



EVV Steering Committee

January 27, 2021

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

New EVV Go-Live Date

Post EVV Go-Live Timeline

Scenarios

Scheduling

Q&A

Go-Live Date

July 1, 2021

Pre Go-Live Activities

- Training including refresher training
- Testing of visit files sent to aggregator
- Workers loaded into AuthentiCare
- Device distribution
- Soft go-live

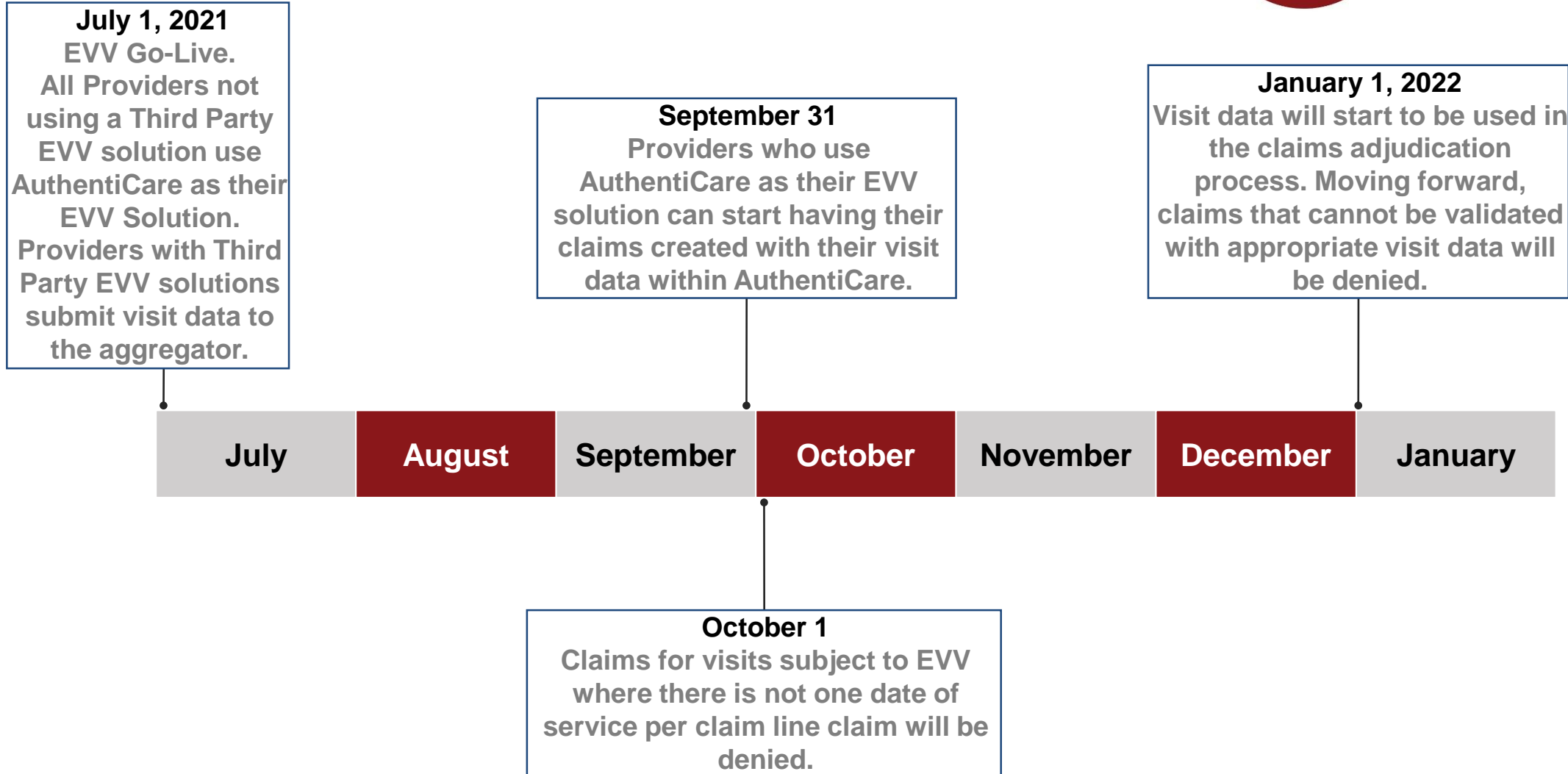
Pre Go-Live Activities

What do you think are the most important activities that should take place prior to go live?

Updated EVV Post Go-Live Timeline



Delaware Health and
Social Services



Scenarios

- The live in caregiver goes on PTO for the weekend.
- The agency substitutes 2 caregivers to split the overnight shifts during that weekend.
- Those caregivers also perform non-live in services to other clients.

Since the two caregivers who are subbing for the live in caregiver are not technically live in caregivers we would expect to see EVV visit data for the shifts they cover.

We would also expect these shifts to be broken down into two different lines on the claim since they are overnights.

Scenarios

- The live in caregiver provides EVV services to their sister and also provides services to another member who lives down the street.

The live in caregiver do not need to record services provided to their sister in the EVV system. We would expect to see the CG modifier on claims for these visits.

When providing EVV services to another member whom they do not live with, these visits would be recorded in the EVV system.

Scheduling

- Scheduling package for the third party EVV user is available at no additional cost.
- For third party users, Fiserv will add it to the training.

Q&A / Wrap-up

