



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Health Care Quality
Office of Long Term Care Residents Protection

DHSS - DHCQ
263 Chapman Road, Ste 200, Cambridge Bldg.
Newark, Delaware 19702
(302) 421-7400

STATE SURVEY REPORT

NAME OF FACILITY: AL-Brookdale Dover

DATE SURVEY COMPLETED: June 24, 2024

SECTION	STATEMENT OF DEFICIENCIES SPECIFIC DEFICIENCIES	ADMINISTRATOR'S PLAN FOR CORRECTION OF DEFICIENCIES
<p>3225</p> <p>3225.8.0</p> <p>3225.8.2</p>	<p>An unannounced Annual and Complaint Survey was conducted at this facility from June 20, 2024 through June 24, 2024. The deficiencies contained in this report are based on interview, record review and review of other facility and partnering services documentation as indicated. The facility census on the first day of the survey was 65 (sixty-five). The survey sample totaled thirteen (13) residents.</p> <p>Abbreviations/definitions used in this state report are as follows:</p> <p>BOM - Business Office Manager; ED - Executive Director; HWD – Health & Wellness Director; MT – Med Tech.</p> <p>Assisted Living Facilities</p> <p>Medication Management</p> <p>Each assisted living facility shall have a drug reference guide, with a copyright date no older than 2 years, available and accessible for use by employees.</p> <p>This requirement was not met as evidenced by:</p> <p>Based on medication administration observation, interview and tour of the nursing station, it was determined that the facility failed to have a medication reference book under 2 years old available for employees. Findings include:</p> <p>6/20/24 - During medication observation at approximately 9:30 AM with E16 (MT), E16 confirmed that there was no drug reference guide on the medication cart but was in the nurses' station.</p>	<p>A. The area of Medication Management, having a drug reference guide with a copyright date no older than 2 years available and accessible for use of employees is provided via Point Click Care (PCC). Each associate passing medications in the Community received a training from the HWD on this process (see attachment 6.25.24)</p> <p>B. Current Associates that assist with medication administration were trained June 25, 2024 on the PCC drug reference available/accessible at all times. New Associates that pass medications will be trained upon hire on the PCC drug reference process and shown where the hard copy of the drug reference guide is located. The HWD will include this information in future LLAM activities/trainings.</p> <p>C. The PCC orientation process for all new nurses and or medication technicians includes training on the drug reference features of PCC. The HWD will ensure that drug reference guides no older than 2 years will be available and accessible for use by employees (ongoing).</p> <p>D. Drug Reference Guide, no older than 2 years was made available June 25, 2024 on PCC. Drug reference books ordered by HWD and will be available and accessible by July 8, 2024.</p>

Provider's Signature Cheryl Hill RN ED Title Executive Director Date 7/5/2024



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	<p>6/20/24 - During medication observation at approximately 11:00 AM with E17 (MT), E17 confirmed that the drug reference guide on the medication cart was dated 2020, four years old.</p> <p>6/20/24 - During tour of the nurses' station at approximately 12 Noon, the Surveyor was unable to locate the drug reference guide.</p> <p>6/24/24 - During medication observation at approximately 8:30 AM with E15 (MT), E15 confirmed that the drug reference guide on the medication cart in memory care was dated 2020, four years old.</p> <p>6/24/24 - Findings were reviewed with E1 (ED), E2(HWD), E3 (BOM) and E4 (Sales) at the exit conference, beginning at approximately 3:20 PM.</p>	

Provider's Signature Cheryl Adams RN Title Executive Director Date 7/5/2024