



**Delaware Health Care Commission (DHCC)**  
**Strategic Retreat**  
**“Developing a Strategic Approach to Improve the Health Care Workforce”**  
**Thursday, November 16, 2023**  
**1:00 p.m. – 5:00 p.m.**  
**Buena Vista Conference Center**

**WORKING AGENDA**

**Purpose:** To mark progress and reach agreement on a Healthcare Workforce Strategy, future focus and priorities of the DHCC for the next year.

**Objectives:**

1. Review the core mission and status of DHCC programs and ways to advance DHCC programs and initiatives.
2. Review and discuss the current state of the health care workforce, critical issues, data, and trends of Delaware’s health care workforce.
3. Discuss and reach agreement on workforce strategy for the DHCC, policy recommendations and focus for the coming year.

- 1:00 pm**      **Welcome and Introduction (Dr. Nancy Fan)**
- Introduction of facilitator (Dr. Devona Williams)
  - Purpose, Objectives, and Meeting Products
  - Overview of agenda
  - Ground rules
  - Icebreaker: Strategic role of commissioners

- 1:20 pm**      **DHCC Review and Refresh**
- Focus from 2023 Strategic Retreat
  - Major accomplishments
  - Mission Refresh

- 1:30 pm**      **DHCC Updates**
- Benchmark update (Frederick Gibson)
  - DIDER Advancement (Dr. Lou Rafetto)
  - *How can DHCC advance DIDER goals/strategies to align with strategic direction?*
  - Discussion and Action Items
- 2:00 pm**      **Public Comments**
- 2:15 pm**      **Break**
- 2:30 pm**      **Healthcare Workforce Presentation (Kathy Matt, Rick Geisenberger)**
- *Current state of Delaware's Healthcare workforce.*
  - *Critical Issues and trends. (Tim Gibbs, Delaware Public Health Association)*
- 3:30 pm**      **Healthcare Workforce Strategy for the DHCC (Dr. Devona Williams)**
- Based on the current state, critical issues, data. and trends, what should the primary strategy be over the next 2 to 3 years?
  - Can we reach agreement on a primary strategy or strategic goal?
  - Based on this strategy/goal, what policy recommendations should we pursue for this strategy?
- 4:30 pm**      **Wrap Up and Future Actions**
- What advice do we want to give the new administration in 2024?
  - Summary
  - Action item summary, timetable, and responsibility
  - Reflections
- 5:00 p.m.**      **Adjournment**