



EVV Steering Committee

March 24, 2021

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

Use of CG Modifier/Rounding Rules/Manual & Modified Visits

Timeline

Credentials

Training

Updated DMMA Resources

Questions and Answers

CG Modifier

- Informational modifier assigned to claims with procedure codes that are typically subject to EVV to indicate that the service is not subject to EVV per DMMA policy.
 - Reasons include:
 - Services provided by a paid caregiver who lives with the individual
 - Services provided in a location outside of the home (e.g. school)
 - Services provided as part of the hospice benefit when the individual is enrolled in hospice
 - Services provided to a newborn who does not yet have their own Medicaid ID number
 - Services provided out of state.

Rounding Rules

Visits for services where unit of service is 15 minutes

Number of Units	Minutes of Service
1 unit	1 to 23 minutes
2 units	24 to 38 minutes
3 units	39 to 53 minutes
4 units	54 to 68 minutes
5 units	69 to 83 minutes
6 units	84 to 98 minutes
7 units	99 to 113 minutes
8 units	114 to 128 minutes

Visits for services where unit of service is 1 hour

Number of Units	Minutes of Service
1 unit	0-60 minutes
2 units	61-120 minutes
3 units	121-180 minutes
4 units	181-240 minutes

Manual and Modified Visits

Manual Visit Entry

- Means an EVV record input after the time of service delivery by administratively entering the required EVV data elements
- Supporting documentation must be maintained for visits that are entered manually in the EVV system
- Manual entry of visits cannot exceed 10% of a provider's total EVV visits

Modified/Edited Visits

- Visits that are modified/edited in an EVV record after the time of service delivery
- An exception to normal practice
- Supporting documentation must be maintained for any changes to visit information after a visit has been confirmed
- Modified or edited visits are considered to be manually modified and cannot exceed 10% of a provider's total EVV visits



AuthentiCare Timeline

Credentials

- In preparation of credentials being issued providers should:
 - Identify which staff will need AuthentiCare credentials and their role

Training Schedule/Production Credentials

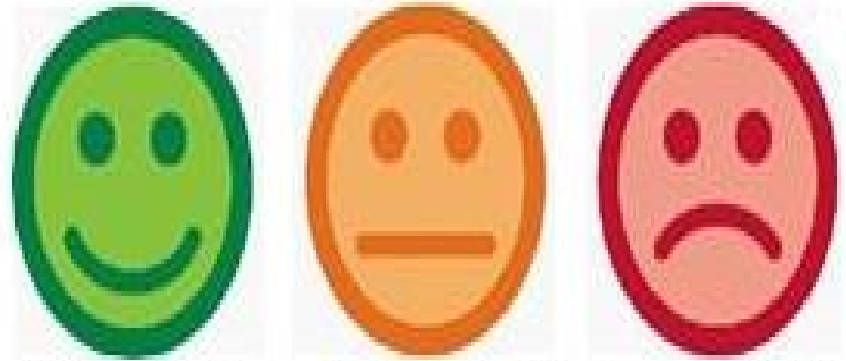
- Upcoming trainings include:
 - Pre-recorded webinars
 - Virtual-Instructor Led
 - Attendance at relevant virtual-instructor led trainings *is required* in order to receive production credentials [viewing a pre-recorded webinar does not meet the training requirement]
- An updated schedule with course descriptions is posted on the DMMA EVV website.
- Virtual-Instructor Led trainings will resume in late April
 - Register Now!

Training

- Discussion on provider training needs and expectations.

Training

- Reminder, please complete the training survey at the end of every training session. Your feedback is important!



**YOUR FEEDBACK
MATTERS**

Updated EVV Resources on DMMA Website

- Frequently Asked Questions (FAQs)
- EVV Guidance to MCOs
- EVV Requirements
- EVV Terms/Definitions
- Third Party EVV System Checklist

Q&A / Wrap-up

