

UPDATES

Workforce

Rick Geisenberger, Department of Finance Cabinet Secretary and DHCC Commissioner

Nick Moriello, Highmark Blue Cross Blue Shield Delaware President and DHCC Commissioner



ChooseHealth
DELAWARE

University of Delaware (UD), Stern Future HealthCare Workforce Summit May 17, 2022

KICKOFF – Kathy Matt, Dean, UD College of Health Sciences

SUMMIT VISION – Andy Stern, Managing Director, Club Oaks Consulting

- Bringing professionals together to share information and generate ideas for future action

HEALTHCARE as an ECONOMIC DRIVER – Patrick Harker, President & CEO @ Federal Reserve Bank of Philadelphia

- Philadelphia Federal Reserve soon launching Anchor Economy Dashboard showing anchors in DE and the resulting direct, indirect & induced jobs created to support them
 - 38 anchors in DE; ~316K jobs

CONNECTED HEALTH - Robin Goldsmith, Health Innovation Principal @ Verizon

- Making technology omnipresent yet invisible
- Working with healthcare to deliver technology to meet the changing needs
- The need to include empathy to make real connections between telehealth patients & providers



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LAYING the FOUNDATION - Michelle Washko, Dir. of National Center for Workforce Analysis

- Provided statistics of past workforce shortages, how COVID exasperated the issue, and projections for the future trend without course correction
- Need to start talking to 4-6th graders about healthcare careers to get them interested early

HEALTHCARE AFTER COVID-19: PREPARING the MEDICAL WORKFORCE for a NEW NORM – Bertalan Mekso, Director of the Medical Futurist Institute

- Anticipate | forecast the future (he has his team each write a press release regarding an invention 20 years in future to get them always looking forward)
- Patient design means involving the patient in healthcare, not just treating them, but including them as an important member of the healthcare team
- Your personal health data; the dilemma: how much privacy are you willing to give up in exchange for getting solutions?

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PANEL DISCUSSION: INTERPROFESSIONAL APPROACHES TO WORKFORCE

Moderator: Elisa Arespachoga, VP, Clinical Affairs & Workforce @ American Hospital Association

- How do we create an inclusive, interprofessional approach? How do we get the right people on the care team; how to include Social Workers?

PANEL DISCUSSION: EDUCATION to PRACTICE – CO-DESIGNING THE WORKFORCE WE NEED

Moderator: Robyn Begley, AONL CEO & AHA Sr. Vice President and Chief Nursing Officer

- Our education of the future healthcare workforce has not evolved as healthcare has/is
- We need to make changes to curriculum and should start to develop that interprofessional team during educational clinicals
- We need to increase the number of people in the workforce pipeline (more boomers need healthcare services, but the Gen. Zs are not having as many children to create the future healthcare workforce)
- We need people practicing at the top of their license

TABLE TALK moderated by Rita Landgraf

- Attendees broke into groups to summarize what they heard throughout the day and present considerations for next steps

