

DME AND SUPPLIES* WORKGROUP

QUARTERLY REPORT

JULY 13, 2021

QUARTER 2 ACTIVITIES

- Identified initial participants for the Workgroup
- Held three Workgroup meetings and established a regular meeting cadence in 2021
- Reviewed DME/supplies issues raised in 2018 during development of the Plan
- Identified additional issues related to DME and supplies
- Created work plan based on CMCAC and Workgroup priorities

KEY ISSUES TO NOTE

- Workgroup participants reflect a broad array of perspectives
- Discussed challenges getting Medicaid authorization for DME/supplies that are not a covered benefit under a member's primary insurance and inconsistent availability of DME/supplies
- Discussed family information and support needs
- Discussed challenges related to equipment repair and replacement
- Discussed need to update DME policy language to reflect CMC population

UPCOMING ACTIVITIES

- MCO presentation to the workgroup regarding DME/supplies policies, procedures and forms for prior authorization, denials, and appeals
- Review of DME policy language
- Continued discussion of family supports
- Upcoming meetings:
 - July 13, 2021
 - July 27, 2021

2021 Q2

- Established Workgroup
- Created 2021 work plan
- Gathered information from MCOs, families, providers

2021 Q3

- Address issues identified related to prior authorization, appeals, denials, coordination of benefits, etc.
- Review and update the DME and supplies policies to reflect CMC recommendations

2021 Q4

- Develop and issue communications about changes
- Identify additional opportunities to strengthen supports for families

2022 Q1

- Continue implementation of changes as needed

*Note that supplies includes pharmaceutical supplies

