



# DCSS SPEAKERS BUREAU

When the relationship between parents ends, regardless of the length of the relationship, both parents have a legal and financial responsibility to their child(ren).

The Division of Child Support Services (DCSS) has a Speakers Bureau available seven days a week to set up exhibits and share information, participate in community events, and to conduct presentations. Information on DCSS's services is relevant for both the custodial, as well as non-custodial parent, and includes:

- **Purpose & Procedures of Child Support**
  - **Why & Where to Apply**
  - **Locations & Hours**
  - **Fees for services**
- **Support Services**
  - **Customer Service (available 24/7)**
  - **Parent Locate**
  - **Paternity Establishment**
    - **Genetic (DNA) Testing**
    - **Voluntary Acknowledgement of Paternity (VAP)**
  - **Establishing & Modifying Orders (with Family Court)**
    - **Delaware Child Support Calculation (Melson Formula)**
    - **May include Medical Coverage**
  - **Payment Collection & Disbursement**
    - **Direct Deposit or First State Family Card**
- **Enforcement Tools**
  - **Consumer Reporting**
  - **Income Withholding**
  - **License Suspension**
  - **Lottery Intercept**
  - **Passport Denial**
  - **Tax Intercept**
  - **Unemployment Compensation**

If you would like to invite DCSS Speakers Bureau to present, or participate in a community event, please send your request with details to: DCSS Community Relations Officer - FAX: 302-395-6735

**Customer Service -&- Automated Assistance Lines:**

New Castle County    Tel: 302-577-7171  
Kent County            Tel: 302-739-8299  
Sussex County         Tel: 302-856-5386

**Website:** [www.dhss.delaware.gov/dcss](http://www.dhss.delaware.gov/dcss)