



SFL Fiscal Year Close-out & Recovery

The Screening for Life Program (SFL) has a fiscal shutdown every year in accordance with State of Delaware policies and procedures. As of June 6, 2011, SFL processed its last provider payments for the current state fiscal year. The program is expected to begin processing payments again around July 18, 2011. Providers should begin to receive reimbursements in late July 2011. Thank you to all the SFL providers for your patience during this time.

Need SFL Education & Training?

SFL staff are available to come to your office to provide education and training to your staff regarding the program. Please contact the SFL office at 302-744-1040 if you are interested in a staff member providing an SFL update at your practice.



Nurse's Nook – Colon Cancer

Start with Prevention:

Educate your clients to eat healthy foods to provide vitamins and minerals to promote intestine absorption, as well as dietary fiber to aid in digestion and waste elimination. Without sufficient fiber, colon health can suffer, causing constipation, bowel inflammation or cancer.

Regular screening, beginning at the age of 50 is the key to the early detection and prevention of colorectal cancer. Screening starts with a visit to a provider. For eligible SFL clients, providers may be reimbursed for the screening services as listed in the Screening for Life Policy Manual which is accessible via the SFL website.

<http://www.state.de.us/dhss/dph/dpc/sfl.html>.

Follow with Recommended Screenings:

Providers **must** speak with a SFL Case Manager:

Prior to providing **any** colorectal screening/re-screening services.

Variation to re-screening protocols for average-risk clients as below:

Every year - 3-specimen gFOBT or iFIT

Every 5 years – Flexible sigmoidoscopy with a 3-specimen gFOBT or iFIT every 3 years

Every 10 years – Colonoscopy

Variation to re-screening protocols for increased-risk clients as below:

Every 5 years - Flexible sigmoidoscopy with a 3-specimen gFOBT or iFIT every 3 years

OR Double Contrast Barium Enema (DCBE)

Every 3, 5 or 10 years – Colonoscopy

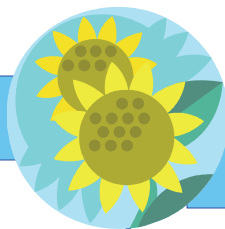
Variation to re-screening protocols for high-risk clients as below:

Every 1-2 years – Colonoscopy

Providers **must** speak to the SFL Nurse Consultant for pre-authorization of diagnostic colorectal services for individuals under 50 years old.



What's Happening.....



AUGUST IS

National Immunization Awareness Month

SEPTEMBER IS

Prostate Cancer Awareness Month

Ovarian Cancer Awareness Month

CHAP Moving to DPH

Effective July 1, 2011, the Community Health Access Program also known as CHAP made an administrative move to the Division of Public Health. The Division of Public Health will provide the day to day management and oversight of the program. Although the change is significant, providers should know that all CHAP services and guidelines remain the same. Any provider or client that has questions regarding CHAP should call 302-744-1040 for more information.

SFL Providers Updates

New Providers

Family Practice at Greenhill

Wilmington, DE

Advanced Surgical Specialists

Wilmington, DE

Seaford Specialty Surgery Center

Seaford, DE

SFL Reimbursement

The SFL Reimbursable CPT Code list for July 1, 2011 through June 30, 2012 has been posted to the SFL website. Use the link below to access the website: <http://www.dhss.delaware.gov/dph/dpc/providers.html>

On this website you can also find the SFL provider manual, enrollment forms, past copies of the SFL newsletter and instructions on becoming a provider.

Appealing a denied claim

The SFL program is committed to providing excellent customer services to our providers. If you have a concern regarding a denied claim, please send a letter requesting that the denied claim be reviewed. With the letter, please include a copy of the claim as well as any office notes or other documentation that you think will support the appeal. The SFL staff will review the appeal and provide a written response within 30 days of receipt of the appeal. Please send the written appeal to SFL, Attn: Nurse Consultant, Division of Public Health, 540 S. DuPont Highway, Ste 11, Dover, DE 19901.

Nurse Navigators

Cancer Screening Nurse Navigators are available at area hospitals to help patients schedule cancer screenings:

Kent County:

Bayhealth Medical Center (302) 744-6752

New Castle County:

St. Francis Hospital (302) 421-4986

Sussex County:

Beebe Medical Center (302) 645-3169

Nanticoke Hospital (302) 629-6611, Ext. 3765

