

## **EVV Steering Committee**

January 27, 2021

Delaware Division of Medicaid and Medical Services

## Today's Agenda

Welcome and Introductions

New EVV Go-Live Date

Post EVV Go-Live Timeline

Scenarios

Scheduling

Q&A

## Go-Live Date

# July 1, 2021

### Pre Go-Live Activities

- Training including refresher training
- Testing of visit files sent to aggregator
- Workers loaded into AuthentiCare
- Device distribution
- Soft go-live

## Pre Go-Live Activities

What do you think are the most important activities that should take place prior to go live?

## **Updated** EVV Post Go-Live Timeline



# July 1, 2021 EVV Go-Live. All Providers not using a Third Party EVV solution use AuthentiCare as their EVV Solution. Providers with Third Party EVV solutions submit visit data to the aggregator.

#### September 31

Providers who use
AuthentiCare as their EVV
solution can start having their
claims created with their visit
data within AuthentiCare.

#### **January 1, 2022**

Visit data will start to be used in the claims adjudication process. Moving forward, claims that cannot be validated with appropriate visit data will be denied.

July

August

September

October

**November** 

December

**January** 

#### October 1

Claims for visits subject to EVV where there is not one date of service per claim line claim will be denied.

## Scenarios

- The live in caregiver goes on PTO for the weekend.
- The agency substitutes 2 caregivers to split the overnight shifts during that weekend.
- Those caregivers also perform non-live in services to other clients.

Since the two caregivers who are subbing for the live in caregiver are not technically live in caregivers we would expect to see EVV visit data for the shifts they cover.

We would also expect these shifts to be broken down into two different lines on the claim since they are overnights.

## Scenarios

• The live in caregiver provides EVV services to their sister and also provides services to another member who lives down the street.

The live in caregiver do not need to record services provided to their sister in the EVV system. We would expect to see the CG modifier on claims for these visits.

When providing EVV services to another member whom they do not live with, these visits would be recorded in the EVV system.

## Scheduling

- Scheduling package for the third party EVV user is available at no additional cost.
- For third party users, Fiserv will add it to the training.

## Q&A / Wrap-up

