developmentally disabled in Sussex County.

OTHER LOCATIONS:

- The Salvation Army Worship and Family Service Center, 611 Forest Street, Dover 19903 (302-678-9551)
- The Salvation Army Sussex Chapel, 23431 Sussex Highway, P.O. Box 120, Seaford 19973 (302-628-2020)
- The Salvation Army Wilmington Temple, 401 Shipley Street, Wilmington 19801 (302-472-0704)
- The Salvation Army Wilmington Citadel, 401 Shipley Street, Wilmington 19801 (302-422-0705)
- The Salvation Army Thrift Store, 16 W. Mount Vernon St., Smyrna 19977 (302-653-7095)
- The Salvation Army Thrift Store, 245 Elkton Rd., Newark 19711 (302-455-1636)
- The Salvation Army Thrift Store, 117 S. E. Front St., Milford 19963 (302-424-2245)

HOURS OF OPERATION: Emergency Assistance: 24 hours a day; Worship Centers: call for schedule; Thrift Stores: normal business hours with no Sunday hours

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Call specific program for detailed information

THE SALVATION ARMY EARLY LEARNING CENTER

The Salvation Army
400 N. Orange Street
PO Box 308
Wilmington, DE 19899
302-472-0711
Fax: 302-656-6477
E-mail: mrskgill@yahoo.com

PERSON IN CHARGE: Kathleen Gill, Director of Children's Services

STATUS: Not for profit

SERVICE DESCRIPTION: The Early Learning Center provides childcare for children ages 6 weeks to 12 years. The Salvation Army has a Childcare Program, an Afterschool Program, and an 8-week Summer Camp.

HOURS OF OPERATION: 6:45 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Infant to 12 years of age, all income levels.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk-in, call for information, call for appointment

FEES: Purchase of care or tuition payments

THE SALVATION ARMY SENIOR CENTER

102 W. 5th Street, P.O. Box 308
Wilmington, DE 19899
302-472-0770, Ext 770

PERSON IN CHARGE: Ms. Sylvia P. Holden, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Program provides hot meals at breakfast and noontime, information and referral services, educational and cultural activities, recreational trips, recreational activities to foster health and social well being, and offers a caring environment that encourages active participation of members. Medical transportation services to regular participants.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information. Transportation to the Center in the City of Wilmington for members and regular active participants, call at least one day ahead.

FEES: Annual membership: \$12.00. Donation requested for meals: City Fare Lunch, \$2.00 for 60 and older; Salvation Army Breakfast, \$5.00 meal ticket can be used many times until value is depleted. Exercise program with trainer, monthly fee of \$10.00. Classes offered 3 times a week – 11am-12pm on Tuesday; 10-11am on Wednesday and Thursday. A choir performs 2 times a year. Weekly choir practice at 11am on Thursday.

THE SHEPHERD PLACE, INC.

1362 South Governors Avenue

Dover, DE 19904

302-678-1909

Fax: 302-678-4935

www.shepherdplace.org

PERSON IN CHARGE: Diane Cahall, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides shelter, meals, case management for length of stay (generally 30 days max), some transportation. Case management for employment, government benefits, housing and related areas. Workshops provided on wide variety of topics such as parenting, legal issues, health, employment skills, etc.

HOURS OF OPERATION: 7:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Women with children, single women. Wheelchair accessible.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in; referral from State Service Centers, any public/private agency; call for information

FEES: None

THE WARREN L. AND CHARLES C. ALLEN, JR., CHEER COMMUNITY CENTER

20520 Sand Hill
Georgetown, DE 19947
302-854-9500
Fax: 302-854-9564

PERSON IN CHARGE: Arlene Littleton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Houses many services. Various programs, clubs, and activities for adults age 50+. **Fun Fitness Center:** State of the art equipment with certified trainer available by appointment. Multipurpose room available for rental to community; seats up to 400. Café (11:00 a.m.-3:00 p.m., M-F), barber and beauty shop, and game room.

OTHER LOCATION: Cheer Apartments, 1000 Clark Drive, Georgetown 19947 (302-856-6676)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (Administrative offices); 8:00 a.m.-4:00 p.m., Mon.-Fri. (Apartment manager's office)

ELIGIBILITY: Community Center: services cater to 50 and older; Apartments: 62 or older, low income, independent living

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: Vary by service

TOURETTE SYNDROME ASSOCIATION-DELAWARE CHAPTER

TSA Delaware Chapter
112 East Kilts Lane
Middletown, DE 19709
302-547-6306
Website: www.tourettedelaware.org

PERSON IN CHARGE: Sue Breakie, Chapter Leader

STATUS: Not for profit

SERVICE DESCRIPTION: Parent support group, speakers, lending library,

children's social activities, information about Tourette Syndrome (TS), and educational advocacy.

OTHER LOCATIONS: Meeting places: Aldersgate United Methodist Church, Room 122, 2313 Concord Pike, Wilmington 19803; Kiddie Academy, 915 Boyds Corner Road, Middletown, DE 19709

HOURS OF OPERATION: Please check website for details: www.tourettedelaware.org

ELIGIBILITY: Open

AREA SERVED: Statewide, also open to PA, MD, and NJ residents near the Delaware borders.

OBTAINING SERVICE: Walk in, call for information

FEES: None

TRINITY ALCOHOL AND DRUG PROGRAM (TRIAD)

1104 N. Adams Street

Wilmington, DE 19801

302-655-1153

E-mail: diane@trinityparishde.org

PERSON IN CHARGE: Diane M. Brisiel, C.A.D.C., Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, referral, and counseling on emotional, physical, and spiritual aspects of drug and alcohol abuse; facilities for AA, Al-Anon, and NA; literature on alcohol and compulsive behavior is available upon request. Visit TRIAD on Facebook for additional information.

HOURS OF OPERATION: Tues. and Wed. Please call for appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

UNEMPLOYMENT INSURANCE; DIVISION OF (DOL)

P.O. Box 9950

Wilmington, DE 19809-0950

302-761-8446 (Wilmington)

302-368-6600 (Newark)

302-739-5461 (Dover)

302-856-5611 (Georgetown)

Information HOTLINE: 302-761-6576, 1-800-794-3032

Website: <http://uidelawareworks.com>

PERSON IN CHARGE: Thomas H. Ellis, Director

STATUS: Public

SERVICE DESCRIPTION: Program is financed by taxes paid on employee wages by employers. Approximately 98% of wage and salaried workers are covered by this Federal-State system established by the Social Security Act.

OTHER LOCATIONS:

New Castle County:

- 4425 N. Market St., Fox Valley Shoppes, Wilmington 19802 (302-761-8446)
- 225 Corporate Blvd., Suite 108, Pencader Corporate Center, Newark 19702 (302-368-6600)

Kent County:

- Carroll's Plaza, Suite 103, 1114 S. Dupont Hwy., Dover 19901 (302-739-5461)

Sussex County:

- 20093 Office Circle, Unit 205, Georgetown 19947 (302-856-5611)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Must have sufficient earnings from covered employment; able and available for work and actively seeking work; must have been unemployed through no fault of his/her own; and must register with the State Division of Employment and Training.

AREA SERVED: Statewide

OBTAINING SERVICE: Apply at nearest office

FEES: None

UNITED CEREBRAL PALSY OF DELAWARE, INC.

UCP of Delaware
700A River Road
Wilmington, DE 19809
302-764-2400

Fax: 302-764-8713

Website: www.ucpde.org

UCP Center, Southern Delaware
3249 Midstate Road
Felton, DE 19943
302-335-5626

Fax: 302-335-5716

PERSON IN CHARGE: William J. McCool, III, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides direct services and advocacy: inclusive summer day camps; adult respite care programs; social workers; case management; home visits; accessible housing options; coordination of funding for equipment; community education; in-home respite care. **Camp Manito** (New Castle County summer day camp) provides recreation, swimming, arts and crafts, and computer study for children with and without disabilities. **Camp Lenape** (Kent and Sussex counties summer day camp) provides recreation, swimming, nature study, and arts and crafts for children with and without disabilities. **Client Assistance Program (CAP):** A disabilities rights program for adults with disabilities served by their state Division of Vocational Rehabilitation and other rehabilitation programs; offers information on VR services, handles concerns from VR clients and applicants, acts as client advocate; assists people with disabilities through rehabilitation so they can become employed. **Respite Care:** A service of temporary relief that enables a family caregiver to take a "time out", either through its Community Living Program, Weekend Respite, or Holiday Respite programs. **Community Living Program:** A respite care worker visits a family once a week, once every two weeks, or once a month, for 2-4 hours per visit, to relieve the caregiver; whenever possible, the person with a disability sets up what he or she would like to do during respite time; vans equipped with wheelchair lifts are used for shopping, medical appointments, and other trips in the community; this statewide program operates with substantial funding from the Delaware Division of Services for Aging and Adults with Physical Disabilities. **Weekend Respite:** Weekend, overnight service held 4-10 times a year, depending on funding; serves children and adults, though mostly children currently, at the UCP Center for Southern Delaware; staffed by two trained respite workers per weekend; draws participants statewide. **Holiday Respite:** Provides respite services for children during the winter and spring school breaks. **Case Management:** Case managers can address finding services needed to live successfully in the community, i.e., needs related to home accessibility, transportation, finance, durable medical equipment, respite care, home health

care or other in-home supports, housing, counseling and child care; statewide program. **Parents and Children Together at Tech (PACTT):** A day care program for children with and without disabilities at Sussex Technical High School, Georgetown; helps all children grow physically, socially, emotionally, and intellectually.

OTHER LOCATIONS:

- Client Assistance Program, 700A River Road, Wilmington, DE 19809 (302-764-6216; Fax 302-764-6218); Acting Director: Moni Edgar
- Parents and Children Together at Tech (PACTT), Sussex Technical High School, Route 9 Box 351, Georgetown 19947 (302-856-3490; Fax: 302-856-1760) Director: Kathy Moore

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with disabilities, including but not limited to Cerebral Palsy. The Client Assistance Program serves clients of the State Division of Vocational Rehabilitation, the Division for the Visually Impaired, and other vocational rehabilitation programs regardless of the type of disability.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale for camp and respite care

UNITED STATES PROBATION OFFICE

Suite 400
824 Market Street
Wilmington, DE 19801
302-252-2950
Fax: 573-6658

Mailing Address:
Federal Building
844 King Street, Unit 39
Wilmington, DE 19801

Website: www.ded.uscourts.gov/de-prob/index.htm

PERSON IN CHARGE:

STATUS: Public

SERVICE DESCRIPTION: Provides supervision of persons convicted of federal crimes as well as supervises defendants on pretrial release. Employs evidenced-based practices to reduce recidivism.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons charged with or convicted of a federal crime

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

UNITED WAY OF DELAWARE, INC.

625 N. Orange Street, 3rd Floor

Wilmington, DE 19801

302-573-3700

Fax: 302-573-2420

E-Mail: admin@uwde.org

PERSON IN CHARGE: Michelle A. Taylor, President and Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: United Way of Delaware's (UWD) mission is to maximize the community's resources to improve the quality of life for all Delawareans. UWD is implementing Live United 2015, a five-year strategy to achieve long-lasting, measurable improvements throughout the state in the areas of Education, Income and Health. UWD works collaboratively with business, labor, government, nonprofit organizations, academic groups, faith groups, community organizations, concerned citizens, and others to affect positive, long-lasting solutions.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: United Way of Delaware funds selected partner agencies. United Way of Delaware does not fund individuals.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

UNIVERSITY OF DELAWARE COOPERATIVE EXTENSION

044 Townsend Hall
531 South College Avenue
Newark, DE 19716-2510
302-831-2524
Website: <http://ag.udel.edu/extension>
E-mail: snider@udel.edu

PERSON IN CHARGE: Sue Snider, Ph.D.

STATUS: Public

SERVICE DESCRIPTION: Offers non-formal education programs in nutrition and food safety.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: None

USDA/RURAL DEVELOPMENT

1221 College Park Drive, Suite 200
Dover, DE 19904
302-857-3580
Website: www.rurdev.usda.gov/de

PERSON IN CHARGE: William A. McGowan, State Director

STATUS: Public

SERVICE DESCRIPTION: Provides rural housing, business, and community facility loans and grants in rural areas.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons in rural areas needing loan assistance

AREA SERVED: Statewide

OBTAINING SERVICE: DE customers should contact the Dover, DE office.

FEES: Yes - Val's Needy Family Fund,

VAL'S NEEDY FAMILY FUND; NEWARK AREA WELFARE COMMITTEE

P.O. Box 951
Newark, DE 19715
302-690-1741

PERSON IN CHARGE: Polly Sierer, President

STATUS: Non-profit

SERVICE DESCRIPTION: Food distribution, emergency assistance.

HOURS OF OPERATION: 1:00 p.m. - 4:00 p.m.

ELIGIBILITY: Verified by Hudson State Service Center.

AREA SERVED: Newark

OBTAINING SERVICE: See or contact Hudson State Service Center.

FEES: None

VARIETY—THE CHILDREN'S CHARITY; DELAWARE DIVISION

100 W. Rockland Road
P.O. Box 112
Rockland, DE 19732
302-757-6068; 215-735-0803
Website: www.varietydelaware.org
E-mail: meghanevans@varietyphila.org

PERSON IN CHARGE: Judy Nixon, Program Director; Lisa Jubb, Delaware After-School Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: **Camp and Developmental Center**, including recreation center, indoor and outdoor pools, amphitheater, greenhouse, tennis and basketball courts, and overnight cabins which provide a place for children to stay for weekend retreats or two-week activity programs; open year round. **Direct Care** provides medical equipment such as wheelchairs, specialty bikes, and other necessary equipment not covered by insurance, for children whose families could otherwise not afford the cost. **Variety@Play**, a caring group of volunteers who offer time and talents, encompasses all of Variety's special events. **After School Programs**.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves children between birth and 21 with temporary and/or permanent disabilities resulting from injury, illness, or congenital conditions.

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: None

VETERANS AFFAIRS; DEPARTMENT OF

1601 Kirkwood Highway

Wilmington, DE 19805

302-994-2511 or 1-800-461-8262

Medical Benefits: 302-633-5212 or 1-800-461-8262, Ext. 5212

V.A. Benefits/Claims: 1-800-827-1000;

Vet Center: 302-994-1660

Website: www.va.gov/wilmington

PERSON IN CHARGE: Robin Aube-Warren, Director

STATUS: Public

SERVICE DESCRIPTION: VA Medical Center: 60-bed hospital which provides a full spectrum of acute and long-term inpatient, ambulatory care, and outpatient activities; adjoining 60-bed Nursing Home Care Unit. Provides primary, secondary, and tertiary care in medicine, neurology, psychiatry, rehabilitation medicine and surgery. Medical specialties include infectious disease, gastroenterology, pulmonary disease, cardiology, hematology/oncology, rheumatology, nephrology and dermatology. Surgical services include general surgery and subspecialties in urology, otolaryngology, ophthalmology, oral surgery, and orthopedics. Other specialty services include podiatry, optometry, audiology and speech pathology, outpatient substance abuse, hemodialysis, MRI and CT scan. **Regional Office** administers compensation, pension and educational benefits for veterans, their spouses, and dependents within the state. **Vet Center** provides counseling services: personal, marriage, family, vocational, and educational for eligible veterans. Special focus is the combat vet who is having trouble readjusting to society and may be suffering from post-traumatic stress disorder. Advocacy services include help with jobs and employment, upgrading "bad paper" discharges, information on Agent Orange and Persian Gulf issues, and any problems with various institutions or agencies. Also provides information on Department of Veteran Affairs benefits.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.; (other hours may be available)

ELIGIBILITY: Most services open to all honorably discharged veterans. Vet Center: Vietnam War Veterans (2/28/61-5/7/75); Vietnam era veterans (8/64-5/75); combat theater veterans who served in Korea War and World War II; Lebanon (8/25/82-2/26/84); Grenada (8/23/83-11/21/83); Panama (12/20/89-1/31/90); the Persian Gulf (8/20/90-present).

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment for healthcare services; may walk into regional office for assistance.

FEES: Minimal/none

VIAL OF LIFE; NEW CASTLE COUNTY EMERGENCY MEDICAL SERVICES

**3601 N. DuPont Highway
New Castle, DE 19720-6815
302-395-8184**

Website: www.nccde.org/ems

E-mail: ems@nccde.org

PERSON IN CHARGE: Chief Lawrence E. Tan

STATUS: Public

SERVICE DESCRIPTION: Program to assist elderly residents in placing all medical information in a medicine vial which is kept in the refrigerator, and placing a recognizable magnet on the refrigerator door. Ensures that pertinent information concerning medical conditions is available during an emergency response to their residence if the patient is unable to give information. Facilitates and expedites the care of the patient by emergency medical services personnel.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information. Vial of Life kits can be delivered or mailed.

FEES: None

VICTIM SERVICES; DOVER POLICE DEPARTMENT

Turner Building
400 South Queen Street
Dover, DE 19904
302-736-7134
Website: www.doverpolice.org

PERSON IN CHARGE: Diane Glenn, Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: The Dover Police Department's Victim Services Unit is committed to the fair, compassionate, and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow-up and other services needed to help reduce the trauma related to the crime.

HOURS OF OPERATION: Administrative Services: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Crisis Intervention Services: On Call

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

VICTIM/WITNESS ASSISTANCE PROGRAM

Department of Justice
Carvel State Office Building, 7th floor
820 N. French Street
Wilmington, DE 19801
New Castle County: 800-870-1790; TTY 302-577-5783
Kent County: 800-870-1790; TTY 302-739-1545
Sussex County: 800-870-1790; TTY 302-856-4698
Website: <https://attorneygeneral.delaware.gov>

PERSON IN CHARGE: Gary J. Taylor, Director

STATUS: Public

SERVICE DESCRIPTION: Provides information about case status, criminal justice system, and filing for violent crimes compensation while assisting the victim in the prosecution process through counseling referral, trial preparation, court accompaniment, and service referrals.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Victims of crime

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VICTIM/WITNESS PROGRAM; FEDERAL

U. S. Attorney's Office
1007 Orange Street, Suite 700
P.O. Box 2046
Wilmington, DE 19899-2046
302-573-6277; 302-573-6198
Website: www.usdoj.gov/usao/de

PERSON IN CHARGE: Susan Baldwin, Coordinator

STATUS: Public

SERVICE DESCRIPTION: Notification of case status and events, education regarding the federal criminal justice system; supportive services; referrals to community agencies; and court orientation, accompaniment, and assistance throughout the prosecution process.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Victims of Federal crimes

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VICTIMS' VOICES HEARD, INC.

Severe Violence Dialogue Program

P.O. Box 576

Camden, DE 19934

302-697-7005

Website: www.victimsvoicesheard.org

PERSON IN CHARGE: Kim Book, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Victim Offender Dialogue provides victims of violent crime the opportunity to meet with the incarcerated offender. The focus is on the harm done to the victim and the offender's responsibility to repair that harm. It is voluntary and confidential for both parties.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, or call for appointment.

FEES: None

VICTORY CHRISTIAN FELLOWSHIP

100 Wilton Boulevard

New Castle, DE 19720

302-324-5400; 800-383-4223

Website: www.gwwm.com

E-mail: info@gwwm.com

PERSON IN CHARGE: Pastor Judy Shipley

STATUS: Not for profit

SERVICE DESCRIPTION: **A Ray of Hope**—Loss of loved one, Tues. 7:00 p.m. **Women/Domestic Abuse**—by appointment, call 302-324-5400. **Freedom Ministry**—Freedom from homosexuality, confidential. **Breaking the Yoke**—Alcohol and substance abuse, Thurs., 7:00 p.m. **We Care HIV/AIDS**—Persons and their families who are affected, 2nd and 4th Tues., 7:00 p.m. **School of Biblical Studies**—9:00 a.m.-12:00 p.m., Mon. and Thurs.; 6:30 p.m.-9:30 p.m., Mon. and Thurs.; 9:00a.m.-12:00p.m., Sat. **Blessing, Dressings and More**—Senior food giveaway, 1st Sat., 12:00-4:00 p.m.;

General Public: 9:00-11:00 a.m.; Emergency Food – Agency Referral – Every Saturday, 2:00 p.m. to 4:00 p.m.; 3rd Saturday, Food for Veterans, 12:00 p.m. to 4:00 p.m. Clothing Closet available on Saturdays.

OTHER LOCATION: Blessing, Dressings and More, 453 Pulaski Hwy., Bear 19701 (302-324-5400)

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Monday - Thursday

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

VISIONQUEST HOMEQUEST

1010 Concord Pike, Suite 100
Wilmington, DE 19802
302-661-1826
Website: www.vq.com

32 Loockerman Street, Suite 202
Dover, DE 19904
302-735-1666

PERSON IN CHARGE: Ken Donovan, MS, State Director

STATUS: For profit

SERVICE DESCRIPTION: Community based program providing supervision of court ordered, probation monitored youth. Includes accountability checks, curfew checks, and weekly family counseling sessions. Monitors for school attendance and helps to complete community service hours. 24 hour crisis management available.

HOURS OF OPERATION: Flexible as needed, 7 days per week

ELIGIBILITY: Males and females ages 10-18 referred through the Division of Youth Rehabilitative Services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral through Division of Youth Rehabilitative Services

FEES: Vary by service

VISUALLY IMPAIRED; DIVISION FOR THE (DVI, DHSS)

DHSS Campus, Biggs Building

1901 N. duPont Highway

New Castle, DE 19720

302-255-9800

Website: <http://www.dhss.delaware.gov/dhss/dvi/index.html>

PERSON IN CHARGE: Daniel Madrid, Director

STATUS: Public

SERVICE DESCRIPTION: The Division for the Visually Impaired (DVI) provides vision rehabilitation services across the life span (birth-expiration). DVI has several programs to foster self-sufficiency and independence. Eligibility is determined by medical documentation performed by a licensed eye professional. Services include: **Educational Services** includes in-school tutorial and adaptive educational materials and adjustment to Visually Impaired counseling services for the child and family. **Vocational Rehabilitation (VR)** assists adults and transition aged students focused toward attaining, retaining, or maintaining employment. **Independent Living Services** provides individual and group instruction in adaptive techniques for activities of daily living (kitchen skills, low vision services, Braille, home maintenance, etc.) leading to increased self-sufficiency. **Support Services:** Includes safe travel techniques (orientation & mobility); demonstration and training of equipment (video magnifiers, Braille notes, etc.) and screen reader and screen magnification software (Assistive Technology); and the Materials Center (Braille and alternative media productions). **Business Enterprise Program** (food vending program): serves as employment for legally blind food cafeteria managers in agency-sponsored locations across the State. **Delaware Industries for the Blind:** is a production area that provides employment for visually impaired workers.

OTHER LOCATIONS:

- Milford State Service Center, 11-13 S. W. Front St., Milford 19963 (302-424-7240)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program. Provision of some services is based on financial needs test.

AREA SERVED: Statewide

OBTAINING SERVICE: Contact Central Intake @ 302-424-8638

FEES: None

VOCATIONAL REHABILITATION; DIVISION OF (DOL)

4425 North Market Street
P.O. Box 9969
Wilmington, DE 19809-0969
302-761-8275
Website: www.delawareworks.com

PERSON IN CHARGE: Andrea Guest, Director

STATUS: Public

SERVICE DESCRIPTION: Provides services to prepare for and maintain employment for eligible State residents with disabilities. Specific services include evaluation and assessment, vocational counseling and guidance, physical and mental restoration, job development and placement, and follow-up.

OTHER LOCATIONS:

New Castle County:

- Pencader Corporate Center, 225 Corporate Blvd., Suite 204, Newark 19702 (302-368-6980)
- Fox Valley, 4425 N. Market St., Wilmington 19802 (302-761-8275)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5779)

Kent County:

- Carroll's Plaza, Suite 105, 1114 DuPont Hwy., Dover 19901 (302-739-5478)
- 24 N.W. Front Street, Milford, DE 19963 (302-430-7721)

Sussex County:

- Georgetown Professional Park, 20793 Professional Park Blvd., Georgetown 19947 (302-856-5730)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with a physical or mental disability that interferes with their ability to obtain or maintain employment, and who require vocational rehabilitation services to become employed.

AREA SERVED: Statewide

OBTAINING SERVICE: Call the office location nearest you for information.

FEES: Needs test is applied

VOCATIONAL TECHNICAL SCHOOL DISTRICT; NEW CASTLE COUNTY

Delcastle Technical H.S.
1417 Newport Road
Wilmington, DE 19804
302-995-8100

Hodgson Vo-Tech H.S.
2575 Glasgow Avenue
(Rt. 896 South-Glasgow)
Newark, DE 19702
302-834-0990

Howard High School of Technology
401 E. 12th Street
Wilmington, DE 19801
302-571-5400

St. Georges Technical H.S.
555 Hyetts Corner Road
Middletown, DE 19709
302-449-3360

District Website: www.nccvotech.com

Adult Education Website: www.k12.de.us/adulted

PERSON IN CHARGE: Dr. Victoria C. Gehrt, Superintendent

STATUS: Public

SERVICE DESCRIPTION: Public school system providing the opportunity to obtain specialized skills or technical training while earning high school diploma. Offers 40 career programs in grades 10 – 12, as well as a ninth grade exploratory program. Each school provides full-time comprehensive programs, scheduling students for both academic and career courses.

OTHER LOCATIONS:

- James Groves Adult High School, 1703 School Lane, Wilmington 19808 (302-683-3642)
- 13th and Poplar Sts., Wilmington 19801; Delaware Skills Center (302-654-5392), Skills Training and Employment (302-656-0455), Youth Construction Trades (302-654-5392)

HOURS OF OPERATION: 7:30 a.m.–3:30 p.m., Mon.–Fri. (high school); 6:00 p.m.–10:00 p.m., Mon.–Thurs. (adult classes)

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None for high schools. Others vary by program.

VOLUNTEER DELAWARE 50+ — NEW CASTLE COUNTY (DSSC, DHSS)

Charles H. Debnam Building
1901 North Dupont Highway
New Castle, DE 19720
302-255-9882

PERSON IN CHARGE: Deborah Vandiver, NCC Program Manager

STATUS: Public

SERVICE DESCRIPTION: Places adults 50 years of age and older into volunteer opportunities that address community needs. Provides ongoing support, including insurance and recognition.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

VOLUNTEER DELAWARE 50+ — SUSSEX COUNTY (DSSC, DHSS)

546 South Bedford Street
Georgetown, DE 19947
302-856-5815
Fax: 302-856-5255

PERSON IN CHARGE: Ann Gorrin, Program Manager

STATUS: Public

SERVICE DESCRIPTION: Invites people 50+ to explore volunteer opportunities that address community needs. Volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. Provides each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Sussex County

OBTAINING SERVICE: Call 302-856-5815 for information

FEES: None

VOLUNTEERISM; STATE OFFICE OF (DSSC, DHSS)

Herman M. Holloway, Sr. Campus

Charles H. Debnam Building

1901 N. DuPont Highway

New Castle, DE 19720

302-255-9883 or 1-800-815-5465

Websites: www.volunteerdelaware.org

(searchable online database of volunteer opportunities)

PERSON IN CHARGE: Erastus Mong'are, Senior Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides statewide leadership for the support and promotion of volunteerism by providing a volunteer referral service for the public, the coordination of special events such as: Make A Difference Day, the Governor's Outstanding Volunteer Awards, the Governor's Youth Volunteer Service Awards, and the Delaware Volunteer Management Conference. Administers the Delaware Volunteer Credit for high school students. Directly manages federally funded volunteer service programs such as: the Foster Grandparents Program, the RSVP Program, and the AmeriCorps Program. Houses the Delaware Volunteer Resource Center providing technical assistance and resources to those in the field of volunteer management.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VSA DELAWARE

Arts Center/Gallery, Delaware State University

1200 North Dupont Highway

Dover, DE 19901

302-857-6699

Website: www.VSADelaware.org

E-mail: Jennifer@VSADelaware.org

PERSON IN CHARGE: Jennifer Gunther, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides artistic opportunities for individuals with disabilities, primarily through site specific artist-in-residencies.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves individuals with disabilities and inclusion settings.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

WALKIN MEDICAL CARE; BAYHEALTH MEDICAL CENTER

301 Jefferson Avenue

Milford, DE 19963

302-430-5705

Website: <http://www.bayhealth.org/about/other.sp#walk>

PERSON IN CHARGE: Terry Murphy, CEO/President

STATUS: Not for profit

SERVICE DESCRIPTION: Treatment for minor illness and injuries. No appointment needed.

HOURS OF OPERATION: 12:00 p.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Vary by service

WAYFARERS HOUSE, INC.

107 Delaware Avenue

Elkton, MD 21921

410-398-4381

Website: www.meetingground.org

E-mail: jennifer@meetingground.org

PERSON IN CHARGE: Jennifer DiPietro

STATUS: Not for profit

SERVICE DESCRIPTION: Shelter for homeless women and children. Supportive community life; referral to appropriate agencies/services; clothing, furniture, household items; nutritious meals.

HOURS OF OPERATION: Intake: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless women and children

AREA SERVED: Delaware and Maryland

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None for first 30 days

WELCOME HOUSE® ADOPTION PROGRAM OF PEARL S. BUCK INTERNATIONAL

2401 Pennsylvania Avenue, #504

Wilmington, DE 19806

215-249-0100

Toll Free: 800-220-2825

Website: www.pearlsbuck.org

PERSON IN CHARGE: Janet L. Mintzer, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Adoption agency placing children from the United States as well as from other countries, and supporting adoptive families through educational, cultural, and social activities.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Licensed in Delaware, Pennsylvania, Virginia and Hague

accredited.

OBTAINING SERVICE: To obtain information packet, call 1-800-220-2825

FEES: Vary by program

WELL SPOUSE ASSOCIATION

63 West Main Street, Suite H

Freehold, NJ 07728

1-800-838-0879

Website: www.wellspouse.org

E-mail: info@wellspouse.org

PERSON IN CHARGE: Debbi Hawke, Delaware Support

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emotional support to, raises consciousness about, and advocates for spouses/partners of the chronically ill and/or disabled. Also works to educate professionals and public about the needs of spousal caregivers and their families.

OTHER LOCATION: Local support group meetings held at Churchman's Village on Route 4 (near Christiana Hospital) 1st Wed. of month, 7:00 p.m. Call Debbi at 302-994-6606.

ELIGIBILITY: Must be spousal caregiver (husband, wife, partner)

AREA SERVED: Nationwide

OBTAINING SERVICE: Call 800-838-0879 for information, E-mail: or website: www.wellspouse.org

FEES: Membership fees.

WEST CENTER CITY ADULT CENTER, INC.

501 North Madison Street

Wilmington, DE 19801

302-658-5332

E-mail: westcentercity@comcast.net

PERSON IN CHARGE: Willie F. Tymes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers physical fitness programs, economic

security-employment programs, health programs, counseling and support services programs, educational programs, transportation program, and nutritional programs.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

WEST END NEIGHBORHOOD HOUSE, INC.

**710 N. Lincoln Street
Wilmington, DE 19805
302-658-4171**

PERSON IN CHARGE: Paul F. Calistro, Jr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers the following programs and services: after-school child care, summer camp, youth services programs, WIC, emergency food closet, security deposit loan program, housing and utility/crisis alleviation, tutoring, seven Wilmington Head Start classrooms, young adult basic education and life skills, case management services, rental facilities for community groups, advocacy for neighborhood issues and needs, development of affordable housing, housing and financial counseling, transitional living post foster care, sports and athletics, employment and training, GED preparation classes and testing.

HOURS OF OPERATION: Program service hours: 7:00 a.m.-9:00 p.m., Mon.-Fri.; 10:00 a.m.-2:00 p.m., Sat.; Business office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County; \$tand By Me Financial Empowerment and Security Deposit Loan Program Statewide

OBTAINING SERVICE: In order to be better served, call ahead for information. Many programs require appointment or enrollment.

FEES: Varies by program

WESTON ADULT DAY CARE CENTER

One Bassett Avenue
New Castle, DE 19720
302-328-6425
E-mail: westonaduldc@aol.com

PERSON IN CHARGE: Sandra Krett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers daytime assistance and/or supervision to those exiting rehab centers or hospitals, living with Alzheimer's or other forms of dementia, challenged with physical disabilities, and/or those who cannot be left alone.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: 18 years and above

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral by agency, call for appointment

FEES: Schedule

WESTON SENIOR LIVING CENTER AT HIGHFIELD

4800 Lancaster Pike
Wilmington, DE 19807
302-994-4434
Website: www.westonslc.org

PERSON IN CHARGE: Joyce Winters, NHA, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Community of 54 rest/residential beds and 25 skilled nursing beds. Also 20 private cottages for independent living. Offers several levels of life style accommodations and various amenities depending on the needs of the resident. Rehab, short-term, Medicare and Medicaid and respite.

HOURS OF OPERATION: Administrative Office: 9:00 a.m. – 5:00 p.m., Mon.-Fri.; Residential Care: 24/7.

ELIGIBILITY: Minimum age is 55 years.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Schedule

WESTSIDE FAMILY HEALTHCARE

Administrative Office:

300 Water Street, Suite 200

Wilmington, DE 19801

302-656-8292

Fax: 656-9882

Website: www.westsidehealth.org

PERSON IN CHARGE: Lolita A. Lopez, President & CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Westside Family Healthcare is a Federally Qualified Health Center providing comprehensive and quality family medical, pediatric, prenatal, dental and behavioral healthcare services. Westside provides support services to patients that include language translation, nutrition counseling, chronic disease case management, prenatal case management, podiatry care, 24/7 Physician-on-call, and enrollment assistance in the Health Insurance Marketplace, Medicaid, and Medicare. Westside also has a mobile health program that serves Migrant and Seasonal Farmworkers in Kent and Western Sussex Counties by providing primary care through a mobile health unit.

OTHER LOCATIONS:

Health Center Offices:

- Bear/New Castle: 404 Fox Hunt Drive, Bear 19701 (302-836-2864)
- Dover: 1020 Forrest Avenue, Dover, DE 19904 (302-678-4622)
- Middletown: 306 East Main Street, Middletown 19709 (302-378-4489)
- Newark: 27 Marrows Road, Newark 19713 (302-455-0900)
- Northeast: 908-B East 16th Street, Wilmington 19802 (302-575-1414)
- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-8522)

Dental Office:

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-5822)
- Dover: 1020 Forrest Avenue, Dover 19904 (302-678-8522)

HOURS OF OPERATION:

Administrative Office, Wilmington and New Castle: 8:00 a.m.-5:00 p.m., Mon.-Fri.

Health Center, Bear/New Castle: 8:00 a.m.-9:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.; 8:00 a.m.-12:00 p.m., 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Health Center, Dover: 8:00 a.m.-7:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.; 8:00 a.m.-7:00 p.m., Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Health Center, Middletown: 8:00 a.m.-5:00 p.m., Mon.; 8:00 a.m.-9:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Health Center, Newark: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Health Center, Northeast Wilmington: 8:00 a.m.-9:00 p.m., Mon. & Wed.; 8:00 a.m.-5:00 p.m., Tues.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

Health Center, Wilmington: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-9:00 p.m., Fri.; 8:00 a.m.-1:00 p.m. Sat.

Dental Office, Wilmington: 8:00 a.m.-9:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.; 8:00 a.m.-1:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 p.m., 2nd/4th Sat.

Dental Office, Dover: 10:00 a.m.-7:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.

ELIGIBILITY: Individuals of all ages in need of family medical care, dental care, prenatal, and support services.

AREA SERVED: New Castle County; Kent County

OBTAINING SERVICE: Please call Westside Family Healthcare's scheduling line for an appointment – New Castle County: 302-224-6800; or Kent & Sussex County: 302-678-4622.

FEES: Westside Family Healthcare accepts most private insurance plans, Medicaid, and Medicare. For individuals who are uninsured, Westside offers a sliding fee scale based on household income.

WILLIAM "HICKS" ANDERSON COMMUNITY CENTER

**501 N. Madison Street
Wilmington, DE 19801
302-571-4266
Fax: 302-571-4086**

PERSON IN CHARGE: Dr. Tonia Perry-Conley, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following programs and activities: swimming lessons, life guarding, karate, boxing, music, tutorial, summer day camp, youth and adult basketball leagues, boxing, teen lounge, movies, table games and trips. Facilities include: gymnasium, indoor swimming pool, fitness room, computer technology lab and library. Also offers public awareness and health fairs. Accessible to the disabled.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Call for information

FEES: Vary by program

WILLIAMS (JAMES W.) STATE SERVICE CENTER (DSSC, DHSS)

**805 River Road
P.O. Box 1401
Dover, DE 19901
Voice and TTY: 302-739-5301**

PERSON IN CHARGE: Janet Burke, Administrator

STATUS: Public

SERVICE DESCRIPTION: The Center provides housing for state and private agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - Well Child Clinic, Family Planning, STD Clinic, Dental Clinic, WIC Program, Neurology Clinic, Nursing Unit, TB Clinic, Nutrition Counseling, AIDS counseling and testing; **Division of Substance Abuse and Mental Health** – Treatment Access Services; **Mental Health Clinic**;

Division of State Service Centers - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and Volunteer Resource Center; **Division of Medicaid and Medical Assistance**; and DSCYF, Division of Prevention and Behavioral Health Services.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.; 7:30 a.m.-7:00 p.m., Wed.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

WILMINGTON HEAD START, INC.

Community Services Building
100 West Tenth Street, Suite 1016
Wilmington, DE 19801
302-421-3620

PERSON IN CHARGE: Deborah Thomas, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Preschool educational program, breakfast and lunch provided. Age appropriate classrooms. Curriculum-based program. Computers in every classroom. Developmental health and dental screenings. Bi-lingual classrooms. Parent involvement opportunities. Services to children with disabilities.

OTHER LOCATIONS:

- Concord Center, 111 W. 22nd St., Wilmington 19802 (302-658-1044)
- Leslie Johnson Center, 2401 Northeast Blvd., Wilmington 19802 (302-762-8038)
- Southbridge Center, D & Buttonwood Sts., Wilmington 19801 (302-656-7642)
- West End Center, 1725 W. 8th St., Wilmington 19805 (302-656-4686)
- Wilmington Head Start, West 3rd Street Center, 1021 West 3rd St., Wilmington 19805 (302-691-3764 X12)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3 and 4; 90% of parents must meet federal poverty guidelines.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

WILMINGTON HOUSING AUTHORITY

**400 N. Walnut Street
Wilmington, DE 19801
302-429-6701**

PERSON IN CHARGE: Frederick S. Purnell, Sr., Executive Director

STATUS: Public

SERVICE DESCRIPTION: Provides subsidized housing for low to moderate income eligible elderly and non-elderly families and single individuals.

OTHER LOCATIONS:

Section 8 Office: 400 N. Walnut Street (302-429-6700)

Public Housing Leasing Office: 1800 N. Broom Street (302-429-0954)

High Rise Developments:

- Baynard Apartments, 309 W. 18th St. (302-429-6787)
- Compton Towers, 325 E. 5th St. (302-429-6770)
- Crestview Apartments, 2700 N. Market St. (302-761-4329)
- Herlihy Apartments, 320 E. 5th St. (302-429-6776)

Family Developments:

- Northeast, 1312-1314 E. 24th St. (302-762-6696)
- Scattered Sites, 1800 N. Broom Street (302-429-0954)
- Southbridge, D and Buttonwood Sts. (302-429-6765)

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income families and single individuals meeting income and selection criteria

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: No

WILMINGTON POLICE VICTIM SERVICES

Public Safety Building

300 N. Walnut Street

Wilmington, DE 19801

302-576-3622

Domestic Violence Coordinator: 302-576-3648

Bilingual Case Manager: 302-576-3665

PERSON IN CHARGE: Stephanie Hamilton, Victim Services Coordinator

STATUS: Public

SERVICE DESCRIPTION: Major goals: Comfort and reassure victims of crimes that take place in the city of Wilmington; educate crime victims on the workings and limitations of the criminal justice system; coach victims in obtaining remedies, particularly in domestic abuse; help with application for victims compensation and referral to community based social services. Services are offered by telephone, in home visits, and in court accompaniment. Intent is to help in ways that can come best from police-based advocates. Works with victims of crimes against the person, whether domestic-related or involving strangers.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Appointments available for other times.

ELIGIBILITY: Victims of crimes and their families.

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Walk in, call for information, referral (most referrals from Wilmington Police Department).

FEES: None

WILMINGTON SENIOR CENTER

**1901 Market Street
Wilmington, DE 19802
302-651-3400**

Website: www.wilmingtonseniorcenter.org

PERSON IN CHARGE: Susan R. Getman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves older adults by providing activities (cultural, recreational, and social) especially designed for the interests and needs of the aging; fitness classes; support groups; lunch program; employment service for those ages 50 and older; job counseling; referral and placement services; housing; Grandparent Resource Center; Caregiver Resource Center; and financial coaching and education. Christiana Care medical office on site.

HOURS OF OPERATION: **Senior Center:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over. Some programs vary.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Membership dues, some class fees. Contributions are welcome for other services. **WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL**

WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL FOOD PROGRAM (WIC) (DPH, DHSS)

**Blue Hen Corporate Center
Suite 1C
655 Bay Road
Dover, DE 19901
302-741-2900
1-800-222-2189**

PERSON IN CHARGE: Joanne White, RD, Director

STATUS: Public

SERVICE DESCRIPTION: Provides supplemental food and nutrition education to low income pregnant and breastfeeding women, and children up to age 5 who meet nutritional needs criteria.

LOCATIONS:**New Castle County:**

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7540)

Kent and Sussex Counties:

- Milford Riverwalk, 253 NE Front St., Milford 19963 (302-424-7220)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (limited evening clinics)

ELIGIBILITY: Must have a nutritional risk and meet income guidelines.

AREA SERVED: Statewide

FEES: None

WOMEN'S LEADERSHIP CENTER, INC.

c/o Myrna L. Bair
4 Little Leaf Court
Wilmington, DE 19810
302-831-3323
E-mail: myrnabair@yahoo.com

PERSON IN CHARGE: Myrna L. Bair, President

STATUS: Not for profit

SERVICE DESCRIPTION: Leadership training for women in all sectors.

HOURS OF OPERATION: 9:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

YMCA OF DELAWARE

Association Office

100 West Tenth Street, Suite 1100

Wilmington, DE 19801

302-571-6908

Website: www.ymcade.org

PERSON IN CHARGE: Deborah Bagatta-Bowles, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreation; physical fitness and health education; camping (resident and day camp); social group service; child care; swimming; athletics; informal education classes; family communications; values programs; leadership and development groups; drug abuse counseling; clubs and groups; adult and youth employment services. Provides housing at Central for males only. Mission is to develop and practice the principles of love; caring; inclusiveness; justice; peace; and to enrich the emotional, physical, and social lives of individuals, families, and community.

FACILITY LOCATIONS:

- Bear-Glasgow YMCA-Bear, 351 George Williams Way, Newark 19702 (302-836-9622)
- Brandywine YMCA-Talleyville, 3 Mt. Lebanon Rd., Wilmington 19803 (302-478-9622)
- Central YMCA-Wilmington, 501 W. 11th St., Wilmington 19801 (302-254-9622)
- Central Delaware YMCA-Dover, 1137 S. State St., Dover 19901 (302-346-9622)
- Sussex Family YMCA-Rehoboth Beach, 105 Church St., Rehoboth 19971 (302-296-9622)
- Walnut St. YMCA-Wilmington, 1000A N. Walnut St., Wilmington 19801 (302-472-9622)
- Western Family YMCA, 2600 Kirkwood Hwy., Newark, 19711 (302-709-9622)
- Tockwogh Camp & Conference Center, 24370 Still Pond Neck Rd., Worton, MD 21678 (800-331-2267)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Open (Males only for housing residence.)

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk-in

FEES: Yes, Scholarships available.

YMCA RESOURCE CENTER OF DELAWARE

1000 North Walnut Street

Wilmington, DE 19801

302-472-9622

Fax: 302-571-6949

Website: www.ymcade.org

PERSON IN CHARGE: Lee Bunting, Senior Executive Director, Downtown YMCA

STATUS: Not for profit

SERVICE DESCRIPTION: Provides speakers, conferences, workshops, and training programs (through schools, agencies, and community centers) for children, youths, and adults in substance abuse prevention, conflict resolution, and peer mediation. Telephone information to answer questions about alcohol and other drugs or to provide referrals to treatment providers. Youth leadership development programs emphasizing social action and public speaking (Youth in Government, Black Achievers); Special recreation and social programs for minimally handicapped young adults (Brandywine Social Club); the Back on Track Program for youth who have been adjudicated and referred to DYRS for probation. Other grant funded programs vary over time.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

YOUTH REHABILITATIVE SERVICES; DIVISION OF (DSCYF)

**1825 Faulkland Road
Wilmington, DE 19805
302-633-2620**

Website: www.state.de.us/kids/yrs

PERSON IN CHARGE: Nancy Dietz, Director

STATUS: Public

SERVICE DESCRIPTION: Administers state juvenile justice services including alternatives to detention; detention; secure care; and community services for probation and aftercare including probation supervision with services to match youths' assessed needs, family engagement, coordination with schools, referrals to community agencies, and other support services.

LOCATIONS:

Institutions:

- New Castle County Detention Center, 963 Centre Rd., Wilmington 19805 (302-633-3100)
- Level 4 & 5 Cottages, 1825 Faulkland Rd., Wilmington 19805 (302-633-2625)
- Ferris School, 959 Centre Rd., Wilmington 19805 (302-993-3800)
- Stevenson House, P.O. Box 278, Rt. 113, Milford 19963 (302-424-8100)

Probation Offices:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5778)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-1734)
- NC County Probation, 119 Lower Beech Street, Wilmington 19805 (302-577-6011)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7508)
- Rosehill Community Center, 19 Lambson Lane, New Castle 19720 (302-577-7834)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5664)

- Kent County Family Court, 400 Court St., Dover 19901 (302-739-5381)
- K/S County Probation, Milford State Service Center, 113 Church St., Milford 19963 (302-422-1556)
- Boys and Girls Club West Sussex, 310 Virginia Ave., Seaford 19973 (302-628-2071)
- New Castle County Family Court, 500 N. King Street, Suite 850 (LL2), Wilmington 19801 (302-255-0481)
- Laurel State Service Center, 440 N. Poplar Street, Laurel 19956
- Barratt Bldg., 821 Silver Lake Blvd., Suite 101, Dover 19904 (302-739-5381)

Liaison Offices:

- Sussex County Family Court, 22 The Circle, Georgetown 19947 (302-856-5894)
- New Castle County Family Court, 500 King Street, Suite 700 (LL1), Wilmington 19801

Detention Case Management:

- New Castle County Detention Center, 935 Centre Road, Wilmington 19805 (302-633-3100)
- Stevenson House, 750 N. DuPont Hwy., Milford 19963 (302-424-8100)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Family Court referral only.

AREA SERVED: Statewide

OBTAINING SERVICE: Court commitment

FEES: None

YWCA DELAWARE

Administrative Headquarters:
100 West Tenth Street, Suite 515
Wilmington, DE 19801
302-655-0039
Website: www.ywcade.org

PERSON IN CHARGE: Michelle Basham, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: YWCA Delaware is a leading advocate for women, providing housing, violence prevention, economic empowerment, racial justice and youth programming. Our goals are to advance equal opportunity for women; women's self-sufficiency and family stability; and social and racial justice. We empower women politically, financially, and socially, while fostering the confidence and "can-do attitude" needed to eliminate barriers and overcome life's obstacles.

FACILITY LOCATIONS:

- Wilmington Center: 233 King St., Wilmington 19801 - residential programs (302-658-7161)
- Home-Life Management: 709 Madison Street, Wilmington 19801 (302-658-7110)
- 153 E. Chestnut Hill Rd., Suite 102, Newark 19713 (302-224-4060)
- Virtual Office, PO Box 546, Georgetown 19947

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend hours vary)

ELIGIBILITY: Open to the public

AREA SERVED: Primarily New Castle County; some programs are statewide.

OBTAINING SERVICE: Call, write, or walk in

FEES: Most services are free. Sliding scale fee for some programs such as housing. Varying fees for other programs.

YWCA DELAWARE DOMESTIC VIOLENCE SERVICES

Home Life Management Center

709 N. Madison Street

Wilmington, DE 19801

302-658-7110

Fax: 302-658-7549

Website: www.ywcade.org

PERSON IN CHARGE: Clytia Charles, Family Support Services Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Offers residential and community case management and counseling: one-on-one counseling for women and children; comprehensive case management and referral services for women and their families; helping survivors become both financially and emotionally

independent. Offers support groups for domestic violence victims/survivors. Also offers case management and counseling for men, women, and children who are primary and secondary survivors of violent crimes.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Women and children who are survivors of domestic violence, and men, women, and children who are victims of violent crimes.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ZION EARLY EDUCATION CENTER

Zion Lutheran Church
2101 Lancaster Avenue
Wilmington, DE 19805
302-655-7874

Fax: 302-658-2335

Website: www.zionearlyeducationcenter.com

E-mail: zion_eec@comcast.net

PERSON IN CHARGE: Saralee Hawk, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Zion Early Education Center offers a sound early educational foundation in a loving, Christian atmosphere. Daily preschool sessions for two, three, and four-year-olds. Full day Kindergarten program. Optional extended care with convenient pick-up times (7:30 a.m. to 5:30 p.m.). Gym and Spanish programs for all. School is fully licensed by the Office of Child Care Licensing and accredited by the Nursery Kindergarten Association of Delaware.

HOURS OF OPERATION: September-June: School open 7:30 a.m.-5:30 p.m. All Year Office: 8:30 a.m.-12:00 p.m.

ELIGIBILITY: 2, 3, 4, and 5-year-olds

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information, call for appointment

FEES: Fee schedule

DIRECTORY OF HUMAN SERVICES FOR DELAWARE REVISION/ADDITION FORM

Please provide the following information regarding your agency and its operations.

- 1. COMPLETE name of agency/organization.***
- 2. Name by which agency is commonly identified, if applicable (e.g., Floyd I. Hudson State Service Center is often referred to as Hudson State Service Center).***
- 3. Name and title of person in charge (e.g., Executive Director, Program Director).***
- 4. If applicable, name of parent agency or larger agency of which your agency is a part.***
- 5. Status (check one): ☐ public ☐ not-for-profit ☐ for profit***
- 6. Location(s) and telephone number(s) of administrative office(s), including toll-free and fax numbers, if applicable. Hotline and emergency numbers should be identified by name and hours available. Addresses should contain building name and/or suite number, room number, or floor, if appropriate; street address or post office box number; city; and zip code. State designation and telephone area code need not be included unless other than Delaware.***

Building: _____ ***Street:*** _____

City: _____ ***State:*** _____ ***Zip Code:*** _____

Telephone: _____ ***Fax:*** _____

Website: _____ ***Email:*** _____

- 7. Hours of operation for administrative office(s). Identify days of the week and opening/closing times. Indicate any exceptions, e.g., evening appointments available, etc.***
- 8. Location, telephone number(s), and hours of facility locations/ service sites if different from, or in addition to, the above.***

Building: _____ ***Street:*** _____

City: _____ ***State:*** _____ ***Zip Code:*** _____

Telephone: _____ ***Hours:*** _____

- 9. Eligibility requirements for service. Indicate age(s), income level, physical/ psychological condition, etc.***

If there are no restrictions, check here: ☐

10. Area Served:

*If services are provided statewide, check here: ☐ Statewide
If county-wide, indicate appropriate county/counties. If other,
indicate and explain.*

☐ New Castle ☐ Kent ☐ Sussex ☐ Other

**11. Obtaining service: methods by which you may be contacted.
Indicate all that apply.**

☐ Walk-In ☐ Call for Information
☐ Referral (by whom) ☐ Call for appointment
☐ Other (explain)

12. Fees:

*If no fees are charged for services, check here: None
If fees are assessed, check all that apply:*

☐ Sliding Scale ☐ Vary by service ☐ Schedule

☐ Other (Explain) _____

**13. Service description: Provide a brief description of the primary
services and/or programs offered by your agency.**

*Please mail or fax completed form to:
Directory of Human Services for Delaware
Division of State Service Centers
Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720
Fax Number: 302-255-4465*

AGENCY CATEGORY SELECTION SHEET

Please select a maximum of seven (7) subject categories under which you would like your organization to be listed.

- ☐ **Acquired Brain Injury (ABI)**
- ☐ **Acquired Immune Deficiency Syndrome (Aids)**
- ☐ **Adoption**
- ☐ **Adult Education**
- ☐ **Adult Offenders**
- ☐ **Alzheimer's Disease**
- ☐ **Cancer**
- ☐ **Case Management**
- ☐ **Child Development**
- ☐ **Civil Rights**
- ☐ **Clothing**
- ☐ **Community Centers**
- ☐ **Community Education**
- ☐ **Community Service Organizations**
- ☐ **Consumer Education and Information**
- ☐ **Corrections**
- ☐ **Counseling – Christian**
- ☐ **Counseling – Educational**
- ☐ **Counseling – Family/Marriage**
- ☐ **Counseling – Mental Health**
- ☐ **Counseling – Offenders/Perpetrators**
- ☐ **Counseling – Sexual Health**
- ☐ **Counseling – Substance Abuse**
- ☐ **Counseling – Victims**
- ☐ **Crisis Intervention**
- ☐ **Day Care – Adult**
- ☐ **Day Care – Child**
- ☐ **Dental Care**
- ☐ **Developmental Disabilities – Adult**
- ☐ **Developmental Disabilities – Youth**
- ☐ **Early Childhood Education/Intervention**
- ☐ **Emergency Assistance**
- ☐ **Emergency Assistance – Medical (Also see Hospitals)**
- ☐ **Employment and Training**
- ☐ **Energy Assistance**
- ☐ **Family Planning**
- ☐ **Financial Assistance**

- ☐ Food
- ☐ Foster Care
- ☐ Health Care
- ☐ Health Education
- ☐ Hearing Impaired
- ☐ Home Health Services
- ☐ Home Repair/Rehabilitation/Weatherization
- ☐ Homemakers/Home Health Aid
- ☐ Hospice
- ☐ Hospitals
- ☐ Housing – Low-Income
- ☐ Housing – Temporary/Transitional
- ☐ Income Maintenance
- ☐ Information and Referral
- ☐ Intermediate and Long Term Care
- ☐ Juvenile Delinquency
- ☐ Law Enforcement
- ☐ Legal Guardianship/Financial Management
- ☐ Legal Services
- ☐ LGBT
- ☐ Libraries
- ☐ Mental Health Services/Psychiatric Treatment
- ☐ Nursing Services
- ☐ Nutrition
- ☐ Occupational Therapy
- ☐ Perinatal Services
- ☐ Physical Disabilities – Adult
- ☐ Physical Disabilities – Youth
- ☐ Physical Therapy
- ☐ Preschool Education
- ☐ Protective Services – Adult
- ☐ Protective Services – Youth
- ☐ Public Health
- ☐ Recreation
- ☐ Residential Care – Children and Youth
- ☐ Residential Facilities – Disabilities
- ☐ Residential Treatment Facilities – Psychiatric
- ☐ Residential Treatment Facilities – Substance Abuse
- ☐ Respite

- ☐ Retirement Facilities
- ☐ Schools – Alternative
- ☐ Senior Centers
- ☐ Senior Citizens – Employment
- ☐ Senior Citizens – Residential Care
- ☐ Short Term Rehabilitation
- ☐ Speech Therapy
- ☐ State Service Centers (DSSC/DHSS)
- ☐ Substance Abuse – Prevention
- ☐ Substance Abuse – Treatment
- ☐ Supportive Services/Support Groups – Disability/Disease
- ☐ Supportive Services/Support Groups – Family Issues/
Parenting
- ☐ Supportive Services/Support Groups – Mental Health
- ☐ Supportive Services/Support Groups – Offenders/
Perpetrators
- ☐ Supportive Services/Support Groups – Personal Issues
- ☐ Supportive Services/Support Groups – Substance Abuse
- ☐ Supportive Services/Support Groups – Victims of Abuse,
Crime, and Violence
- ☐ Supportive Services/Support Groups – Youth
- ☐ Tax Assistance
- ☐ Transportation
- ☐ Tutoring
- ☐ Veterans/Military Personnel
- ☐ Victims of Abuse, Crime, and Violence
- ☐ Visually Impaired
- ☐ Volunteerism
- ☐ Youth

☐ Other, Specify _____

(Please note: “Other” categories noted here will not be added to the Directory unless more than one request for this new “Other” category are received.)

Person completing this form: _____

Telephone Number: _____ Date: _____



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