

CYBER CHAT

February 8, 2019
Volume 2/Issue 2

*Division of Developmental Disabilities Services
Data Systems & Analytics Unit*

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IMPORTANT DATES:

Email Domain Change 1/25

DDDS Website Committee 2/15



DDDS DATA SYSTEMS & ANALYTICS UNIT

Since its inception in 2016, the primary focus of the Data Systems & Analytics (DS&A) Unit has been the coordination and development of Cx360. The renewed mission of the Unit is to coordinate a systematic data collection and report-generating process to meet the comprehensive needs of the Division.

The Data Systems & Analytics Unit will also continue to provide oversight of the DDDS Data Collection and Tracking Systems, including Therap, Harmony Incident Database and the DDDS Adult Client Registry (ACR).

The Data Systems & Analytics Team members are:

Steve Perales (stephen.perales@delaware.gov)

Tony Avallone (anthony.avallone@delaware.gov)

Ellen (Lennie) Warren (lennie.warren@delaware.gov)

Maria Winder (maria.winder@delaware.gov)

The DS&A Unit is a part of the Office of Service Integrity and Enhancement

NEW: EMAIL DOMAIN CHANGE

On January 25, 2019, all state email address extensions changed from the “@state.de.us” to the industry standard “@delaware.gov”.

The “@state.de.us” email addresses have been set up as an “alias” for the new email address, as a result, delivery of email messages to the “old address” will continue for a period of time (TBD).



DDDS INTERNET WEBSITE RE-DESIGN



The Division has initiated an effort to ‘Create a more family-friendly and user-accessible website.’

Although the Division is required to follow certain ‘Common Look and Feel’ requirements for state agencies, the goal is to re-design the Division’s public website (<https://www.dhss.delaware.gov/dhss/ddds/>) to deliver easier access for all users, including supported individuals,

guardians/families, service providers and Division staff.

The re-design effort, led by the **DDDS Website Re-Design Committee** involves updating Division information, including services, programs, service locations and key contact persons; establishing Division requirements for regular, periodic reviews of content, links, and identifying content-owners who are responsible for updating each webpage/section.

Committee members include, Tony Avallone; Nicole Lawless; Jennifer Tozer; Lennie Warren; Maria Winder; Steve Perales, Chair; and Jim Dickinson, Committee Sponsor.

The Committee has created and finalized a project plan and a website crosswalk. The project plan identifies key tasks and establishes timelines for each critical task, while the website crosswalk documents the current website information to ensure that all of the current content is reviewed and moved to a new location, as appropriate.

The Committee will coordinate meetings with each of the DDDS Business Units to gather input for the re-design and collect feedback on proposed changes.

The Committee also plans to host periodic webinars/meetings to gather input from providers and supported individuals and guardians.

Contact Us:

DDDS ECR Contacts:

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Valuing persons with intellectual and developmental disabilities, honoring abilities, respecting choice, achieving possibilities . . . working together to support healthy, safe and fulfilling lives.
