#### APPLICATION FOR APPROVAL UNDER THE OMNIBUS BUDGET RECONCILIATION ACT FOR THE NURSE AIDE TRAINING PROGRAM

# DELAWARE DEPARTMENT OF HEALTH AND SOCIAL SERVICES DIVISION OF HEALTH CARE QUALITY

Please send the completed application and one textbook to the attention of:

Aleen Wilker, APRN, CRNA, RN CNA Compliance Nurse 263 Chapman Road Cambridge Building, Suite 200 Newark, DE 19702

To Be Completed by the Division:

#### NOTICE OF NONDISCRIMINATORY POLICY

The State of Delaware does not discriminate in program funding of services to participants on

basis of race, color, religion, sex, national origin, age, handicap, or political affiliation or belief.

APPLICANT NAME:

ADDRESS:

Training Sites:

Types of Training:

Contact Person:

Email Address:

Initial Start Date Requested:

\*Please allow at least 120 days for processing.

Was the applicant pre-approved by the Department of Education?

YES 
No

APPROVAL DATE: \_\_\_\_\_ PROGRAM ID#: \_\_\_\_\_ PIN #: \_\_\_\_

#### I. <u>BRIEF DESCRIPTION OF THE PROPOSED PROGRAM ACTIVITY TO BE</u> OFFERED:

- a. Description of course with goals and objectives.
- b. Name of textbook with edition noted. (Cannot be published beyond 5 years of the current date.)
- c. Breakdown of program hours for theory and clinical.
- d. Instructor-to-student ratios for both clinical and classroom.
- e. Proposed funding for the course.
- f. Delaware Approved NATCEP 2023 Textbooks:
  - Hartman's Nursing Assisting A Foundation in Caregiving, Sixth Edition, by Diana
     Dugan, RN, 2023 Hartman Publishing, ISBN: 978-1-60425-154-8
  - Lippincott Essentials for Nursing Assistants, A Humanistic Approach to Caregiving, Fifth Edition, by Pamela J. Carter, RN, BSN, Med, CNOR, Wolters Kluwer Health, 2021, ISBN: 978-1-975142575
  - Nursing Assistant: A Nursing Process Approach, Twelfth Edition, by Barbara Acello MS, RN and Barbara Hegner, MSN, RN, Cengage Publishing, 2022, ISBN: 978-0-357-37202-9
  - 4. Mosby's Textbook for Nursing Assistants, Tenth Edition, by Sorrentino and Remmert, 2021, Elsevier Publishing, ISBN: 978-0-323-65560-6

#### II. TRAINING & CURRICULUM DESIGN:

- a. Attach a training outline of your curriculum for your entire course including the amount of time (weeks, hours) devoted to both academic and/or skill development and a brief description of your teaching and evaluation methods. The curriculum content for the Nurse Aide Training Program must include material that will provide a basic level of both knowledge and demonstratable skills for each individual completing the program. The program must be a minimum of 91 hours divided between clinical (16 hours) and classroom (75 hours) instruction. Additional hours may be in either of these two areas or both. (See Appendix, Page 9.)
- b. Include behaviorally stated objectives for each unit of instruction. Each objective must state performance criteria that are measurable and serve as the basis for competency evaluations. The unit objectives must be reviewed with the trainee at the beginning of each unit so that each trainee will know what is expected.
- c. Provide a classroom and clinical schedule showing days and hours of course, subjects, and required reading. Please indicate when tests and quizzes will be administered, lunch and break times are given, and when students will receive CPR certification. Please note that lunch and break times are subtracted from total program hours. It is important to maintain a classroom and clinical schedule



#### **DELAWARE APPROVED NATCEP TEXTBOOKS 2024**

- 1. Hartman's Nursing Assistant Care, Long Term Care and Home Care, Fifth Edition, by Susan Alvare Hedman, Jetta Fuzy, MS, RN, and Katherine Howard, MS, RN-BC, CNE, 2023 Hartman Publishing, ISBN: 978-1-60425-137-1
- 2. <u>Lippincott Essentials for Nursing Assistants, A Humanistic Approach to Caregiving, Sixth Edition</u>, by Pamela J. Carter, RN, BSN, Med, CNOR, 2023 Wolters Kluwer Health Publishing, ISBN: 978-1-97519-890-9
- 3. Nursing Assistant: A Nursing Process Approach, Twelfth Edition, by Barbara Acello MS, RN, and Barbara R. Hegner, MSN, RN, 2022 Learning Publishing, ISBN: 978-0-35737-720-12
- 4. Mosby's Essentials for Nursing Assistants, Seventh Edition, by Sheila A. Sorrentino, PhD, RN, and Leighann N. Remmert, MS, RN, 2022 Elsevier Publishing, ISBN: 978-0-32379-631-6
- 5. Nursing Assisting: A Foundation in Caregiving, Sixth Edition, by Diana L. Dugan, RN, 2023 Hartman Publishing, ISBN: 978-1-60425-154-8

Milford Office: 24 NW Front Street - Suite 100, Milford, DE 19963-1440

Phone: (302) 421-7400 Phone: (302) 292-3930

Phone: (302) 424-8600

Fax: (302) 421-7402 Fax: (302) 292-3931 Fax: (302) 424-2939

2 Hotline: (877) 453-0012 1 Hotline: (800) 942-7373 9 Hotline: (877) 453-0012 for each class offered once approved. (See Appendix, Page 8.)

- d. Attach a list of equipment and supplies to be used during the training as required in the State of Delaware CNA Training Regulations [16, Del C § 3220]. (See Appendix, Page 11.)
- e. Submit a sample lesson plan for one unit of instruction that includes behavioral objectives, content, and learning activities, including evaluation.

#### III. PROGRAM LOCATION

- a. Complete a Clinical Facility Request Form for each site used by the program providers.
- b. Please attach a copy of an affiliation agreement(s)/contract for clinical instructions/training if you are not a facility-based program. Please specify the terms of the agreement and the responsibilities of both parties.
- c. Attach clinical objectives and rationale for the selection of the facility.

#### IV. ENROLLMENT

a. Indicate how many students can be handled during anyone (1) training period and how often you plan to offer the training in any given year.

#### V. STAFFING

Submit an organizational chart showing all program positions (administrative, instructional, and support) and their relationship to the overall administrative structure of the agency including the names of staff under each indicated category.

- a. Provide job descriptions for the Primary Instructor (Program Coordinator and other instrumental staff).
- b. Complete Qualification Sheets for all Nursing Instructors and other instructional staff/guest speakers. (See Appendix, Primary Page 6, Secondary Page 7.)

#### VI. EVALUATIONS AND MONITORING

(Under this heading, describe how you will evaluate and monitor our training program.)

a. Describe what will be done to determine how your program goals and objectives are met.

# **APPENDIX**

#### NOTE:

Whichever textbook is chosen, must complete the chapter, pages, class date, and the number of minutes.

#### **CLINICAL FACILITY REQUEST FORM**

For an initial request to utilize a (licensed) long-term care facility as a clinical site, the following information is needed to determine the adequacy of the facility before approval can be given. You must also attach a copy of your contract with the clinical facility. Please contact <u>aleen.wilker@delaware.gov</u> for a current list of restricted facilities.

Name of Provider Initiation Request:	
Facility to Be Used:	
Address:	
Tel.:	
Facility Administrator:	State License #:
Director of Nursing:	
Daily Patient Average or Number of Patients Serv	ved:
CLINICAL AREA(S	S) TO BE USED:
TYPE NUMBER OF UNL Long-Term Care  Home Care Acute Care Psychiatric Care Other  Describe The Size, Location, And Availability of	f Offices and Equipment Available for The
Nursing Instructors:	
Provisions for Faculty & Students: (Describe siz	• •
Conference Rooms:	
Classrooms:	
Locker Rooms and/or Dressing Rooms for Facul	ty/Students:



## Delaware Health and Social Services

#### **Division of Health Care Quality**

"TO IMPROVE THE QUALITY OF LIFE FOR DELAWARE'S CITIZENS BY PROMOTING HEALTH AND WELL-BEING, FOSTERING SELF—SUFFICIENCY, AND PROTECTING VULNERABLE POPULATIONS."

#### NURSING ASSISTANT PRIMARY DIDACTIC INSTRUCTOR QUALIFICATIONS

Please forward completed forms with the required documentation to: aleen.wilker@delaware.gov.

Full Name:		
Address:		
		Zip Code:
School/Program:		
Address:		
City:	State:	Zip Code:
Full Time: ☐ Part Time: ☐		
Nursing License #:		*Attach Current Copy
BLS Certification:		
PPD Documentation Annual if Clinical	Faculty:	*Attach Current Copy
Government Issued Photo ID: 🗆		*Attach Current Copy
Attach Resume with Employment Historiand telephone number, dates employed	ry for Past 5 Y d (month/day/	Years: Include employer name with address year), and position.
NOTE: Applicant must have a minimum those years of nurse employment must services or supervision and/or teaching	t be in the prov	of Registered Nurse experience. At least 1 of vision of federal skilled nursing home facility in a Delaware-licensed nursing facility.
Applicant must have a minimum of 1-ye DHSS-DHCQ approved "Train the Trathe Trainer" class, provide the date, sp	ainer" Certific	sperience of adults or staff development or state. If the applicant has attended the "Train stificate of completion.
certify that the above information is co Quality to contact my current/past emp	rrect. I give poloyers to veri	ermission to the Division of Health Care fy the accuracy of this information.
Applicant Signature:		Date:



### Delaware Health and Social Services

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#### NURSING ASSISTANT SECONDARY CLINICAL INSTRUCTOR QUALIFICATIONS

Please forward completed forms with the required documentation to: aleen.wilker@delaware.gov.

Full Name:		
Address:		
		Zip Code:
		NATCEP #:
Address:		
		Zip Code:
Full Time: Part Time: [		
Nursing License #:		*Attach Current Copy
BLS Certification:		*Attach Current Copy
PPD Documentation Annual i	f Clinical Faculty:	*Attach Current Copy
Government Issued Photo ID:		*Attach Current Copy
Attach Resume with Employn and telephone number, dates	nent History for Past 5 Y s employed (month/day/	Years: Include employer name with address year), and position.
NOTE: Applicant must have licensed Practical Nurse exp	a minimum of 2 years o perience.	of Registered Nurse experience OR 3 years of
Applicant must have a minimoder of the DHSS-DHCQ approved "Trainer" class, provide the Trainer" class, provide the trainer of	ain the Trainer" Certific	experience of adults or staff development or cate. If the applicant has attended the "Train crificate of completion.
certify that the above inform Quality to contact my currer	ation is correct. I give p nt/past employers to veri	permission to the Division of Health Care fy the accuracy of this information.

Newark Office: 263 Chapman Road, Suite 200, Newark, DE 19702 Phone: (302) 421-7400 Fax: (302) 421-7401 Milford Office: 24 NW Front Street, Suite 100, Milford, DE 19963 Phone: (302) 424-8600 Fax: (302) 424-2939

#### **APPENDIX A**

#### DELAWARE CURRICULUM FOR CNA TRAINING PROGRAMS 2023

NOTE:

Corresponding Pages from Lippincott Essential for

**Class Date** 

& Number of Minutes

	NOTE:	Nursing Assistant, 5th Edition
Must complete the chapter, pages, class date,		by
	and the number of minutes.	Pamela J. Carter, RN
		Med - 2021 Published
a.	Introduces the characteristics of an effective	
	nursing assistant including but not limited to	CI II a PP II a
	personal attributes, on-the-job conduct,	Ch # 3, PP # 43-47
	appearance, grooming, health, and ethical	
1.	behavior.	
b.	1	Cl. #2 pp #32 22
	assistant as a member of the resident/patient care team.	Ch # 2, PP # 22-28
c.	Relevant Federal & State statutes are reviewed	Ch # 1, PP # 3-14
I.	COMPETENCIES	Gr# 1,11 # 5-14
a.	Define the role and functions of the nursing	
	assistant and provide awareness of the legal	Ch #2, PP # 19-27
	limitations of a nursing assistant.	•
b.	Recognize the responsibilities of the nursing	
	assistant as a member of the health care team.	
	Understand the relevant State and Federal	Ch #1, PP # 26
	regulations for long-term care and the legalities	CH // 1, 11 // 20
	of reporting and documenting incidents and	
c.	understand the role of long-term care advocates,	
C.	investigators, and surveyors.	Ch #1, PP # 10-12
d.	Identify the "chain of command" in the	
-	organizational structure of the health care	Ch # 1, PP # 6-8
	agency.	
e.	Maintain personal hygiene and exhibit dress	Cl. # 2 DD # 45
	practices which meet professional standards.	Ch # 3, PP # 45
f.	Recognize the importance of punctuality and	Ch # 3, PP # 43
	commitment to the job.	CII
g.	Differentiate between ethical behavior and	Ch # 2, PP # 38
h	unethical behavior on the job.	,
11.	Understand the role, responsibility, and functional limitations of the nursing assistant.	Ch # 2, PP # 23
i.	Demonstrate behavior that maintains	
	resident/patient rights.	Ch #2, PP #31
j.	Provide privacy and maintenance of	Cl. # 1 PD # 22
	confidentiality.	Ch # 1, PP # 32

#### NURSINGASSISTANTTRAININGCOURSE

#### **Example of Unit Objectives**

#### Unit #1: Introduction to the Nursing Assistant Course

At the completion of this unit, the students will:

- 1) Describe how agencies make services available to patients and families.
- 2) Explain the purposes and goals of the nursing assistant services.
- 3) Discuss the roles of the nursing assistant in the hospital, long-term care facility, and at home.
- 4) Explain why nursing assistants do NOT administer medications.
- 5) Identify ways to manage time and conserve resources.
- 6) Identify resources within the family and the community.
- 7) Identify ways in which people communicate with each other.
- 8) Describe the difference between verbal and non-verbal communication.
- 9) Describe methods for achieving therapeutic communication.
- 10) Describe basic human needs which nursing assistant services help to meet.
- 11) Identify ways in which individuals and families may differ.
- 12) Describe how people pay feel and behave when needs are unmet.

# STATE OF DELAWARE <u>CNA TRAINING REGULATIONS</u> (16, Del C. §3220)

3.10 MIN	IIMUM	I EQUIPMENT REQUIRED
3.10.1		Audio/Visual
3.10.2		Teaching Mannequin, Adult for Catheter and Perineal Care
3.10.3		Hospital Bed
3.10.4		Bedpan/Urinal
3.10.5		Bedside Commode
3.10.6		Wheelchair
3.10.7		Scale
3.10.8		Overbed Table
3.10.9		Sphygmomanometer
3.10.10		Stethoscope
3.10.11		Resident/Patient Gowns, Linens, And At Least Four (4) Pillows
3.10.12		Thermometers
3.10.13		Crutches
3.10.14		Canes (Variety)
3.10.15		Walker
3.10.16		Gait Belt
3.10.17		Miscellaneous Supplies
		➤ Bandages
		Compresses
		Heating Pad
		Hearing Aid
		Dentures
		Toothbrushes
		Razors
		➤ Bath/Emesis Basins
		Compression Stockings
3.10.18		Foley Catheter Drainage Bag
3.10.19		Mechanical Lift
3.10.20		Adaptive Eating Utensils/Equipment

NATCEP#	CLINICAL SITE	
STUDENT	INSTRUCTOR	
NAME	NAME	

	CLINICAL SKILLS	COMPLETION DATE	STUDENT INITIALS	FACULTY INITIALS
1.	*Hand washing/hand hygiene.			
2.	*Apply and remove a full set of PPE.			
3.	Perform isolation precautions.			
4.	* Ensure resident rights: knock/identify/explain/ privacy.			
5.	*Ensure resident room safety.			
6.	*Make an occupied bed.			
7.	*Turn and position the resident on the side or back.			
8.	*Transfer resident from bed to wheelchair w/transfer belt.			
9.	*Assist with ambulation with a gait belt.			
10.	*Assist ambulation using a walker.			
11.	*Assist a resident to use a canc.			
12.	Use a mechanical lift.			
13.	*Measure water temperature.			
14.	*Provide hand and nail care.			
15.	*Provide foot care.			
16.	*Provide mouth care – a person with teeth.			
17.	*Otal care/clean and store dentures.			
18.	*Shave beard/mustache.			
19.	*Groom/shampoo hair.			
20.	*Provide a complete bed bath.			
21.	*Provide a modified bed bath (partial).			
22.	Provide backrub/PM care.			
23.	*Provide perineal care for the incontinent resident.			
24.	*Provide Foley catheter care.			
25.	Apply a condom catheter.			
26.	*Measure and record fluid output (drainage bag).			
27.	*Assist with a bedpan.			
28.	*Assist with a urinal.			

CLINICAL SKILLS	COMPLETION DATE	STUDENT INITIALS	FACULTY INITIALS
29. *Feed residents who cannot feed themselves.			
30. *Measure and record meal intake.			
31. Measure and record fluid intake.			
32. Assist resident with meal set-up.			
33. *Dress and undress resident with the affected arm.			
34. Put elastic stockings on the resident.			
35. *Perform passive range of motion (shoulder).			
36. *Perform passive range of motion (elbow/wrist/hand).			
<ol> <li>*Perform passive range of motion (hip/knee/ankle/foot).</li> </ol>			
38. *Take and record pulse.			
39. *Count and record respirations.			
40. *Take and record blood pressure.			
41. *Take and record the temperature.			
42. *Measure and record height.			
43. *Measure and record weight.			
44. Provide cold application safely,			
45. Provide heat application safely.			
46. Apply heat/elbow protectors.			
47. *Provide appropriate care for sensory impairment.			
48. *Respectful delivery of care.			
49. *HIPPA/confidentiality maintained.			
50. Uniform/identification appropriate.			
51. Non-verbal communication is appropriate.			
52. *Recognizes dementia/anxiety/resident fears.			
# OF CLINICAL HOURS			
FACULTY SIGNATURE		DATE	

# OF CLINICAL HOURS	•
FACULTY SIGNATURE	DATE
STUDENT SIGNATURE	DATE

\* Completion required before clinical rotation.

**BOLD** – Included in Prometric testing.

ITALICS - Included in or supportive of testing skill.

#### INSTRUCTOR REMINDER:

Document clinical attendance dates & number of hours to attendance tracking sheet.

Delaware Curriculum for CNA Training Programs 2024 ISBN: 978-1-60425-154-8 Must complete the chapter, pages, class date, and the number of minutes. Hartman Publishing 2023	Corresponding Pages From: Nursing Assisting: A Foundation in Caregiving 6th Edition by Diana Dugan, RN	Class Date & Number of Minutes
Appendix A	**********	*********
I. MODULE: The Nursing Assistant Role	and Function	
A. Introduces the characteristics of an effective nursing assistant including but not limited to personal attributes, on-the-job conduct, appearance, grooming, health, and ethical behavior	Ch 1 p 6-7, 13 Ch 3, p52 CH 12, pp 199-200	
B. Presents the responsibilities of the nursing assistant as a member of the resident/patient care team	Ch 1 p 13	
C. Presents the responsibilities of the nursing assistant as a member of the resident/patient care team	Ch 1 p 13	
D. Relevant Federal and State statutes are reviewed	Ch 2 p 18-33	
1. COMPETENCIES:		9 7 7
a. Define the role and functions of the nursing assistant and provide awareness of the legal limitations of being a nursing assistant	Ch 2 pp 18-33	(a) +
b. Recognize the responsibilities of the nursing assistant as a member of the health care team. Understand the relevant State and Federal regulations for long-term care and the legalities of reporting and documenting incidents and accidents	Ch 2 pp 23-25, 30-32 Ch 28, pp 509-510	
c. Understand the role of long-term care advocates, investigators, and surveyors	Ch 1 p 16	- 100 · 100

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d. Identify the "chain of command" in the organizational structure of the health care agency	Ch 1 p 13	
e. Maintain personal hygiene and exhibit dress practices which meet professional standards	Ch 1 pp 7-9	
f. Recognize the importance of punctuality and commitment to the job	Ch 1 p 7-9	
g. Differentiate between ethical and unethical behavior on the job	Ch 2 pp 18-22	
h. Understand the role, responsibility, and functional limitations of the nursing assistant	Ch 2, pp 18-33	
<ul> <li>i. Understand the role, responsibility, and functional limitations of the nursing assistant</li> </ul>	Ch 2, pp 18-33	
j. Demonstrate behavior that maintains resident/patient rights	Ch 2 pp 25, 30-32 Ch 9, p 148 Ch 10, pp167-168	9
k. Provide privacy and maintenance of confidentiality	Ch 2 p 30-32 Ch 3 p 44-45	10 S
l. Promote the resident/patient right to make personal choices to accommodate individual needs	Ch 1, p 14 Ch 2, p 24 Ch 4, pp 61-63	
m. Give assistance in resolving grievances	Ch 2 p 29-30	
n. Provide needed assistance in going to and participating in resident/patient and family groups and other activities	Ch 12, pp 199-201 Ch 22 p 422-423	

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o. Maintain care and security of resident/patient possessions as per the resident/patient desires	Ch 2 p 25 Ch 9 p 148	
p. Provide care which ensures that the resident/patients are free from abuse, mistreatment, neglect, or financial exploitation, and report any instances of same to the Division	Ch 2 p 26-30	
q. Discuss the psychological impact of abuse, neglect, mistreatment, misappropriation of property, and/or financial exploitation of residents/patients	Ch 2 p 28	
r. Maintain the resident/patient environment and care through appropriate nursing assistant behavior to keep the resident/patient free from physical and chemical restraints	Ch 7 p 123-126	
s. Discuss the potential negative outcomes of physical restraints, including side rails	Ch 2 p 24 Ch 7 p 123-126	*
II. MODULE: Environmental Needs of the	ne Resident/Patient	GP/EXPLINED
A. Introduces the nursing assistant to the need to keep residents/patients safe from injury and infection in the long-term care setting	Ch 7, pp 115-130 Ch 8, pp 131-144	
B. The nursing assistant is taught why and how to use infection control and isolation techniques	Ch 6, pp 84-1113	
C. Safety through prevention of fires and accidents, and emergency procedures for fire and other disasters are presented	Ch 7, pp 115-130 Ch 8, pp 131-144	ia .

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COMPETENCIES:		
a. Apply the basic principles of infection control	Ch 6, pp 88-91	-
b. Identify how diseases are transmitted and understand concepts of infection prevention	Ch 6, pp 87, 91	ж.
c. Demonstrate proper hand washing technique	Ch 6 p 94-96	
d. Demonstrate appropriate aseptic techniques in the performance of normal duties and understand the role of basic cleaning, disinfecting, and sterilization tasks	Ch 6 p 88, 92-102	
e. Demonstrate proper isolation and safety techniques in the care of the infectious resident/patient, and proper handling and disposal of contaminated materials	Ch 6, p 96-100	
f. Assist the basic emergency procedures	Ch 8, pp 131-144	ē.
g. Follow safety and emergency procedures	Ch 8, pp 131-144	
h. Identify safety measures that prevent accidents to residents/patients	Ch 7, pp 115-130	
i. Recognize signs when a resident/patient is choking or may have an obstructed airway	Ch 8, pp 133-134	
j. Assist with clearing obstructed airway	Ch 8, pp 133-134	28
k. Call for help when	Ch 8 p 131-143	

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encountering convulsive disorders, loss of consciousness, shock, or hemorrhage, and assist the resident/patient until professional help arrives		
l. Follow disaster procedures	Ch 8, p 143	
m. Report emergencies accurately and immediately	Ch 8, pp 142-143	8
n. Identify potential fire hazards	Ch 8, pp 128	
o. Provide a safe, clean environment	Ch 7 p 116	
p. Identify the resident's/patient's needs for a clean and comfortable environment	Ch 9 p 146-155 Ch 10 p 165-168	
q. Describe types of common accidents in the nursing home and their preventive measures	Ch 7 p 116-121	
r. Be aware of the impact of environmental factors on the resident/patient in all areas including, but not limited to light and noise levels	Ch 10, p 163 Ch 12, pp 199-201	
s. Report unsafe conditions to the appropriate supervisor. Use the nurse call system effectively	Ch 7, pp 115-130 Ch 8, pp 131-144	autous
t. Report evidence of pests to appropriate supervisory personnel	Ch 10, p 167	
u. Report nonfunctioning equipment to appropriate supervisory/charge personnel	Ch 10, p 164	i i

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v. Prepare soiled linen for laundry	Ch 6, pp 101-102 Ch 10, pp 163 166-167	
w. Make arrangements of furniture and equipment for the resident's/patient's convenience and to keep the environment safe	Ch 10, pp 165-166	
III. MODULE: Psychosocial Needs of the	e Resident/Patient	
1. Focus is placed on the diverse social, emotional, recreational, and spiritual needs of residents/patients in a long-term care setting	Ch 5, pp 67-82	
2. The curriculum shall describe some of the physical, mental, and emotional changes associated with aging and institutionalization, and present ways in which the nursing assistant may effectively communicate with residents/patients and their families	Ch 5, pp 67-81	
3. COMPETENCIES:		
a. Demonstrate basic skills by identifying the psychosocial characteristics of the populations being served in the nursing facility including persons with intellectual/developmental disabilities, mental illness, dementia, and other related disorders	Ch 1, p 5-6	
b. Indicate the ways to meet the resident's/patient's essential needs for physical and psycho-social well-being	Ch 5, pp 72-75	
c. Modify his/her own behavior in response to the resident's/patient's behavior	Ch 4, pp 60-64 Ch 22, pp 421-423	
d. Respect the resident's/patient's	Ch 1, p 14	

Delaware Curriculum for CNA Training Programs 2024 ISBN: 978-1-60425-154-8 Must complete the chapter, pages, class date, and the number of minutes. Hartman Publishing 2023	Corresponding Pages From: Nursing Assisting: A Foundation in Caregiving 6th Edition by Diana Dugan, RN	Class Date & Number of Minutes
beliefs recognizing cultural differences in holidays, spirituality, sexual orientation, gender identification, clothing, foods, and medical treatments	Ch 3, p 39-40 Ch 5, p 70 Ch 14, p 254 Ch 27, p 499	
e. Identify methods to ensure that the resident/patient may fulfill his/her maximum potential within the normal aging process	Ch 5 p 68-72	
f. Provide training in, and the opportunity for, self-care according to the resident's/patient's capabilities	Ch 12, p 220 Ch 25, p 466	
g. Demonstrate principles of behavior management by reinforcing appropriate behavior and reducing or eliminating the inappropriate behavior	Ch 4, p 63 Ch 22, p 427	
h. For persons with dementia, recognize that cognitive functions are impaired, determine what the resident/patient is trying to communicate, and respond appropriately	Ch 4, p 63 Ch 22, p 421	
i. Demonstrate skills that allow the resident/patient to make personal choices and promote the resident's/patient's dignity	Ch 1, p 14 Ch 2, p 24 Ch 4, p 63 Ch 5, pp 75-77 Ch 9, pp 148-149 Ch 10, pp 162-163 Ch 12, pp 199-201 Ch 25, pp 464-477and in special boxes throughout text (Resident's rights boxes)	₹
j. Utilize the resident's/patient's family as a source of emotional support and recognize the family's need for emotional support	Ch 5, pp 72-73	4.50

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k. Recognize how age, illness, and disability affect memory, sexuality, mood, and behavior, including wandering	Ch 4, pp 57-64 Ch 5, pp 71-77 Ch 9, p 148151 Ch 22, p 401-43564-475	e *
1. Recognize aggressive behavior and learn management techniques	Ch 4, pp 61-62 Ch 22, p 423	
m. Recognize that certain behaviors, such as wandering, are a form of communication	Ch 22, pp 420-430	
n. Learn to apply strategies to promote safe behaviors	Ch 22, pp 421-423	
o. Discuss how appropriate activities are beneficial to residents/patients with cognitive impairments	Ch 22, pp 427-428	
p. Recognize and utilize augmentative communication devices and methods of nonverbal communication	Ch 3, pp 36-39 Ch 4, pp 60-62 Ch 22, pp 411-414	
q. Demonstrate appropriate and effective communication skills	Ch 3, pp 36-39	
r. Demonstrate effective verbal and nonverbal communication in keeping with the nursing assistant's role with residents/patients, their families, and staff	Ch 3, pp 36-44, 48-49, 51-52 Ch 4, pp 56-65	
s. Observe by using the senses of sight, hearing, touch, and smell to report resident/patient behavior to the nurse	Ch 3, p7-48	
t. Document observations using appropriate terms and participate in the care planning process	Ch 3, p 46	
u. Recognize the importance of maintaining the resident's/patient's	Ch 3, pp 44-46	

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record accurately and completely		A
v. Communicate with residents/patients according to their state of development	Ch 3, pp 36-39 Ch 5, pp 77-80	
w. Identify barriers to effective communication	Ch 3, pp 38-39	e.
x. Recognize the importance of listening to residents/patients	Ch 3 p 36-38 Ch 5, p 69 and throughout the textbook in observing and reporting sections	
y. Participate in sensitivity training to understand the needs of residents/patients with physical or cognitive impairments	Ch 4, pp 56-65	
z. The CNAs dementia-specific training shall include:	******	******
Communicating with persons diagnosed as having Alzheimer's disease or other forms of dementia, the psychological, social, and physical needs of those persons;	Ch 22 p 411-413	
Safety measures need to be taken with those persons, and	Ch 22 p 414-422	
Prevention of patient abuse that shall include definitions and signs and symptoms of abuse and neglect, reporting requirements, and prevention strategies	Ch 2 p 28-29 Ch 22 p 414-422	9
, VI MODULE: Physical Needs of the Resi	dent/Patient	
1. Presents the basic skills which nursing	Covered throughout the	

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assistants use in the physical care of residents/patients	textbook. See complete list of care procedures on pp x-xi.	
2. The nursing assistant will learn basic facts about body systems and what is needed to promote good functioning	This textbook is body-systems based. Chapters 15-24 cover the body systems, related care, and signs and symptoms to observe and report.	
3. The nursing assistant will learn to provide physical care to residents/patients safely and to keep the residents/patients nourished, hydrated, clean, dry, and comfortable	Covered throughout the textbook. See complete list of care procedures on p x-xi.	
4. The nursing assistant will also learn to make observations regarding residents/patients and to record and/or report observations	Ch 3, pp 46-48 We have observing and reporting lists throughout the textbook. In Chapters 15 through 24-our anatomy and physiology chapters-diseases and disorders discussions include signs and symptoms to observe and report.	
5. The nursing assistant will be introduced to the basics of a range of motion and learn to integrate a range of motion into routine personal care activities	Ch 25 p 460-466	¥i
4. COMPETENCIES:		
a. Apply the principles of basic	Ch 14 p 249-253, 253-268	

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nutrition in the preparation and serving of meals		
b. Incorporate principles of nutrition and hydration in assisting residents/patients at meals	Ch 14 p 249-253, 268-273	
c. Understand basic physiology and nutrition and hydration	Ch 14 p 249-253, 268-273 Ch 15 p 277-279 Ch 16 p 304-305	
d. Understand basic physiology and malnutrition and dehydration	Ch 14 p 248, 258-259, 270-271	
e. Identify risk factors for poor nutritional status in the elderly:		
Compromised skin integrity	Ch 14 p 258	2
Underweight or overweight	Ch 14 p 258-259	
Therapeutic or mechanically altered diet	Ch 14 p 253-257	
Poor dental status	Ch 14 p 248, 258	
Drug-nutrient interactions	Not included	
Acute/chronic disease	Ch 14 p 248, 258	ч
Depression or confusion	Ch.14 p 258	
Decreased appetite	Ch 14 p 258	
f. Recognize how the aging process affects digestion	Ch 15 p 279	S2
g. Accurately calculate and document meal intake and report	Ch 14 p 271	÷

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inadequate intake or changes in the normal intake		
h. Accurately calculate and document fluid intake and report inadequate intake or changes in the normal intake	Ch 14 p 268-272	
i. Recognize and report signs and symptoms of malnutrition and dehydration	Ch 14 p 248, 258-259, 270-271	
j. Understand concepts of therapeutic diets including dysphagia diets and the related risks associated with dysphagia including aspiration and aspiration pneumonia	Ch 14 p 253-257, 266-268	
k. Incorporate food service principles into meal delivery including:	******	******
Distributing meals as quickly as possible when they arrive from the kitchen to maintain food temperature	Ch 14 p 260-261	
Assisting residents/patients with meal set-up if needed (i.e., opening packets or cartons, buttering bread if desired)	Ch 14 p 259-262	
Serving meals to all residents/ patients seated together at the same time	Ch 14 p 259-262	
Offering appropriate substitutions if the residents/patients don't like what they have received	Ch 14 p 259-262	
Utilize a tray card or another mechanism to ensure the resident/patient is served his/her	Ch 14 p 253, 258, 263	

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prescribed diet and identify whom to notify if a resident/patient received the wrong diet		
Demonstrate understanding of how to read menus	Ch 14 p 253	
Assist residents/patients who are unable to feed themselves	Ch 14 p 260-266	
l. Demonstrate techniques for feeding someone who:	*******	********
Bites down on utensils	Ch 14 p 265	
Can't or won't chew	Ch 14 p 265	
Holds food in his/her mouth	Ch 14 p 265	
Pockets of food in his/her cheek	Ch 14 p 265	я
Has poor lip closure	Ch 14 p 265	
Has missing or no teeth	Ch 14 p 265	
Has ill-fitting dentures	Ch 14 p 266	
Has a protruding tongue or tongue thrust	Ch 14 p 266	×
Will not open mouth	Ch 14 p 266	
m. Demonstrate proper positioning of residents/patients at mealtime	Ch 14 p 259	

26. E

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n. Demonstrate skills for feeding residents/patients who:	******	******
Are cognitively impaired	Ch 22 p 416-417	
Have swallowing difficulty	Ch 14 p 266-268	
Have sensory problems	Ch 14 p 265-266	
Have physical deformities	Ch 14 p 264-266	
o. Demonstrate positioning techniques for residents who:	*******	*******
Have poor sitting balance	Ch 14 p 266	
Must take meals in bed	Ch 14 p 266	
Fall forward when seated	Ch 14 p 266	
Lean to one side	Ch 14 p 266	
Have poor neck control	Ch 14 p 266	
Have physical deformities	Ch 14 p 264-266	
p. Demonstrate the use of assistive devices	Ch 14 p 264	S <sup>e</sup>
q. Identify signs and symptoms that require alerting a nurse, including:	******	******

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Difficulty swallowing or chewing	Ch 14 p 255, 266-268	
Coughing when swallowing liquids	Ch 14 p 266	
Refusal of meals	Ch 14 p 262, 264	
Choking on food and/or fluids	Ch 14 p 255, 266-268	± 5.
Excessive drooling	Ch 14 p 266	9
Vomiting while eating	Ch 14 p 267	
r. Incorporate principles of a pleasant dining environment when assisting residents/patients at mealtime including, but not limited to:	******	*******
Ensuring adequate lighting	Not included	
Eliminating background noise	Ch 14 p 260	
Sitting at the resident/patient level	Ch 14 p 263	
Being engaged with the resident/patient	Ch 14 p 262-264	
s. Demonstrate positive interaction with residents/patients recognizing individual resident/patient needs	Ch 14 p 262-264	
t. Ensure residents/patients are dressed appropriately	Ch 14 p 260	
u. Allow residents/patients to eat at their own pace	Ch 14 p 260	

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v. Encourage independence and assist as needed	Ch 14 p 260-266	
w. Recognize and report, as appropriate, the risk factors and signs and symptoms of malnutrition, dehydration, and fluid overload	Ch 14 p 249-253, 268-273	of 1
x. Accurately calculate and document intake and output including meal percentages and fluids	Ch 14 p 268-270	
y. Demonstrate understanding of basic anatomy and physiology in the following areas:	******	******
Respiratory system	Ch 20 p 364-376	
Circulatory system	Ch 19 p 351-362	
Digestive system	Ch l5 p 275-301	
Urinary system	Ch 16 p 303-322	
Musculoskeletal system	Ch 21 p 378-391	
Endocrine system	Ch 23 p 430-438	
Nervous system	Ch 22 p 392-428	
Integumentary system	Ch 18 p 331-349	
Sensory system	Covered in the Nervous System chapter Ch 22 p 392-428	

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Reproductive system	Ch 17 p 330-336	
z. Recognize abnormal signs and symptoms of common illnesses and conditions. Examples are:	******	*****
Respiratory infection – report coughing, sneezing, elevated temperatures	Ch 20 p 366-370	
Diabetes – report excessive thirst, frequent urination, change in urine output, drowsiness, excessive perspiration, headache Understand healing process as it relates to diabetes	Ch 23 p 432-434	
Urinary tract infection – report frequent urination, burning or pain on urination, elevated temperature, change in amount and color of urine, blood or sediment in the urine, and strong odors	Ch 16 p 307-309	
Cardiovascular conditions – report shortness of breath, chest pain, blue color to lips, indigestion, sweating, change in pulse, edema of the feet or legs	Ch 19 p 354-358	3
Cerebral vascular conditions – report dizziness, changes in vision such as seeing double, change in blood pressure, numbness in any part of the body, or inability to move arm or leg	Ch 22 p 397-400	
Skin conditions – report breaks in the skin, discoloration such as redness, bruising, rash, itching	Ch 18 p 341	

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Gastrointestinal conditions – Report nausea, vomiting, pain, inability to swallow, bowel movement changes such as color, diarrhea, and constipation	Ch 15 p 279-280, 286-290	
Infectious diseases	Ch 6 p 102-111	
aa. Provide personal care and basic nursing skills as directed by the nurse in the appropriately licensed entity	Covered throughout the textbook. See procedure list on p x-xi	
bb. Provide for resident/patient privacy and dignity when providing personal care	p xiv Ch 2 p 25 and as a step in all care procedures	
cc. Assist the resident/patient to dress and undress	Ch 12 p 222-224	
dd. Assist the resident/patient with bathing and personal grooming	Ch 12 p 198-208, 216-224	
ee. Observe and report condition of the skin	Ch 18 p 339-341	
ff. Assist the resident/patient with oral hygiene, including prosthetic devices	Ch 12 p 210-216	
gg. Administer oral hygiene for the unconscious resident/patient	Ch 12 p 215-216	
hh. Demonstrate measures to prevent decubitus ulcers, including, but not limited to positioning, turning, and applying heel and elbow protectors	Ch 18 p 339-347	
ii. Assist the resident/patient in using the bathroom. Understand the	Ch 11 p 191-192 Ch 15 p 281-285	

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consequences of not assistant resident/patient to the bathroom		
jj. Assist the resident/patient in using a bedside commode, urinal, and bedpan	Ch 15 p 281-285	
kk. Demonstrate proper bed-making procedures for occupied and unoccupied beds	Ch 10 p 165-172	H
Il. Feed resident/patient oral table foods in an appropriate manner. Demonstrate proper positioning of resident/patient who receives tube feeding	Ch 14 p 258-268 Ch 26 p 478-479	
mm. Distribute nourishment and water	Ch 14 p 258-268, 270-273	
nn. Accurately measure and record with a variety of commonly used devices:	******	********
Blood pressure	Ch 13 p 240-244	
Height and weight	Ch 9 p 148-152	
Temperature, pulse, respiration	Ch 13 p 229-239	
oo. Report a significant change in vital signs	Ch 13 p 227	
pp. Assist resident/patient with shaving	Ch 12, pp 217-218	
qq. Shampoo and groom hair	Ch 12 p 205-207, 220-222	
rr. Provide basic care of toenails	Not included; foot care	

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unless medically contraindicated	guidelines found Ch 23, pp 436-438	
ss. Provide basic care to fingernails unless medically contraindicated	Ch 12 p 219-220	
tt. Demonstrate proper catheter care	Ch 16 p 311-315	
uu. Demonstrate proper perineal care	Ch 12 p 203-204	
vv. Assist the nurse with a physical examination	Ch 9 p 154-156	W.
ww. Apply a non-sterile dressing properly	Ch 18 p 347-348	
xx. Apply non-sterile compresses and soaks properly and safely	Ch 18 p 342-347	
yy. Apply cold and/or heat applications properly and safely	Ch 18 p 342-347	
zz. Demonstrate how to properly apply compression stockings	Ch 19 p 358-360	
ccc. Demonstrate proper application of physical restraints including side rails	Not included as a procedure, information on restraints located Ch 7, pp 121-124	
ccci. Demonstrate skills that incorporate principles of restorative care under the direction of a nurse	Ch 25 p 452-466	
cccii. Assist the resident/patient in bowel and bladder training	Ch 15 p 300 Ch 16 p 321-322	
ccciii. Assist the resident/patient in activities of daily living and encourage self-help activities	Ch 12 p 197, 216 Ch 25 p 455	ā:

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ccciv. Assist the resident/patient with ambulation aids, including, but not limited to single point cane, quad cane, walker, crutches, wheelchair, and transfer aids, such as a mechanical lift	Ch 25 p 460-466	45 min
cccv. Perform a range of motion exercises as instructed by the physical therapist or the nurse	Ch 21 p 383-385 Ch 22 p 407	
cccvi. Assist in the care and use of prosthetic devices	Ch 7 p 119-121 Ch 11 p 175-176	\$ E
cccvii. Assist the resident/patient while using proper body mechanics	Ch 7 p 119-121 Ch 11 p 175-176	
cccviii. Assist the resident/patient with sitting on the side of the bed, standing, and walking	Ch 11 p 193-195	
cccviii. Assist the resident/patient with sitting on the side of the bed, standing, and walking	above	
cccix. Demonstrate proper turning and/or positioning both in bed and in a chair	Ch 11 p 176-183, 185-188	
cccx. Demonstrate the proper technique of transferring resident/patient from low and high bed to chair	Ch 11 p 186-187	24
cccxi. Demonstrate safety and emergency procedures including proficiency in the Heimlich maneuver and certification in cardiopulmonary resuscitation (CPR)	Ch 8 p 132-133 information on CPR located in the instructor's guide also included in BLS for HCP course required junior year	
ccexii. Provide care to	Ch 27 p 482-493	

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resident/patient when death is imminent		
cccxiii. Discuss your own feelings and attitudes about death	Ch 27 p 488-489	* \$\display  \display  \din  \display  \display  \display \tex
cccxiv. Explain how culture and religion influence a person's attitude toward death	Ch 27 p 484-485, 486,488, 489, 490, 491	
cccxv. Discuss the role of the CNA, the resident's/patient's family and significant others involved in the dying process	Ch 27 p 483-185, 488-489, 490	
cccxvi. Discuss the stages of death and dying and the role of the nursing assistant	Ch 27 p 484-485, 486-489	
cccxvii. Provide care, if appropriate, to the resident's/patient's body after death	Ch 27 p 491-493	