

*HENRIETTA
JOHNSON
MEDICAL CENTER*

Rosa Rivera, CEO

About Us

- ❖ HJMC is one of three Federally Qualified Health Centers in Delaware providing comprehensive medical and dental care.
- ❖ HJMC @ Southbridge 601 New Castle Ave, Wilmington
HJMC @ Eastside 600 N Lombard St, Wilmington

Our mission is to respond to the health care needs of our community by providing quality family oriented, comprehensive, primary health care services including preventive services. These services are provided to anyone who needs them in a confidential culturally sensitive manner regardless of ability to pay.

Current Efforts

- ❖ Provide training around cultural competency within and outside the organization
 - ❖ Annual Cultural Competency training to all staff
 - ❖ Staff attends the State's annual cultural competency training
- ❖ Hire qualified individuals that reflect the community being served (African Americans and Hispanics)
- ❖ Actively participate in community initiatives (asthma, weight management, PHAT, Eastside BluePrints)
- ❖ Conduct quarterly patient satisfaction surveys that measure (access, care coordination, communication with providers, facilities, etc). Survey tool collects gender, age and race/ethnicity.

Future Plans to Improve Health Equity

- ❖ Managing internal data to improve patients' clinical outcomes through patient navigation

Ex. No more than 16.1% of African Americans with diabetes will have a A1c >9% or no test documented.

- ❖ Include race/ethnicity specific measures within the agency's health care plan

Challenges

- ❖ Obtaining and Managing reportable data outside the organization to improve clinical outcomes for the community as a whole.
- ❖ Identifying community referral resources that foster promotion of health equity.

Achievements

- ❖ Implemented annual symposiums targeting the African American community in topics such as diabetes, heart disease, senior health, and cancer screening.
- ❖ Improved children immunization rates by 40% within the last two years.
- ❖ Improved cervical, breast and colon cancer screenings
- ❖ Submitted Patient Centered Medical Home application to NCQA