

# National Core Indicators (NCI): Adult Family Survey

## Frequently Asked Questions

**Q:** What is the National Core Indicators (NCI) survey?

**A:** An annual survey that helps states assess the quality of services available to adults who have intellectual or developmental disabilities

**Q:** Who participates in the Delaware NCI survey?

**A:** Family and legal guardians of adults (18+) with intellectual or developmental disabilities who receive case management and at least one additional service.

**Q:** How many people are surveyed?

**A:** The mail in survey goes out to approximately 500 people who are randomly selected.

**Q:** Why should individuals participate in this survey?

**A:** The survey provides the opportunity to let the State identify areas where the system is working well and areas that need change.

**Q:** Is participation mandatory?

**A:** No, participation is voluntary.

**Q:** Are answers confidential?

**A:** Yes, the survey is confidential. The answers are collected anonymously, so no one can identify a single person with the survey answers.

**Q:** How will the survey answers be used?

**A:** Once answers are collected Vital Research will analyze the data and share the results in a report with DDDS. The results are used to make policy decisions in order to improve services.

**Q:** How long will it take to complete the survey?

**A:** The survey should take 30 – 45 minutes to complete.

**Q:** How many other states use the NCI surveys?

**A:** There are 42 state developmental disability agencies, including the District of Columbia, who use the NCI surveys.

**Q:** What topics are covered in the survey?

**A:** The survey will address areas important to you and the person receiving services, including how COVID-19 has affected your lives.

**Q:** What are my options to complete the survey?

**A:** If you are randomly selected to complete a survey, you will receive a letter in the mail with a URL to a website to complete the survey online. You will also receive a paper version of the survey that can be completed and mailed back (postage-paid).

**Q:** When do I need to complete the survey by?

**A:** May 15<sup>th</sup>, 2023.

**Contacts:**

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