

## DELAWARE'S CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE (CMCAC)

April 15, 2020

9:00am–10:00am

Welcome and Roll Call	<ul style="list-style-type: none"> <li>• Delaware's (DE) Division of Medicaid &amp; Medical Assistance (DMMA) Director and CMCAC Chair, Stephen Groff welcomed CMCAC members and all had a chance to introduce themselves.</li> </ul>
Meeting Purpose	<ul style="list-style-type: none"> <li>• Recognizing the significant impact the COVID-19 public health emergency (PHE) has had, DMMA re-purposed the CMCAC meeting to allow participants to share, via webinar/phone, their issues and challenges as well as recommendations for how best to support children, families and providers during this extraordinarily difficult time. The meeting provided an opportunity for committee members to share how COVID-19 has impacted their lives and how we can mutually support one another throughout the PHE.</li> </ul>
DMMA COVID-19 Policy Update	<ul style="list-style-type: none"> <li>• Director Groff provided an overview of the Medicaid policy changes made as a result of COVID-19, for the duration of the PHE. Policy changes include (this is not an all-inclusive list):             <ul style="list-style-type: none"> <li>○ Waiving all premiums</li> <li>○ Keeping eligibility in place</li> <li>○ Providing coverage for COVID-19 testing</li> <li>○ Providing COVID-19 services during the PHE to non-residents</li> <li>○ Extending all Prior Authorizations for 6 months</li> <li>○ Waiving all pharmacy copays</li> <li>○ Relaxing early refill limits and certain DME items</li> <li>○ Changing status of hydroxychloroquine to require a Prior Authorization unless the member was previously established on this medication for lupus, rheumatoid arthritis and other autoimmune conditions</li> <li>○ Instituting telehealth using zoom and telephonic audio only where appropriate</li> <li>○ Suspending all provider revalidations</li> <li>○ Allowing temporary enrollment in DE Medicaid for providers who are appropriately enrolled in other states' Medicaid programs</li> </ul> </li> </ul>

<p>Family Perspectives</p>	<ul style="list-style-type: none"> <li>• Families provided their perspectives and identified the following issues/challenges/concerns: <ul style="list-style-type: none"> <li>○ Families are exhausted.</li> <li>○ Fears related to opening boxes of supplies due to potential virus on cardboard; therefore letting supplies sit for two weeks.</li> <li>○ Fears related to having nurses/other paid caregivers in the home creating cross infection. <ul style="list-style-type: none"> <li>– Some nurses work for more than family; others work in nursing facilities and also provide private duty nursing in children’s homes.</li> <li>– COVID-19 testing can take a prolonged amount of time and nurses are out of work pending test results, leaving families without coverage.</li> </ul> </li> <li>○ Concerns regarding albuterol shortages and the potential for other medication shortages.</li> <li>○ Families may be working from home, providing physical supports and educational supports without nursing/other supports.</li> <li>○ Questions about A.I. DuPont and how they are planning to manage children with medical complexity who may require hospitalization.</li> <li>○ Most parents are keeping their children at home; parents of children on ventilators are particularly concerned about the possibility of having to go into the hospital during the PHE.</li> <li>○ Questions about how families can safely access respite services and how children/families who are not currently eligible for respite support can access this service as parents are burning out; also discussed the potential need to carry over any respite funds not used to the next year.</li> <li>○ Discussed the importance of MCO care coordinators checking in on families to assess their needs.</li> <li>○ Concerns regarding potential for electric company shut offs and additional financial challenges for families as a result of the PHE.</li> </ul> </li> <li>• DMMA affirmed its commitment to partner with children/families, MCOs, providers and other agencies to assist those impacted by COVID-19 to ensure their needs are met.</li> </ul>
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Future Meeting Dates:

July 15, 2020 — 9:00am–11:00am	October 21, 2020 — 9:00am–11:00am
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**CMCAC meetings are being held via webinar/phone due to the COVID-19 PHE until further notice**