



The Delaware Health Care Commission (DHCC) Meeting

February 6, 2020

9:00 a.m. to 11:00 a.m.

Meeting Attendance and Minutes

Commission Members Present: Dr. Nancy Fan (Chair), Theodore W. Becker (Mayor of Lewes), Robert Dunleavy, LCSW (DSCYF), Richard Heffron, Dr. Jan Lee (DHIN), Trinidad Navarro (DOI), David Roose (surrogate for DOF Secretary Rick Geisenberger), Dr. Kara Odom Walker (DHSS Secretary)

Commission Member Absent: Nick Moriello (Highmark), Secretary Rick Geisenberger (DOF), and Melissa Jones

Meeting Facilitator: Dr. Nancy Fan (Chair)

Health Care Commission Staff: Elisabeth Massa (Executive Director), Marques Johnson (Administrative Specialist III), and Ayanna Harrison (Public Health Administrator I)

CALL TO ORDER

Dr. Fan called the meeting to order at approximately 9:07 a.m.

Dr. Fan announced February was heart awareness month. She then shared a few board changes. Dr. Robinson retired from the board in November 2019. His seat is currently vacant. In January 2019, Dennis Rochford stepped down from the board, and the Speaker of the House appointed Melissa Jones, RDH as his replacement. She was not able to attend February's meeting. Dr. Fan shared a brief bio about Melissa.

Approval of December 5, 2019 Meeting Minutes

The meeting convened at approximately 9:07 a.m. at the Del Tech Terry Campus in the Del-One Conference Center located at 100 Campus Drive, Dover, Delaware. Dr. Fan asked the commissioners to review the December 5, 2019 meeting minutes. The Commission did not meet in January 2020. Richard Heffron motioned to approve the minutes and Ted Becker 2nd the motion. All members present approved the minutes.

BOARD BUSINESS

Dr. Fan shared an update about the Joint Legislative Oversight and Sunset Committee review of the Health Resources Board. The Commission submitted a performance review questionnaire to the Committee in October 2019. The Sunset Committee has set the HRB presentation for March 11 at 6pm at the JFC Hearing Room in Dover, DE and will release a report prior to the presentation. The meeting is open to the public.

Dr. Fan shared Healthy Communities Delaware has announced a request for applications, "Call for Interest in Multi-Year Collaboration for Healthy, Safe and Vibrant Communities." The overarching goal of this initiative is to improve health and well-being in Delaware communities through alignment, investment, and impact. Healthy Communities Delaware executive director is Kate Dupont Phillips. Dr. Fan mentioned organizations and stakeholders interested in more information can contact Elisabeth Massa and she will forward to Ms. Dupont Phillips. Dr. Walker mentioned DHSS is very excited about Healthy Communities Delaware. There is a call for collaboration and suggested checking their website to learn more about these opportunities, both private and public.

DHCC Seasonal Calendar

Dr. Fan asked the commissioners to review the revised seasonal calendar. It was revised since November 2019's Strategic Retreat. She mentioned that Secretary Geisenberger's scheduled presentation for the February meeting will be moved to the March meeting as he was unable to be present at the February meeting. Dr. Lee shared that unfortunately, she has a conflict for the March meeting and the DHIN update scheduled that month will need to be postponed.

2020 Delaware Advanced Practice Provider Survey

Dr. Fan directed the commissioners to the Advanced Practice Provider Survey in their folders. This is a capacity study for advanced practice providers (nurse practitioners, midwives, physician assistants, nurse anesthetists, and clinical nurse specialists). The last survey was done in 1998. The survey is commissioned by DHSS and the University of Delaware is assisting. The hope is that the survey will be out in the next few months with a report hopefully submitted by the end of the year. Dr. Fan asked Ayanna Harrison, the DHCC staff member working on the survey, had any additional comments. Ayanna added additional questions could be added to the survey about cancer screening. *Update since the meeting* - The survey is in final draft form and will be disseminated to identified providers in early March. Results should be published winter 2020.

Public Comment:

Joanne Haase (League of Women Voters) asked if the survey would be affected by a recent House bill. Dr. Fan said that the two were not tied to one another.

DIMER 50th Anniversary Report

Dr. Fan shared DIMER is about to release a 50th anniversary report. The report is part of partnership work between the Delaware Health Sciences Alliance (DHSA) and DIMER. Dr. Fan asked Tim Gibbs, with the Delaware Academy of Medicine/Delaware Public Health Association, to add any comments about the report. Mr. Gibbs assisted the DHSA with the report's creation. Mr. Gibbs mentioned the report used a mixed methods approach and used data from an internal data analysis conducted by DHSA and from Tom Ferry's "2019 Health Care Workforce Study." The report can be used to engage legislators or other funders to show the high value of DIMER. The report also touches on workforce development and loan repayment. In addition, the report highlights DIMER retention, DIMER alumna, and current medical student profiles. Dr. Fan asked if the report was available electronically. Elisabeth Massa mentioned it will be available on the DHCC website in a few weeks. The report needs to be reviewed by the DIMER Board before posting. Dr. Fan mentioned the report also includes a DIMER physician directory.

Dr. Lee commented on Dr. Omar Khan's contribution to the report - the paragraph "As alternative to a state-based medical school..." She wanted to stress that continuum, there is not one magic bullet that is going to solve the health care workforce problems in Delaware. However, the combination of the Branch Campus, opportunities for Delaware residency education, loan repayment - the whole is greater than the sum of the parts.

Dr. Fan mentioned one of the goals of the report is to provide information to the legislators and the public to share what investments are being made and the outcomes. Ted Becker suggested the DIMER report be shared with high school students in Delaware. It was suggested perhaps the report could be sent to the Delaware Department of Education and/or shared with attendees at the DIMER outreach events.

The report is now available on the DHCC website:

https://dhss.delaware.gov/dhcc/files/dimer50annrpt_2020.pdf

Public Comment:

John Dodd asked if the DIMER has a strategy to find professionals for addiction treatment and substance use. Dr. Walker agreed that a big part of our workforce challenge is due to the opioid crisis. DIMER does have a focus on primary care and primary care residencies. Dr. Fan suggested the possibility of the Advanced Practice Provider Survey helping to identify the workforce gap for addiction treatment.

UPDATES

Primary Care Collaborative (PCC)

Dr. Nancy Fan started by mentioning that the Primary Care Collaborative most recently met in January and the members continued the conversation around what is being done to increase value-based payment models by providers. One of the mandates of [SB227](#) is to have 60% of Delawareans enrolled in practices that have value-based payment models, roughly 600,000 Delawareans. Private payers presented at a PCC November meeting their findings of how they have increased their enrollment of providers in a value-based payment model. At the January PCC meeting, Medicaid and the Managed Care Organizations

presented what they are doing to try to move their providers towards value-based payment models that emphasize quality, cost containment, and access. There was a lively discussion with the PCC members on what it really means for providers to be in a value-based payment model and how the collaborative can change the tenure. No decisions or alignment was made; however, the Collaborative is trying to continue the discussion.

At the January meeting, the PCC also discussed the findings of a survey involving self-insured large employer health plans and the concept of what kind of care delivery model would the PCC want to recommend that can increase the investment in primary care. There was more alignment than realized. Most agreed a patient centered medical home or team-based care is a very well accepted patient care model.

The next PCC meeting is scheduled for February 10. The meeting will include a presentation from an organization from Johns Hopkins and the Arnold Foundation that will look nationally at hospital costs. There will also be a presentation from the State Employee Benefits Committee (SEBC), one of the largest self-insured employers in the state. The PCC recognizes that it is difficult to engage with large self-insured health plans mostly because they are not mandated to provide data to the All Payers Claim Database (APCD).

Dr. Fan shared two bills recently passed in the Delaware General Assembly related to primary care. [SB 200](#) requires the Delaware Health Information Network (DHIN) to provide access to the Delaware Health Care Claims Database to two additional state agencies, the Department of Insurance and Delaware Health Care Commission. [SB206](#) revises the appointment process for members of the Primary Care Reform Collaborative who are not members by virtue of position. Under this Act, these members are appointed by a government official to comply with the requirements of the Delaware Constitution.

Marketplace

Commissioner Navarro provided a Marketplace update. He started by mentioning the applications answering the RFP for the Office of Value-Based Health Care Delivery within the Department of Insurance (DOI) have been reviewed by DOI staff. A report will be given to Commissioner Navarro the following Monday. He thanked DOI staff for their work.

Next, Commissioner Navarro shared the national enrollment for the Marketplace was at 8.3 million, which around 2 million new enrollees. Delaware had 23,981 enrollees which was an increase of around 6.3%. In the final week of enrollment in Delaware, the number of enrollees more than doubled. He attributed the increased enrollment in Delaware to increased awareness – paid promotions, billboards, and Marketplace events. Lower costs also contributed to the increased enrollment. On average, costs decreased by 19% and plans overall were more affordable. He mentioned that CMS will release a final enrollment report in March.

Public Comment:

John Dodd asked about funding small businesses. Commissioner Navarro said there have been challenges and could cost the state a significant amount of money.

Health Care Provider Loan Repayment

Dr. Fan discussed the Health Care Provider Loan Repayment bill, [HS1 for HB257](#) and the amendment ([HA1](#)) introduced by Rep. Ruth Briggs King. Governor Carney added to his recommended budget funding for the program. Dr. Fan highlighted parts of the bill that changed from the original bill that was introduced in June 2019, [HB 257](#). She mentioned the purpose of the program is not just for retention, but also recruitment. DIMER students would receive primary consideration. Richard Heffron asked if the \$1 million for the program was a tax surcharge. Dr. Fan stated that it was not, it was a voluntary contribution. Commissioner Navarro asked about the \$150,000 set aside for marketing – would that be used to hire staff to support the program or is there expertise in house? Dr. Fan answered that it would be used for the DHCC to hire a contractor to support the program.

Public Comment:

Having a shorter agenda, Dr. Fan opened the meeting to public comment. One of the action items from the November 2019 Strategic Retreat, was greater awareness from the public and input from the public about what the public feels the Commission should bring forward with respect to health care policy. Are there topics, initiatives, etc. the public would like to see the Commission focused? The public can email Elisabeth Massa with agenda items. The goal is to incorporate more patient and consumer advocacy in the Commission's work.

Dan Blitz (Maximus) spoke in regards to previous comments about workforce challenges particularly with providers in the state in relation to substance abuse disorders. He suggested the Commission look at and/or discuss Social Determinants of Health (SDOH) and conduct analytics of those needs. Dr. Walker shared DHSS is very committed to addressing the SDOH and the analytics through the Healthy DE portal are providing more transparent mapping and community specific tools. DHSS is also very committed on how to leverage Medicaid and think about SDOH.

Dr. Lee spoke about the challenge of gathering information is making it actionable. Providers do not have time when they are with a patient to access 20 different websites to find the resources that may be available. DHIN provides a one-stop location where the provider can access all the clinical information that is important. DHIN has exciting things in the works to make it much easier for the provider to have all the information in "one-click" and see information about SDOH so it is actionable at the point of care.

Dr. Fan asked Lolita Lopez (Westside) to speak about her organizations use of DHIN. Westside uses DHIN along with other tools.

Joanne Haase shared her experience as a consumer. She received a hospital medical bill that was not very detailed in the charges – only how much she needed to pay. She feels patients need to know more information. Dr. Fan mentioned most hospitals will provide a more detailed bill and it could be an isolated incident. Christina Bryan (Delaware Health Care Association) offered her assistance to Joanne.

Tim Gibbs mentioned that Secretary Walker was a guest editor for the latest edition of the "[Delaware Journal of Public Health](#)" and encouraged the public to read. Dr. Walker recognized the articles from Dr. Fan and Representative Bentz.

ADJOURN

Dr. Fan encouraged attendees to check the [State of Delaware Public Calendar](#) for DHCC meeting location and date updates.

Hearing no other business, Dr. Fan adjourned the meeting at approximately 10:13 a.m.

Next Meeting

The next DHCC meeting will be held on March 5, 2020 at 100 Campus Drive, Dover, Delaware located in the Del Tech Terry Campus, DEL One Conference Center from 9:00 a.m. to 11:00 a.m.

Public Meeting Attendees 2/6/2020

Fleur McKendell	Department of Insurance
Jill Fredel	Department of Health and Social Services
Lolita Lopez	Westside Family Healthcare
Mary Fenimore	Medical Society of Delaware
Kathy Collison	Division of Public Health
Mary Perkins	Goeins Williams Associates
Molly Magarik	DHSS
John Dodd	BDC Health
Kiki Evinger	DHSS
Lizzie Zubaca	HCP
John Gentile	Senator Carper
Claudie Kane	DCHI
Christina Bryan	Delaware Heart Association
Nina Figueroa	SBO
Joann Haase	League of Women Voters
Bill Howard	Life Pulse 360
Joe Leary	LabCorp
Kathy Collison	Public Health
Tim Gibbs	DPHA
Dan Blitz	Maximus
RW Munson	United Medicaid LLC