



## **The Delaware Health Care Commission (DHCC) Meeting**

January 7, 2021

9:00 a.m. to 11:00 a.m.

### **Meeting Attendance and Minutes**

**Commission Members Present:** Dr. Nancy Fan (Chair), Theodore W. Becker (Mayor of Lewes), Cabinet Secretary Rick Geisenberger (DOF), Richard Heffron, Melissa Jones, Cabinet Secretary Molly Magarik (DHSS), Dr. Richard Margolis (DSCYF), Nick Moriello (Highmark), and Insurance Commissioner Trinidad Navarro (DOI)

**Commission Members Absent:** Dr. Jan Lee (DHIN)

**Meeting Facilitator:** Dr. Nancy Fan (Chair)

**Health Care Commission Staff:** Elisabeth Massa (Executive Director), Ayanna Harrison (Public Health Administrator I), and Marques Johnson (Administrative Specialist III)

### **CALL TO ORDER**

Dr. Fan called the meeting to order at approximately 9:03 a.m. via Webex video and phone conference. The meeting started with an attendance roll call to check if the commissioners were all on the line. It was determined that a quorum was present. Dr. Fan asked public attendees to virtually sign-in by placing their name and affiliation in the chat box or by sending their name and contact information to the DHCC Resource Account ([dhcc@delaware.gov](mailto:dhcc@delaware.gov)).

### **Approval of December 3, 2020 Meeting Minutes**

Dr. Fan asked the commissioners to review the draft December 3, 2020 meeting minutes. There were no comments. Ted Becker motioned to approve the minutes. The motion to approve was unanimously accepted by all commissioners who were present. The approved minutes are available at, [https://publicmeetings.delaware.gov/Document/65913\\_Minutes-Final.pdf](https://publicmeetings.delaware.gov/Document/65913_Minutes-Final.pdf)

### **BOARD BUSINESS**

#### **ACTION ITEM: Approve DHCC Seasonal Calendar**

Dr. Fan asked the commissioners to review the DHCC Seasonal Calendar that was sent to them in their advanced meeting materials. The calendar was previously reviewed at the December meeting and it was decided updates needed to be made. The updated January version included modifications discussed at December's meeting as well as modifications from internal DHCC review. Dr. Fan asked for a motion to approve. Secretary Magarik motioned to approve, and Commissioner Navarro second. Dr. Fan noted the

seasonal calendar will be updated on an annual basis. The 2021 seasonal calendar is available at, [https://dhss.delaware.gov/dhss/dhcc/files/dhcc2021\\_seasoncalendar.pdf](https://dhss.delaware.gov/dhss/dhcc/files/dhcc2021_seasoncalendar.pdf)

### **Review Strategic Retreat Summary**

The DHCC Strategic Retreat was held on November 20, 2020. A summary and action plan were prepared by the retreat's moderator, Dr. Devona Williams. At the retreat, the commissioners brainstormed 2021 priorities and focus items: 1) Workforce, 2) COVID, 3) Health IT and Telehealth, and 4) DIMER and DIDER. The meeting summary is available, at [https://publicmeetings.delaware.gov/Document/67423\\_Minutes-Final.pdf](https://publicmeetings.delaware.gov/Document/67423_Minutes-Final.pdf).

#### **1) Workforce**

Dr. Fan asked the commissioners if they were in agreement to let the Health Workforce Subcommittee take the lead on this priority area and report back to the Commission. Hearing no comments, but seeing nods in acceptance from the commissioners, Dr. Fan concluded the Health Workforce Subcommittee would be the lead.

Action Items may include:

1. Make changes in telehealth and telemedicine permanent (current legislation sunsets in June)
2. Look at time horizons, short term, and long term
3. Grow your own strategy is long term (i.e., Pathways), workforce pipeline. Near term plans needed
4. The Commission can be a resource for coordination. Deliberate conversations for how to coordinate and reduce redundancy
5. Workforce Subcommittee can tap into new partnerships that it does not have and develop new relationships (Use DIMER/DHSA as a model)
6. Reconnect with other agencies
7. Workforce Subcommittee will establish the cadence for a timetable and a deeper workforce dive

#### **2) COVID**

At the Retreat, the commissioners discussed the socioeconomic determinants of health and impact of COVID, as well as the deficiencies and resources needed. Dr. Fan recognized DHSS and DPH are doing a significant amount of work in respect to COVID. From a policy perspective, Dr. Fan asked the commissioners if the Commission should focus on a specific area and/or should the Commission provide policy research. Dr. Fan asked the commissioners for their comments and feedback.

Secretary Geisenberger highlighted that COVID is fast moving and the Commission was not necessarily in the position to have much of an impact. He suggested it is important to conduct some type of after-action review (for example, what worked... what did not work), however, that goes much beyond the work of the Commission.

Secretary Magarik commented that one of the challenges is that we are still very much in the pandemic and vaccine distribution. DHSS is heavily involved in the response to the pandemic and would be happy to have input from the Commission, but not at the point yet of lessons learned, etc. Dr. Fan suggested perhaps in the second half of the year, the Commission could revisit. Rich Heffron commented we have learned from testing and now there is confusion from the public about the vaccine. He suggested the public needs confidence about the vaccine. Dr. Fan concluded this topic will be shelved until at least Quarter 3.

### 3) Health IT and Telehealth

At the Retreat, the Commission had an in-depth discussion on telehealth and telemedicine. A possible action item was to make sure the Commission supports legislation that expands telehealth services. The Commission cannot make legislative mandates, but can support the work of the Telehealth Coalition. Dr. Fan concluded there was not anything else to do in this particular focus area for the time being.

### 4) DIMER and DIDER

At the Retreat, the commissioners discussed how can they identify key metrics to evaluate DIMER and DIDER. Can the Commission provide more resources to help DIMER and DIDER achieve their goals and objectives? The Commission would like DIMER and DIDER to determine their own outcomes and accountability and prioritize the survey responses from the Retreat. Dr. Fan proposed two items for the Commission: 1) Ask the DIMER and DIDER boards to develop metrics and 2) During the “Updates” section of the DHCC meetings, DIMER and DIDER can be a standing agenda item to share with the Commission updates from their board meetings. Ted Becker was in agreement with Dr. Fan’s suggestions and thought they would be well received. As the commissioner representing DIDER, Mr. Becker suggested DIDER could develop their own metrics and share.

### **DHCC 2020 Annual Report Overview**

The 2019 DHCC Annual Report was shared with the commissioners in advance to the meeting. The 2019 report was the first report in many years and is prepared for the Delaware General Assembly. A draft table of contents for the 2020 report was reviewed. Dr. Fan asked the commissioners if they would like the 2020 report to be a deeper dive in a certain policy area or if the report should be kept more general as an update to the legislators. Nick Moriello commented the table of contents made sense and stressed the Executive Summary should be short and succinct in the event that is the one section the legislators read. Dr. Fan agreed. The DHCC staff will start filling in the content for the report and a draft will be shared with the commissioners in March.

### **UPDATES**

#### **Marketplace**

Insurance Commissioner Navarro shared national and Delaware specific data. The CMS weekly enrollment snapshot showed over 8.2 million people selected plans by the final day in the 2020 open enrollment period. The preliminary figure is about the same as the year before, despite that a few states (NJ, PA and others) transitioned to state-based exchanges and are no longer included in the snapshot. During open enrollment in Delaware, there were 25,260 Delawareans signed up for 2021 insurance on the Marketplace. This is a 5.3% increase since 2019. Commissioner Navarro shared a letter that he and 11 other insurance commissioners from other states sent to the incoming Biden Administration highlighting six-policy recommendations. The letter is available at, <https://news.delaware.gov/2020/12/23/commissioner-navarro-signs-health-policy-letter-to-president-elect-biden/>.

Dr. Fan asked Commissioner Navarro his thoughts on why there was an enrollment increase in 2020. Commissioner Navarro thought it was directly tied to the COVID pandemic. Nick Moriello added it has been challenging because of misconceptions and misunderstandings, however, those that do enroll and explore their options, generally seemed satisfied with their plans. Dr. Fan asked if it would be helpful for the DHCC to have a look-back on the Marketplace – has the Marketplace provided accessible and affordable care? Commissioner Navarro thought that was a great idea.

### **Health Workforce Subcommittee**

Commissioner Nick Moriello (Subcommittee co-chair) provided an update on the Health Workforce Subcommittee's first meeting which was held on December 10, 2020. Secretary Geisenberger is also a co-chair. The group discussed their priorities (adequate supply of resources to meet the demand of healthcare today and into the future). The Subcommittee will provide policy recommendations to the Commission and meet monthly in the first quarter. During the meeting, Mr. Moriello shared highlights of the commissioner's strategic retreat and the Delaware Academy of Medicine made a brief presentation about some of their workforce initiatives. The next Subcommittee meeting is scheduled for January 20. Information about the Subcommittee (including a list of the committee members) will be posted on the DHCC website.

### **Primary Care Reform Collaborative (PCRC)**

Dr. Fan provided an update of the PCRC's recent activity. The DOI Office of Value-Based Health Care Delivery released a report which includes recommendations on primary care spend, <https://insurance.delaware.gov/wp-content/uploads/sites/15/2020/12/Delaware-Health-Care-Affordability-Standards-Report-12182020.pdf>. The deadline for public comments is January 25.

At December 21, 2020 PCRC meeting, Mercer presented a high-level concept care delivery model for the state. One of the messages from the PCRC is that the fee-for-service is very outdated, and volume is not sustainable and does not ensure quality and affordable care. CMS has offered many alternative payment models. Besides a shared savings model for Accountable Care Organizations, the PCRC would like to see providers and payers come together on concepts of capitated bundled payments and perspective payments. The next PCRC meeting will be held on January 25.

### **Health Resources Board (HRB)**

Dr. Fan shared a short update about the status of the Sunset Joint Legislative Oversight and Sunset Committee's (JLOSC) review of the Health Resources Board. The JLOSC annual orientation public meeting is anticipated to be held in late January. The HRB and DHCC staff are not required to attend. The JLOSC anticipates holdover meetings to start in February and continue into March. Due to unforeseen circumstances, the draft HRB performance report which will include analysis and recommendations to the Committee, is delayed and will be provided at a later date for agency comment in advance of the Committee's recommendation meeting for HRB. The DHCC will continue to provide updates as they are received from JLOSC.

Public Comment:

Steven Costantino (DHSS) shared information about a federal grant from CMS that the Division of Medicaid & Medical Services (DMMA) recently received for an Office-Based Opioid Treatment (OBOT) Fellowship, a training program for Delaware women's health providers, PCPs, infectious disease providers, and psychiatrists and their clinic administrators. He suggested DMMA could present more information about the fellowship at the next Health Care Commission meeting. Dr. Liz Brown, DMMA's medical director, shared some additional information about the Fellowship.

John Dodd sent a public comment via the WebEx chat box:

*Any insights on CMS Primary Care First under new Biden Adm? Are you making recommendations?*

Dr. Fan responded that Primary Care First is next reiteration that CMS released expanding on their CPC plus program and at this time, she did not have any current insight about the Biden Administration.

## **ADJOURN**

Dr. Fan thanked everyone for their participation. She encouraged attendees to check the [State of Delaware Public Calendar](#) for the DHCC meeting location and updates. The next meeting is scheduled for February 4, 2021 and will be virtual. Dr. Fan adjourned the meeting at approximately 10:16 a.m.

## **Next Meeting**

The next DHCC meeting will be held on February 4, 2021 from 9 a.m. – 11 a.m.

## **Public Meeting Attendees January 7, 2020**

Brian Olson	La Red Health Care
Cheryl Heiks	Delaware Health Care Facilities Association
Dr. Elizabeth Brown	Delaware Health and Social Services
John Dodd	
Joanne Haase	League of Women Voters of Delaware
Leslie Ledogar	Delaware Department of Insurance
Lolita Lopez	Westside Family Healthcare
Mary Perkins	MACHC Goeins-Williams Associates
Dr. Nicholas Conte	Division of Public Health, Oral Health
Randy Munson	United Medicaid LLC
Steven Costantino	Delaware Health and Social Services
Jill Fredel	Delaware Health and Social Services
Lincoln Willis	Medical Society of Delaware
Kathy Collison	Division of Public Health
Nicole Moxley	Division of Public Health
Pam Kinley	Highmark
Paula Roy	Roy Associates
Lauren Graves	AmeriHealth
Jeanne Chiquoine	ACS CAN
Christina Crooks Bryan	Delaware Healthcare Association (DHA)
Fleur Mckendell	Department of Insurance
David Roose	Department of Finance
Joe Bryant	Governor's Office
Kim Gomes	
Patricia Redmond	Nemours
Christiana Schiltz	Parkowski, Guerke, Swayze
Chris Haas	Department of Insurance
Lori Ann Rhoads	