



## **The Delaware Health Care Commission (DHCC) Meeting**

June 2, 2022

9:00 a.m. to 11:00 a.m.

### **Meeting Attendance and Minutes**

**Commission Members Present:** Theodore W. Becker (Mayor of Lewes), Dr. Nancy Fan (St. Francis), Secretary Rick Geisenberger (DOF), Dr. Roger Harrison (Nemours), Richard Heffron, Dr. Jan Lee (DHIN), Cabinet Secretary Molly Magarik (DHSS), Nick Moriello (Highmark), and Insurance Commissioner Trinidad Navarro (DOI)

**Meeting Facilitator:** Dr. Nancy Fan (Chair)

**Commission Members Absent:** Melissa Jones and Dr. Richard Margolis (DSCYF)

**Health Care Commission Staff:** Eschalla Clarke (Social Services Senior Administrator), Latoya Wright (Manager of Statistics and Research), and Tynietta R. Congo-Wright (Administrative Specialist III)

#### **CALL TO ORDER**

It was determined a quorum was present Dr. Fan called the meeting to order at approximately 8:58 a.m. via WebEx. Dr. Fan asked public attendees to virtually sign-in by placing their name and affiliation in the chat box or by sending their name and contact information to the DHCC Resource Account ([dhcc@delaware.gov](mailto:dhcc@delaware.gov)). Dr. Fan announced June is Pride Month.

#### **BOARD BUSINESS**

##### **ACTION ITEM: Approve May 5, 2022, meeting minutes**

Dr. Fan asked the commissioners to review the draft May 5, 2022, meeting minutes. There were no comments. Nick Moriello made a motion to approve the minutes. Rich Heffron seconded. The motion to approve the minutes was unanimously accepted by all commissioners present. The approved minutes are available on the [DHCC website](#).

## Strategic Retreat – Diversity, Inclusion and Equity

At the Commissioner’s [Strategic Retreat](#) in the fall of 2021, one of the items discussed was the need for the Commission to develop a policy statement around Diversity, Equity, and Inclusion (DEI) and incorporate DEI into all the work the Commission. Dr. Fan shared definitions of diversity, social equity, and inclusion. She provided a short summary of Dr. Roger Harrison’s presentation on DEI in health care policy and the Strategic Retreat conversation that the Commission should develop a value statement on DEI and a policy statement. She proposed the following policy statement and asked the commissioners for their feedback.

### Policy Statement

- **Mission Statement**
  - *The DHCC strives to foster initiatives, design plans, and implement programs that promote equitable access to high-quality affordable care, improve outcomes for all Delawareans, and foster collaboration among the public and private sectors regarding health care.*
- **Roles, Responsibilities and/or Goals:**
- Collaborate with other state agencies, instrumentalities, and private sector
- Convene stakeholders
- Initiate pilots
- Analyze the impact of previous and current initiatives, especially on diverse and underserved populations
- Recommend policy changes to support improved equitable access to high-quality, affordable care

Dr. Lee commented that she liked the proposed tweaks which were thoughtful and reflect what is trying to be accomplished. Commissioner Navarro commented he liked the additions and suggested adding “improving equitable access.” Ted Becker added he supported the revisions made to the policy statement. Secretary Magarik agreed and said it was a great step forward with the acknowledgement we still have much work to do to move forward. Dr. Fan asked for a motion to approve the statement with the addition of Commissioner’s Navarro’s edit. Nick Moriello made a motion to approve, Dr. Lee seconded, and Commissioner Navarro provided a third.

Dr. Fan added DEI would likely be discussed again at the next Strategic Retreat. Dr. Fan’s slides are available on the [DHCC website](#).

Dr. Roger Harrison commented that for the last bullet he would like the language to be clarified further. He added he would add in the chat box his suggested language.

## POLICY DEVELOPMENT

### Delaware Health Information Network (DHIN)

The month of June on the DHCC Seasonal Calendar includes a DHIN update. DHCC commissioner and DHIN Chief Executive Officer, Dr. Jan Lee, presented an update that included

the following: progress in year 1 (FY22) of the Strategic Plan, other FY 22 accomplishments, DHIN’s commitment to best practices, and work planned for FY 23.

The major themes of DHIN’s Five-Year Strategic Plan include maintaining DHIN’s relevance in a value-based payment market, strengthen DHIN’s ties to the state by exploring new relationships, ensure business sustainability and value-based pricing for DHIN services, and maintain and leverage current strengths and advantage.

Secretary Geisenberger asked Dr. Lee about DHIN’s “public instrumentality” vs. a 501c3 – Has DHIN explored the feasibility of being both? Dr. Lee said DHIN’s legal counsel is exploring.

Dr. Lee shared information about a six-month pilot with Highmark Delaware. Nick Moriello commented this is on a self-funded employer population which is important to note because the strain of looking for Return of Investment (ROI) is also important for the self-funded employer.

Dr. Lee shared several highlights of DHIN’s accomplishments in Fiscal Year 2022.

## Other FY22 Accomplishments

- |  |  |
|--|--|
| “CoP” Notifications  | Message Traceability                       |
| Epic SSO – in progress   | Aetna Payer bundle                         |
| Parse claims elements into CHR   | Document DHIN architecture of all services |
| Parse CCD elements into CHR  | Disaster Recovery test                     |
| St Francis Epic Conversion – in progress   | HITRUST Interim Cert                       |
| Numerous HCCD projects   | >100 hrs of manual work automated          |
| Patient consent tool, v2   | Upgrade to FHIR R4                         |
| COVID support for Public Health  | New DHIN regulations                       |
| “DASH” – pilot school absentee notifications with Nemours and Colonial School District | New participation contracts                |



Dr. Fan asked Dr. Lee for more information about payer bundles. Dr. Lee said DHIN offers a bundle of services to the payers and a bundle of services to the hospitals. There was a question in the WebEx chat box about the disaster recovery test. Dr. Lee explained every year DHIN does a disaster recovery test – a contingency plan that is tested to make sure DHIN can do what is said on paper.

Dr. Lee shared DHIN’s commitment to best practices

## DHIN's Commitment to Best Practices



Best Practices in  
Information Security  
Management



Best Practices in IT  
Service Delivery



Best Practices Business  
Relationship Management

DHIN's 41 employees hold 185 certifications in ITIL & Business Relationship Management



Dr. Lee's presentation concluded with a look forward at DHIN's work planned for Fiscal Year 2023.

## Work Planned for FY23

### **Begin CHR replacement**

HITRUST recertification  
Expansion of data from Encompass  
Onboard SUN Behavioral Health  
Onboard First State Orthopedics  
(imaging reports)  
Scale up school absentee reporting  
("DASH")  
Ongoing HCCD projects  
Ongoing COVID work with Public  
Health

Single Sign On (or similar) to CHR for  
Epic EHR users

St. Francis Epic conversion  
Syndromic Surveillance and  
Electronic Lab Reporting to DPH  
replacement for DERRS  
TidalHealth interface to DHIN  
Ongoing internal projects for  
improved operational efficiency  
Complete the distribution and  
execution of updated participation  
agreements



Dr. Fan asked if the commissioners had any questions for Dr. Lee. Secretary Magarik expressed her congratulations and thanked DHIN for all that they are doing. Dr. Fan echoed Secretary Magarik's comments. There were no public comments. Dr. Lee's full presentation is available on the [DHCC website](#).

## UPDATES

### **Primary Care Reform Collaborative (PCRC)**

Dr. Fan provided an update on the Primary Care Reform Collaborative (PCRC). The PCRC met in May 2022 – the Office of Value-Based Health Care presented an update on their 2023 rate filings, there were updates from the two PCRC workgroups (Payment and Attribution and Care Coordination), and the PCRC discussed provider compliance (a component of SB 120 mandate).

Dr. Fan's update is available on the [DHCC website](#).

## **Workforce**

DHCC commissioners Secretary Geisenberger and Nick Moriello provided a summary on a recent event they attended, the University of Delaware (UD), Stern Future HealthCare Workforce Summit, which was held on May 17, 2022. It was an effort to bring professionals together to share information and discuss long term issues that are brewing.

Secretary Geisenberger shared the Philadelphia Federal Reserve will soon launch the Anchor Economy Dashboard. This dashboard will show anchors in DE and the resulting direct, indirect, and induced jobs created to support them. Dr. Fan asked if we have enough educational institutions and programs to support the direct and in-direct jobs in the health care industry. Were there takeaways for the DHCC? Secretary Geisenberger commented it came up and said it will be interesting to see the data mine.

Mr. Moriello shared Robin Goldsmith's with Verizon spoke about the role of technology in healthcare broadly and how it needs to be invisible in delivery and experience. Also, called out was the need to have empathy in all the interactions that occur.

Dr. Lee commented about HIPAA privacy rule that contains language that allows for sharing of patient data without patient consent for some certain very specific reasons. DHIN's consent model has been an opt-out model.

Secretary Geisenberger and Mr. Moriello's highlights of the Summit are available on the [DHCC website](#).

## **ADJOURN**

Before adjourning, Dr. Fan asked if there was any public comment.

Anthony Onugu inquired via the Chat Box about the Primary Care Reform Collaborative and provider compliance. Dr. Fan shared data will be correlated and analyzed to see what the reporting shows.

Cheryl Heiks commented she would like to second the comments that were made about the Summit. Ms. Heiks especially Michelle Washko's (Director of National Center for Workforce Analysis) presentation.

Next meeting will be held July 7, 2022, 9:00 a.m. - 11:00 a.m.

**Public Meeting Attendees  
June 2, 2022**

Ali Charowsky	DHIN
Anthony Onugu	United Medical
Brian Olson	La Red Health Center
Cheryl Heiks	Delaware Health Care Facilities Association
Chris Haas	Department of Insurance
Christina Crooks Bryan	DHA
David Roose	Department of Finance
Frank Pyle	Department of Insurance
Jill Fredel	DHSS
Katie Macklin	Alzheimer's Association Delaware Valley Chapter
Latoya Wright	DHCC
Liz Brown	DHSS
Lizzie Lewis	302 Strategies
Lolita Lopez	Westside Family Healthcare
Mashiya Williams	DELFCF
MBittle	
Mollie Poland	Nemours
Nichole Freedman	Morris James
Nicole Moxley	DHSS
Nina Figueroa	DHR
Pam Price	Highmark
Patty Wright	Highmark
Paula Roy	
Richard Holaday	DHSS
Stacey Schiller	DHIN
Steven Costantino	DHSS
Suzanne Lufgfadeju	Highmark
Tyler Blanchard	Aledade
Victoria Brennan	Office of Controller General
Genna Viggiano	
Jessica Luff	
Russ Larson	
Sherry Nykiel	DHSS