



DELAWARE HEALTH AND SOCIAL SERVICES
 Division of Public Health
 Office of Animal Welfare

Herman Holloway Campus – Carvel Building
 1901 N. Du Pont Highway
 New Castle, DE 19720
 Telephone: 302-255-4620; FAX: 302-255-4621
 DHSS_OAW@state.de.us

Delaware Office of Animal Welfare Animal Shelter Inspection Report

Facility Name Faithful Friends Animal Society

Street Address 12 Germay Drive, Wilmington, DE 19804

Phone 302-427-8514 **Fax** _____ **Email** _____

Date of Inspection: 5/29/19 **Start:** 1:30 a.m. p.m. **Completed:** 1:55 a.m. p.m.

Name of Inspecting Official: Dr Stoltzfus

Type of Inspection: Routine Re-Inspection Complaint #: 2018-006

Inspection Results: Satisfactory Unsatisfactory Conditional

This inspection is based on 16 DE Admin. Code 4501 promulgated under the authority of 16 Del. C. §3008 F.

C = Compliant NC = Not Compliant N/A= Not Applicable

AREA TO BE INSPECTED	REGS	C	NC	N/A	COMMENTS
Facilities – 11 Del. C. §1325					
a. Proper Shelter				✓	
b. Food and Water				✓	
c. Sanitary Conditions				✓	
Shelter Care and Treatment – 16 Del. C. §3002 F					
a. Disease control and health care program by a veterinarian: <u>Dr. Santhi</u>				✓	
b. Written veterinary protocols	8.1			✓	
c. Vaccinations	8.2-3			✓	
d. Examination within 72 hours	8.4			✓	
e. Veterinary care/medical treatment provided				✓	
f. Designated treatment and isolation and/or quarantine areas		✓			
Animal Adoption, Recovery, and Rehabilitation – 16 Del. C. §3003F					
a. Business hours	9.2			✓	
b. 72 hour stray holding period				✓	
c. Animal recovery procedures				✓	
1. Checking for identification on strays				✓	
2. Lost/found lists; post on website	9.1			✓	
3. Five-day recovery period implemented				✓	
d. Maintains and utilizes rescue registry				✓	
e. Health certifications on imported animals				✓	
Euthanasia in Animal Shelters – 16 Del. C. §3004F					
a. Five-day hold period				✓	
b. Conditions met-no reasonable alternatives				✓	
c. Animal care/control manager authorization				✓	
d. Severe health/behavior				✓	



Delaware Office of Animal Welfare Animal Shelter Inspection Report

Facility Name Faithful Friends Animal Society

Street Address 12 Germay Drive, Wilmington, DE 19804

Phone 302-427-8514 **Fax** _____ **Email** _____

Date of Inspection: 10/19/18 **Start:** 1:30 a.m. p.m. **Completed:** 4:20 a.m. p.m.

Name of Inspecting Official: Dr Stoltzfus; Cpt Stratton

Type of Inspection: Routine Re-Inspection Complaint #: 2018-006

Inspection Results: Satisfactory Unsatisfactory Conditional

This inspection is based on 16 DE Admin. Code 4501 promulgated under the authority of 16 Del. C. §3008 F.

C = Compliant NC = Not Compliant N/A= Not Applicable

AREA TO BE INSPECTED	REGS	C	NC	N/A	COMMENTS
Facilities – 11 Del. C. §1325					
a. Proper Shelter		✓			
b. Food and Water		✓			
c. Sanitary Conditions		✓			
Shelter Care and Treatment – 16 Del. C. §3002 F					
a. Disease control and health care program by a veterinarian: <u>Dr. Santhe</u>		✓			
b. Written veterinary protocols	8.1	✓			
c. Vaccinations	8.2-3	✓			
d. Examination within 72 hours	8.4	✓			
e. Veterinary care/medical treatment provided		✓			
f. Designated treatment and isolation and/or quarantine areas			✓		see observation (3)
Animal Adoption, Recovery, and Rehabilitation – 16 Del. C. §3003F					
a. Business hours	9.2	✓			
b. 72 hour stray holding period		✓			
c. Animal recovery procedures		✓			
1. Checking for identification on strays		✓			
2. Lost/found lists; post on website	9.1	✓			
3. Five-day recovery period implemented		✓			
d. Maintains and utilizes rescue registry		✓			
e. Health certifications on imported animals		✓			
Euthanasia in Animal Shelters – 16 Del. C. §3004F					
a. Five-day hold period		✓			
b. Conditions met-no reasonable alternatives		✓			
c. Animal care/control manager authorization		✓			
d. Severe health/behavior		✓			

1. Veterinarian determination		✓			
e. Euthanasia technician certification on file	6.3	✓			see observation (4)
f. Method and procedures		✓			
1. Euthanasia area and equipment	10.2	✓			
2. Current policy and procedure manual		✓			
3. Persons administering euthanasia	10.1	✓			
4. Proper authorization	11.7	✓			
5. Method and procedure	11.0	✓			
6. Verification of death	13.0	✓			
Record Keeping and Reporting – 16 Del.C. §3007F					
a. Animal statistics	14.1-2	✓			
1. Quarterly report on website		✓			
2. Annual Report		✓			
b. Animal records complete	14.3	✓			

ADDITIONAL OBSERVATIONS/EXPLANATION:

1. There are approx 100 more cats in the shelter than last year's inspection. Many cats are stacked in cages. It was particularly concerning that cats in the hospital were in cages with trolleys and other impediment in front of the cage doors obscuring them from observation. It is strongly suggested that the shelter population of cats is decreased

2. At the time of inspection there were still cat cages being cleaned.

3. Both cat and dog isolation areas had doors open and fans blowing into the general air space, potentially sharing all the communicable disease with the rest of the shelter. The cats in isolation are there for ringworm and given the zoonotic potential this is of particular concern not only for the other animals but also humans in the shelter

4. CET certificates are not on the premise

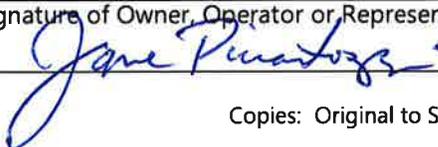
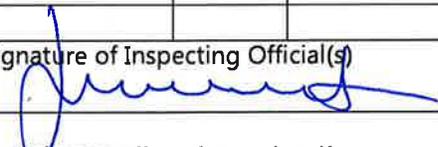
CORRECTIVE ACTIONS/COMPLIANCE DATE:

1. isolation areas must function correctly - doors should not be open and fans should not be used (especially with ringworm cases) to blow air around and out of isolation

2. CET certificates MUST be kept on the premise

re-inspection within 60 days to review 1. and 2.

NUMBER OF ANIMALS AT THE FACILITY *(List species and numbers.)*

Species	No.	Other Species	No.	Other Species	No.	Other Species	No.
Dogs	40						
Cats	355						
Signature of Owner, Operator or Representative				Signature of Inspecting Official(s)			
							

Copies: Original to Shelter. Copy to Delaware Office of Animal Welfare.