Delaware Medical Assistance Program (DMAP)
E-mail Notification System

May 1, 2020

E-MAIL NOTIFICATIONS

Attention: All Providers

Claim Adjustments: For Resource-Based Relative Value Scale (RBRVS), Laboratory Rate Change, and Adjustments Due to Family First Coronavirus Response Act (FFCRA)

Resource-Based Relative Value Scale (RBRVS)

DMAP has processed the RBRVS rate change, effective January 1, 2020.

DMAP will be adjusting paid claims with a date of service January 1, 2020, and a claim submission date of January 9, 2020 (date RBRVS rate was entered into the Delaware Medicaid Enterprise System (DMES)).

This information will appear on the Remittance Advice (RA) dated May 14, 2020, and the claim numbers will begin with ‘52’.

Laboratory Rate Change

DMAP has processed the Laboratory rate change, effective January 1, 2020.

DMAP will be adjusting paid claims with a date of service January 1, 2020, and a claim submission date of January 9, 2020 (date Laboratory rate was entered into the Delaware Medicaid Enterprise System (DMES)).

This information will appear on the Remittance Advice (RA) dated May 14, 2020, and the claim numbers will begin with ‘52’.

Family First Coronavirus Response Act (FFCRA)

On March 18, 2020, the President signed into law H.R. 6021, Families First Coronavirus Response Act (FFCRA) (Pub. L. 116–127). Specifically, Section 6008 will require the Division of Medicaid and Medical Assistance (DMMA) to reprocess all claims from January 1, 2020–March 31, 2020 to be in federal compliance with this regulation and federal reporting.
This information will appear on the Remittance Advice (RA) dated May 14, 2020, and the claim numbers will begin with ‘52’.

**Disclaimer:** Due to the rapidly changing nature of COVID-19 guidance, this information is subject to change.

**Need Assistance?**

- **Call Us:** Provider Services at 1-800-999-3371: Option 0, then Option 2
- **Message Us:** Secure Correspondence: Log in to the [Provider Portal](#)
- **Email* Us:** [delawarepret@dxc.com](mailto:delawarepret@dxc.com) - *Reminder: Do not send any correspondence that has protected health information (PHI) to this mailbox*

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