EVV Provider Forum

April 27, 2022

Delaware Division of Medicaid and Medical Services
Today’s Agenda

Welcome and Introductions
Updates from Last Meeting
Provider Survey
Alternate EVV File Specifications
EVV Timeline
Questions and Answers
Updates from Last Meeting

• Use of the CG modifier
  • Informational modifier used to identify claims with procedure codes that are typically subject to EVV to indicate that the service is not subject to EVV per DMMA policy.
  • Reasons a visit is not subject to EVV include:
    • services provided by a paid caregiver who lives with the individual,
    • services provided in a location outside of the home (e.g., school, hospital when an individual is enrolled in the Lifespan waiver)
    • services provided as part of the hospice benefit when the individual is enrolled in hospice
    • services provided to a newborn who does not yet have their own Medicaid ID number
    • services provided out of state.
Updates from Last Meeting

• Visits that span two days (visit starts at 10:00 pm and ends at 6:00 am)
  • These visits will not be required to be broken into two different claim lines. (this is a change from previous instruction given for use with the previous vendor’s system)

• Rounding Rules

Rule 1: 15 minute unit of Service
0s - 479s (<8 min)= 0 Units
480s - 1379s (>=8 min <23 min)= 1 Units
1380s - 2279s (>=23 min <38 min) = 2 Units

Rule 2: 1 hour unit of Service
0s - 479s (<8 min)= 0 Units
480s - 1379s (>=8min <23min)= .25 Unit
1380s - 2279 (>=23min <38min) = .50 Unit
2280s - 3179 (>=38min <53min) = .75 Unit
3180s - 4079(>=53min < 68min) = 1 Unit
(Calculated in partial hours)
EVV Provider Survey

• The provider survey is now live.
• All providers who provide services subject to EVV must respond.
• Only 1 response per agency please.
• Deadline for completion is 5/27/2022.
• Survey can be found @ DE DHSS Provider Electronic Visit Verification (EVV) Survey
• Link emailed to the EVV list serve and is also on DMMA EVV web page
Alternate (Alt) EVV Process Overview

• The Alt EVV Delaware Specifications will be shared with vendors during the Provider Forum 5/25/2022.

• After the System Integration Testing (SIT) activities have completed on 7/7/2022, providers selected for Pilot starting 9/23/2022 will complete an online EVV vendor registration form.
  • Providers and vendors will receive confirmation of that registration from Sandata.
  • EVV vendors will receive testing credentials and testing certification check lists from Sandata.
  • EVV vendors of the providers selected for the Pilot can begin testing in July/August 2022.
  • All additional providers will begin registering their vendors after the Pilot activates on 9/23/2022 but cannot send visits until 01/01/2023.

• During this process DMMA and Sandata will host multiple forums to answer questions that providers and vendors may have.
EVV Implementation Timeline

- **January**
  - Project Kick Off

- **February**
  - Program Analysis, Requirements, and Design

- **March**
  - Provider Survey

- **April**
  - System Configuration

- **May**
  - Sit Testing

- **June**
  - Sit Testing

- **July**
  - Training Begins

- **August**
  - Alt EVVs selected for Pilot Code & Test

- **September**
  - Soft Launch

- **October**
  - Alt EVVs Code & Test for Dec EVV Go-Live

- **November**

- **December**
  - Go-Live
Q&A/Wrap Up
Additional Questions and Information

• Additional questions may be emailed to: DHSS_DMMA_EVV@delaware.gov

• DMMA will periodically post new information on our EVV webpage: https://dhss.delaware.gov/dmma/info_stats.html