## DELAWARE’S CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

October 16, 2019
9:00 -11:00

### Meeting Notes

- **Welcome and Roll Call**
  - DMMA Deputy Director and CMCAC Co Chair, Lisa Zimmerman welcomed CMCAC members and all had a chance to introduce themselves. DMMA Director and CMCAC Chair, Stephen Groff, joined the meeting by phone.

- **Review notes from April 17th meeting**
  - Kimberly Xavier reviewed the meeting notes.

- **Updates**
  - There were minor updates to the April and July 17th Advisory Committee Quarterly meeting notes. No one disagreed with the meeting revisions.
  - DMMA is working on an annual summary of the work accomplishments of both workgroups, as well as the internal work within DMMA. The summary will be shared with the Committee at the next quarterly meeting on January 15, 2020.
  - There were some changes made to the CMCAC website that fixed the problem with the links. There were some sentences added about families as well. The Charter and Guiding Principles are on the website. However, the meeting notes, presentations and outreach materials are not on the website yet, but will be by the next meeting.

- **Skilled Home Health Quarterly Report**
  - Kimberly gave a high level overview of the Skilled Home Health Workgroup’s activities in the third quarter of 2019:
    - The group continues to meet biweekly.
    - We have arranged and are with the University of Delaware, Center for Disability Studies, and Center for Research and Education on Social Policy, to work with us on the PDN Workforce Capacity Study, and are in the process of finalizing the contract. We will a copy of the project timeline once the contract is completed.
    - We have developed a definition and process for the Emergent Care Decision Tree. We will cover the Decision Tree later in this meeting.
    - We have looked at the Medicaid provider manuals, specifically the PDN manual, as well as other to see what areas are in need of revisions.
    - We have consulted with the hospitals and the home health agencies on the prior authorization process, so that we can understand the entire prior authorization process.
    - We are also reviewing the home health agencies regulations to specific to PDN. Jean Mullin has been working with others to revise the home health regulations, and she has been very helpful to this process.
**Emergent Decision Care Tree**

- Lorene Reagan from Mercer presented the final draft of the Emergent Care Decision Tree to the Committee, and asked for feedback from Committee members.
  - There were questions from Nemours regarding the assessment process, and a plan of care for after hour emergenecies.
  - The Advisory Committee deferred the Decision Tree back to the workgroup for further work at finalizing.

**Data Workgroup Quarterly Report**

- Dr. Mpasi discussed:
  - Groups continues to meet biweekly
  - At the end of the Quarter 3, the workgroup reviewed the MCOs’ PDN Gaps in Care reports, and was called on earlier in the quarter to review preliminary results.
  - The groups continues to collect demographic and utilization data for the years 2014 – 2017, and the analysis is ongoing.
  - The highlight for the quarter is that the group is working with Vital Research to design a family focus surveys.
  - Key issues to note:
    - Workgroup is primarily looking CY 2017 data to identify some early findings with the demographic and utilization data of trends the group could further analyze
    - The group will be shifting its focus more to the PDN Gaps in Care data.
    - In Quarter 4, the group will begin with developing and implementing the family focus group survey, and will continue to discuss way to further analyze the MCOs’ PDN Gaps in Care data.

**Data Update**

- Workgroup is conducting ongoing analysis of the data collection, and have separated the data by:
  - Demographic data (insurance status, county of residence)
  - Hospital utilization data (hospital admissions, EDR visits)

- The demographic and hospital utilization data are broken down into the total pediatric population that is served by Medicaid and CHIP, as well as the total pediatric population with medical complexity.

- The workgroup has completed analysis of 2017 and have all the demographic data for 2014 and 2016, and began clinical analysis of 2014 and 2016.

- At the end of this process the workgroup will have four calendar years of data to review. Having multiple years will allow the workgroup to look at patterns and trends, and allows us to develop strategies to address.

**Private Duty Nursing Gaps n Care Update**

- Workgroup is still analyzing and approaching the early data received from the MCOs.
- DMMA provided the MCOs with a list of children who received private duty (PDN) services in calendar year 2018, along with instructions for data collection. There was some collaboration from Mercer to assist with this.
The data was stratified by the number of children who received PDN services, as well as by county.

The full presentation is available in the website under the meeting materials for this meeting.

| Public Comment | No public comments were received. |

**Future Meeting Dates:**

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<tr>
<th>Date</th>
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<tbody>
<tr>
<td>January 15, 2020</td>
<td>9:00 AM – 11:00 AM</td>
<td>July 15, 2020</td>
<td>9:00 AM – 11:00 AM</td>
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<tr>
<td>April 15, 2020</td>
<td>9:00 AM – 11:00 AM</td>
<td>October 21, 2020</td>
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All CMCAC meetings are held at the DHSS Chapel, located in the Herman Holloway Campus at 1901 N DuPont Hwy / New Castle DE 19720.