DME AND SUPPLIES* WORKGROUP

QUARTER 4 ACTIVITIES

• Continued to identify issues/challenges related to DME and supplies.

• Explored issues related to DME/Supplies and Third Party Liability (TPL) and Coordination of Benefits (COB) with primary insurance. Provided a formal recommendation to the DMMA Director to address the issue.

• Confirmed MCO collaboration on the development of an MCO care coordinator training specific to DME/supplies requests, with projected first draft completion in Q1 2022.

UPCOMING ACTIVITIES

• Finalize MCO care coordinator training specific to DME/supplies requests

• Develop the DME/supplies FAQ document

• Facilitate a focused discussion regarding challenges specific to DME/supplies obtained at the pharmacy.

• Upcoming meetings:
  • February 8, 2022
  • February 22, 2022

2021 Q2

• Established Workgroup
• Created 2021 work plan
• Gathered information from MCOs, families, providers

2021 Q3

• Discussed issues identified related to PA, appeals, denials, coordination of benefits, etc.
• MCO presentations on DME/supplies PA process

2021 Q4

• Develop and issue communications specific to TPL/COB
• MCOs finalize DME/supplies care coordinator training
• Review and update the DME and supplies policies to reflect CMC recommendations

2022 Q1

• Explore challenges specific to DME/supplies obtained at the pharmacy
• Finalize MCO care coordinator training
• Develop FAQ document
• Develop 2022 work plan

*Note that supplies includes pharmaceutical supplies

KEY ISSUES TO NOTE

• N/A. Workgroup continues to work through identified issues.

QUARTERLY REPORT

JANUARY 25, 2022