



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Substance Abuse and Mental Health

1901 North DuPont Highway, New Castle, Delaware 19720

It is a pleasure to announce that Joshua Warweg has joined DSAMH as Manager of DSAMH Client Care Processes and Outcomes. This new position comes as a result of the many changes brought about by the U.S. Department of Justice v. Delaware Olmstead Suit Settlement Agreement. The Agreement, in effect since July, 2011, has resulted in a massive overhaul of Delaware's system of care for Delawareans living with and in recovery from mental illness. Delaware is very much aware of the spotlight being shone on these changes; being able to demonstrate and document the effects of these far-reaching changes is a reporting requirement. This has meant examining and re-envisioning the Division's methods for collecting outcomes data and overseeing quality-of-care issues. We are looking forward to increasing our capacity to meet the Settlement Agreement reporting requirements while positively affecting our collective abilities to serve our clients well and increase their satisfaction with the programs in which they participate. Josh's background and the responsibilities he will undertake in this position will advance that capacity.

Josh's specific responsibilities include:

- Working closely with EEU to enhance liaison between EEU, clients, inpatient providers and community-based treatment providers
- Tracking care processes and outcomes of clients served by ACT and ICM teams and by CRISP
- Providing input and feedback on DSAMH's Quality Assurance and Performance Improvement initiatives
- Meeting with all ACT, ICM and CRISP clients, monitoring community satisfaction by assessing client and family experiences with DSAMH-contracted services
- Acting as a liaison and resource for providers, peer services, families, consumers and DSAMH staff.



Prior to joining DSAMH, Josh served as Admissions Director for Horizon House/Delaware, Inc. Before that, he held administrative and clinical positions with a couple of Pennsylvania providers. Josh hails from Florida and got an early

start in the mental health field as a 14-year-old volunteer at the South Florida State Hospital (SFSH). In high school, he was dually-enrolled in college level Allied Health Sciences and spent part of his school day observing medical and psychiatric personnel at SFSH. He earned a B.S. in Psychology from Florida State University and a M.A. in Thanatology from Hood College. He is certified both as a Psychiatric Rehabilitation Practitioner (CPRP) and internationally as a Co-Occurring Disorders Professional (ICCDP-D).

Josh looks forward to the prospect of promoting human rights within human services, working closely with both providers and clients to achieve the communal goal of a fully-integrated community served by DSAMH's partnering providers and shareholders.