

How does Delaware health care rate in quality measures?

A recent report offers insight into Delaware's performance.

This report was created to collectively gauge the performance of both Highmark Health Options Blue Cross Blue Shield and UnitedHealthcare Community Plan. No measure should be interpreted in isolation. Measures are best understood in the context of other measures. Examining data patterns can provide a more complete picture of performance. Note: Because NCQA does not perform analysis for less than five Medicaid MCOs, Mercer calculated the Delaware rates based on NCQA-certified HEDIS data provided by the MCOs.

Common Scorecard Quality Measure	Nat'l Average	DE
STAYING HEALTHY		
Well-Care Visits for Early Teens	51	59
Childhood Immunization Status	33	41
Treating Children with Upper-Respiratory Infections	89	84
Immunizations for Early Teens	23	27
Well-Child Visits for Young Children	72	74
Well-Child Visits for Infants and Toddlers	62	60
Breast Cancer Screening	59	60
Cervical Cancer Screening	58	54
Checking Weight for Adults	81	75
LIVING WITH ILLNESS		
Controlling Blood Sugar for Diabetes Patients	47	37
Testing Kidney Function for Diabetes Patients	90	88
Managing Medicines for People with Asthma	35	31
Statins for Patients with Heart Disease	61	55
THE RIGHT CARE		
Treating Bronchitis: Getting the Right Care	30	25

About the data: Using 2016 as the measurement year, Mercer used Delaware Healthcare Effectiveness Data and Information Set (HEDIS®) results collected by the National Committee for Quality Assurance (NCQA) to generate a report on Medicaid performance. Delaware, a smaller state, has only two Medicaid Managed Care Organizations (MCOs). This report reflects the data collected from Highmark Health Options Blue Cross Blue Shield and United Healthcare Community Plan. Mercer, rather than NCQA, performed this analysis since NCQA does not calculate competitive statistics for less than five MCOs. National averages were calculated by Mercer and are not certified by NCQA.

About NCQA and Mercer: NCQA is a private, nonprofit organization dedicated to improving health care quality. <https://www.ncqa.org/about-ncqa>.



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