Delaware Medical Assistance Program (DMAP)
E-mail Notification System

April 3, 2020

E-MAIL NOTIFICATIONS

Attention: All Providers – Submit Your Claims Electronically!

With the recent public health concerns related to COVID-19, the Division of Medicaid and Medical Assistance (DMMA) encourages providers to submit their health insurance claims electronically via their Vendor/Clearinghouse or the DMAP Provider Portal.

The resources below will assist with your electronic claim submissions:

- Approved Vendors
- Companion Guides
- How-To Send Attachments with an 837 X12 Transaction through a Vendor or Clearinghouse
- How to Link a Trading Partner to an 835

Disclaimer: Due to the rapidly changing nature of COVID-19 guidance, this information is subject to change.

Need Assistance?

- Call Us: Provider Services at 1-800-999-3371; Option 0, then Option 2
- Message Us: Secure Correspondence: Log in to the Provider Portal
- Email* Us: delawarepret@dxc.com - *Reminder: Do not send any correspondence that has protected health information (PHI) to this mailbox

DISCLAIMER

This email is sent from an account used for sending messages only. Please do not reply to this email as we will not receive your response.

You can go to Notify Me to update your subscription preferences.