



NATIONAL CORE INDICATORS SURVEY

The **Delaware Division of Developmental Disabilities Services (DDDS)** is conducting the National Core Indicator (NCI) survey with individuals with intellectual and/or developmental disabilities to learn about their quality of life.

TOPICS COVERED

- Your health & safety
- Where you live
- Your community involvement
- Your transportation
- People paid to help you
- Your supports and services



YOUR ANSWERS ARE CONFIDENTIAL



SURVEYS TAKE PLACE BETWEEN DEC 2023 - MAY 2024



45-60 MIN IN LENGTH

YOUR VOICE MATTERS!

We hope you will participate and share your experiences! Your feedback is highly valued and will help us improve services and supports for individuals in Delaware.

QUESTIONS?

Contact: Cristi Plocher



cristi.plocher@delaware.gov



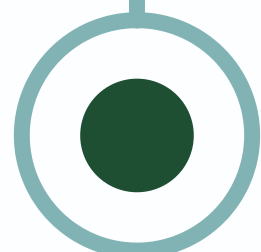
<https://www.dhss.delaware.gov/dhss/ddds/nci.html>



1-888-909-3559 (toll-free)

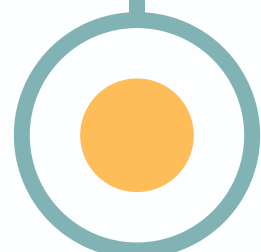


WHAT TO EXPECT



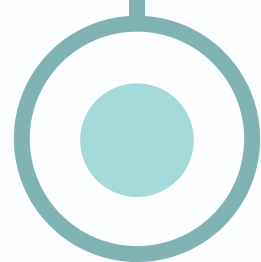
1 - RECEIVE A PHONE CALL

Vital Research, an independent research organization contracted with DDDS, will conduct the survey. An interviewer will contact you for consent to schedule a survey.



2 - SCHEDULE YOUR SURVEY

Once consent is received, an interviewer will schedule the survey at a date and time of your choosing. You may choose to complete the interview in-person or remotely via Zoom video conferencing.



3 - PARTICIPATE IN-PERSON OR REMOTELY

During the interview, share your opinions, feedback, and your experiences about the services you receive. Your answers will not change the services you receive now or in the future.

A note for participants with a Guardian:

If you have a guardian, **you will need their consent** to participate in the NCI survey. If you are randomly selected to participate, Vital Research will contact your guardian first to receive consent.

If you have questions for DDDS and their participation in the NCI survey, please contact:

Katie Howe

Director of Program Integrity

Email: katie.howe@delaware.gov

Phone: 302-836-2185