SKILLED HOME HEALTH NURSING WORK GROUP

QUARTER 2 ACTIVITIES
• Met bi-weekly
• Compiled background research/references specific to issues/challenges affecting PDN workforce capacity
• Designed a study framework and questions for the PDN workforce capacity study/survey
• Contacted University of Delaware, Center for Disabilities Studies to request study/survey support
• Drafted a definition of parent/caregiver emergency and a process for responding to emergent parent/caregiver needs.

KEY ISSUES TO NOTE
• Finalizing workforce capacity study/survey resource
• Meeting with the University of Delaware Center for Disabilities Study regarding workforce study
• Deferring completion of provider competency training

UPCOMING ACTIVITIES
• Request for provider and provider agency’s PA processes
• Initiate workforce study
• Upcoming meetings: 7/29, 8/12, 8/26

2019 Q1
• Finalize work plan
• Present highlights to Advisory Committee

2019 Q2
• Design workforce study and draft questions
• Research on workforce capacity issues
• Develop provider/provider agency PA questions

2019 Q3
• Administer workforce capacity study
• Identify provider capacity and shortages
• Develop a toolkit for navigating the PA process
• Develop procedures to address emergent situations

2019 Q4
• Implement mechanisms to address emergent situations
• Review and analyze findings of the workforce capacity study
• Review timeline for development of the competency training prior to year end based on Family Voices’ availability
### DATA WORK GROUP QUARTERLY REPORT PERIOD ENDING JUNE 30, 2019

#### QUARTER 2 ACTIVITIES
- Met biweekly
- Developed PDN gaps in care analysis and sent to MCOs
- MCOs completed PDN gaps in care analysis
- Analyzed 2014-2017 claims data related to inpatient hospital admissions

#### KEY ISSUES TO NOTE
- Identification of resources for family and provider satisfaction survey development, administration and analysis
- Analysis of PDN gaps in care data from MCOs

#### UPCOMING ACTIVITIES
- Develop and implement family and provider satisfaction surveys
- Review PDN gaps in care data
- Review results of surveys and present to Advisory Committee
- Upcoming meetings: 7/30, 8/13, 8/27

<table>
<thead>
<tr>
<th>2019 Q1</th>
<th>2019 Q2</th>
<th>2019 Q3</th>
<th>2019 Q4</th>
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<tbody>
<tr>
<td>Identify CMC population</td>
<td>MCOs complete PDN gaps in care analysis. Workgroup reviews results</td>
<td>Develop and implement family and provider surveys</td>
<td>Continue analysis of utilization data for clinical services and other home health services</td>
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<td>Present initial data to Advisory Committee</td>
<td>Present initial summary to Advisory Committee</td>
<td>Present findings to Advisory Committee</td>
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<td>Draft elements for PDN gaps in care analysis</td>
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