

April 13, 2018

✓ Secretary Dr. Kara Odom Walker
Department of Health and Social Services
1901 N. DuPont Highway
Main Building
New Castle DE 19720

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Office of Secretary
Dept. of Health & Soc. Services

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cc: File

Mr. Jonathan Starkey, Communications Director
Governor's Office
State of Delaware
820 North French Street
Wilmington DE 19801

Dear Secretary Dr. Kara Odom-Walker & Mr. Jonathan Starkey

RE: Hospitals, health secretary at odds over cost-cutting

I read today's News Journal article relating to cost cutting. On April 10, I wrote a letter (copy attached) to Ms. Janice E. Nevin. M.D. MPA. After reading today's News Journal article, I am more convinced than ever that the Delaware Healthcare Association & Christiana Care have too much control over Delaware Health Care. .

Local hospitals should strive for similar mission and values, particularly Christiana Care who should lead the way

Provide the best care to every patient, treating patients, their families and colleagues, with dignity and respect. The needs of the patient come first. Treat patients and family members with sensitivity and empathy. Respect the physical, emotional and spiritual needs of the patient

Involve the highest standards of professionalism, ethics and personal responsibility. Integrate the skills of staff members. Be Innovative High quality service Provide Stewardship

Provide service at a lower price structure than that currently in place.

Sincerely



Paul N Shellenberger
128 Belmont Drive
Wilmington DE 19808