

SKILLED HOME HEALTH NURSING WORK GROUP

QUARTERLY REPORT

JANUARY 12, 2021

QUARTER 4 ACTIVITIES

- Collaborated with the University of Delaware Center for Disabilities Studies on the PDN Workforce Capacity Study
- Finalized the Family Satisfaction Survey
- DMMA, a parent representative on the CMCAC, Vital Research and Mercer presented at the national ADvancing States Home and Community Based Services (HCBS) virtual conference, highlighting the work on the Family Satisfaction Survey
- Drafted 2020 Year End Report

KEY ISSUES TO NOTE

- The COVID-19 pandemic changed, but did not impede, the work of the SHHN workgroup which continued to meet virtually and work on key priorities identified in the work plan
- Family input into the Family Satisfaction Survey tool resulted in a reduction in overall survey items and changes in key areas
- Final Human Subjects Review Board (HSRB) approval was obtained for the Family Satisfaction Survey tool
- The workgroup provided key input into the PDN Workforce Capacity Study

UPCOMING ACTIVITIES

- Finalize and post the MCO PDN Welcome Letter and What to Expect Letter on the CMC webpage
- Develop work plan for 2021 based on CMCAC priorities
- Distribute the Family Satisfaction Survey
- Continue work on the PDN Workforce Capacity Study
- Upcoming meetings:
 - January 19 and February 2, 2021

2020 Q1

- Update the work group work plan with 2020 activities
- Finalize PDN Emergent Care Decision Tree and Prior Authorization Toolkit
- Review initial drafts and provide input into the Family Centered Care Competency Training Curriculum

2020 Q2

- Provide additional input into the Family Centered Care Competency Training Curriculum being developed by Delaware Family Voices
- Research online materials/webinars for Family Centered Care
- Collaborated with Delaware CLASI to develop Affidavit for Temporary Health Care Authorization

2020 Q3

- Develop PDN Emergent Care definition and Decision tree
- Arrange for administration of PDN Workforce Capacity Study
- Collect feedback regarding PA process from multiple stakeholder groups

2020 Q4

- Continue to provide input into the PDN Workforce Capacity Study
- Distribute the Family Satisfaction Survey
- Review and update the Work Group work plan for 2021



DATA WORK GROUP

QUARTERLY REPORT

JANUARY 12, 2021

QUARTER 4 ACTIVITIES

- The Data Work Group remained on hiatus; however, work on the Family Satisfaction Survey continued under the purview of the Skilled Home Health Nursing Work Group

KEY ISSUES TO NOTE

- The Data Work Group remained on hiatus; however, work on the Family Satisfaction Survey continued under the purview of the Skilled Home Health Nursing Work Group

UPCOMING ACTIVITIES

- Develop work plan as needed for 2021 based on CMCAC priorities

2020 Q1

- Update the work group work plan with 2020 activities
- Draft 2019 Year End Report for work group review
- Family Satisfaction Survey HSRB application submitted and approved

2020 Q2

- Family Interviews replace Family Focus Groups due to COVID-19
- Develop updated list of children with medical complexity
- Final draft of 2019 Year End Report, inclusive of utilization and demographic data analysis and data appendix

2020 Q3

- Work group hiatus

2020 Q4

- Work group hiatus
- Develop work plan for 2021 based on CMCAC priorities

