

What PROMISE is Not

Sorry, PROMISE is not a housing program, but your service provider or case manager can assist qualifying individuals with obtaining housing through the SRAP (State Rental Assistance Program), SAP (Supervised Apartment Program), THP (Transitional Housing Program) and the Section 811 programs. Individuals interested in determining if they qualify, please contact their service provider or case manager.

Another thing PROMISE is not, is a one size fits all program. Eligible individuals participating in PROMISE will only receive medically authorized-individually-focused services; based on their self-directed recovery plans. These plans will be carefully monitored by the DSAMH care-managers to provide the beneficiaries with the greatest opportunities for personal success and community integration.

**Division of Substance Abuse and Mental Health:
For Housing Information Please Call
302-255-9725**

Consumer Affairs Office

Also available for qualifying beneficiaries is access to peer support. Certified Peer Support Specialists use their lived experience with mental health and/or substance use recovery to assist and support beneficiaries in their journey toward wellness.

If you or someone you know is currently receiving DSAMH funded services and has questions or concerns relating to a beneficiaries health and welfare, please contact the Consumer Affairs Office at the number below.



**Division of Substance Abuse and Mental Health:
For Consumer Affairs Office
Please Call 855-649-7944**

<http://dhss.delaware.gov/dhss/dsamh/contact.html>

The PROMISE Program



The PROMISE Program



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Substance Abuse and Mental Health

1901 North DuPont Highway, New Castle, Delaware 19720

The PROMISE Program

What Is PROMISE

The Division of Substance Abuse and Mental Health is committed to supporting individuals living with severe and persistent mental illness and a history of institutionalization to live in the community.

PROMISE (Promoting Optimal Mental Health Through Supports and Empowerment) is a comprehensive individualized behavioral health program for adults 18 and over, designed to provide specialized-recovery oriented services for this specific population.

In the PROMISE program, the beneficiary has the key voice with support from their DSAMH care manager, natural supports (friends and family) and ACT/ICM/Crisp/Group Home staff (if applicable); to create their self-directed recovery plan.

The recovery plan functions as a blueprint to their personal recovery story and will support the beneficiary in becoming successful, independent, active and engaged members in their communities.

For more information on PROMISE, please contact the DSAMH Provider Relations Unit at:

**Provider Relations Unit
302-255-9463**

dsamhpromise@state.de.us Provider Relations Mailbox

Qualifying for PROMISE

Interested parties can contact the DSAMH Enrollment and Eligibility Unit (EEU) if they believe they or someone they support might qualify for PROMISE services.

The EEU evaluates candidates for PROMISE through the person's psychiatric and psychosocial assessments, as well as the Delaware-Specific American Society for Addiction Medicine Assessment tool that evaluates for both mental health and Substance Use Disorder conditions.

If the EEU determines that a person qualifies for PROMISE, a DSAMH care manager will be assigned to help the person to choose and create their:

- Self-directed recovery plan
- Assign medically necessary services (please see next page)
- Maintain their health and well-being
- Establish collaborations amongst his/her natural supports, (friends and family) personal relationships and State and community resources.

For more information on qualifying for PROMISE, please contact the DSAMH Enrollment and Eligibility Unit at:

**Enrollment And Eligibility Unit
302-255-9460**

http://dhss.delaware.gov/dhss/dsamh/eeu_home.html

The 15 PROMISE Services

The PROMISE program will offer individually-tailored, community-based and recovery-oriented services to help people live independently in the community. They are...



**For More Information On PROMISE
See Our Website at:**

<http://dhss.delaware.gov/dhss/dsamh/promise>.