



The Delaware Health Care Commission (DHCC) Meeting

November 5, 2020

9:00 a.m. to 11:00 a.m.

Meeting Attendance and Minutes

Commission Members Present: Dr. Nancy Fan (Chair), Theodore W. Becker (Mayor of Lewes), Secretary Rick Geisenberger (DOF), Richard Heffron, Melissa Jones, Dr. Jan Lee (DHIN), Dr. Richard Margolis (DSCYF), Nick Moriello (Highmark), Secretary Molly Magarik (DHSS), and Insurance Commissioner Trinidad Navarro (DOI)

Meeting Facilitator: Dr. Nancy Fan (Chair)

Health Care Commission Staff Marques Johnson (Administrative Specialist III), Eschalla Clarke (Social Services Sr. Administrator), Latoya Wright (Manager of Statistics and Research), and Ayanna Harrison (Public Health Administrator I)

CALL TO ORDER

Dr. Fan called the meeting to order at approximately 9:00 a.m. via Webex video and phone conference. The meeting started with an attendance roll call to check if the commissioners were all on the line. It was determined that a quorum was present. Dr. Fan asked public attendees to virtually sign-in by placing their name and affiliation in the chat box or by sending their name and contact information to the DHCC Resource Account (dhcc@delaware.gov).

Approval of October 1, 2020 Meeting Minutes

Dr. Fan asked the commissioners to review the October 1, 2020, meeting minutes. There were no comments. Nick Moriello motioned to approve the minutes and Secretary Molly Magarik seconded the motion. The motion to approve was unanimously accepted by all Commissioners who were present. Minutes can be viewed on the DHCC website: <https://dhss.delaware.gov/dhss/dhcc/files/dhccmmfnloct2020.pdf>

BOARD BUSINESS

State Loan Repayment Program Awards

Dr. Fan pointed the Commissioners to the most recent State Loan Repayment Awardee applications in their packets. There were 3 awards. She asked if the Commissioners had any questions or objections. Hearing none, the awardee applications were approved. Ted Becker moved to approve, Molly Magarik seconded the approval.

POLICY DEVELOPMENT

Health Care Claims Database Telemedicine Interactive Reports

Teri Lynn Palmer (Delaware Health Information Network) and Danielle Dicienzo (Freedman Consulting) presented a slideshow highlighting the dashboard they were asked to produce about telemedicine use as captured by the Health Care Claims database. The timeframe for the information was from 2018-2020. The information showed increases in the reporting from Payers who use the system. The increases are likely due to adjustments to health care caused by the COVID 19 pandemic. As many more providers and consumers were making use of Telehealth visits more frequently in efforts to slow the spread of the virus. They pointed to some of the differences in distribution between different age groups and genders. The filters on the dashboard allow users to sort information to isolate specific categories related to telehealth visits. The discussion was opened for suggestions or questions on the dashboard. Attendees were given a demonstration on how to navigate the dashboard to find providers offering telemedicine Services.

There was some discussion about the provider categories displayed on the dashboard. Dr. Fan was interested in the primary care category. Ms. Palmer shared that the data displayed is collected from the payers, therefore categories displayed are determined by the data received from payers. Dr. Fan mentioned the absence of the Obstetrician- Gynecology category. Ms. Palmer reported that this data is likely under another category she agreed to research how it can be specifically listed on the dashboard.

Ms. Diceinzo continued the presentation by sharing how the information could be sorted geographically. Dr. Fan asked if there would be any expansion as far as data collected? Ms. Palmer mentioned that an executive summary would be done to help identify areas that can be added.

Related information can be accessed online at: <https://dhin.org/healthcare-claims-database/>

Insurance Commissioner Navarro mentioned that the bill related to the freer use and compensation to providers of telemedicine will be under Sunset soon. He reports that the Department of Insurance is developing a new bill to help this coverage continue. He asked if there were any suggestions for items that can be included in the proposed bill. Dr. Fan mentioned some medical organizations would have some potential input. She added that the goal is for telehealth to be a part of the overall primary care landscape.

Secretary Geisenberger added that along with the data measures related to telemedicine, quality and satisfaction should be included. After further dialogue, Secretary Molly Magarik (DHSS) added that other determinates such as broadband, telephone, and transportation should also be included in addressing the issue to ensure all have access to telehealth services. Commissioner Nick Moriello (Highmark) shared that telehealth use among their clients is high. One question asked was how many telehealth services were from national providers as opposed to local. Mr. Moriello noted that 98% of the telehealth visits processed by his company were from local providers. He also mentioned that the feedback his organization has received that overall satisfaction has been favorable.

Terri Lynn Palmer (DHIN) offered some measures that could be added to the telemedicine aspect of the Health Care Claims database to help cover more information. Dr. Jan Lee (DHIN) offered commendation to her staff for the work put into the project.

Cheryl Heiks (via the chat box) responded to DHIN's mentioned that Medicare data, other than Advantage would eventually be added. She asked if they had a timeline for that addition. Ms. Palmer (DHIN) mentioned that DHIN had applied for 2019 and 2020 data and they are currently waiting for that information from CMS. She added that they will refresh their reports as they receive the data.

Lolita Lopez (via the chat box) agreed with Secretary Rick Geisenberger that telehealth is here to stay and will always have a role in healthcare delivery going forward. She added that it is important to have appropriate balance with in-person vs telehealth and also ensure quality.

UPDATES

Provider Relief Funding

Dr. Fan mentioned that applications for Health Care Provider Relief funds through the Cares Act were due November 6th at midnight. The link for more information is provided: <https://cares.linkhealth.com/#/> She encouraged all to spread the word to those who might be interested in taking advantage of the program.

Secretary Molly Magarik shared (via chat box) shared the link for the CARES Funding application: <https://dhss.delaware.gov/dhss/dms/caresact/>. She added that questions were being accepted at DHSS_CaresQuestions@delaware.gov, FAQ document can be found at: <https://dhss.delaware.gov/dhss/dms/caresact/faq.html>. She also shared a link for non-profit relief fund information: <https://news.delaware.gov/2020/09/09/governor-carney-announces-25m-delaware-nonprofit-support-fund/>

Strategic Retreat Topics and Agenda

Dr. Fan asked the Commissioners if they had any topics to add/subtract for discussion at the HCC Strategic Retreat. She encouraged members to them their suggestions to the DHCC. She also gave instructions for the Commissioners to participate in the meeting virtually. Dr. Fan noted that while it will be a public meeting, it is also a working meeting for the Commission, so public comment will be allowed on a more limited basis, so the topics can be discussed thoroughly by the Commission.

Primary Care Collaborative

Dr. Fan gave an update on the Primary Care Collaborative. She mentioned that in the last two meetings they tried to reset their focus. Reaffirming the goals related to the importance of primary care spend. She thanked Freedman for the work they have been doing in developing the necessary reports that can help with policy recommendations. Dr. Fan asked Leslie Ledogar (DOI/Office of Value Based Care Delivery) if she had any additional comments. She mentioned that the update Dr. Fan gave was sufficient and that they are on target with the goals of the office.

Marketplace Update

Dr. Fan asked if Insurance Commissioner Navarro had any updates regarding the Insurance Marketplace. He expressed his intent to identify additional avenues to promote information on how individuals can receive assistance with signing up. Nick Moriello (Highmark) mentioned that Highmark has been working on their end to try and help the public. He encouraged the attendees to review the options available on the Marketplace. Maggie Norris-Bent (Westside) mentioned that with the limited funds available they are doing their best to help remind the public that they can receive assistance with signing up with the Insurance Marketplace at Westside Family Medical. She added that they are taking necessary COVID precautions when meeting with the public to assist them. Steven Costantino (DHSS/Medicaid) relayed some helpful information regarding Marketplace enrollment. He shared that he had recently participated in a national call discussing this topic. He suggested a collaboration among departments such as Unemployment and Medicaid to help promote available options for public that may have suffered loss of income and employment. Mr. Costantino shared a related link via the chat box:

<https://www.medicaid.gov/resources-for-states/downloads/medicaid-chip-beneficiaries-18-under-COVID-19-snapshot-data.pdf>. Jill Fredel (DHSS) also mentioned they have done some promotion in collaboration with Department of Insurance. Secretary Geisenberger (Finance) and Secretary Magarik (DHSS) offered to reach out to the Department of Labor to help with this initiative.

Rural Subcommittee's Medication- Assisted Treatment Work Group

Ms. Ayanna Harrison, Delaware Health Care Commission staff, explained that the Delaware Health Care Commission had agreed to lead the Rural Subcommittee's Medication- Assisted Treatment Work Group. Ms. Harrison shared that Kathy Collison (Bureau Chief, Health Planning & Resources Management and State Office of Rural Health lead, DPH) is the state's project lead and co-chair for the Rural Subcommittee.

Their purpose of the Rural Subcommittee to combat the opioid crisis in rural areas of the state. They will seek to accomplish this through the development of a comprehensive workforce plan specific to rural communities across Delaware.

The subcommittee was initially funded through a one-year planning grant awarded to Delaware from the Health Services and Resources Administration (HRSA) as part of its Rural Community Opioid Response Program (RCORP).

The subcommittee was strategically set up as part of the state's Overdose System of Care, with the goal to leverage from the group's larger efforts as much as possible, while bringing a specific focus to opioid response efforts, needs, and gaps in Delaware's rural areas.

The Delaware Health Care Commission (DHCC) has agreed to lead the Medication-Assisted Treatment (MAT) Workgroup. The Goal of the workgroup is to ensure there are appropriate treatment and recovery services and supports that are available to individuals with OUD and their families in target communities in Sussex and Kent Counties. The Objective is to expand access to MAT in Sussex and Kent Counties by the end of August 2023, including recruiting, training, and mentoring interdisciplinary teams of SUD/OUD clinical and social service providers to provide MAT, as well as increasing the use of telehealth services in target communities to further expand MAT capacity. The strategy of the MAT work group is to expand MAT services by increasing the number of MAT providers, engaging at least 15 providers of key OUD

treatment and support services in target communities to expand through telehealth and/or additional training by the end of August 2023.

MEDICATION -ASSISTED TREATMENT (MAT) WORK GROUP	EXPECTED OUTCOMES
<p>Goal Ensure there are appropriate treatment and recovery services and supports that are available to individuals with OUD and their families in target communities in Sussex and Kent Counties.</p> <p>Objective Expand access to MAT in Sussex and Kent Counties by the end of August 2023, including recruiting, training, and mentoring interdisciplinary teams of SUD/ODU clinical and social service providers to provide MAT, as well as increasing the use of telehealth services in target communities to further expand MAT capacity.</p> <p>Strategy Expand MAT services by increasing the number of MAT providers and support services in target communities by the end of August 2023.</p>	<ul style="list-style-type: none">■ DTC, for Engage the Delaware Telehealth Coalition (DTC) and the Delaware Division of Substance Abuse and Mental Health (DSAMH) as key partners■ Increase the number of interdisciplinary teams of SUD/ODU clinical and social service providers who can provide MAT■ Increase the number of OUD providers in Sussex and Kent Counties using telehealth■ The development of a written plans in collaboration with:<ul style="list-style-type: none">■ expanding telehealth sites for prevention, treatment and recovery support in Sussex and Kent Counties■ DSAMH, to provide recruiting, training, and mentoring supports to interdisciplinary teams of SUD/ODU clinical and social service providers to support them to expand their capacity to provide MAT in the target areas.

Ms. Harrison shared the work group’s expected outcomes:

- Engage the Delaware Telehealth Coalition (DTC) and the Delaware Division of Substance Abuse and Mental Health (DSAMH) as key partners
- Increase the number of interdisciplinary teams of SUD/ODU clinical and social service providers who can provide MAT by providing recruiting, training and mentoring.
- Increase the number of OUD providers in Sussex and Kent Counties using telehealth, specifically those who use it to support MAT (within DEA guidelines)
- The development of a written plan, designed in collaboration with DTC, for expanding telehealth sites for prevention, treatment and recovery support in Sussex and Kent Counties
- The development of a written plan, designed in collaboration with DSAMH, to provide recruiting, training, and mentoring supports to interdisciplinary teams of SUD/ODU clinical and social service providers to support them to expand their capacity to provide MAT in the target areas.

As the lead of the work group DHCC has been tasked with identifying and recruiting subject matter experts who can lend their knowledge and expertise. Ms. Harrison reported that the work group has begun this process, but they are still in need of additional members. She reports reaching out to DSAHM and Rural Health. Their goal is to engage and recruit health care providers and representatives from Health Care Systems. She shared her contact information and urged all interested parties to contact her. Dr. Liz Brown (DMMA) offered her collaboration. Ms. Harrison agreed to contact Dr. Brown to provide her with more information. Commissioner Mayor Ted Becker (via chat box) shared that Beebe Health Care could likely include this work into their current activities. He agreed to provide Ms. Harrison with contact information.

Workforce Development Subcommittee

Commissioner Nick Moriello provided an update on the Workforce Development Subcommittee. He mentioned they have received positive feedback and their first meeting is expected to be held in December and will most likely be after the December HCC meeting.

Rick Geisenberger provided an overview of funds that the State received from the CARES Act. He encouraged all in need to apply for the funds that are available. He reports that he will continue monitor the CARES Act funding. He is uncertain if an extension will be granted. Secretary Molly Magarik (DHSS) shared the website link developed to assist with identifying areas of funding that meet the application requirements. She shared that the initial Deadline is December 30th.

ADJOURN

Dr. Fan thanked everyone for their participation. She encouraged attendees to check the [State of Delaware Public Calendar](#) for the DHCC meeting location and updates. The next meeting is scheduled for December 3rd and is likely to be virtual. Dr. Fan adjourned the meeting at approximately 10:55 a.m.

Next Meeting

The next DHCC meeting will be held on December 3, 2020 from 9 a.m. – 11 a.m.

Public Meeting Attendees 11/05/2020

Bill Howard	BDC – Health
Brian Olson	La Red Health Care
Cheryl Heiks	Delaware Health Care Facilities Association
Elizabeth Lewis	Hamilton and Goodman Partners, LLC
Dr. Elizabeth Brown	The Department of Health and Social Services
Geoffrey Christ	Department of Professional Regulation
Joanne Haase	League of Women Voters of Delaware
Leslie Ledogar	Delaware Department of Insurance
Lolita Lopez	Westside Family Healthcare
Maggie Norris Bent	Westside Family Healthcare
Mary Fenimore	Medical Society of Delaware
Mary Perkins	MACHC Goeins-Williams Associates
Dr. Nicholas Conte	Division of Public Health, Oral Health
Randy Munson	United Medicaid LLC
Terri Lynn Palmer	Delaware Health Information Network
Wayne Smith	Delaware Healthcare Association
Yvette Santiago	Nemours
Steven Costantino	The Department of Health and Social Services
Jill Fredel	The Department of Health and Social Services
Lincoln Willis	Medical Society of Delaware
Kathy Collison	Division of Public Health
Danielle Dicianzo	Freedman Consulting
Claudia Kane	Delaware Health Innovation
Victoria Brennan	Office of the Controller General
Patricia Redmond	Nemours
Pamela Price	
Paula Roy	
Gurpreet Kaur	
Jan Brunary	
K. Macklin	
Erin Goldner	
Christine Schlitz	