



**ChooseHealth**  
D E L A W A R E

# Delaware's State Innovation Model (SIM) Update

September 4<sup>th</sup>, 2014

# Today's agenda



- 
- Status update
  - DCHI meeting update
  - Communications approach
-

# Status update

- Delaware Center for Health Innovation (DCHI) Board met in August
- Received follow-up questions from CMMI on grant application, e.g.,
  - How program elements will scale
  - How payment models will align with Medicare models (e.g., Medicare Shared Savings Program)
  - How payment and delivery will be integrated with population health
- Current areas of focus
  - Setting up DCHI Committees
  - Developing approach to for common provider scorecard
  - Responding to CMMI questions
  - Developing communications strategy

# Summary of August DCHI Board meeting

## Agenda

- Call to order
- CMMI grant update
- Board structure
- Technology update
- Public comment
- Adjourn

## Key highlights

- Reviewed and discussed by-laws
- Aligned Board members to committees and discussed approach to developing committee charters
- TAG provided update on approach to building scorecard infrastructure, with goal of “beta” testing in early 2015
- Discussed important principles for communications strategy (e.g., simplified set of messages about overall goals, different audiences to engage)



# DCHI committee co-chairs

<b>Clinical</b>	<ul style="list-style-type: none"><li>▪ Nancy Fan</li><li>▪ Alan Greenglass</li></ul>	<b>Workforce &amp; Education</b>	<ul style="list-style-type: none"><li>▪ Bettina Riveros</li><li>▪ Kathy Janvier</li></ul>
<b>Healthy Neighborhoods</b>	<ul style="list-style-type: none"><li>▪ Lolita Lopez</li><li>▪ Matt Swanson</li></ul>	<b>Payment Model Monitoring</b>	<ul style="list-style-type: none"><li>▪ Tom Brown</li><li>▪ Paul Kaplan</li></ul>
<b>Patient Advisory</b>	<ul style="list-style-type: none"><li>▪ Rita Landgraf</li><li>▪ Daryl Graham</li></ul>	<b><i>Technical Advisory Group</i></b>	<ul style="list-style-type: none"><li>▪ Gary Siegelman</li></ul>



# Update from Technical Advisory Group on provider scorecard

## Context

- A **common provider scorecard** will aggregate quality, cost, and satisfaction metrics across payers
- Development requires the **cooperation of DHIN, payers, providers, and others**
- The **Technical Advisory Group** (TAG) has been designing solution

## Current design

- In the proposed model, DHIN will:
  - **Securely collect data** from payers/providers
  - **Aggregate above information** into a scorecard per practice
  - **Distribute scorecard** to practices and payers
- Extensive **“beta” period will begin Q2 2015** to test
- **Performance period begins in 2016**



# September DCHI Board meeting

- Next Board meeting:
  - September 10<sup>th</sup>, 2-4 PM
  - Room 111, University of Delaware's STAR campus, Newark
  
- Agenda:
  - Call to order
  - Status updates
  - Board committees
  - Communications plan
  - Public comment
  - Adjourn

# Questions for discussion - communications

- What has worked well in communications to date?
- What are the most important communication needs going forward?
- Which channels (e.g., website, emails, town halls) would be most effective for those needs?
- What are the most common questions or concerns you've been hearing about the SIM program? What information would be most helpful to address them?