QUARTER 2 ACTIVITIES

• Received updates on the PDN Workforce Capacity Study
• Received updates and an initial report of findings on the Family Satisfaction Survey
• Continued work with MCOs to finalize the Welcome and What to Expect letters
• Addressed work/sleep requirements related to PDN service requests
• Reviewed existing care coordination standards for children with medical complexity
• Revised meeting schedule: moving forward, Workgroup meetings will be held on the first Tuesday of each month, for one hour

KEY ISSUES TO NOTE

• Workgroup meeting schedule revised to accommodate meetings of the DME/Supplies Workgroup
• Received findings from the Family Satisfaction Survey
• Continued progress on the PDN Workforce Capacity Study
• Provided support for the kickoff of the DME/Supplies Workgroup

UPCOMING ACTIVITIES

• Discuss findings of the Family Satisfaction Survey conducted by Vital Research and how the results can be used to influence changes in policy/practice
• Review initial findings of the University of Delaware Center for Disabilities Studies on the PDN Workforce Capacity Study
• Endorse care coordination standards of practice
• Upcoming meetings: August 3, 2021, September 7, 2021 and October 5, 2021

2021 Q1
• Updated 2021 work plan
• Developed strategy to implement 2021 priorities
• Finalized 2020 Year End Report
• Distributed Family Satisfaction Survey
• Developed PDN Workforce Capacity Study

2021 Q2
• Continued progress on Family Satisfaction Survey and the PDN Workforce Capacity Study
• Supported kickoff of the DME/Supplies Workgroup
• Continued work with MCOs to finalize Welcome and What to Expect letters

2021 Q3
• Develop and implement recommendations stemming from Family Satisfaction Survey
• Endorsement of care coordination standards of practice

2021 Q4
• Develop and implement recommendations stemming from PDN Workforce Capacity Study