



ChooseHealth
DELAWARE

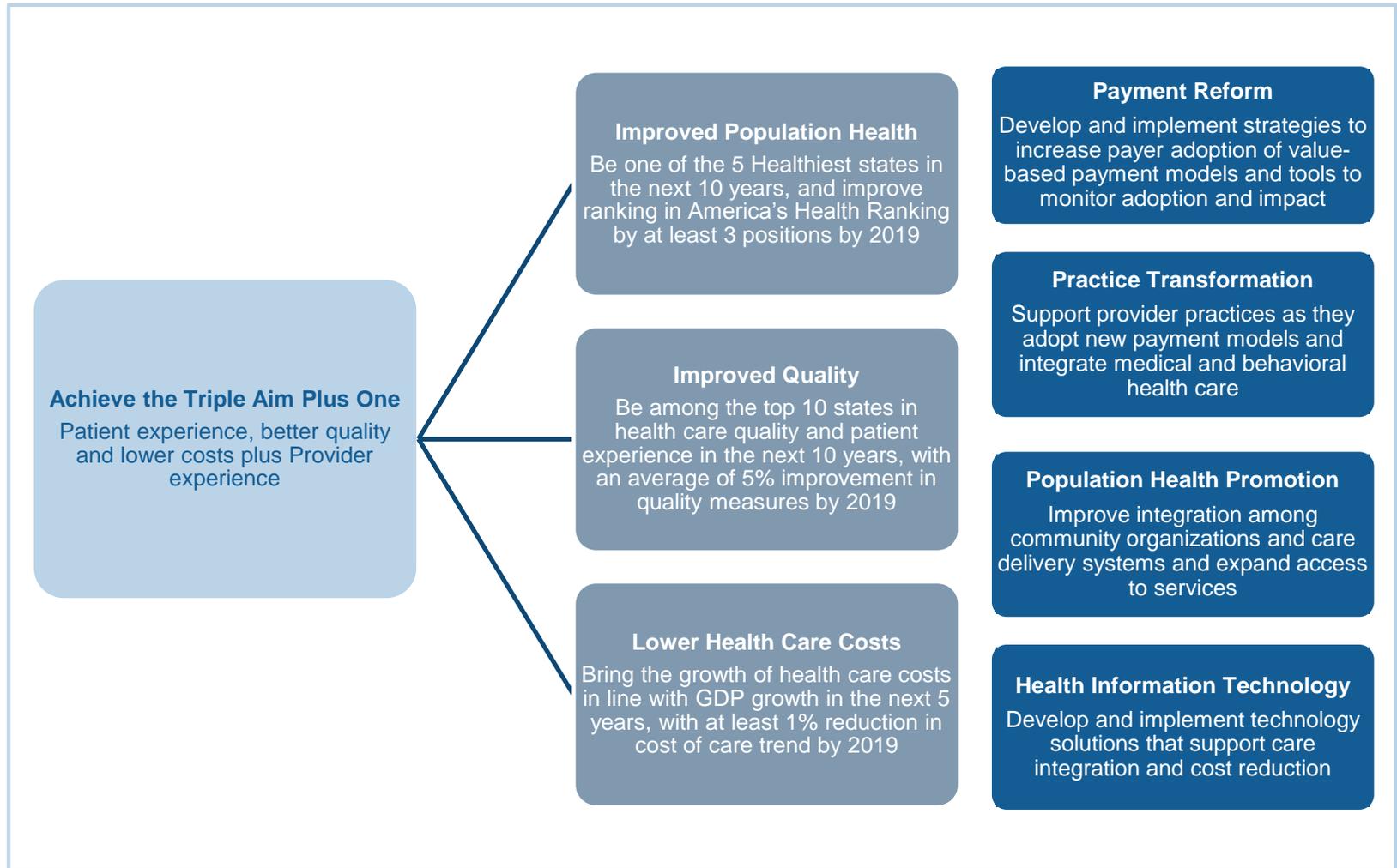
Delaware's State Innovation Model (SIM) Update

February 1, 2018

AGENDA

- **AWARD YEAR 4 OVERVIEW**
- **BEHAVIORAL HEALTH INTEGRATION UPDATE**
- **HEALTHY NEIGHBORHOODS UPDATE**
- **SIM GRANT MANAGEMENT UPDATE**

AWARD YEAR 4 OVERVIEW | DRIVER DIAGRAM



BEHAVIORAL HEALTH INTEGRATION UPDATE

Align Reimbursement Environment

- Policies differ by payer increasing potential for provider confusion
- Practice billing may be managed by 3rd party and/or offsite, meaning limited PCP and BH provider (BHP) awareness of coding practices and implications for billing
- Higher volumes of referrals requires to compensate for higher rate of 1st time no-shows to BHP



Identify Partners

- Potential lack of interest or energy to expand primary care practices to work with BH providers
- Word of mouth/existing contacts are only current sources for PCPs and BH providers interested in integration
- Multiple PCPs may be needed to sustain BH pilot in southern Delaware



Develop Operational Processes

- Integration of BH provider into existing clinical practice requires addressing multiple areas (e.g. workflows, office space, billing systems, medical record)
- Solutions exist for many of these areas; however number of areas and need for attention to detail may challenge success



Formalize Partnership

- Limited awareness of partnership models and steps needed to formalize a primary care BH practice partnership (e.g. PCP contracts for block of BH provider time or PCP pays per patient)
- PCPs and BH providers could be across very different cultures

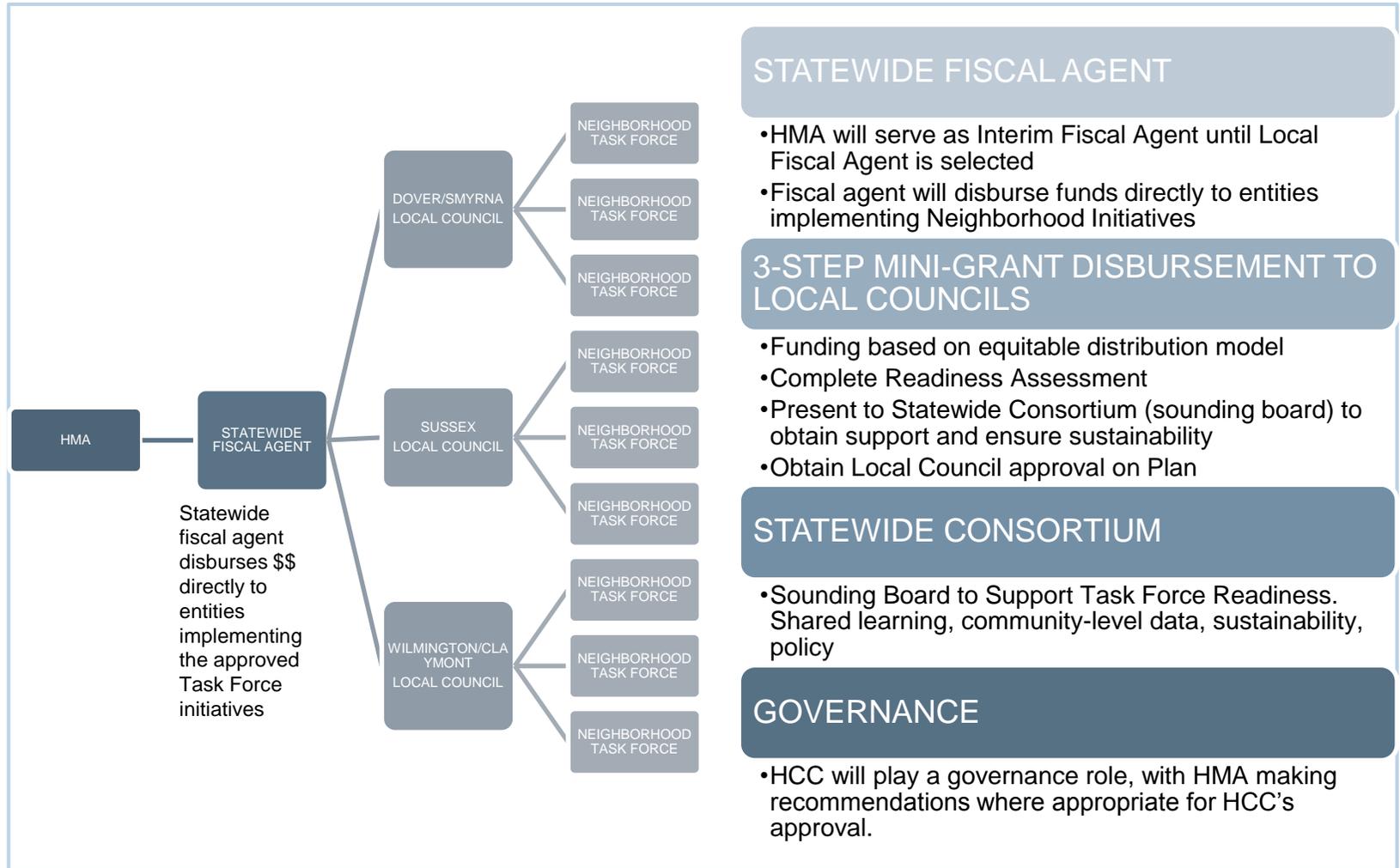
BEHAVIORAL HEALTH INTEGRATION UPDATE

- **14 practices signed on for Cohort 1** – still accepting more for the next week – January through June 2018
 - 10 primary care and 4 behavioral health practices
- **Site visits with readiness assessments** happening in January and early February
- **First learning collaborative** scheduled for February 22 to be held at Dover Downs
 - Second learning collaborative session in March
- Active **practice coaching** between February and June
- **Cohort 2** – Learning Collaborative will be repeated from July 1 – January 31, 2019

BEHAVIORAL HEALTH INTEGRATION UPDATE

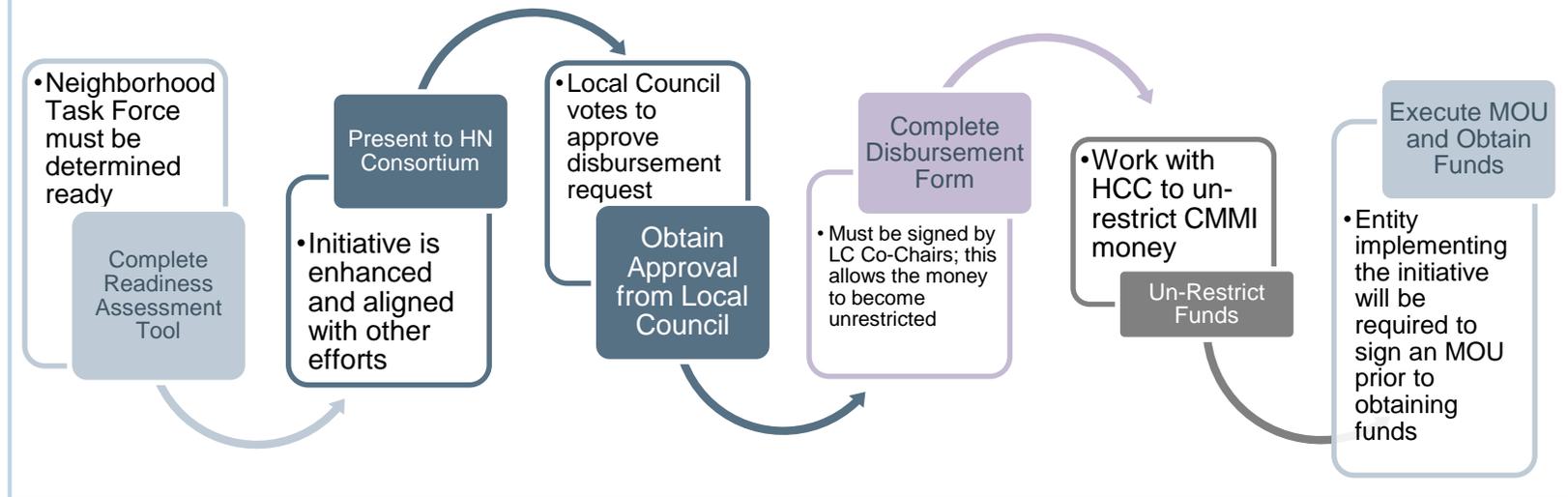
- **Supportive work for success and sustainability**
 - Create a behavioral health metrics set for the quality scorecard
 - Work with DHIN to co-create and house a BH registry and standard care plan components
 - Work with the Clinical committee to review and provide feedback on various tools and supports to ensure success and sustainability of the BHI pilots
 - Additional behavioral health supports such as
 - Creating a BH work group (perhaps subgroup of the clinical committee) to focus on strategies for overcoming gaps, such as EMR vendor selection and implementation
 - Participation in DHIN Community Health Record and data submission
 - Working closely with Mercer and the value based payment group to develop and implement payment models to support BHI and practice transformation

FINAL HEALTHY NEIGHBORHOODS MODEL



HEALTHY NEIGHBORHOODS UPDATE

- **Readiness Assessment Tool** complete and distributed– January 15, 2018
- Launch of Healthy Neighborhoods **Statewide Consortium** – mid-February
- **HN Committee** focused on sustainability – post-SIM Grant
- HMA is backbone organization providing technical assistance to LCs and Task Forces
- Creating as **efficient** and **transparent** disbursement process as possible



HCC SIM GRANT MANAGEMENT UPDATE

AY4 Q3 Progress Report

Submitted November 30

- Attained approval by CMMI
- Full report is available on HCC website

AY4 Operational Plan

Submitted January 8

- ~ \$5.6 million for AY4 activities
- AY4 begins February 1
- Operational Plan available upon CMMI approval
- Anticipate carryover funds from AY3; separate request to draw down funds for AY4

AY3 Q4 Progress Report

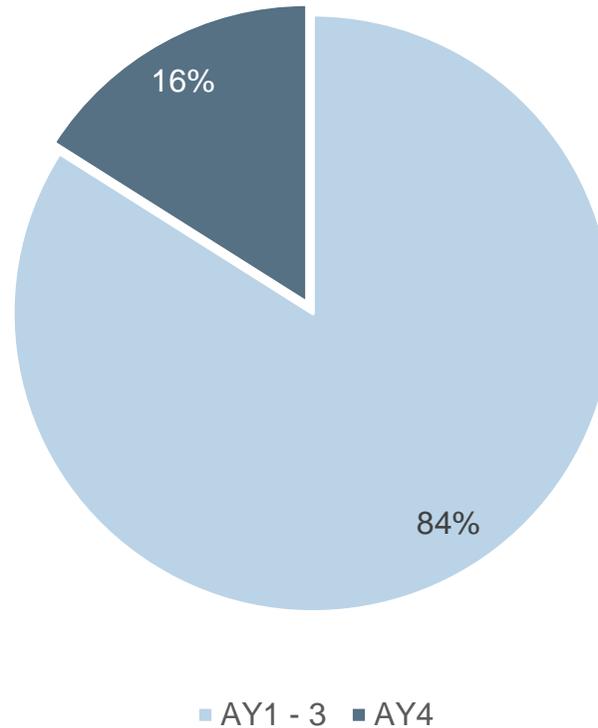
Due March 2

AY3 Annual Progress Report

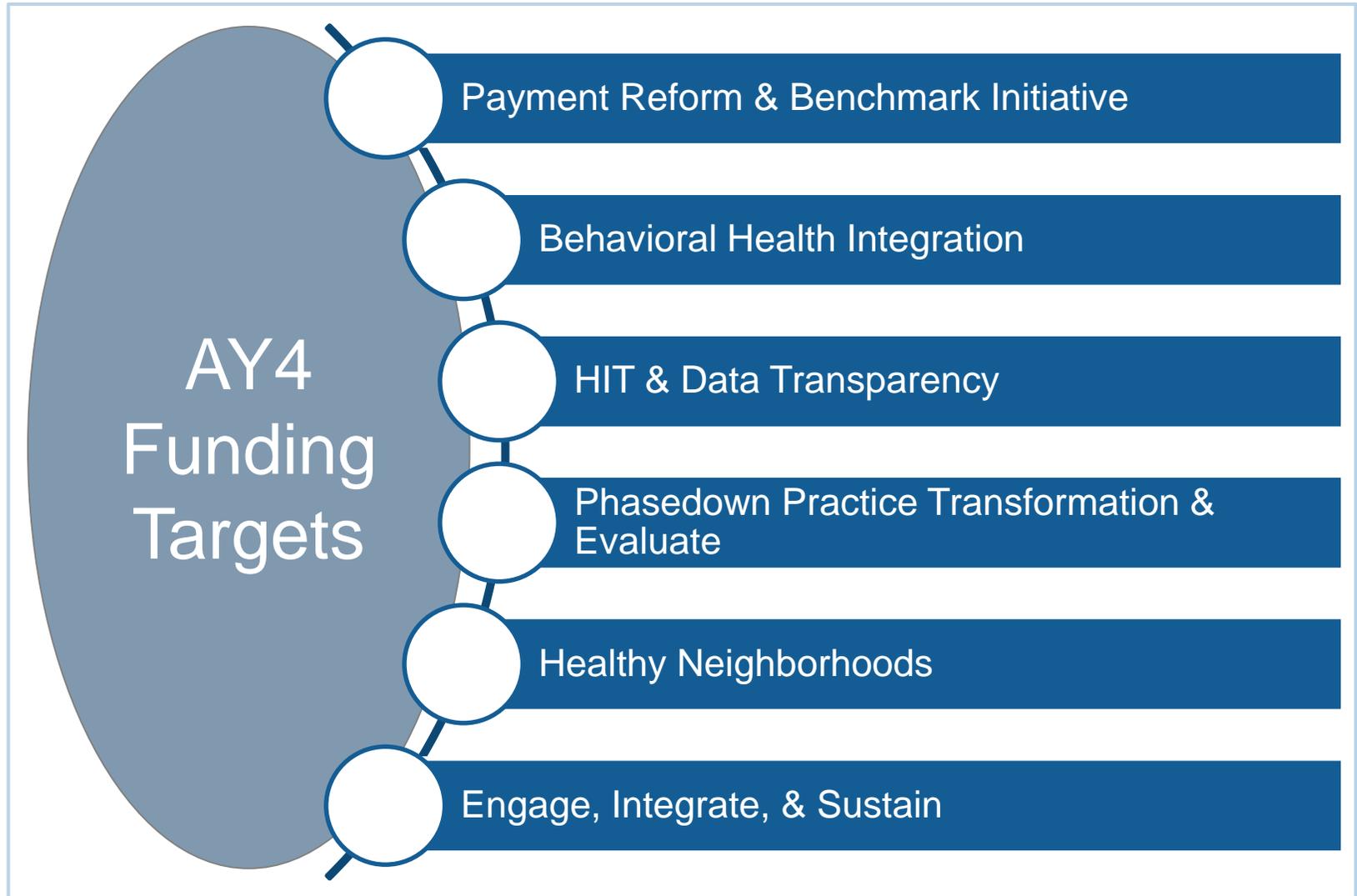
Due April 30

HCC SIM SPEND

AY1	AY2	AY3	AY4
\$12.26 million	\$11.53 million	\$5.6 million	\$5.6 million



AY4 OPERATION PLAN | CONTINUITY



AWARD YEAR 4 OPERATIONAL PLAN

- **Operational Plan** reflects two contracts awarded Fall 2017
 - Priority activities continue in Year 4
 - Payment reform, HN, BHI, HIT, Consumer Engagement
 - Carryover anticipated
 - Some shifts in activities, resource allocation
 - Benchmark initiative to drive payment reform, transparency
 - Workforce activities scaled back
- **Plan is broad**, similar to previous years
 - Flexibility to respond to Governor, GA direction
 - Resources to local neighborhoods to test interventions
 - Resources to DHIN in recognition of HIT role

Questions and Comments