Outpatient Mental Health

Average for all Outpatient Mental Health Providers across SFY 2005-2010						
Domain	2005	2006-2007	2007-2008	2009	2010	Average
Access	100.0%	90.0%	90.0%	100.0%	91.7%	94.3%
Quality and Appropriateness	100.0%	100.0%	100.0%	95.0%	88.3%	96.7%
Outcomes	100.0%	90.0%	90.0%	86.4%	73.6%	88.0%
Participation in Treatment Planning	100.0%	100.0%	62.5%	90.0%	88.9%	88.3%
Overall	100.0%	100.0%	90.0%	90.9%	97.2%	95.6%
Social Connectedness				81.8%	80.6%	81.2%
Functioning				80.0%	75.0%	77.5%

Average Consumer Satisfaction in Outpatient MH Providers
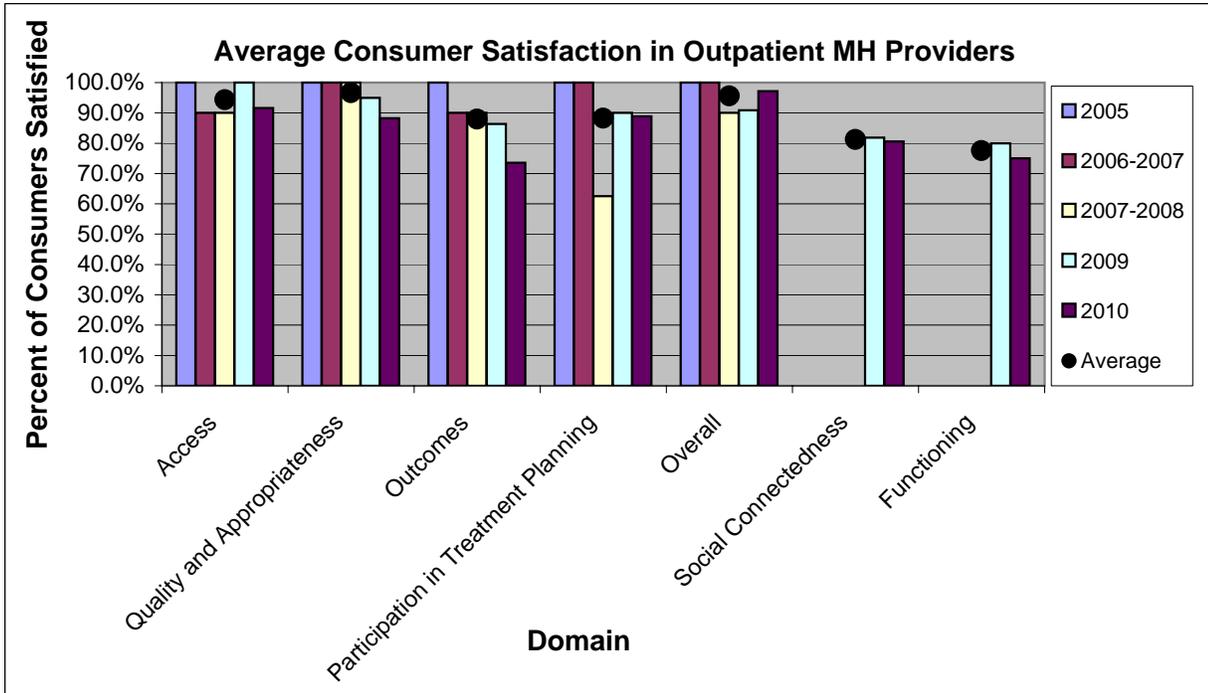
Treatment Unit Name	Treatment Unit ID	2005	2006-2007	2007-2008	2009	2010
Access						
Westside Health, Inc.	100200-01				100.0%	83.3%
La Red (The Network)	108100-01	100%	90.0%	90.0%	100.0%	100.0%
	Average	**100.0%**	**90.0%**	**90.0%**	**100.0%**	**91.7%**
Quality and Appropriateness						
Westside Health, Inc.	100200-01				90.0%	76.5%
La Red (The Network)	108100-01	100%	100.0%	100.0%	100.0%	100.0%
	Average	**100.0%**	**100.0%**	**100.0%**	**95.0%**	**88.3%**
Outcomes						
Westside Health, Inc.	100200-01				72.7%	47.1%
La Red (The Network)	108100-01	100.0%	90.0%	90.0%	100.0%	100.0%
	Average	**100.0%**	**90.0%**	**90.0%**	**86.4%**	**73.6%**
Participation in Treatment Planning						
Westside Health, Inc.	100200-01				80.0%	77.8%
La Red (The Network)	108100-01	100.0%	100.0%	62.5%	100.0%	100.0%
	Average	**100.0%**	**100.0%**	**62.5%**	**90.0%**	**88.9%**
Overall Satisfaction						
Westside Health, Inc.	100200-01				81.8%	94.4%
La Red (The Network)	108100-01	100.0%	100.0%	90.0%	100.0%	100.0%
	Average	**100.0%**	**100.0%**	**90.0%**	**90.9%**	**97.2%**
Social Connectedness						
Westside Health, Inc.	100200-01				63.6%	61.1%
La Red (The Network)	108100-01				100.0%	100.0%
	Average				**81.8%**	**80.6%**
Functioning						
Westside Health, Inc.	100200-01				60.0%	50.0%
La Red (The Network)	108100-01				100.0%	100.0%
	Average				**80.0%**	**75.0%**