



Delaware Medical Assistance Program (DMAP) E-mail Notification System

April 3, 2020

E-MAIL NOTIFICATIONS

Attention: All Providers – Submit Your Claims Electronically!

With the recent public health concerns related to COVID-19, the Division of Medicaid and Medical Assistance (DMMA) encourages providers to submit their health insurance claims electronically via their Vendor/Clearinghouse or the DMAP [Provider Portal](#).

The resources below will assist with your electronic claim submissions:

- [Approved Vendors](#)
- [Companion Guides](#)
- [How-To Send Attachments with an 837 X12 Transaction through a Vendor or Clearinghouse](#)
- [How to Link a Trading Partner to an 835](#)

Disclaimer: Due to the rapidly changing nature of COVID-19 guidance, this information is subject to change.

Need Assistance?

- **Call Us:** Provider Services at 1-800-999-3371; Option 0, then Option 2
- **Message Us:** Secure Correspondence: Log in to the [Provider Portal](#)
- **Email* Us:** delawarepret@dxc.com - **Reminder: Do not send any correspondence that has protected health information (PHI) to this mailbox*

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