

CRISIS INTERVENTION SERVICES

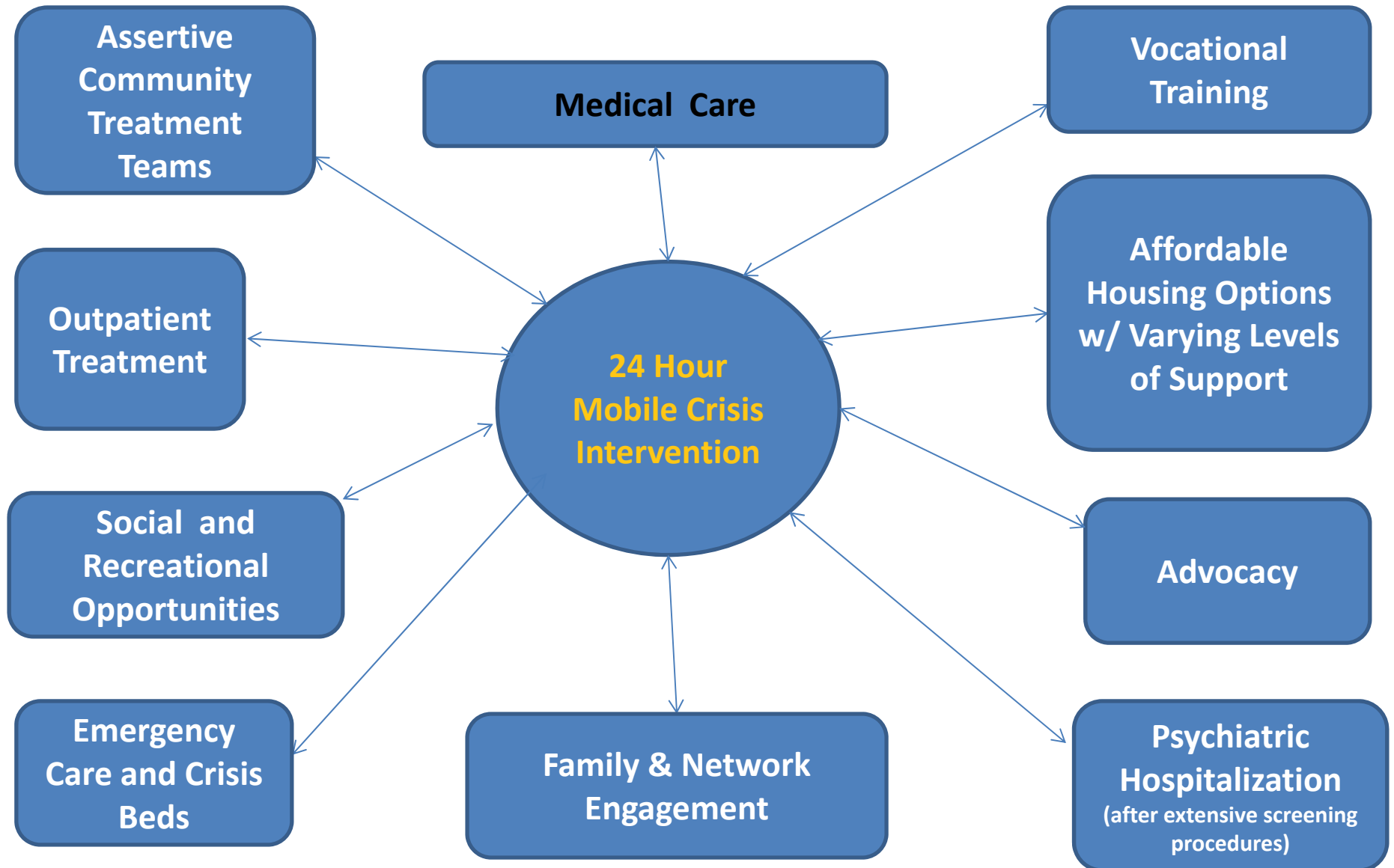
Southern Delaware



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Division of Substance Abuse and Mental Health Services
Delaware Department of Health and Social Services

A COMMUNITY MENTAL HEALTH SYSTEM

(adapted from Mosher, L. and Burti, L. 1993)



CRISIS INTERVENTION SERVICES

Southern Delaware

- **24 Hour Phone, Walk-in, and Mobile Response**
- **Crisis Evaluations (Mental Health Screenings)**
- **Wellbeing Checks**
- **Crisis Response to Traumatic Events**
- **Referrals and Linkages to Community Resources**

24-HOUR SERVICES

- **Crisis Calls**
- **Telephone Consultations**
- **Walk-in Crisis Evaluations**
- **Telepsychiatry Appointments**
(NOT 24/7- available by appointment)
- **Mobile Outreach**
- **Transports**



CRISIS EVALUATIONS

- Credentialed Mental Health Screeners
- Team of Two
- In the Community or Walk In
- Designated Transporters
- Access to the Police, As Needed

WELLBEING CHECKS

- At Your Request
- By Telephone or Visit
- Instead of, Or With the Police

REFERRALS AND LINKAGES

- Knowledgeable Regarding Resources
- Least Restrictive Treatment Setting
- Follow up to Ensure Connection
- Transport to First Appointment, if needed

HELPFUL NUMBERS

Delaware Helpline **211**

Child Priority Response **800-969-4357**

Adult Protective Services **800-223-9074**

Division of Developmental Disabilities Services

866-552-5758

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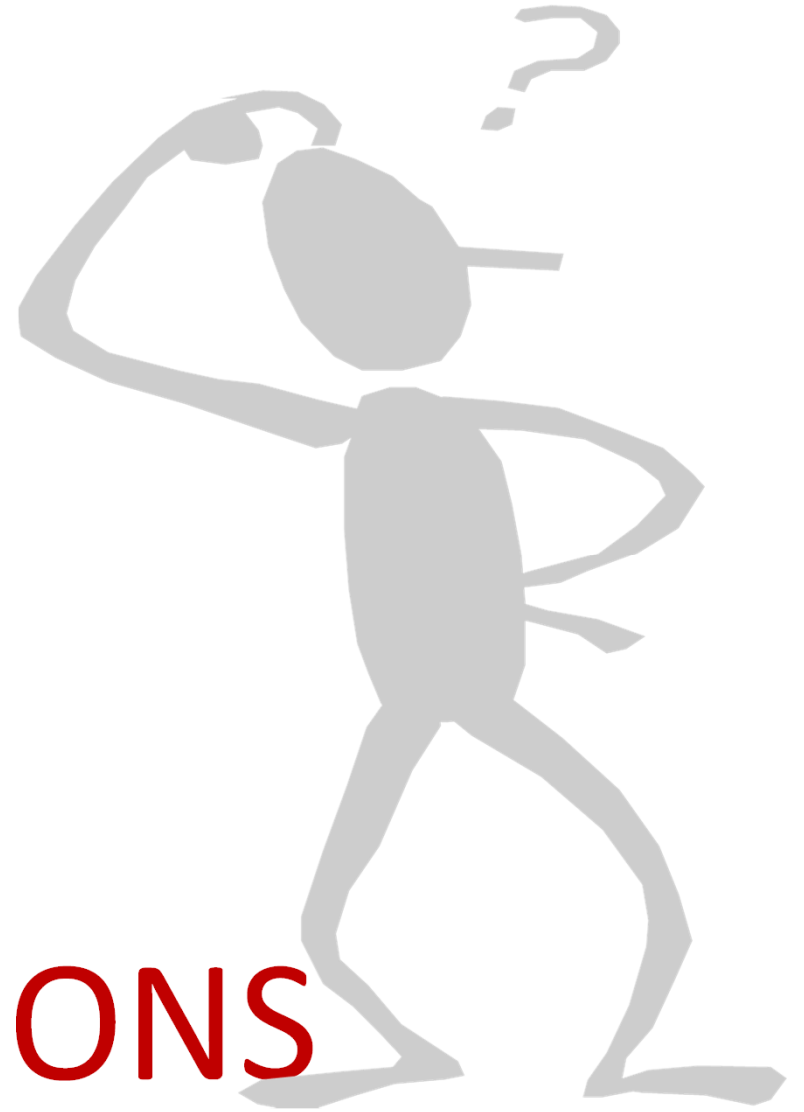
Southern Delaware

800-345-6785 So. Kent & Sussex

800-652-2929 No. Kent (Smyrna) & New Castle



- **24-Hour Phone, Walk-in, and Mobile Response**
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- **Wellbeing Checks**
- **Referrals and Linkages to Community Resources**



QUESTIONS

COMMUNITY RESOURCES